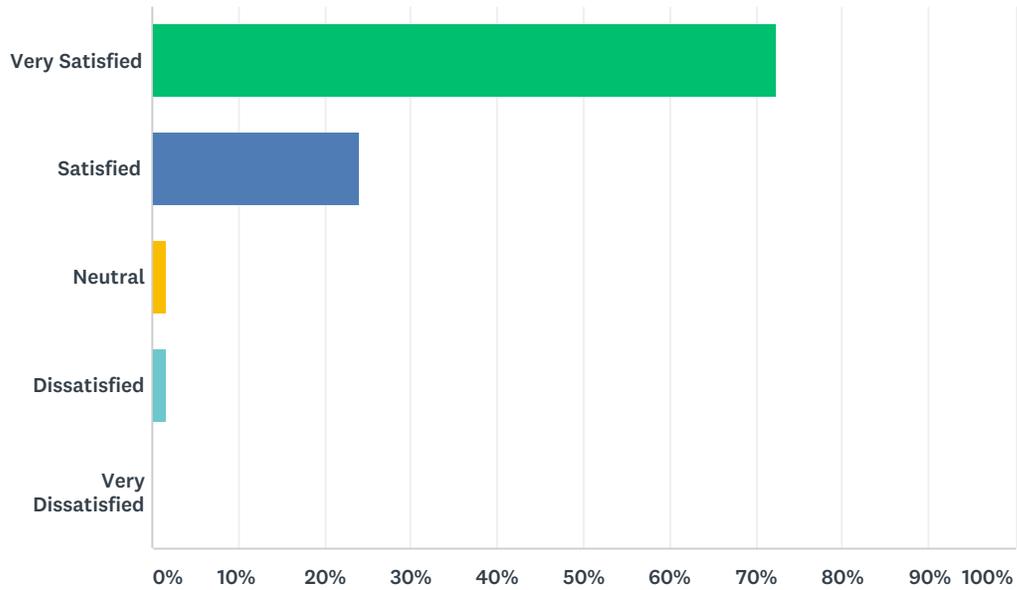


Q2 Overall, how satisfied are you with EOPS Services?

Answered: 58 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very Satisfied	72.41%	42
Satisfied	24.14%	14
Neutral	1.72%	1
Dissatisfied	1.72%	1
Very Dissatisfied	0.00%	0
TOTAL		58

Q3 You responded that you are satisfied or very satisfied. Please tell us why.

Answered: 48 Skipped: 10

#	RESPONSES	DATE
1	The workers there are very helpful and I know if I have any question some will answer it	6/18/2017 8:40 PM
2	I love Eops because they answer any questions i have.They try to help me in any way possible and that shows me how much they care.	6/6/2017 5:46 PM
3	because they help me for buying my text books and supplies for my classes	6/5/2017 4:47 PM
4	EOPS gave me the right and clear information I needed to know based on my education planning.	6/5/2017 2:51 PM
5	The people in the office are always friendly and super helpful.	5/31/2017 5:57 PM
6	Everyone always gives very good service and are extremely helpful.	5/31/2017 10:37 AM
7	becose helps me very match	5/28/2017 10:32 PM
8	Because I received help for everything	5/24/2017 12:01 AM
9	The resources available such as book vouchers and tutoring helped.	5/23/2017 9:16 PM
10	always available tutors , help with books	5/23/2017 8:26 PM
11	The staff there is very friendly and helpful. The counselors go above and beyond to give you the extra tools to enhance your learning experience.	5/23/2017 6:27 PM
12	They've offered great services, such as the one on one mandatory counseling, the computer lab that allows you to print for free. I found these two resources very useful this semester.	5/23/2017 3:25 PM
13	Grateful for the resources that are provided to us.	5/23/2017 3:20 PM
14	the tutoring was very helpful and the resources were insightful	5/23/2017 2:38 PM
15	EOPS has helped me pay for my books with \$200 in book vouchers. This really meant allot to me. Normally I have trouble paying for my books. Everytime i go to the EOPS office the people working are so friendly and helpful with questions. I am so glad I joined!	5/23/2017 1:55 PM
16	Every person in EOPS is helpful and polite.	5/23/2017 1:13 PM
17	I know I will always get the help I need with EOPS	5/23/2017 10:01 AM
18	The help that I get from EOPS is very helpful to me. Since I am undocumented and i don't qualify for any other financial help, the vouchers are very helpful.	5/22/2017 10:10 PM
19	EOPS helped me a lot ! Tutoring, adaptation in college, books. Thank you so much !!!	5/19/2017 9:38 AM
20	The program has been very helpful to me as a student especially the tutoring and counseling appointments which helped me in choosing my classes.	5/15/2017 10:33 AM
21	It has the tools I need to succeed.	5/14/2017 4:18 PM
22	There is a lot of help, the counselors listen to you and there is always available tutoring.	5/14/2017 10:47 AM
23	I am very satisfied because initially, I did not have direction. I had no idea how I was going to transfer, what I needed to do it, nor who to talk to until I was spontaneously approached about it. If it weren't for this, I'd have no idea where I'd be today.	5/13/2017 9:43 PM
24	I wish there were more walk ins, and contact you by email for appointments as well.	5/13/2017 12:18 AM

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25	Very satisfied in general by doing much cooperative one on one tutoring sessions with a tutor whose working hard enough to enlighten students' performance in the type of liberal potential their able to inspire studentship for upcoming students. Making sure they learn from tutors whom inspire the continuation of student peers from cooperating not also living up to greater heightsbut as of now create expansions on areas as a student you must self-admire amongst such that of a tutor. Telling yourself am really going to finish college and put this behind me by the time i reach adulthood thinking will I ever appreciate the people that has given me the tempo to learn from their transcended lessons to their forgiving leadership mission to endeavor odds i would soon have trouble across whichever soon find myself stuck in.	5/12/2017 9:23 PM
26	Helpful program, appointment on time , answer questions and what ever I need, organized	5/12/2017 6:34 AM
27	The services are really supportive of students.	5/11/2017 7:37 PM
28	EOPS counseling services went above and beyond to make sure I chose the right classes, the prior counselor I saw did not prepare me to transfer. Also, I am broke and they will be helping me to get my cap and gown for my graduation this June.	5/11/2017 5:08 PM
29	they have been there to help me	5/11/2017 3:53 PM
30	They so helpfully	5/11/2017 2:41 PM
31	The staff are always helpful and respectful, and they're amazing in many different ways. they always love to help the student in any needs. overall just amazing atmosphere.	5/11/2017 12:56 PM
32	The best part about EOPS is the fact of the faculty that are there to support you throughout your years attending LAVC. Great people with outstanding care for students future.	5/11/2017 12:26 PM
33	Great resources and counseling advice.	5/11/2017 9:38 AM
34	The counselors are very nice and always provide for my needs.	5/11/2017 8:51 AM
35	You guys are there for me when my dad doesn't believe in me. Thank you for your support!	5/10/2017 11:17 PM
36	I am so much satisfied because they have different types of programs such as happy hour, spring break tutoring, and specially book Boucher.	5/10/2017 10:42 PM
37	Every body is very helpful and peasiante	5/10/2017 7:28 PM
38	EOPS is a great program, it helped me get on track, stay on track, and has pushed my to try harder as well as earning me a higher GPA. The councouling is great and available when needed, unlike the regular counccillors. Book bnouchers a great idea but books are way to expensive at the book store so i just rwnt them anyways. Overall great program .	5/10/2017 7:26 PM
39	The support from the staff of EOPS has been great. I've gone to 3 counseling appointments and feel like I'm on a good plan and I have a resource that cares	5/10/2017 6:53 PM
40	I'm always helped very quickly. Given exactly what I need and when I need it. Always helped to complete my semesters.	5/10/2017 6:41 PM
41	The math Tutors are very helpful and I've to think of them as my friends.	5/10/2017 6:32 PM
42	Counselors are very friendly and helpful. Eops always provide students with scantrons or green books and tutors are knowledgeable.	5/10/2017 2:38 PM
43	Very helpful program	5/10/2017 2:27 PM
44	Very organized and very helpful in mu needs	5/10/2017 2:01 PM
45	Eops was just very help en everything, great program. As well the counselors are there to help out the other students to be in there A game.	5/10/2017 1:48 PM
46	I'm very satisfied because I'm getting book for my courses and I'm attending 2 counseling appointments each semester.	5/10/2017 1:42 PM
47	Great experience really awesome program lots of help coming in as a first time college student would recommend to anyone	5/10/2017 1:11 PM
48	Because everyone is so patient and kind and will take the time to answer all your questions	5/10/2017 1:05 PM

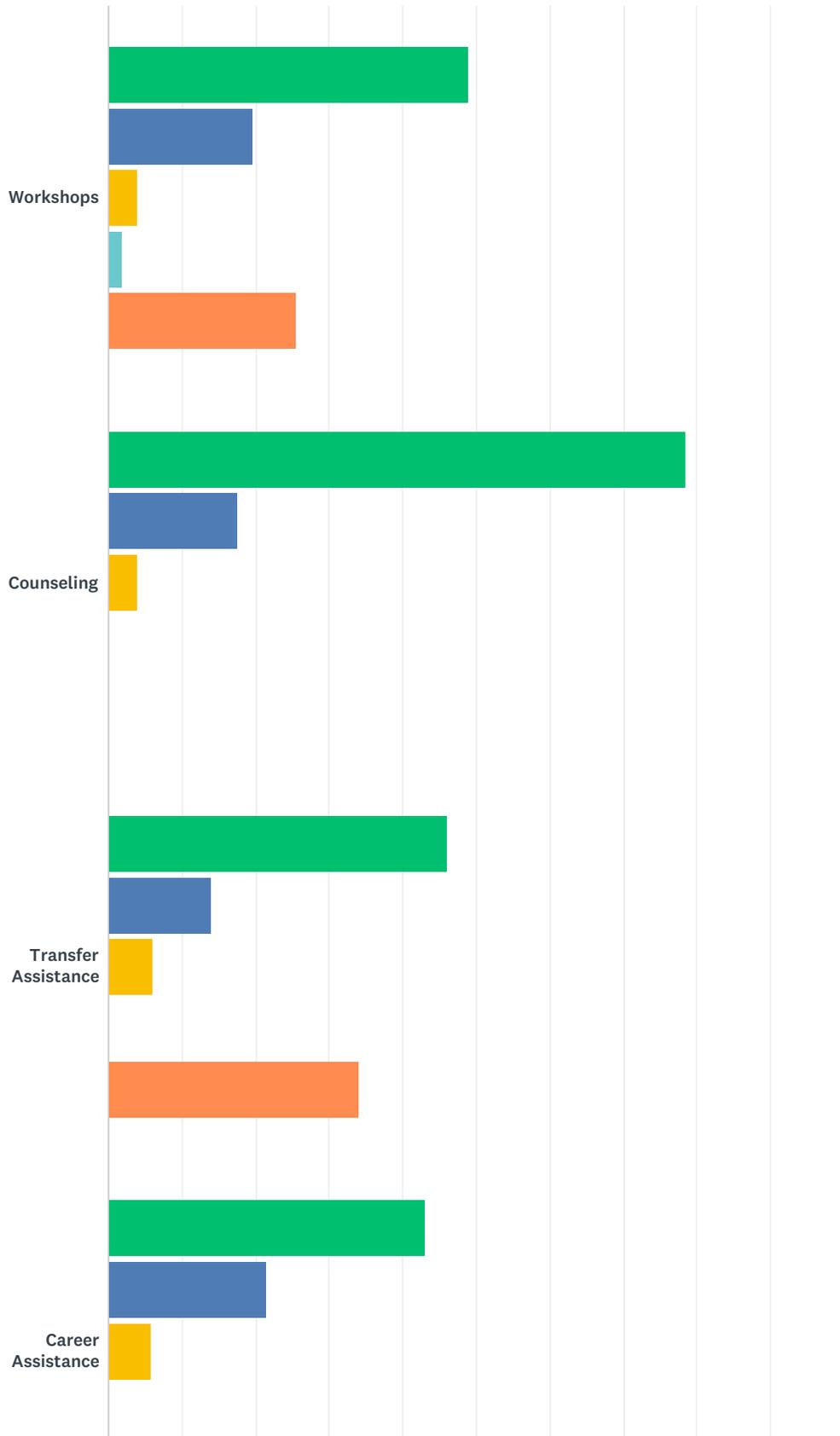
Q4 You responded that you are dissatisfied or very dissatisfied with EOPS services. Please tell us why.

Answered: 1 Skipped: 57

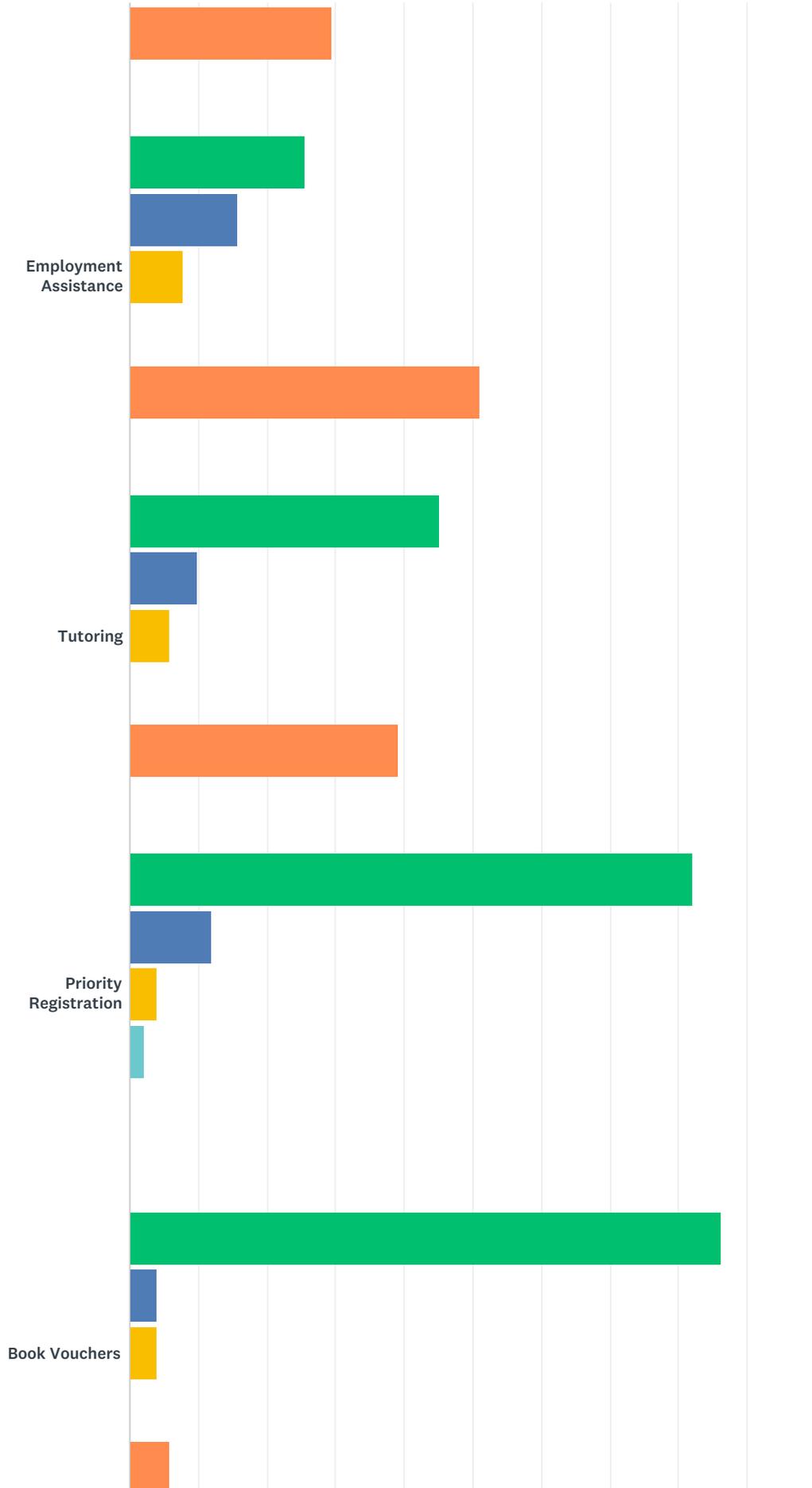
#	RESPONSES	DATE
1	Services for printing are not available !	5/23/2017 10:10 AM

Q5 Please rate the helpfulness of the following EOPS Services:

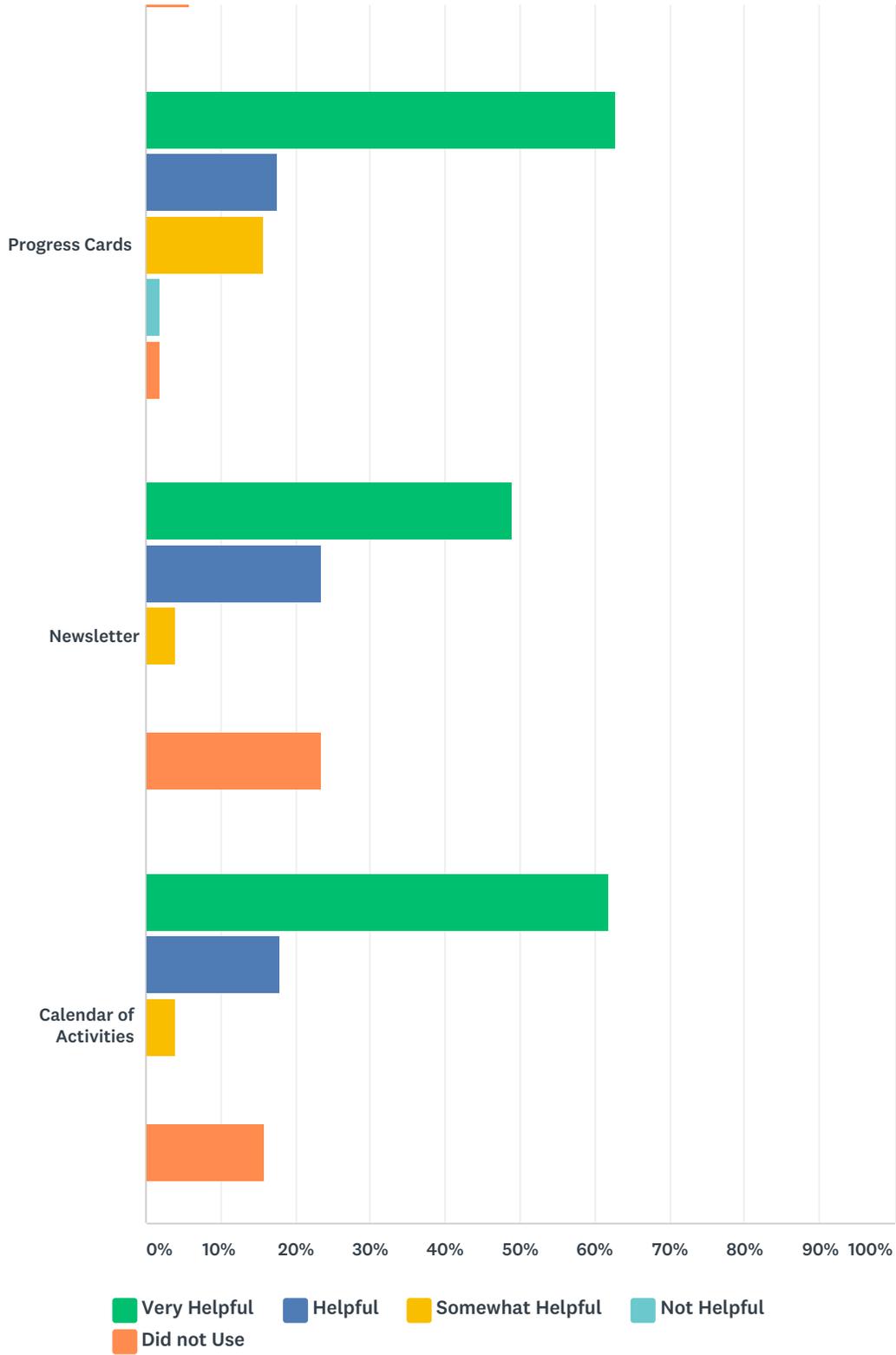
Answered: 51 Skipped: 7



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	VERY HELPFUL	HELPFUL	SOMEWHAT HELPFUL	NOT HELPFUL	DID NOT USE	TOTAL
Workshops	49.02% 25	19.61% 10	3.92% 2	1.96% 1	25.49% 13	51
Counseling	78.43% 40	17.65% 9	3.92% 2	0.00% 0	0.00% 0	51
Transfer Assistance	46.00% 23	14.00% 7	6.00% 3	0.00% 0	34.00% 17	50

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Career Assistance	43.14% 22	21.57% 11	5.88% 3	0.00% 0	29.41% 15	51
Employment Assistance	25.49% 13	15.69% 8	7.84% 4	0.00% 0	50.98% 26	51
Tutoring	45.10% 23	9.80% 5	5.88% 3	0.00% 0	39.22% 20	51
Priority Registration	82.00% 41	12.00% 6	4.00% 2	2.00% 1	0.00% 0	50
Book Vouchers	86.27% 44	3.92% 2	3.92% 2	0.00% 0	5.88% 3	51
Progress Cards	62.75% 32	17.65% 9	15.69% 8	1.96% 1	1.96% 1	51
Newsletter	49.02% 25	23.53% 12	3.92% 2	0.00% 0	23.53% 12	51
Calendar of Activities	62.00% 31	18.00% 9	4.00% 2	0.00% 0	16.00% 8	50

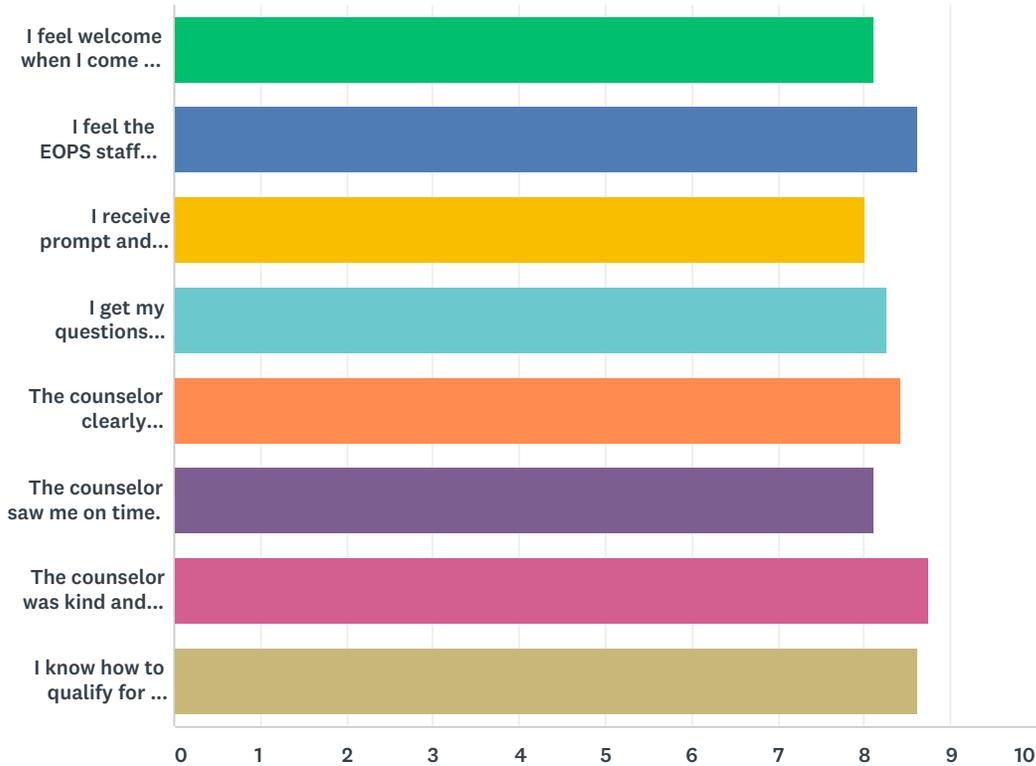
Q6 If you responded that any of the services offered by EOPS were not helpful, please tell us why.

Answered: 5 Skipped: 53

#	RESPONSES	DATE
1	EOPS helped me in adaptation to life and getting more experience.	5/19/2017 9:44 AM
2	i was not able to get a chance to be informed about employment opportunities.	5/15/2017 10:40 AM
3	None	5/10/2017 11:20 PM
4	Employment in EOPS	5/10/2017 10:50 PM
5	I don't understand why the progress reports have a deadline ??	5/10/2017 7:30 PM

Q7 How much do you agree with the following statements:

Answered: 51 Skipped: 7



	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
I feel welcome when I come to EOPS.	76.47% 39	23.53% 12	0.00% 0	0.00% 0	51	8.12
I feel the EOPS staff gives clear explanation about qualifications and rules.	82.35% 42	15.69% 8	1.96% 1	0.00% 0	51	8.61
I receive prompt and courteous service from the EOPS staff.	74.51% 38	19.61% 10	5.88% 3	0.00% 0	51	8.02
I get my questions answered when I seek help from EOPS staff.	78.43% 40	21.57% 11	0.00% 0	0.00% 0	51	8.27
The counselor clearly explained the classes I needed for my major.	80.39% 41	19.61% 10	0.00% 0	0.00% 0	51	8.43
The counselor saw me on time.	76.47% 39	23.53% 12	0.00% 0	0.00% 0	51	8.12
The counselor was kind and caring.	84.31% 43	15.69% 8	0.00% 0	0.00% 0	51	8.75
I know how to qualify for a textbook voucher.	82.35% 42	15.69% 8	1.96% 1	0.00% 0	51	8.61

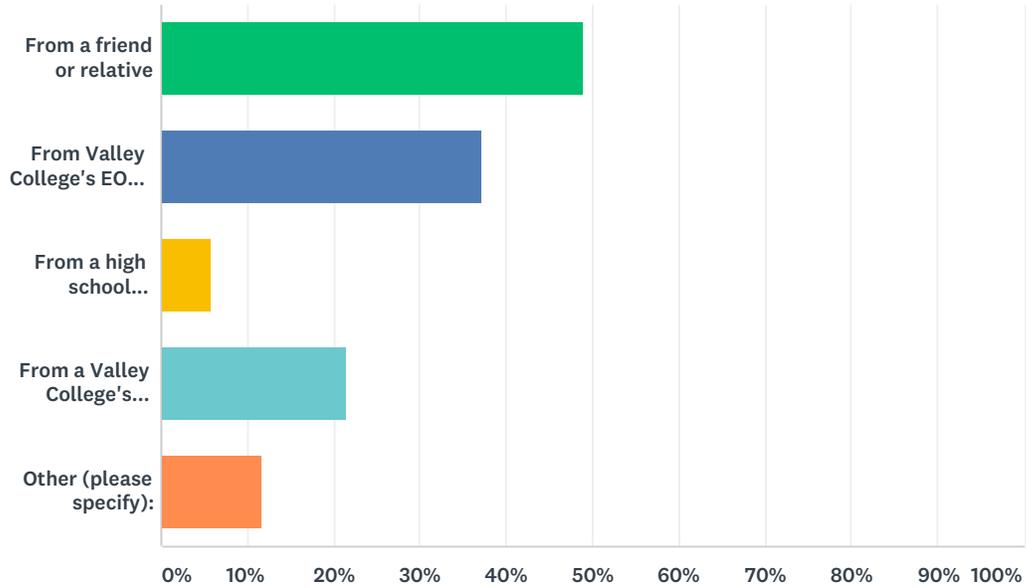
Q8 If you disagree or strongly disagree with any of the statements about EOPS in the question above, please tell us why.

Answered: 3 Skipped: 55

#	RESPONSES	DATE
1	There were a few times when the staff at the front helped people that came in after me and made me wait.	5/23/2017 3:28 PM
2	I didn't know there was a specific guideline to qualify for the book voucher. I thought I was given because you are part of the program. Its best if you can explain how it can be obtained.	5/23/2017 2:45 PM
3	None	5/10/2017 11:20 PM

Q9 How did you find out about EOPS? (mark all that apply)

Answered: 51 Skipped: 7

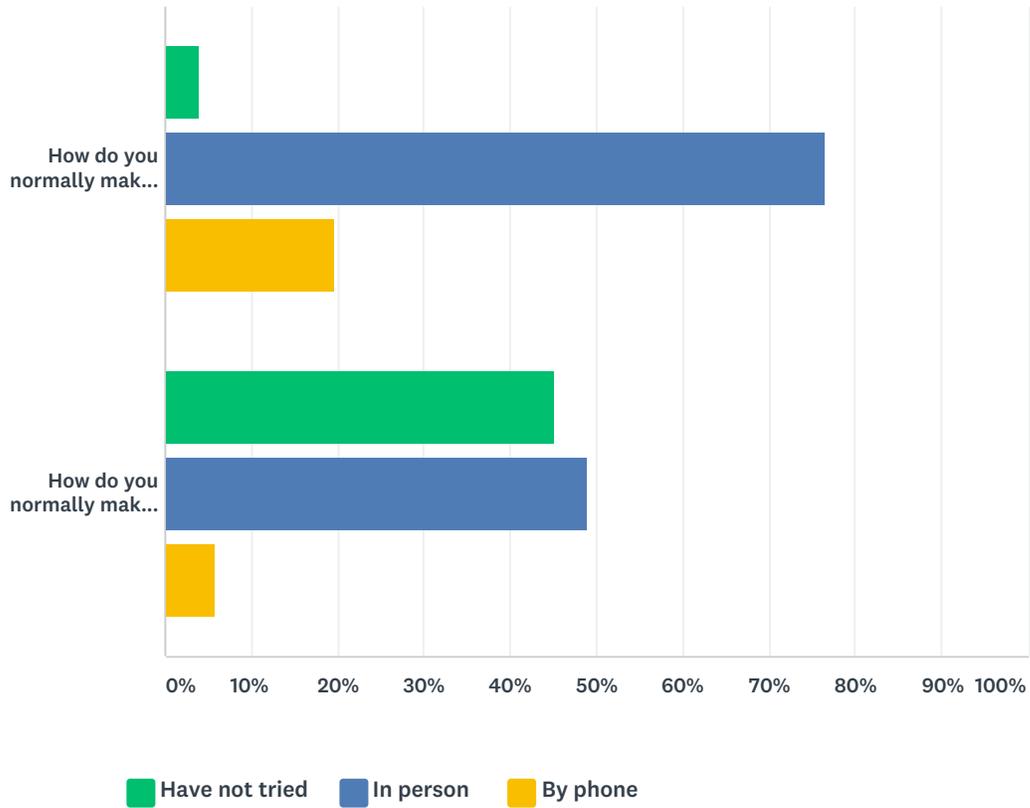


ANSWER CHOICES	RESPONSES	
From a friend or relative	49.02%	25
From Valley College's EOPS outreach	37.25%	19
From a high school counselor/teacher	5.88%	3
From a Valley College's instructor/staff	21.57%	11
Other (please specify):	11.76%	6
Total Respondents: 51		

#	OTHER (PLEASE SPECIFY):	DATE
1	i received an email from the EOPS program	5/15/2017 10:40 AM
2	Recieved an e-mail about the EOPS program and services provided.	5/11/2017 9:41 AM
3	Brother	5/11/2017 7:18 AM
4	A social worker	5/10/2017 7:40 PM
5	Flyer on wall	5/10/2017 2:30 PM
6	During registration on valeyly college	5/10/2017 2:04 PM

Q10 Please answer the following questions.

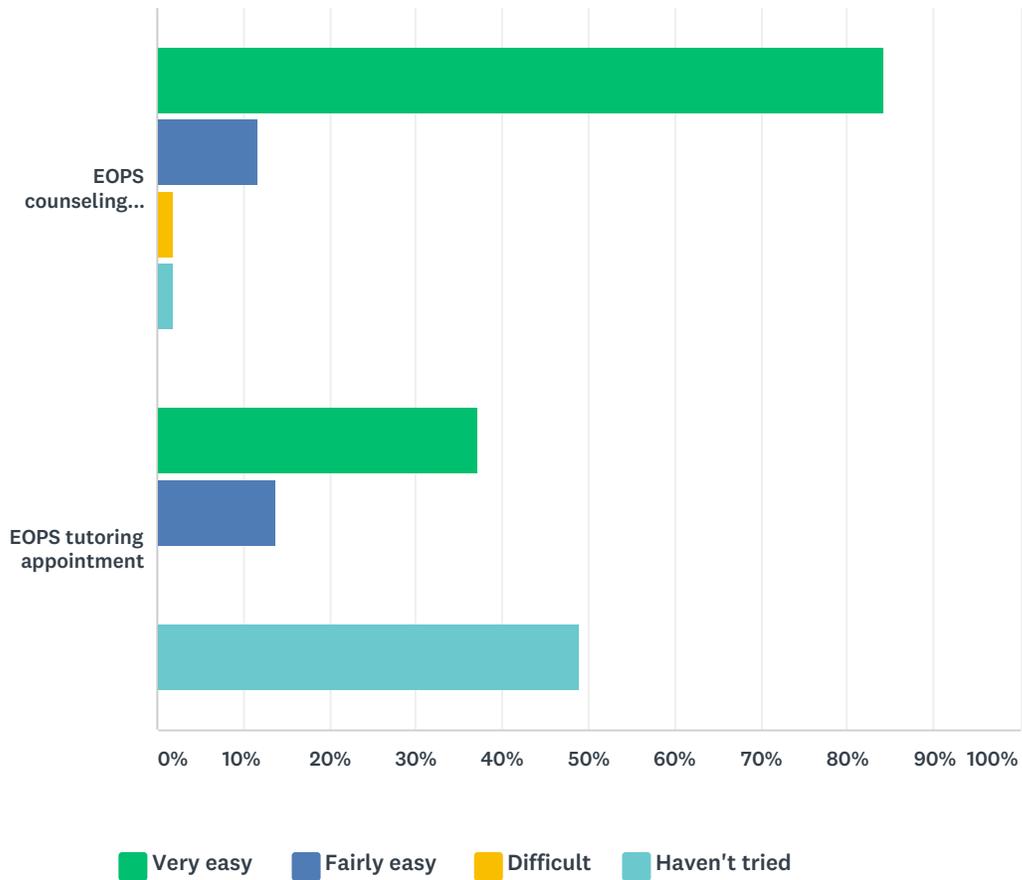
Answered: 51 Skipped: 7



	HAVE NOT TRIED	IN PERSON	BY PHONE	TOTAL
How do you normally make an appointment to see an EOPS counselor?	3.92%	76.47%	19.61%	
	2	39	10	51
How do you normally make an appointment to see an EOPS tutor?	45.10%	49.02%	5.88%	
	23	25	3	51

Q11 Please rate your experience with scheduling a 30-minute counseling appointment.

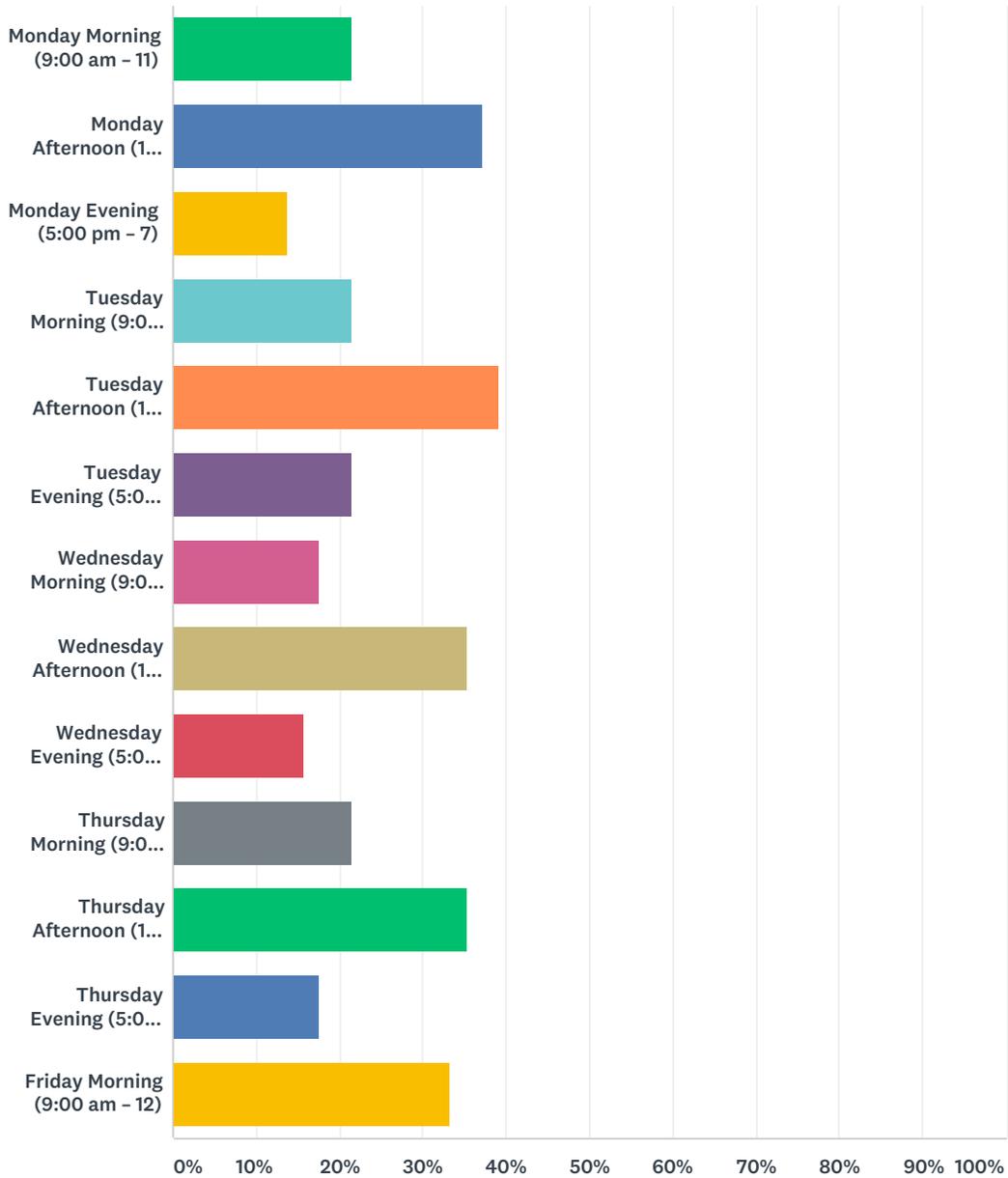
Answered: 51 Skipped: 7



	VERY EASY	FAIRLY EASY	DIFFICULT	HAVEN'T TRIED	TOTAL
EOPS counseling appointment	84.31% 43	11.76% 6	1.96% 1	1.96% 1	51
EOPS tutoring appointment	37.25% 19	13.73% 7	0.00% 0	49.02% 25	51

Q12 If you would attend a workshop which hours would be most convenient? (mark all that apply)

Answered: 51 Skipped: 7



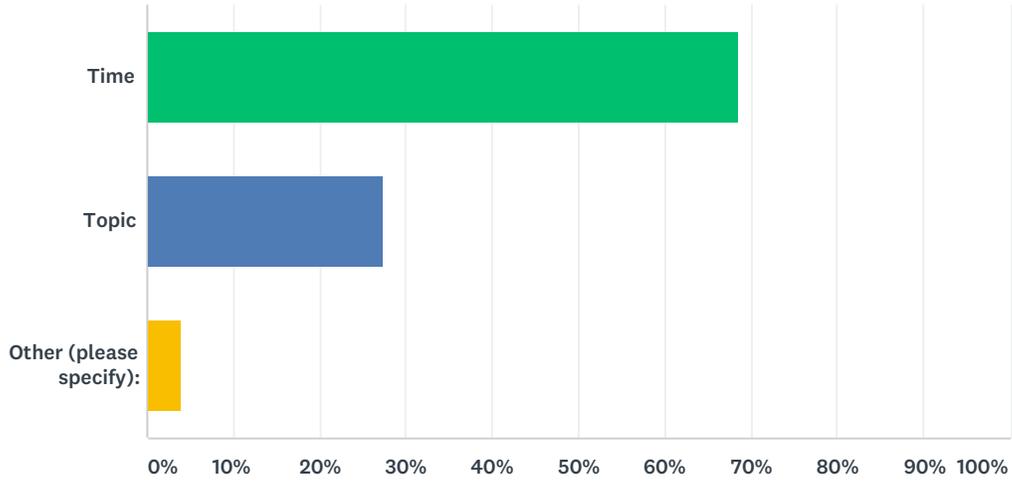
ANSWER CHOICES	RESPONSES	
Monday Morning (9:00 am - 11)	21.57%	11
Monday Afternoon (1:00 pm - 3)	37.25%	19
Monday Evening (5:00 pm - 7)	13.73%	7
Tuesday Morning (9:00 am - 11)	21.57%	11
Tuesday Afternoon (1:00 pm - 3)	39.22%	20

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Tuesday Evening (5:00 pm – 7)	21.57%	11
Wednesday Morning (9:00 am – 11)	17.65%	9
Wednesday Afternoon (1:00 pm– 3)	35.29%	18
Wednesday Evening (5:00 pm – 7)	15.69%	8
Thursday Morning (9:00 am – 11)	21.57%	11
Thursday Afternoon (1:00 pm – 3)	35.29%	18
Thursday Evening (5:00 pm – 7)	17.65%	9
Friday Morning (9:00 am – 12)	33.33%	17
Total Respondents: 51		

Q13 What would prevent you from attending a workshop?

Answered: 51 Skipped: 7

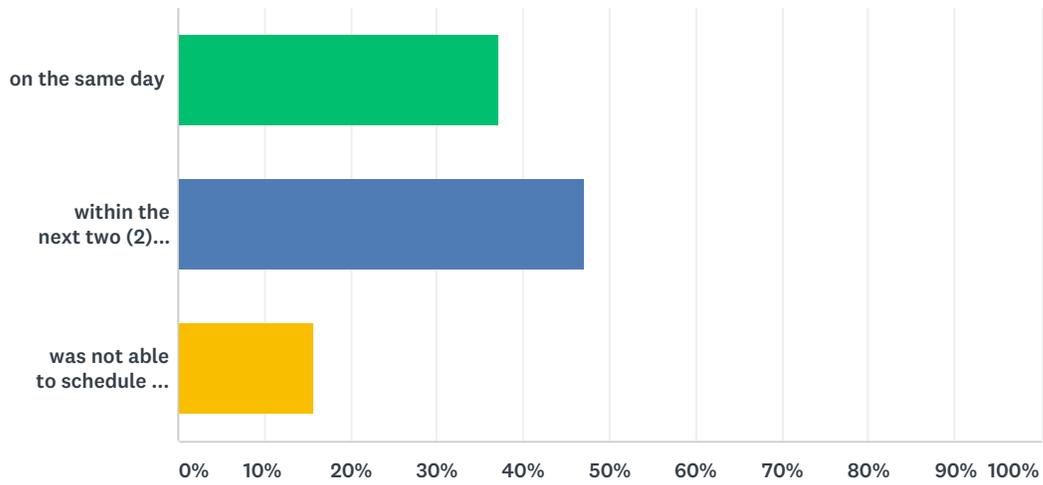


ANSWER CHOICES	RESPONSES	
Time	68.63%	35
Topic	27.45%	14
Other (please specify):	3.92%	2
TOTAL		51

#	OTHER (PLEASE SPECIFY):	DATE
1	not needed	5/23/2017 8:30 PM
2	Having a class	5/14/2017 10:50 AM

Q14 The last time that you tried to see an EOPS counselor immediately, how soon were you able to see a counselor.

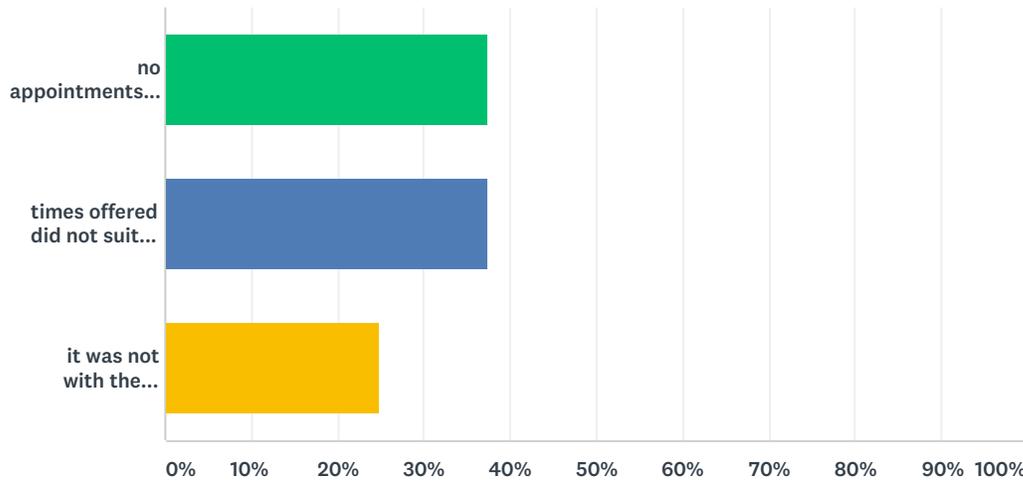
Answered: 51 Skipped: 7



ANSWER CHOICES	RESPONSES	
on the same day	37.25%	19
within the next two (2) days	47.06%	24
was not able to schedule an appointment	15.69%	8
TOTAL		51

Q15 Please skip this question, if you were able to see a counselor on the same day or within 2 days. If you were unable to schedule an appointment, then why not?

Answered: 8 Skipped: 50

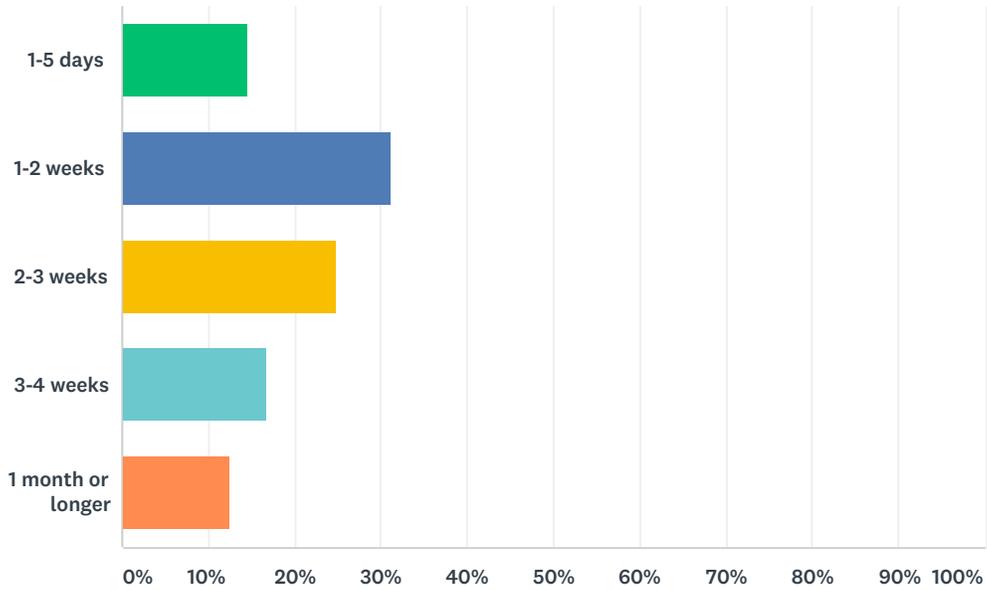


ANSWER CHOICES	RESPONSES
no appointments were available	37.50% 3
times offered did not suit my schedule	37.50% 3
it was not with the counselor that I wanted to see	25.00% 2
TOTAL	8

#	OTHER (PLEASE SPECIFY)	DATE
1	I tried about 2 times to see a counselor and both times the counselors weren't available until at least 2 weeks. I didn't have my first meeting with a counselor til about May because of scheduling conflicts.	5/23/2017 3:29 PM

Q16 How far in advance did you make your last 30-minute counseling appointment?

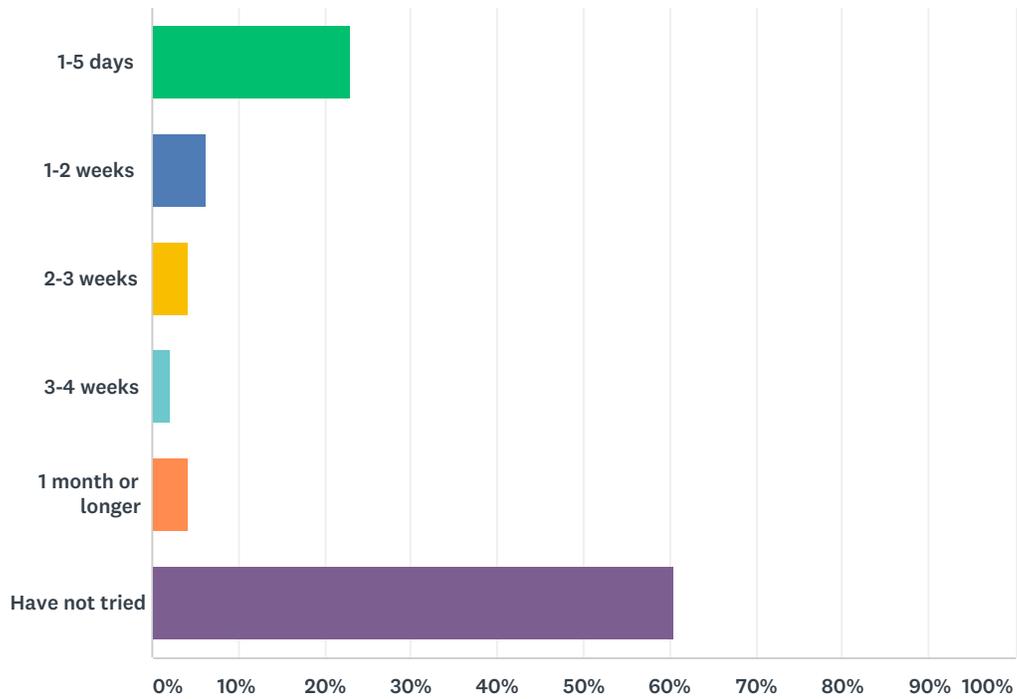
Answered: 48 Skipped: 10



ANSWER CHOICES	RESPONSES
1-5 days	14.58% 7
1-2 weeks	31.25% 15
2-3 weeks	25.00% 12
3-4 weeks	16.67% 8
1 month or longer	12.50% 6
TOTAL	48

Q17 The last time you tried to see an EOPS tutor, were you able to see a tutor within any of the time periods listed below?

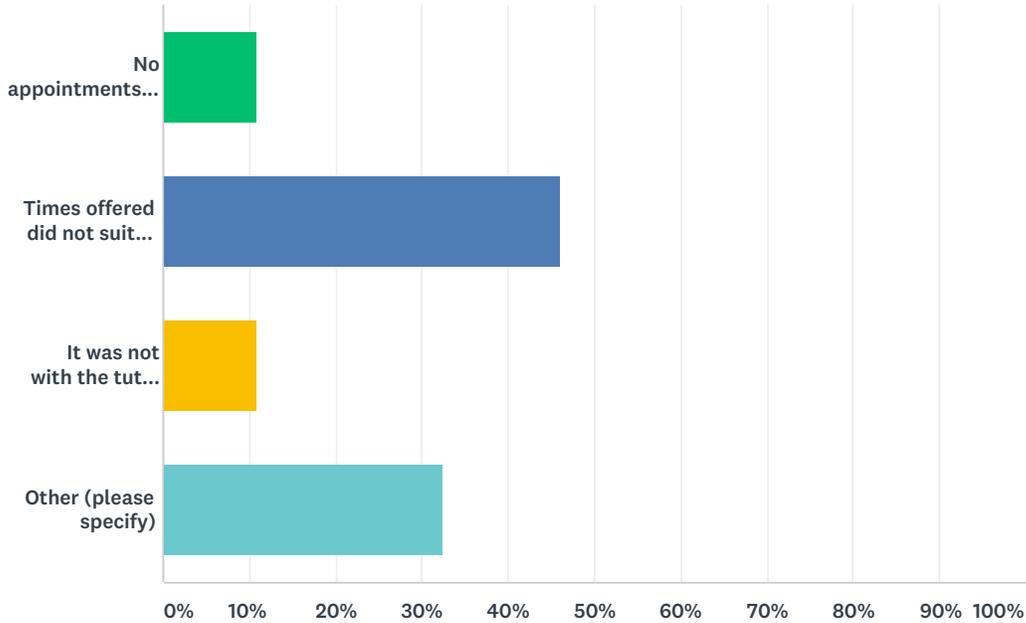
Answered: 48 Skipped: 10



ANSWER CHOICES	RESPONSES	
1-5 days	22.92%	11
1-2 weeks	6.25%	3
2-3 weeks	4.17%	2
3-4 weeks	2.08%	1
1 month or longer	4.17%	2
Have not tried	60.42%	29
TOTAL		48

Q18 If you were not able to see a EOPS tutor, then why not?

Answered: 37 Skipped: 21

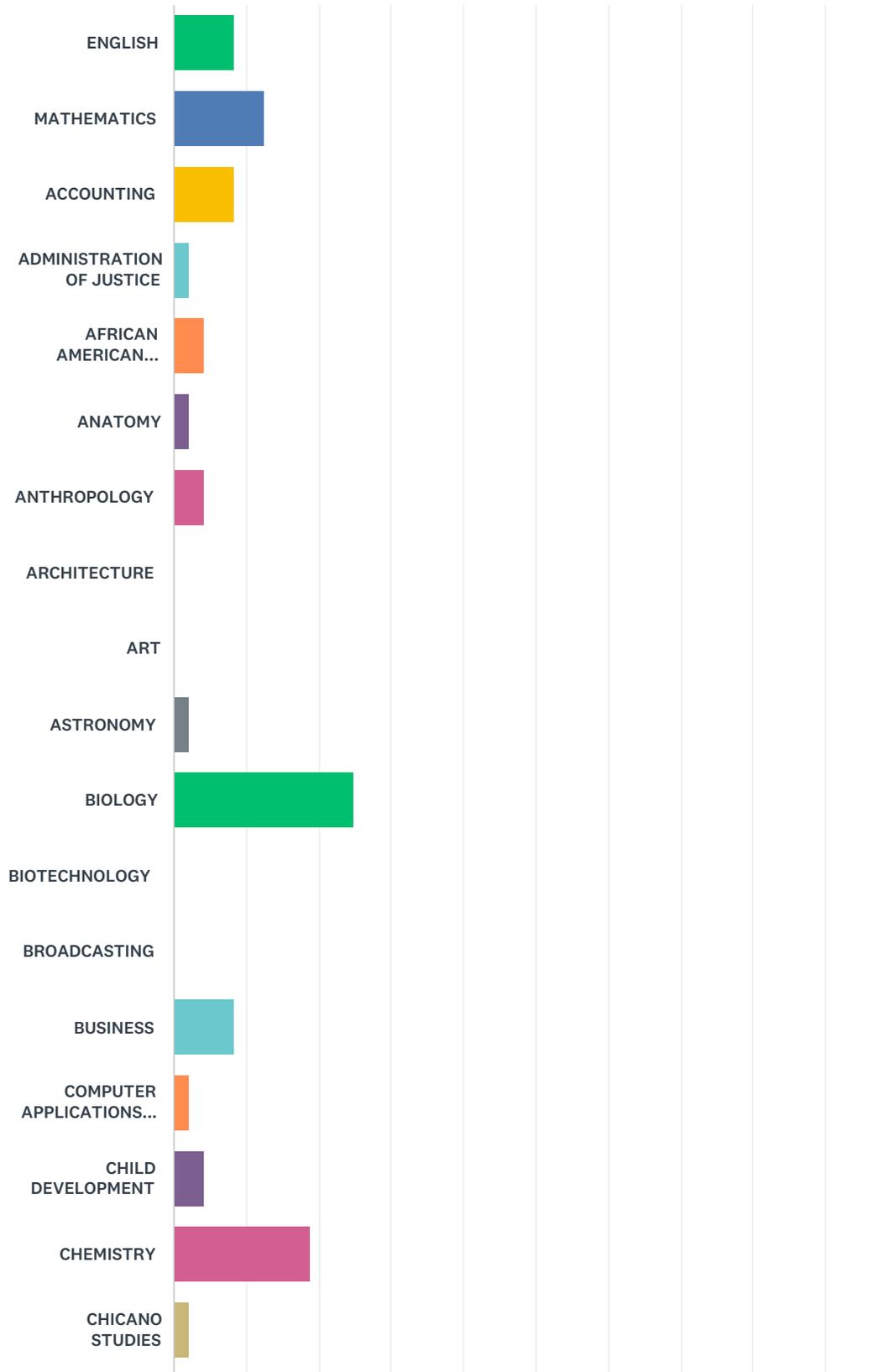


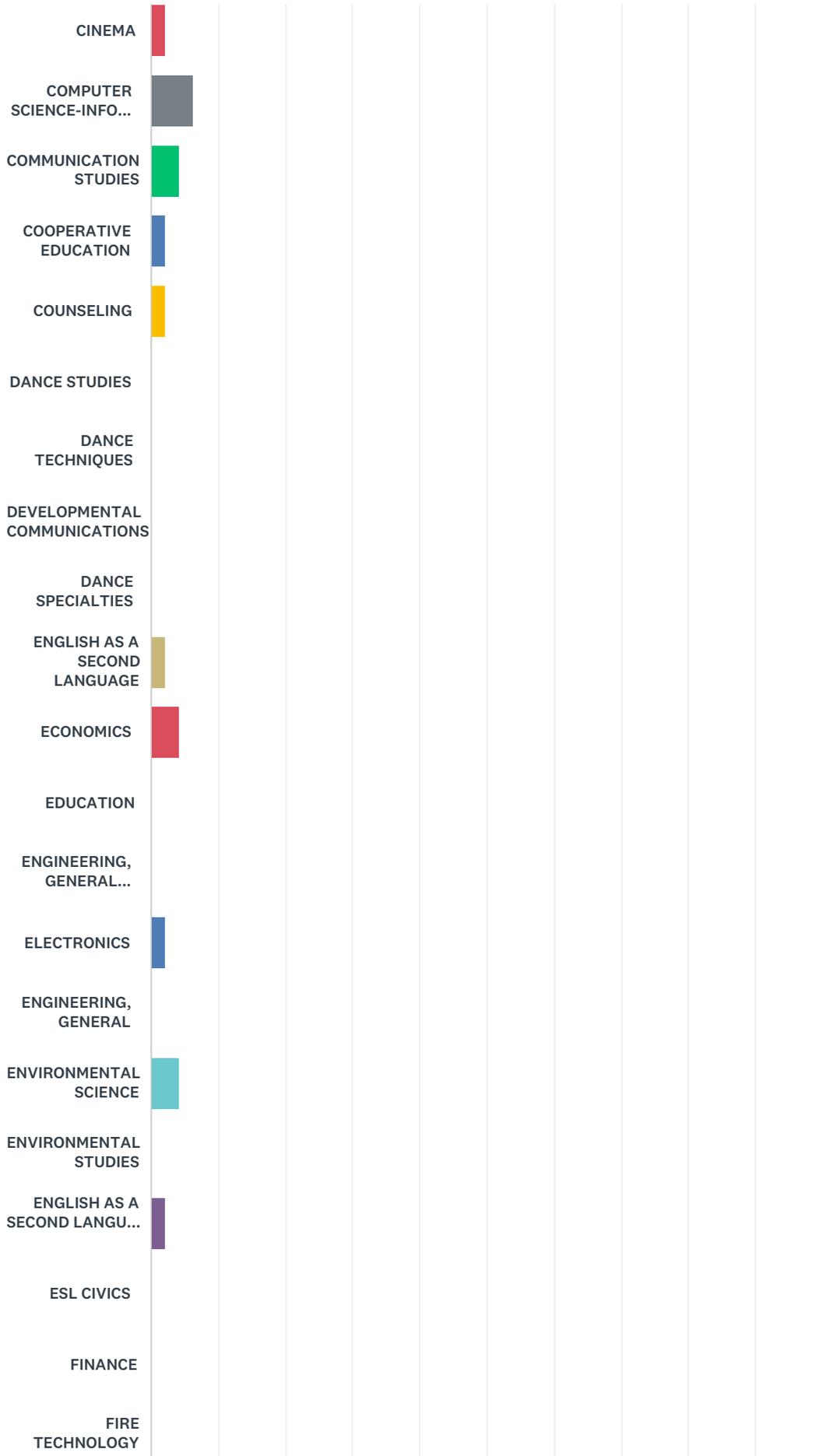
ANSWER CHOICES	RESPONSES	
No appointments available	10.81%	4
Times offered did not suit my schedule	45.95%	17
It was not with the tutor that I wanted to see	10.81%	4
Other (please specify)	32.43%	12
TOTAL		37

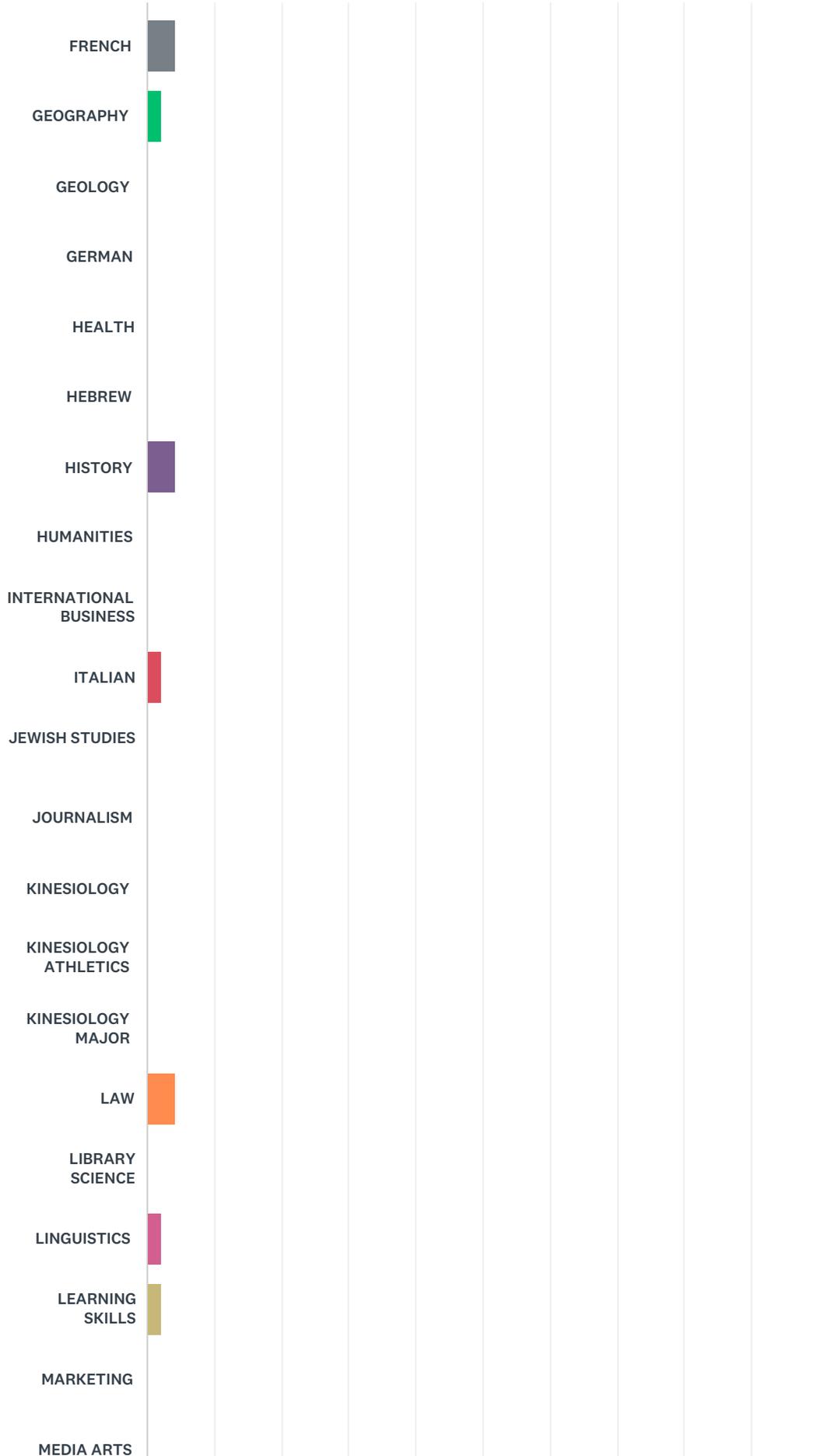
#	OTHER (PLEASE SPECIFY)	DATE
1	N/A - Never Used	5/31/2017 10:40 AM
2	I didn't hav anecessity to see a tutor.	5/23/2017 1:43 PM
3	Na	5/22/2017 10:19 PM
4	I felt satisfied with my classes.	5/13/2017 9:49 PM
5	Have not tried	5/13/2017 12:27 AM
6	Did not tried	5/12/2017 6:51 AM
7	Haven't tried.	5/11/2017 7:43 PM
8	Did not make appoinments	5/11/2017 1:03 PM
9	Haven't tried it	5/10/2017 11:25 PM
10	Haven't been to tutoring yet	5/10/2017 6:45 PM
11	Time is less for me	5/10/2017 1:51 PM
12	Never tired it	5/10/2017 1:15 PM

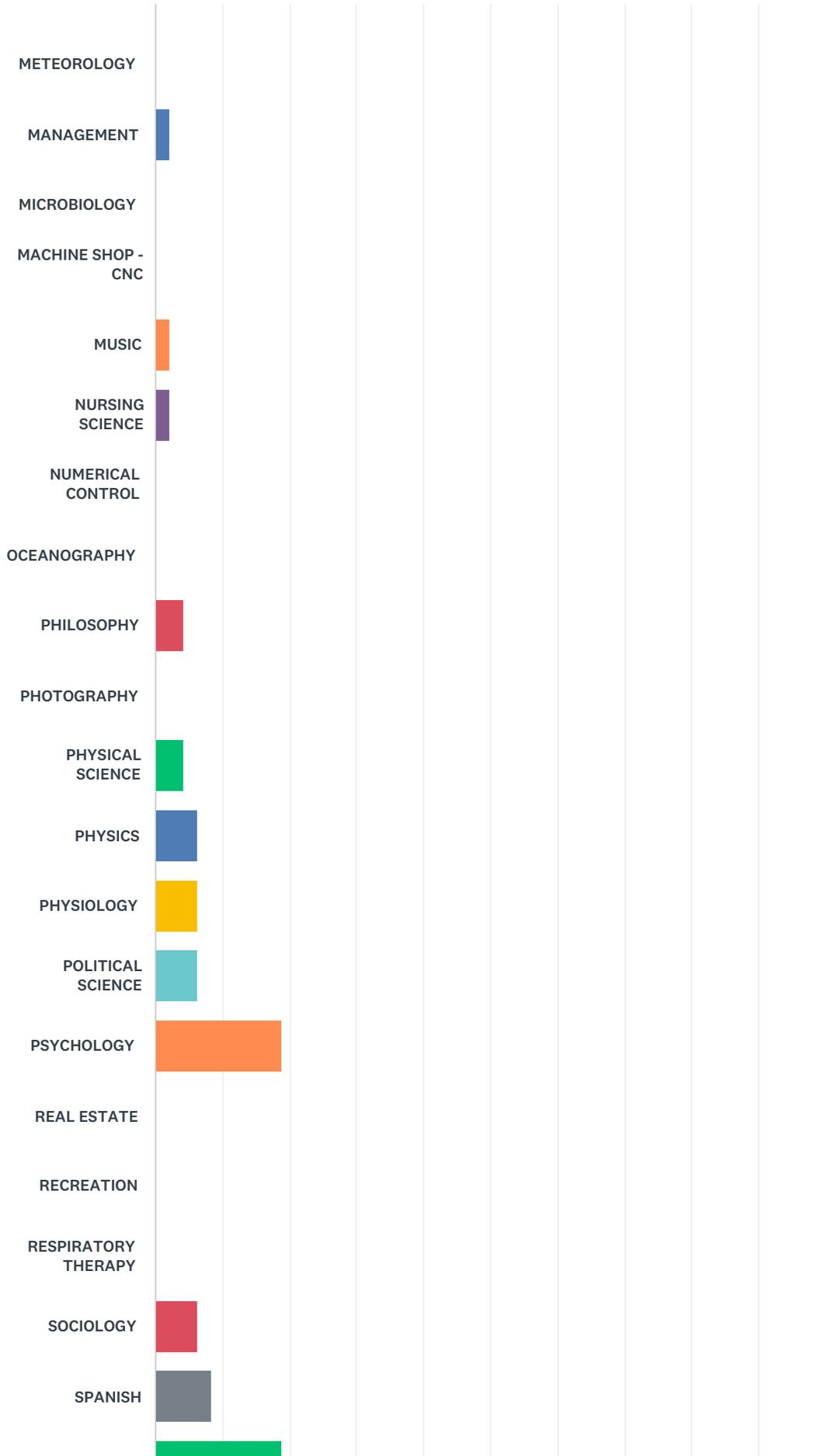
Q19 In addition to English and Math, what other subjects would you like tutoring? Please select your top three(3)

Answered: 48 Skipped: 10

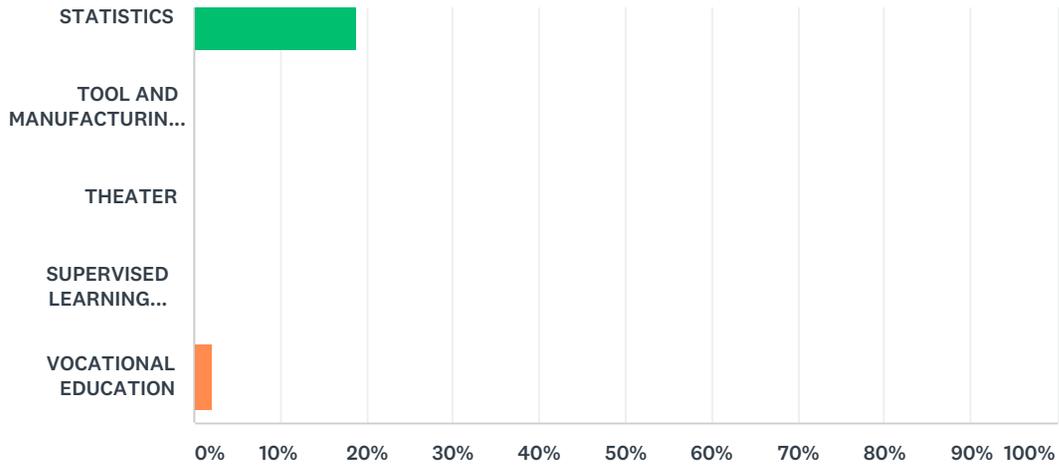








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ANSWER CHOICES	RESPONSES	
ENGLISH	8.33%	4
MATHEMATICS	12.50%	6
ACCOUNTING	8.33%	4
ADMINISTRATION OF JUSTICE	2.08%	1
AFRICAN AMERICAN STUDIES	4.17%	2
ANATOMY	2.08%	1
ANTHROPOLOGY	4.17%	2
ARCHITECTURE	0.00%	0
ART	0.00%	0
ASTRONOMY	2.08%	1
BIOLOGY	25.00%	12
BIOTECHNOLOGY	0.00%	0
BROADCASTING	0.00%	0
BUSINESS	8.33%	4
COMPUTER APPLICATIONS OFFICE TECHNOLOGIES	2.08%	1
CHILD DEVELOPMENT	4.17%	2
CHEMISTRY	18.75%	9
CHICANO STUDIES	2.08%	1
CINEMA	2.08%	1
COMPUTER SCIENCE-INFORMATION TECHNOLOGY	6.25%	3
COMMUNICATION STUDIES	4.17%	2
COOPERATIVE EDUCATION	2.08%	1
COUNSELING	2.08%	1
DANCE STUDIES	0.00%	0

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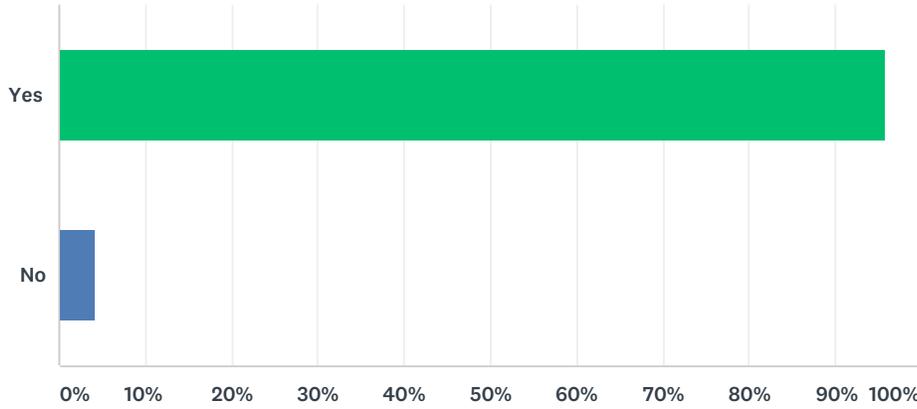
DANCE TECHNIQUES	0.00%	0
DEVELOPMENTAL COMMUNICATIONS	0.00%	0
DANCE SPECIALTIES	0.00%	0
ENGLISH AS A SECOND LANGUAGE	2.08%	1
ECONOMICS	4.17%	2
EDUCATION	0.00%	0
ENGINEERING, GENERAL TECHNOLOGY	0.00%	0
ELECTRONICS	2.08%	1
ENGINEERING, GENERAL	0.00%	0
ENVIRONMENTAL SCIENCE	4.17%	2
ENVIRONMENTAL STUDIES	0.00%	0
ENGLISH AS A SECOND LANGUAGE - Noncredit	2.08%	1
ESL CIVICS	0.00%	0
FINANCE	0.00%	0
FIRE TECHNOLOGY	0.00%	0
FRENCH	4.17%	2
GEOGRAPHY	2.08%	1
GEOLOGY	0.00%	0
GERMAN	0.00%	0
HEALTH	0.00%	0
HEBREW	0.00%	0
HISTORY	4.17%	2
HUMANITIES	0.00%	0
INTERNATIONAL BUSINESS	0.00%	0
ITALIAN	2.08%	1
JEWISH STUDIES	0.00%	0
JOURNALISM	0.00%	0
KINESIOLOGY	0.00%	0
KINESIOLOGY ATHLETICS	0.00%	0
KINESIOLOGY MAJOR	0.00%	0
LAW	4.17%	2
LIBRARY SCIENCE	0.00%	0
LINGUISTICS	2.08%	1
LEARNING SKILLS	2.08%	1

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MARKETING	0.00%	0
MEDIA ARTS	0.00%	0
METEOROLOGY	0.00%	0
MANAGEMENT	2.08%	1
MICROBIOLOGY	0.00%	0
MACHINE SHOP - CNC	0.00%	0
MUSIC	2.08%	1
NURSING SCIENCE	2.08%	1
NUMERICAL CONTROL	0.00%	0
OCEANOGRAPHY	0.00%	0
PHILOSOPHY	4.17%	2
PHOTOGRAPHY	0.00%	0
PHYSICAL SCIENCE	4.17%	2
PHYSICS	6.25%	3
PHYSIOLOGY	6.25%	3
POLITICAL SCIENCE	6.25%	3
PSYCHOLOGY	18.75%	9
REAL ESTATE	0.00%	0
RECREATION	0.00%	0
RESPIRATORY THERAPY	0.00%	0
SOCIOLOGY	6.25%	3
SPANISH	8.33%	4
STATISTICS	18.75%	9
TOOL AND MANUFACTURING TECHNOLOGY	0.00%	0
THEATER	0.00%	0
SUPERVISED LEARNING ASSISTANCE	0.00%	0
VOCATIONAL EDUCATION	2.08%	1
Total Respondents: 48		

Q20 Do you have access to a computer at home?

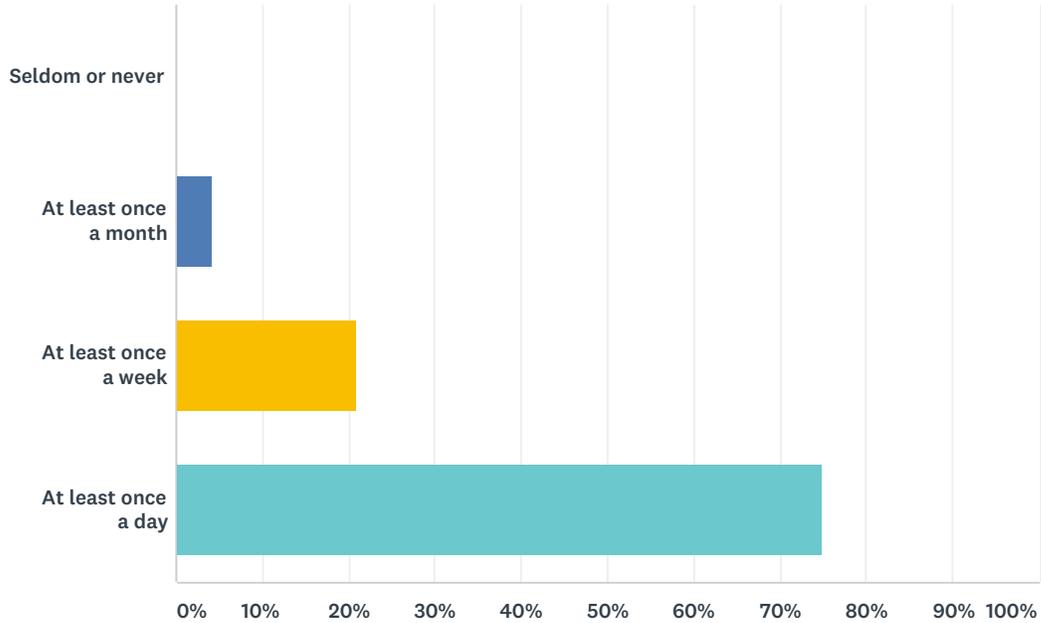
Answered: 48 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	95.83%	46
No	4.17%	2
TOTAL		48

Q21 How often do you access the internet and/or email?

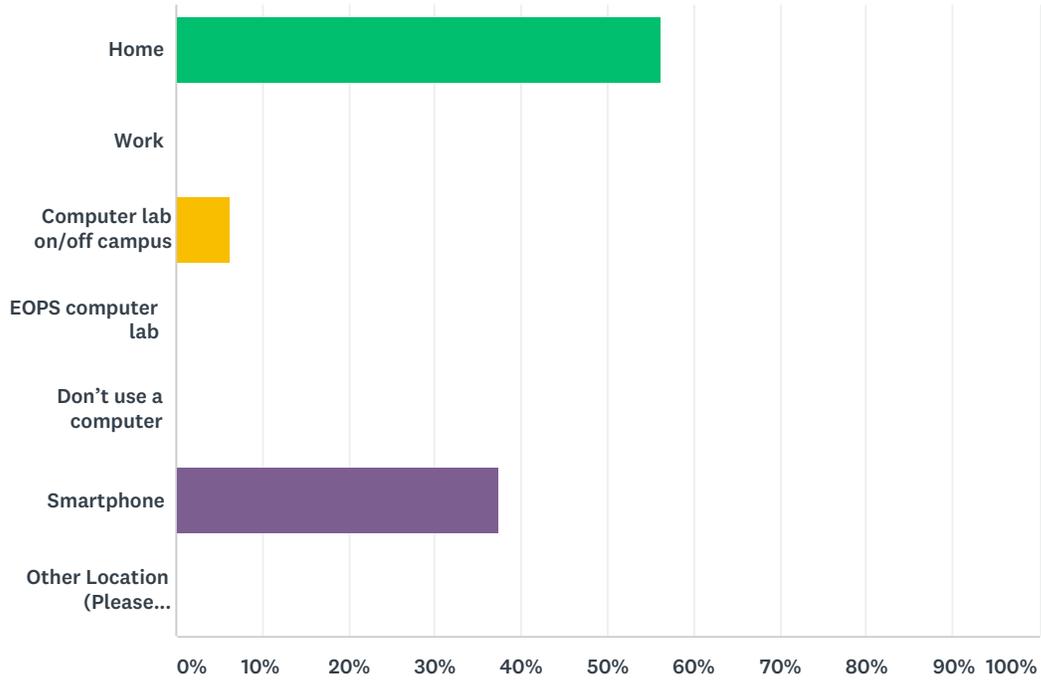
Answered: 48 Skipped: 10



ANSWER CHOICES	RESPONSES	
Seldom or never	0.00%	0
At least once a month	4.17%	2
At least once a week	20.83%	10
At least once a day	75.00%	36
TOTAL		48

Q22 How do you access your email and/or the internet?

Answered: 48 Skipped: 10



ANSWER CHOICES	RESPONSES	
Home	56.25%	27
Work	0.00%	0
Computer lab on/off campus	6.25%	3
EOPS computer lab	0.00%	0
Don't use a computer	0.00%	0
Smartphone	37.50%	18
Other Location (Please Specify):	0.00%	0
TOTAL		48

#	OTHER LOCATION (PLEASE SPECIFY):	DATE
	There are no responses.	

Q23 What do you like most about EOPS?

Answered: 41 Skipped: 17

#	RESPONSES	DATE
1	I have access to different counselors	6/18/2017 8:48 PM
2	How much they care about us.	6/6/2017 5:52 PM
3	The counselors and the book vouchers.	6/5/2017 2:57 PM
4	The helpful staff and supplies.	5/31/2017 6:03 PM
5	I really feel like they all care.	5/31/2017 10:40 AM
6	helpful	5/28/2017 10:43 PM
7	The counselor are helpful. Thank you, EOPS.	5/24/2017 9:48 PM
8	Book vouchers and the counseling.	5/23/2017 9:23 PM
9	Tutoring, supply (green books), books vouchers and best is the staff and the counselors	5/23/2017 8:35 PM
10	I really like the easy access to quick questions that need answering and their willingness to help.	5/23/2017 3:32 PM
11	I love the help that EOPS offers.	5/23/2017 3:26 PM
12	the fact that its spacious and not packed	5/23/2017 2:56 PM
13	I like very much the counseling.	5/23/2017 1:43 PM
14	I know that I will always find the help I need at EOPS.	5/23/2017 10:19 AM
15	I like the customer service and the way that every associate treats you	5/22/2017 10:19 PM
16	They friendly and helpful !	5/19/2017 9:46 AM
17	The counselor [REDACTED] is brutally honest.	5/17/2017 1:31 AM
18	They are very efficient in making appointments for tutoring and their tutors care for students. I also like them for their offer for free printing up to 12 pages.The coordinators are so caring and they always guide the students very well. The staff and tutors are all very good and friendly. They have some of the best tutors i have met on this campus.I commend EOPS for their outstanding service.	5/15/2017 10:56 AM
19	The counselors.	5/14/2017 4:21 PM
20	The counseling and book vouchers.	5/14/2017 10:52 AM
21	The staff. They have had the most patience and was ever so welcoming.	5/13/2017 9:49 PM
22	The motivation the counselors give, and the amount of advice they offer.	5/13/2017 12:27 AM
23	So nice , friendly , and they answer your needs	5/12/2017 6:51 AM
24	I like the counselors there both Jessica's were amazing. They were on top of things, they made schedules for me to make sure I did everything I had to do for my transfer, They even told me and reminded me when and where to go to get my transfer, apply to graduation etc. I feel thankful to them and everyone at EOPS for their hard work.	5/11/2017 5:18 PM
25	the convenience and helpfulness of the people working	5/11/2017 4:00 PM
26	Helpful	5/11/2017 2:53 PM
27	The councils	5/11/2017 1:03 PM
28	The EOPS faculty are welcoming by greeting the student as they enter. I felt welcomed everytime. I also enjoyed the use of computers the program offered, as it made my studies more productive and less stressful.	5/11/2017 12:33 PM
29	The Welcomed feeling I always get.	5/11/2017 9:00 AM
30	Book valtures, Priority Registration Caferia gift card	5/10/2017 11:25 PM

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31	Everybody is very helpful they listen to your problems they really care about your courses and what's going on outside your college I love EOPS	5/10/2017 7:48 PM
32	The ability to see a counselor.	5/10/2017 7:34 PM
33	I feel best knowing that I have access to so much help in preparing for transferring to college.	5/10/2017 6:58 PM
34	Everyone is friendly. Staff always helps walk me through everything.	5/10/2017 6:45 PM
35	The book vouchers help me save money.	5/10/2017 2:43 PM
36	Helpful program	5/10/2017 2:34 PM
37	Always on time	5/10/2017 2:09 PM
38	Making appointment with counselors to get your One and one time to go over your classes schedule and planner.	5/10/2017 1:54 PM
39	The workers are nice to me.	5/10/2017 1:51 PM
40	How caring everyone is	5/10/2017 1:50 PM
41	Everything really great program	5/10/2017 1:15 PM

Q24 How do you think EOPS can improve?

Answered: 35 Skipped: 23

#	RESPONSES	DATE
1	By extending the deadlines, so I can have enough time to things at a time.	6/5/2017 2:57 PM
2	It's already great.	5/31/2017 6:03 PM
3	Maybe they could add more tutoring classes for the Health Sciences.	5/31/2017 10:40 AM
4	yes	5/28/2017 10:43 PM
5	It is perfect just the way it is.	5/24/2017 9:48 PM
6	N/A	5/23/2017 9:23 PM
7	More available apts with counselors	5/23/2017 8:35 PM
8	I think the counseling scheduling was my only trouble with EOPS this semester. I would say make first time meetings a priority above others.	5/23/2017 3:32 PM
9	Their time management.	5/23/2017 3:26 PM
10	more available tutoring councilors should be more insightful in trying to help with careers advice.	5/23/2017 2:56 PM
11	I would EOPS helps students with computer.	5/23/2017 1:43 PM
12	Have more subjects for tutoring. And being able to schedule appointments with a counselor or tutor online.	5/23/2017 10:19 AM
13	I would like to be able to use the vouchers to buy schools supplies, and not only textbooks. At least for undocumented student who don't get financial aid.	5/22/2017 10:19 PM
14	Nothing ...	5/19/2017 9:46 AM
15	For counselors to clarify to the student that they are suggesting the classes for their goal but if they change their mind they could take less classes or switch up their student plan. The first years may be just out of high school where they had to ask to go to the restroom before so some may think they have to take the classes suggested by the counselor. And end up over doing it and getting bad grades.	5/17/2017 1:31 AM
16	i recommend that if funds allow , they should extend more tutoring to a lot more subjects which may be core to what is required for students who are transferring. Some subjects are not tutored here.	5/15/2017 10:56 AM
17	The tutoring needs some work, the tutors should be able to answer questions from students.	5/14/2017 10:52 AM
18	Honestly, I have no idea. They are great and I appreciate their services.	5/13/2017 9:49 PM
19	They do a great job, especially the counselors, but maybe they can get nicer people to answer the phones. Sometimes it's understandable that their staff or helpers might be having a rough day, but don't let it get in the way of doing their job.	5/13/2017 12:27 AM
20	No comment	5/12/2017 6:51 AM
21	Maybe if they could get a bigger budget, they are a great help to many low-income students like me but I feel that with a larger budget they could help more people	5/11/2017 5:18 PM
22	more one on one tutoring for more subjects	5/11/2017 4:00 PM
23	Nothing	5/11/2017 2:53 PM
24	is good as is	5/11/2017 1:03 PM
25	By having more counsels will help to have more students in the program.	5/11/2017 9:00 AM
26	More book valtures and more gift cards for food and bus tickets or monthly bus pass by attending actual workshop classes	5/10/2017 11:25 PM
27	Everything in EOPS, it's perfect	5/10/2017 7:48 PM

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28	No more deadlines for progress reports.	5/10/2017 7:34 PM
29	Get more counselors.	5/10/2017 6:45 PM
30	Keep doing a good job	5/10/2017 2:34 PM
31	When student needs to talk to a counselor, counselor should have a direct number so counselor can answer the student right away and student don't have to wait longer days for a single question they have for the counselor.	5/10/2017 2:09 PM
32	There's nothing to improve.	5/10/2017 1:54 PM
33	EOPS is a great program.	5/10/2017 1:51 PM
34	I think they should give a call to everyone when they should have the fall registration up for 2017	5/10/2017 1:50 PM
35	Realistically nothing	5/10/2017 1:15 PM

Q25 If there is one thing that you could change about EOPS, what would it be?

Answered: 35 Skipped: 23

#	RESPONSES	DATE
1	Nothing	6/6/2017 5:52 PM
2	EOPS needs a bigger office, it can get a little too crowded at times.	6/5/2017 2:57 PM
3	Nothing.	5/31/2017 6:03 PM
4	I can't think of anything.	5/31/2017 10:40 AM
5	to mace a job for EOPS student	5/28/2017 10:43 PM
6	Mention scholarships that can help me with my career.	5/24/2017 9:48 PM
7	The location.	5/23/2017 9:23 PM
8	all is great	5/23/2017 8:35 PM
9	I would say longer hours for the computer lab.	5/23/2017 3:32 PM
10	Add more tutoring hours, and different subjects to tutor on.	5/23/2017 3:26 PM
11	more page printing	5/23/2017 2:56 PM
12	I would like that students could get not only books,but other college accessories also.	5/23/2017 1:43 PM
13	Be able to buy school supplies with the vouchers.	5/22/2017 10:19 PM
14	Everything is good !	5/19/2017 9:46 AM
15	I would not restrict EOPS to be only for one LACCD campus as a full time student in order to receive a book voucher.	5/17/2017 1:31 AM
16	Nothing . i just like all the services offered in this program.	5/15/2017 10:56 AM
17	Nothing.	5/14/2017 4:21 PM
18	Should be able to make appointments online.	5/14/2017 10:52 AM
19	Please refer to answer#22.	5/13/2017 9:49 PM
20	Nothing. They do everything they can for us. Just maybe send an email out when the printers aren't working. Or about our upcoming appointments.	5/13/2017 12:27 AM
21	I'm not expert they do good job so far so good	5/12/2017 6:51 AM
22	I don't think I would change anything. I liked the service and everyone there was always helpful.	5/11/2017 5:18 PM
23	more one on one tutoring for different classes	5/11/2017 4:00 PM
24	Nothing	5/11/2017 2:53 PM
25	nothing	5/11/2017 1:03 PM
26	If more students would be qualified.	5/11/2017 9:00 AM
27	None	5/10/2017 11:25 PM
28	Think mere computers in EOPS lab	5/10/2017 7:48 PM
29	Progress reports should not have a deadline to turn in.	5/10/2017 7:34 PM
30	Add more appointment requirements in.	5/10/2017 6:45 PM
31	More workshops	5/10/2017 2:34 PM
32	Nothing	5/10/2017 1:54 PM

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33	Nothing	5/10/2017 1:51 PM
34	Nothing	5/10/2017 1:50 PM
35	Nothing	5/10/2017 1:15 PM
