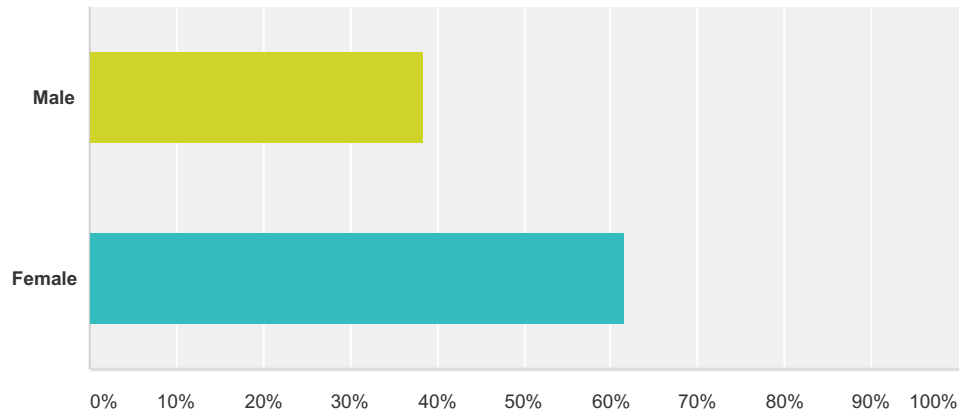


Q1 What is your gender?

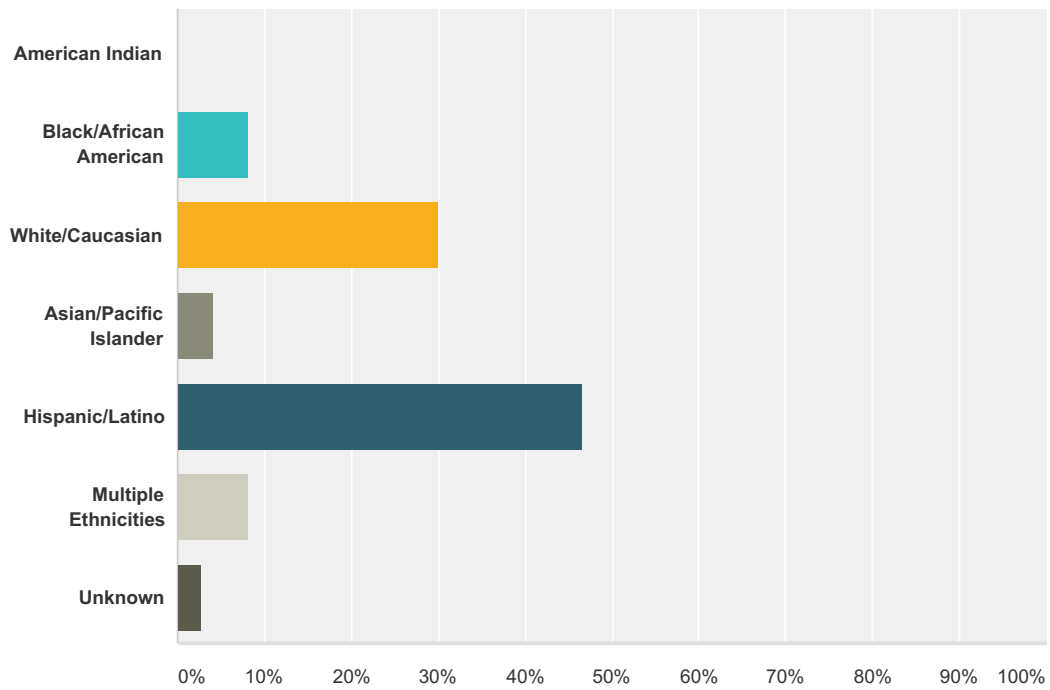
Answered: 73 Skipped: 0



Answer Choices	Responses
Male	38.36% 28
Female	61.64% 45
Total	73

Q2 Which of the following best describes your race/ethnicity?

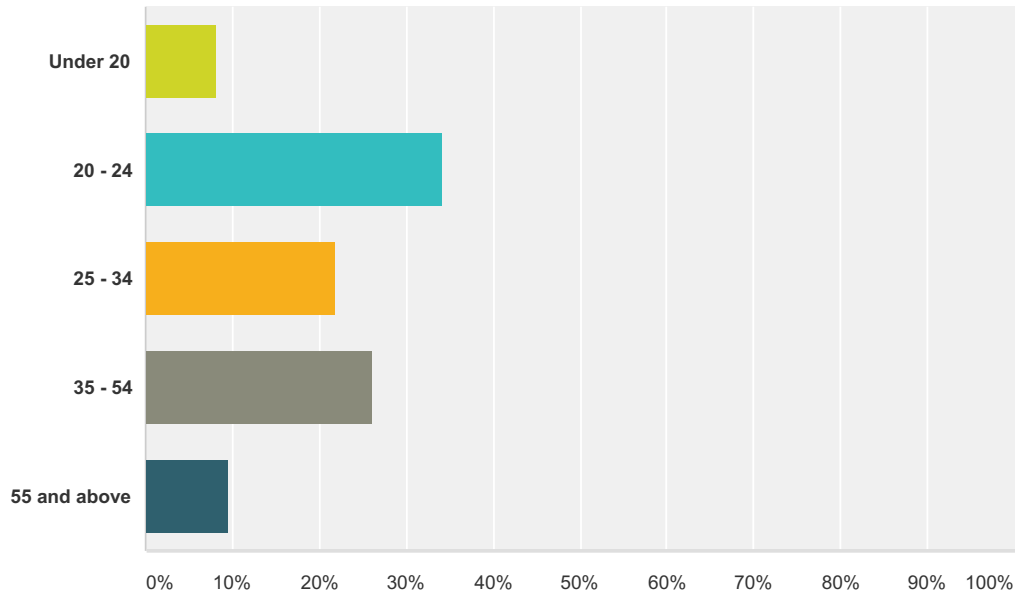
Answered: 73 Skipped: 0



Answer Choices	Responses
American Indian	0.00% 0
Black/African American	8.22% 6
White/Caucasian	30.14% 22
Asian/Pacific Islander	4.11% 3
Hispanic/Latino	46.58% 34
Multiple Ethnicities	8.22% 6
Unknown	2.74% 2
Total	73

Q3 Indicate the age group you belong:

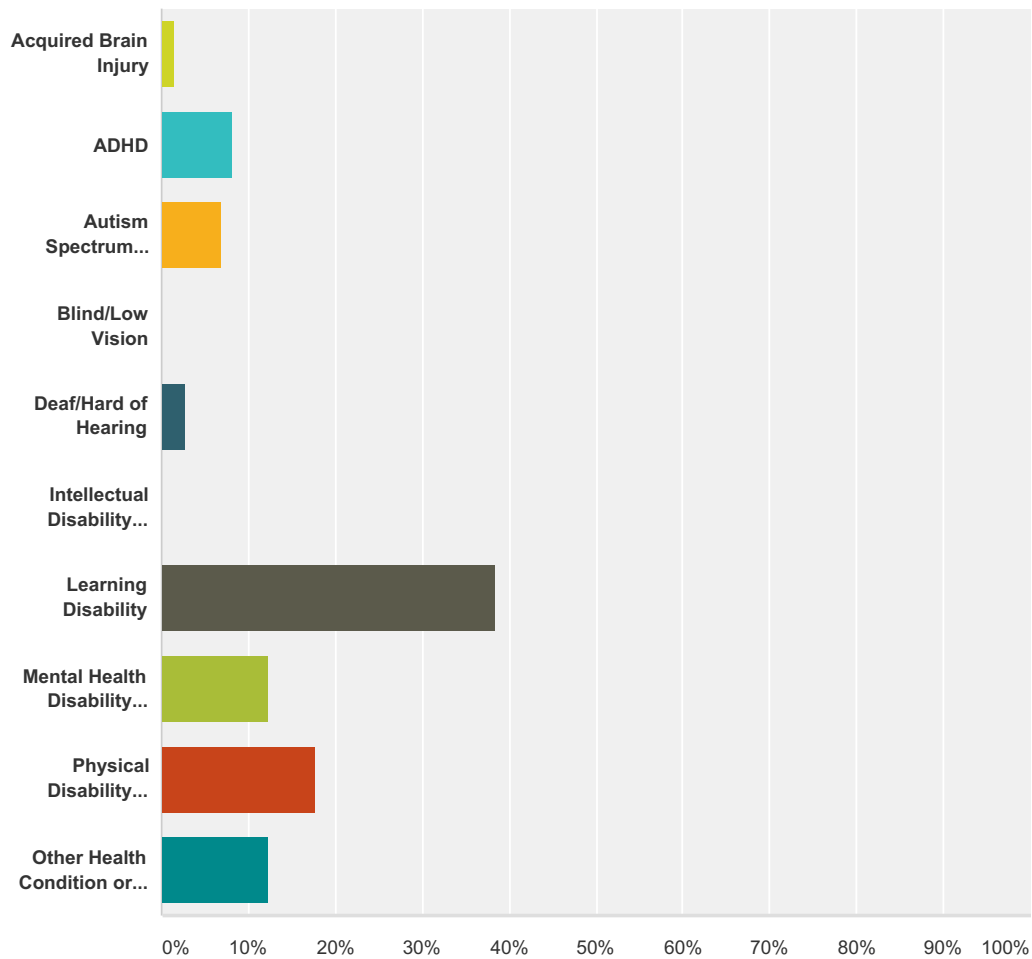
Answered: 73 Skipped: 0



Answer Choices	Responses
Under 20	8.22% 6
20 - 24	34.25% 25
25 - 34	21.92% 16
35 - 54	26.03% 19
55 and above	9.59% 7
Total	73

Q4 What type of disability resulted in your applying for SSD Services?

Answered: 73 Skipped: 0

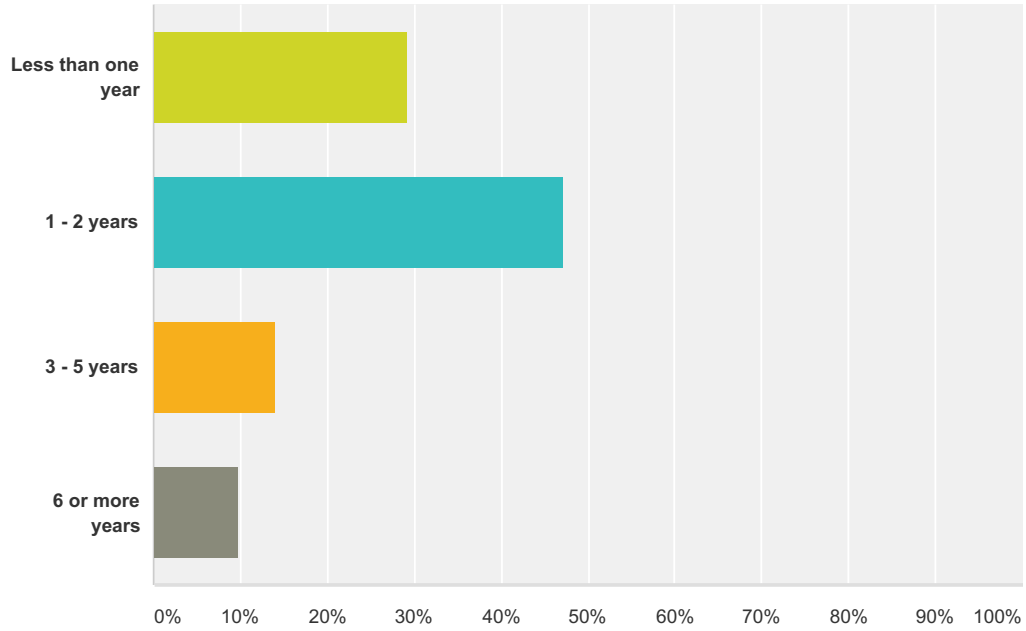


Answer Choices	Responses
Acquired Brain Injury	1.37% 1
ADHD	8.22% 6
Autism Spectrum Disorder	6.85% 5
Blind/Low Vision	0.00% 0
Deaf/Hard of Hearing	2.74% 2
Intellectual Disability (formerly Developmental Disability)	0.00% 0
Learning Disability	38.36% 28
Mental Health Disability (formerly Psychological Disability)	12.33% 9
Physical Disability (formerly Mobility Impairment)	17.81% 13
Other Health Condition or Disability	12.33% 9

Total	73
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Q5 How many years have you received services from the SSD office at this campus?

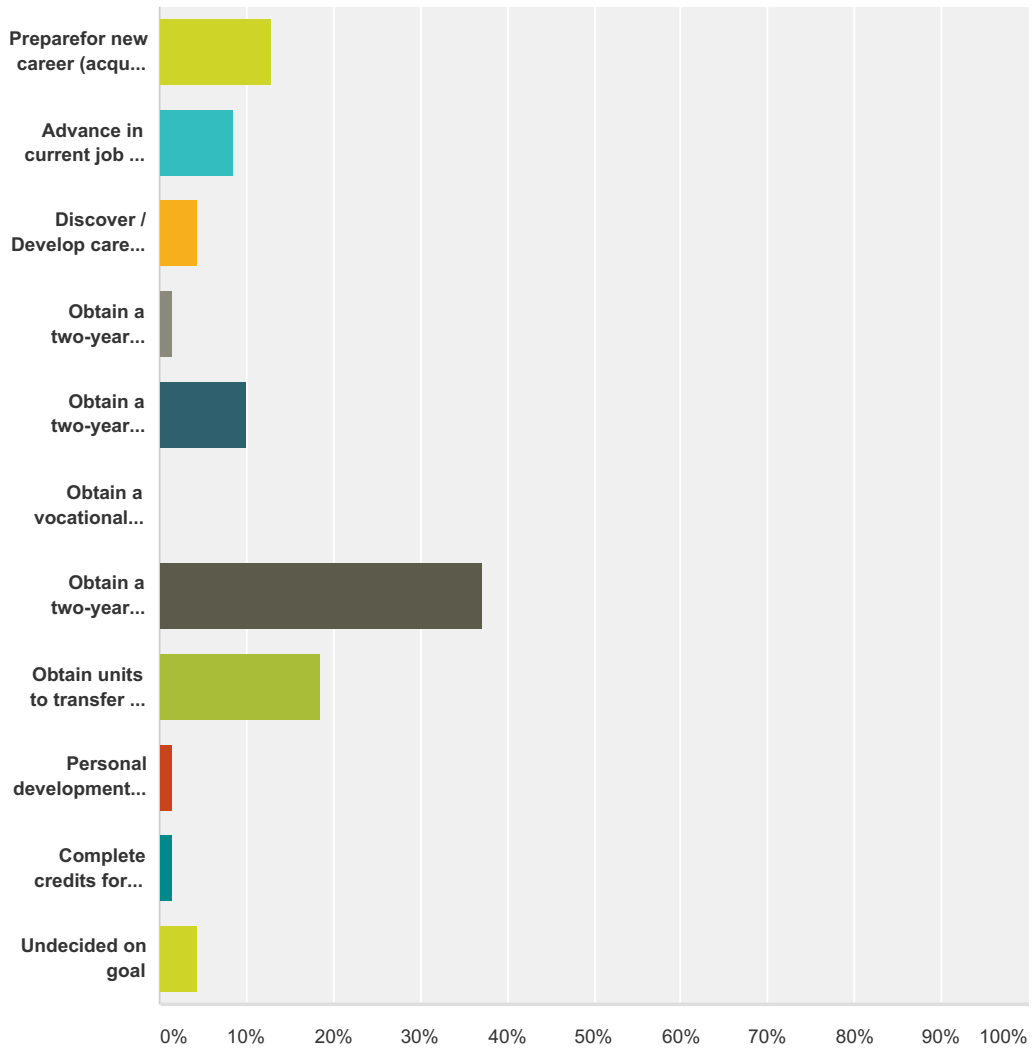
Answered: 72 Skipped: 1



Answer Choices	Responses	
Less than one year	29.17%	21
1 - 2 years	47.22%	34
3 - 5 years	13.89%	10
6 or more years	9.72%	7
Total		72

Q6 What is your main educational goal?

Answered: 70 Skipped: 3



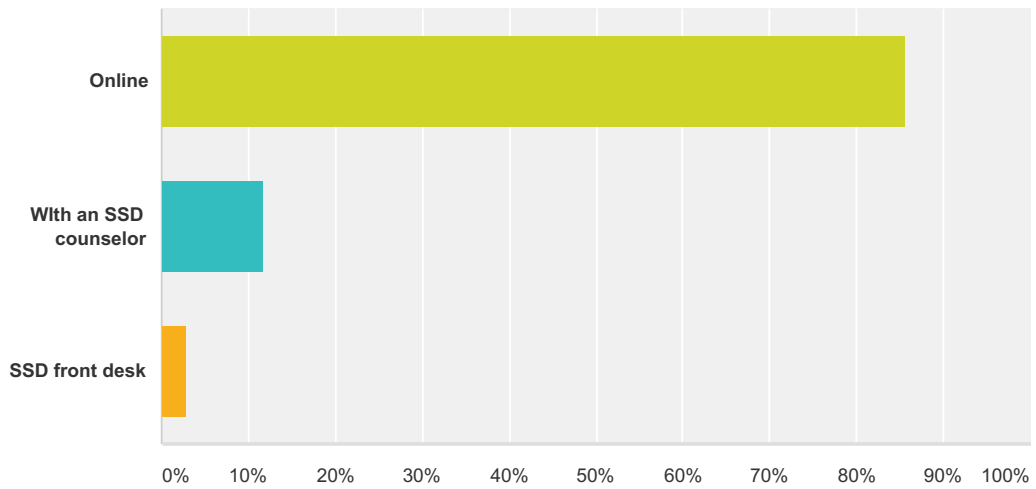
Answer Choices	Responses
Prepare for new career (acquire new job skills)	12.86% 9
Advance in current job / career (update job skills)	8.57% 6
Discover / Develop career interests, plan, goals	4.29% 3
Obtain a two-year vocational degree without transfer	1.43% 1
Obtain a two-year associate degree without transfer	10.00% 7
Obtain a vocational certificate without transfer	0.00% 0
Obtain a two-year associate degree and transfer	37.14% 26
Obtain units to transfer to a four year college	18.57% 13
Personal development and/or maintaining physical fitness	1.43% 1
Complete credits for high school diploma or GED	1.43% 1

SSD - Student Survey, Spring 2016

Undecided on goal	4.29%	3
Total		70

Q7 How did you register for classes this semester?

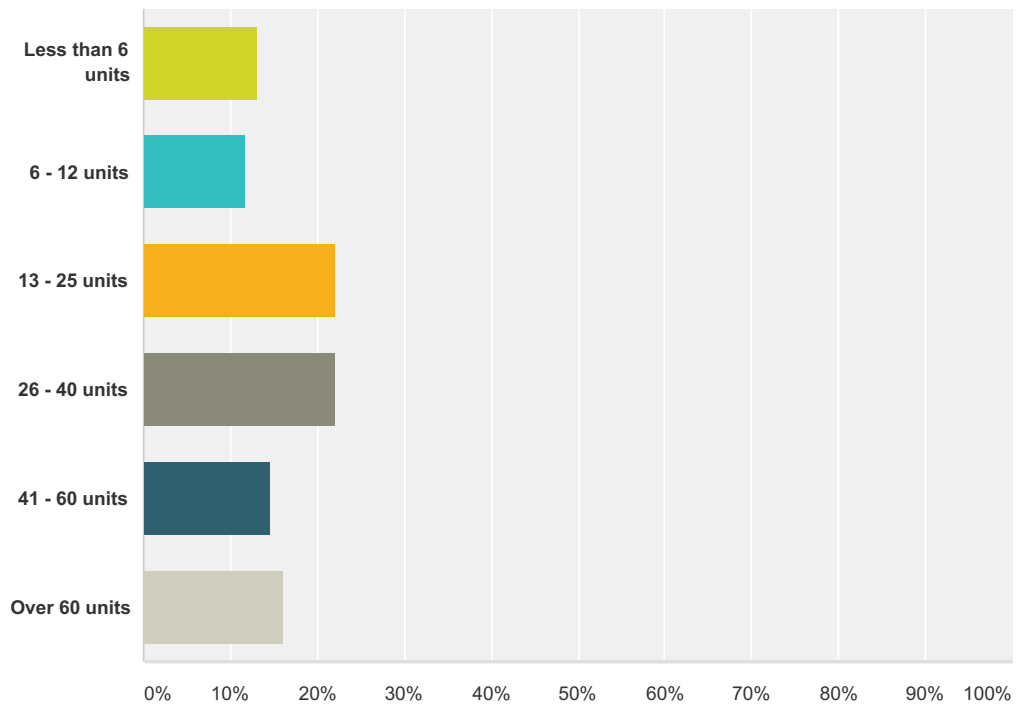
Answered: 69 Skipped: 4



Answer Choices	Responses
Online	85.51% 59
With an SSD counselor	11.59% 8
SSD front desk	2.90% 2
Total	69

Q8 Approximately, how many units have you completed at this campus?

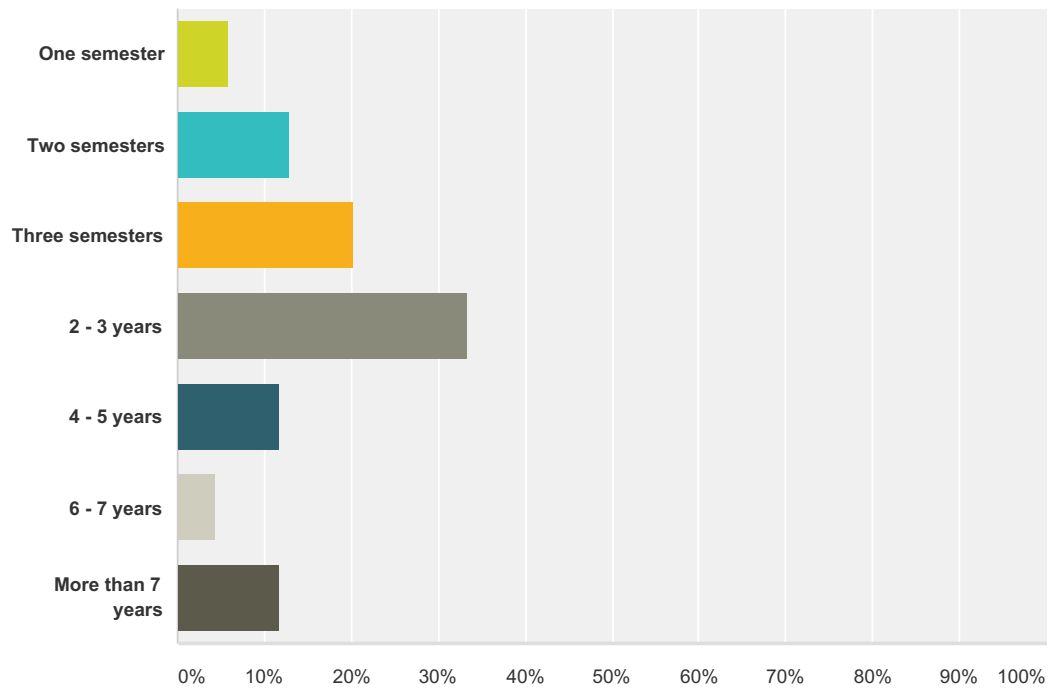
Answered: 68 Skipped: 5



Answer Choices	Responses	
Less than 6 units	13.24%	9
6 - 12 units	11.76%	8
13 - 25 units	22.06%	15
26 - 40 units	22.06%	15
41 - 60 units	14.71%	10
Over 60 units	16.18%	11
Total		68

Q9 How long have you been enrolled at this campus?

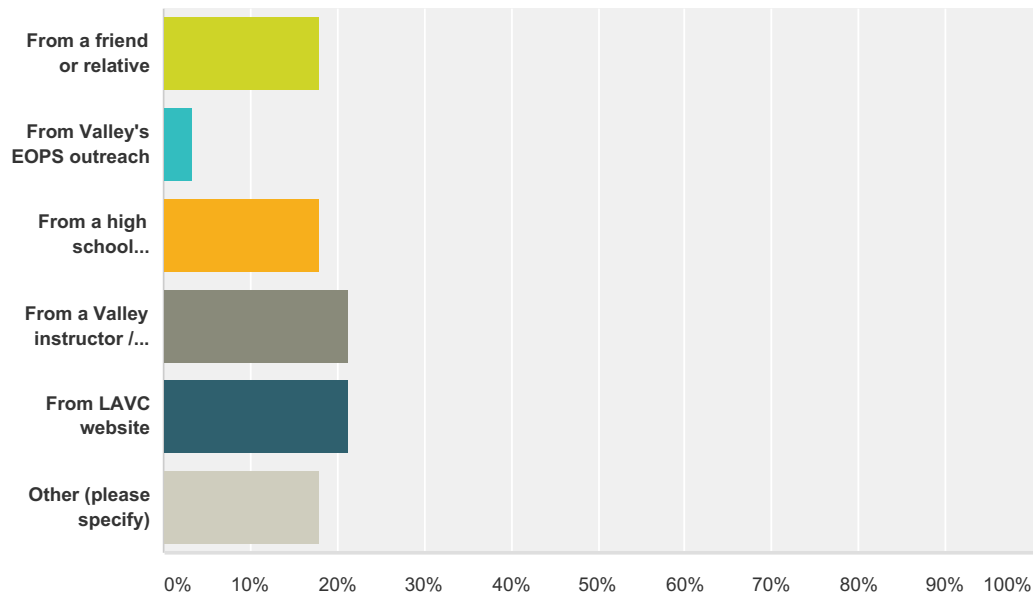
Answered: 69 Skipped: 4



Answer Choices	Responses	Count
One semester	5.80%	4
Two semesters	13.04%	9
Three semesters	20.29%	14
2 - 3 years	33.33%	23
4 - 5 years	11.59%	8
6 - 7 years	4.35%	3
More than 7 years	11.59%	8
Total		69

Q10 How did you hear about the SSD Program?

Answered: 61 Skipped: 12

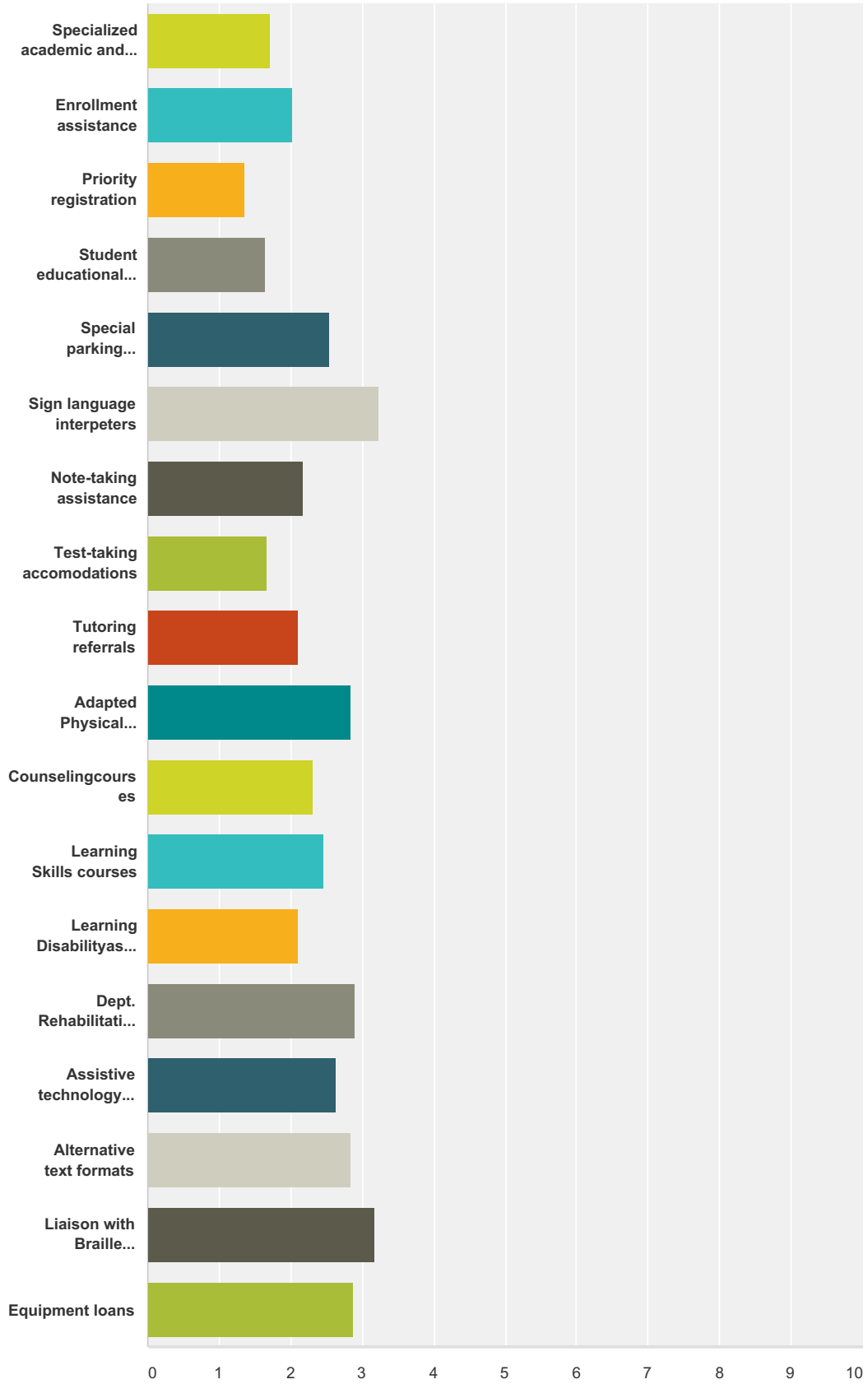


Answer Choices	Responses
From a friend or relative	18.03% 11
From Valley's EOPS outreach	3.28% 2
From a high school counselor / teacher	18.03% 11
From a Valley instructor / staff member	21.31% 13
From LAVC website	21.31% 13
Other (please specify)	18.03% 11
Total	61

**Q11 Are you aware of the services provided
by SSD to eligible students with disability?**

Answered: 61 Skipped: 12

SSD - Student Survey, Spring 2016



	Yes, and I am using the services	Yes, but I don't need to use the services	No, but I need the services	No, and I don't need the services	Total	Weighted Average
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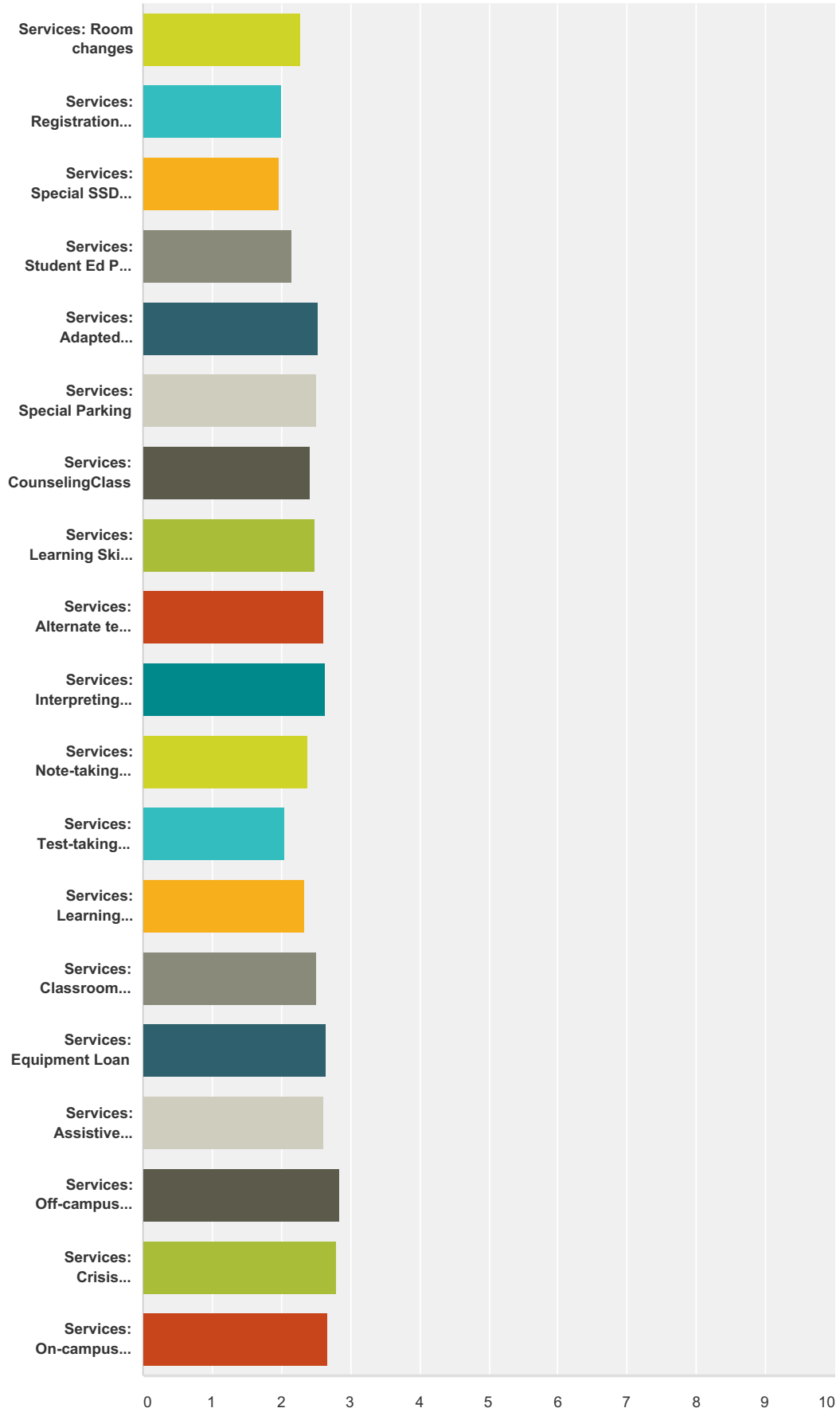
SSD - Student Survey, Spring 2016

Specialized academic and vocational counseling	53.33% 32	26.67% 16	15.00% 9	5.00% 3	60	1.72
Enrollment assistance	32.20% 19	44.07% 26	13.56% 8	10.17% 6	59	2.02
Priority registration	77.19% 44	12.28% 7	8.77% 5	1.75% 1	57	1.35
Student educational planning	59.32% 35	20.34% 12	16.95% 10	3.39% 2	59	1.64
Special parking privileges	20.69% 12	32.76% 19	17.24% 10	29.31% 17	58	2.55
Sign language interpreters	3.57% 2	32.14% 18	1.79% 1	62.50% 35	56	3.23
Note-taking assistance	33.33% 19	33.33% 19	15.79% 9	17.54% 10	57	2.18
Test-taking accomodations	64.41% 38	13.56% 8	13.56% 8	8.47% 5	59	1.66
Tutoring referrals	36.21% 21	27.59% 16	25.86% 15	10.34% 6	58	2.10
Adapted Physical Education courses	13.79% 8	32.76% 19	10.34% 6	43.10% 25	58	2.83
Counselingcourses	27.59% 16	36.21% 21	13.79% 8	22.41% 13	58	2.31
Learning Skills courses	20.34% 12	35.59% 21	20.34% 12	23.73% 14	59	2.47
Learning Disabilityassessment	47.37% 27	17.54% 10	12.28% 7	22.81% 13	57	2.11
Dept. Rehabilitation liaison	11.11% 6	29.63% 16	16.67% 9	42.59% 23	54	2.91
Assistive technology access	21.43% 12	28.57% 16	14.29% 8	35.71% 20	56	2.64
Alternative text formats	17.86% 10	26.79% 15	8.93% 5	46.43% 26	56	2.84
Liaison with Braille Institute	3.45% 2	34.48% 20	3.45% 2	58.62% 34	58	3.17
Equipment loans	12.50% 7	30.36% 17	14.29% 8	42.86% 24	56	2.88

**Q12 Rate how SSD provided the following
Accomodations in a timely manner.**

Answered: 60 Skipped: 13

SSD - Student Survey, Spring 2016

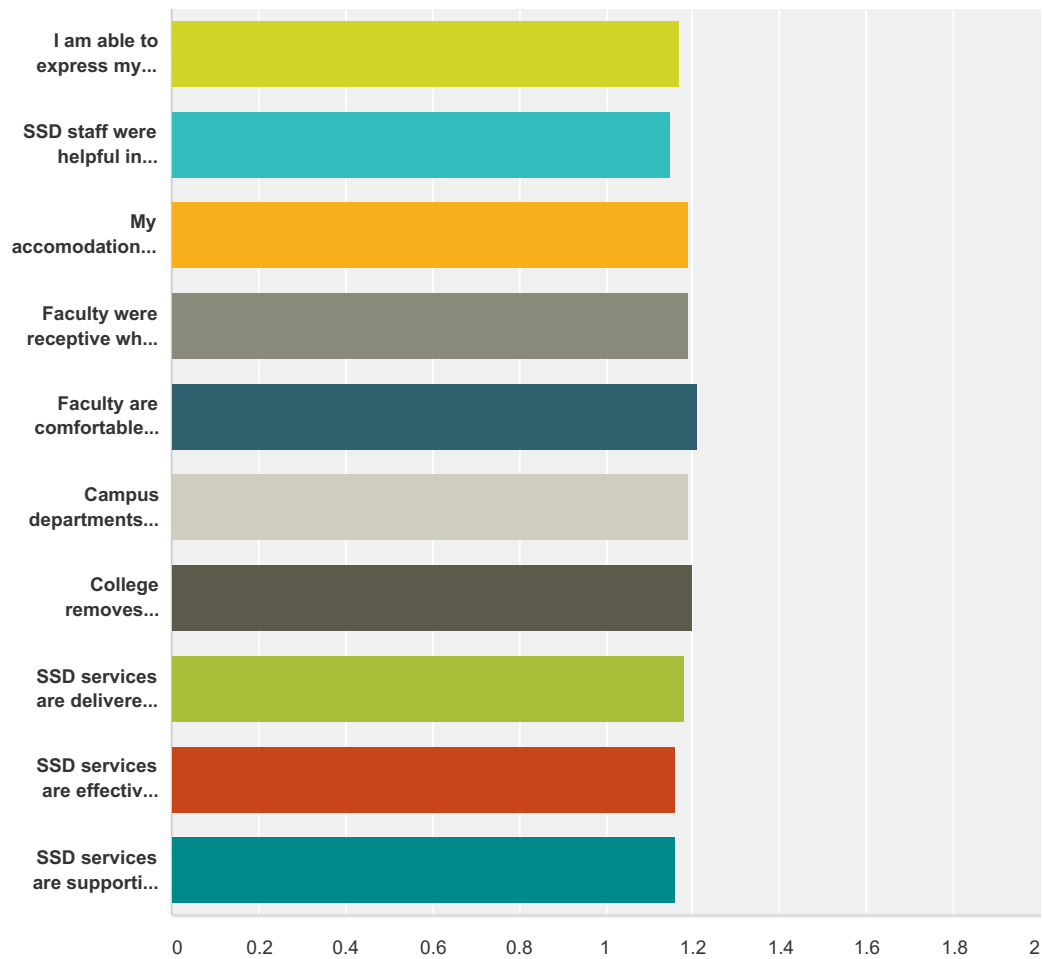


SSD - Student Survey, Spring 2016

	Strongly Agree	Agree	Not Applicable	Disagree	Strongly disagree	Total	Weighted Average
Services: Room changes	31.03% 18	18.97% 11	44.83% 26	1.72% 1	3.45% 2	58	2.28
Services: Registration Assistance (Adds/Drops)	38.98% 23	30.51% 18	25.42% 15	1.69% 1	3.39% 2	59	2.00
Services: Special SSD Counseling	38.33% 23	40.00% 24	13.33% 8	3.33% 2	5.00% 3	60	1.97
Services: Student Ed Plan Assistance	35.59% 21	33.90% 20	16.95% 10	8.47% 5	5.08% 3	59	2.14
Services: Adapted Physical Education	22.03% 13	15.25% 9	55.93% 33	1.69% 1	5.08% 3	59	2.53
Services: Special Parking	22.81% 13	17.54% 10	50.88% 29	3.51% 2	5.26% 3	57	2.51
Services: CounselingClass	23.21% 13	23.21% 13	46.43% 26	1.79% 1	5.36% 3	56	2.43
Services: Learning Skills Class	20.00% 11	23.64% 13	49.09% 27	1.82% 1	5.45% 3	55	2.49
Services: Alternate text materials	15.79% 9	19.30% 11	57.89% 33	1.75% 1	5.26% 3	57	2.61
Services: Interpreting services	15.79% 9	14.04% 8	64.91% 37	1.75% 1	3.51% 2	57	2.63
Services: Note-taking services	28.07% 16	24.56% 14	35.09% 20	7.02% 4	5.26% 3	57	2.37
Services: Test-taking services	45.61% 26	21.05% 12	24.56% 14	1.75% 1	7.02% 4	57	2.04
Services: Learning Disability Assessment	23.21% 13	30.36% 17	41.07% 23	0.00% 0	5.36% 3	56	2.34
Services: Classroom Adjustable Tables and/or Cushioned Chairs	22.41% 13	22.41% 13	44.83% 26	3.45% 2	6.90% 4	58	2.50
Services: Equipment Loan	19.30% 11	15.79% 9	54.39% 31	1.75% 1	8.77% 5	57	2.65
Services: Assistive Technology Training and Assistance	21.05% 12	19.30% 11	47.37% 27	3.51% 2	8.77% 5	57	2.60
Services: Off-campus referrals	15.79% 9	14.04% 8	54.39% 31	1.75% 1	14.04% 8	57	2.84
Services: Crisis Counseling	14.55% 8	14.55% 8	56.36% 31	5.45% 3	9.09% 5	55	2.80
Services: On-campus referrals	19.30% 11	15.79% 9	52.63% 30	3.51% 2	8.77% 5	57	2.67

Q13 "Agree" or "Disagree" to the following statements:

Answered: 59 Skipped: 14



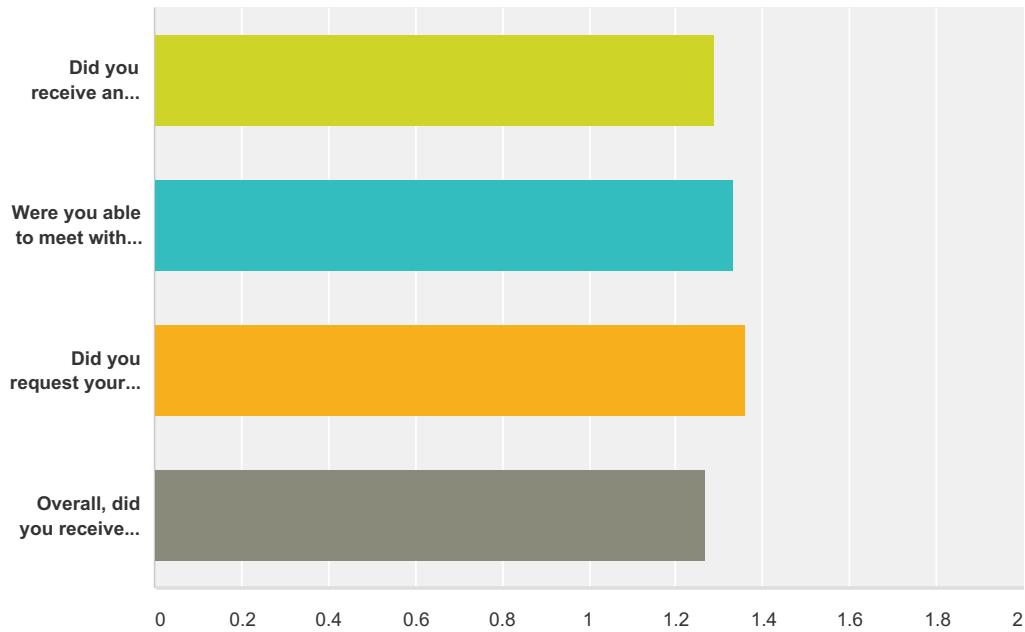
	Agree	Disagree	Total	Weighted Average
I am able to express my disability-related needs to my instructors / counselors	82.76% 48	17.24% 10	58	1.17
SSD staff were helpful in handling my case	84.75% 50	15.25% 9	59	1.15
My accomodations gave me equal access to class instructors, materials, and evaluation	81.03% 47	18.97% 11	58	1.19
Faculty were receptive when discussing my accomodation letters	80.70% 46	19.30% 11	57	1.19
Faculty are comfortable interacting with person with disability	79.31% 46	20.69% 12	58	1.21
Campus departments (besides SSD Office) respond to the needs of students with disabilities	80.70% 46	19.30% 11	57	1.19
College removes architectural barriers once they are identified	80.36% 45	19.64% 11	56	1.20

SSD - Student Survey, Spring 2016

SSD services are delivered in a timely manner	82.46% 47	17.54% 10	57	1.18
SSD services are effective in meeting my needs	84.48% 49	15.52% 9	58	1.16
SSD services are supportive to my success	84.21% 48	15.79% 9	57	1.16

Q14 Answer the following questions based on your experience during the priority registration period.

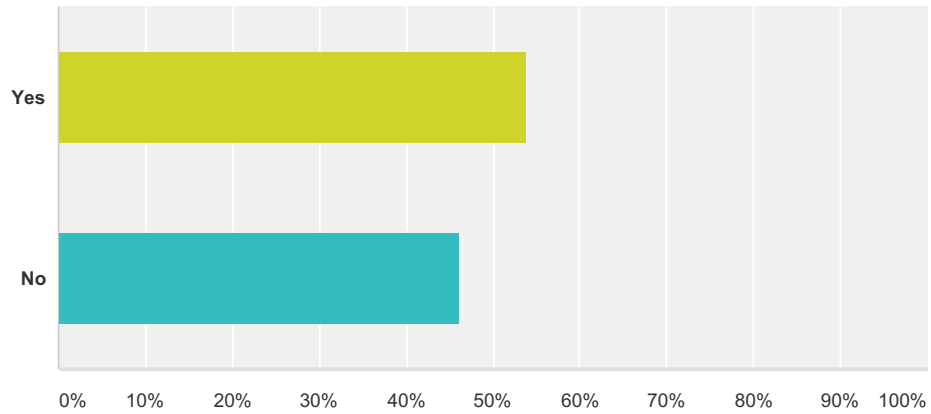
Answered: 59 Skipped: 14



	Yes	No	Not Applicable	Total	Weighted Average
Did you receive an email announcing the priority registration period?	72.88% 43	25.42% 15	1.69% 1	59	1.29
Were you able to meet with a counselor?	74.14% 43	18.97% 11	6.90% 4	58	1.33
Did you request your accommodations?	69.49% 41	25.42% 15	5.08% 3	59	1.36
Overall, did you receive satisfactory services?	77.97% 46	16.95% 10	5.08% 3	59	1.27

Q15 Was the process for requesting alternate media formats or assisstive technology training made clear to you by the SSD staff?

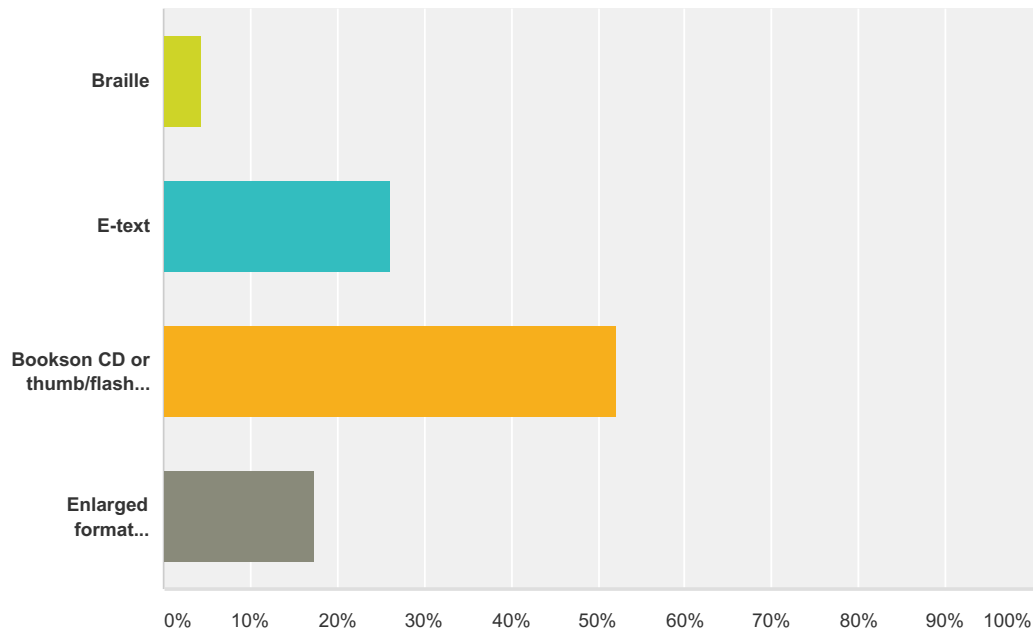
Answered: 52 Skipped: 21



Answer Choices	Responses
Yes	53.85% 28
No	46.15% 24
Total	52

Q16 What kind of alternate mediaformats did you request? (Mark all that apply)

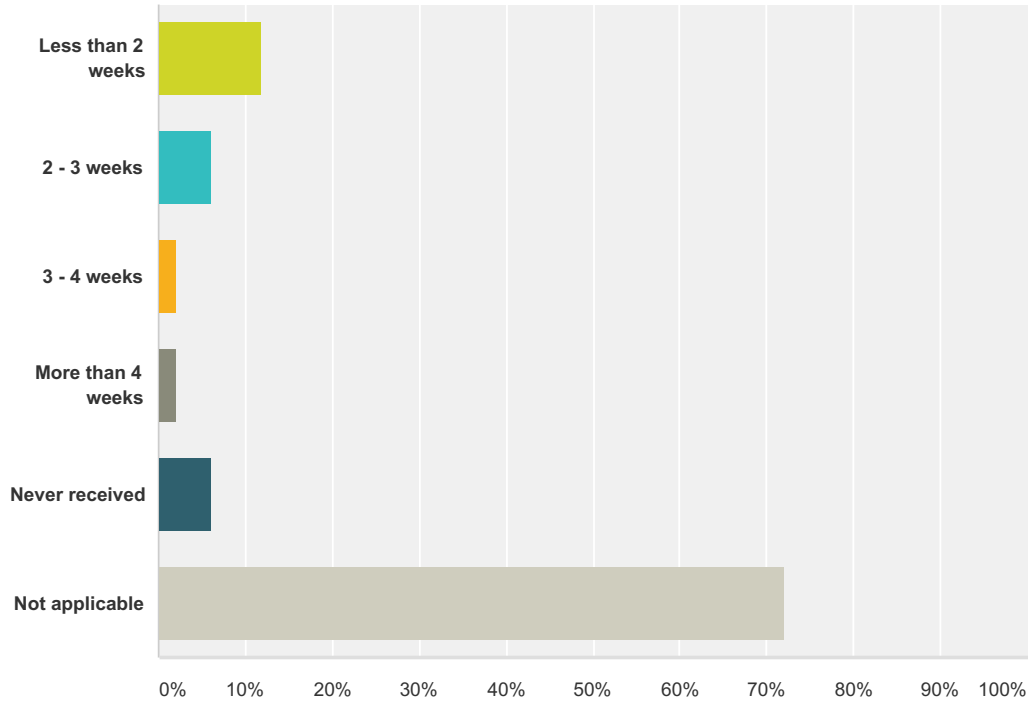
Answered: 23 Skipped: 50



Answer Choices	Responses
Braille	4.35% 1
E-text	26.09% 6
Bookson CD or thumb/flash drive	52.17% 12
Enlarged format materials	17.39% 4
Total	23

Q17 If you requested books in alternate media formats, how long did it take you to receive them?

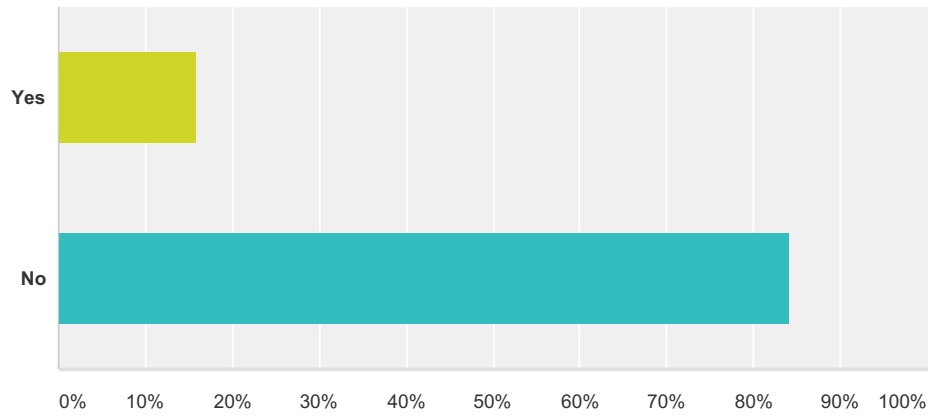
Answered: 50 Skipped: 23



Answer Choices	Responses
Less than 2 weeks	12.00% 6
2 - 3 weeks	6.00% 3
3 - 4 weeks	2.00% 1
More than 4 weeks	2.00% 1
Never received	6.00% 3
Not applicable	72.00% 36
Total	50

Q18 Have you used the SSD High Tech Center this year?

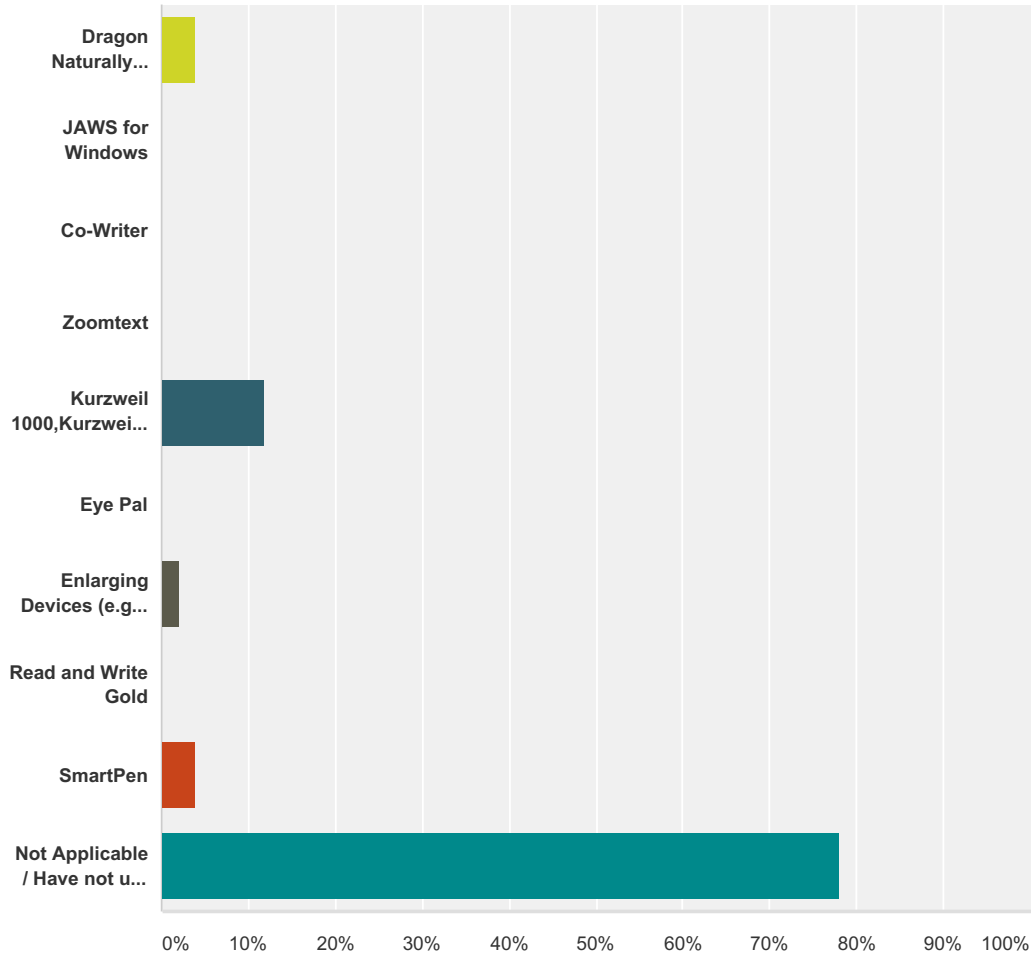
Answered: 57 Skipped: 16



Answer Choices	Responses	
Yes	15.79%	9
No	84.21%	48
Total		57

Q19 What software / hardware in the SSD High Tech Center have you used? (mark all that apply)

Answered: 50 Skipped: 23

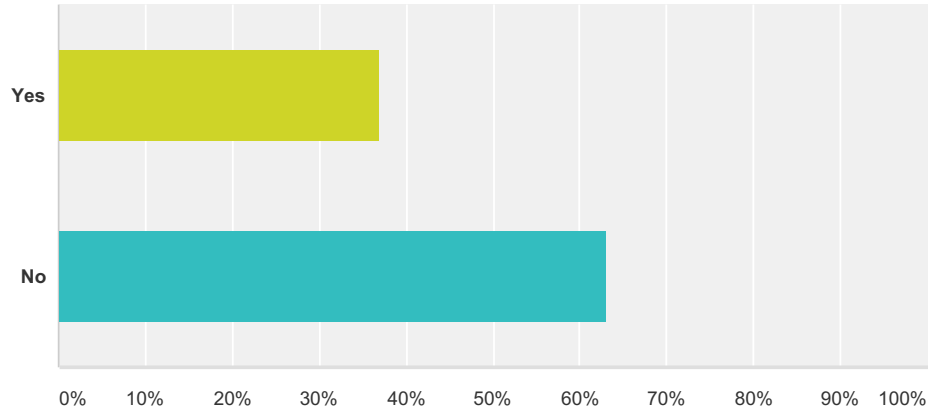


Answer Choices	Responses
Dragon Naturally Speaking	4.00% 2
JAWS for Windows	0.00% 0
Co-Writer	0.00% 0
Zoomtext	0.00% 0
Kurzweil 1000, Kurzweil Firefly, or Kurzweil 3000	12.00% 6
Eye Pal	0.00% 0
Enlarging Devices (e.g. video/digital magnifier or CCTV)	2.00% 1
Read and Write Gold	0.00% 0
SmartPen	4.00% 2
Not Applicable / Have not used any of the software / hardware	78.00% 39

Total	50
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Q20 Did you receive sufficient training to use and operate assistive technology independently?

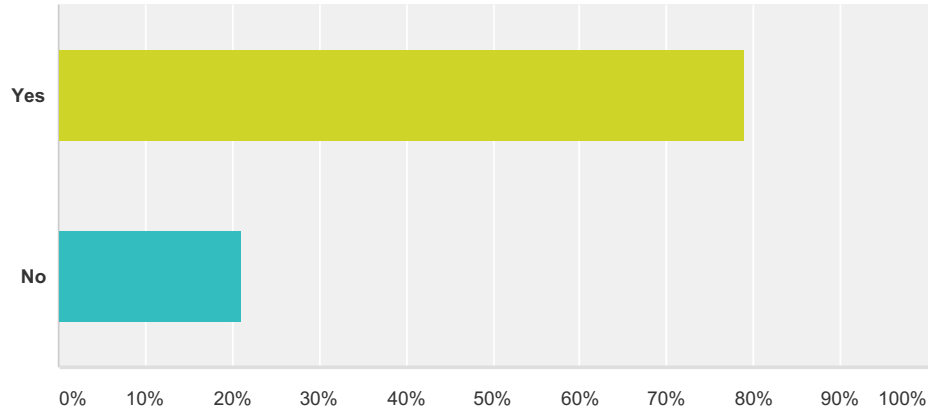
Answered: 46 Skipped: 27



Answer Choices	Responses	
Yes	36.96%	17
No	63.04%	29
Total		46

Q21 Do you feel that all staff and faculty in the SSD office treat you with dignity and respect?

Answered: 57 Skipped: 16



Answer Choices	Responses	
Yes	78.95%	45
No	21.05%	12
Total		57