

**Los Angeles Valley College**  
**Student Learning/Service Outcomes – Student Services**

**Department Name:** Assessment Center

**Department Description:**

The Assessment Center provides courteous and welcoming services to students who need take English and math assessments to matriculate in English and math courses. We also provide students with computerized assessments in English and math on a walk-in basis and ensure students receive their placement results in a timely manner. Additionally, we offer exams in Chemistry Readiness, Math Competency and Ability to Benefit.

<b>Service Outcome</b>	<b>Evaluation Strategies</b>
Assessment staff will provide students with computer and login assistance in order to assess. As a result they will be able to demonstrate basic computer skill knowledge.	Longitudinal study to determine effectiveness (i.e.. successful completion rates)
Assessment staff will assist students in identifying what English and math courses they must enroll in.	Advisement Report Placement Summary Program Review
Assessment staff will ensure students have the proper information to help make adequate choices for career, transfer or life long learning goals.	Longitudinal study to determine effectiveness (Student tracking data) Participation in shared governance committees Program review Advisement Report
Assessment staff provide students with information on the different services that are available to help them determine their goals.	Longitudinal study to determine effectiveness Participation in shared governance committees Advisement Report

**Provide an implementation plan/timeline:**

July 1, 2006-June 30, 07; Ongoing