

Los Angeles Valley College
Student Learning/Service Outcomes – Student Services
REVISED July 2011

Department Name: Student Health Center

Department Description: (Provide a brief description of the department.)

The Los Angeles Valley College Student Health Center in cooperation with Valley Presbyterian Hospital has grown from primarily a first-aid facility into a meaningful resource for students. Students can drop-in to the center or can arrange for an appointment. Students can expect medical evaluations, treatment, labs and medication for acute and minor illnesses. Staffed by licensed professionals, the center also provides care for short-term management of mild chronic illnesses. When students need further care, referrals to facilities that provide lower costs are provided.

Through health education events, seminars, and presentations, the health center continues to increase awareness of its facility and deliver relevant information for disease prevention and healthy lifestyles. The Student Psychological Services helps students and faculty/staff alike in addressing the many challenges that students face.

Student Learning Outcome	Evaluation Strategies
None	

Service Outcome	Evaluation Strategies
1) Provide students with medical services and resources to maintain a healthy lifestyle- Increase student knowledge and awareness of the Student Health Center through classroom presentations and other outreach efforts.	a) Intake form to include a question pertaining to “how did you hear about the health center”. A random sample of student files will be reviewed to measure the effectiveness of outreach efforts. b) Student survey: c) Number of students visiting the health center.
2) Provide psychological services to students which will help them to deal with stress effectively and stay in class.- Increase student awareness of psychological services through classroom presentations and other outreach efforts	a) intake form to include a question pertaining to “how did you hear about the psychological services on campus”. A random sample of student files will be reviewed to measure the effectiveness of our outreach efforts. b) Student survey:
3) Provide seminars/workshops (at least 3 per/semester) to students to raise awareness of health related topics/issues affecting our population.	a) sign-in sheets b) pre/post test-to assess if knowledge increased.