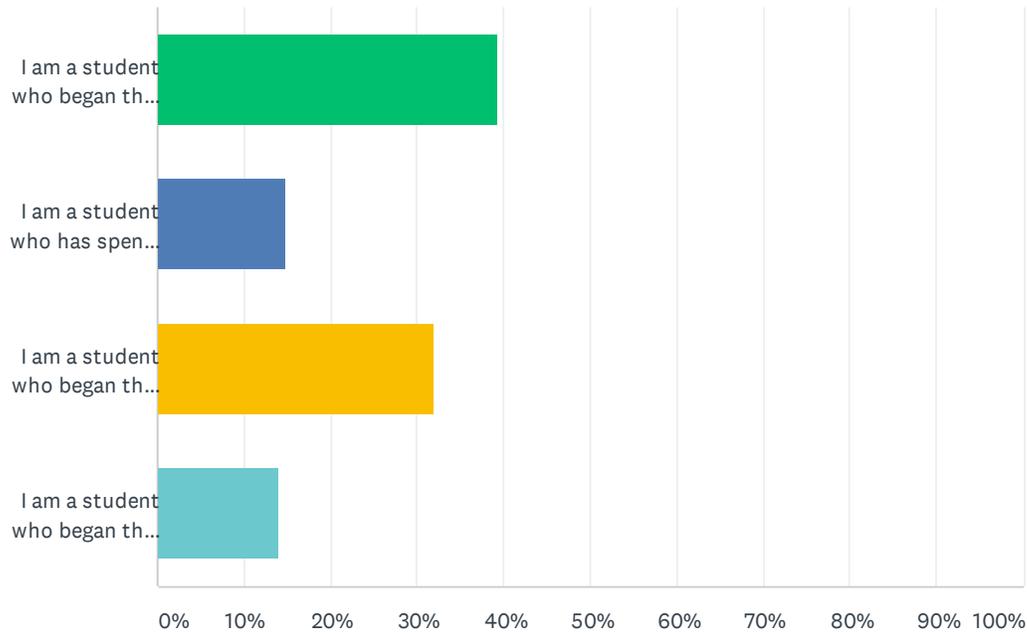


Q1 Please indicate which of the the following choices best identifies your status as a student this Spring 2020 semester. Please think about all your current enrollments.

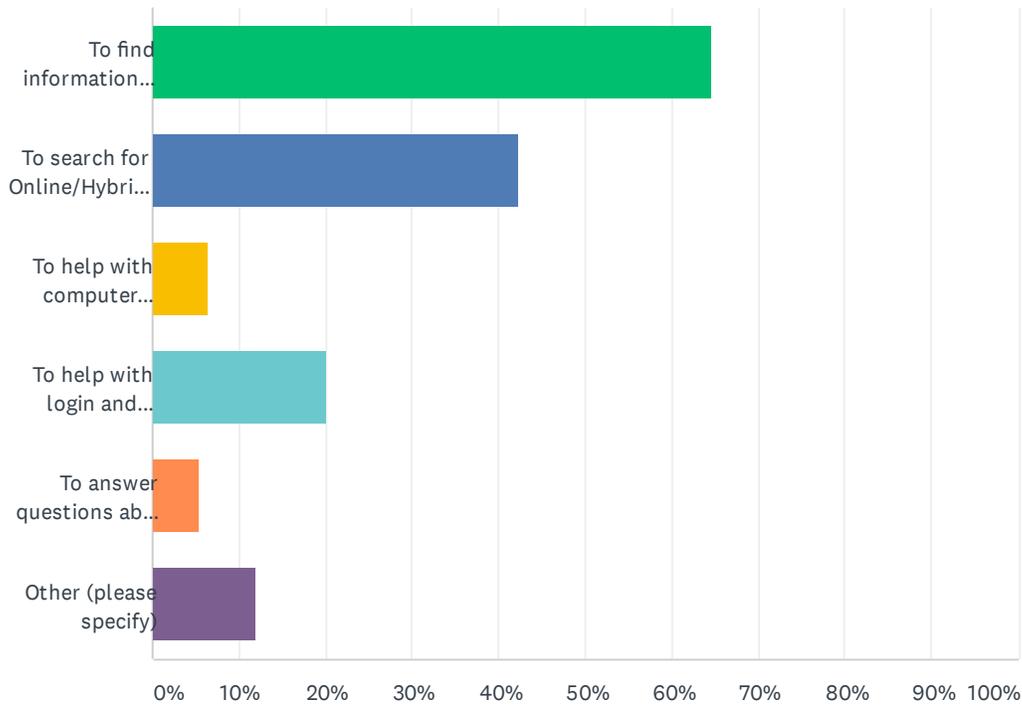
Answered: 999 Skipped: 0



ANSWER CHOICES	RESPONSES
I am a student who began the semester taking only face-to-face classes that were not web enhanced (prior to COVID-19)	39.24% 392
I am a student who has spent the entire semester taking only online classes.	14.81% 148
I am a student who began the semester taking both online and face-to-face classes. (prior to COVID-19)	32.03% 320
I am a student who began the semester taking face-to face classes and my professors web-enhanced their courses.	13.91% 139
TOTAL	999

Q2 If you have used the Virtual Valley website, please indicate why (mark all that apply):

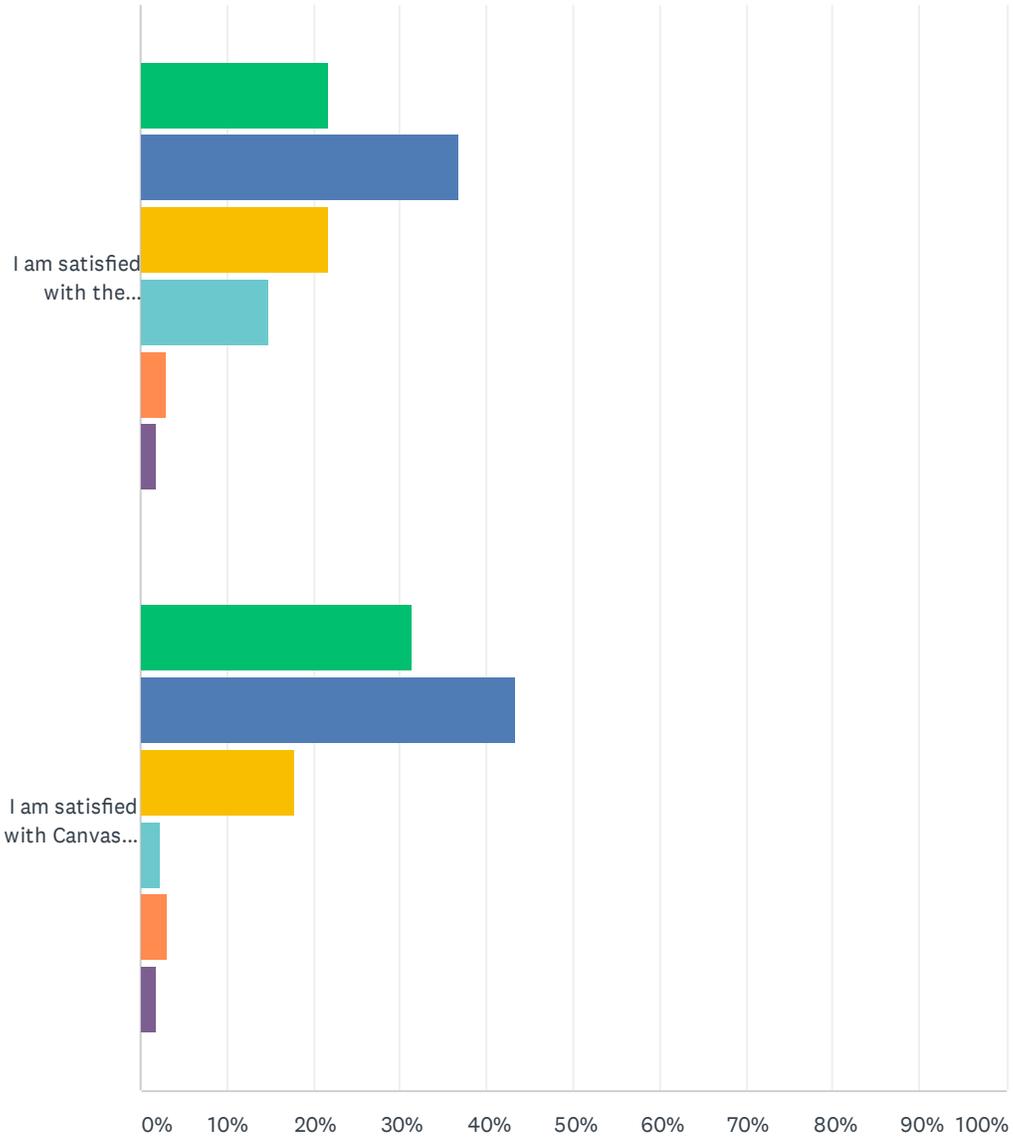
Answered: 790 Skipped: 209



ANSWER CHOICES	RESPONSES	
To find information about Canvas & Student guides.	64.56%	510
To search for Online/Hybrid classes.	42.28%	334
To help with computer software issues involving web browsers.	6.46%	51
To help with login and finding instructor's contact information. T	20.00%	158
To answer questions about the campus Wi-Fi network.	5.44%	43
Other (please specify)	11.90%	94
Total Respondents: 790		

Q3 Please rate the following:

Answered: 983 Skipped: 16

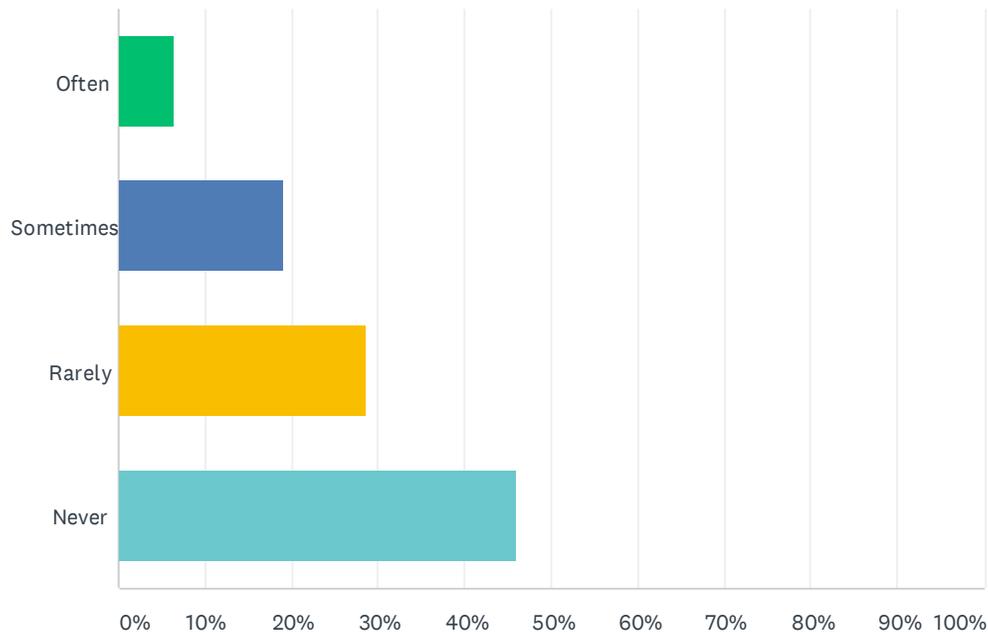


■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Never Used
 ■ Disagree
 ■ Strongly Disagree

	STRONGLY AGREE	AGREE	NEUTRAL	NEVER USED	DISAGREE	STRONGLY DISAGREE	TOTAL
I am satisfied with the Virtual Valley website.	21.74% 210	36.75% 355	21.84% 211	14.80% 143	3.00% 29	1.86% 18	966
I am satisfied with Canvas Learning Management System.	31.45% 307	43.24% 422	17.83% 174	2.36% 23	3.18% 31	1.95% 19	976

Q4 I use the Virtual Valley Help Desk...

Answered: 982 Skipped: 17

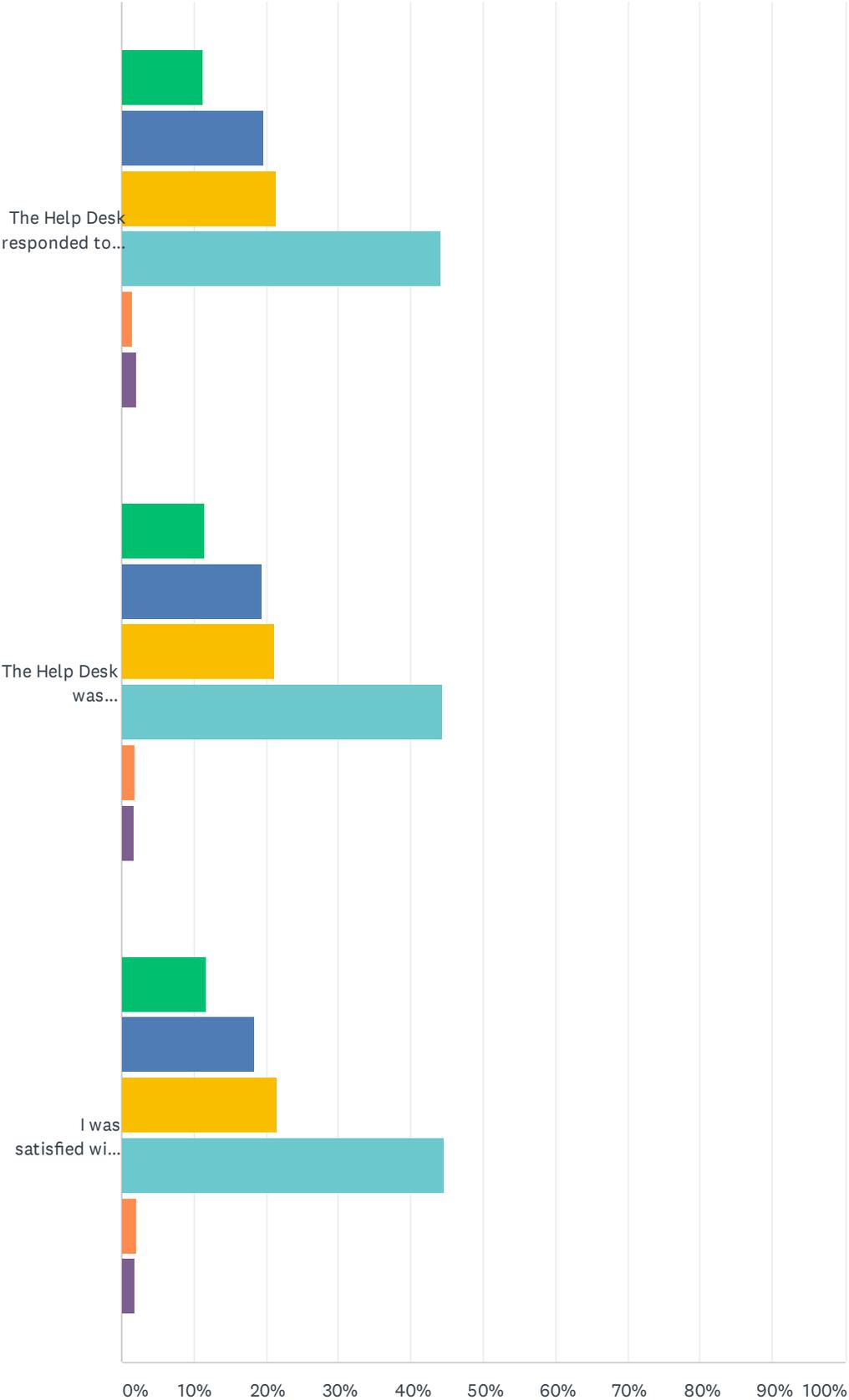


ANSWER CHOICES	RESPONSES	
Often	6.42%	63
Sometimes	18.94%	186
Rarely	28.72%	282
Never	45.93%	451
TOTAL		982

Q5 Please rate the following with regard to the Help Desk.

Answered: 950 Skipped: 49

LAVC Student Distance Education Survey Spring 2020



■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Never Used
 ■ Disagree
 ■ Strongly Disagree

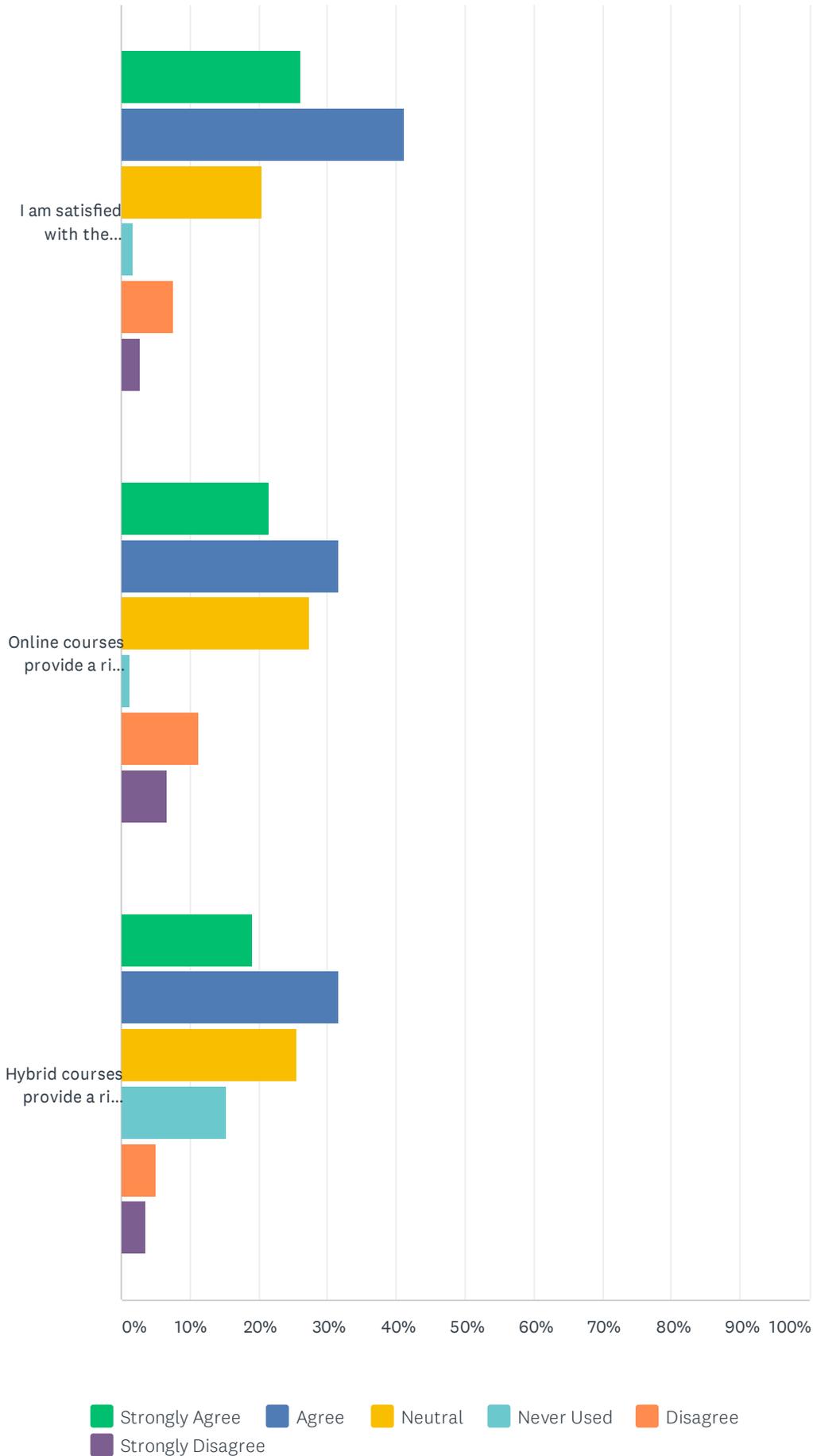
LAVC Student Distance Education Survey Spring 2020

	STRONGLY AGREE	AGREE	NEUTRAL	NEVER USED	DISAGREE	STRONGLY DISAGREE	TOTAL
The Help Desk responded to my request within 48 hours.	11.39% 108	19.62% 186	21.31% 202	44.20% 419	1.48% 14	2.00% 19	948
The Help Desk was knowledgeable on the subject matter related to my request.	11.45% 108	19.51% 184	21.21% 200	44.43% 419	1.80% 17	1.59% 15	943
I was satisfied with solution provided by the help desk.	11.75% 110	18.38% 172	21.47% 201	44.55% 417	2.03% 19	1.82% 17	936

Q6 Please rate the following:

Answered: 990 Skipped: 9

LAVC Student Distance Education Survey Spring 2020



LAVC Student Distance Education Survey Spring 2020

	STRONGLY AGREE	AGREE	NEUTRAL	NEVER USED	DISAGREE	STRONGLY DISAGREE	TOTAL
I am satisfied with the quality of the online courses offered at Valley College.	26.17% 258	41.28% 407	20.59% 203	1.62% 16	7.61% 75	2.74% 27	986
Online courses provide a rich learning experience.	21.50% 212	31.64% 312	27.38% 270	1.32% 13	11.36% 112	6.80% 67	986
Hybrid courses provide a rich learning experience.	18.98% 186	31.53% 309	25.51% 250	15.31% 150	5.10% 50	3.57% 35	980