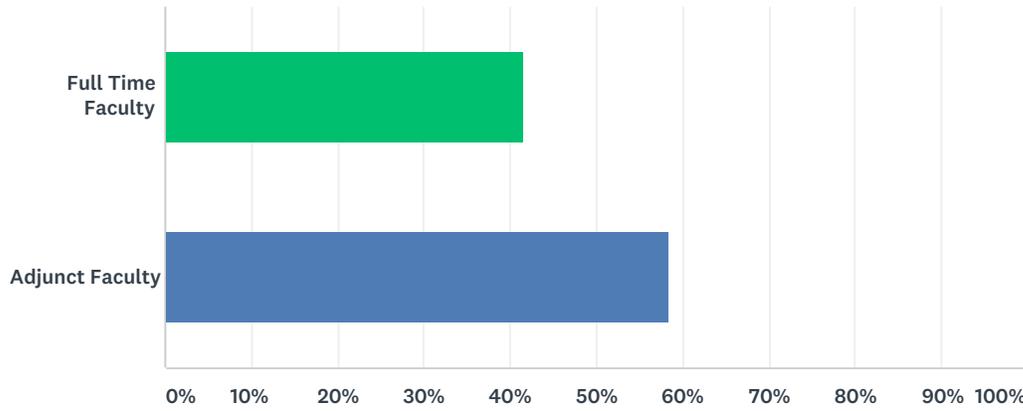


### Q1 Please indicate the status that best describes you.

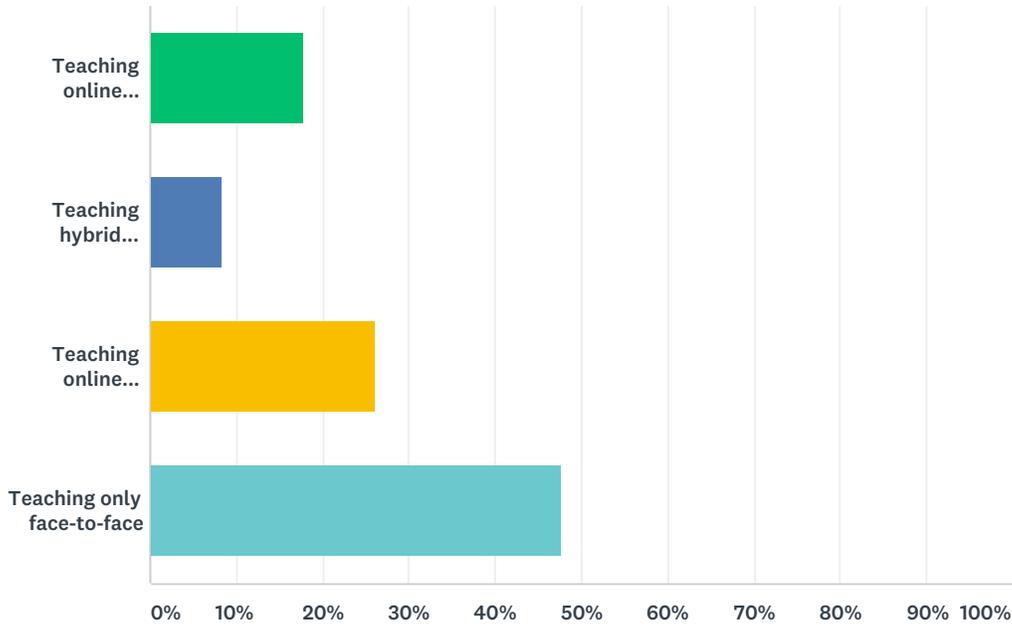
Answered: 84 Skipped: 0



ANSWER CHOICES	RESPONSES	
Full Time Faculty	41.67%	35
Adjunct Faculty	58.33%	49
TOTAL		84

## Q2 Please indicate which statement best describes your status this semester.

Answered: 84 Skipped: 0

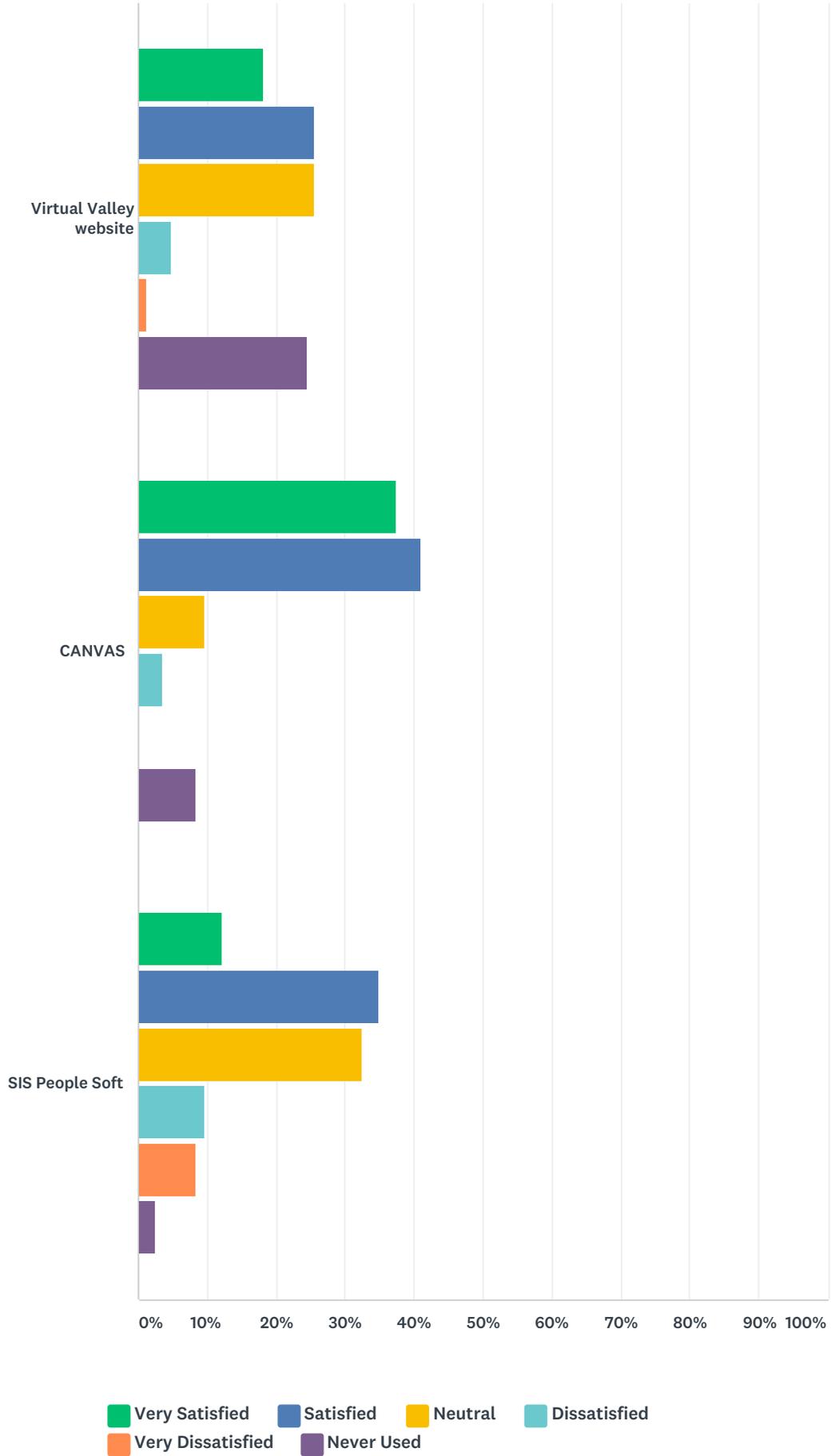


ANSWER CHOICES	RESPONSES	
Teaching online course(s) only	17.86%	15
Teaching hybrid course(s)	8.33%	7
Teaching online course(s) as well as face-to-face	26.19%	22
Teaching only face-to-face	47.62%	40
<b>TOTAL</b>		<b>84</b>

**Q3 Please rate your overall level of satisfaction with each of these areas:**

Answered: 84 Skipped: 0

LAVC Faculty Virtual Valley Distance Education Survey Spring 2019

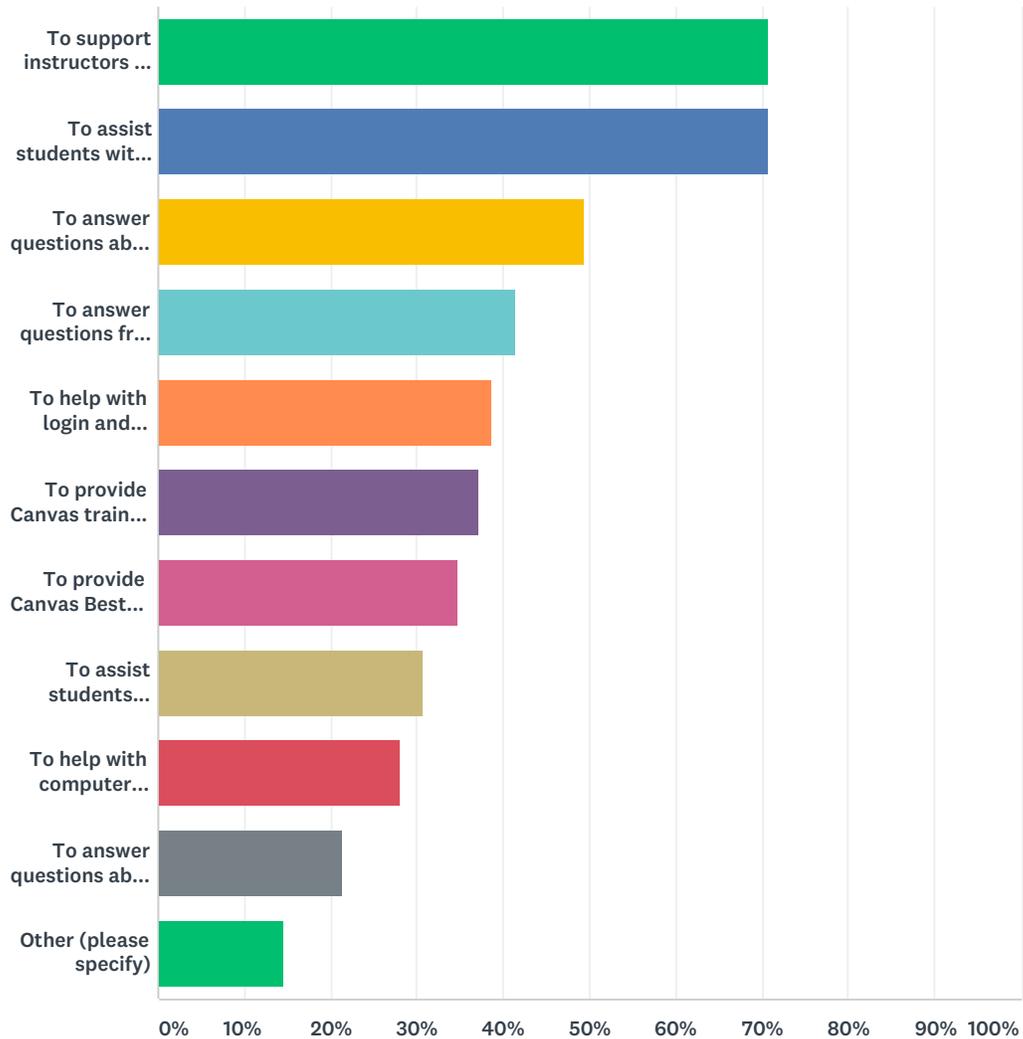


LAVC Faculty Virtual Valley Distance Education Survey Spring 2019

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	NEVER USED	TOTAL
Virtual Valley website	18.29% 15	25.61% 21	25.61% 21	4.88% 4	1.22% 1	24.39% 20	82
CANVAS	37.35% 31	40.96% 34	9.64% 8	3.61% 3	0.00% 0	8.43% 7	83
SIS People Soft	12.05% 10	34.94% 29	32.53% 27	9.64% 8	8.43% 7	2.41% 2	83

## Q4 Please indicate the purpose(s) of Virtual Valley website:

Answered: 75 Skipped: 9



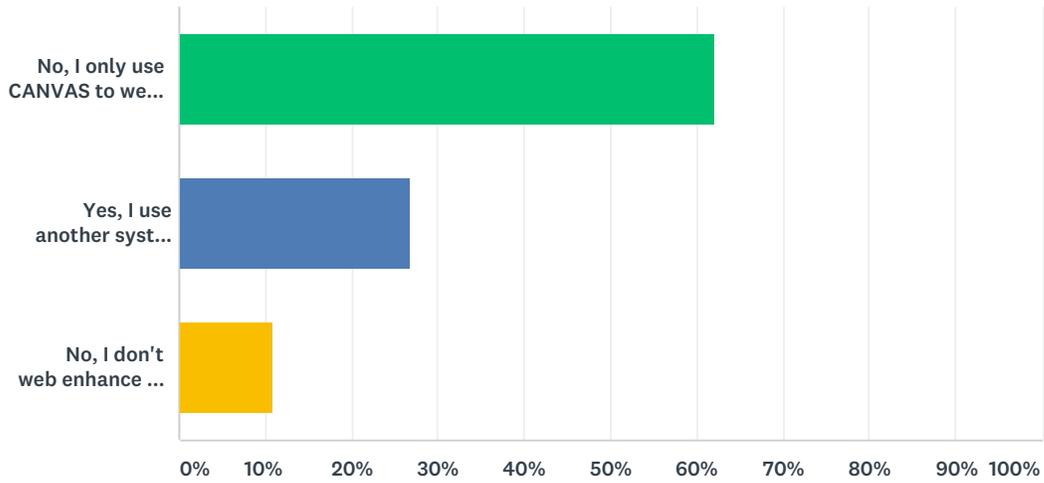
ANSWER CHOICES	RESPONSES	
To support instructors in the use of the current campus LMS (CANVAS)	70.67%	53
To assist students with the use of the current campus LMS (CANVAS).	70.67%	53
To answer questions about Online/Hybrid/Web-Enhanced classes.	49.33%	37
To answer questions from prospective online students.	41.33%	31
To help with login and finding instructor's contact information.	38.67%	29
To provide Canvas training to DE instructors.	37.33%	28
To provide Canvas Best Practices recommendations to DE instructors.	34.67%	26
To assist students submitting assignments to LMS (CANVAS)	30.67%	23
To help with computer software issues involving web browsers.	28.00%	21
To answer questions about the campus WiFi network.	21.33%	16

LAVC Faculty Virtual Valley Distance Education Survey Spring 2019

Other (please specify)	14.67%	11
Total Respondents: 75		
#	OTHER (PLEASE SPECIFY)	DATE
1	I am not that familiar with it to answer this question properly	5/30/2019 8:12 AM
2	To provide specific answers to questions regarding what is eligible for course content	5/29/2019 7:51 AM
3	i have no idea	5/22/2019 8:02 AM
4	No idea.	5/21/2019 11:41 PM
5	Why are you asking us?	5/21/2019 10:04 PM
6	I don't know - I'm just guessing.	5/21/2019 6:14 PM
7	NA	5/21/2019 6:10 PM
8	did not use	5/21/2019 5:59 PM
9	To patiently train us to operate in the system(s)	5/21/2019 5:33 PM
10	I don't know.	5/21/2019 4:42 PM
11	I don't know	5/21/2019 4:19 PM

## Q5 Do you use any other systems to web enhance your class?

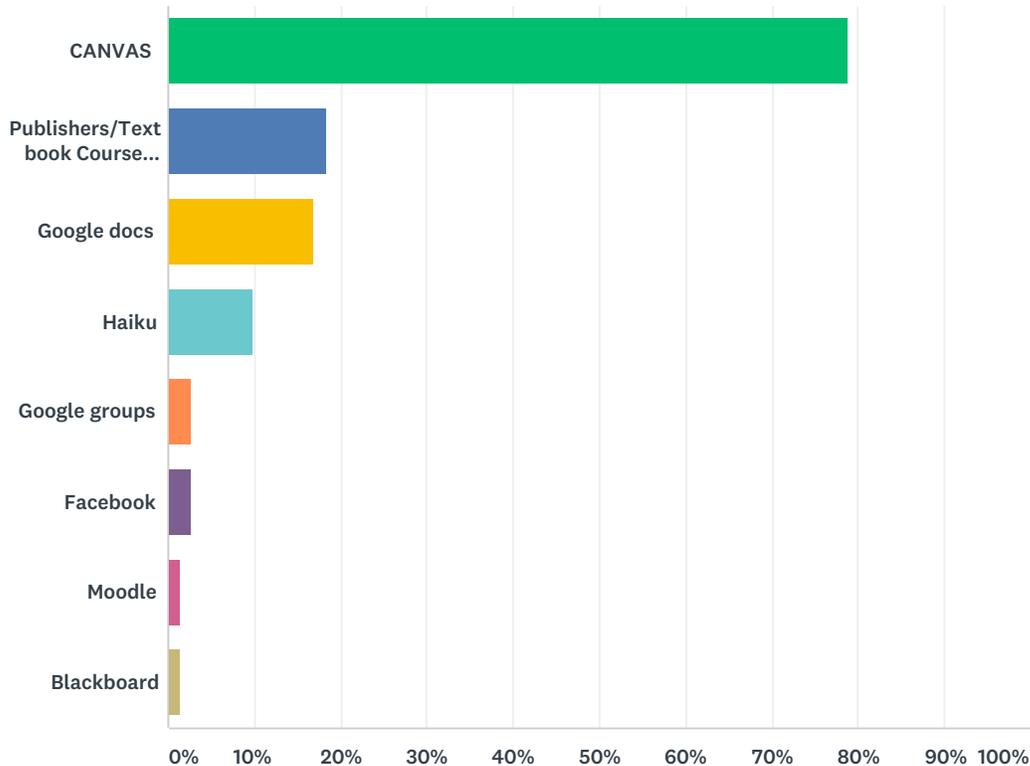
Answered: 82 Skipped: 2



ANSWER CHOICES	RESPONSES	
No, I only use CANVAS to web enhance.	62.20%	51
Yes, I use another systems to web enhance.	26.83%	22
No, I don't web enhance at all.	10.98%	9
<b>TOTAL</b>		<b>82</b>

## Q6 Please identify all systems you use to web enhance your class. (Mark all that apply.)

Answered: 71 Skipped: 13



ANSWER CHOICES	RESPONSES	
CANVAS	78.87%	56
Publishers/Textbook Course Website	18.31%	13
Google docs	16.90%	12
Haiku	9.86%	7
Google groups	2.82%	2
Facebook	2.82%	2
Moodle	1.41%	1
Blackboard	1.41%	1
Total Respondents: 71		

#	OTHER (PLEASE SPECIFY)	DATE
1	MyITLab (Pearson publisher's site)	5/28/2019 7:56 PM
2	N/A	5/28/2019 7:10 PM
3	google sites	5/28/2019 10:40 AM
4	Kahoot	5/28/2019 10:28 AM

## LAVC Faculty Virtual Valley Distance Education Survey Spring 2019

5	you tube	5/25/2019 9:42 AM
6	3C's	5/23/2019 11:20 AM
7	Weebly	5/23/2019 8:13 AM
8	Turnitin.com	5/22/2019 10:36 AM
9	TEDED Lessons and LinkedIn Learning Platform	5/22/2019 9:18 AM
10	SIMnet, Connect, (both linked to Canvas)	5/21/2019 5:59 PM
11	Youtube	5/21/2019 5:30 PM

**Q7 We are working on the training schedule for this Summer and Fall. In order to meet your needs, please indicate the types of training to support your online/hybrid and web-enhanced courses that you would like to receive.**

Answered: 33 Skipped: 51

ANSWER CHOICES	RESPONSES	
training desired	100.00%	33
training desired	36.36%	12
training desired	12.12%	4
training desired	3.03%	1
training desired	0.00%	0

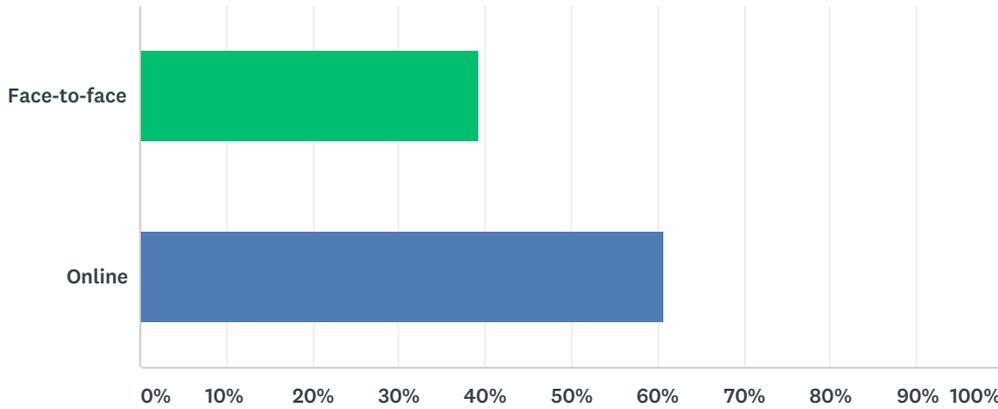
#	TRAINING DESIRED	DATE
1	Canvas training with multi levels	5/30/2019 2:02 PM
2	i would be happy with whatever basics you would provide.	5/30/2019 8:12 AM
3	Accessibility issues for posted items, documents, presentations, etc	5/30/2019 6:54 AM
4	How to close caption	5/29/2019 4:44 PM
5	ADA compliance workshops	5/29/2019 10:02 AM
6	CANVAS	5/28/2019 7:10 PM
7	Digital accessibility	5/28/2019 1:42 PM
8	Canvas	5/28/2019 11:18 AM
9	How to use groups	5/28/2019 11:09 AM
10	ADA compliance	5/28/2019 10:40 AM
11	moving videos into Canvas for student view	5/27/2019 12:06 PM
12	The various Canvas conference features, please	5/23/2019 6:00 PM
13	Checking for Plagiarism	5/23/2019 11:20 AM
14	Canvas	5/23/2019 8:13 AM
15	How to use all aspects of CANVAS	5/22/2019 5:56 PM
16	How to make optimal use of Canvas features.	5/22/2019 3:12 PM
17	How to make video to make announcements within Canvas	5/22/2019 1:27 PM
18	Training on Discussion section in Canvas	5/22/2019 10:51 AM
19	closed captioning for videos	5/22/2019 9:42 AM
20	I would like to train faculty on LinkedIn learning platform	5/22/2019 9:18 AM
21	Anything related to online teaching	5/22/2019 7:55 AM
22	Advanced Canvas Techniques	5/21/2019 9:50 PM
23	Dealing with online plagiarism	5/21/2019 9:24 PM
24	I would like training on how to actually move from web enhancing to teaching on-line and would like step by step training.	5/21/2019 7:29 PM

## LAVC Faculty Virtual Valley Distance Education Survey Spring 2019

25	best practices (online pedagogy)	5/21/2019 6:48 PM
26	OER & ZTC classes	5/21/2019 6:46 PM
27	I don't need training, but many of my students really need help accessing their school email and Canvas.	5/21/2019 6:14 PM
28	Provide a list of docs you need, we bring it, you help us upload.	5/21/2019 6:10 PM
29	YouTube content vreation	5/21/2019 5:59 PM
30	Canvas	5/21/2019 5:41 PM
31	More efficient use of Canvas system	5/21/2019 5:33 PM
32	none	5/21/2019 5:16 PM
33	best practices	5/21/2019 4:33 PM
#	TRAINING DESIRED	DATE
1	Moodle	5/30/2019 2:02 PM
2	Best practices	5/30/2019 6:54 AM
3	Using Canvas to administer High Stakes testing	5/29/2019 4:44 PM
4	Accessiblitiy	5/28/2019 11:18 AM
5	Designing effective homepages	5/28/2019 11:09 AM
6	Humanity in Online Learning	5/23/2019 11:20 AM
7	People Soft for Early Alerts	5/23/2019 8:13 AM
8	General Canvas Tips	5/21/2019 9:50 PM
9	OEI rubric	5/21/2019 6:48 PM
10	creating videos for youtube	5/21/2019 6:46 PM
11	How not to hate CANVAS.	5/21/2019 6:10 PM
12	Creation of video and audio material	5/21/2019 5:33 PM
#	TRAINING DESIRED	DATE
1	Sources to enhance class	5/28/2019 11:09 AM
2	How to make your own videos	5/21/2019 9:50 PM
3	best practices and tools - online office hours	5/21/2019 6:48 PM
4	Provide grammatically correct presentation of what DE is in #11. Distance Education (DE)	5/21/2019 6:10 PM
#	TRAINING DESIRED	DATE
1	close captioning videos	5/21/2019 6:48 PM
#	TRAINING DESIRED	DATE
	There are no responses.	

### Q8 If you listed any desired training in question #7, how would you like to receive the training?

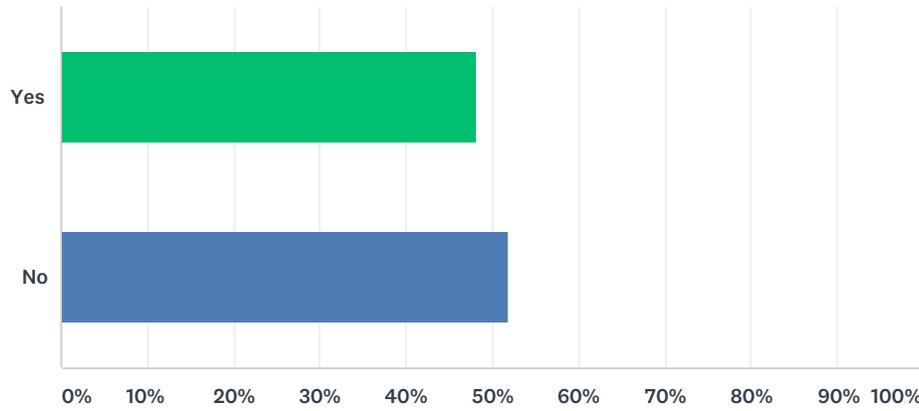
Answered: 56 Skipped: 28



ANSWER CHOICES	RESPONSES	
Face-to-face	39.29%	22
Online	60.71%	34
TOTAL		56

## Q9 Have you used the Virtual Valley Help Desk?

Answered: 83 Skipped: 1

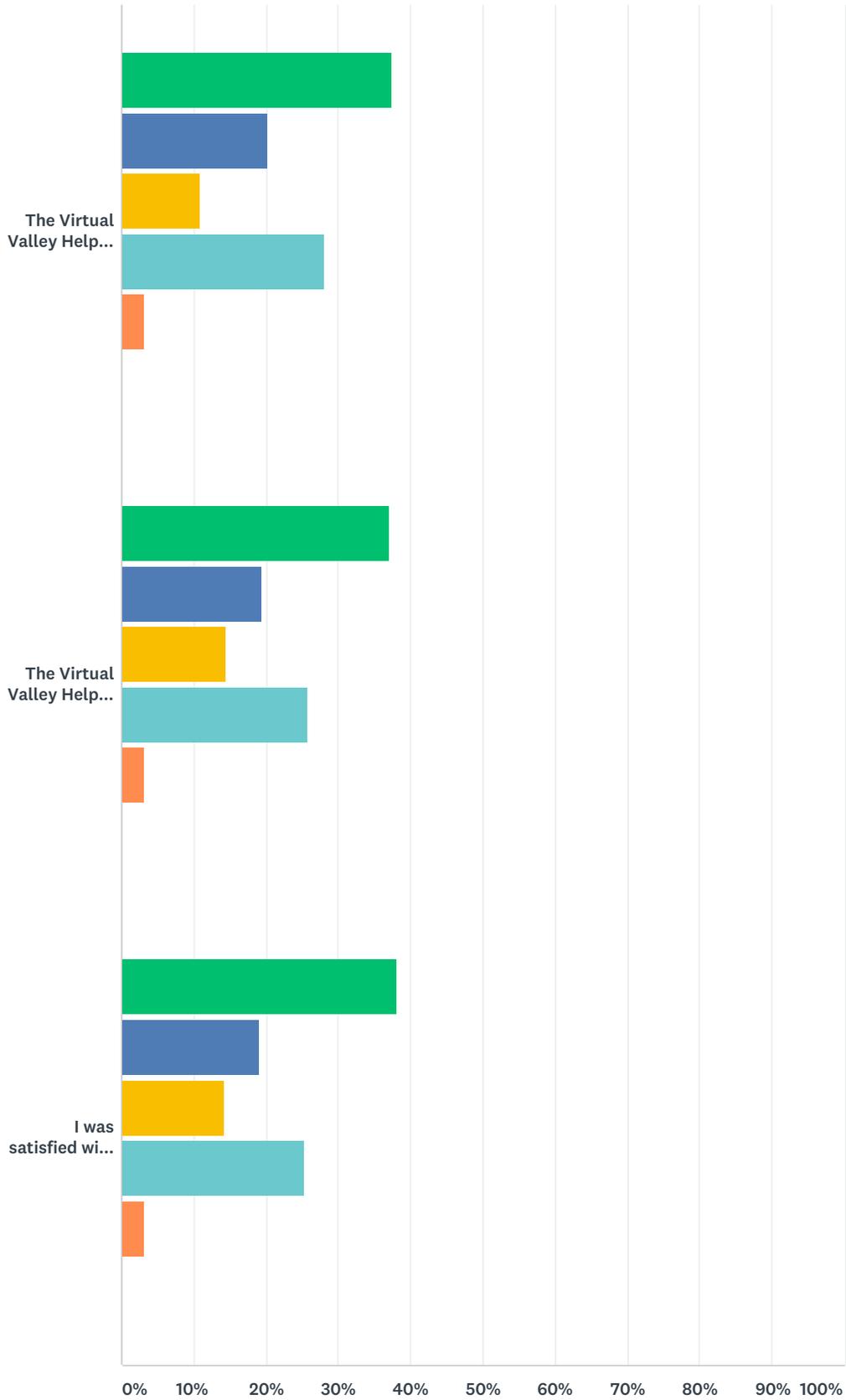


ANSWER CHOICES	RESPONSES	
Yes	48.19%	40
No	51.81%	43
TOTAL		83

**Q10 Please rate the following with regard to the Virtual Valley Help Desk:**

Answered: 64 Skipped: 20

LAVC Faculty Virtual Valley Distance Education Survey Spring 2019



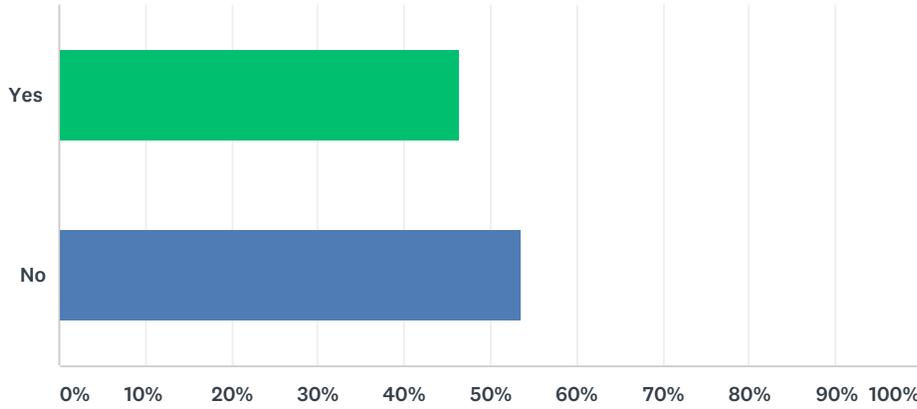
■ Strongly Agree   
 ■ Agree   
 ■ Neutral   
 ■ Never Used   
 ■ Disagree  
■ Strongly Disagree

LAVC Faculty Virtual Valley Distance Education Survey Spring 2019

	<b>STRONGLY AGREE</b>	<b>AGREE</b>	<b>NEUTRAL</b>	<b>NEVER USED</b>	<b>DISAGREE</b>	<b>STRONGLY DISAGREE</b>	<b>TOTAL</b>	<b>WEIGHTED AVERAGE</b>
The Virtual Valley Help Desk responded within 48 hours	37.50% 24	20.31% 13	10.94% 7	28.13% 18	3.13% 2	0.00% 0	64	2.39
The Virtual Valley Help Desk was knowledgeable on the subject matter related to my request	37.10% 23	19.35% 12	14.52% 9	25.81% 16	3.23% 2	0.00% 0	62	2.39
I was satisfied with the solutions provided by the Virtual Valley Help Desk.	38.10% 24	19.05% 12	14.29% 9	25.40% 16	3.17% 2	0.00% 0	63	2.37

### Q11 Have you used the services provided by the DE Coordinator.

Answered: 82 Skipped: 2

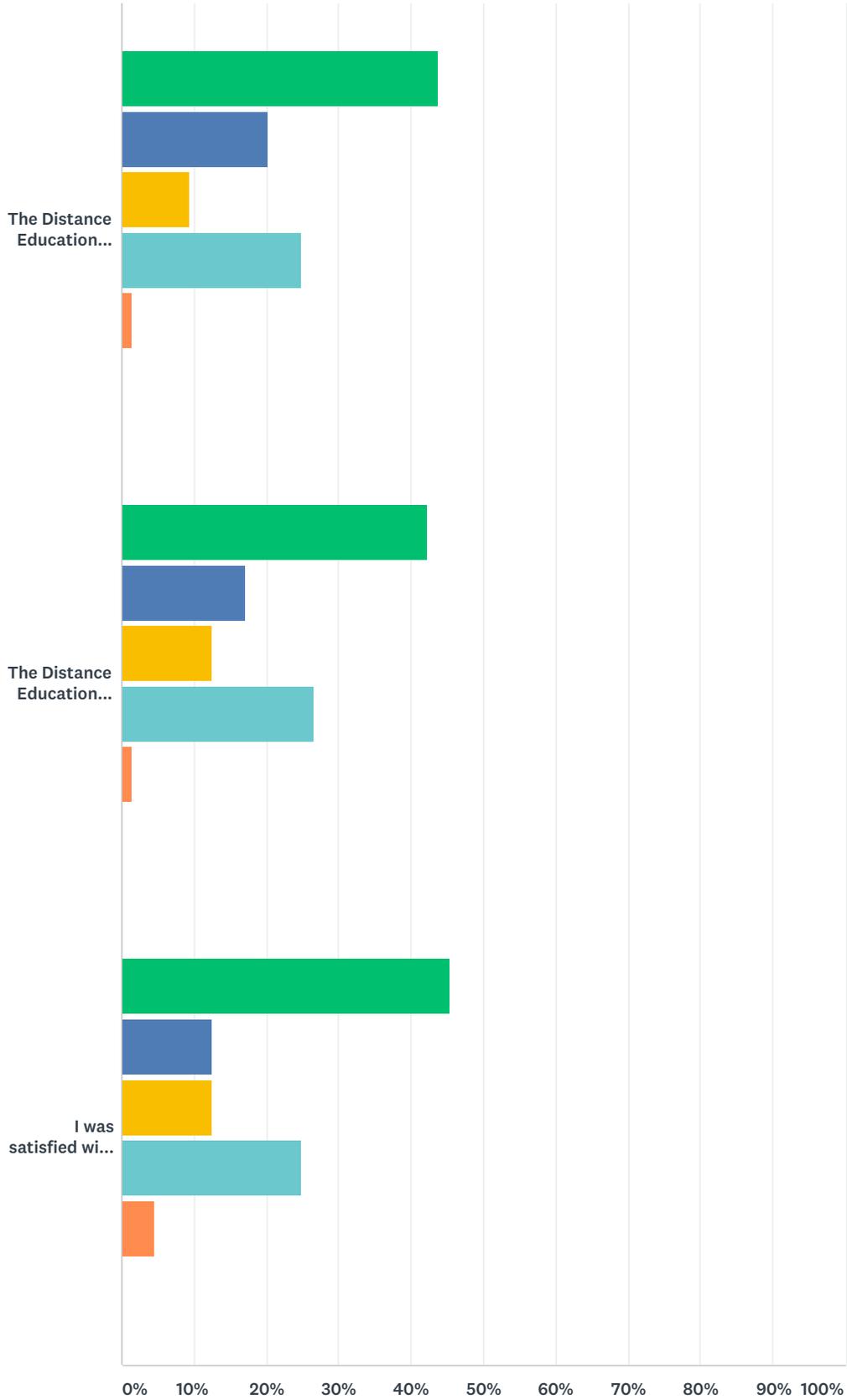


ANSWER CHOICES	RESPONSES	
Yes	46.34%	38
No	53.66%	44
TOTAL		82

**Q12 Please rate the following with regard to the DE Coordinator.**

Answered: 64 Skipped: 20

LAVC Faculty Virtual Valley Distance Education Survey Spring 2019



■ Strongly Agree   
 ■ Agree   
 ■ Neutral   
 ■ Never Used   
 ■ Disagree  
■ Strongly Disagree

LAVC Faculty Virtual Valley Distance Education Survey Spring 2019

	<b>STRONGLY AGREE</b>	<b>AGREE</b>	<b>NEUTRAL</b>	<b>NEVER USED</b>	<b>DISAGREE</b>	<b>STRONGLY DISAGREE</b>	<b>TOTAL</b>
The Distance Education Coordinator responded to my request within 72 hours.	43.75% 28	20.31% 13	9.38% 6	25.00% 16	1.56% 1	0.00% 0	64
The Distance Education Coordinator was knowledgeable on the subject matter related to my request.	42.19% 27	17.19% 11	12.50% 8	26.56% 17	1.56% 1	0.00% 0	64
I was satisfied with solution provided by the Distance Education Coordinator.	45.31% 29	12.50% 8	12.50% 8	25.00% 16	4.69% 3	0.00% 0	64

## Q13 Additional comments regarding the LAVC Distance Education Program and Services:

Answered: 20 Skipped: 64

#	RESPONSES	DATE
1	It would be nice if students adding the class can have access to canvas sooner, it seems it takes a few days. Thanks	5/30/2019 11:40 AM
2	Keep up the good work! It's amazing what you do considering your assignment is not full time. (It should be.)	5/30/2019 6:54 AM
3	WE have been asking about using Canvas for on-line testing and the ability to categorize our questions for tracking and remediation purposes	5/29/2019 4:44 PM
4	get rid of SIS People Soft. It is like a software program developed in the eighties. We should be further along than that.	5/29/2019 10:55 AM
5	The program is EXTREMELY helpful to those of us moving from face to face only to using online resources in a well coordinated space	5/29/2019 7:51 AM
6	Provide Canvas Shells for examples; explain and provide summary of rules, etc., that are being implemented.	5/28/2019 11:09 AM
7	I love Canvas so much, but I wish the direct message (Inbox) portion, as well as the feedback text section had options to showcase bold and italics.	5/28/2019 10:26 AM
8	██████████. She is always available to help.	5/28/2019 10:16 AM
9	Other campuses use Vericite or Turnitin to check for plagiarism; we need this as part of our Canvas at LAVC.	5/23/2019 11:20 AM
10	I would also like to see workshops for students to learn how to use CANVAS.	5/22/2019 5:56 PM
11	Tips on Canvas use to improve class quality	5/22/2019 1:27 PM
12	LACCD has 30,000 LinkedIn Learning licenses and its free for our students and faculty to use to enhance nd as a Linked in Champion administrator I can show you how to do this but we haven't yet done so.	5/22/2019 9:18 AM
13	Thank you for your support and help	5/22/2019 7:55 AM
14	I use canvas to supplement my face-to-face classes at Valley. I teach online in another district, have received training elsewhere in online teaching, and have found canvas and canvas support very effective.	5/21/2019 11:41 PM
15	I am most dissatisfied with not receiving the due dates information for late start classes and how/when to add students, since I have received conflicting information that is always late coming from the administration....	5/21/2019 6:46 PM
16	My students are not very tech savvy, and I want to think of a way to help them use Canvas and check their email.	5/21/2019 6:14 PM
17	Virtual Valley website should have more icon/tabs than text. Get rid of text such as, "One of the best ways of learning something is doing it." Use these online tutorials to assist you with understanding how to use the tools required for online education." You don't need to convince us, just provide easy to use info page, less text on page, like <a href="https://it.umd.edu/">https://it.umd.edu/</a>	5/21/2019 6:10 PM
18	I was not aware Virtual Valley was still working.	5/21/2019 5:59 PM
19	All training and services are appreciated.	5/21/2019 5:33 PM
20	Let's work on providing on demand tech support via help desk	5/21/2019 4:33 PM