

**Los Angeles Valley College
Student Learning/Service Outcomes – Student Services**

Department Name: Counseling

Department Description: (Provide a brief description of the department.)

The mission and philosophy of the Counseling Department is to provide academic, career, and personal counseling to every segment of our student population. Counseling is a process, which assists students in making educational and life decisions. Furthermore, the mission and philosophy of Student Support Services is to ensure educational opportunities. As an institution, it is our ethical obligation to promote educational access to those who may be less fortunate yet seek better life. Counselors are skilled in the furtherance of people and are frequently the perennial advocate for students. It is the totality of the individual student toward which we strive.

Student Learning Outcome	Evaluation Strategies
Develop a greater sense of internality (i.e. internal locus of control) with regard to goal-setting and attainment. Students will develop a greater sense of self-direction and autonomy as a function of learned decision-making.	a) educational plans b) student surveys c) student-counselor interaction d) test instrumentation (vocational/educational)
Acquire knowledge of academic requirements relative to goal-attainment.	a) student educational plans b) focus groups c) assessment of academic progress via transcript evaluations d) counselor reports/notes on student progress (SARS)
Acquire greater sophistication in the utilization of network-based technology for precise monitoring of academic requirements (e.g. ASSIST).	a) surveys on the utilization of web-based resources b) focus groups c) counselor notes (SARS)
Develop familiarity with adjunctive resources (campus and web-based) that facilitate success and retention (e.g. financial aid, tutorial assistance).	a) student feedback and questionnaires b) data analysis on resources utilized c) focus groups

Service Outcome	Evaluation Strategies
N/A	N/A

Provide an implementation plan/timeline:

Via individual counseling, group advisement sessions, workshops, and personal development classes.

Timeline 2006 - 2008:

On going.

Student Services SLO Acknowledgements:

Department Head

Date

Chair, SLO Committee

Date

Chair, Student Services Committee

Date

Vice President, Student Services

Date