

## ABOUT THE LACCD STUDENT SURVEY

The LACCD Student Survey was administrated online in the Spring 2021 term. The survey population included LACCD credit students currently enrolled as of Spring 2021 census. The survey was open for about three months, from March 2 through May 31, 2021. A total of 574 students completed the survey at LAVC.

The general goal of the beinannual LACCD Student Survey is to support institutional effectiveness, which includes understanding student needs (especial for student groups who are disproportionately disadvantage in higher education), informing planning, accreditation, support grant development, and improving our services to students. The survey is divided in several sections that include information on: Student Information, Educational Goals, Educational Plans, Financial Resources, College Services, Remote Learning Experiences, and Academic Experiences. Please note that the survey was modified from previous versions in order to account for the change to remote learning environments due to the COVID-19 Pandemic.

## STUDENT INFORMATION

*Which LACCD College do you consider to be your primary/home college?*

City	698	16.2
East	990	23.0
Harbor	223	5.2
Mission	298	6.9
Pierce	650	15.1
Southwest	155	3.6
Trade-Tech	421	9.8
<b>VALLEY</b>	<b>574</b>	<b>13.3</b>
West LA	304	7.0
District Total	4,313	100.0

*Are you also enrolled in any of the following:***High school**

Yes	12	2.1
No / No Answer	562	97.9
	<b>574</b>	<b>100.0</b>

*Are you also enrolled in any of the following:***Another LACCD College**

Yes	111	19.3
No / No Answer	463	80.7
	<b>574</b>	<b>100.0</b>

*Are you also enrolled in any of the following:***Other 2-year college (outside of LACCD)**

Yes	23	4.0
No / No Answer	551	96.0
	<b>574</b>	<b>100.0</b>

*Are you also enrolled in any of the following:***Non-credit class(es)**

Yes	30	5.2
No / No Answer	544	94.8
	<b>574</b>	<b>100.0</b>

**EDUCATIONAL GOALS***1A. How much did each source of information impact your decision to enroll at this college?***Newspaper, radio, or television advertisement**

Very Much	35	6.1
Some	65	11.3
Very Little	47	8.2
Not At All	249	43.4
Not Applicable	139	24.2
No Answer	39	6.8
	<b>574</b>	<b>100.0</b>

*1B. How much did each source of information impact your decision to enroll at this college?***High school advisor, counselor, or teacher**

Very Much	104	18.1
Some	75	13.1
Very Little	39	6.8
Not At All	186	32.4
Not Applicable	133	23.2
No Answer	37	6.4
	<b>574</b>	<b>100.0</b>

*1C. How much did each source of information impact your decision to enroll at this college?***College representative or recruiter coming to my high school**

Very Much	75	13.1
Some	53	9.2
Very Little	39	6.8
Not At All	224	39.0
Not Applicable	145	25.3
No Answer	38	6.6
	<b>574</b>	<b>100.0</b>

*1D. How much did each source of information impact your decision to enroll at this college?***College or District website (e.g., class schedule, catalog, program information)**

Very Much	201	35.0
Some	134	23.3
Very Little	34	5.9
Not At All	115	20.0
Not Applicable	59	10.3
No Answer	31	5.4
	<b>574</b>	<b>100.0</b>

*1E. How much did each source of information impact your decision to enroll at this college?***Family or friends**

Very Much	230	40.1
Some	111	19.3
Very Little	41	7.1
Not At All	110	19.2
Not Applicable	55	9.6
No Answer	27	4.7
	<b>574</b>	<b>100.0</b>

*1F. How much did each source of information impact your decision to enroll at this college?***Current or former students**

Very Much	161	28.0
Some	101	17.6
Very Little	34	5.9
Not At All	165	28.7
Not Applicable	81	14.1
No Answer	32	5.6
	<b>574</b>	<b>100.0</b>

*1G. How much did each source of information impact your decision to enroll at this college?***Workplace notice, program, or employer's recommendation**

Very Much	62	10.8
Some	58	10.1
Very Little	38	6.6
Not At All	237	41.3
Not Applicable	139	24.2
No Answer	40	7.0
	<b>574</b>	<b>100.0</b>

*1H. How much did each source of information impact your decision to enroll at this college?***Social Media**

Very Much	45	7.8
Some	52	9.1
Very Little	44	7.7
Not At All	263	45.8
Not Applicable	128	22.3
No Answer	42	7.3
	<b>574</b>	<b>100.0</b>

*1I. How much did each source of information impact your decision to enroll at this college?***College information mailed to my home (e.g., flyer, course schedules)**

Very Much	75	13.1
Some	79	13.8
Very Little	41	7.1
Not At All	225	39.2
Not Applicable	118	20.6
No Answer	36	6.3
	<b>574</b>	<b>100.0</b>

*1J. How much did each source of information impact your decision to enroll at this college?***Bus / Train Advertisement**

Very Much	27	4.7
Some	50	8.7
Very Little	34	5.9
Not At All	281	49.0
Not Applicable	142	24.7
No Answer	40	7.0
	<b>574</b>	<b>100.0</b>

## 2A. How important was each reason in your decision to enroll at this college?

**Minimal admission requirements**

Very Important	192	33.4
Important	156	27.2
Somewhat Not Important	58	10.1
Not Important	83	14.5
Not Applicable	57	9.9
No Answer	28	4.9
	<b>574</b>	<b>100.0</b>

## 2B. How important was each reason in your decision to enroll at this college?

**Low cost**

Very Important	359	62.5
Important	133	23.2
Somewhat Not Important	14	2.4
Not Important	18	3.1
Not Applicable	26	4.5
No Answer	24	4.2
	<b>574</b>	<b>100.0</b>

## 2C. How important was each reason in your decision to enroll at this college?

**Specific educational program**

Very Important	274	47.7
Important	160	27.9
Somewhat Not Important	42	7.3
Not Important	36	6.3
Not Applicable	34	5.9
No Answer	28	4.9
	<b>574</b>	<b>100.0</b>

## 2D. How important was each reason in your decision to enroll at this college?

**Availability of courses for my program or educational goal**

Very Important	362	63.1
Important	155	27.0
Somewhat Not Important	19	3.3
Not Important	7	1.2
Not Applicable	17	3.0
No Answer	14	2.4
	<b>574</b>	<b>100.0</b>

## 2E. How important was each reason in your decision to enroll at this college?

**Availability of courses that fit my schedule**

Very Important	380	66.2
Important	134	23.3
Somewhat Not Important	8	1.4
Not Important	13	2.3
Not Applicable	16	2.8
No Answer	23	4.0
	<b>574</b>	<b>100.0</b>

2F. How important was each reason in your decision to enroll at this college?

**Close to home or work**

Very Important	355	61.8
Important	122	21.3
Somewhat Not Important	26	4.5
Not Important	16	2.8
Not Applicable	33	5.7
No Answer	22	3.8
	<b>574</b>	<b>100.0</b>

2G. How important was each reason in your decision to enroll at this college?

**Availability of public transportation**

Very Important	165	28.7
Important	89	15.5
Somewhat Not Important	56	9.8
Not Important	123	21.4
Not Applicable	113	19.7
No Answer	28	4.9
	<b>574</b>	<b>100.0</b>

2H. How important was each reason in your decision to enroll at this college?

**Have friends or relatives who attend this college**

Very Important	103	17.9
Important	101	17.6
Somewhat Not Important	75	13.1
Not Important	174	30.3
Not Applicable	93	16.2
No Answer	28	4.9
	<b>574</b>	<b>100.0</b>

2I. How important was each reason in your decision to enroll at this college?

**College Promise / First Year Experience (FYE) Programs**

Very Important	141	24.6
Important	91	15.9
Somewhat Not Important	39	6.8
Not Important	140	24.4
Not Applicable	130	22.6
No Answer	33	5.7
	<b>574</b>	<b>100.0</b>

2J. How important was each reason in your decision to enroll at this college?

**Specific student service (e.g., CalWORKs, Reentry, Foster Youth, Internation, Dream Resource Center)**

Very Important	93	16.2
Important	97	16.9
Somewhat Not Important	61	10.6
Not Important	152	26.5
Not Applicable	140	24.4
No Answer	31	5.4
	<b>574</b>	<b>100.0</b>

	N	Percentage
<b>2K. How important was each reason in your decision to enroll at this college?</b>		
<b>LAVC felt welcoming</b>		
Very Important	216	37.6
Important	165	28.7
Somewhat Not Important	51	8.9
Not Important	64	11.1
Not Applicable	53	9.2
No Answer	25	4.4
	<b>574</b>	<b>100.0</b>
<b>2L. How important was each reason in your decision to enroll at this college?</b>		
<b>Feeling connected to LAVC</b>		
Very Important	193	33.6
Important	161	28.0
Somewhat Not Important	64	11.1
Not Important	83	14.5
Not Applicable	49	8.5
No Answer	24	4.2
	<b>574</b>	<b>100.0</b>
<b>3A. Have any of the following been a problem for you in reaching your academic goals?</b>		
<b>Quality of high school preparation in: reading, writing, or math</b>		
Not a Problem	258	44.9
Minor Problem	62	10.8
Moderate Problem	71	12.4
Major Problem	49	8.5
Not Applicable	109	19.0
No Answer	25	4.4
	<b>574</b>	<b>100.0</b>
<b>3B. Have any of the following been a problem for you in reaching your academic goals?</b>		
<b>Study skills (e.g., note taking, test preparation)</b>		
Not a Problem	214	37.3
Minor Problem	110	19.2
Moderate Problem	116	20.2
Major Problem	62	10.8
Not Applicable	47	8.2
No Answer	25	4.4
	<b>574</b>	<b>100.0</b>
<b>3C. Have any of the following been a problem for you in reaching your academic goals?</b>		
<b>Availability of tutoring services</b>		
Not a Problem	291	50.7
Minor Problem	83	14.5
Moderate Problem	63	11.0
Major Problem	40	7.0
Not Applicable	70	12.2
No Answer	27	4.7
	<b>574</b>	<b>100.0</b>

	N	Percentage
<i>3D. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>English is not my primary language</b>		
Not a Problem	256	44.6
Minor Problem	48	8.4
Moderate Problem	43	7.5
Major Problem	48	8.4
Not Applicable	160	27.9
No Answer	19	3.3
	<b>574</b>	<b>100.0</b>
<i>3E. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>Too much is expected by instructors</b>		
Not a Problem	238	41.5
Minor Problem	130	22.6
Moderate Problem	79	13.8
Major Problem	49	8.5
Not Applicable	50	8.7
No Answer	28	4.9
	<b>574</b>	<b>100.0</b>
<i>3F. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>Some courses have not met my expectations</b>		
Not a Problem	234	40.8
Minor Problem	110	19.2
Moderate Problem	100	17.4
Major Problem	33	5.7
Not Applicable	70	12.2
No Answer	27	4.7
	<b>574</b>	<b>100.0</b>
<i>3G. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>Unable to enroll into the courses I need</b>		
Not a Problem	264	46.0
Minor Problem	98	17.1
Moderate Problem	72	12.5
Major Problem	46	8.0
Not Applicable	69	12.0
No Answer	25	4.4
	<b>574</b>	<b>100.0</b>
<i>3H. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>Cost of textbooks</b>		
Not a Problem	132	23.0
Minor Problem	121	21.1
Moderate Problem	148	25.8
Major Problem	121	21.1
Not Applicable	32	5.6
No Answer	20	3.5
	<b>574</b>	<b>100.0</b>

3I. Have any of the following been a problem for you in reaching your academic goals?

**Cost of tools/supplies**

Not a Problem	183	31.9
Minor Problem	128	22.3
Moderate Problem	112	19.5
Major Problem	84	14.6
Not Applicable	41	7.1
No Answer	26	4.5
	<b>574</b>	<b>100.0</b>

3J. Have any of the following been a problem for you in reaching your academic goals?

**Financial factors**

Not a Problem	124	21.6
Minor Problem	110	19.2
Moderate Problem	133	23.2
Major Problem	142	24.7
Not Applicable	39	6.8
No Answer	26	4.5
	<b>574</b>	<b>100.0</b>

3K. Have any of the following been a problem for you in reaching your academic goals?

**Housing Insecurity**

Not a Problem	271	47.2
Minor Problem	59	10.3
Moderate Problem	39	6.8
Major Problem	59	10.3
Not Applicable	113	19.7
No Answer	33	5.7
	<b>574</b>	<b>100.0</b>

3L. Have any of the following been a problem for you in reaching your academic goals?

**Food Insecurity**

Not a Problem	261	45.5
Minor Problem	73	12.7
Moderate Problem	50	8.7
Major Problem	53	9.2
Not Applicable	109	19.0
No Answer	28	4.9
	<b>574</b>	<b>100.0</b>

3M. Have any of the following been a problem for you in reaching your academic goals?

**Confused about college rules and regulations**

Not a Problem	291	50.7
Minor Problem	84	14.6
Moderate Problem	54	9.4
Major Problem	38	6.6
Not Applicable	76	13.2
No Answer	31	5.4
	<b>574</b>	<b>100.0</b>

	N	Percentage
<i>3N. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>Appropriate academic counseling, guidance, and/or support</b>		
Not a Problem	263	45.8
Minor Problem	91	15.9
Moderate Problem	85	14.8
Major Problem	59	10.3
Not Applicable	49	8.5
No Answer	27	4.7
	<b>574</b>	<b>100.0</b>
<i>3O. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>Job obligations</b>		
Not a Problem	199	34.7
Minor Problem	83	14.5
Moderate Problem	95	16.6
Major Problem	88	15.3
Not Applicable	83	14.5
No Answer	26	4.5
	<b>574</b>	<b>100.0</b>
<i>3P. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>Job loss or reduced hours</b>		
Not a Problem	217	37.8
Minor Problem	72	12.5
Moderate Problem	69	12.0
Major Problem	76	13.2
Not Applicable	109	19.0
No Answer	31	5.4
	<b>574</b>	<b>100.0</b>
<i>3Q. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>Family obligations</b>		
Not a Problem	186	32.4
Minor Problem	97	16.9
Moderate Problem	98	17.1
Major Problem	102	17.8
Not Applicable	62	10.8
No Answer	29	5.1
	<b>574</b>	<b>100.0</b>
<i>3R. Have any of the following been a problem for you in reaching your academic goals?</i>		
<b>Child care obligations</b>		
Not a Problem	264	46.0
Minor Problem	41	7.1
Moderate Problem	47	8.2
Major Problem	61	10.6
Not Applicable	128	22.3
No Answer	33	5.7
	<b>574</b>	<b>100.0</b>

3S. Have any of the following been a problem for you in reaching your academic goals?

**Lack of motivation**

Not a Problem	217	37.8
Minor Problem	114	19.9
Moderate Problem	99	17.2
Major Problem	65	11.3
Not Applicable	48	8.4
No Answer	31	5.4
	<b>574</b>	<b>100.0</b>

3T. Have any of the following been a problem for you in reaching your academic goals?

**Health issues**

Not a Problem	271	47.2
Minor Problem	76	13.2
Moderate Problem	64	11.1
Major Problem	53	9.2
Not Applicable	77	13.4
No Answer	33	5.7
	<b>574</b>	<b>100.0</b>

3U. Have any of the following been a problem for you in reaching your academic goals?

**Increased worry or anxiety**

Not a Problem	130	22.6
Minor Problem	105	18.3
Moderate Problem	123	21.4
Major Problem	135	23.5
Not Applicable	53	9.2
No Answer	28	4.9
	<b>574</b>	<b>100.0</b>

3V. Have any of the following been a problem for you in reaching your academic goals?

**Online courses (e.g., prefer in-person classes)**

Not a Problem	261	45.5
Minor Problem	85	14.8
Moderate Problem	88	15.3
Major Problem	84	14.6
Not Applicable	31	5.4
No Answer	25	4.4
	<b>574</b>	<b>100.0</b>

3W. Have any of the following been a problem for you in reaching your academic goals?

**Lack of campus support in a remote environment**

Not a Problem	255	44.4
Minor Problem	102	17.8
Moderate Problem	75	13.1
Major Problem	70	12.2
Not Applicable	44	7.7
No Answer	28	4.9
	<b>574</b>	<b>100.0</b>

4. Do you have an up-to-date Student Educational Plan (i.e., list of courses you need to take each semester to meet your educational goal)?

Yes	423	73.7
No, I never had one	57	9.9
No, I have changed my mind about my program or goals	43	7.5
Not Sure	51	8.9
	<b>574</b>	<b>100.0</b>

5. Have you been able to follow the recommended list of courses in your Student Educational Plan?

Yes	360	62.7
No, some of the courses I need have not been offered when I can attend	31	5.4
No, there has not been space in the courses I need	12	2.1
No, I believe that I did not need some of the courses listed on my plan	10	1.7
No Answer	161	28.0
	<b>574</b>	<b>100.0</b>

## EDUCATIONAL PLANS

6A. In a *remote learning environment*, what types of classes are you interested in taking?

**Online Synchronous Classes** (i.e., courses that happen in real time, with a set class schedule)

Yes	243	42.3
No / No Answer	331	57.7
	<b>574</b>	<b>100.0</b>

6B. In a *remote learning environment*, what types of classes are you interested in taking?

**Online Asynchronous Classes** (i.e., courses with content available for students to access when it best suits their schedule)

Yes	344	59.9
No / No Answer	230	40.1
	<b>574</b>	<b>100.0</b>

6C. In a *remote learning environment*, what types of classes are you interested in taking?

**Online Hybrid** (i.e., classes that are a mixture of synchronous and asynchronous schedules)

Yes	232	40.4
No / No Answer	342	59.6
	<b>574</b>	<b>100.0</b>

6D. In a *remote learning environment*, what types of classes are you interested in taking?

**Low or Zero Cost Textbook Classes**

Yes	339	59.1
No / No Answer	235	40.9
	<b>574</b>	<b>100.0</b>

6E. In a *remote learning environment*, what types of classes are you interested in taking?

**Weekend**

Yes	98	17.1
No / No Answer	476	82.9
	<b>574</b>	<b>100.0</b>

6F. In a *remote learning environment*, what types of classes are you interested in taking?

**Evening**

Yes	173	30.1
No / No Answer	401	69.9
	<b>574</b>	<b>100.0</b>

6G. In a *remote learning environment*, what types of classes are you interested in taking?

**Classes that start later in the semester**

Yes	101	17.6
No / No Answer	473	82.4
	<b>574</b>	<b>100.0</b>

6H. In a *remote learning environment*, what types of classes are you interested in taking?

**Short-term** (i.e., classes that are shorter than full semester length classes)

Yes	177	30.8
No / No Answer	397	69.2
	<b>574</b>	<b>100.0</b>

6I. In a *remote learning environment*, what types of classes are you interested in taking?

**Full semester length classes**

Yes	278	48.4
No / No Answer	296	51.6
	<b>574</b>	<b>100.0</b>

	N	Percentage
<b>7A. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?</b>		
<b>Morning</b>		
Yes	298	51.9
No / No Answer	276	48.1
	<b>574</b>	<b>100.0</b>
<b>7B. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?</b>		
<b>Afternoon</b>		
Yes	223	38.9
No / No Answer	351	61.1
	<b>574</b>	<b>100.0</b>
<b>7C. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?</b>		
<b>Evening</b>		
Yes	225	39.2
No / No Answer	349	60.8
	<b>574</b>	<b>100.0</b>
<b>7D. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?</b>		
<b>Weekends</b>		
Yes	94	16.4
No / No Answer	480	83.6
	<b>574</b>	<b>100.0</b>
<b>7E. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?</b>		
<b>Asynchronous Classes</b> (i.e., courses with content available for students to access when it best suits their schedule)		
Yes	258	44.9
No / No Answer	316	55.1
	<b>574</b>	<b>100.0</b>
<b>8A. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>In-person Classes</b>		
Yes	269	46.9
No / No Answer	305	53.1
	<b>574</b>	<b>100.0</b>
<b>8B. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Hybrid</b> (i.e., classes that are both online and meet on campus)		
Yes	218	38.0
No / No Answer	356	62.0
	<b>574</b>	<b>100.0</b>
<b>8C. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Online Synchronous Classes</b> (i.e., courses that happen in real time, with a set class schedule)		
Yes	201	35.0
No / No Answer	373	65.0
	<b>574</b>	<b>100.0</b>
<b>8D. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Online Asynchronous Classes</b> (i.e., courses with content available for students to access when it best suits their schedule)		
Yes	304	53.0
No / No Answer	270	47.0
	<b>574</b>	<b>100.0</b>

	N	Percentage
<b>8E. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Online Hybrid</b> (i.e., classes that are a mixture of synchronous and asynchronous schedules)		
Yes	147	25.6
No / No Answer	427	74.4
	<b>574</b>	<b>100.0</b>
<b>8F. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Low or Zero Cost Textbook Classes</b>		
Yes	295	51.4
No / No Answer	279	48.6
	<b>574</b>	<b>100.0</b>
<b>8G. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Weekend</b>		
Yes	69	12.0
No / No Answer	505	88.0
	<b>574</b>	<b>100.0</b>
<b>8H. IWhen campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Evening</b>		
Yes	176	30.7
No / No Answer	398	69.3
	<b>574</b>	<b>100.0</b>
<b>8I. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Classes that start later in the semester</b>		
Yes	93	16.2
No / No Answer	481	83.8
	<b>574</b>	<b>100.0</b>
<b>8J. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Short-term</b> (i.e., classes that are shorter than full semester length classes)		
Yes	158	27.5
No / No Answer	416	72.5
	<b>574</b>	<b>100.0</b>
<b>8K. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?</b>		
<b>Full semester length classes</b>		
Yes	255	44.4
No / No Answer	319	55.6
	<b>574</b>	<b>100.0</b>
<b>9A. When campuses are open again for <u>in-person learning</u>, at what times do you think you will prefer to take classes?</b>		
<b>Morning</b>		
Yes	314	54.7
No / No Answer	260	45.3
	<b>574</b>	<b>100.0</b>
<b>9B. When campuses are open again for <u>in-person learning</u>, at what times do you think you will prefer to take classes?</b>		
<b>Afternoon</b>		
Yes	233	40.6
No / No Answer	341	59.4
	<b>574</b>	<b>100.0</b>

9C. When campuses are open again for in-person learning, at what times do you think you will prefer to take classes?

**Evening**

Yes	220	38.3
No / No Answer	354	61.7
	<b>574</b>	<b>100.0</b>

9D. When campuses are open again for in-person learning, at what times do you think you will prefer to take classes?

**Weekends**

Yes	93	16.2
No / No Answer	481	83.8
	<b>574</b>	<b>100.0</b>

9E. When campuses are open again for in-person learning, at what times do you think you will prefer to take classes?

**Online Synchronous Classes** (i.e., courses that happen in real time, with a set class schedule)

Yes	168	29.3
No / No Answer	406	70.7
	<b>574</b>	<b>100.0</b>

9F. When campuses are open again for in-person learning, at what times do you think you will prefer to take classes?

**Online Asynchronous Classes** (i.e., courses with content available for students to access when it best suits their schedule)

Yes	281	49.0
No / No Answer	293	51.0
	<b>574</b>	<b>100.0</b>

10. Are you planning to attend in-person classes as soon as the county and state restrictions are lifted?

Yes, but only if I have received a COVID-19 vaccine	149	26.0
Yes, whether or not I have received a COVID-19 vaccine	104	18.1
No, I prefer to continue remote learning	182	31.7
No, I don't need to take additional classes	25	4.4
Not Sure / No Answer	114	19.9
	<b>574</b>	<b>100.0</b>

11. If classes are still online in Fall 2021, are you planning to enroll in classes?

Yes	450	78.4
No, I prefer to wait until campus is open	18	3.1
No, I will be done with my program/goal	56	9.8
Not Sure / No Answer	50	8.7
	<b>574</b>	<b>100.0</b>

12A. How would you like the college to communicate with you?

**Email**

Yes	549	95.6
No / No Answer	25	4.4
	<b>574</b>	<b>100.0</b>

12B. How would you like the college to communicate with you?

**Facebook**

Yes	12	2.1
No / No Answer	562	97.9
	<b>574</b>	<b>100.0</b>

	N	Percentage
<i>12C. How would you like the college to communicate with you?</i>		
<b>Twitter</b>		
Yes	8	1.4
No / No Answer	566	98.6
	<b>574</b>	<b>100.0</b>
<i>12D. How would you like the college to communicate with you?</i>		
<b>Instagram</b>		
Yes	24	4.2
No / No Answer	550	95.8
	<b>574</b>	<b>100.0</b>
<i>12E. How would you like the college to communicate with you?</i>		
<b>Information on the College Website</b>		
Yes	149	26.0
No / No Answer	425	74.0
	<b>574</b>	<b>100.0</b>
<i>12F. How would you like the college to communicate with you?</i>		
<b>Recorded Voicemail Message</b>		
Yes	84	14.6
No / No Answer	490	85.4
	<b>574</b>	<b>100.0</b>
<i>12G. How would you like the college to communicate with you?</i>		
<b>Text Message Alert</b>		
Yes	266	46.3
No / No Answer	308	53.7
	<b>574</b>	<b>100.0</b>

**FINANCIAL RESOURCES****13. Did your parent(s) claim you as an income tax dependent in the most recent year?**

Yes	89	15.5
No	386	67.2
I Don't Know / No Answer	99	17.2
	<b>574</b>	<b>100.0</b>

**14. What is your total household annual income, not including loans, grants, or scholarships? (If you answered yes in the previous question, your total earnings are what you and your parents made together. If you are unsure, give your best estimate)**

\$0 – \$12,880	133	23.2
\$12,881 – \$19,320	81	14.1
\$19,321 – \$26,130	64	11.1
\$26,131 – \$32,940	55	9.6
\$32,941 – \$39,750	34	5.9
\$39,751 – \$46,560	25	4.4
\$46,561 – \$53,370	27	4.7
\$53,371 – \$60,180	22	3.8
\$60,181 – \$66,990	16	2.8
\$66,991 or more	80	13.9
No Answer	37	6.4
	<b>574</b>	<b>100.0</b>

**15. How many people are in the household (including yourself) reported in the previous question?**

1	126	22.0
2	126	22.0
3	94	16.4
4	114	19.9
5	55	9.6
6	20	3.5
7	4	0.7
8	4	0.7
9 or more	3	0.5
No Answer	28	4.9
	<b>574</b>	<b>100.0</b>

**16. Approximately, how many hours per week do you currently work?**

I don't work (0 hours)	254	44.3
1 – 9 hours	35	6.1
10 – 19 hours	69	12.0
20 – 39 hours	103	17.9
40 hours or more	93	16.2
No Answer	20	3.5
	<b>574</b>	<b>100.0</b>

**17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)?**

Yes	99	17.2
No	453	78.9
No Answer	22	3.8
	<b>574</b>	<b>100.0</b>

	N	Percentage
<b>18A. Since the beginning of the school year, have you experienced any of the following? Food Insecurity</b> (having limited or uncertain access to adequate food; e.g., worried about food running out, cut the size of or skipped meals, and/or worried there wasn't enough money for food)		
Yes	151	26.3
No	403	70.2
No Answer	20	3.5
	<b>574</b>	<b>100.0</b>
<b>18B. Since the beginning of the school year, have you experienced any of the following? Housing Insecurity</b> (having an uncertain living situation; e.g., could not pay the full amount of utilities and/or rent/mortgage, moved two or more times per year, and/or moved in with other people due to financial problems)		
Yes	134	23.3
No	420	73.2
No Answer	20	3.5
	<b>574</b>	<b>100.0</b>
<b>18C. Since the beginning of the school year, have you experienced any of the following? Homelessness</b> (having no home; e.g., thrown out or evicted from home, stayed in a shelter, stayed in an abandoned building, auto, or other place not meant as housing, and/or did not know where you were going to sleep, even for one night)		
Yes	19	3.3
No	530	92.3
No Answer	25	4.4
	<b>574</b>	<b>100.0</b>

## COLLEGE SERVICES

## Admissions and Records

19A. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Admissions and Records**

Yes	307	53.5
No	232	40.4
No Answer	35	6.1
	<b>574</b>	<b>100.0</b>

20A. How satisfied are you with each service at your college? **Admissions and Records**

Very Satisfied	106	34.5
Satisfied	144	46.9
Dissatisfied	35	11.4
Very Dissatisfied	18	5.9
No Answer	4	1.3
	<b>307</b>	<b>100.0</b>

21A1. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to connect with anyone** (e.g., no one responded, the platform was confusing)

Yes	28	52.8
No / No Answer	25	47.2
	<b>53</b>	<b>100.0</b>

21A2. What were some of the reasons you were dissatisfied with each service at your college?

**Difficulty getting a response in a timely manner** (e.g., no available appointments, long wait times, office closed)

Yes	29	54.7
No / No Answer	24	45.3
	<b>53</b>	<b>100.0</b>

21A3. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to get the help or information I needed**

Yes	27	50.9
No / No Answer	26	49.1
	<b>53</b>	<b>100.0</b>

## Assessment and Placement Services

19B. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Assessment and Placement Services**

Yes	93	16.2
No	430	74.9
No Answer	51	8.9
	<b>574</b>	<b>100.0</b>

20B. How satisfied are you with each service at your college? **Assessment and Placement Services**

Very Satisfied	32	34.4
Satisfied	42	45.2
Dissatisfied	12	12.9
Very Dissatisfied	5	5.4
No Answer	2	2.2
	<b>93</b>	<b>100.0</b>

	N	Percentage
<b>21B1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	6	35.3
No / No Answer	11	64.7
	<b>17</b>	<b>100.0</b>
<b>21B2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	8	47.1
No / No Answer	9	52.9
	<b>17</b>	<b>100.0</b>
<b>21B3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	7	41.2
No / No Answer	10	58.8
	<b>17</b>	<b>100.0</b>
<b>Bookstore</b>		
<b>19C. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Bookstore</b>		
Yes	232	40.4
No	298	51.9
No Answer	44	7.7
	<b>574</b>	<b>100.0</b>
<b>20C. How satisfied are you with each service at your college? Bookstore</b>		
Very Satisfied	87	37.5
Satisfied	107	46.1
Dissatisfied	25	10.8
Very Dissatisfied	9	3.9
No Answer	4	1.7
	<b>232</b>	<b>100.0</b>
<b>21C1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	12	35.3
No / No Answer	22	64.7
	<b>34</b>	<b>100.0</b>
<b>21C2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	18	52.9
No / No Answer	16	47.1
	<b>34</b>	<b>100.0</b>
<b>21C3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	17	50.0
No / No Answer	17	50.0
	<b>34</b>	<b>100.0</b>

**Business and Fiscal Office**

19D. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Business and Fiscal Office**

Yes	121	21.1
No	407	70.9
No Answer	46	8.0
	<b>574</b>	<b>100.0</b>

20D. How satisfied are you with each service at your college? **Business and Fiscal Office**

Very Satisfied	41	33.9
Satisfied	54	44.6
Dissatisfied	20	16.5
Very Dissatisfied	4	3.3
No Answer	2	1.7
	<b>121</b>	<b>100.0</b>

21D1. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to connect with anyone** (e.g., no one responded, the platform was confusing)

Yes	8	33.3
No / No Answer	16	66.7
	<b>24</b>	<b>100.0</b>

21D2. What were some of the reasons you were dissatisfied with each service at your college?

**Difficulty getting a response in a timely manner** (e.g., no available appointments, long wait times, office closed)

Yes	9	37.5
No / No Answer	15	62.5
	<b>24</b>	<b>100.0</b>

21D3. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to get the help or information I needed**

Yes	14	58.3
No / No Answer	10	41.7
	<b>24</b>	<b>100.0</b>

**Career and Employment Center**

19E. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Career and Employment Services**

Yes	67	11.7
No	452	78.7
No Answer	55	9.6
	<b>574</b>	<b>100.0</b>

20E. How satisfied are you with each service at your college? **Career and Employment Services**

Very Satisfied	20	29.9
Satisfied	37	55.2
Dissatisfied	6	9.0
Very Dissatisfied	2	3.0
No Answer	2	3.0
	<b>67</b>	<b>100.0</b>

	N	Percentage
<b>21E1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	5	62.5
No / No Answer	3	37.5
	<b>8</b>	<b>100.0</b>
<b>21E2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	0	0.0
No / No Answer	8	100.0
	<b>8</b>	<b>100.0</b>
<b>21E3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	4	50.0
No / No Answer	4	50.0
	<b>8</b>	<b>100.0</b>
<b>Child Care Center / Child Development Center</b>		
<b>19F. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Child Care Center / Child Development Center</b>		
Yes	37	6.4
No	482	84.0
No Answer	55	9.6
	<b>574</b>	<b>100.0</b>
<b>20F. How satisfied are you with each service at your college? Child Care Center / Child Development Center</b>		
Very Satisfied	19	51.4
Satisfied	14	37.8
Dissatisfied	1	2.7
Very Dissatisfied	1	2.7
No Answer	2	5.4
	<b>37</b>	<b>100.0</b>
<b>21F1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	0	0.0
No / No Answer	2	100.0
	<b>2</b>	<b>100.0</b>
<b>21F2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	7	36.8
No / No Answer	12	63.2
	<b>19</b>	<b>100.0</b>
<b>21F3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	1	50.0
No / No Answer	1	50.0
	<b>2</b>	<b>100.0</b>

**College Sheriff**

19G. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **College Sheriff**

Yes	28	4.9
No	491	85.5
No Answer	55	9.6
	<b>574</b>	<b>100.0</b>

20G. How satisfied are you with each service at your college? **College Sheriff**

Very Satisfied	13	46.4
Satisfied	12	42.9
Dissatisfied	1	3.6
Very Dissatisfied	2	7.1
No Answer	28	100.0
	<b>56</b>	<b>200.0</b>

21G1. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to connect with anyone** (e.g., no one responded, the platform was confusing)

Yes	1	33.3
No / No Answer	2	66.7
	<b>3</b>	<b>100.0</b>

21G2. What were some of the reasons you were dissatisfied with each service at your college?

**Difficulty getting a response in a timely manner** (e.g., no available appointments, long wait times, office closed)

Yes	0	0.0
No / No Answer	3	100.0
	<b>3</b>	<b>100.0</b>

21G3. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to get the help or information I needed**

Yes	2	66.7
No / No Answer	1	33.3
	<b>3</b>	<b>100.0</b>

**Financial Aid Office**

19H. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Financial Aid Office**

Yes	295	51.4
No	241	42.0
No Answer	38	6.6
	<b>574</b>	<b>100.0</b>

20H. How satisfied are you with each service at your college? **Financial Aid Office**

Very Satisfied	109	36.9
Satisfied	132	44.7
Dissatisfied	36	12.2
Very Dissatisfied	13	4.4
No Answer	5	1.7
	<b>295</b>	<b>100.0</b>

	N	Percentage
<b>21H1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	18	36.7
No / No Answer	31	63.3
	<b>49</b>	<b>100.0</b>
<b>21H2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	25	51.0
No / No Answer	24	49.0
	<b>49</b>	<b>100.0</b>
<b>21H3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	24	49.0
No / No Answer	25	51.0
	<b>49</b>	<b>100.0</b>
<b>Food Pantry</b>		
<b>19I. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Food Pantry</b>		
Yes	32	5.6
No	488	85.0
No Answer	54	9.4
	<b>574</b>	<b>100.0</b>
<b>20I. How satisfied are you with each service at your college? Food Pantry</b>		
Very Satisfied	15	46.9
Satisfied	13	40.6
Dissatisfied	2	6.3
Very Dissatisfied	1	3.1
No Answer	1	3.1
	<b>32</b>	<b>100.0</b>
<b>21I1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	1	33.3
No / No Answer	2	66.7
	<b>3</b>	<b>100.0</b>
<b>21I2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	2	66.7
No / No Answer	1	33.3
	<b>3</b>	<b>100.0</b>
<b>21I3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	1	33.3
No / No Answer	2	66.7
	<b>3</b>	<b>100.0</b>

N

Percentage

**General College Counseling Services / Academic Counseling**

19J. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college?

**General College Counseling Services / Academic Counseling**

Yes	359	62.5
No	175	30.5
No Answer	40	7.0
	<b>574</b>	<b>100.0</b>

20J. How satisfied are you with each service at your college?

**General College Counseling Services / Academic Counseling**

Very Satisfied	162	45.1
Satisfied	141	39.3
Dissatisfied	33	9.2
Very Dissatisfied	19	5.3
No Answer	4	1.1
	<b>359</b>	<b>100.0</b>

21J1. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to connect with anyone (e.g., no one responded, the platform was confusing)**

Yes	14	26.9
No / No Answer	38	73.1
	<b>52</b>	<b>100.0</b>

21J2. What were some of the reasons you were dissatisfied with each service at your college?

**Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)**

Yes	36	69.2
No / No Answer	16	30.8
	<b>52</b>	<b>100.0</b>

21J3. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to get the help or information I needed**

Yes	27	51.9
No / No Answer	25	48.1
	<b>52</b>	<b>100.0</b>

**Health Center / Wellness Center / Mental Health Services**

19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college?

**Health Center / Wellness Center / Mental Health Services**

Yes	52	9.1
No	462	80.5
No Answer	60	10.5
	<b>574</b>	<b>100.1</b>

20K. How satisfied are you with each service at your college?

**Health Center / Wellness Center / Mental Health Services**

Very Satisfied	18	34.6
Satisfied	26	50.0
Dissatisfied	4	7.7
Very Dissatisfied	3	5.8
No Answer	1	1.9
	<b>52</b>	<b>100.0</b>

	N	Percentage
<b>21K1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	0	0.0
No / No Answer	7	100.0
	<b>7</b>	<b>100.0</b>
<b>21K2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	1	14.3
No / No Answer	6	85.7
	<b>7</b>	<b>100.0</b>
<b>21K3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	2	28.6
No / No Answer	5	71.4
	<b>7</b>	<b>100.0</b>
<b>Library</b>		
<b>19L. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Library</b>		
Yes	129	22.5
No	392	68.3
No Answer	53	9.2
	<b>574</b>	<b>100.0</b>
<b>20L. How satisfied are you with each service at your college? Library</b>		
Very Satisfied	61	47.3
Satisfied	56	43.4
Dissatisfied	6	4.7
Very Dissatisfied	4	3.1
No Answer	2	1.6
	<b>129</b>	<b>100.0</b>
<b>21L1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	3	30.0
No / No Answer	7	70.0
	<b>10</b>	<b>100.0</b>
<b>21L2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	2	20.0
No / No Answer	8	80.0
	<b>10</b>	<b>100.0</b>
<b>21L3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	7	70.0
No / No Answer	3	30.0
	<b>10</b>	<b>100.0</b>

N

Percentage

**Online Orientation**

19M. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Online Orientation**

Yes	133	23.2
No	385	67.1
No Answer	56	9.8
	<b>574</b>	<b>100.0</b>

20M. How satisfied are you with each service at your college? **Online Orientation**

Very Satisfied	60	45.1
Satisfied	67	50.4
Dissatisfied	4	3.0
Very Dissatisfied	0	0.0
No Answer	2	1.5
	<b>133</b>	<b>100.0</b>

21M1. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to connect with anyone** (e.g., no one responded, the platform was confusing)

Yes	1	25.0
No / No Answer	3	75.0
	<b>4</b>	<b>100.0</b>

21M2. What were some of the reasons you were dissatisfied with each service at your college?

**Difficulty getting a response in a timely manner** (e.g., no available appointments, long wait times, office closed)

Yes	1	25.0
No / No Answer	3	75.0
	<b>4</b>	<b>100.0</b>

21M3. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to get the help or information I needed**

Yes	2	50.0
No / No Answer	2	50.0
	<b>4</b>	<b>100.0</b>

**Transfer Center**

19N. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Transfer Center**

Yes	117	20.4
No	403	70.2
No Answer	54	9.4
	<b>574</b>	<b>100.0</b>

20N. How satisfied are you with each service at your college? **Transfer Center**

Very Satisfied	42	35.9
Satisfied	57	48.7
Dissatisfied	10	8.5
Very Dissatisfied	4	3.4
No Answer	4	3.4
	<b>117</b>	<b>100.0</b>

	N	Percentage
<b>21N1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	8	57.1
No / No Answer	6	42.9
	<b>14</b>	<b>100.0</b>
<b>21N2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	7	50.0
No / No Answer	7	50.0
	<b>14</b>	<b>100.0</b>
<b>21N3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	7	50.0
No / No Answer	7	50.0
	<b>14</b>	<b>100.0</b>
<b>Tutoring Services / Learning Assistance Center / NetTutor</b>		
<b>190. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college?</b>		
<b>Tutoring Services / Learning Assistance Center / NetTutor</b>		
Yes	181	31.5
No	341	59.4
No Answer	52	9.1
	<b>574</b>	<b>100.0</b>
<b>200. How satisfied are you with each service at your college?</b>		
<b>Tutoring Services / Learning Assistance Center / NetTutor</b>		
Very Satisfied	83	45.9
Satisfied	76	42.0
Dissatisfied	14	7.7
Very Dissatisfied	6	3.3
No Answer	2	1.1
	<b>181</b>	<b>100.0</b>
<b>21O1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	9	45.0
No / No Answer	11	55.0
	<b>20</b>	<b>100.0</b>
<b>21O2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	7	35.0
No / No Answer	13	65.0
	<b>20</b>	<b>100.0</b>
<b>21O3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	11	55.0
No / No Answer	9	45.0
	<b>20</b>	<b>100.0</b>

**Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline**

19P. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college?

**Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline**

Yes	82	14.3
No	440	76.7
No Answer	52	9.1
	<b>574</b>	<b>100.0</b>

20P. How satisfied are you with each service at your college?

**Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline**

Very Satisfied	34	41.5
Satisfied	40	48.8
Dissatisfied	6	7.3
Very Dissatisfied	1	1.2
No Answer	1	1.2
	<b>82</b>	<b>100.0</b>

21P1. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to connect with anyone (e.g., no one responded, the platform was confusing)**

Yes	1	14.3
No / No Answer	6	85.7
	<b>7</b>	<b>100.0</b>

21P2. What were some of the reasons you were dissatisfied with each service at your college?

**Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)**

Yes	3	42.9
No / No Answer	4	57.1
	<b>7</b>	<b>100.0</b>

21P3. What were some of the reasons you were dissatisfied with each service at your college?

**I was not able to get the help or information I needed**

Yes	3	42.9
No / No Answer	4	57.1
	<b>7</b>	<b>100.0</b>

**Work Source Center**

19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Work Source Center**

Yes	33	5.7
No	486	84.7
No Answer	55	9.6
	<b>574</b>	<b>100.0</b>

20Q. How satisfied are you with each service at your college? **Work Source Center**

Very Satisfied	10	30.3
Satisfied	20	60.6
Dissatisfied	2	6.1
Very Dissatisfied		
No Answer	1	3.0
	<b>33</b>	<b>100.0</b>

	N	Percentage
<b>21Q1. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to connect with anyone</b> (e.g., no one responded, the platform was confusing)		
Yes	1	50.0
No / No Answer	1	50.0
	<b>2</b>	<b>100.0</b>
<b>21Q2. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>Difficulty getting a response in a timely manner</b> (e.g., no available appointments, long wait times, office closed)		
Yes	0	0.0
No / No Answer	2	100.0
	<b>2</b>	<b>100.0</b>
<b>21Q3. What were some of the reasons you were dissatisfied with each service at your college?</b>		
<b>I was not able to get the help or information I needed</b>		
Yes	1	50.0
No / No Answer	1	50.0
	<b>2</b>	<b>100.0</b>
<b>Asian Pacific American Student Services (APASS)</b>		
<b>22A. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? Asian Pacific American Student Services (APASS)</b>		
Yes	24	4.2
No	503	87.6
No Answer	47	8.2
	<b>574</b>	<b>100.0</b>
<b>23A. How satisfied are you with each student support service at your college? Asian Pacific American Student Services (APASS)</b>		
Very Satisfied	4	16.7
Satisfied	1	4.2
Dissatisfied	17	70.8
Very Dissatisfied		
No Answer	2	8.3
	<b>24</b>	<b>100.0</b>
<b>Associated Student Organization / Union</b>		
<b>22B. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? Associated Student Organization / Union</b>		
Yes	134	23.3
No	387	67.4
No Answer	53	9.2
	<b>574</b>	<b>100.0</b>
<b>23B. How satisfied are you with each student support service at your college? Associated Student Organization / Union</b>		
Very Satisfied	42	31.3
Satisfied	81	60.4
Dissatisfied	7	5.2
Very Dissatisfied		
No Answer	4	3.0
	<b>134</b>	<b>100.0</b>

**Athletics**

22C. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Athletics**

Yes	28	4.9
No	492	85.7
No Answer	54	9.4
	<b>574</b>	<b>100.0</b>

23C. How satisfied are you with each student support service at your college?

**Athletics**

Very Satisfied	8	28.6
Satisfied	18	64.3
Dissatisfied	1	3.6
Very Dissatisfied		
No Answer	1	3.6
	<b>28</b>	<b>100.0</b>

**CalWORKs**

22D. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **CalWORKs**

Yes	90	15.7
No	434	75.6
No Answer	50	8.7
	<b>574</b>	<b>100.0</b>

23D. How satisfied are you with each student support service at your college?

**CalWORKs**

Very Satisfied	27	30.0
Satisfied	55	61.1
Dissatisfied	3	3.3
Very Dissatisfied		
No Answer	5	5.6
	<b>90</b>	<b>100.0</b>

**Disabled Students Programs and Services (DSPS)**

22E. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Disabled Students Programs and Services (DSPS)**

Yes	83	14.5
No	442	77.0
No Answer	49	8.5
	<b>574</b>	<b>100.0</b>

23E. How satisfied are you with each student support service at your college?

**Disabled Students Programs and Services (DSPS)**

Very Satisfied	37	44.6
Satisfied	1	1.2
Dissatisfied	40	48.2
Very Dissatisfied	2	2.4
No Answer	3	3.6
	<b>83</b>	<b>100.0</b>

**Dream Resource Center / Undocumented Student Services**

22F. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Dream Resource Center / Undocumented Student Services**

Yes	55	9.6
No	463	80.7
No Answer	56	9.8
	<b>574</b>	<b>100.0</b>

23F. How satisfied are you with each student support service at your college?

**Dream Resource Center / Undocumented Student Services**

Very Satisfied	18	32.7
Satisfied	36	65.5
Dissatisfied		
Very Dissatisfied		
No Answer	1	1.8
	<b>55</b>	<b>100.0</b>

**EOPS or CARE**

22G. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **EOPS or CARE**

Yes	147	25.6
No	377	65.7
No Answer	50	8.7
	<b>574</b>	<b>100.0</b>

23G. How satisfied are you with each student support service at your college?

**EOPS or CARE**

Very Satisfied	77	52.4
Satisfied	61	41.5
Dissatisfied	3	2.0
Very Dissatisfied		
No Answer	6	4.1
	<b>147</b>	<b>100.0</b>

**Foster Youth / Guardian Scholars / Next Up (CAFYES)**

22H. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Foster Youth / Guardian Scholars / Next Up (CAFYES)**

Yes	31	5.4
No	488	85.0
No Answer	55	9.6
	<b>574</b>	<b>100.0</b>

23H. How satisfied are you with each student support service at your college?

**Foster Youth / Guardian Scholars / Next Up (CAFYES)**

Very Satisfied	8	25.8
Satisfied	18	58.1
Dissatisfied	1	3.2
Very Dissatisfied		
No Answer	4	12.9
	<b>31</b>	<b>100.0</b>

**Honors Program**

22I. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Honors Program**

Yes	81	14.1
No	440	76.7
No Answer	53	9.2
	<b>574</b>	<b>100.0</b>

23I. How satisfied are you with each student support service at your college?

**Honors Program**

Very Satisfied	26	32.1
Satisfied	48	59.3
Dissatisfied	2	2.5
Very Dissatisfied		
No Answer	5	6.2
	<b>81</b>	<b>100.0</b>

**Incarcerated / Reentry**

22J. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Incarcerated / Reentry**

Yes	13	2.3
No	503	87.6
No Answer	58	10.1
	<b>574</b>	<b>100.0</b>

23J. How satisfied are you with each student support service at your college?

**Incarcerated / Reentry**

Very Satisfied	1	7.7
Satisfied	10	76.9
Dissatisfied		
Very Dissatisfied		
No Answer	2	15.4
	<b>13</b>	<b>100.0</b>

**International Students Program and Services**

22K. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **International Students Program and Services**

Yes	24	4.2
No	499	86.9
No Answer	51	8.9
	<b>574</b>	<b>100.0</b>

23K. How satisfied are you with each student support service at your college?

**International Students Program and Services**

Very Satisfied	6	25.0
Satisfied	16	66.7
Dissatisfied		
Very Dissatisfied		
No Answer	2	8.3
	<b>24</b>	<b>100.0</b>

**LGBTQIA+ / Genderversity**

22L. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **LGBTQIA+ / Genderversity**

Yes	30	5.2
No	491	85.5
No Answer	53	9.2
	<b>574</b>	<b>100.0</b>

23L. How satisfied are you with each student support service at your college?

**LGBTQIA+ / Genderversity**

Very Satisfied	7	23.3
Satisfied	19	63.3
Dissatisfied	1	3.3
Very Dissatisfied		
No Answer	3	10.0
	<b>30</b>	<b>100.0</b>

**Promise / FYE**

22M. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Promise / FYE**

Yes	90	15.7
No	427	74.4
No Answer	57	9.9
	<b>574</b>	<b>100.0</b>

23M. How satisfied are you with each student support service at your college?

**Promise / FYE**

Very Satisfied	48	53.3
Satisfied	38	42.2
Dissatisfied	2	2.2
Very Dissatisfied		
No Answer	2	2.2
	<b>90</b>	<b>100.0</b>

**PUENTE**

22N. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **PUENTE**

Yes	20	3.5
No	496	86.4
No Answer	58	10.1
	<b>574</b>	<b>100.0</b>

23N. How satisfied are you with each student support service at your college?

**PUENTE**

Very Satisfied	4	20.0
Satisfied	14	70.0
Dissatisfied		
Very Dissatisfied		
No Answer	2	10.0
	<b>20</b>	<b>100.0</b>

**TRIO**

22Q. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **TRIO**

Yes	31	5.4
No	487	84.8
No Answer	56	9.8
	<b>574</b>	<b>100.0</b>

23Q. How satisfied are you with each student support service at your college?

**TRIO**

Very Satisfied	14	45.2
Satisfied	15	48.4
Dissatisfied		
Very Dissatisfied		
No Answer	2	6.5
	<b>31</b>	<b>100.0</b>

**Umoja / Black Scholars**

22P. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Umoja / Black Scholars**

Yes	56	9.8
No	463	80.7
No Answer	55	9.6
	<b>574</b>	<b>100.0</b>

23P. How satisfied are you with each student support service at your college?

**Umoja / Black Scholars**

Very Satisfied	22	39.3
Satisfied	31	55.4
Dissatisfied		
Very Dissatisfied		
No Answer	3	5.4
	<b>56</b>	<b>100.0</b>

**Veterans Office**

22Q. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Veterans Office**

Yes	28	4.9
No	494	86.1
No Answer	52	9.1
	<b>574</b>	<b>100.0</b>

23Q. How satisfied are you with each student support service at your college?

**Veterans Office**

Very Satisfied	10	35.7
Satisfied	16	57.1
Dissatisfied	1	3.6
Very Dissatisfied		
No Answer	1	3.6
	<b>28</b>	<b>100.0</b>

**24A. How satisfied are you with each student application at your college?****College Website**

Very Satisfied	218	38.0
Satisfied	7	1.2
Dissatisfied	269	46.9
Very Dissatisfied	15	2.6
Not Applicable	29	5.1
No Answer	36	6.3
	<b>574</b>	<b>100.0</b>

**24B. How satisfied are you with each student application at your college?****College Library Website**

Very Satisfied	143	24.9
Satisfied	10	1.7
Dissatisfied	227	39.5
Very Dissatisfied	124	21.6
Not Applicable	27	4.7
No Answer	43	7.5
	<b>574</b>	<b>100.0</b>

**24C. How satisfied are you with each student application at your college?****Canvas**

Very Satisfied	308	53.7
Satisfied	8	1.4
Dissatisfied	210	36.6
Very Dissatisfied	5	0.9
Not Applicable	11	1.9
No Answer	32	5.6
	<b>574</b>	<b>100.0</b>

**24D. How satisfied are you with each student application at your college?****Student Portal / SIS / PeopleSoft**

Very Satisfied	260	45.3
Satisfied	10	1.7
Dissatisfied	214	37.3
Very Dissatisfied	29	5.1
Not Applicable	23	4.0
No Answer	38	6.6
	<b>574</b>	<b>100.0</b>

**24E. How satisfied are you with each student application at your college?****Cranium Café / Live Chat / Fresh Desk**

Very Satisfied	138	24.0
Satisfied	29	5.1
Dissatisfied	215	37.5
Very Dissatisfied	90	15.7
Not Applicable	60	10.5
No Answer	42	7.3
	<b>574</b>	<b>100.0</b>

**REMOTE LEARNING EXPERIENCES***26A. Do you have regular access to the following for your classes?***Computer (desktop, laptop, or Chromebook/Surface Go)**

Yes	483	84.1
Sometimes	44	7.7
No	16	2.8
No Answer	31	5.4
	<b>574</b>	<b>100.0</b>

*26B. Do you have regular access to the following for your classes?***Internet**

Yes	464	80.8
Sometimes	64	11.1
No	13	2.3
No Answer	33	5.7
	<b>574</b>	<b>100.0</b>

*26C. Do you have regular access to the following for your classes?***Webcam**

Yes	422	73.5
Sometimes	52	9.1
No	55	9.6
No Answer	45	7.8
	<b>574</b>	<b>100.0</b>

*26D. Do you have regular access to the following for your classes?***Printer**

Yes	314	54.7
Sometimes	98	17.1
No	125	21.8
No Answer	37	6.4
	<b>574</b>	<b>100.0</b>

*27. How do you primarily connect to the internet?*

Through my phone	43	7.5
Personal Hotspot	11	1.9
WiFi / Internet connection in my home	473	82.4
WiFi in the community (e.g., public space, friend's house)	15	2.6
Other	5	0.9
No Answer	27	4.7
	<b>574</b>	<b>100.0</b>

*28. How do you primarily access the internet for your classes?*

Computer (desktop, laptop, or Chromebook)	470	81.9
Tablet	20	3.5
Cell Phone	47	8.2
I don't have access to the internet	3	0.5
Other	5	0.9
No Answer	29	5.1
	<b>574</b>	<b>100.0</b>

## 29A. To what extent do you agree with each statement?

**I have a quiet place to do my schoolwork**

Strongly Agree	161	28.0
Agree	252	43.9
Dissagree	104	18.1
Strongly Disagree	28	4.9
No Answer	29	5.1
	<b>574</b>	<b>100.0</b>

## 29B. To what extent do you agree with each statement?

**I have enough time to participate in classes**

Strongly Agree	145	25.3
Agree	290	50.5
Dissagree	84	14.6
Strongly Disagree	21	3.7
No Answer	34	5.9
	<b>574</b>	<b>100.0</b>

## 30A. Currently, in my classes:

**I have regular contact with my instructor**

Yes, in ALL my classes	320	55.7
Yes, for SOME of my classes	201	35.0
No, in NONE of my classes	18	3.1
No Answer	35	6.1
	<b>574</b>	<b>100.0</b>

## 30B. Currently, in my classes:

**I have regular access to course materials**

Yes, in ALL my classes	437	76.1
Yes, for SOME of my classes	97	16.9
No, in NONE of my classes	3	0.5
No Answer	37	6.4
	<b>574</b>	<b>100.0</b>

## 30C. Currently, in my classes:

**I know what work is expected of me in my classes**

Yes, in ALL my classes	423	73.7
Yes, for SOME of my classes	108	18.8
No, in NONE of my classes	5	0.9
No Answer	38	6.6
	<b>574</b>	<b>100.0</b>

## 31A. To what extent do you agree with each statement about your college?

**I feel a sense of belonging or community at my college**

Strongly Agree	131	22.8
Agree	256	44.6
Disagree	54	9.4
Strongly Disagree	18	3.1
I Don't Know	78	13.6
No Answer	37	6.4
	<b>574</b>	<b>100.0</b>

31B. To what extent do you agree with each statement about your college?

**I feel like the faculty and staff care about my success at my college**

Strongly Agree	169	29.4
Agree	252	43.9
Disagree	44	7.7
Strongly Disagree	14	2.4
I Don't Know	56	9.8
No Answer	39	6.8
	<b>574</b>	<b>100.0</b>

31C. To what extent do you agree with each statement about your college?

**My college demonstrates a commitment to diversity and equity**

Strongly Agree	169	29.4
Agree	258	44.9
Disagree	20	3.5
Strongly Disagree	7	1.2
I Don't Know	79	13.8
No Answer	41	7.1
	<b>574</b>	<b>100.0</b>

31D. To what extent do you agree with each statement about your college?

**I feel comfortable sharing my views about diversity and equity at my college**

Strongly Agree	145	25.3
Agree	243	42.3
Disagree	46	8.0
Strongly Disagree	18	3.1
I Don't Know	82	14.3
No Answer	40	7.0
	<b>574</b>	<b>100.0</b>

31E. To what extent do you agree with each statement about your college?

**I have experienced or observed tension related to individual or group differences at my college**

Strongly Agree	50	8.7
Agree	108	18.8
Disagree	136	23.7
Strongly Disagree	98	17.1
I Don't Know	139	24.2
No Answer	43	7.5
	<b>574</b>	<b>100.0</b>

**ACADEMIC EXPERIENCES**

32A. Since the beginning of the term, how often do you do each of the following at your college?

**Ask questions or participate in class discussions**

Often	282	49.1
Sometimes	191	33.3
Seldom	49	8.5
Never	11	1.9
No Answer	41	7.1
	<b>574</b>	<b>100.0</b>

32B. Since the beginning of the term, how often do you do each of the following at your college?

**Give a presentation or performance in class**

Often	85	14.8
Sometimes	196	34.1
Seldom	115	20.0
Never	130	22.6
No Answer	48	8.4
	<b>574</b>	<b>100.0</b>

32C. Since the beginning of the term, how often do you do each of the following at your college?

**Work in groups during class (e.g., breakout rooms in zoom)**

Often	129	22.5
Sometimes	209	36.4
Seldom	81	14.1
Never	110	19.2
No Answer	45	7.8
	<b>574</b>	<b>100.0</b>

32D. Since the beginning of the term, how often do you do each of the following at your college?

**Work on course assignments outside of class**

Often	343	59.8
Sometimes	107	18.6
Seldom	29	5.1
Never	47	8.2
No Answer	48	8.4
	<b>574</b>	<b>100.0</b>

32E. Since the beginning of the term, how often do you do each of the following at your college?

**Discuss ideas from your courses outside of class**

Often	149	26.0
Sometimes	195	34.0
Seldom	92	16.0
Never	89	15.5
No Answer	49	8.5
	<b>574</b>	<b>100.0</b>

32F. Since the beginning of the term, how often do you do each of the following at your college?

**Engage with students who differ from you in terms of their religious beliefs, political opinions, or ethnic background**

Often	156	27.2
Sometimes	183	31.9
Seldom	81	14.1
Never	107	18.6
No Answer	47	8.2
	<b>574</b>	<b>100.0</b>

33A. In general, to what extent do you agree with each statement?

**Textbooks and reading materials are useful for my courses**

Strongly Agree	212	36.9
Agree	262	45.6
Disagree	34	5.9
Strongly Disagree	9	1.6
I Don't Know	15	2.6
No Answer	42	7.3
	<b>574</b>	<b>100.0</b>

33B. In general, to what extent do you agree with each statement?

**Grading practices in my courses are clearly defined**

Strongly Agree	196	34.1
Agree	276	48.1
Disagree	36	6.3
Strongly Disagree	4	0.7
I Don't Know	15	2.6
No Answer	47	8.2
	<b>574</b>	<b>100.0</b>

33C. In general, to what extent do you agree with each statement?

**Tests cover the course material presented**

Strongly Agree	184	32.1
Agree	275	47.9
Disagree	48	8.4
Strongly Disagree	6	1.0
I Don't Know	16	2.8
No Answer	45	7.8
	<b>574</b>	<b>100.0</b>

33D. In general, to what extent do you agree with each statement?

**Policies and penalties for cheating are clear and enforced**

Strongly Agree	270	47.0
Agree	221	38.5
Disagree	11	1.9
Strongly Disagree	2	0.3
I Don't Know	22	3.8
No Answer	48	8.4
	<b>574</b>	<b>100.0</b>

33E. In general, to what extent do you agree with each statement?

**The college catalog provides accurate information on this college, its programs, and policies**

Strongly Agree	201	35.0
Agree	262	45.6
Disagree	21	3.7
Strongly Disagree	8	1.4
I Don't Know	36	6.3
No Answer	46	8.0
	<b>574</b>	<b>100.0</b>

33F. In general, to what extent do you agree with each statement?

**Course syllabi are followed**

Strongly Agree	206	35.9
Agree	291	50.7
Disagree	18	3.1
Strongly Disagree	4	0.7
I Don't Know	8	1.4
No Answer	47	8.2
	<b>574</b>	<b>100.0</b>

33G. In general, to what extent do you agree with each statement?

**My instructors present information fairly and objectively, distinguishing between personal convictions and professionally accepted views**

Strongly Agree	216	37.6
Agree	264	46.0
Disagree	22	3.8
Strongly Disagree	12	2.1
I Don't Know	15	2.6
No Answer	45	7.8
	<b>574</b>	<b>100.0</b>

33H. In general, to what extent do you agree with each statement?

**My instructors inform me about the types of skills or learning outcomes I am expected to master through classroom activities and assignments**

Strongly Agree	216	37.6
Agree	274	47.7
Disagree	19	3.3
Strongly Disagree	6	1.0
I Don't Know	13	2.3
No Answer	46	8.0
	<b>574</b>	<b>100.0</b>

33I. In general, to what extent do you agree with each statement?

**My instructors adequately use available technology in and out of the classroom**

Strongly Agree	209	36.4
Agree	266	46.3
Disagree	19	3.3
Strongly Disagree	7	1.2
I Don't Know	26	4.5
No Answer	47	8.2
	<b>574</b>	<b>100.0</b>

33J. In general, to what extent do you agree with each statement?

**My instructors provide meaningful outside resources that support my learning (e.g., library, relevant websites)**

Strongly Agree	206	35.9
Agree	260	45.3
Disagree	31	5.4
Strongly Disagree	10	1.7
I Don't Know	21	3.7
No Answer	46	8.0
	<b>574</b>	<b>100.0</b>

34A. How would you describe your interactions with most of your instructors?

**My instructors regularly hold office hours**

Strongly Agree	230	40.1
Agree	230	40.1
Disagree	27	4.7
Strongly Disagree	4	0.7
Not Applicable	35	6.1
No Answer	48	8.4
	<b>574</b>	<b>100.0</b>

34B. How would you describe your interactions with most of your instructors?

**I visit my instructors during office hours**

Strongly Agree	66	11.5
Agree	167	29.1
Disagree	150	26.1
Strongly Disagree	31	5.4
Not Applicable	108	18.8
No Answer	52	9.1
	<b>574</b>	<b>100.0</b>

34C. How would you describe your interactions with most of your instructors?

**My instructors are available outside of class**

Strongly Agree	157	27.4
Agree	269	46.9
Disagree	32	5.6
Strongly Disagree	7	1.2
Not Applicable	56	9.8
No Answer	53	9.2
	<b>574</b>	<b>100.0</b>

34D. How would you describe your interactions with most of your instructors?

**I discuss ideas from my readings or courses with my instructors outside of class**

Strongly Agree	65	11.3
Agree	146	25.4
Disagree	155	27.0
Strongly Disagree	38	6.6
Not Applicable	120	20.9
No Answer	50	8.7
	<b>574</b>	<b>100.0</b>

	N	Percentage
<b>34E. How would you describe your interactions with most of your instructors?</b>		
<b>I discuss educational or career plans with my instructors</b>		
Strongly Agree	72	12.5
Agree	151	26.3
Disagree	154	26.8
Strongly Disagree	47	8.2
Not Applicable	100	17.4
No Answer	50	8.7
	<b>574</b>	<b>100.0</b>
<b>34F. How would you describe your interactions with most of your instructors?</b>		
<b>My instructors are approachable</b>		
Strongly Agree	214	37.3
Agree	253	44.1
Disagree	22	3.8
Strongly Disagree	9	1.6
Not Applicable	27	4.7
No Answer	49	8.5
	<b>574</b>	<b>100.0</b>
<b>35A. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Acquire a broad general education</b>		
Very Much	238	41.5
Quite a Bit	154	26.8
Some	102	17.8
Very Little	20	3.5
No Answer	60	10.5
	<b>574</b>	<b>100.0</b>
<b>35B. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Acquire job or work-related knowledge and skills</b>		
Very Much	186	32.4
Quite a Bit	127	22.1
Some	126	22.0
Very Little	70	12.2
No Answer	65	11.3
	<b>574</b>	<b>100.0</b>
<b>35C. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Write, speak, and express myself clearly and effectively</b>		
Very Much	231	40.2
Quite a Bit	169	29.4
Some	89	15.5
Very Little	25	4.4
No Answer	60	10.5
	<b>574</b>	<b>100.0</b>

	N	Percentage
<b>35D. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Think critically and analytically</b>		
Very Much	251	43.7
Quite a Bit	153	26.7
Some	86	15.0
Very Little	20	3.5
No Answer	64	11.1
	<b>574</b>	<b>100.0</b>
<b>35E. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Solve numerical problems</b>		
Very Much	189	32.9
Quite a Bit	156	27.2
Some	97	16.9
Very Little	62	10.8
No Answer	70	12.2
	<b>574</b>	<b>100.0</b>
<b>35F. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Solve practical problems and/or create useful products</b>		
Very Much	194	33.8
Quite a Bit	165	28.7
Some	95	16.6
Very Little	55	9.6
No Answer	65	11.3
	<b>574</b>	<b>100.0</b>
<b>35G. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Use computers and other information technology</b>		
Very Much	227	39.5
Quite a Bit	151	26.3
Some	96	16.7
Very Little	35	6.1
No Answer	65	11.3
	<b>574</b>	<b>100.0</b>
<b>35H. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Work effectively with others</b>		
Very Much	204	35.5
Quite a Bit	160	27.9
Some	99	17.2
Very Little	48	8.4
No Answer	63	11.0
	<b>574</b>	<b>100.0</b>
<b>35I. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Learn effectively on your own</b>		
Very Much	267	46.5
Quite a Bit	145	25.3
Some	74	12.9
Very Little	23	4.0
No Answer	65	11.3
	<b>574</b>	<b>100.0</b>

	N	Percentage
<b>35J. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Appreciate the arts</b>		
Very Much	203	35.4
Quite a Bit	121	21.1
Some	124	21.6
Very Little	58	10.1
No Answer	68	11.8
	<b>574</b>	<b>100.0</b>
<b>35K. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Understand yourself</b>		
Very Much	221	38.5
Quite a Bit	141	24.6
Some	104	18.1
Very Little	36	6.3
No Answer	72	12.5
	<b>574</b>	<b>100.0</b>
<b>35L. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Develop a personal code of values and ethics</b>		
Very Much	207	36.1
Quite a Bit	141	24.6
Some	111	19.3
Very Little	46	8.0
No Answer	69	12.0
	<b>574</b>	<b>100.0</b>
<b>35M. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Develop clearer career goals</b>		
Very Much	239	41.6
Quite a Bit	140	24.4
Some	98	17.1
Very Little	32	5.6
No Answer	65	11.3
	<b>574</b>	<b>100.0</b>
<b>35N. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Set educational goals and monitor your progress</b>		
Very Much	256	44.6
Quite a Bit	146	25.4
Some	75	13.1
Very Little	31	5.4
No Answer	66	11.5
	<b>574</b>	<b>100.0</b>

	N	Percentage
<b>35O. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Understand people of other racial, cultural, or religious backgrounds</b>		
Very Much	243	42.3
Quite a Bit	133	23.2
Some	89	15.5
Very Little	42	7.3
No Answer	67	11.7
	<b>574</b>	<b>100.0</b>
<b>35P. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Contribute to the welfare of your community</b>		
Very Much	181	31.5
Quite a Bit	134	23.3
Some	121	21.1
Very Little	71	12.4
No Answer	67	11.7
	<b>574</b>	<b>100.0</b>
<b>35Q. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Advance in your career</b>		
Very Much	230	40.1
Quite a Bit	128	22.3
Some	99	17.2
Very Little	48	8.4
No Answer	69	12.0
	<b>574</b>	<b>100.0</b>
<b>36A. How often do you use each of the following? Canvas, e-mail, social media, or text messaging to communicate with other students about coursework</b>		
Often	328	57.1
Sometimes	80	13.9
Seldom	61	10.6
Never	33	5.7
Not Applicable	14	2.4
No Answer	58	10.1
	<b>574</b>	<b>100.0</b>
<b>36B. How often do you use each of the following? Canvas, e-mail, social media, or text messaging to communicate with an instructor</b>		
Often	359	62.5
Sometimes	111	19.3
Seldom	27	4.7
Never	3	0.5
Not Applicable	10	1.7
No Answer	64	11.1
	<b>574</b>	<b>100.0</b>

*36C. How often do you use each of the following?***Canvas, e-mail, social media, text messaging, Cranium Café, or this college's website to keep informed about college**

Often	296	51.6
Sometimes	118	20.6
Seldom	48	8.4
Never	40	7.0
Not Applicable	12	2.1
No Answer	60	10.5
	<b>574</b>	<b>100.0</b>

*36D. How often do you use each of the following?***Online resources for an assignment**

Often	392	68.3
Sometimes	85	14.8
Seldom	15	2.6
Never	8	1.4
Not Applicable	13	2.3
No Answer	61	10.6
	<b>574</b>	<b>100.0</b>

*37A. To what extent do you agree with each statement?***I regularly check my LACCD email (or forward it to my personal e-mail)**

Strongly Agree	343	59.8
Agree	137	23.9
Disagree	18	3.1
Strongly Disagree	7	1.2
Not Applicable	8	1.4
No Answer	61	10.6
	<b>574</b>	<b>100.0</b>

*37B. To what extent do you agree with each statement?***I receive too many e-mails from this college**

Strongly Agree	111	19.3
Agree	151	26.3
Disagree	203	35.4
Strongly Disagree	24	4.2
Not Applicable	21	3.7
No Answer	64	11.1
	<b>574</b>	<b>100.0</b>

*37C. To what extent do you agree with each statement?***I can easily find the information I need on the college website**

Strongly Agree	170	29.6
Agree	259	45.1
Disagree	56	9.8
Strongly Disagree	12	2.1
Not Applicable	13	2.3
No Answer	64	11.1
	<b>574</b>	<b>100.0</b>

	N	Percentage
<b>37D. To what extent do you agree with each statement?</b>		
<b>Information on the college website is current and accurate</b>		
Strongly Agree	169	29.4
Agree	260	45.3
Disagree	51	8.9
Strongly Disagree	8	1.4
Not Applicable	22	3.8
No Answer	64	11.1
	<b>574</b>	<b>100.0</b>
<b>37E. To what extent do you agree with each statement?</b>		
<b>I am aware of opportunities for involvement in student clubs and activities</b>		
Strongly Agree	150	26.1
Agree	249	43.4
Disagree	67	11.7
Strongly Disagree	13	2.3
Not Applicable	27	4.7
No Answer	68	11.8
	<b>574</b>	<b>100.0</b>
<b>37F. To what extent do you agree with each statement?</b>		
<b>I know how to bring forth an idea to college leadership to improve a practice, program, or service at this college</b>		
Strongly Agree	99	17.2
Agree	176	30.7
Disagree	128	22.3
Strongly Disagree	43	7.5
Not Applicable	63	11.0
No Answer	65	11.3
	<b>574</b>	<b>100.0</b>
<b>37G. To what extent do you agree with each statement?</b>		
<b>Student needs are taken into consideration by this college when making decisions</b>		
Strongly Agree	143	24.9
Agree	250	43.6
Disagree	43	7.5
Strongly Disagree	18	3.1
Not Applicable	52	9.1
No Answer	68	11.8
	<b>574</b>	<b>100.0</b>
<b>38A. To what extent do you agree with each statement about your knowledge of where to find information?</b>		
<b>College policies and procedures that affect me as a student</b>		
Strongly Agree	100	17.4
Agree	318	55.4
Disagree	73	12.7
Strongly Disagree	17	3.0
No Answer	66	11.5
	<b>574</b>	<b>100.0</b>

38B. To what extent do you agree with each statement about your knowledge of where to find information?

**Student achievement information for this college and my program**

Strongly Agree	114	19.9
Agree	323	56.3
Disagree	54	9.4
Strongly Disagree	15	2.6
No Answer	68	11.8
	<b>574</b>	<b>100.0</b>

38C. To what extent do you agree with each statement about your knowledge of where to find information?

**Courses and educational programs**

Strongly Agree	149	26.0
Agree	335	58.4
Disagree	16	2.8
Strongly Disagree	9	1.6
No Answer	65	11.3
	<b>574</b>	<b>100.0</b>

38D. To what extent do you agree with each statement about your knowledge of where to find information?

**Student support services and programs**

Strongly Agree	130	22.6
Agree	326	56.8
Disagree	37	6.4
Strongly Disagree	16	2.8
No Answer	65	11.3
	<b>574</b>	<b>100.0</b>

38E. To what extent do you agree with each statement about your knowledge of where to find information?

**Career or employment**

Strongly Agree	86	15.0
Agree	295	51.4
Disagree	93	16.2
Strongly Disagree	26	4.5
No Answer	74	12.9
	<b>574</b>	<b>100.0</b>

39A. To what extent do you agree with each statement?

**I am familiar with the mission statement of this college**

Strongly Agree	84	14.6
Agree	280	48.8
Disagree	108	18.8
Strongly Disagree	23	4.0
No Answer	79	13.8
	<b>574</b>	<b>100.0</b>

39B. To what extent do you agree with each statement?

**I am aware of the intended learning outcomes of this college**

Strongly Agree	112	19.5
Agree	314	54.7
Disagree	60	10.5
Strongly Disagree	10	1.7
No Answer	78	13.6
	<b>574</b>	<b>100.0</b>

	N	Percentage
<i>39C. To what extent do you agree with each statement?</i>		
<b>I am aware of the learning outcomes for my educational program</b>		
Strongly Agree	130	22.6
Agree	320	55.7
Disagree	39	6.8
Strongly Disagree	11	1.9
No Answer	74	12.9
	<b>574</b>	<b>100.0</b>
<i>39D. To what extent do you agree with each statement?</i>		
<b>I am aware of the learning outcomes for my courses</b>		
Strongly Agree	155	27.0
Agree	315	54.9
Disagree	22	3.8
Strongly Disagree	8	1.4
No Answer	74	12.9
	<b>574</b>	<b>100.0</b>
<i>39E. To what extent do you agree with each statement?</i>		
<b>I feel that the courses required in my educational program prepare me for further coursework, employment, and/or transfer</b>		
Strongly Agree	147	25.6
Agree	316	55.1
Disagree	26	4.5
Strongly Disagree	7	1.2
No Answer	78	13.6
	<b>574</b>	<b>100.0</b>
<i>39F. To what extent do you agree with each statement?</i>		
<b>Overall, I am satisfied with my experience at this college</b>		
Strongly Agree	195	34.0
Agree	282	49.1
Disagree	20	3.5
Strongly Disagree	5	0.9
No Answer	72	12.5
	<b>574</b>	<b>100.0</b>
<i>39G. To what extent do you agree with each statement?</i>		
<b>I would encourage others to attend this college</b>		
Strongly Agree	212	36.9
Agree	260	45.3
Disagree	21	3.7
Strongly Disagree	6	1.0
No Answer	75	13.1
	<b>574</b>	<b>100.0</b>