

**Los Angeles Valley College**  
**Student Learning/Service Outcomes – Student Services**

**Department Name:** Counseling Department: General Counseling

**Department Description:** (Provide a brief description of the department.)  
 Counseling is provided to students to assist them in establishing and achieving educational and career goals. Students in all categories are provided counseling during individual appointments, brief drop-in sessions, and group counseling or workshops. Counselors assist students to develop Student Educational Plans (SEP), and provide career and personal counseling.

<b>Student Learning Outcome</b>	<b>Evaluation Strategies</b>
Students will be able to identify relevant campus resources to address barriers and impediments to their success.	Student survey

<b>Service Outcome</b>	<b>Evaluation Strategies</b>
Provide access to counseling services by utilizing existing and new technology.	Student satisfaction survey. SARS data reports documenting the number of students receiving service.
Provide up-to-date information for students regarding counseling services, hours of operation, scheduling counseling appointments, important dates and deadlines, and promoting special programs and events sponsored by the Counseling Department.	Student satisfaction survey