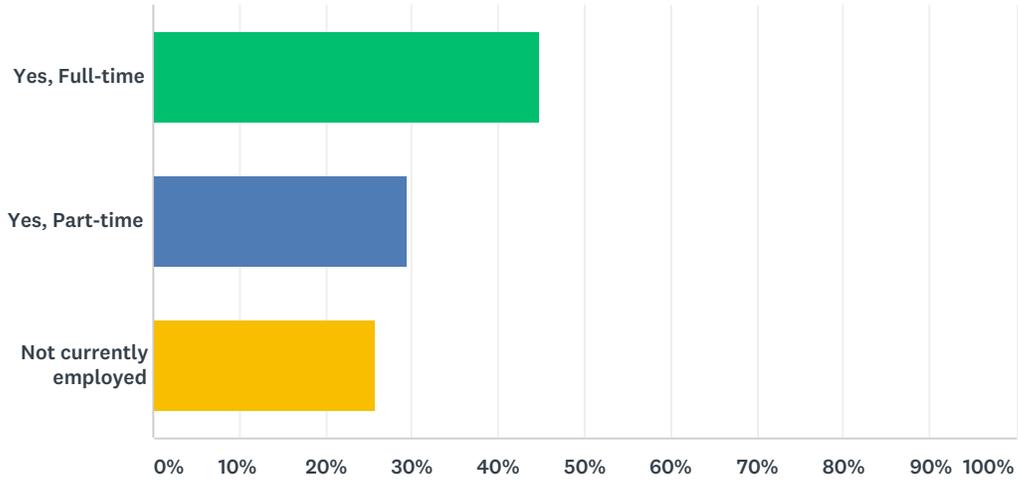


Q1 Are you employed?

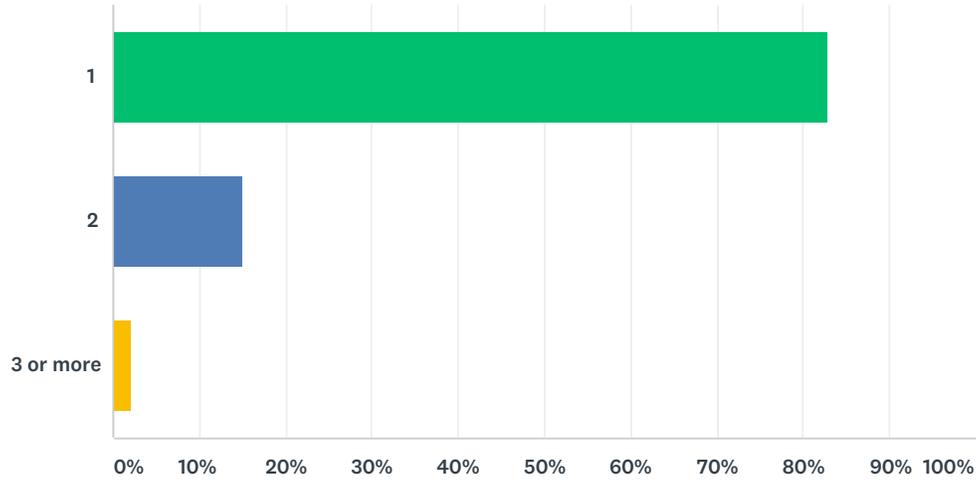
Answered: 261 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, Full-time	44.83%	117
Yes, Part-time	29.50%	77
Not currently employed	25.67%	67
TOTAL		261

Q2 If employed, how many jobs do you hold?

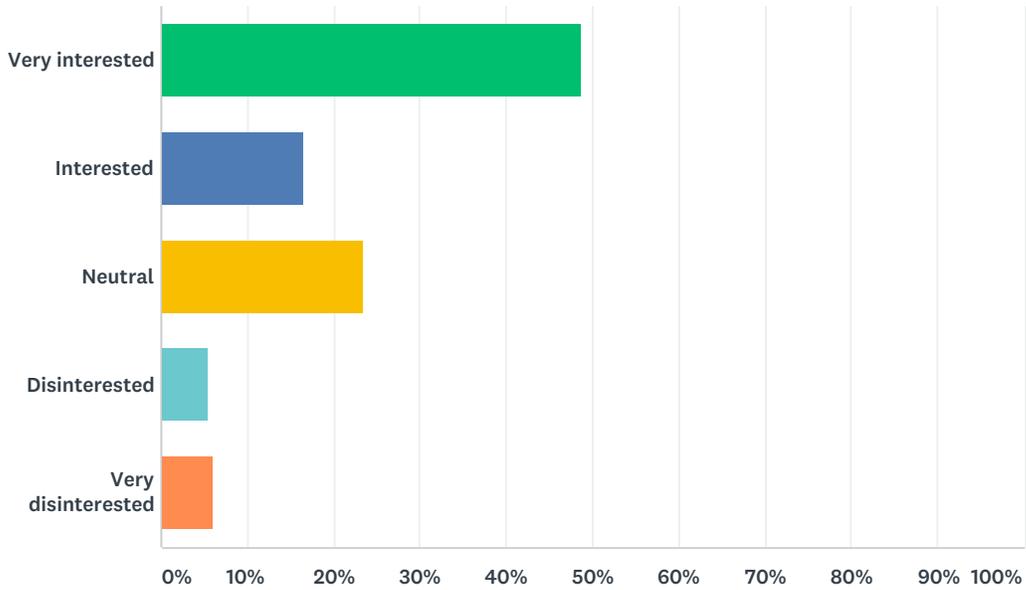
Answered: 198 Skipped: 63



ANSWER CHOICES	RESPONSES	
1	82.83%	164
2	15.15%	30
3 or more	2.02%	4
TOTAL		198

Q3 How interested are you in completing a certificate or degree program entirely through Distance Education?

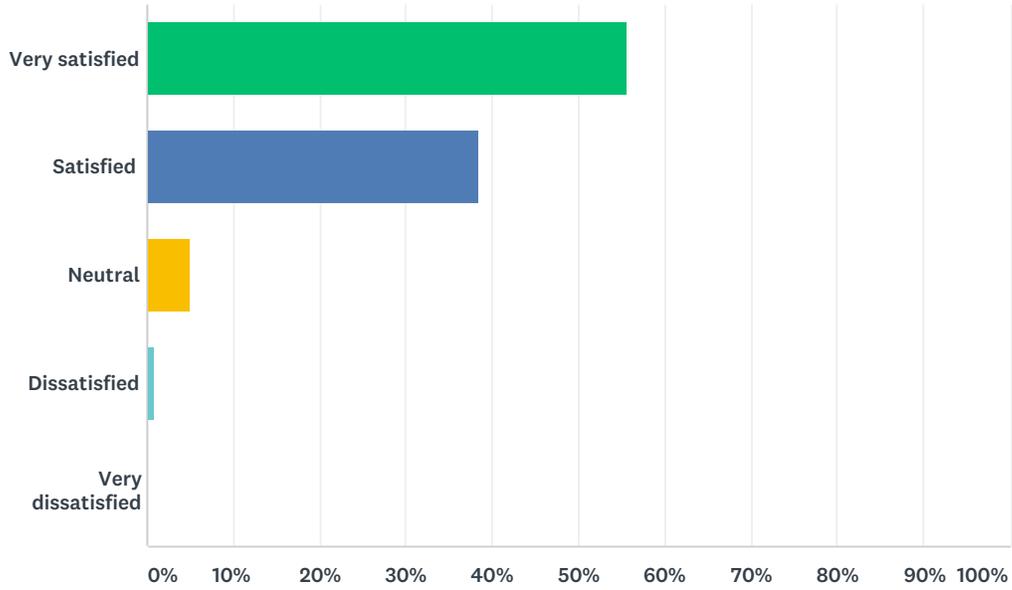
Answered: 261 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very interested	48.66%	127
Interested	16.48%	43
Neutral	23.37%	61
Disinterested	5.36%	14
Very disinterested	6.13%	16
TOTAL		261

Q4 Please rate your level of satisfaction using Canvas:

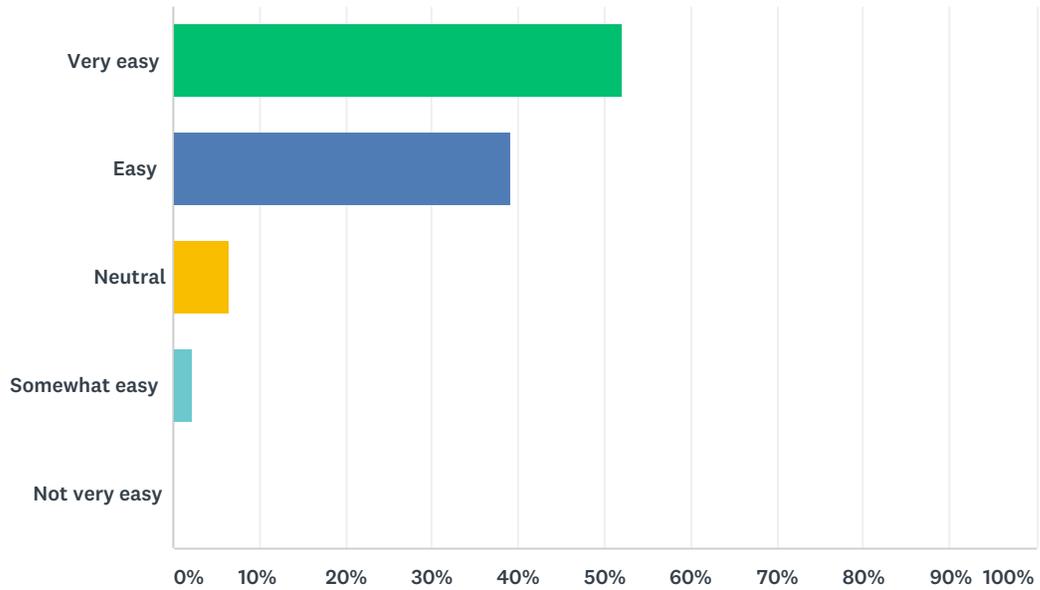
Answered: 216 Skipped: 45



ANSWER CHOICES	RESPONSES	
Very satisfied	55.56%	120
Satisfied	38.43%	83
Neutral	5.09%	11
Dissatisfied	0.93%	2
Very dissatisfied	0.00%	0
TOTAL		216

Q5 Please rate the ease of use you experienced with Canvas:

Answered: 215 Skipped: 46



ANSWER CHOICES	RESPONSES	
Very easy	52.09%	112
Easy	39.07%	84
Neutral	6.51%	14
Somewhat easy	2.33%	5
Not very easy	0.00%	0
TOTAL		215

Q6 What were the strengths of the learning management system you used for this course?

Answered: 86 Skipped: 175

#	RESPONSES	DATE
1	Very easy to use	6/12/2019 11:14 AM
2	The professors behind the Canvas	6/12/2019 11:11 AM
3	I can take classes according to my work schedule and free time.	6/12/2019 2:14 AM
4	a very clear grade score.	6/12/2019 12:19 AM
5	Time management	6/11/2019 10:20 PM
6	I like being about to have all my info and files in one place for my classes.	6/11/2019 6:42 PM
7	i was able to do my classwork from anywhere	6/11/2019 4:20 PM
8	very convenient for working students.	6/11/2019 2:20 PM
9	I love the app, I can finish discussions while I'm away from my computer	6/11/2019 1:44 PM
10	Easy to use	6/11/2019 12:57 PM
11	Organization	6/11/2019 12:44 PM
12	easy accessibility to responses and material	6/11/2019 11:24 AM
13	Easy , logical intuitive ..	6/11/2019 10:30 AM
14	Grades easy to access Notifications are nice	6/11/2019 6:59 AM
15	Easy to read screens	6/11/2019 6:46 AM
16	Modules	6/11/2019 5:32 AM
17	time-management	6/10/2019 10:12 PM
18	Online classes	6/10/2019 9:48 PM
19	The organized modules.	6/10/2019 9:06 PM
20	The system is very easy to understand and the way the classes are set up makes it more easy.	6/10/2019 9:00 PM
21	The fact I could work on my own pace	6/10/2019 8:33 PM
22	I would have to say organization and time management.	6/10/2019 7:52 PM
23	N/A	6/10/2019 7:09 PM
24	Time/flexibility	6/10/2019 7:06 PM
25	Easy to access through the app on different platforms.	6/10/2019 6:41 PM
26	self paced	6/10/2019 6:31 PM
27	Ability to review material covered in class	6/10/2019 6:29 PM
28	Easy to contact professors	6/10/2019 6:26 PM
29	n/a	6/10/2019 6:23 PM
30	Using Canvas is easy to view deadlines in advance. I find it easy to schedule out my time using it	6/10/2019 6:19 PM
31	Very easy	6/10/2019 5:58 PM
32	I had total control over the time, once a section was opened	6/10/2019 4:50 PM
33	Thorough and precise problems and modules	6/10/2019 4:21 PM
34	N/a	6/10/2019 3:17 PM

2019 Spring LAVC/CCCCO Distance Education Student Satisfaction Survey

35	It was easy to learn.	6/10/2019 3:02 PM
36	Canvas makes everything easy, as long as the instructor includes a detailed syllabus. Automatic scheduling of due dates for assignments, ease-of-use in receiving communications from instructors make it super-functiinal.	6/10/2019 3:02 PM
37	Very convenient to log on and view classes.	6/10/2019 2:55 PM
38	Learning lectures and readings on my own time.	6/10/2019 2:51 PM
39	No comment	6/10/2019 2:36 PM
40	It was usually pretty organized and easy to navigate.	6/10/2019 2:29 PM
41	The side bar on. CAnvas	6/10/2019 2:23 PM
42	easy to use	6/10/2019 1:59 PM
43	You are able to see your grades faster for some assignments and that can help keep you on tract.	6/10/2019 1:56 PM
44	Time . It allows you to log in on your availability to meet the deadlines.	6/10/2019 1:55 PM
45	It was fairly easy to navigate	6/10/2019 1:33 PM
46	Time management and always checking class posts an dates.	6/10/2019 1:10 PM
47	Really liked the ease of use.	6/10/2019 1:06 PM
48	Easy to use	6/10/2019 1:01 PM
49	Accessibility and flexibility of the tool	6/10/2019 12:51 PM
50	it was easy to navigate and all the info I needed was there	6/10/2019 12:49 PM
51	Getti g work done	6/10/2019 12:48 PM
52	I can easily have access to the syllabus, assignments, discussions with peers and an inbox to contact my professors.	6/10/2019 12:47 PM
53	You know ahead of time as to what you need to do throughout the week with the "To-Do List" being provided to you as a student.	6/10/2019 12:46 PM
54	The calendar with due dates	6/10/2019 12:39 PM
55	The strengths of the learning management system is being able to complete assignments before the due date and having free online book/resources.	6/10/2019 12:38 PM
56	User-friendly.	6/10/2019 12:35 PM
57	Convenient and easy to use	6/10/2019 12:35 PM
58	I enjoyed being able to clearly see where I did well and what I had left to do	6/10/2019 12:34 PM
59	everything is easy to use	6/10/2019 12:32 PM
60	Worked at my own pace	6/10/2019 12:31 PM
61	Easy to navigate	6/10/2019 12:27 PM
62	Common sense platform that I had to learn how to use.	6/10/2019 12:24 PM
63	Ease of use	6/10/2019 12:23 PM
64	Easy user interface.	6/10/2019 12:18 PM
65	How to balance time for the class and other things necessary to do	6/10/2019 12:18 PM
66	the dashboard	6/10/2019 12:08 PM
67	The flexibility, clarity as well as easy access to reaching out to the professors.	6/10/2019 12:07 PM
68	The strengths of the learning management system I used for this course was being able to go on Canvas at a convenient time for me. My pace, whenever and wherever I would be.	6/10/2019 12:04 PM
69	Easy to use	6/10/2019 12:03 PM
70	The schedule flexibility and the inclusion of visual media is the biggest strength of this online learning system.	6/10/2019 12:02 PM

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71	Time management	6/10/2019 12:01 PM
72	I learned a lot of information	6/10/2019 11:55 AM
73	None	6/10/2019 11:49 AM
74	N/A	6/10/2019 11:43 AM
75	Easy access to grades and assignment information	6/10/2019 11:42 AM
76	Teachers are more reasonable and understanding of things outside of school.	6/10/2019 11:37 AM
77	Better in every way than a physical classroom semester	6/10/2019 11:35 AM
78	I liked being able to see schedule weekly modules and assignments even if I could not access them to do the work early. Distance courses are generally intended for people with scheduling issues, so knowing that information in advance makes prioritizing that much easier.	6/10/2019 11:34 AM
79	Reading	6/10/2019 11:29 AM
80	Time saved not commuting and being in traffic. I was able to study more than just being stuck in traffic.	6/10/2019 11:25 AM
81	Access anytime, anywhere.	6/10/2019 11:21 AM
82	Checking periodically for announcements and messages from the professor	6/10/2019 11:21 AM
83	Accessing all the Files: pdf's,mp3, podcasts.	6/10/2019 11:21 AM
84	Easy use	6/10/2019 11:19 AM
85	Tutorial on tools	6/10/2019 11:19 AM
86	easy of turning in assignments	6/10/2019 11:19 AM

Q7 What were the challenges of the learning management system you used for this course?

Answered: 86 Skipped: 175

#	RESPONSES	DATE
1	Not every course had the same set up which was confusing.	6/12/2019 11:14 AM
2	Submitting docs	6/12/2019 11:11 AM
3	Not enough online courses for all the classes I would need	6/12/2019 2:14 AM
4	sometime is too disorganized. it should give the opportunity to make assignment a little bit more organized based on due date and other information, and being faster when you need to go back and forth between one assignment and another one.	6/12/2019 12:19 AM
5	Making time	6/11/2019 10:20 PM
6	It needs to be organized what assignments are due and what's extra credit. It's really about the teachers being organized online. I also hate the grading system online, I can never tell what my actual grade is.	6/11/2019 6:42 PM
7	i feel the professors have more difficulties on their end	6/11/2019 4:20 PM
8	Time management.	6/11/2019 2:20 PM
9	Using conferences had some issues with the internet and would freeze at times	6/11/2019 1:44 PM
10	Uploading videos to class	6/11/2019 12:57 PM
11	None	6/11/2019 12:44 PM
12	none	6/11/2019 11:24 AM
13	None	6/11/2019 10:30 AM
14	Mobile use is not easy to use to complete assignments. It would be nice if when typing my discussion if I could expand the window in order to type and read the whole thing.	6/11/2019 6:59 AM
15	No clear forum for students to communicate with each other without having permission and knowledge of Canvas from the Professor. We could use Chat, but if students werent aware this existed, the messages werent seen for several days/weeks. Thorough training for Professors to pass on through the syllabus would be better	6/11/2019 6:46 AM
16	Syllabus and online link to text.	6/11/2019 5:32 AM
17	poor communication with the instructor, no tutor help	6/10/2019 10:12 PM
18	None	6/10/2019 9:48 PM
19	N/A	6/10/2019 9:06 PM
20	Just browsing to locate The information needed for each class.	6/10/2019 9:00 PM
21	The teachers lack of communication	6/10/2019 8:33 PM
22	No challenge as of yet	6/10/2019 7:52 PM
23	N/A	6/10/2019 7:09 PM
24	Time management, motivation, sometimes instructions are not as clear as you'd like and asking about them is harder.	6/10/2019 7:06 PM
25	Difficult to see comments in the grades section unless I was on a laptop.	6/10/2019 6:41 PM
26	Limited space for downloading video assignments	6/10/2019 6:31 PM
27	Lack of instruction	6/10/2019 6:29 PM
28	None	6/10/2019 6:26 PM

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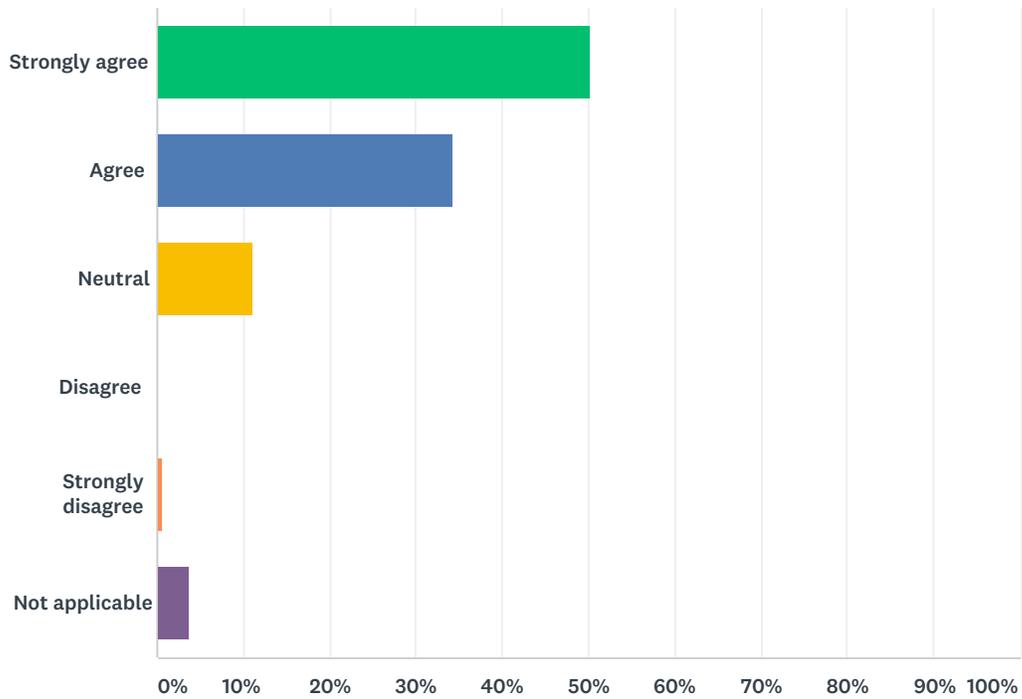
29	n/a	6/10/2019 6:23 PM
30	Sometimes, I feel that the connection to the site is slow, and sometimes doesn't respond/times out	6/10/2019 6:19 PM
31	None	6/10/2019 5:58 PM
32	I have no challenges, as I am an excellent time manager and finish my material early rather than late.	6/10/2019 4:50 PM
33	The big challenge was for me to get in connect to proctoring side	6/10/2019 4:38 PM
34	Losing full credit for an answer that was almost equivalent	6/10/2019 4:21 PM
35	Contacting professors through the canvas messaging system	6/10/2019 3:17 PM
36	There was no challenges	6/10/2019 3:02 PM
37	The instructor made best-use of canvas features, as well as including a detailed syllabus. He laid out the path toward getting the most out of his class, and knew well how to use canvas to make that happen. I would have done much better in the class had it not been for a family crisis during the semester. With all the instructor did for his students, he made it easy for us to succeed.	6/10/2019 3:02 PM
38	Teacher took a long time to post grades.	6/10/2019 2:55 PM
39	One on with the professor.	6/10/2019 2:51 PM
40	No comment	6/10/2019 2:36 PM
41	None	6/10/2019 2:33 PM
42	None	6/10/2019 2:29 PM
43	It's an online system so if something goes wrong there's no alternative to submit assignments	6/10/2019 2:23 PM
44	lazy teachers	6/10/2019 1:59 PM
45	It all depends on how attentive the professor of the class is.	6/10/2019 1:56 PM
46	Testing , you need a laptop to complete certain assignments .	6/10/2019 1:55 PM
47	It was hard to get to assignments	6/10/2019 1:33 PM
48	Self learning.	6/10/2019 1:10 PM
49	none	6/10/2019 1:06 PM
50	NA	6/10/2019 1:01 PM
51	Not being able to see specific mistakes or areas of improvement in detail as a write up on my paper	6/10/2019 12:51 PM
52	I couldn't send messages to other students so if i had a question i had to wait for the instructor to reply, that was the only trouble I had	6/10/2019 12:49 PM
53	Time constraints	6/10/2019 12:48 PM
54	I have not had challenges so far.	6/10/2019 12:47 PM
55	Having multiple online courses, but it is a challenge that the student attempts knowing they will be successful doing so.	6/10/2019 12:46 PM
56	Navigating groups	6/10/2019 12:39 PM
57	The challenges were timed exams and limited contact with professor.	6/10/2019 12:38 PM
58	None	6/10/2019 12:35 PM
59	I can't think of anything	6/10/2019 12:35 PM
60	A little bit of glitches	6/10/2019 12:34 PM
61	login issues	6/10/2019 12:32 PM
62	None	6/10/2019 12:31 PM
63	Just speed of crafts in computers with that platform.	6/10/2019 12:24 PM
64	System was good no complaints	6/10/2019 12:23 PM

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65	Needs more a more refined notification system.	6/10/2019 12:18 PM
66	None	6/10/2019 12:18 PM
67	assignment due dates	6/10/2019 12:08 PM
68	I'm very happy and satisfied with it.	6/10/2019 12:07 PM
69	I had no challenges of the learning management system for this course because everything was given with anticipation.	6/10/2019 12:04 PM
70	Naturally, lacking peer-to-peer interaction is probably it's weakest point while trying to learn subjects that require collaborative work.	6/10/2019 12:02 PM
71	Time management	6/10/2019 12:01 PM
72	Each teacher arrange the assignments differently and Due to that I missed some assignments	6/10/2019 12:01 PM
73	Sometimes it would be a while to load up certain things	6/10/2019 11:55 AM
74	None	6/10/2019 11:49 AM
75	N/A	6/10/2019 11:43 AM
76	None	6/10/2019 11:42 AM
77	Nothing. Self learning helps you teach yourself about things outside of school.	6/10/2019 11:37 AM
78	N/A	6/10/2019 11:35 AM
79	One class only released assignments every few days. Working full time, it is much more difficult to check in and do work on week days, so if an assignment was posted Monday with a Wednesday due date, it was difficult to find the time to complete assignments.	6/10/2019 11:34 AM
80	Time	6/10/2019 11:29 AM
81	Not having in person communication with the professor and classmates.	6/10/2019 11:25 AM
82	The professor was inconsistent.	6/10/2019 11:21 AM
83	All was pretty easy to use.	6/10/2019 11:21 AM
84	None	6/10/2019 11:19 AM
85	Navigation	6/10/2019 11:19 AM
86	some people have problems uploading pictures because they are probably not familiar with canvas	6/10/2019 11:19 AM

Q8 This course used a variety of media (videos, audio files, or pictures) which helped me understand the lessons presented.

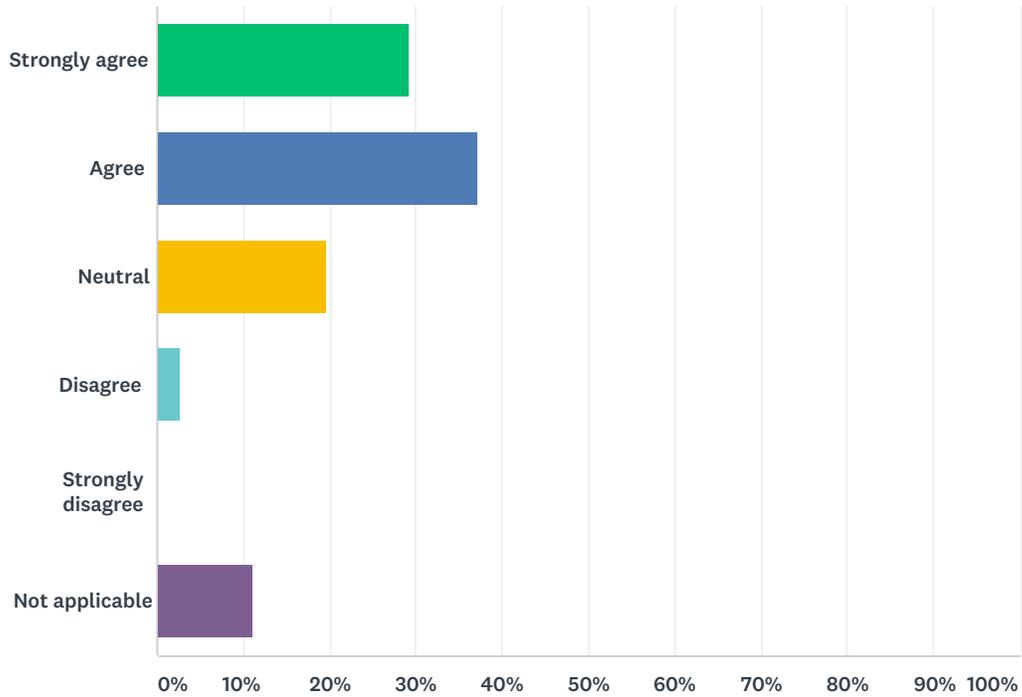
Answered: 189 Skipped: 72



ANSWER CHOICES	RESPONSES	
Strongly agree	50.26%	95
Agree	34.39%	65
Neutral	11.11%	21
Disagree	0.00%	0
Strongly disagree	0.53%	1
Not applicable	3.70%	7
TOTAL		189

Q9 I was able to find relevant library resources to complete my assignments.

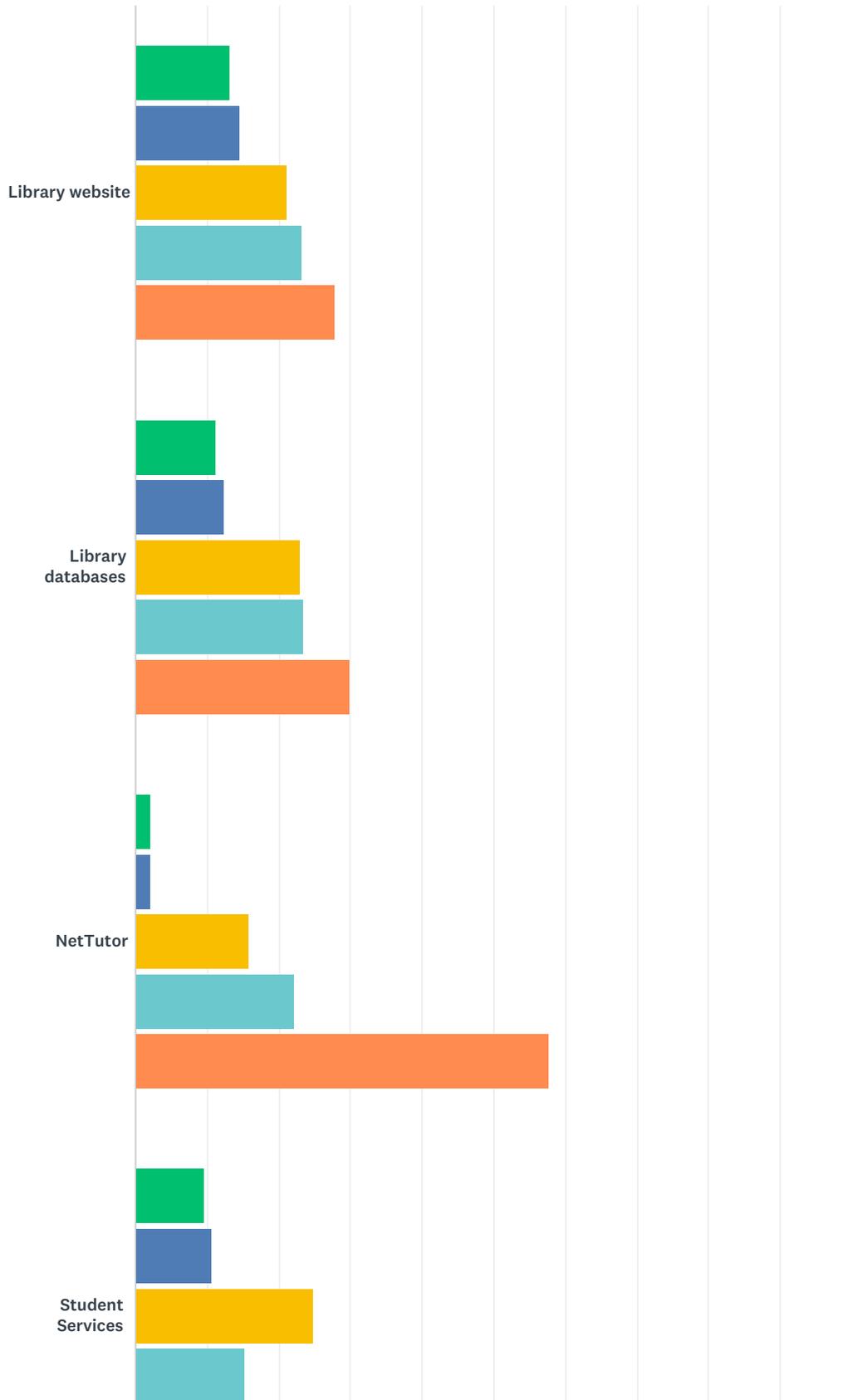
Answered: 188 Skipped: 73



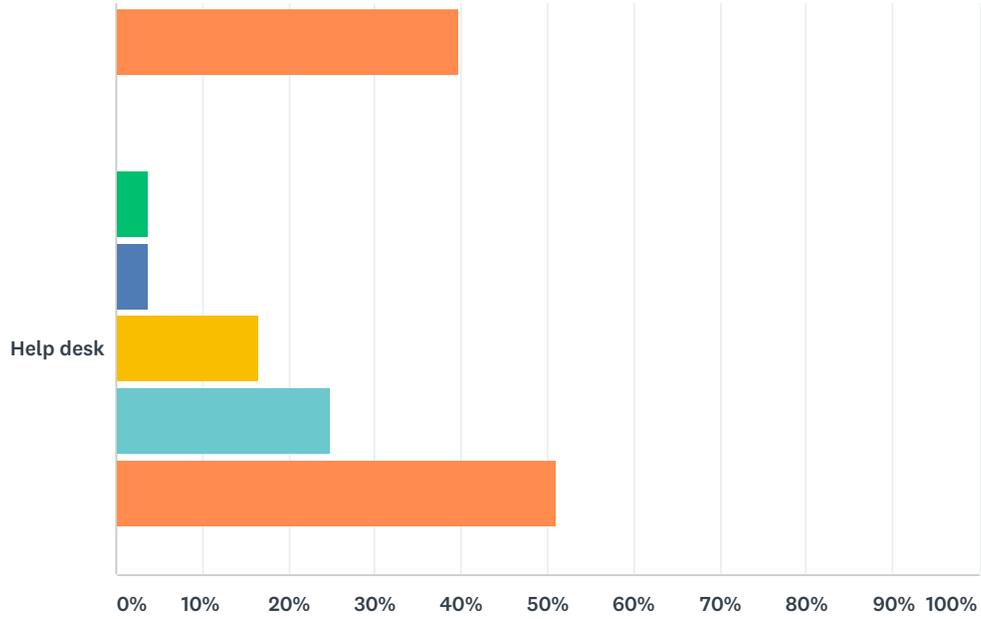
ANSWER CHOICES	RESPONSES	
Strongly agree	29.26%	55
Agree	37.23%	70
Neutral	19.68%	37
Disagree	2.66%	5
Strongly disagree	0.00%	0
Not applicable	11.17%	21
TOTAL		188

Q10 How often did you access the following from within the course site:

Answered: 190 Skipped: 71



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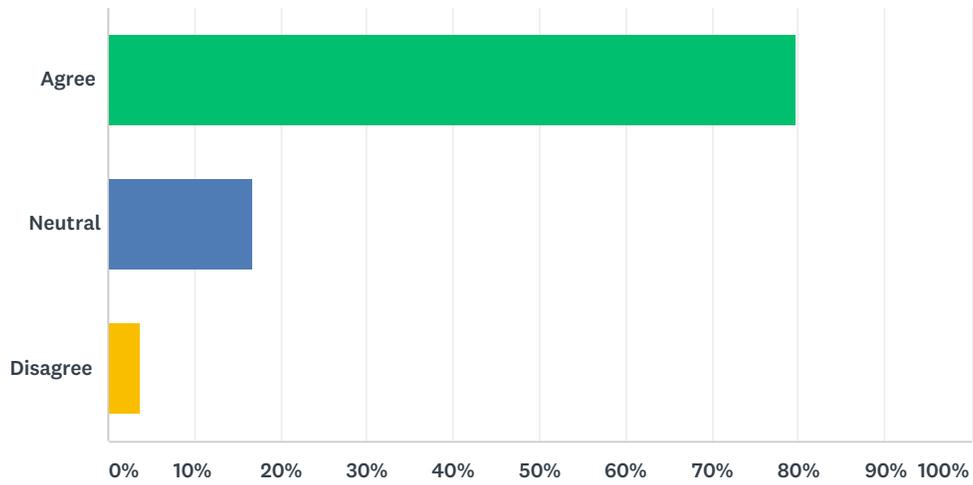


Very often Often Sometimes Not so often Never

	VERY OFTEN	OFTEN	SOMETIMES	NOT SO OFTEN	NEVER	TOTAL
Library website	13.16% 25	14.74% 28	21.05% 40	23.16% 44	27.89% 53	190
Library databases	11.23% 21	12.30% 23	22.99% 43	23.53% 44	29.95% 56	187
NetTutor	2.12% 4	2.12% 4	15.87% 30	22.22% 42	57.67% 109	189
Student Services	9.52% 18	10.58% 20	24.87% 47	15.34% 29	39.68% 75	189
Help desk	3.72% 7	3.72% 7	16.49% 31	25.00% 47	51.06% 96	188

Q11 Do you feel the instructor designed the Canvas online course for student success?

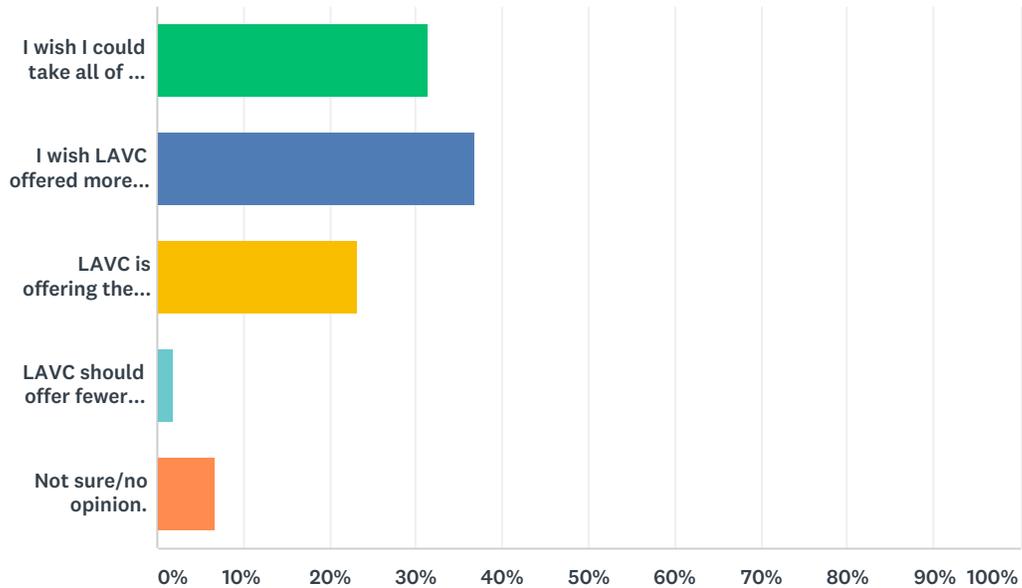
Answered: 162 Skipped: 99



ANSWER CHOICES	RESPONSES	
Agree	79.63%	129
Neutral	16.67%	27
Disagree	3.70%	6
TOTAL		162

Q12 Which of the following statements do you most closely agree with?

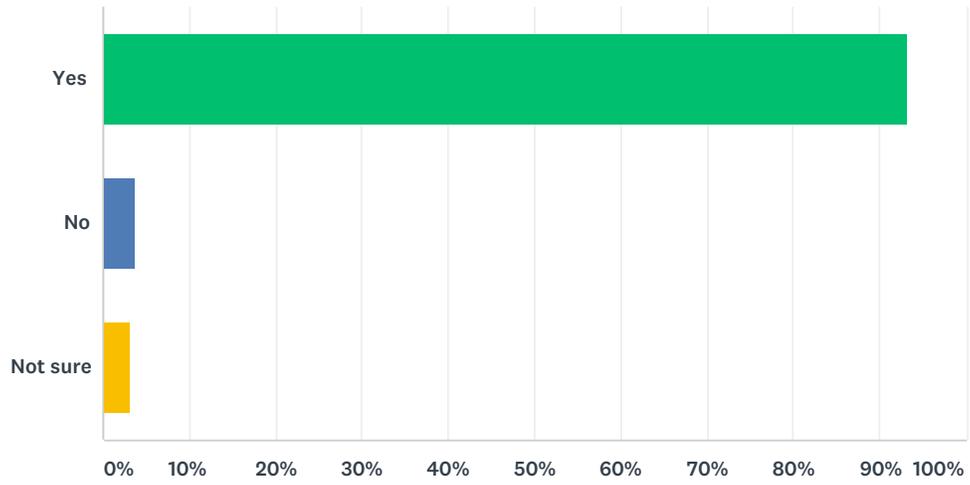
Answered: 163 Skipped: 98



ANSWER CHOICES	RESPONSES	
I wish I could take all of my LAVC classes online.	31.29%	51
I wish LAVC offered more online classes. They are a nice option.	36.81%	60
LAVC is offering the right mix of online and in-person classes now.	23.31%	38
LAVC should offer fewer online classes and more in-person classes.	1.84%	3
Not sure/no opinion.	6.75%	11
TOTAL		163

Q13 Would you recommend LAVC online classes to others?

Answered: 163 Skipped: 98



ANSWER CHOICES	RESPONSES	
Yes	93.25%	152
No	3.68%	6
Not sure	3.07%	5
TOTAL		163

Q14 Please describe why you would or would not recommend LAVC online classes to others.

Answered: 82 Skipped: 179

#	RESPONSES	DATE
1	Yes I would. Flexibility in schedules is a great reason to adapt to online classes.	6/12/2019 11:18 AM
2	It's easy and convenient	6/12/2019 11:17 AM
3	I love taking all the classes online. it allows me to stay home doing my things and at the same time study and complete the assignment. For a person who is working is really helpful.	6/12/2019 12:23 AM
4	Some are better than others. I've had some online classes that weren't really set up for our success. [REDACTED] forced us to have discussions online at the same time as everyone else. I couldn't schedule my time with people that I'd never met, so it completely defeated the purpose of me taking the class. Also there should ALWAYS be an option for extra credit in case you miss an assignment. Teachers need to understand that can happen sometimes, especially when people have a mix of online and in person classes. A student should be able to make up the work if they're willing to do the extra work to show that they understand the material.	6/11/2019 7:03 PM
5	I would recommend canvas to others because it is helpful.	6/11/2019 4:54 PM
6	it is ideal for any full-time worker or parent to do	6/11/2019 4:22 PM
7	I'd recommend it b/c it's very flexible with one's schedule and it's not in person, so it saves time, money, gas, energy, and speaking to random classmates. You don't have to commute to the campus, just commute to your laptop.	6/11/2019 4:18 PM
8	It's supports our career paths especially if you have a busy schedule	6/11/2019 1:04 PM
9	Health is the only online course that I have ever taken. The fact that [REDACTED] is allowed to teach this course in person and online is a disgrace. The online course is an absolute mess. Disorganized modules that are slapped together and written so poorly that the are basically unintelligible. Quizzes that make no sense and often have the wrong answer programmed. And disrespectful and rude answers from the professor whenever you reach out to [REDACTED]. I have a Bachelor's and a Master's, and without a doubt this is the single worst course that I have EVER taken. I enrolled because I've decided to get an AA in Psychology and was told that it was a requisite. The best thing about the course was the textbook. I'm going to try one more online course, assuming that Health was an anomaly. But what a disgrace that no one is monitoring this online course and what students have to say about [REDACTED] lazy approach to teaching. This is a required course for the whole student body and could truly be of value in capable hands.	6/11/2019 1:03 PM
10	online courses are very convenient	6/11/2019 12:19 PM
11	The professors offer excellent instruction in the online courses. the convenience of making your own schedule facilitates finishing academic requirements.	6/11/2019 11:31 AM
12	Online courses provide students with the opportunity to organize their study time around their work and family instead of the other way around. Also there are no commuting cost	6/11/2019 10:01 AM
13	Best idea for people who work full time	6/11/2019 9:36 AM
14	Easy access from the comfort of home. You can move at your own pace.	6/11/2019 7:05 AM
15	My limited experience wasnt great and both Professors need training on how to be better online Professors. Unfortunately, they were that bad that I'll be filing formal complaints with the Dean so they could be better in the future(not clear communication on instruction documents, several spelling errors which made it hard to understand instructions, when contacted they expressed tones of making us feel dumb for asking).	6/11/2019 6:55 AM
16	Great way to get credits	6/11/2019 5:34 AM
17	Great broadcasting profram	6/10/2019 10:37 PM
18	poor communication with the instructor, no tutor help	6/10/2019 10:16 PM

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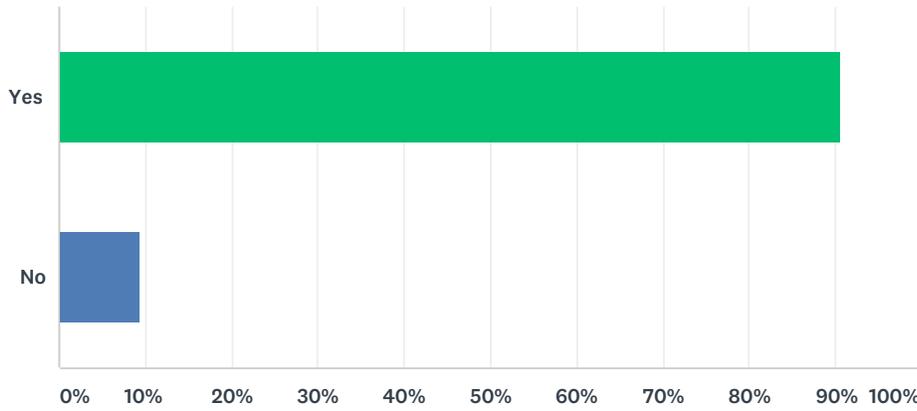
19	N/a	6/10/2019 9:49 PM
20	Accessible and useful.	6/10/2019 9:09 PM
21	I would recommend LAVCOnline classes to people that are working or have families it makes it more convenient.	6/10/2019 9:08 PM
22	More convenient for someone that works over 60 hours a week and work at your own pace	6/10/2019 8:41 PM
23	N/A	6/10/2019 7:14 PM
24	I was able to complete most of my transfer requirements online	6/10/2019 7:09 PM
25	I found it to be very easy to follow and complete the assignments. This was my first time taking an online class and I look forward to taking more.	6/10/2019 6:44 PM
26	Saves gas money	6/10/2019 6:36 PM
27	very convenient for working adults and young adults	6/10/2019 6:34 PM
28	Good way to learn new concepts	6/10/2019 6:32 PM
29	I would recommend them because they are easy to take when you have a limited schedule	6/10/2019 6:30 PM
30	I would recommend it based on how easy it is to access around the clock. For someone working full time and wanting to further their education it is perfect	6/10/2019 6:24 PM
31	If they could not keep up with deadlines or timed tests it better to work it out with a regular class	6/10/2019 5:30 PM
32	Not all required Computer science classes are offered. Counslors do not provide written plans or classes. Classes are dropped due to low enrollment and no advice is given for cancelled/dropped classes or no alternate classes are advised from other LACCD campus. Computer science does not have dedicated department, chair or advisers	6/10/2019 5:19 PM
33	I have many coworkers, all of whom are interested in furthering their education, but all of whom are professionals working full time. This is the best way to accomplish their goals.	6/10/2019 4:54 PM
34	I would recommend	6/10/2019 4:42 PM
35	Online classes are extremely convenient for those that have full time Jobs!	6/10/2019 4:34 PM
36	Classes are great	6/10/2019 4:24 PM
37	You can still learn a lot from the class you take and also if you have a busy schedule but still want to go to school taking online classes is a good choice.	6/10/2019 3:48 PM
38	I would recommend it because of hours flexibility, especially for working students.	6/10/2019 3:29 PM
39	My online instructor at LAVC was one of the most inspiring teachers I have ever had. He wants all his students to succeed.	6/10/2019 3:08 PM
40	Very convenient	6/10/2019 2:51 PM
41	It's great for adult/ older students who work full time	6/10/2019 2:41 PM
42	It's far more convenient than in class sessions.	6/10/2019 2:31 PM
43	Convenience and the classes are put together well	6/10/2019 2:27 PM
44	I would recommend online classes for the flexibility.	6/10/2019 2:02 PM
45	The Convenience	6/10/2019 2:02 PM
46	Good way to get degree while you making money to pay bills	6/10/2019 1:47 PM
47	Online classes are more straight forward, and easier to fit in my schedule	6/10/2019 1:34 PM
48	I would recommend to others who work also and doesn't have the time to attend in person class so i recommend them to take online class so that they can take their course?	6/10/2019 1:14 PM
49	Convenient - can use it just about anywhere	6/10/2019 1:12 PM
50	So easy to use and very convenient	6/10/2019 1:09 PM
51	They free up time used in class and commute time that I can use to study. When I have 4 courses or more I try to get at least one online course because it helps ease the pressure of juggling courses if I can complete one from home.	6/10/2019 1:06 PM

2019 Spring LAVC/CCCCO Distance Education Student Satisfaction Survey

52	Flexibility	6/10/2019 1:06 PM
53	If you can't take a class in person because of work schedule, this is a great option and your only option	6/10/2019 12:54 PM
54	It makes it easier to complete when juggling your life and responsibilities. The flexibility allows you to succeed	6/10/2019 12:53 PM
55	I would recommend to students that want to succeed and like to learn at a convenient pace.	6/10/2019 12:48 PM
56	Accessible hours	6/10/2019 12:43 PM
57	convenience of taking class online at my own schedule	6/10/2019 12:39 PM
58	I would much rather take online classes because you can work anywhere and you can save yourself the hassel that comes with driving to school	6/10/2019 12:37 PM
59	Ease of access	6/10/2019 12:33 PM
60	Convience	6/10/2019 12:31 PM
61	The instructor was terrible and absent and not helpful	6/10/2019 12:29 PM
62	Interactivity with class and instructor is important!	6/10/2019 12:27 PM
63	If you are self motivated it is a very accessible way to learn.	6/10/2019 12:22 PM
64	I would recommend LAVC online classes to others because there are many people that have a hard time to go to in-person classes. It will give them the opportunity to work around their busy schedule.	6/10/2019 12:22 PM
65	I would recommend it because it's definitely helped me learn with great flexibility and to me that's very important.	6/10/2019 12:13 PM
66	some professors do not answer their emails despite the fact that they mention they have online office hours for online courses	6/10/2019 12:09 PM
67	I would recommend online classes to anybody that like me, is keeping a full-time job, and it's not able to attend classes during business hours.	6/10/2019 12:09 PM
68	None	6/10/2019 11:51 AM
69	It is very convenient	6/10/2019 11:47 AM
70	N/A	6/10/2019 11:46 AM
71	Teachers are understanding and more reasonable with the busy life everyone has. And taking online classes helps everyone.	6/10/2019 11:41 AM
72	It allows you to further your education while being able to attend to your family and job.	6/10/2019 11:39 AM
73	See previous response	6/10/2019 11:38 AM
74	The course content is much easier to absorb on a personal schedule instead of trying to arrive on time and stay engaged in a 3 hour lecture on a week night after work.	6/10/2019 11:38 AM
75	Word of mouth	6/10/2019 11:34 AM
76	It is easy and it helps to finish classes faster	6/10/2019 11:31 AM
77	I recommend [REDACTED] because [REDACTED] had very clear expectations, examples of complex engineering concepts. I will recommend.	6/10/2019 11:30 AM
78	Very easy to use	6/10/2019 11:27 AM
79	i would recommend them for working people and not recommend them to people who need actual teachers to be with them to answer questions	6/10/2019 11:26 AM
80	The course I took did not teach me much. I feel like I did little more than teach myself through reading the book.	6/10/2019 11:25 AM
81	Easy to get use to the Canvas Sysytem.	6/10/2019 11:25 AM
82	Makes taking classes at your own time accessible	6/10/2019 11:24 AM

Q15 Do you find LAVC Distance Education courses accessible?

Answered: 160 Skipped: 101



ANSWER CHOICES	RESPONSES	
Yes	90.63%	145
No	9.38%	15
TOTAL		160

Q16 What could LAVC online courses provide that would further meet the needs of students with disabilities?

Answered: 48 Skipped: 213

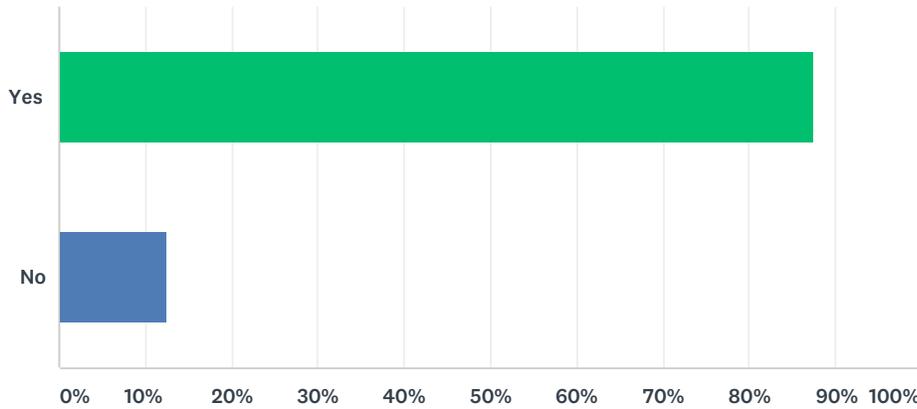
#	RESPONSES	DATE
1	Remind students of "on campus resources."	6/12/2019 11:18 AM
2	N/A	6/12/2019 12:23 AM
3	Notifications to help students know when assignments are coming up	6/11/2019 10:23 PM
4	I don't know. Make them better with my prior suggestions for people that don't need disabilities, that way it'll be easier regardless for EVERYONE.	6/11/2019 7:03 PM
5	na	6/11/2019 4:22 PM
6	Verbal videos of instruction	6/11/2019 1:04 PM
7	Don't know.	6/11/2019 1:03 PM
8	not sure	6/11/2019 12:19 PM
9	more courses during the regular semester and in the summer	6/11/2019 11:31 AM
10	N/a	6/11/2019 6:55 AM
11	N/a	6/11/2019 5:34 AM
12	net tutoring must be improved	6/10/2019 10:16 PM
13	Math courses.	6/10/2019 9:09 PM
14	I think the online is great as long as the teachers communicate when you have questions	6/10/2019 8:41 PM
15	N/A	6/10/2019 7:14 PM
16	not sure	6/10/2019 6:34 PM
17	Unsure	6/10/2019 6:32 PM
18	I'm not sure, maybe when videos are offered there's the possibility for subtitles	6/10/2019 6:24 PM
19	give them an opportunity to complete tests in a reasonable time.	6/10/2019 5:30 PM
20	Not sure.	6/10/2019 4:54 PM
21	Na	6/10/2019 4:42 PM
22	More assignments	6/10/2019 4:24 PM
23	You can take the online classes at home and you don't have to go all the way to LAVC to take the class.	6/10/2019 3:48 PM
24	Not sure.	6/10/2019 3:29 PM
25	I do not know, as I am not disabled.	6/10/2019 3:08 PM
26	Not sure	6/10/2019 2:41 PM
27	Speaking text perhaps?	6/10/2019 2:27 PM
28	Offer all students e-books to the online courses they take.	6/10/2019 2:02 PM
29	Video lectures instead of having to come to campus	6/10/2019 2:02 PM
30	N/A	6/10/2019 1:14 PM
31	unknown	6/10/2019 1:09 PM
32	NA	6/10/2019 1:06 PM

2019 Spring LAVC/CCCCO Distance Education Student Satisfaction Survey

33	not sure	6/10/2019 12:54 PM
34	Not sure.	6/10/2019 12:48 PM
35	I don't know	6/10/2019 12:43 PM
36	i dont know	6/10/2019 12:39 PM
37	I feel it allows those with learning issues or even test anxiety to have a sense of comfort and peace when taking a test and not feel like someone is hovering over you	6/10/2019 12:37 PM
38	Not sure	6/10/2019 12:33 PM
39	Dunno	6/10/2019 12:27 PM
40	Maybe the ability to have a digital voice read the information so the seeing impaired can also learn online.	6/10/2019 12:22 PM
41	LAVC online courses would provide students with disabilities the opportunity and possibility to reach for their goals in any way.	6/10/2019 12:22 PM
42	None	6/10/2019 11:51 AM
43	I don't know	6/10/2019 11:47 AM
44	N/a	6/10/2019 11:46 AM
45	Just providing more resources to students whom need them.	6/10/2019 11:41 AM
46	N/A	6/10/2019 11:38 AM
47	I don't know	6/10/2019 11:30 AM
48	None	6/10/2019 11:25 AM

Q17 Does LAVC prepare you well to be an online student?

Answered: 160 Skipped: 101



ANSWER CHOICES	RESPONSES	
Yes	87.50%	140
No	12.50%	20
TOTAL		160

Q18 What could LAVC do to better prepare you to be successful in your online courses?

Answered: 57 Skipped: 204

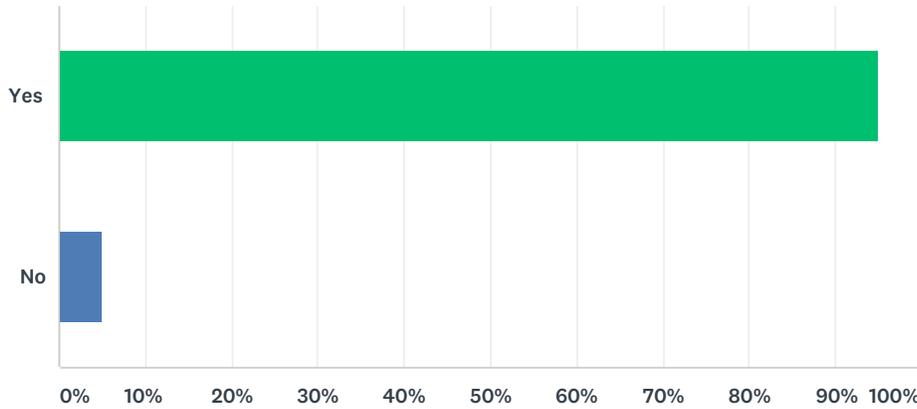
#	RESPONSES	DATE
1	N/A ; EOPS Counselor does great!	6/12/2019 11:18 AM
2	n/a	6/12/2019 12:23 AM
3	Practice	6/11/2019 10:23 PM
4	Always offer extra credit. Keep your online class organized, and be clear about your expectations. Also have/understand the realistic amount of time it takes to complete the assignment so you give. Also make the grading online more understandable.	6/11/2019 7:03 PM
5	na	6/11/2019 4:22 PM
6	I think it's a great method to school	6/11/2019 1:04 PM
7	Teacher evaluation once the semester is over. Also some with authority has to log in and check the online materials.	6/11/2019 1:03 PM
8	provide more videos	6/11/2019 12:19 PM
9	I believe that online courses are ,mostly for students who can work independently. LAVC currently does an excellent job of preparing us for success.	6/11/2019 11:31 AM
10	Perhaps a class on using canvas	6/11/2019 10:01 AM
11	have Better access to councilors online for proper class selection, and explanation of IGETSE	6/11/2019 7:05 AM
12	More consistency on how online teachers use Canvas (I think the teachers need better training). For example, some teachers are very familiar and can navigate and explain easily, while others arent and dont explain properly (last semester).	6/11/2019 6:55 AM
13	More videos	6/11/2019 5:34 AM
14	Orientation	6/10/2019 10:37 PM
15	net tutoring must be improved	6/10/2019 10:16 PM
16	Promote them more	6/10/2019 9:49 PM
17	Include all materials instead of having to purchase a separate text	6/10/2019 9:44 PM
18	N/A.	6/10/2019 9:09 PM
19	Some teachers use their old information and some are not with current data. It does confused you	6/10/2019 8:41 PM
20	N/A	6/10/2019 7:14 PM
21	n/a	6/10/2019 6:34 PM
22	Offer more	6/10/2019 6:32 PM
23	Showing how to put reminders how assignments	6/10/2019 6:30 PM
24	I feel that the training is pretty accurate and easy for someone that uses a computer	6/10/2019 6:24 PM
25	allow more classes, such as math?	6/10/2019 5:49 PM
26	Maybe more resources to get textbooks or etext online with little or no fee.	6/10/2019 5:45 PM
27	na	6/10/2019 5:30 PM
28	Nothing	6/10/2019 4:54 PM
29	None	6/10/2019 4:42 PM
30	Maybe a training demo through canvas.	6/10/2019 4:34 PM

2019 Spring LAVC/CCCCO Distance Education Student Satisfaction Survey

31	Good	6/10/2019 4:24 PM
32	Help prepare for it and have a study guide or something.	6/10/2019 3:48 PM
33	Give more practice with submission of assignments.	6/10/2019 3:29 PM
34	What is in place is excellent.	6/10/2019 3:08 PM
35	Not sure	6/10/2019 2:41 PM
36	N/A	6/10/2019 2:27 PM
37	Offer free e-books with the courses.	6/10/2019 2:02 PM
38	Free ebooks for courses	6/10/2019 2:02 PM
39	Remind about due time for assessment, 1 day , 1 hour , etc	6/10/2019 1:47 PM
40	N/A	6/10/2019 1:14 PM
41	Send reminders of due dates to the student's email or canvas inbox. Sometimes we honestly get mixed up on due dates between classes and miss one so I feel this would help so much.	6/10/2019 1:06 PM
42	send out an email telling you to access canvas and library with login info. I didn't figure this out until the day before and needed books. I had to call the library to get my login.	6/10/2019 12:54 PM
43	Have a video tutorial explaining what needs to be done to succeed in an online course.	6/10/2019 12:48 PM
44	Free books	6/10/2019 12:43 PM
45	N/A	6/10/2019 12:33 PM
46	Monitor your instructors	6/10/2019 12:29 PM
47	Dunno	6/10/2019 12:27 PM
48	More information about the fact that online classes exist. More oversight about which professors teach online. Not all classes are created equal when it comes to designing for online.	6/10/2019 12:22 PM
49	LAVC has done great. I just have to focus and organize my time in order to be successful in online courses.	6/10/2019 12:22 PM
50	None	6/10/2019 11:51 AM
51	Nothing	6/10/2019 11:47 AM
52	N/A	6/10/2019 11:46 AM
53	Provide maybe like study rooms/areas for classes at certain locations or sessions at tutors or library area	6/10/2019 11:41 AM
54	N/A	6/10/2019 11:38 AM
55	Show the roadmaps of courses for different certifications and when the courses will be offered.	6/10/2019 11:30 AM
56	Offer more classes	6/10/2019 11:26 AM
57	All great so far.	6/10/2019 11:25 AM

Q19 Do the Distance Education courses at LAVC work well with the technology you are using?

Answered: 159 Skipped: 102



ANSWER CHOICES	RESPONSES	
Yes	94.97%	151
No	5.03%	8
TOTAL		159

Q20 How would you compare your experience taking online courses at LAVC to your experience taking courses in a face-to-face environment? Are they equal in quality and rigor?

Answered: 73 Skipped: 188

#	RESPONSES	DATE
1	They are two different animals, but very much equal in quality and rigor.	6/12/2019 11:18 AM
2	It depends on the course.	6/12/2019 11:17 AM
3	much better. more organization. also i dont need to deal with some professor that are hard to understand or have biases.	6/12/2019 12:23 AM
4	I prefer taking classes online because I was able to learn the material at my pace. The teachers were also able to assist me with questions I had about the course without interrupting another student who were ahead. Yes the online classes are equal in quality and rigor compared to taking a class at school.	6/11/2019 10:02 PM
5	It depends on the class, but they are equally difficult. And the in person classes have an equal amount of struggles with the classes. Some are good classes, with good professors and some aren't as much. Also if professors have accents, please emphasis that they need to enunciate when teaching and need to absolutely make sure students understand their lesson. There is a cultural barrier in communication with people who speak English as a second language, and those who don't. They will ultimately communicate differently, therefore need to be that much more patient.	6/11/2019 7:03 PM
6	Taking online courses are much easier than on campus. It's convenient to have classes online b/c it's with a touch of a button on a laptop than commuting and sitting for hours in a mundane environment.	6/11/2019 4:18 PM
7	I like both	6/11/2019 1:04 PM
8	NO!!!! But the again, I've only taken one online course so far.	6/11/2019 1:03 PM
9	sometimes	6/11/2019 12:19 PM
10	definitely equal in quality and rigor. The professors communicate sufficiently to almost experience a face to face environment.	6/11/2019 11:31 AM
11	Yes they are equally in rigor, perhaps more so.	6/11/2019 10:01 AM
12	I pay attention more on online when I am in my own environment	6/11/2019 9:36 AM
13	They are different. In person you are able to get information you were expecting. There is a comfort once you meet the teacher in person.	6/11/2019 7:05 AM
14	Not equal at all. Again, its teacher by teacher. In my opinion, nothing compares to showing up in class and being able to show the teacher what type of student you are (do u sit in a visible area like the middle or front, pay attention, engage with questions?)	6/11/2019 6:55 AM
15	Great	6/11/2019 5:34 AM
16	Equal	6/10/2019 10:37 PM
17	they are not equal. I prefer classes face to face. poor communication with the instructor	6/10/2019 10:16 PM
18	Online is more demanding	6/10/2019 9:44 PM
19	It's very helpful when instructors respond promptly.	6/10/2019 9:09 PM
20	I personally find face to face classes more understanding than online classes.	6/10/2019 9:08 PM
21	On line gives you more pressure to read your books so you focus more and you don't have the pressure to deal with traffic or groups assignments	6/10/2019 8:41 PM
22	It's better time management but a lot of homework	6/10/2019 7:14 PM

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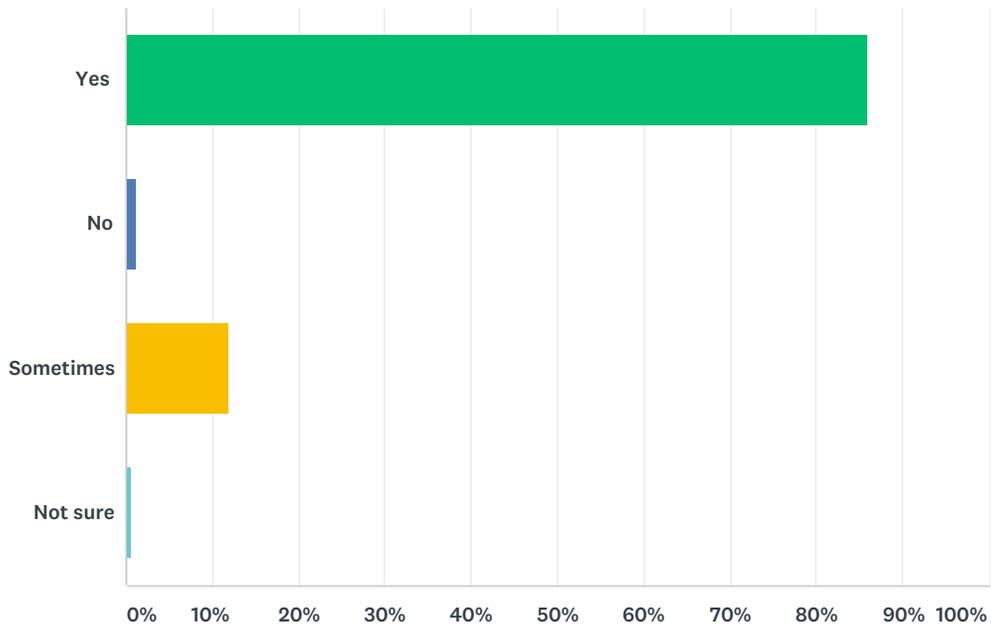
23	Quality of instruction is not always as good as in-person classes but it depends on the teacher. Those that post lectures are better than those who have short summaries in modules in place of lectures	6/10/2019 7:09 PM
24	Equal in quality and rigor.	6/10/2019 6:44 PM
25	Both can compliment	6/10/2019 6:32 PM
26	They are of equal quality depending on the class	6/10/2019 6:30 PM
27	There's a lot more reading on an online course, I would get comfortable with reading so that you do not miss anything	6/10/2019 6:24 PM
28	Less stress, anxiety. Better focus.	6/10/2019 5:49 PM
29	They're the same. Just because it's online doesn't mean it's any easier, you really have to do your best and time manage every class otherwise you'll fall behind. I do both and I love it although I prefer online since I'm trying to work and support my family.	6/10/2019 5:45 PM
30	actually an online class can be more demanding	6/10/2019 5:30 PM
31	I feel online courses are easier for me, but that is because of time management. I'm often online 4-6 hours at a stretch to truly absorb material. It's better for me than a one-hour class three times a week.	6/10/2019 4:54 PM
32	Yes	6/10/2019 4:42 PM
33	Equally great.	6/10/2019 4:34 PM
34	Good	6/10/2019 4:24 PM
35	They're equal in quality and rigor. It's like being in a class with other people you can discuss the homework's and everything.	6/10/2019 3:48 PM
36	No it's no equal. In face to Face class you interact better with Professor or classmates if you need help or you missunderstand something. Online class you have to always email Professor and wait for the answer... I learn better in class	6/10/2019 3:29 PM
37	Yes.	6/10/2019 3:08 PM
38	I would say equal	6/10/2019 2:41 PM
39	Online classes are slightly more difficult, but far more convenient for the student.	6/10/2019 2:31 PM
40	Yes equal	6/10/2019 2:27 PM
41	I will always prefer face-to-face. The only reason I like online courses is because I am a parent and lavc does not offer me help with childcare.	6/10/2019 2:02 PM
42	Face to face is more stressful and time consuming	6/10/2019 2:02 PM
43	Almost	6/10/2019 1:47 PM
44	The classes do take effort and the professors do send a lot of info in the form of media or articles, and videos to support the text book material. Also, they make themselves available for questions through inbox.	6/10/2019 1:06 PM
45	Online classes give the flexibility to do assignments at different times while in class it's when the class meets.	6/10/2019 1:06 PM
46	Equal	6/10/2019 12:59 PM
47	not sure, imagine they are different based on instructor. The online class was still a good amount of hard work.	6/10/2019 12:54 PM
48	You have autonomy to your assignment anytime and anywhere.	6/10/2019 12:53 PM
49	They are equally the same because you still need to work for your grade it's a little more difficult because depending on the professor's time and you have to wait till they can get back to your question. you	6/10/2019 12:48 PM
50	Face to face offer a more reliable explanation to the materials covered.	6/10/2019 12:43 PM
51	I love online courses, face to face is okay but sometimes because of noise etc it can be distracting	6/10/2019 12:37 PM
52	Ease of access	6/10/2019 12:33 PM

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53	No because this online instructor was absent	6/10/2019 12:29 PM
54	Face to face is more effective.	6/10/2019 12:27 PM
55	Online course I can manage my time and the environment around me to complete my assignments	6/10/2019 12:24 PM
56	Mostly equal	6/10/2019 12:22 PM
57	I did not have the experience with face-to-face courses. Only online courses. I am a visual learner, therefore, in-person classes are for me, but if I have to take online courses, I will.	6/10/2019 12:22 PM
58	Content wise, I think they both offer a good amount of information. Feedback is somewhat delayed, but one still gets a prompt response.	6/10/2019 12:09 PM
59	The convenience of it	6/10/2019 12:06 PM
60	Online education works just for very self motivated people.	6/10/2019 12:05 PM
61	None	6/10/2019 11:51 AM
62	The in person classes offer a better, more fulfilling relationship between teacher and student- that dynamic really helps when questions come up.	6/10/2019 11:47 AM
63	N/A	6/10/2019 11:46 AM
64	Way better. You get to work on things on your own time.	6/10/2019 11:41 AM
65	They are equal	6/10/2019 11:39 AM
66	I prefer online courses where I can work at my own pace without needing to travel to and from school while spending hours there in between.	6/10/2019 11:38 AM
67	I would say equal in quality if you are a self-starter who can learn on your own. Face-to-face may be more suitable to students who learn aurally.	6/10/2019 11:38 AM
68	About the same, but without the commute hassle.	6/10/2019 11:30 AM
69	Yes, equal in quality and clearer expectations.	6/10/2019 11:30 AM
70	it might be similar, but it depends on how motivated someone is and how they learn,	6/10/2019 11:26 AM
71	far lower quality. The professor was not good in my online class and I felt like I was getting automated responses.	6/10/2019 11:25 AM
72	Depends on course but great ratio of challenges on each side.	6/10/2019 11:25 AM
73	Great	6/10/2019 11:24 AM

Q21 The instructor was clear about the expectations and what I needed to do in the course.

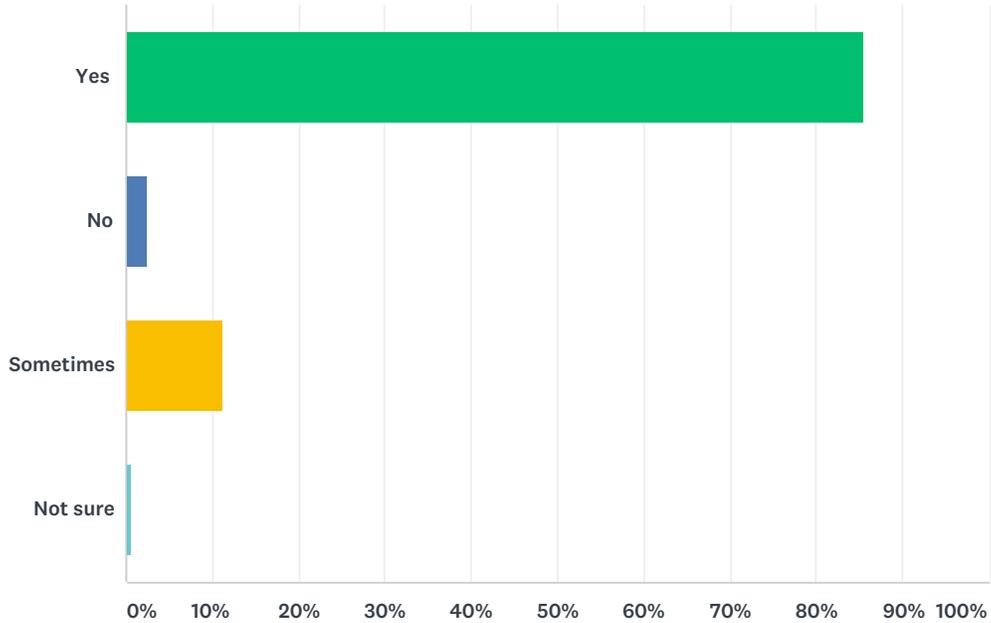
Answered: 158 Skipped: 103



ANSWER CHOICES	RESPONSES	
Yes	86.08%	136
No	1.27%	2
Sometimes	12.03%	19
Not sure	0.63%	1
TOTAL		158

Q22 The course design was easy to follow.

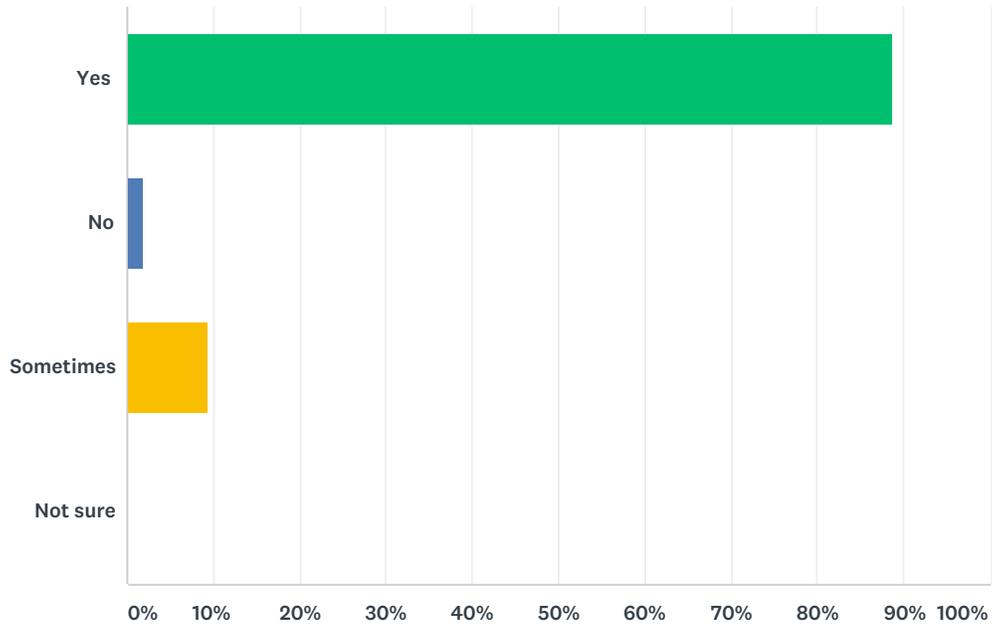
Answered: 159 Skipped: 102



ANSWER CHOICES	RESPONSES	
Yes	85.53%	136
No	2.52%	4
Sometimes	11.32%	18
Not sure	0.63%	1
TOTAL		159

Q23 I was quickly able to access needed course materials.

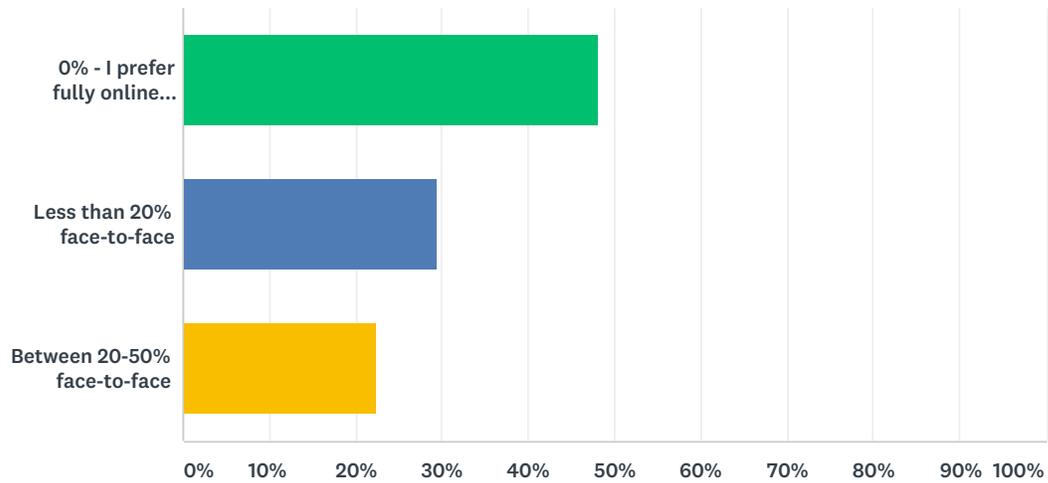
Answered: 159 Skipped: 102



ANSWER CHOICES	RESPONSES	
Yes	88.68%	141
No	1.89%	3
Sometimes	9.43%	15
Not sure	0.00%	0
TOTAL		159

Q24 What percentage of face-to-face sessions might you want to be added to your online courses?

Answered: 156 Skipped: 105



ANSWER CHOICES	RESPONSES	
0% - I prefer fully online courses.	48.08%	75
Less than 20% face-to-face	29.49%	46
Between 20-50% face-to-face	22.44%	35
TOTAL		156

Q25 What was the biggest challenge you faced in your online course(s)?

Answered: 62 Skipped: 199

#	RESPONSES	DATE
1	Not experiencing "face-to-face" w/ professor cause she was so outstanding!	6/12/2019 11:18 AM
2	Finance classes should not be half a semester. There's too much information to learn in such a short time.	6/12/2019 11:17 AM
3	slow connection, like the system sometime is slow. it should be improved the speed.	6/12/2019 12:23 AM
4	Time management	6/11/2019 10:23 PM
5	This was my first semester, so far I haven't had any challenges with my online course.	6/11/2019 10:02 PM
6	Some classes I took in person and still struggled with canvas. It's about how the class is set up online, I struggled the most with having too much material online and it wasn't organized as efficiently as it could've been.	6/11/2019 7:03 PM
7	na	6/11/2019 4:22 PM
8	My speech class required me to have 5 adult members as an audience which was something difficult to find	6/11/2019 1:04 PM
9	██████████ has passion for the subject of Health. ██████████ is completely ill-equipped to be a professor of the subject. What a horrible course presentation online.	6/11/2019 1:03 PM
10	I didn't have that	6/11/2019 12:19 PM
11	none	6/11/2019 11:31 AM
12	The writing assignment require lengthy essays	6/11/2019 10:01 AM
13	Nothing.	6/11/2019 7:05 AM
14	Clear instructions from teachers without typos	6/11/2019 6:55 AM
15	Time management	6/11/2019 5:34 AM
16	poor communication with the instructor	6/10/2019 10:16 PM
17	Missing an assignment because I forgot about it.	6/10/2019 9:09 PM
18	Teacher ordering the wrong books	6/10/2019 8:41 PM
19	A lot of homework	6/10/2019 7:14 PM
20	Learning to use the program.	6/10/2019 6:44 PM
21	Understanding what the instructor wanted	6/10/2019 6:32 PM
22	Keeping track of assignment due dates	6/10/2019 6:30 PM
23	Making sure I have enough time to finish each project/assignment. As much as I like online courses, it is easy to get distracted.	6/10/2019 6:24 PM
24	n/a	6/10/2019 5:49 PM
25	Learning what the instructor is asking for and sometimes figuring out what to do.	6/10/2019 5:45 PM
26	time and deadlines	6/10/2019 5:30 PM
27	None.	6/10/2019 4:54 PM
28	None honestly.	6/10/2019 4:34 PM
29	Seeing online documents that i had to download	6/10/2019 4:24 PM
30	Trying to turn in work before the deadline because of work.	6/10/2019 3:48 PM
31	Due to the Second language miss understandings	6/10/2019 3:29 PM

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32	Minor technical challenges related to lost digital copies of homework.	6/10/2019 3:08 PM
33	Meeting deadlines	6/10/2019 2:41 PM
34	Remembering to complete assignments.	6/10/2019 2:31 PM
35	Your SIS system sometimes took a long time to connect to canvas	6/10/2019 2:27 PM
36	inability to get quick or immediate responses from professor or fellow classmates.	6/10/2019 2:02 PM
37	Being told by professors that post must be done on different days for it to count . I get it but I don't like it .	6/10/2019 2:02 PM
38	Sometimes when i didnt understand the assignment.	6/10/2019 1:14 PM
39	There was not any real challenges. The only thing I noticed is how much self discipline it takes because you have to check your inbox and canvas daily to make sure there weren't any changes to the course or new assignments added. At first this was new to me but once I learned canvas which wasn't difficult, I was happy with my online course and enrolled in another for this summer semester to get in some more credits.	6/10/2019 1:06 PM
40	Staying focused	6/10/2019 1:06 PM
41	just 1 assignment I needed clarity and I didn't hear back for 4 days, I had to go ahead to complete the assignment not sure if I was doing it right.	6/10/2019 12:54 PM
42	Not completing the material on time due to work.	6/10/2019 12:48 PM
43	Time	6/10/2019 12:43 PM
44	timed exams	6/10/2019 12:39 PM
45	None	6/10/2019 12:33 PM
46	The instructor [REDACTED] needs to be available to his students and disciplined on his absence	6/10/2019 12:29 PM
47	Motivation	6/10/2019 12:27 PM
48	Remembering what day my assignment was due	6/10/2019 12:24 PM
49	The biggest challenge I faced in my online courses were presenting power points. I never had the opportunity to do so, but with more time and organization, I will get through with it.	6/10/2019 12:22 PM
50	Maybe a few more other resources options/materials to a better understanding of the course?	6/10/2019 12:13 PM
51	In the beginning o wasn't able to find all the assignments	6/10/2019 12:06 PM
52	Insufficient connection with web	6/10/2019 12:05 PM
53	Too many assignments in little time	6/10/2019 11:51 AM
54	I missed a couple of assignments because I didn't read the reminders correctly	6/10/2019 11:47 AM
55	Keeping. Consistent schedule.	6/10/2019 11:46 AM
56	Nothing.	6/10/2019 11:41 AM
57	Making a short film.	6/10/2019 11:38 AM
58	Additional software and book purchases required for classes.	6/10/2019 11:38 AM
59	Asking detailed questions.	6/10/2019 11:30 AM
60	Just time management	6/10/2019 11:26 AM
61	The professor was inconsistent and lacked standards	6/10/2019 11:25 AM
62	Time management	6/10/2019 11:25 AM

Q26 What would have most helped you be a more successful online student?

Answered: 59 Skipped: 202

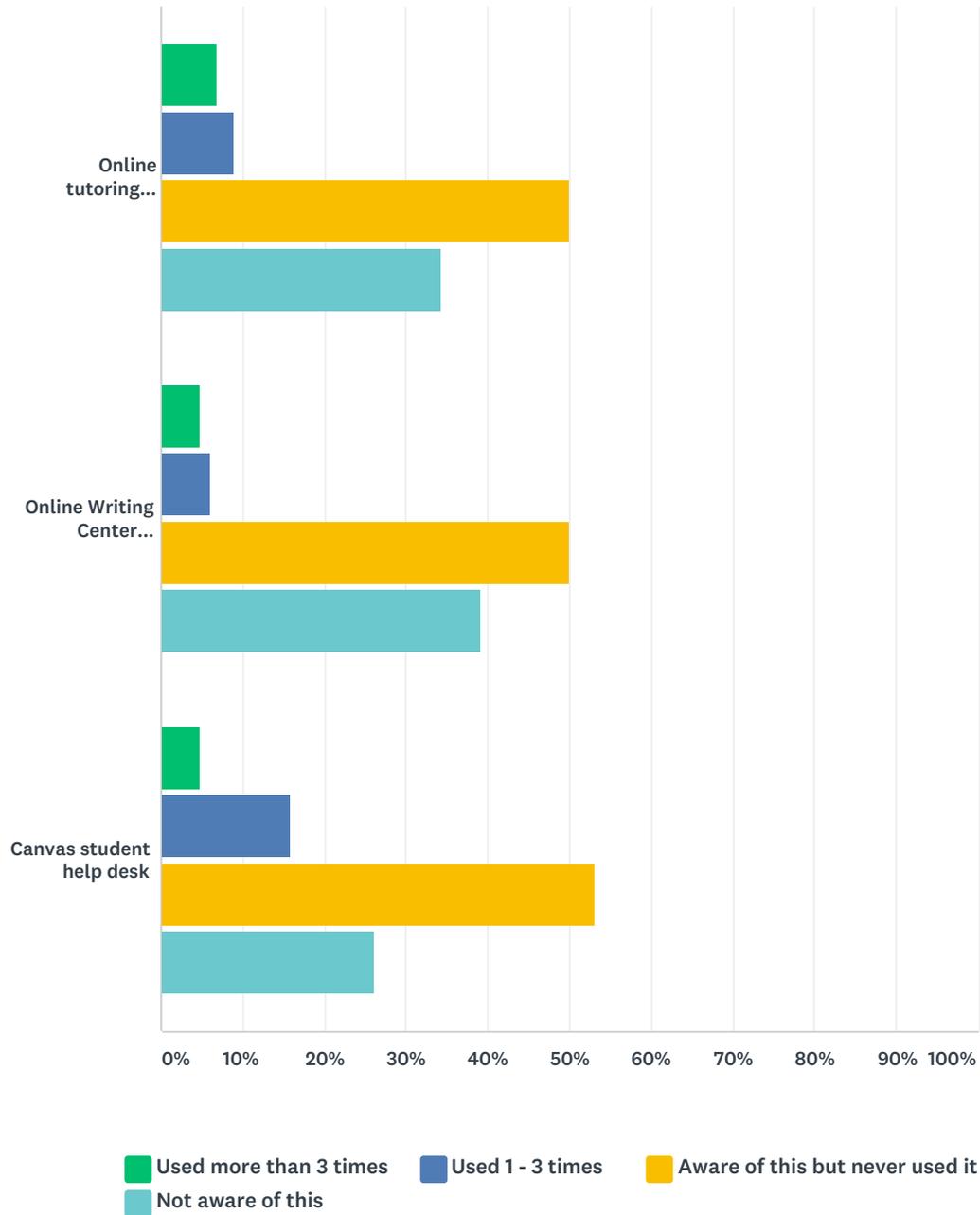
#	RESPONSES	DATE
1	"face-to-face"	6/12/2019 11:18 AM
2	Time	6/12/2019 11:17 AM
3	remind app. it allows me to communicate with my professor in real time.	6/12/2019 12:23 AM
4	Being more determined	6/11/2019 10:23 PM
5	Letting me do extra credit in case I missed an assignment, or just being more organized about your assignments and material.	6/11/2019 7:03 PM
6	na	6/11/2019 4:22 PM
7	I was successful with all my course	6/11/2019 1:04 PM
8	I got an "A" in the course. So grade wise this was a success. Change the professor and re-do the entire online course, including modules, discussions, and quizzes. Ugh!	6/11/2019 1:03 PM
9	more lectures in PowerPoint	6/11/2019 12:19 PM
10	nothing, the system works fantastically	6/11/2019 11:31 AM
11	It is extremely important to manage one's time	6/11/2019 10:01 AM
12	More online classes	6/11/2019 9:36 AM
13	Ckear instructions without typos and better access to communicate with other students.	6/11/2019 6:55 AM
14	Steady pace	6/11/2019 5:34 AM
15	time management	6/10/2019 10:16 PM
16	N/A	6/10/2019 9:09 PM
17	I did well on class considering, second class I have taken online and I have like it	6/10/2019 8:41 PM
18	N/A	6/10/2019 7:14 PM
19	Nothing	6/10/2019 6:44 PM
20	Class instruction combined with online components	6/10/2019 6:32 PM
21	Being more prepared	6/10/2019 6:30 PM
22	Staying more focused and logged hours per class	6/10/2019 6:24 PM
23	n/a	6/10/2019 5:49 PM
24	Maybe some workshops about it. I didn't love it in the beginning but I adjusted it and it was extremely great!	6/10/2019 5:45 PM
25	being aware of deadlines calendaring	6/10/2019 5:30 PM
26	Nothing (I have a 4.0)	6/10/2019 4:54 PM
27	Not sure	6/10/2019 4:24 PM
28	More help.	6/10/2019 3:48 PM
29	Calendar, to keep truck of assignments and better alarms notifications about assignments due time	6/10/2019 3:29 PM
30	It would be nice to have a virtual classroom for one hour meetings per week per online course.	6/10/2019 3:08 PM
31	Not sure	6/10/2019 2:41 PM
32	More attentiveness.	6/10/2019 2:31 PM

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33	free e-books	6/10/2019 2:02 PM
34	Free ebooks	6/10/2019 2:02 PM
35	Professors!	6/10/2019 1:14 PM
36	The only thing I can think of in terms of being more successful is reminders in the inbox of due dates coming up. They are clearly marked in the assignments section but if the student has 3 other classes it can become a juggling act.	6/10/2019 1:06 PM
37	Staying on task and disciplined	6/10/2019 1:06 PM
38	nothing, I did pretty well, but a welcome/explanation email would have been helpful.	6/10/2019 12:54 PM
39	So far none	6/10/2019 12:53 PM
40	Completing assignments before the due date.	6/10/2019 12:48 PM
41	More time.	6/10/2019 12:43 PM
42	N/A	6/10/2019 12:33 PM
43	Having a teacher that is available	6/10/2019 12:29 PM
44	Face yo face	6/10/2019 12:27 PM
45	Canvas notifying when day each assignment was due	6/10/2019 12:24 PM
46	Better mobile app.	6/10/2019 12:22 PM
47	The one thing that would help me to be successful as an online student would be, Time Organization.	6/10/2019 12:22 PM
48	For all teachers to arrange the assignments the same	6/10/2019 12:06 PM
49	Timemanagment	6/10/2019 12:05 PM
50	None	6/10/2019 11:51 AM
51	Paying better attention to deadlines	6/10/2019 11:47 AM
52	A consequence of not being online until the needed work was done.	6/10/2019 11:46 AM
53	I am very successful so not much more I can think of.	6/10/2019 11:41 AM
54	N/A	6/10/2019 11:38 AM
55	More online course offerings!	6/10/2019 11:38 AM
56	Having access to a tutor online for science (engineering) subject.	6/10/2019 11:30 AM
57	more money	6/10/2019 11:26 AM
58	A more structured course with actual guidance and instruction from the professor.	6/10/2019 11:25 AM
59	Wise time management	6/10/2019 11:25 AM

Q27 Please indicate your use of the following support services:

Answered: 146 Skipped: 115



	USED MORE THAN 3 TIMES	USED 1 - 3 TIMES	AWARE OF THIS BUT NEVER USED IT	NOT AWARE OF THIS	TOTAL
Online tutoring through NetTutor/Writing Center	6.85% 10	8.90% 13	50.00% 73	34.25% 50	146
Online Writing Center appointment	4.79% 7	6.16% 9	50.00% 73	39.04% 57	146
Canvas student help desk	4.83% 7	15.86% 23	53.10% 77	26.21% 38	145

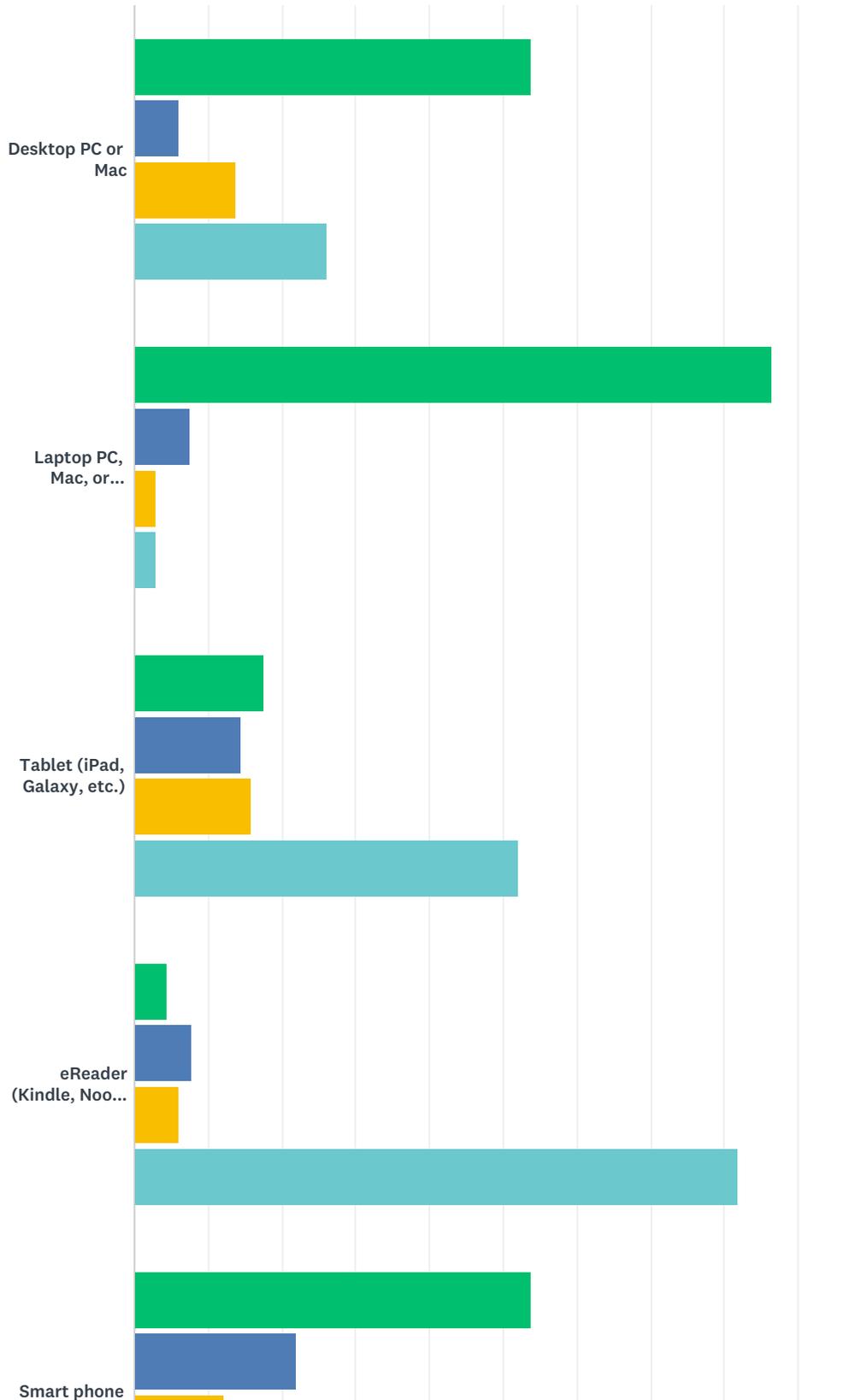
Q28 If there are other support services you would like to access online, please describe them here:

Answered: 27 Skipped: 234

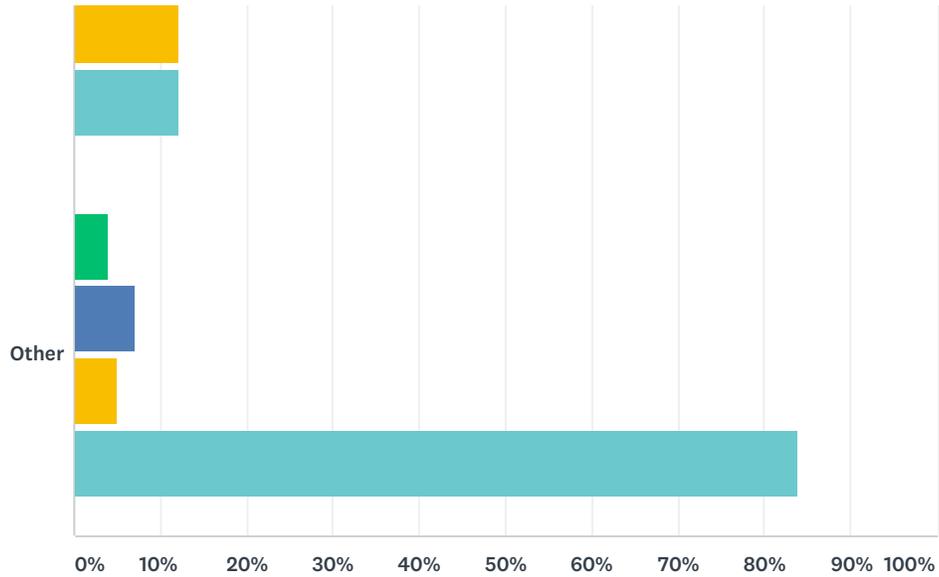
#	RESPONSES	DATE
1	a decent system to make appointment with a consoler, since the entire making a reservation system is terrible. you have to call making an appointment waiting for it months and nobody cares of you. You should create an online counselour to help us with transfer and other information.	6/12/2019 12:24 AM
2	The textbook online materials. Our textbook had bar codes for additional reading materials and even templates to use. None of it was accessible to the students from the publisher despite our having bought the book. The professor needed to have contact the publisher for us to gain access. When asked, [REDACTED] said to ignore the links to additional materials.	6/11/2019 1:08 PM
3	Math	6/11/2019 1:04 PM
4	I found Net Tutor not very helpful	6/11/2019 10:40 AM
5	Counseling services!!!!	6/11/2019 7:05 AM
6	N/A	6/11/2019 5:35 AM
7	net tutoring must be improved	6/10/2019 10:17 PM
8	N/A	6/10/2019 9:09 PM
9	N/A	6/10/2019 7:15 PM
10	N/A	6/10/2019 6:32 PM
11	na	6/10/2019 6:24 PM
12	n/a	6/10/2019 5:50 PM
13	counseling	6/10/2019 5:31 PM
14	Nothing	6/10/2019 4:54 PM
15	No	6/10/2019 4:24 PM
16	Not sure	6/10/2019 3:29 PM
17	None that I can think of at this point	6/10/2019 2:04 PM
18	Practice tests or practice homework as all we do is read and apply what we understood. Different in practice.	6/10/2019 12:45 PM
19	None	6/10/2019 12:34 PM
20	Help to a student when a teacher is not responding or helping	6/10/2019 12:29 PM
21	Dunno	6/10/2019 12:27 PM
22	At the moment, I am comfortable with what Canvas has to offer. In the future, if I come across anything, I will let LAVC know. Thank You for this survey.	6/10/2019 12:24 PM
23	Nonw	6/10/2019 11:52 AM
24	N/A	6/10/2019 11:47 AM
25	No	6/10/2019 11:46 AM
26	N/A	6/10/2019 11:38 AM
27	Science subject tutor	6/10/2019 11:31 AM

Q29 Which computing device(s) do you use to access your classwork and materials online?

Answered: 139 Skipped: 122



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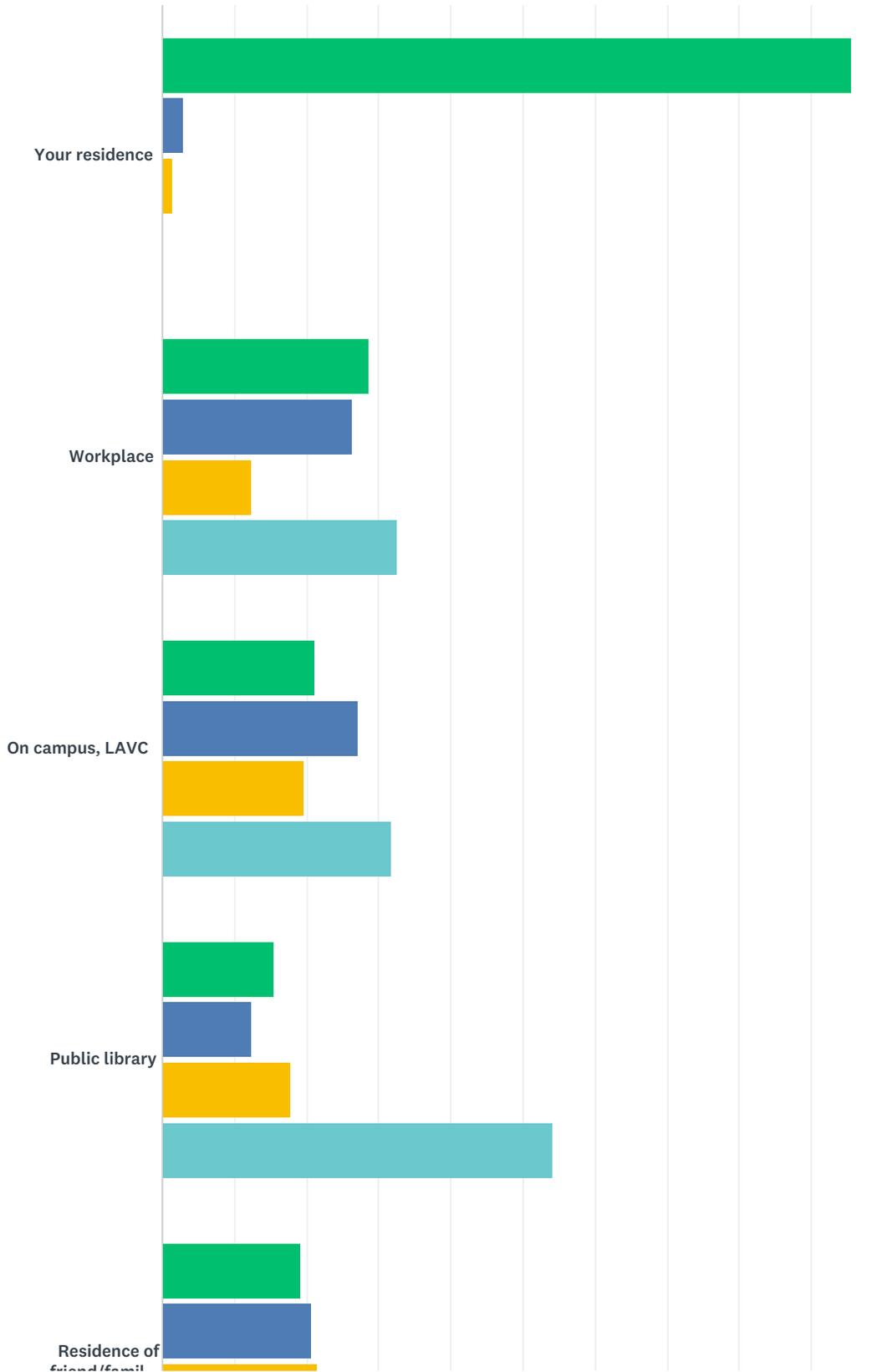


■ Frequently used
 ■ Sometimes used
 ■ Rarely used
 ■ Never used

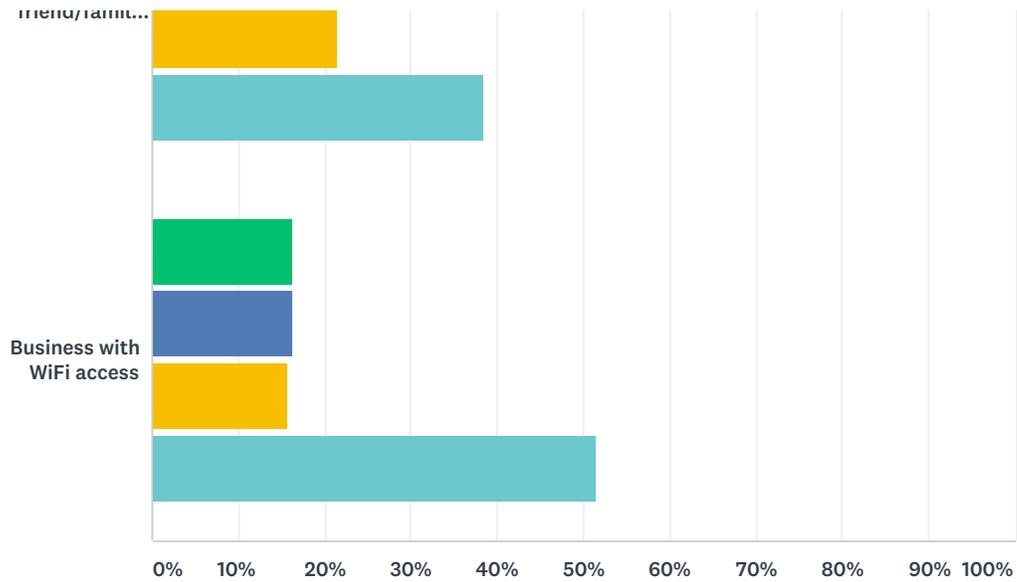
	FREQUENTLY USED	SOMETIMES USED	RARELY USED	NEVER USED	TOTAL	WEIGHTED AVERAGE
Desktop PC or Mac	53.85% 70	6.15% 8	13.85% 18	26.15% 34	130	2.12
Laptop PC, Mac, or Chromebook	86.36% 114	7.58% 10	3.03% 4	3.03% 4	132	1.23
Tablet (iPad, Galaxy, etc.)	17.60% 22	14.40% 18	16.00% 20	52.00% 65	125	3.02
eReader (Kindle, Nook, etc.)	4.31% 5	7.76% 9	6.03% 7	81.90% 95	116	3.66
Smart phone	53.79% 71	21.97% 29	12.12% 16	12.12% 16	132	1.83
Other	4.04% 4	7.07% 7	5.05% 5	83.84% 83	99	3.69

Q30 Where do you use a computing device to access your classwork online?

Answered: 139 Skipped: 122



2019 Spring LAVC/CCCCO Distance Education Student Satisfaction Survey

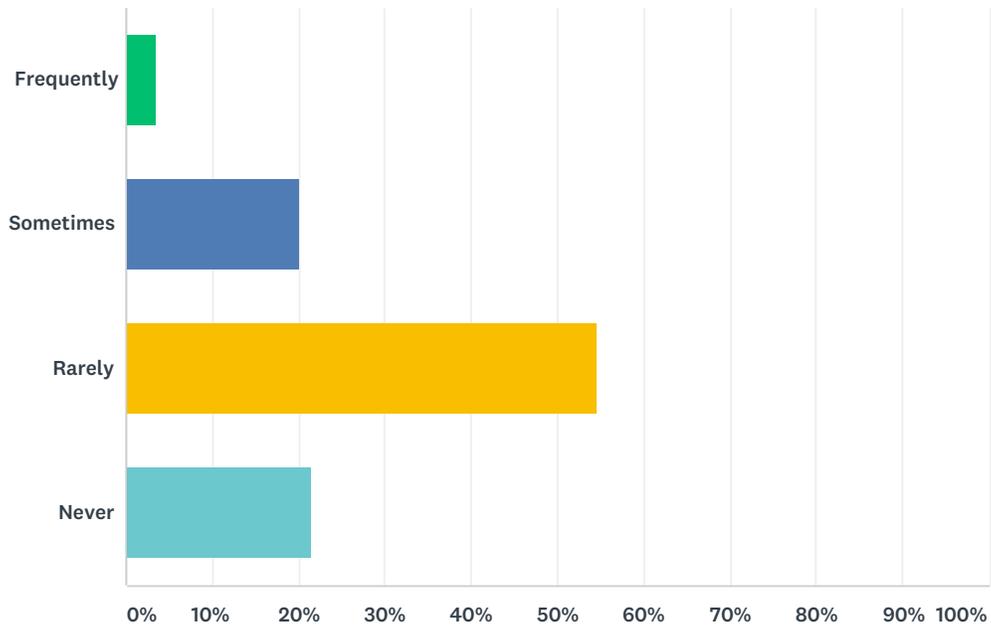


■ Frequently
 ■ Sometimes
 ■ Rarely
 ■ Never

	FREQUENTLY	SOMETIMES	RARELY	NEVER	TOTAL	WEIGHTED AVERAGE
Your residence	95.65% 132	2.90% 4	1.45% 2	0.00% 0	138	1.06
Workplace	28.68% 37	26.36% 34	12.40% 16	32.56% 42	129	2.49
On campus, LAVC	21.21% 28	27.27% 36	19.70% 26	31.82% 42	132	2.62
Public library	15.50% 20	12.40% 16	17.83% 23	54.26% 70	129	3.11
Residence of friend/family (not your residence)	19.23% 25	20.77% 27	21.54% 28	38.46% 50	130	2.79
Business with WiFi access	16.41% 21	16.41% 21	15.63% 20	51.56% 66	128	3.02

Q31 How often do you have technical challenges when accessing LAVC classes and services online?

Answered: 139 Skipped: 122



ANSWER CHOICES	RESPONSES	
Frequently	3.60%	5
Sometimes	20.14%	28
Rarely	54.68%	76
Never	21.58%	30
TOTAL		139