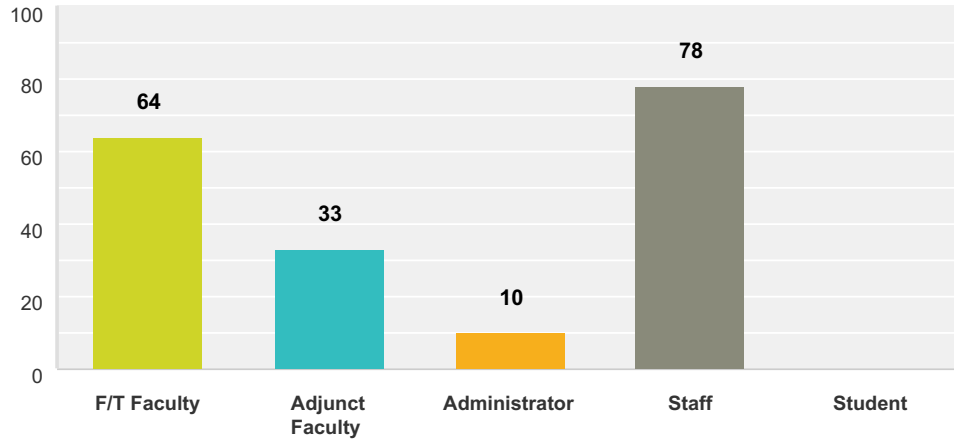Technology Committee Survey 2015

Q1 Please check all that apply to you:

Answered: 185   Skipped: 0

Answer Choices	Responses	
F/T Faculty	34.59%	64
Adjunct Faculty	17.84%	33
Administrator	5.41%	10
Staff	42.16%	78
Student	0.00%	0
Total		**185**

Q2 Rate your need for the following.

Answered: 149   Skipped: 36

	Very important	Important	Somewhat important	Not important	No opinion or not applicable	Total	Weighted Average
Software to facilitate your use of technology.	**72.48%** 108	**16.11%** 24	**7.38%** 11	**1.34%** 2	**2.68%** 4	149	1.36
Hardware (e.g., computers, projectors, printers) to facilitate your use of technology.	**82.99%** 122	**11.56%** 17	**2.72%** 4	**0.00%** 0	**2.72%** 4	147	1.17
Access to college provided technology services from your mobile device.	**40.82%** 60	**23.13%** 34	**19.05%** 28	**12.24%** 18	**4.76%** 7	147	2.03
Access to college provided technology services from off campus.	**43.54%** 64	**28.57%** 42	**12.24%** 18	**8.16%** 12	**7.48%** 11	147	1.84
The ability to web-enhance my class through ETUDES	**22.45%** 33	**13.61%** 20	**10.88%** 16	**19.05%** 28	**34.01%** 50	147	2.40
Instructional equipment (e.g., microscopes, cameras) to facilitate your use of technology.	**28.08%** 41	**14.38%** 21	**15.75%** 23	**21.23%** 31	**20.55%** 30	146	2.38
Technology services, such as videotaping events or activities, podcasting your lectures.	**15.75%** 23	**17.12%** 25	**19.18%** 28	**24.66%** 36	**23.29%** 34	146	2.69
The ability to hold virtual meetings from my desktop computer.	**17.24%** 25	**15.17%** 22	**26.21%** 38	**26.90%** 39	**14.48%** 21	145	2.73
The ability to update web pages myself.	**48.23%** 68	**18.44%** 26	**9.93%** 14	**11.35%** 16	**12.06%** 17	141	1.82

Q3 What software do you need that you currently do not have?

Answered: 83   Skipped: 102

#	Responses	Date
1	Updating and downloading software from textbook is not possible at work. I would like to be able to install learning programs, grading programs, etc.	3/28/2015 4:25 PM
2	updated Loggerpro from vernier software	3/27/2015 9:20 AM
3	Classroom Management Software that allows broadcasting the instructor's screen to all computers in the lab as well as broadcasting a student's screen to the other computers in the classroom. Also blank everyone's monitor to focus attention on the projector screen or whiteboard.	3/27/2015 1:52 AM
4	Safari	3/24/2015 1:52 AM
5	More comprehensive LMS like blackboard Updated MS Office	3/23/2015 8:48 AM
6	photoshop, extender	3/20/2015 2:33 PM
7	None	3/19/2015 10:01 AM
8	LENEL 2013 on my security access computer	3/19/2015 9:30 AM
9	I have specific scoring software for learning disability testing that have not been installed yet.	3/19/2015 9:14 AM
10	none	3/19/2015 9:05 AM
11	video capture software	3/19/2015 7:15 AM
12	a current version of SPSS	3/19/2015 6:51 AM
13	none	3/18/2015 6:11 PM
14	The financial aid office currently has all software needed to do our job, but we need more IT support.	3/18/2015 4:37 PM
15	Photoshop, Microsoft Office Publisher	3/18/2015 4:28 PM
16	Adobe	3/18/2015 4:22 PM
17	None	3/18/2015 4:02 PM
18	The latest version of Microsoft Office	3/18/2015 3:43 PM
19	None	3/18/2015 3:43 PM
20	photoshop	3/18/2015 3:37 PM
21	Critical updates and all other software at current release levels.	3/18/2015 3:37 PM
22	Up-to-date versions of Word & Excel, Firefox and iTunes. It would be nice to have a music notation software such as Finale.	3/18/2015 3:34 PM
23	Lightroom	3/18/2015 3:11 PM
24	I'd like a voice to text application for use in transcribing notes.	3/18/2015 2:59 PM
25	For using "clickers" response devices in my classroom	3/11/2015 6:13 PM
26	none	3/9/2015 7:55 PM
27	NA	3/9/2015 9:04 AM
28	Altiris	3/6/2015 11:49 AM
29	scanner	3/6/2015 5:29 AM
30	SmartMusic	3/5/2015 9:54 PM

31	Turnitin	3/5/2015 12:30 PM
32	None that I can think of	3/5/2015 9:33 AM
33	AutoCAD 2015, now using AutoCAD 2013.	3/5/2015 8:04 AM
34	I have purchased the most recent software I NEED (i.e. MS Office) -- but there is software the school once used to provide me that is now out of date and that I could use, such as Adobe creative suite, Dreamweaver, screen capture program, like SnagIt that allows me to illustrate the captures, and high quality clip art.	3/4/2015 10:26 PM
35	Updated software	3/4/2015 10:12 PM
36	interactive school children's games and learning program	3/4/2015 8:40 PM
37	Pages, Numbers	3/4/2015 8:31 PM
38	I do not know what software or hardware is, sorry.	3/4/2015 6:53 PM
39	None personally. But we could use site licenses to ChemDraw and similar programs.	3/4/2015 4:38 PM
40	I am staff	3/4/2015 4:34 PM
41	Windows 7 and office 2010 on classroom lap top	3/4/2015 2:57 PM
42	none	3/4/2015 2:42 PM
43	Not that apply to me directly	3/4/2015 2:42 PM
44	none	3/4/2015 1:42 PM
45	Current Windows O/S, Chemoffice, Mathematica, Photoshop	3/4/2015 1:24 PM
46	Updated Windows	3/4/2015 1:19 PM
47	Stay current with new versions of microsoft word.	3/4/2015 1:06 PM
48	I keep getting messages that my browser, Firefox 16.0.1, is "no longer supported" by various sites (e.g., gmail). However, I believe my Mac OS, 10.5.8, might prevent me from using a more up to date browser?	3/4/2015 1:00 PM
49	none	3/4/2015 12:53 PM
50	Irrigation central control software	3/4/2015 12:46 PM
51	The most recent web browser.	3/4/2015 12:20 PM
52	I have what I need	3/4/2015 12:16 PM
53	none	3/3/2015 9:54 AM
54	upgrade APMS software to download and process student assessment results from 2 computers.	3/2/2015 12:19 PM
55	nothing	2/26/2015 10:24 AM
56	Updated MAC OS. Since updates are free, licensing should not be an issue. Would be beneficial if all MAC computers on campus could be update to the most recent and same operating system.	2/26/2015 10:06 AM
57	creative/adobe suite- to create publications such as flyers, etc.	2/26/2015 9:54 AM
58	Need ability to scan from desk	2/26/2015 8:35 AM
59	For classroom and office computers to have updated versions of windows & internet services.	2/26/2015 7:23 AM
60	Updated Internet Explorer Recent version of Microsoft Office	2/26/2015 7:19 AM
61	None	2/25/2015 7:04 PM
62	scanner,laptops,	2/25/2015 4:30 PM
63	None	2/25/2015 3:38 PM
64	Latest version of Mac OS.	2/25/2015 3:23 PM
65	updated microsoft office	2/25/2015 3:13 PM
66	LAtex	2/25/2015 2:46 PM

67	Old Windows and Office	2/25/2015 2:39 PM
68	I have an 8 year old Mac laptop and its software cannot longer be updated......:(	2/25/2015 2:33 PM
69	I need the ability to download software like the TestGen software from the publisher.	2/25/2015 2:20 PM
70	updated internet browser, some of our requried websites that we access need the updated updated internet browser (i.e. internet explorer 8 does not work with some websites) for loans and such	2/25/2015 2:07 PM
71	Have what we need.	2/25/2015 1:31 PM
72	Silver light update on my desktop	2/25/2015 1:13 PM
73	acrobat pro Photoshop	2/25/2015 1:01 PM
74	no software needed at this time.	2/25/2015 12:55 PM
75	Microsoft Visio	2/25/2015 12:53 PM
76	not sure	2/25/2015 12:48 PM
77	don't need any	2/25/2015 12:42 PM
78	Ability to access District data from home, create potential to work at home some days eventually	2/25/2015 12:33 PM
79	none	2/25/2015 12:33 PM
80	Enterprise applications to manage apple devices	2/25/2015 12:30 PM
81	Adobe Lightroom, Adobe Connect, Adobe Premiere Pro	2/25/2015 12:24 PM
82	Latest Microsoft Office applications	2/25/2015 12:17 PM
83	dont know	2/25/2015 12:16 PM

Q4 If you already have the software, is it up to date?

45.79%
(49)

54.21%
(58)

Yes   No
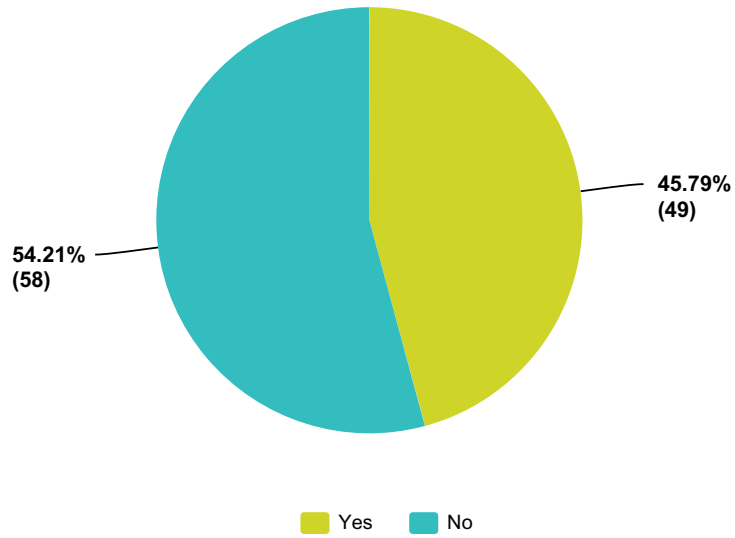
Answer Choices	Responses	
Yes	45.79%	49
No	54.21%	58
Total		107

Technology Committee Survey 2015

Q5 What type of hardware do you need?

Answered: 88   Skipped: 97

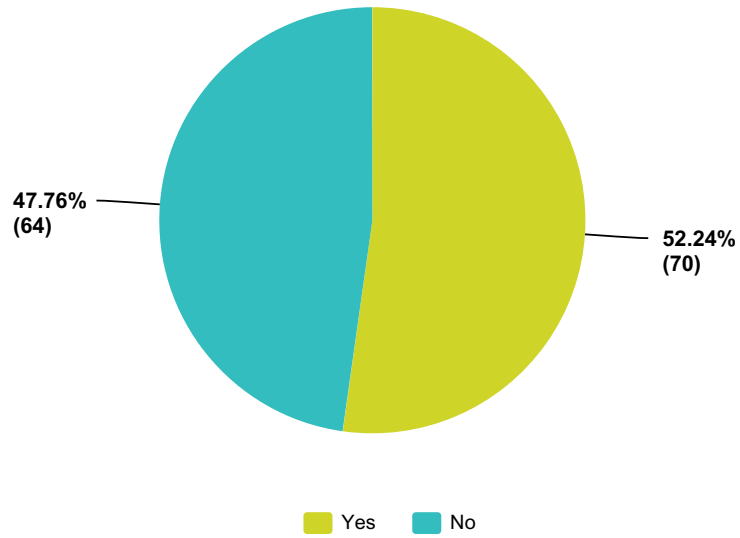| #	Responses	Date
1	I really could benefit from having access to a low cost notebook, laptop, or computer in lecture classrooms. It is not a viable option for me to rent a computer each time that I lecture. By having the device, I would be able to enhance lectures through the use of various educational websites, power point presentations, and text book material.	3/28/2015 4:25 PM
2	LabQuest 2 from vernier software	3/27/2015 9:20 AM
3	High resolution projectors for computer labs and classroom. New laptop.	3/27/2015 1:52 AM
4	Apple computers, printers.	3/24/2015 1:52 AM
5	desktop computer, not a thin client	3/20/2015 2:33 PM
6	New computer	3/19/2015 12:55 PM
7	None	3/19/2015 10:01 AM
8	I'm still good with my computer but it is getting older.	3/19/2015 9:14 AM
9	none	3/19/2015 9:05 AM
10	batteries presenters updated consoles reliable classroom access to the internet cable for sound and image	3/19/2015 7:15 AM
11	I use my office computer and printer every day. The computer is old.	3/19/2015 6:51 AM
12	laptop - I have one but it will need to be upgraded in a few years.	3/18/2015 6:11 PM
13	My manager would be able to better answer this question.	3/18/2015 4:37 PM
14	lcd projector	3/18/2015 4:28 PM
15	Elmo	3/18/2015 4:22 PM
16	None	3/18/2015 4:02 PM
17	CPUs, keyboards, New Monitors in the classrooms,	3/18/2015 3:43 PM
18	a reliable computer with adequate storage	3/18/2015 3:37 PM
19	Printer	3/18/2015 3:37 PM
20	None.	3/18/2015 3:34 PM
21	Computer	3/18/2015 3:16 PM
22	Better cameras from IMS	3/18/2015 3:11 PM
23	More reliable network servers - wireless internet	3/18/2015 2:54 PM
24	Response "clickers", etc	3/11/2015 6:13 PM
25	none	3/9/2015 7:55 PM
26	I need my computer to open up my lavc email also an updated on Internet Explorer	3/9/2015 12:55 PM
27	projector or large screen monitor AND/OR television monitor with vcr/dvd deck to project audio & visual selections using internet, video tape and dvd sources	3/9/2015 9:32 AM
28	Our lab computers are 8 1/2 years old.	3/9/2015 9:04 AM
29	adobe suite	3/7/2015 9:32 AM
30	A color printer, a copier, a bank/credit card reader for the print release station.	3/6/2015 11:49 AM
31	scanner	3/6/2015 5:29 AM

32	Computers/Tablets	3/5/2015 12:30 PM
33	desktop computers	3/5/2015 11:25 AM
34	Better computers for student to use. The blades are not meant for multiple users and tend to crash often.	3/5/2015 9:38 AM
35	Printers	3/5/2015 9:33 AM
36	larger PC monitors	3/5/2015 8:04 AM
37	Although I teach mostly online, I have had to purchase my own laptop computers for the last seven or eight years. I also use the projection systems for my hybrid or face-to-face classes.	3/4/2015 10:26 PM
38	Computer	3/4/2015 10:12 PM
39	new computer for children at the Child Development Center	3/4/2015 8:40 PM
40	We need usable WiFi in our building	3/4/2015 8:31 PM
41	I wish I knew	3/4/2015 6:53 PM
42	Laptop computer to connect to ETUDES in class through the projector. New Desktop computer for my office	3/4/2015 4:49 PM
43	All of the computers in our department are at least 7 years old. They all should have been replaced at least 2 years ago	3/4/2015 4:38 PM
44	N/A	3/4/2015 4:34 PM
45	lap top to operate new lab equpment	3/4/2015 2:57 PM
46	none	3/4/2015 2:42 PM
47	It is always saying to update the system when looking up jobs etc. on our computers thru the internet	3/4/2015 2:42 PM
48	none	3/4/2015 1:42 PM
49	A new computer or at least a modern computer less than 2 years old	3/4/2015 1:24 PM
50	Windows	3/4/2015 1:19 PM
51	ipad or tablet	3/4/2015 1:06 PM
52	I need a new MacBook.	3/4/2015 1:00 PM
53	N/A	3/4/2015 12:58 PM
54	none	3/4/2015 12:53 PM
55	Modem connected to a weather station	3/4/2015 12:46 PM
56	PC and projectors in the classrooms.	3/4/2015 12:20 PM
57	A CD drive	3/4/2015 12:20 PM
58	Laptop for the students to use spirometry equipment in lab	3/4/2015 12:03 PM
59	none	3/3/2015 9:54 AM
60	new printer to accomodate constant printing of students placements.	3/2/2015 12:19 PM
61	laptop, projectors,	2/27/2015 10:25 AM
62	nothing	2/26/2015 10:24 AM
63	Printers or shared printer access for every workstation. Adjunct do not have access to printers.	2/26/2015 10:06 AM
64	CD Drive (external)	2/26/2015 9:54 AM
65	scan machine at my desk	2/26/2015 8:35 AM
66	Projector bulbs and backup dvd/projectors for when things fail to function.	2/26/2015 7:23 AM
67	Nothing	2/25/2015 7:04 PM
68	not sure	2/25/2015 4:30 PM

69	copier/printer/fax	2/25/2015 3:48 PM
70	none	2/25/2015 3:38 PM
71	upgraded computer	2/25/2015 3:13 PM
72	Computer, printer, scaner..	2/25/2015 2:46 PM
73	Newer computer and PRINTER	2/25/2015 2:39 PM
74	I need a desktop/laptop computer and a computer in my classroom.	2/25/2015 2:33 PM
75	A tablet that was given to me by the district 4 years ago. it was updated about 8 months ago. It is not working properly. I tried every single approach an IT person has told me (over the phone, including the person who updated my tablet) to do but nothing. Can I get somebody to help me? well I have to fill out all confusing documents on line. I am not being able to use this tablet. Can you help with that? Can you get me in contact with a person who can fix that problem for me? I will go over to this peson's office, they don't have to come to me, Please fix this tablet.	2/25/2015 2:30 PM
76	Student-useful computers	2/25/2015 1:31 PM
77	computer	2/25/2015 1:21 PM
78	Laptop or tablet for classroom use Preferably windows based.	2/25/2015 1:13 PM
79	new computer, printer, projection system, DVD and VCE players	2/25/2015 1:01 PM
80	Computers, tablets, connectors, wireless access points	2/25/2015 12:59 PM
81	lap top to take meeting minutes	2/25/2015 12:55 PM
82	None at this time.	2/25/2015 12:53 PM
83	updated computer	2/25/2015 12:48 PM
84	Surface Pro Tablet	2/25/2015 12:30 PM
85	New COWs (30 computers)	2/25/2015 12:24 PM
86	lab computers and Instructional simulators	2/25/2015 12:19 PM
87	Computer monitor (22 inch or bigger)	2/25/2015 12:17 PM
88	dont know	2/25/2015 12:16 PM

Q6 Do you need a new or upgraded computer?

Answered: 134   Skipped: 51

**47.76%
(64)**

**52.24%
(70)**

■ Yes   ■ No

Answer Choices	Responses	
Yes	**52.24%**	70
No	**47.76%**	64
Total		**134**

Technology Committee Survey 2015

Q7 What type of instructional equipment do you need?

Answered: 76   Skipped: 109

#	Responses	Date
1	In addition to a computer or other device that I could use to connect to AV equipment in the class. I obviously would require the AV equipment in any lecture classrooms.	3/28/2015 4:25 PM
2	physics lab equipments that connect to technology	3/27/2015 9:20 AM
3	Microphones and audio recorders.	3/27/2015 1:52 AM
4	Universal video cable for apple computers	3/24/2015 1:52 AM
5	A computer	3/20/2015 3:48 PM
6	A better computer in the Foreign Language Rm 112	3/19/2015 12:55 PM
7	None	3/19/2015 10:01 AM
8	In class student response device "clickers".	3/19/2015 9:11 AM
9	none	3/19/2015 9:05 AM
10	I use the classroom projector every day. I use the class computer more now that it's updated. Although I still bring my mobile device to do my lecture slides.	3/19/2015 6:51 AM
11	classroom computer projector - classrooms generally have them, but bulbs etc need to be replaced	3/18/2015 6:11 PM
12	none	3/18/2015 4:37 PM
13	Since not all classrooms have LCD projectors, a new overhead projector for transparencies would be great. I know it is becoming obsolete; however, if no LCD projectors are provided, at least an overhead projector should be given to instructors for each classroom. The last thing I want to hear is that "you are outdated."	3/18/2015 4:28 PM
14	None	3/18/2015 4:02 PM
15	Heavy Duty Printers, Book Stands, Chairs	3/18/2015 3:43 PM
16	None	3/18/2015 3:43 PM
17	N/A	3/18/2015 3:37 PM
18	None	3/18/2015 3:37 PM
19	Portable projector that can be moved from room to room and has an input that works with my laptop.	3/18/2015 3:34 PM
20	Projector	3/18/2015 3:24 PM
21	The AHS smart boards to be installed	3/18/2015 3:11 PM
22	Clickers	3/11/2015 6:13 PM
23	none	3/9/2015 7:55 PM
24	projector or large screen monitor AND/OR television monitor with vcr/dvd deck to project audio & visual selections using internet, video tape and dvd sources	3/9/2015 9:32 AM
25	Our lab computers are 8 1/2 years old.	3/9/2015 9:04 AM
26	projectors, camera, sound recording. The main thing is WIFI which we don't have in all classrooms!	3/7/2015 9:32 AM
27	none	3/6/2015 5:29 AM
28	Computers	3/5/2015 12:30 PM
29	None	3/5/2015 8:04 AM

30	I just need for the projectors in the Humanities Building to be maintained and the WIFI connection to be strong.	3/4/2015 10:26 PM
31	apple TV, ipad,	3/4/2015 8:31 PM
32	Working overhead projector and dvd player.	3/4/2015 6:53 PM
33	Laptop, DVD for international disks	3/4/2015 4:49 PM
34	More current Vernier or Pasco sensors and interfaces.	3/4/2015 4:38 PM
35	N/A	3/4/2015 4:34 PM
36	smart boards	3/4/2015 2:57 PM
37	none	3/4/2015 2:42 PM
38	Nothing I can think of at the moment	3/4/2015 2:42 PM
39	I need a smart class room	3/4/2015 1:42 PM
40	Wireless projectors, data capture devices	3/4/2015 1:24 PM
41	none.	3/4/2015 1:06 PM
42	N/A	3/4/2015 12:58 PM
43	none	3/4/2015 12:53 PM
44	NA	3/4/2015 12:46 PM
45	PC and projectors in the classrooms.	3/4/2015 12:20 PM
46	none	3/4/2015 12:20 PM
47	Updated computers in the classrooms.	3/4/2015 11:57 AM
48	none	3/3/2015 9:54 AM
49	clickers, video recorder, audio recorder	2/27/2015 10:25 AM
50	Nothing at this time	2/26/2015 10:24 AM
51	Document scanners, replacement bulbs for projectors, easier access to hardware (stored in closets that force you to turn your back to the class when using), easy access to loaner tablets for students during class (with ability to load apps on our own)	2/26/2015 10:06 AM
52	NA	2/26/2015 9:54 AM
53	N/A	2/26/2015 8:35 AM
54	Mostly powerpoint and also reliable internet access. The portal does not serve the students. I post my notes and many can not access them. If I post anything before the semester starts, it gets wiped out. The ability to post to multiple classes has failed to work the last several semesters. When I try to post off campus, our server is not updated enought to handle it. The "red tape" does not support student success.	2/26/2015 7:23 AM
55	Projector PowerPoint Clicker for Presentations	2/26/2015 7:19 AM
56	Nothing	2/25/2015 7:04 PM
57	ipad, video HUDL software, projectors	2/25/2015 4:30 PM
58	none	2/25/2015 3:38 PM
59	n/a	2/25/2015 3:13 PM
60	Projector, SmartBoard	2/25/2015 2:46 PM
61	N/A	2/25/2015 2:46 PM
62	Better projectors in Campus Center. Projectors in CC have problems working, hooking up to computers, even turning off and on!	2/25/2015 2:39 PM
63	Please, I have been telling my chair that my computer is 8 years old and I teach a hybrid class. I need a laptop or a computer in the classroom I teach.	2/25/2015 2:33 PM

64	Fix the tablet the district provided me with. Or get me a a working one.	2/25/2015 2:30 PM
65	N/A	2/25/2015 1:31 PM
66	Laptop or tablet for classroom use	2/25/2015 1:13 PM
67	Microscopes, autoclave, centrifuges, models, too many to list here	2/25/2015 1:01 PM
68	Open wireless access. Bluetooth connections for projectors.	2/25/2015 12:59 PM
69	n/a	2/25/2015 12:55 PM
70	Portable Computer Projector	2/25/2015 12:53 PM
71	none	2/25/2015 12:48 PM
72	n/a	2/25/2015 12:30 PM
73	Leica microscopes, GPS units	2/25/2015 12:24 PM
74	Haas Simulators	2/25/2015 12:19 PM
75	None. I'm staff	2/25/2015 12:17 PM
76	printer and scanner in my office	2/25/2015 12:16 PM

Q8 Rate your satisfaction with network and access to online services.

Answered: 147   Skipped: 38

	Very satisfied	Satisfied	Somewhat satisfied	Not satisfied	No opinion or not applicable	Total	Weighted Average
Adequate capacity (speed, bandwidth) when using the wired network.	**18.62%** 27	**38.62%** 56	**21.38%** 31	**19.31%** 28	**2.07%** 3	145	2.42
Wireless network coverage.	**4.17%** 6	**21.53%** 31	**25.69%** 37	**42.36%** 61	**6.25%** 9	144	3.13
Campus network reliability, availability, and performance.	**5.44%** 8	**25.85%** 38	**29.93%** 44	**38.10%** 56	**0.68%** 1	147	3.01
Access to college-provided technology services from your mobile device.	**2.08%** 3	**22.22%** 32	**21.53%** 31	**25.00%** 36	**29.17%** 42	144	2.98
Access to college-provided technology services from off campus.	**2.74%** 4	**24.66%** 36	**34.25%** 50	**18.49%** 27	**19.86%** 29	146	2.85

Technology Committee Survey 2015

Q9 If wireless network coverage is not available in certain areas, please indicate where it is needed.

Answered: 64   Skipped: 121

#	Responses	Date
1	AHS building has very little consistent coverage.	3/28/2015 4:26 PM
2	It is inconsistent in the North and South Gym	3/24/2015 1:53 AM
3	Does not seem to work with mobile devices	3/23/2015 8:49 AM
4	In my office	3/20/2015 2:33 PM
5	near M&O	3/19/2015 9:30 AM
6	It often disconnects at the SSD office	3/19/2015 9:15 AM
7	Faculty wireless network is available, but unreliable, in CC 207 and 205.	3/19/2015 9:13 AM
8	Monarch Hall	3/19/2015 9:06 AM
9	CC-208 to name one of several rooms CC-237	3/19/2015 7:16 AM
10	BSC - offices and classrooms. (Not just in the hallway)	3/19/2015 6:52 AM
11	AHS, particularly for mobile phones.	3/18/2015 6:15 PM
12	I dont use the WIF on campus, but I do occiasionally need to use my personal mobile phone, but I have no network access in the Student Services Center.	3/18/2015 4:40 PM
13	Campus Center, 2nd floor. It is not reliable	3/18/2015 4:38 PM
14	It appears to be "spotty" in the Humanities building.	3/18/2015 4:23 PM
15	The Bungalows	3/18/2015 4:09 PM
16	In and around SSA & SSC	3/18/2015 3:38 PM
17	The wireless in our building (Music) is available, but far from consistent. It cannot be used in a classroom setting because it drops in and out even during intervals of 5 minutes.	3/18/2015 3:35 PM
18	Bungalows 80 thru 82	3/18/2015 3:25 PM
19	North Gym Dance Studio and offices	3/18/2015 3:19 PM
20	Everywhere! Inside buildings especially	3/18/2015 2:55 PM
21	students access to the portal as soon as they are registered for a class.	3/11/2015 6:14 PM
22	The pool	3/9/2015 7:55 PM
23	Child Development Center wireless network is very poor It keeps me from accomplishing work on a weekly bases.	3/9/2015 1:00 PM
24	CAMPUS CENTER #108 We do not get WiFi AT ALL! And it is needed.	3/9/2015 11:41 AM
25	Outside in open spaces like the lawn, in between buildings.	3/7/2015 4:45 PM
26	Art Building	3/7/2015 9:33 AM
27	There's no problem with the coverage. The problem is that it rarely provides my Android device with an IP address, and is therefore useless to me. Students regularly show me that they have the same problem with their network.	3/6/2015 11:56 AM
28	Swimming pool pump room	3/6/2015 5:30 AM

15 / 37

29	all campus ...no reliable constant wi-fi access.	3/5/2015 11:26 AM
30	We are in the student service center and the wireless connection here is very poor.	3/5/2015 9:40 AM
31	bungalow 10	3/5/2015 6:47 AM
32	Athletic fields	3/4/2015 10:13 PM
33	North Gym classrooms, dance studio and exercise room.	3/4/2015 8:32 PM
34	Foreign Language Building	3/4/2015 7:31 PM
35	The Faculty and Staff network is frequently down. Other times, it denies my access for no apparent reason. Lately, the server has been very slow which prevents us from showing internet based videos in foreign languages.	3/4/2015 4:51 PM
36	wireless seems to be Intermittent everywhere	3/4/2015 4:41 PM
37	LAVC-Faculty,,, drops when moving between the office portion and lab portion of the AHS building and moving between EST and AHS.	3/4/2015 4:39 PM
38	Bungalow 83 when we give classses there seems to have experienced some wireless problems	3/4/2015 2:43 PM
39	none	3/4/2015 2:42 PM
40	south gym-kinesiology	3/4/2015 1:43 PM
41	Wireless coverage in AHS is a JOKE.	3/4/2015 1:25 PM
42	Student Services Center. We have coverage; however, it is very weak.	3/4/2015 12:24 PM
43	Humanities classrooms	3/4/2015 12:21 PM
44	Allied Health & Science Office wing. The lab wing is intermittenet.	3/4/2015 11:59 AM
45	I'm in Campus Center and the coverage is terrible. And when there is coverage, it is hit or miss whether I'll be able to connect or not. A service as important and basic as WiFi should not be so unreliable as it is now. I have worked on other campuses and have never had one problem with the WiFi. I have a problem at Valley almost every time I try to connect!!	2/27/2015 10:28 AM
46	Some of our instructors have difficulty using WiFi at night and on Saturdays for classes. The classrooms and buildings used vary from season to season.	2/26/2015 10:26 AM
47	Child Development & Family Complex, poor reception in CDD classrooms and FRC	2/26/2015 10:07 AM
48	SSC	2/26/2015 9:55 AM
49	I serve on the Academic Senate. We are supposed to make a decision about a major software purchase to assess SLOs. One company came to our meeting prepared to give a demo, but our server could not support their software. We did not get to see the demo, yet we are supposed to make a choice of purchase by the due date. We need to keep our technology more updated.	2/26/2015 7:27 AM
50	EVERYWHERE! Wireless is down 99% of the time. It's unreliable, and practically non-existent on campus.	2/26/2015 7:20 AM
51	I can only rarely access the LAVC wifi network when I'm on campus. When I do manage to access it, it shuts down unexpectedly. I hear this from my students, too. Maybe the IT department needs an upgrade.Technology only works when one can get to it.	2/25/2015 7:08 PM
52	South Gym & Stadium not dependable	2/25/2015 4:31 PM
53	It's needed everywhere, it would be great if the signal was consistent instead of always having to sign in, especially since I'm staff.	2/25/2015 3:17 PM
54	I get wireless in my classroom, but it is not that fast so I usually take the cable with me and plug in to the Ethernet.	2/25/2015 2:34 PM
55	I turn my wireless on my phone off while on campus. It runs down the battery every time I go in and out of range!	2/25/2015 2:21 PM
56	Off and on, I can connect from AHS 200.	2/25/2015 1:27 PM
57	It is unreliable most areas on campus. When I arrive i disable the wifi and use my personal data plan because our wifi is slow and intermittant.	2/25/2015 1:15 PM

58	Importantly, it is not easy to connect to. Many of us just use our data.	2/25/2015 1:00 PM
59	in all campus buildings	2/25/2015 12:57 PM
60	not sure	2/25/2015 12:49 PM
61	Would like access to campus or District databases from off campus or at home	2/25/2015 12:34 PM
62	It is available but unreliable in AHS 152, 136	2/25/2015 12:25 PM
63	somtimes week signals outside buildings	2/25/2015 12:20 PM
64	All Campus Center areas. East side of campus center is always lucking in network coverage.	2/25/2015 12:18 PM

Q10 Rate your satisfaction with the following services.

Answered: 144   Skipped: 41

	Very satisfied	Satisfied	Somewhat satisfied	Not satisfied	No opinion or not applicable	Total	Weighted Average
IT support	23.78% 34	37.06% 53	26.57% 38	8.39% 12	4.20% 6	143	2.20
The IT help desk	23.78% 34	31.47% 45	25.87% 37	11.89% 17	6.99% 10	143	2.28
Technical expertise of IT staff	28.67% 41	37.06% 53	23.08% 33	6.29% 9	4.90% 7	143	2.07
Follow-up from IT staff	19.72% 28	28.87% 41	28.87% 41	14.79% 21	7.75% 11	142	2.42
Support for LAVC web pages	16.31% 23	29.08% 41	18.44% 26	9.93% 14	26.24% 37	141	2.30
Distance Education Coordinator	10.71% 15	13.57% 19	8.57% 12	4.29% 6	62.86% 88	140	2.17
Online Technical Support Specialist	11.35% 16	12.06% 17	9.93% 14	2.13% 3	64.54% 91	141	2.08
Computer Commons equipment	7.14% 10	7.14% 10	8.57% 12	4.29% 6	72.86% 102	140	2.37
Computer Commons support staff	7.25% 10	10.87% 15	5.80% 8	4.35% 6	71.74% 99	138	2.26
Instructional Media Services support on using classroom equipment	13.77% 19	24.64% 34	10.14% 14	8.70% 12	42.75% 59	138	2.24
Instructional Media Services equipment	11.35% 16	24.82% 35	10.64% 15	7.80% 11	45.39% 64	141	2.27
Virtual Valley Help Desk support	13.57% 19	14.29% 20	9.29% 13	2.86% 4	60.00% 84	140	2.04
Professional Development Center (PDC) support	19.15% 27	29.08% 41	12.06% 17	3.55% 5	36.17% 51	141	2.00
Technology training from the PDC	15.04% 20	29.32% 39	11.28% 15	5.26% 7	39.10% 52	133	2.11

#	Please elaborate on any of the above:	Date
1	Some IT staff is often rude and condesending. They act as If they are bothered by our calls. I would love to have the permissions needed to fix my own computer issues, I avoid calling them for help as much as I can and try to solve the issues these thin clients computers seem to have everyweek.	3/20/2015 2:37 PM
2	No comments	3/19/2015 9:08 AM
3	My biggest issue with IT is that we get so much spam on our email. I've never had a college email account that gets this much spam. I would appreciate it if that were addressed more effectively. Also - if the software could update automatically - I keep getting Java update popups but can't do them myself.	3/19/2015 6:56 AM
4	I am frequently unable to access the U-drive, even in midday. My mail archives have disappeared. I still have difficulty archiving old mail. I cannot update software, and it is not happening automatically.	3/18/2015 5:22 PM

5	My unsatisfaction lies not with IT's lack of effort, but their lack of expertise in the financial aid sofware that is essential to this office. Furthermore, they lack sufficient staff. LAVC needs more IT techs. Please hire more people.	3/18/2015 5:07 PM
6	I didn't need to contact them so far.	3/18/2015 4:31 PM
7	As a part-timer, I would love to attend training sessions but I can only attend in the evenings and weekends. Training sessions, to my knowledge, are rarely offered when I am able to take them. That is my only complaint. Otherwise, the technical folks at LAVC do an outstanding job!	3/18/2015 4:26 PM
8	I think that Virtual Valley and the Professional Development Center are vital and both have supported my needs as an adjunct instructor.	3/18/2015 4:13 PM
9	There is not enough IT Support Staff to cover the entire campus. WSOs are not always the answer to resolving problems especially when the computer has a virus or you do not have a network connection to the Internet to put in a Work Order.	3/18/2015 3:53 PM
10	IT is unreachable and does not follow up. When the system defaults to a 6-week turn around, what do we do?	3/18/2015 3:40 PM
11	As overwhelmed as IT is, they do an outstanding job of meeting all of our Job Training requests.	3/18/2015 3:13 PM
12	The It is very friendly	3/9/2015 1:02 PM
13	I don't want to give negative opinions because this is not an anonymous survey	3/9/2015 9:06 AM
14	I am support staff for4 the Computer Commons, so I chose N/A. I have had limited interaction with IT staff, but it is commonly rumered that they are seriously understaffed, and that most tasks take much longer to complate than anticipated.	3/6/2015 12:10 PM
15	Nothing will ever replace the classroom teacher.	3/6/2015 7:56 AM
16	When I'm on campus, I teach in the evenings, and IMS hours are incompatible with my schedule. The night-time check out procedure for equipment is difficult.	3/4/2015 10:32 PM
17	I have had excellent help from in IT. After almost a year of having a virtually unusable computer and not getting help, was able to switch mine out for another one that is in good working condition. However, whenever an update is needed, or new software needs to be installed, I have to call to have an administrator make that happen. This is problematic as updates need to happen frequently. I have to turn off the wifi on my mobile devices at school because I am often unable to get mail or use text messaging. When the wifi works, it doesn't work well. I have had to create my own website using WIX because the LAVC website is not up to today's standards, and incredibly difficult to use. Our dance program could really use an HD video camera to record our concerts, and someone knowledgeable to run it. Thanks for asking :)	3/4/2015 8:44 PM
18	I am extremely happy with the support I get from IT staff.	3/4/2015 6:55 PM
19	none	3/4/2015 2:45 PM
20	Wish the PDC would offer more excel classes	3/4/2015 2:45 PM
21	IT took the printer that doesn't work out of my office after something like four years of my reporting it didn't work. A replacement printer has not been provided.	3/4/2015 1:44 PM
22	The IT Dept. staff promptly responds to my request in the early morning hours. I'm not an instructor and don't have knowledge/use of media equipment. Frequently use Valley Desktop web page to inform me of campus services. Used PDC for MOUS training. However I did not concentrate well in their area due to constant interruptions from other staff members inquiries concerning campus issues.	3/4/2015 1:17 PM
23	At a recent introduction to Blackboard, it took place with the Blackboard trainer conducting it via videoconference with a room of approximately 20 participants. Why did we not make arrangements for the trainer to come in person? Also, the IT manager briefly addressed our questions and left before the conclusion of the meeting.	3/4/2015 12:34 PM
24	IT support is great, but htey are overloaded and to get assistance takes time. When I call the help desk and someone is there the help I get is awesome. Again, they need more staff!	3/4/2015 12:02 PM
25	I am sorry to say, but the whole IT department needs revamped. The support staff there are very unprofessional and unhelpful. We need to hire someone there who works with faculty and realizes they are there to provide faculty and staff with support. I realize that they may be understaffed, but that is no reason to not be responsive and professional.	2/27/2015 10:32 AM
26	We are very grateful for the speedy and thorough assistance from our IT Dept. They are awesome!	2/26/2015 10:28 AM

27	IT staff seem overwhelmed all the time. Also, need more training to support MAC users on campus.	2/26/2015 10:10 AM
28	The computers in my area are constantly down. Every time we call IT we are told we have to submit a work and service order. This is a terrible practice. A work and service order should be required when extensive work is needed, installment of hardware/software. Not to turn on a computer.	2/26/2015 10:00 AM
29	I realize we have budget constraints and are short on staffing. However, in the sciences we depend heavily upon technology for a smooth delivery of complex concepts. When the technology fails, it does not get fixed in a timely manner. Students suffer, which does not support student success.	2/26/2015 7:31 AM
30	IT work orders can take months to process! Meanwhile, you're left dead in the water... IT staff often leaves equipment/hardware unfixed and they neglect to follow-up or return to continue the work they started. Often times, equipment is left in worse conditions and malfunctioning. IMS is closed too often and the equipment is outdated and unreliable.	2/26/2015 7:30 AM
31	We turned in a work order because the projector in the classroom was only displaying 2/3 of my slides. They emailed me telling me it was the resolution on my computer and never ever came over to check.Strange because it was working fine in other classrooms.These people have never been very helpful. LAZY??? Without saying anything close to what I think of these so called experts, I will leave it at that. Turns out it was a faulty VGA cable supplied in the classroom. I'm pretty savvy when it comes to IT stuff. I figured out the problem myself.	2/25/2015 7:14 PM
32	I BELIEVE THERE IS A STRONG NEED FOR EASY ONLINE ACCESS BY FACULTY TO THE LAVC LIBRARY FROM ONE'S HOME COMPUTER. THE PRESENT SETUP APPEARS DESIGNED ONLY FOR STUDENTS. FACULTY NOT ONLY NEED TO DO RESEARCH BUT NEED TO KNOW MORE AOBUT THE LIBRARY IF THEY ARE TO ADVISE STUDENTS ON USING THE LIBRARY MORE THAN AT PRESENT.	2/25/2015 4:40 PM
33	Software supplied by PDC frequently isn't available for Macs.	2/25/2015 3:25 PM
34	IMS is closed half the time and getting someone in to resolve issues at times doesn't happen.	2/25/2015 2:41 PM
35	Fix my tablet. Look at the previous comments.	2/25/2015 2:33 PM
36	We need more IT staff.	2/25/2015 1:06 PM
37	Computer commons support needs to be more empathic, more knowledgeable	2/25/2015 1:02 PM
38	n/a	2/25/2015 1:01 PM
39	Technology trainings are very important, but days/times offered are not flexible for some of us to attend. By the time we get the announcements it is either too late to arrange time to attend, or they offered at the time that conflicts with other fixed responsibilities. Would be nice to have several repeated sessions offered different days/times.	2/25/2015 12:28 PM
40	I have no opinion on the services I do not use	2/25/2015 12:28 PM
41	The IT department staff are unreachable most of the time. Dept is understaffed.	2/25/2015 12:20 PM

Q11 What kind of training do you need?

Answered: 59   Skipped: 126

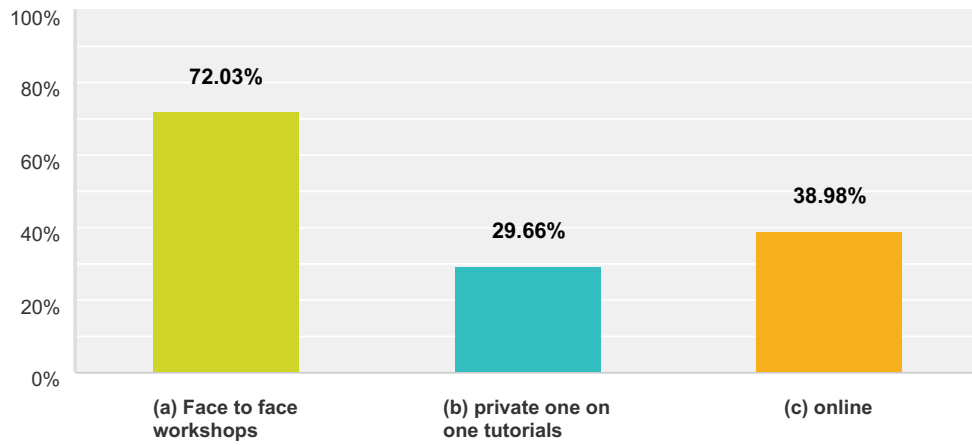| #	Responses	Date
1	Regular updating on the use of new equipment or programs. Especially as an adjunct I often need training, updating and help; however, I am not always available when training is offered.	3/28/2015 4:30 PM
2	Excel	3/27/2015 1:52 AM
3	how to fix problems with my thin client and printers.	3/20/2015 2:37 PM
4	Adanced Excel and Access	3/19/2015 12:57 PM
5	LENEL!!!	3/19/2015 9:31 AM
6	No comments	3/19/2015 9:08 AM
7	Outlook would be good	3/18/2015 5:22 PM
8	None. But there are several staff members that could use some training on basic troubleshooting. Maybe IT can offer training on when and how to troubleshoot certain basic issues. There have been too many times that I am called over to help a coworker who's mouse or keyboard stopped working due to the cable coming loose. Or a printer that's slow to print a document so they press the print button 15 times which creates a back log of same document in the print queue. Yes, all offices can use a workshop on how to troubleshoot your computer.	3/18/2015 5:07 PM
9	Using the portal, making podcasts, making screencasts, creating an instructor webpage.	3/18/2015 4:26 PM
10	New SIS system	3/18/2015 4:21 PM
11	Classroom discipline instruction and additional Haiku Website finstruction	3/18/2015 4:13 PM
12	Microsoft Office 2013 Mous Certification Preparation	3/18/2015 3:53 PM
13	None	3/18/2015 3:44 PM
14	how to fully utilize Outlook, mainly archiving and retrieving archive emails	3/18/2015 3:41 PM
15	Anytime a piece of software is changed or upgraded (for example the phone software), training should be given. This seems to never happen. Software is changed or upgraded and little or no notification is given and no training takes place.	3/18/2015 3:38 PM
16	Creating better web pages - flash - adobe creative suite	3/18/2015 2:58 PM
17	Exposure, in small doses, to online teaching with individual face to face help. Also, the ability to take an online class as a student to see how it works from the position.	3/11/2015 6:20 PM
18	none	3/9/2015 7:56 PM
19	I need my computer to be up to date.	3/9/2015 1:02 PM
20	I take care of this and pay for it myself.	3/9/2015 9:06 AM
21	I am in the process of learning how to properly manage the computers in "The Commons", using Altiris. I have also been learning about all of the applications and web sites that students use for their classwork. For the purpose of helping the students, I expect that I will continue learning about these things, as long as I work here.	3/6/2015 12:10 PM
22	I'm not sure.	3/6/2015 7:56 AM
23	Training on how to use technology in classrooms effeciently	3/5/2015 12:31 PM
24	I have never used I Clickers, mostly because I have not been able to attend training sessions and because it is difficult to get and return equipment to IMS at night. I could also use training on creating videos for my online classes -- both filming myself and adding narration to a slideshow.	3/4/2015 10:32 PM
25	I would like training on powerpoint or keynote, video editing with iMovie, and music editing.	3/4/2015 8:44 PM
26	???	3/4/2015 6:55 PM

27	None	3/4/2015 4:40 PM
28	web enhancement & closed captioning	3/4/2015 2:59 PM
29	none	3/4/2015 2:45 PM
30	Excel & Power Point	3/4/2015 2:45 PM
31	The training I would like is to have the Mous software tutorial set up at my own work station so I can learn in private.	3/4/2015 1:17 PM
32	refresher courses for Microsoft Office upgrades	3/4/2015 12:56 PM
33	Irrigation Control Software Training	3/4/2015 12:49 PM
34	How can we use technology for contact and engage students from a student services perspective.	3/4/2015 12:34 PM
35	none	3/3/2015 9:56 AM
36	none	2/27/2015 10:32 AM
37	Nothing at this time	2/26/2015 10:28 AM
38	More trainings on creative uses of tech in the classroom, flipped classroom, how to share calendars, project management tools that allow groups of people to collaborate and work together remotely	2/26/2015 10:10 AM
39	Excel, SAP	2/26/2015 10:00 AM
40	How to give face to face classes more of on online connection with technology that works.	2/26/2015 7:31 AM
41	Workshops/training from the PDC are repetitive and redundant. Must include a wide range of topics/training that translate to our diverse population of students. Topics can include underserved students, technology and mobile devices in the classroom, QR code trainings, enhancing your class with technology, learning styles and multiple intelligences, etc. PDC staff seems edgy and on the verge of a nervous breakdown.	2/26/2015 7:30 AM
42	NONE	2/25/2015 7:14 PM
43	1. HOW TO USE SCANTRON 2. HOW TO SETUP AND USE ONLINE DISCUSSION PAGES, WHERE STUDENTS AND I MAY MAKE SUBMISSIONS FOR OTHERS IN THE CLASS TO VIEW LATER AND RESPOND TO, LATER.	2/25/2015 4:40 PM
44	any computer software is always appreciated, excel, etc	2/25/2015 4:34 PM
45	How to help students with their own laptops with WiFi connection problems? List of Math softwares used in college, Access, account, and tour for each.	2/25/2015 2:55 PM
46	I just need the equipment and I can train myself in most software.	2/25/2015 2:36 PM
47	I will attend when something catches my interest and the timing is good.	2/25/2015 2:33 PM
48	MOS training in Word; training in basic Photoshop and Dreamweaver	2/25/2015 1:29 PM
49	Continual training in making website accessible. Also, any new technologies related to the web.	2/25/2015 1:23 PM
50	Prezi presentation software	2/25/2015 1:16 PM
51	Microsoft A+ Certification	2/25/2015 1:06 PM
52	Training? We really don't offer any advanced resources.	2/25/2015 1:02 PM
53	How to create and edit PDF documents, charts, excel,	2/25/2015 1:01 PM
54	not sure	2/25/2015 12:50 PM
55	advanced training on SAS, SPSS	2/25/2015 12:45 PM
56	MOS practice and test taking strategies	2/25/2015 12:36 PM
57	Technical Training on new applications and equipment	2/25/2015 12:32 PM
58	Anything that can bring us up to date with current technology. Particularly, Photoshop basics, Creating fillable PDFs, and other similar trainings.	2/25/2015 12:28 PM
59	Advanced photo and video editing	2/25/2015 12:28 PM

Q12 How would you prefer to receive training?

Answered: 118   Skipped: 67

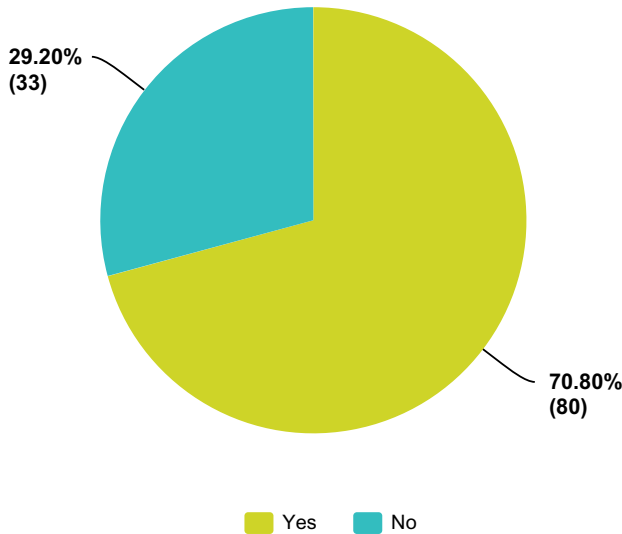| Answer Choices	Responses	
(a) Face to face workshops	72.03%	85
(b) private one on one tutorials	29.66%	35
(c) online	38.98%	46
Total Respondents: 118		

Q13 Rate your satisfaction with the following.

Answered: 139 Skipped: 46

	Very satisfied	Satisfied	Somewhat satisfied	Not satisfied	No opinion or not applicable	Total	Weighted Average
The equipment in classrooms and meeting areas.	2.88% 4	31.65% 44	25.90% 36	19.42% 27	20.14% 28	139	2.77
Getting timely resolution to problems with computer hardware, software or technical issues.	11.03% 15	25.00% 34	31.62% 43	24.26% 33	8.09% 11	136	2.75
Opportunities to provide feedback regarding technology issues.	10.22% 14	27.74% 38	25.55% 35	21.17% 29	15.33% 21	137	2.68
Computer Maintenance Management System (formerly Work & Service Orders)	7.30% 10	19.71% 27	25.55% 35	27.01% 37	20.44% 28	137	2.91
Information on the college website	10.95% 15	35.04% 48	37.23% 51	10.22% 14	6.57% 9	137	2.50
Ease of college website navigation	10.29% 14	40.44% 55	28.68% 39	16.91% 23	3.68% 5	136	2.54
The MyLAVC Portal	6.62% 9	22.06% 30	20.59% 28	25.74% 35	25.00% 34	136	2.87
The process of purchasing technology equipment and software	2.19% 3	10.22% 14	21.90% 30	21.17% 29	44.53% 61	137	3.12
The cascading policy for computer hardware	2.19% 3	10.95% 15	16.06% 22	16.79% 23	54.01% 74	137	3.03
Meeting the needs of students with disabilities	6.67% 9	14.81% 20	22.22% 30	6.67% 9	49.63% 67	135	2.57

Q14 Do you use technology in your courses?

Answered: 113   Skipped: 72

29.20%
(33)

70.80%
(80)

■ Yes   ■ No

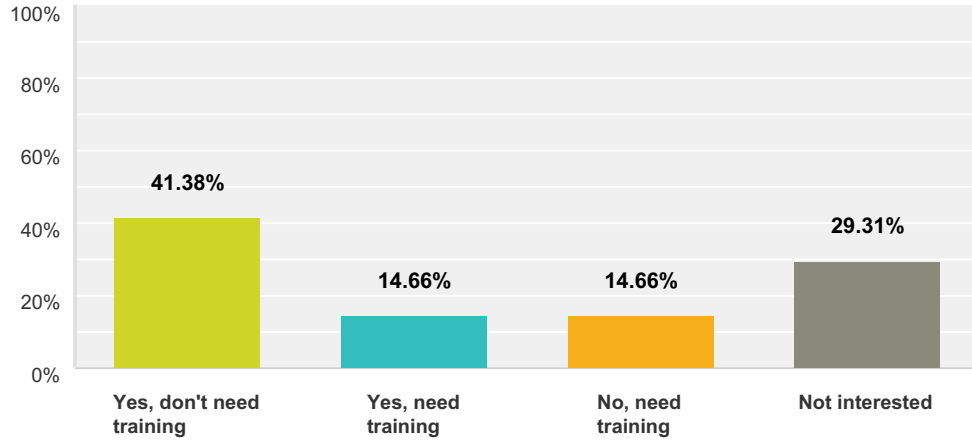| Answer Choices	Responses	
Yes	**70.80%**	80
No	**29.20%**	33
Total		**113**

#	If no, what would you need to assist you in using technology in your courses?	Date
1	I need a computer or any technology that I could use to present online content and content from a flashdrive, DVD, CD, etc.	3/28/2015 4:33 PM
2	A computer	3/20/2015 3:52 PM
3	No space for comments for #13?	3/18/2015 5:24 PM
4	I dont teach any courses.	3/18/2015 5:09 PM
5	N/A	3/18/2015 3:42 PM
6	N/A	3/18/2015 3:23 PM
7	Valuable class time would be taken away from students practice and discussion if time were take to set up equipment on loan to the classroom - hours of class preparation of visual and content materials are already devoted to the best use of the time with students in the classroom	3/9/2015 9:35 AM
8	My biggest tech need in the classroom (rehearsal halls) is having a sound system for the purpose of playing recorded audio files, CDs etc. I generally bring in a divice from home and a se of Bose speakers for the playback. If I was asked for a wish list, it would be a recording cart that can be wheeled in and out of the rehearsal spaces so that the ensembles could be recorded and they would be able to listen critically to their progress. Mine is positive but hearing it for themselves makes a quicker impression. Here's the big dream item. The sound system we use for concerts, graduation and recruiting concerts at all of the local high schools is getting old. The top of my wish list is a new wireless p.a. Thanks for the opportunity to share.	3/5/2015 10:07 PM
9	Good computers and fast Internet	3/5/2015 12:32 PM
10	A computer	3/4/2015 10:16 PM

11	That the Engineering Classrooms have a more simplified and consistant password system	3/4/2015 2:47 PM
12	smart class room	3/4/2015 1:47 PM
13	I am not an instructor.	3/4/2015 1:19 PM
14	PC in the class rooms	3/4/2015 12:23 PM
15	n/a	3/2/2015 12:22 PM
16	Tech is used, however it is extremely difficult and cumbersome to access in many of our classrooms. Equipment is in disarray, not well maintained, out of date, and inaccessible. In response, we bring our own tech and do our best to cobble things together to make it work in our classes. It's next to impossible to adjunct to get AV/Tech equipment from a department staffed by 2 people, with limited hours, and frequent last minute "to of the office" messages.	2/26/2015 10:15 AM
17	NA	2/26/2015 10:02 AM
18	A competent IT staff when things go wrong with the equipment	2/25/2015 7:15 PM
19	I don't teach	2/25/2015 3:21 PM
20	n/a	2/25/2015 2:08 PM
21	n/a	2/25/2015 1:24 PM
22	Need reliable network and available hardware.	2/25/2015 1:17 PM
23	n/a	2/25/2015 1:04 PM
24	na	2/25/2015 12:52 PM
25	Updated COWs and faster computers needed for Google Earth and GIS applications	2/25/2015 12:29 PM
26	having remotes that are not connected to the computer. I cannot move around the classroom because remote is attached to a cord.	2/25/2015 12:19 PM

## Q15 Do you integrate web-based materials into instruction? (websites, blogs, wikis, videoconferencing)

Answered: 116   Skipped: 69

Answer Choices	Responses	
Yes, don't need training	**41.38%**	48
Yes, need training	**14.66%**	17
No, need training	**14.66%**	17
Not interested	**29.31%**	34
Total		**116**

Q16 Are you aware of the 508 compliance regulations regarding video captioning?

Answered: 134   Skipped: 51
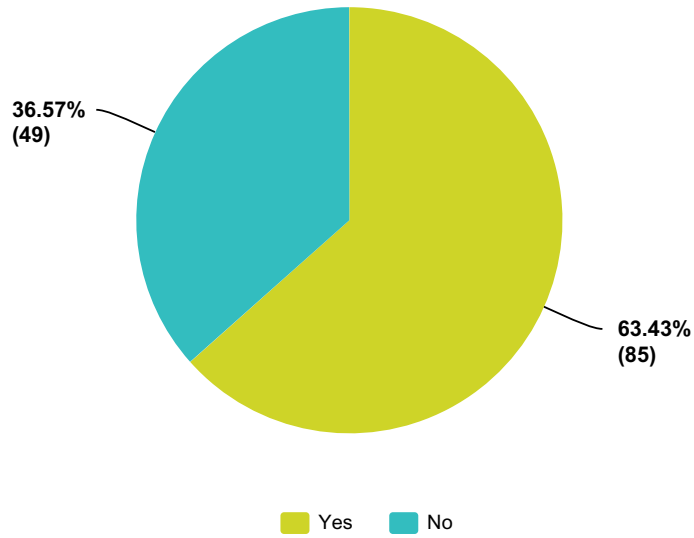
Answer Choices	Responses	
Yes	**63.43%**	85
No	**36.57%**	49
Total		**134**

Q17 What steps are you taking to ensure that instructional materials/websites/services are accessible to students with disabilities in your courses?

Answered: 134   Skipped: 51

#	Responses	Date
1	Films shown in lab have captions. Any lecture presentations are summarized on the slide.	3/28/2015 4:34 PM
2	I have the script for the videos I am showing	3/27/2015 9:34 AM
3	I am sending videos to be captioned and using already captioned videos	3/27/2015 1:52 AM
4	I will meet with my students with disabilities individually to make them aware of our services.	3/24/2015 1:58 AM
5	closed captions	3/23/2015 8:50 AM
6	None	3/20/2015 3:54 PM
7	N/A	3/20/2015 2:39 PM
8	n/a	3/20/2015 7:46 AM
9	I didn't know such steps were needed.	3/19/2015 3:19 PM
10	Check with DSPS to ensure compliance	3/19/2015 1:14 PM
11	have no counses	3/19/2015 11:50 AM
12	Utilize videos which include captioning	3/19/2015 11:22 AM
13	None	3/19/2015 10:09 AM
14	not applicable	3/19/2015 9:33 AM
15	I don't use videos in class on online.	3/19/2015 9:19 AM
16	I try to make sure all videos are captioned and students have access to my note files.	3/19/2015 9:16 AM
17	transcripts are provided / alternate assignments	3/19/2015 7:19 AM
18	Captioning and handouts available in necessary formats.	3/19/2015 6:58 AM
19	only assign material that is compliant	3/18/2015 6:19 PM
20	Don't use videos	3/18/2015 5:25 PM
21	I am not an instructor.	3/18/2015 5:15 PM
22	Use MovieCaptioner	3/18/2015 4:35 PM
23	I've taken a course on how to make my Etudes courses accessible.	3/18/2015 4:27 PM
24	N/A - non classroom	3/18/2015 4:24 PM
25	I talk to each student with special needs and make sure that everything they need is set in place.	3/18/2015 4:16 PM
26	Open to ideas.	3/18/2015 3:59 PM
27	None.	3/18/2015 3:46 PM
28	The web-based materials I use are optional and are not necessary to course completion.	3/18/2015 3:44 PM
29	N/A	3/18/2015 3:43 PM

| 30	All videos are captioned.	3/18/2015 3:41 PM
31	n/a	3/18/2015 3:23 PM
32	Every step possible!	3/18/2015 3:22 PM
33	We caption necessary material.	3/18/2015 3:15 PM
34	I don't teach.	3/18/2015 3:11 PM
35	I don't teach	3/18/2015 3:07 PM
36	NA	3/18/2015 2:59 PM
37	Ah....most likely not what I should.	3/11/2015 6:24 PM
38	I am not teaching a course.	3/10/2015 11:15 PM
39	N/A	3/9/2015 7:58 PM
40	NA	3/9/2015 1:05 PM
41	N/A	3/9/2015 11:45 AM
42	http://www.section508.gov/how has essential guidelines, standards and resources for accessibility useful in providing choices for research paths	3/9/2015 9:40 AM
43	The steps which are required and necessary	3/9/2015 9:07 AM
44	N/A	3/7/2015 4:48 PM
45	only showing images with 508 compliance	3/7/2015 9:37 AM
46	N/A. I'm staff, not an instructor.	3/6/2015 12:15 PM
47	They have priorities in using computers and also get extra long appointments with tutors.	3/6/2015 11:07 AM
48	I talk to the students and ask them directly what they need. All of my students have my personal contact information; i.e., email, business address, cell phone.	3/6/2015 7:58 AM
49	no an instuctor	3/6/2015 5:35 AM
50	N/A at tis point	3/5/2015 10:08 PM
51	Having someone help them	3/5/2015 3:17 PM
52	The students with special needs can be seated appropriately and can see the screen and nothing can block their way. Close captioning is on.	3/5/2015 12:36 PM
53	Follow campus guidelines.	3/5/2015 11:29 AM
54	Not faculty	3/5/2015 9:43 AM
55	I ensure that the videos I use are closed-captioned. If not then I look for and provide scripts.	3/5/2015 9:37 AM
56	Working with the disability dept.	3/5/2015 8:12 AM
57	Making sure they are cationed	3/5/2015 6:50 AM
58	I went to a web accessibility conference, took a workshop on it, and had my class websites accessibility checked and approved. I currently do not use videos in my online classes.	3/4/2015 10:35 PM
59	Making sure videos are captioned	3/4/2015 10:17 PM
60	I need help with that	3/4/2015 8:48 PM
61	nmnmnm,	3/4/2015 7:33 PM
62	work with OSD office	3/4/2015 6:56 PM
63	not applicable	3/4/2015 4:54 PM
64	I double check that the web-based videos I show are CC.	3/4/2015 4:54 PM
65	Our videos are in the process of being captions.	3/4/2015 4:42 PM

66	N/A	3/4/2015 4:39 PM
67	only uisng closed captioned videos	3/4/2015 3:01 PM
68	I oversee classes offered to County Employees usising computers in Engineering. Thus far no real issues other than the changing of passwords and Job Training not being made aware.	3/4/2015 2:48 PM
69	none	3/4/2015 2:47 PM
70	N/A	3/4/2015 2:44 PM
71	discussion and follow-up	3/4/2015 1:48 PM
72	I order new DVDs with CC. However, the video machines are so out of date that they don't often work with CC DVDs.	3/4/2015 1:46 PM
73	Flyers	3/4/2015 1:34 PM
74	n/a	3/4/2015 1:30 PM
75	none	3/4/2015 1:27 PM
76	n/a	3/4/2015 1:20 PM
77	We follow required protocol.	3/4/2015 1:05 PM
78	Making sure that closed captions are available for students with hearing disabilities.	3/4/2015 1:04 PM
79	I provide the materials needed	3/4/2015 1:00 PM
80	N/A	3/4/2015 12:44 PM
81	None.	3/4/2015 12:36 PM
82	I have never had this situation before.	3/4/2015 12:24 PM
83	I don't have students with special needs in my class.	3/4/2015 12:20 PM
84	We make sure we meet their needs	3/4/2015 12:07 PM
85	Use only videos with close captioning, provide notes and outlines to students, offer to be as acommodating as possible.Work with the campus ADA Coordinator to be as accessible as possible.	3/4/2015 12:06 PM
86	Nothing	3/4/2015 9:10 AM
87	not using	3/3/2015 9:57 AM
88	close captioning videos	3/2/2015 12:23 PM
89	N/A	2/27/2015 4:34 PM
90	having materials captioned	2/27/2015 10:35 AM
91	We do not have students with disabilities, however we would contact IT, if we did.	2/26/2015 10:31 AM
92	Relying more heavily join YouTube videos than I would like too, since they are automatically CC (though not always accurate). Using older videos that carry a significant value for instruction is almost impossible, since it is either very expensive or takes a really long time to have something captioned.	2/26/2015 10:17 AM
93	NA	2/26/2015 10:03 AM
94	N/A	2/26/2015 8:44 AM
95	Trying to use the portal, but it is not student friendly. Also, when we mass email our class could you add the ability to allow attachments?	2/26/2015 7:34 AM
96	Providing videos with captions or providing a transcript for students.	2/26/2015 7:32 AM
97	I can provide to them whatever they need in hard copy.	2/25/2015 7:16 PM
98	I GIVE OUT INSTRUCTIONAL MATERIALS TO ENTIRE CLASS.	2/25/2015 4:43 PM
99	work with ssd on those issues	2/25/2015 4:39 PM

100	Contact software company.	2/25/2015 3:46 PM
101	All video materials are captioned and available for later view.	2/25/2015 3:32 PM
102	Work with SSD office for services.	2/25/2015 3:27 PM
103	n/a	2/25/2015 3:21 PM
104	Follow instructions from SSD Office.	2/25/2015 2:59 PM
105	N/A	2/25/2015 2:52 PM
106	I don't know.	2/25/2015 2:43 PM
107	always use close captioning	2/25/2015 2:42 PM
108	All material I use, mainly videos, is compliant. I would not use any materials that are not accessible to students with disabilities.	2/25/2015 2:39 PM
109	I personally make sure every student is comfortable working on the computer. If an individual is not, I will try to accomodate the best I can, if I cannot I will direct the individual to the appropriate office that can help out.	2/25/2015 2:37 PM
110	Everything is closed captioned.	2/25/2015 2:24 PM
111	I am currently having my materials captioned.	2/25/2015 2:14 PM
112	n/a	2/25/2015 2:11 PM
113	This is why we need training in these areas. Currently, tried using the LAVC Portal, and my students informed that they could not access their portals.	2/25/2015 1:46 PM
114	I announce the services provided for students with disabilities in the classroom	2/25/2015 1:40 PM
115	All popular AV items that are shown in classroom were submitted to the Grant for Closed Captioning added.	2/25/2015 1:32 PM
116	n/a	2/25/2015 1:24 PM
117	I had my videos closed captioned	2/25/2015 1:18 PM
118	All required steps.	2/25/2015 1:09 PM
119	see number 16	2/25/2015 1:06 PM
120	n/a	2/25/2015 1:05 PM
121	not taking steps #19 answer: A USB? Really? Faculty should be trained in how USB drives are not necessary!	2/25/2015 1:04 PM
122	The Foundation has its on independent website. Under this umbrella, we do not need to be 508 compliant.	2/25/2015 12:53 PM
123	n/a	2/25/2015 12:52 PM
124	N/A	2/25/2015 12:48 PM
125	None	2/25/2015 12:42 PM
126	Making adequate accomadations/modifications when necessary	2/25/2015 12:39 PM
127	case-by case basis consulting with students on their needs	2/25/2015 12:37 PM
128	n/a	2/25/2015 12:35 PM
129	I use closed captioned videos and provide notes to the students. I also ask them what assistance is needed beyond what I provid if I received a form from SSD.	2/25/2015 12:32 PM
130	0	2/25/2015 12:27 PM
131	Comform to regulations and follow directions from DSPS	2/25/2015 12:25 PM
132	na	2/25/2015 12:23 PM
133	buying cc cd's	2/25/2015 12:20 PM
134	N/a	2/25/2015 12:19 PM

Q18 Do you know who the designated ADA Coordinator for the campus is?

Answered: 134   Skipped: 51

35.82% (48)

64.18% (86)

■ I don't know   ■ Yes (Please provide the coordinator's name)
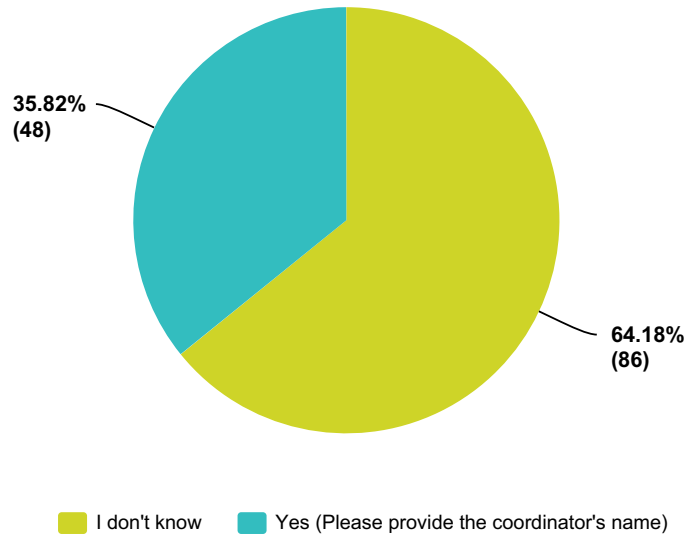
Answer Choices	Responses	
I don't know	**64.18%**	86
Yes (Please provide the coordinator's name)	**35.82%**	48
Total		**134**

#	Yes (Please provide the coordinator's name)	Date
1		3/27/2015 9:34 AM
2		3/23/2015 8:50 AM
3		3/19/2015 1:14 PM
4		3/19/2015 10:09 AM
5		3/19/2015 9:33 AM
6		3/19/2015 9:19 AM
7	)	3/19/2015 6:58 AM
8		3/18/2015 5:25 PM
9		3/18/2015 4:35 PM
10		3/18/2015 4:24 PM
11		3/18/2015 3:59 PM
12	I	3/18/2015 3:44 PM
13		3/18/2015 3:43 PM
14		3/18/2015 3:22 PM
15		3/18/2015 3:11 PM