

**Los Angeles Valley College  
Program Level Student Learning Outcomes (PSLO)  
Non-Degree Programs**

**Area Name:** The Writing Center

**Area Description:**

The Writing Center contributes to the college wide SLO of Communication. The Writing Center offers students individualized help with any kind of writing or reading assignment from classes across the disciplines through one-to-one tutoring, roundtable workshops, laboratory classes, online tutoring, and instructive handouts.

Establish 2–4 (total) Student Learning Outcomes or Service Outcomes and indicate how each outcome will be assessed.

<b>Student Learning Outcome</b>	<b>Evaluation Strategies</b>

<b>Service Outcome</b>	<b>Evaluation Strategies</b>
Students who use the Writing Center will succeed in their classes at a higher rate than students who do not.	Track progress through annual reports from the Office of Research and Planning.
Students who use the Writing Center will be retained at a higher rate than students who do not.	Track progress through annual reports from the Office of Research and Planning.
Students who use The Writing Center will be satisfied with the services provided.	Feedback from students and instructors.