

**Los Angeles Valley College
Student Learning/Service Outcomes – Student Services**

Department Name: Financial Aid

Department Description: (Provide a brief description of the department.)

Our mission is to assist all students that are eligible to receive financial aid in order to help them pursue their educational plans and objectives. We shall make every effort to provide students access by trying to meet each student’s demonstrated financial need (to the extent funding is available), while ensuring compliance with all applicable state and federal financial aid regulations for the benefit of the student. We shall promote awareness of financial aid and encourage needy students to participate in the financial aid process.

Student Learning Outcome	Evaluation Strategies
Students will understand the importance of providing complete and accurate information on all financial aid related documents.	Query our databases to determine the percentage of valid/invalid transactions and review the impact of implementation.

Service Outcome	Evaluation Strategies
The Financial Aid Staff will disseminate information to students via publications, the website, and other communication vehicles on and off-campus.	The Financial Aid Staff will query databases to determine if more students met the first priority financial aid deadline.