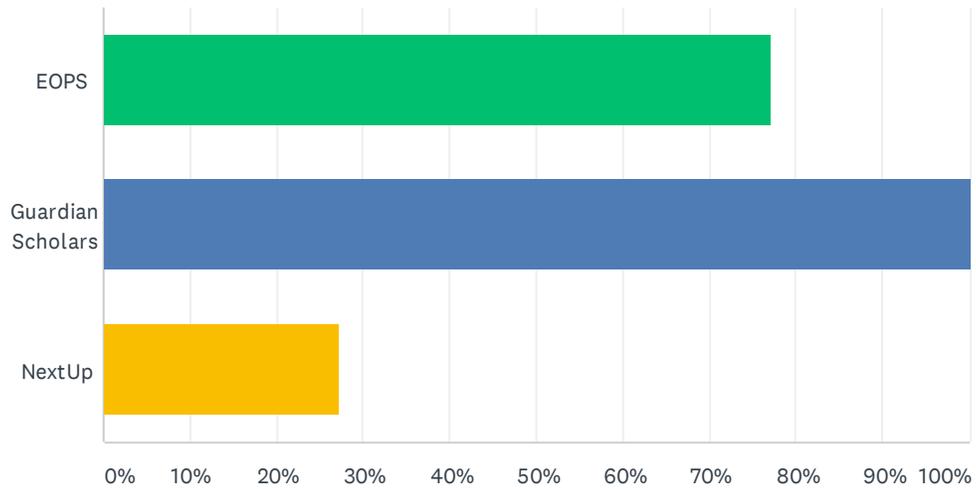


**Q1 Please enter your 9-digit Student ID Number (sample student ID:
881234567 or 991234567):**

Answered: 22 Skipped: 0

Q2 To which of the following programs do you belong to: (Mark all that apply):

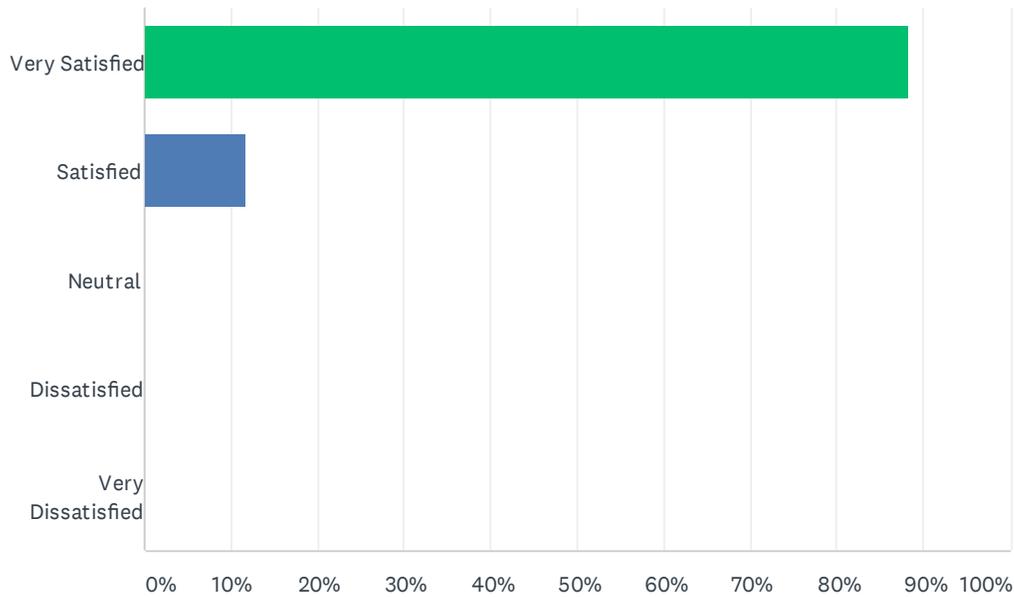
Answered: 22 Skipped: 0



| ANSWER CHOICES | RESPONSES | |
|-----------------------|-----------|----|
| EOPS | 77.27% | 17 |
| Guardian Scholars | 100.00% | 22 |
| NextUp | 27.27% | 6 |
| Total Respondents: 22 | | |

Q3 Overall, how satisfied are you with Guardian Scholars/NextUp Services?

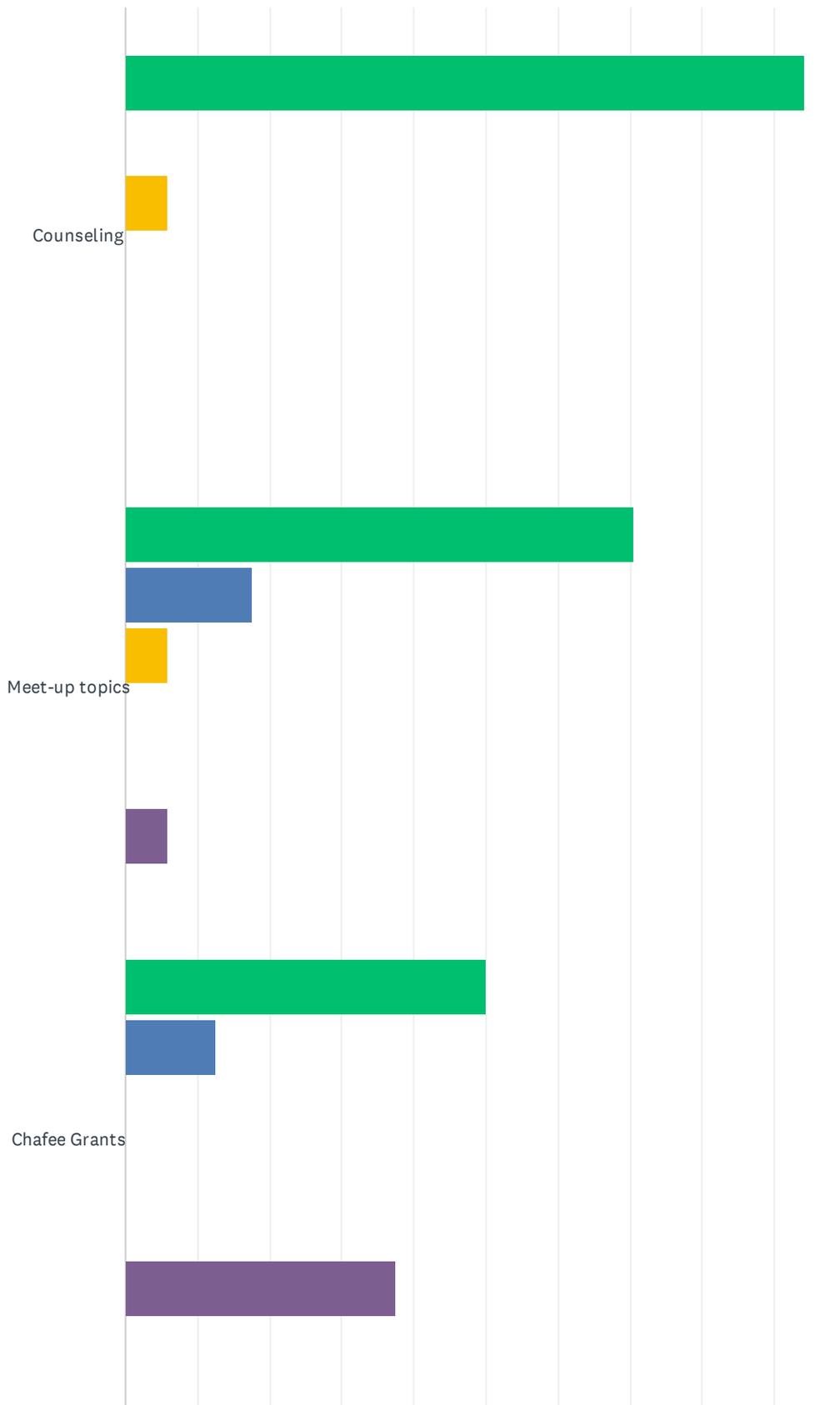
Answered: 17 Skipped: 5



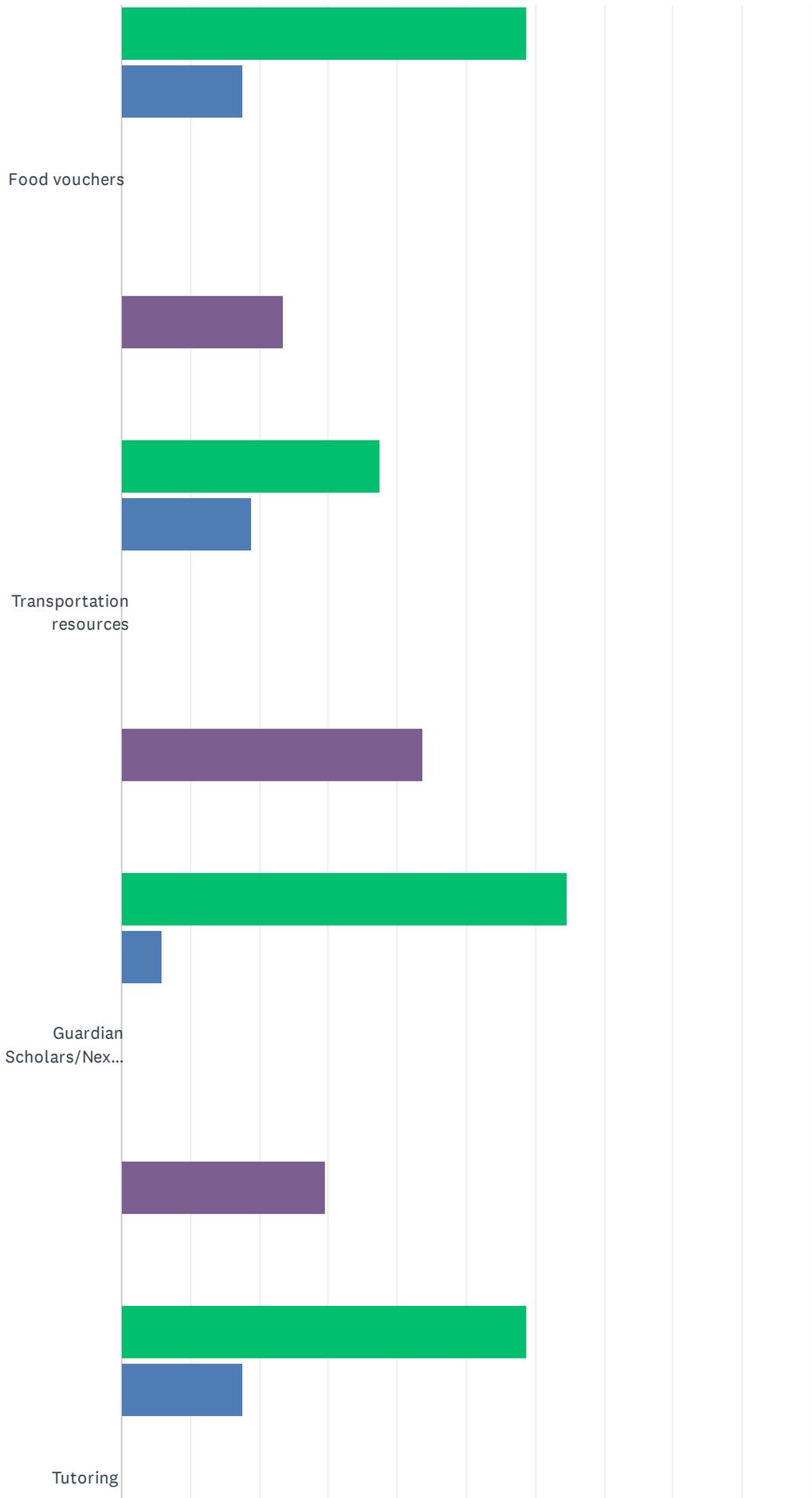
| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----------|
| Very Satisfied | 88.24% | 15 |
| Satisfied | 11.76% | 2 |
| Neutral | 0.00% | 0 |
| Dissatisfied | 0.00% | 0 |
| Very Dissatisfied | 0.00% | 0 |
| TOTAL | | 17 |

Q4 Please rate the following Guardian Scholars/NextUp Services:

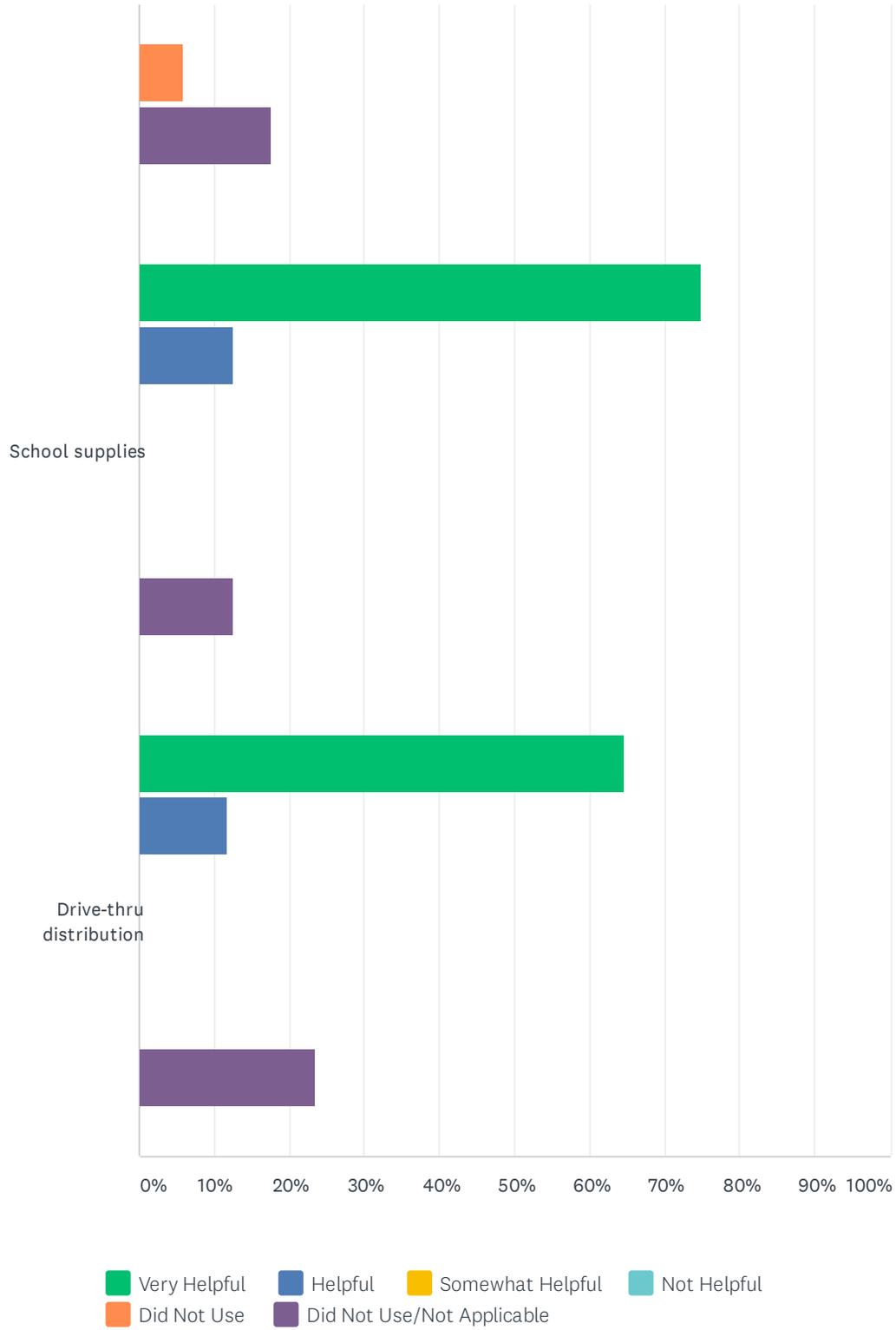
Answered: 17 Skipped: 5



Guardian Scholars & NextUp Student Satisfaction Survey Spring 2021



Guardian Scholars & NextUp Student Satisfaction Survey Spring 2021



Guardian Scholars & NextUp Student Satisfaction Survey Spring 2021

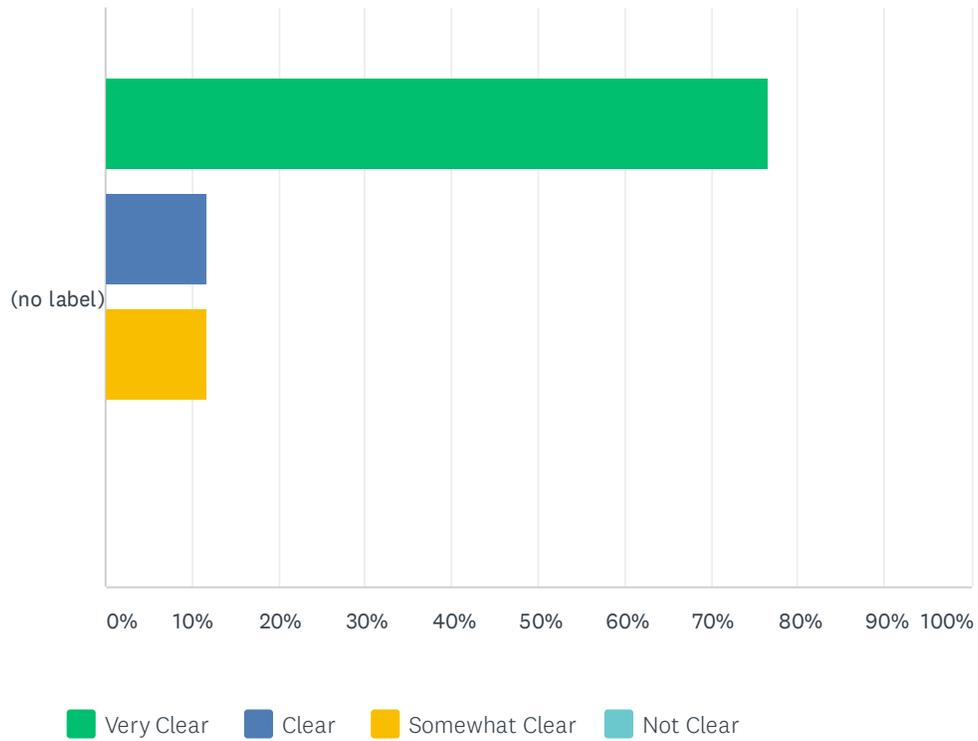
| | VERY HELPFUL | HELPFUL | SOMEWHAT HELPFUL | NOT HELPFUL | DID NOT USE | DID NOT USE/NOT APPLICABLE | TOTAL |
|-----------------------------------|--------------|-------------|------------------|-------------|-------------|----------------------------|-------|
| Counseling | 94.12% 16 | 0.00% 0 | 5.88% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 17 |
| Meet-up topics | 70.59% 12 | 17.65% 3 | 5.88% 1 | 0.00% 0 | 0.00% 0 | 5.88% 1 | 17 |
| Chafee Grants | 50.00% 8 | 12.50% 2 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 37.50% 6 | 16 |
| Food vouchers | 58.82% 10 | 17.65% 3 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 23.53% 4 | 17 |
| Transportation resources | 37.50% 6 | 18.75% 3 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 43.75% 7 | 16 |
| Guardian Scholars/NextUp Stipends | 64.71% 11 | 5.88% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 29.41% 5 | 17 |
| Tutoring | 58.82% 10 | 17.65% 3 | 0.00% 0 | 0.00% 0 | 5.88% 1 | 17.65% 3 | 17 |
| School supplies | 75.00% 12 | 12.50% 2 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 12.50% 2 | 16 |
| Drive-thru distribution | 64.71% 11 | 11.76% 2 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 23.53% 4 | 17 |

Q5 If you responded that any of the services offered by NextUp/Guardian Scholars were not helpful, please tell us how we can improve our services.

Answered: 1 Skipped: 21

Q6 How clear are you with the requirements to qualify for the Guardian Scholars/NextUp stipend every semester?

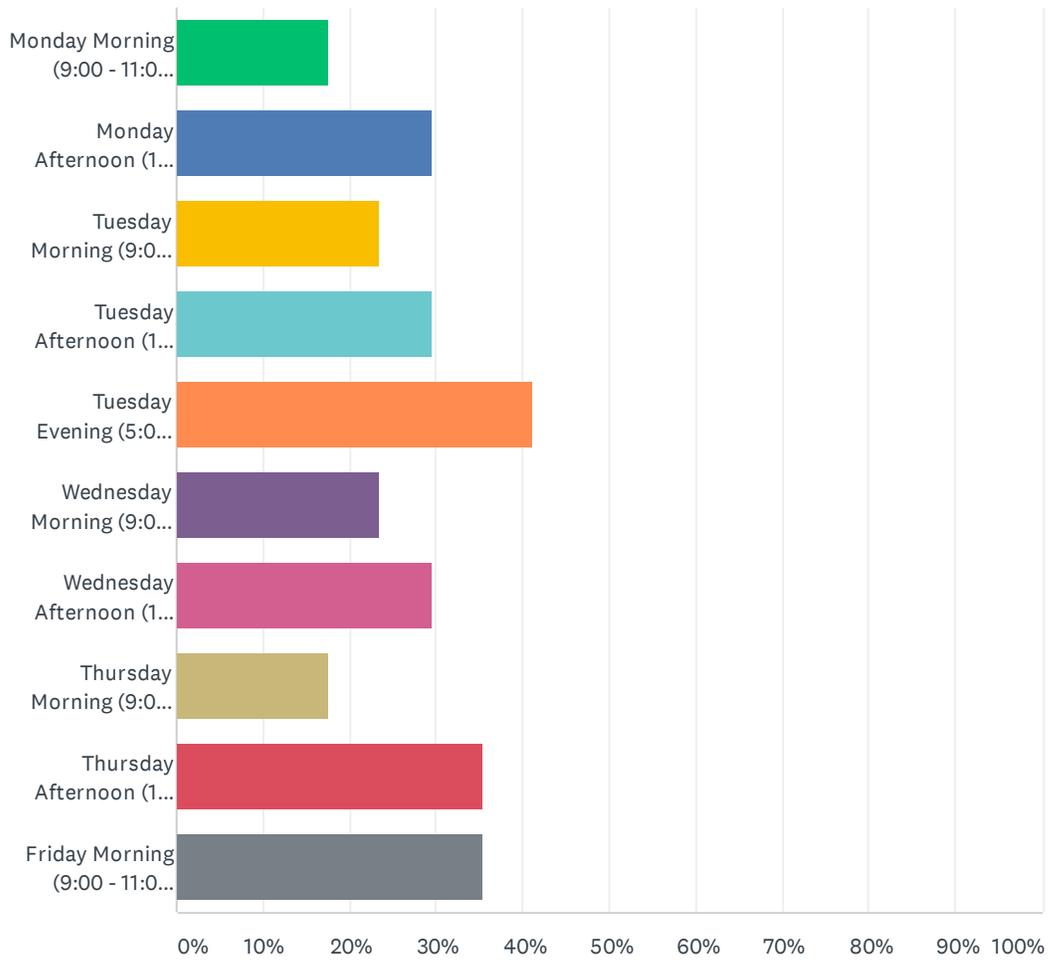
Answered: 17 Skipped: 5



| | VERY CLEAR | CLEAR | SOMEWHAT CLEAR | NOT CLEAR | TOTAL | WEIGHTED AVERAGE |
|------------|------------|--------|----------------|-----------|-------|------------------|
| (no label) | 76.47% | 11.76% | 11.76% | 0.00% | 17 | 1.35 |
| | 13 | 2 | 2 | 0 | | |

Q7 Which days and times are more convenient for you to attend a Meet-Up? (Mark all that apply).

Answered: 17 Skipped: 5



Guardian Scholars & NextUp Student Satisfaction Survey Spring 2021

| ANSWER CHOICES | RESPONSES | |
|--|-----------|---|
| Monday Morning (9:00 - 11:00 a.m.) | 17.65% | 3 |
| Monday Afternoon (1:00 – 3:00 p.m.) | 29.41% | 5 |
| Tuesday Morning (9:00 - 11:00 a.m.) | 23.53% | 4 |
| Tuesday Afternoon (1:00 – 3:00 p.m.) | 29.41% | 5 |
| Tuesday Evening (5:00 – 7:00 p.m.) | 41.18% | 7 |
| Wednesday Morning (9:00 - 11:00 a.m.) | 23.53% | 4 |
| Wednesday Afternoon (1:00 – 3:00 p.m.) | 29.41% | 5 |
| Thursday Morning (9:00 - 11:00 a.m.) | 17.65% | 3 |
| Thursday Afternoon (1:00 – 3:00 p.m.) | 35.29% | 6 |
| Friday Morning (9:00 - 11:00 a.m.) | 35.29% | 6 |
| Total Respondents: 17 | | |

Q8 How can Guardian Scholars/NextUp further contribute to your academic success and further support you in this remote environment?

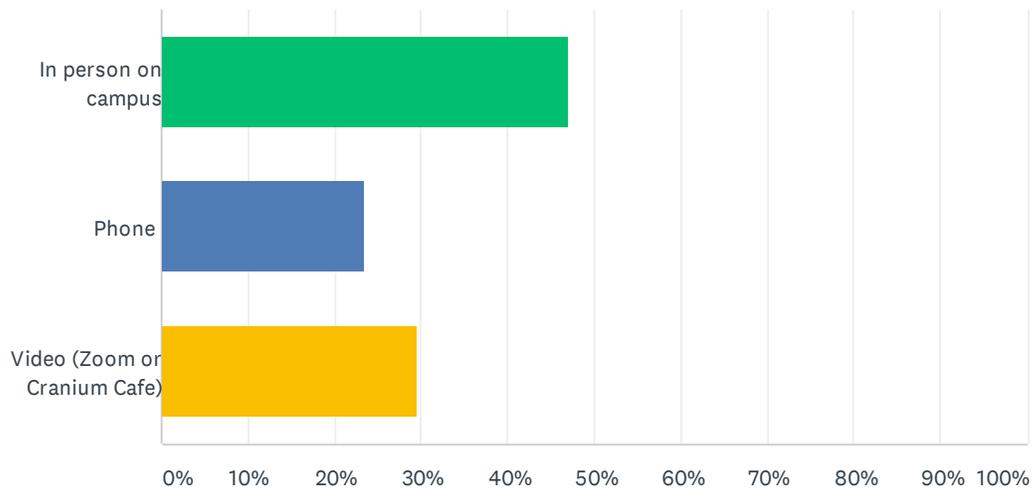
Answered: 17 Skipped: 5

Q9 Describe your experience in transitioning to online courses and virtual resources during COVID-19 (counseling, tutoring, technology, etc.)

Answered: 17 Skipped: 5

Q10 When the campus returns to in person services, how would you prefer to meet with your Guardian Scholars/NextUp counselor?

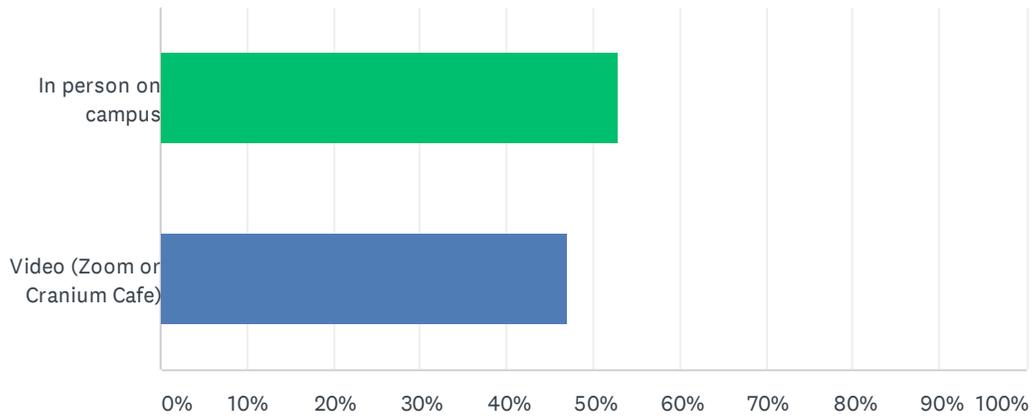
Answered: 17 Skipped: 5



| ANSWER CHOICES | RESPONSES | |
|------------------------------|-----------|----|
| In person on campus | 47.06% | 8 |
| Phone | 23.53% | 4 |
| Video (Zoom or Cranium Cafe) | 29.41% | 5 |
| TOTAL | | 17 |

Q11 When the campus returns to in person services, how would you prefer to participate in the Guardian Scholars/NextUp Meet Ups?

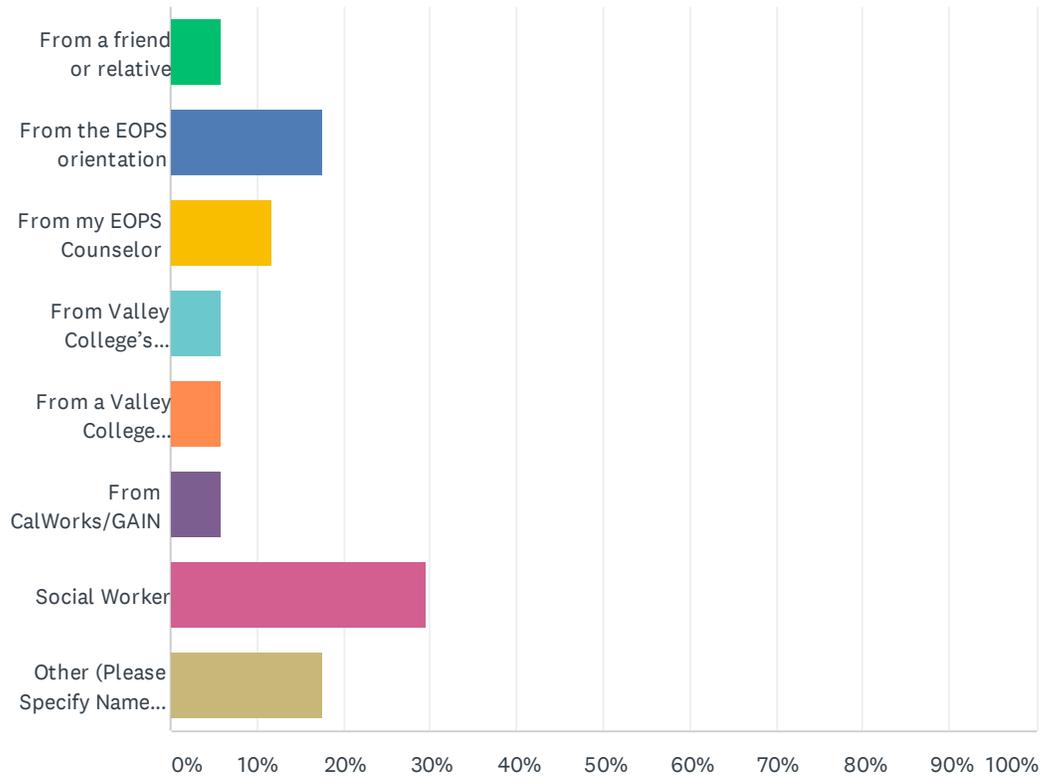
Answered: 17 Skipped: 5



| ANSWER CHOICES | RESPONSES | |
|------------------------------|-----------|----|
| In person on campus | 52.94% | 9 |
| Video (Zoom or Cranium Cafe) | 47.06% | 8 |
| TOTAL | | 17 |

Q12 How did you find out about the Guardian Scholars/NextUp program?

Answered: 17 Skipped: 5



| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----------|
| From a friend or relative | 5.88% | 1 |
| From the EOPS orientation | 17.65% | 3 |
| From my EOPS Counselor | 11.76% | 2 |
| From Valley College's outreach | 5.88% | 1 |
| From a Valley College instructor | 5.88% | 1 |
| From CalWorks/GAIN | 5.88% | 1 |
| Social Worker | 29.41% | 5 |
| Other (Please Specify Name of Program or individual): | 17.65% | 3 |
| TOTAL | | 17 |

Q13 Please provide your feedback regarding the virtual meet-ups.

Answered: 10 Skipped: 12

Q14 What ideas or topics do you have for Meet-ups?

Answered: 7 Skipped: 15