

Los Angeles Valley College
Student Learning/Service Outcomes – Student Services

Department Name: Veterans

Department Description: (Provide a brief description of the department.)

The mission of the Veterans Program at Los Angeles Valley College is to provide VA benefits and counseling to eligible veterans and their dependents in order to assist them towards meeting their educational and career goals.

Student Learning Outcome	Evaluation Strategies
Students will learn the proper procedures of the LAVC Veterans Office in order to initiate and continue their VA educational benefits.	By ascertaining the number of students who are paid their benefits based on successful completion of their educational objective. This will be done by using the monthly VA certification reports.

Service Outcome	Evaluation Strategies
With the assistance of the Veterans Counselor, students (and especially underrepresented students) will be able to develop and adhere to a Student Educational Plan in order to graduate, transfer.	Through the Office of Retention Services computer database of S.E.P.s., by ascertaining the number of Student Educational Plans prepared each semester. Through LAVC transfer data by ethnicity. Through student success and retention data from the DEC. Through student surveys.
Counselor will help students utilize education and career resources in order to meet their goals.	Through the Office of Retention Services computer database of S.E.P.s., by ascertaining the number of students who declared their final transfer or AA educational goals. File review.

	<p>Through TAP contracts especially with underrepresented students.</p> <p>Through utilizing the log-in record in the Career Transfer Center.</p> <p>Through student surveys.</p>