

**Los Angeles Valley College**  
**Student Learning/Service Outcomes – Student Services**

**Department Name:** Counseling: Service Learning

**Department Description:** (Provide a brief description of the department.)  
 Service Learning links students as volunteers with non-profit agencies. Through volunteer service, students gain valuable practical experience that can be related to any class.

| <b>Student Learning Outcome</b>   | <b>Evaluation Strategies</b>   |
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| Students will learn to become a valuable para-professional contributing to the function of a non-profit community-based agency. | Students and supervisors at the volunteer agencies will be surveyed. |
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| <b>Service Outcome</b>   | <b>Evaluation Strategies</b>  |
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| Counselor will arrange and maintain volunteer opportunities for student service learning experience.   | Volunteer agencies will be tracked and evaluated. Students and faculty will be surveyed about availability of agencies. |
| Counselor will assist in placement of students with appropriate agencies and their hours documented.   | Audit of student forms. Students will be surveyed about their agency placement.   |
| Counselor will help students recognize the connection between courses of study and service learning leading to improved student success and retention. | Retention and success rates of service learning students will be compared with those not in the program.                |
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