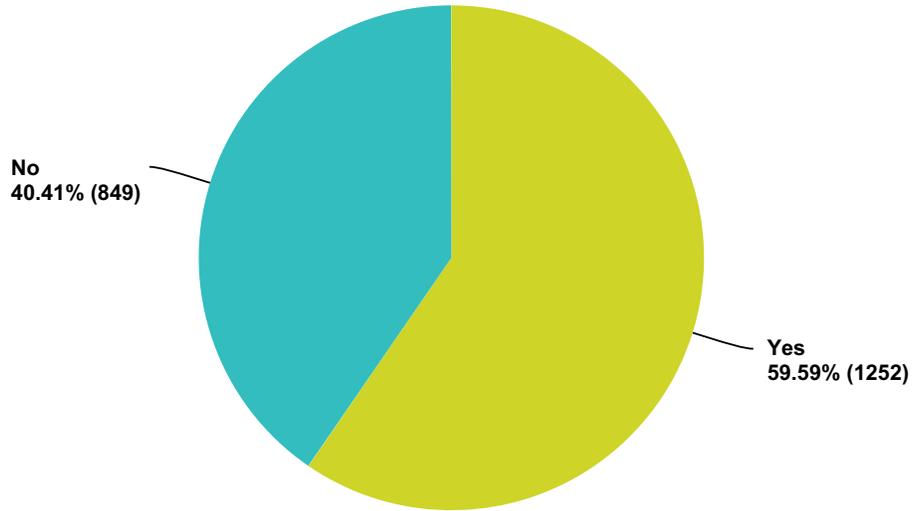


Q2 Have you seen a counselor within the past year?

Answered: 2,101 Skipped: 1



Answer Choices	Responses	
Yes	59.59%	1,252
No	40.41%	849
Total		2,101

Counseling Survey Spring 2014

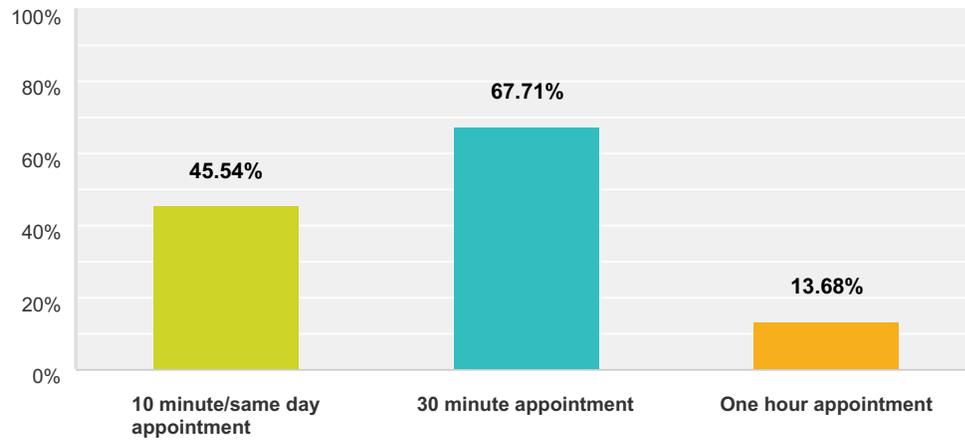
Q3 If you have seen a counselor(s) as part of a special program or services, check all that apply.

Answered: 1,155 Skipped: 947

Answer Choices	Responses
Athletes	2% 19
CalWORKs	7% 80
Extended Opportunity Programs & Services (EOPs)	17% 201
International Students Program	2% 24
Puente	2% 18
Service Learning	6% 72
Services for Students with Disabilities (SSD)	7% 85
STEM	4% 46
Transfer Alliance/Honors Program (TAP)	12% 141
TRiO	3% 31
Veteran Services	1% 17
Not applicable	49% 566
Total Respondents: 1,155	

Q4 What type(s) of appointment(s) did you have? (Select all that apply.)

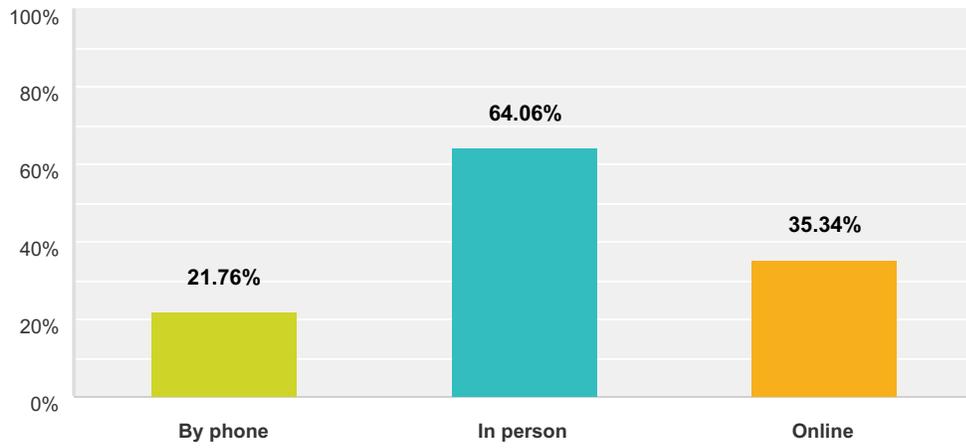
Answered: 1,155 Skipped: 947



Answer Choices	Responses	
10 minute/same day appointment	45.54%	526
30 minute appointment	67.71%	782
One hour appointment	13.68%	158
Total Respondents: 1,155		

Q5 How did you schedule your counseling appointment(s)? (Select all that apply.)

Answered: 1,149 Skipped: 953



Answer Choices	Responses	
By phone	21.76%	250
In person	64.06%	736
Online	35.34%	406
Total Respondents: 1,149		

Q6 Please rate your experience with scheduling counseling appointment(s).

Answered: 1,155 Skipped: 947

	Very easy	Easy	Not difficult	Difficult	Very difficult	Did not attempt to schedule using this method.	Total
By phone	17.32% 200	14.29% 165	9.26% 107	7.19% 83	8.57% 99	43.38% 501	1,155
In-person	38.44% 444	20.69% 239	10.13% 117	5.54% 64	5.02% 58	20.17% 233	1,155
Online	21.39% 247	13.42% 155	12.21% 141	9.35% 108	9.78% 113	33.85% 391	1,155

Counseling Survey Spring 2014

Q7 What type of information/service(s) did the counselor(s) provide? (Select all that apply.)

Answered: 1,155 Skipped: 947

Answer Choices	Responses	
Academic/progress, probation or dismissal	30.91%	357
Assistance with filing a petition	12.38%	143
Campus resources/referrals	10.04%	116
Career counseling	29.78%	344
Degree/certificate requirements	45.28%	523
Evaluation of transcripts	22.68%	262
Financial Aid appeal	11.43%	132
How to choose a major	18.53%	214
Prerequisite verification	23.98%	277
Personal counseling	16.71%	193
Placement/assessment results review	7.27%	84
Student Educational Planning (SEP)	35.41%	409
Transfer requirements	52.21%	603
Total Respondents: 1,155		

Counseling Survey Spring 2014

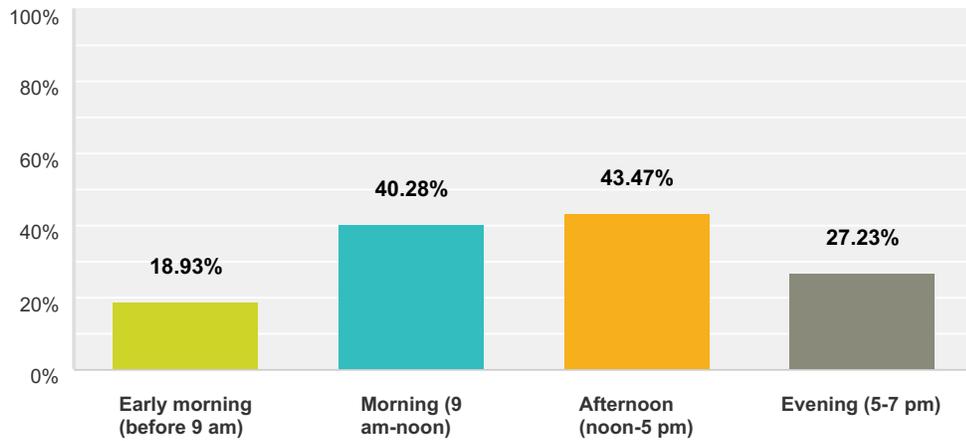
**Q8 Based on your counseling session(s),
tell us to what extent you agree with the
following statements:**

Answered: 1,155 Skipped: 947

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Total
The counselor listened to my individual needs	56.71% 655	36.45% 421	3.29% 38	1.90% 22	1.65% 19	1,155
The counselor clearly communicated degree and transfer requirements	55.06% 636	34.37% 397	5.02% 58	2.16% 25	3.38% 39	1,155
The counselor encouraged my educational or career goals	52.99% 612	32.81% 379	6.49% 75	3.29% 38	4.42% 51	1,155
The counselor was helpful in planning for my educational goals	53.25% 615	34.03% 393	5.63% 65	3.03% 35	4.07% 47	1,155

Q9 When is it most convenient for you to meet with a counselor?

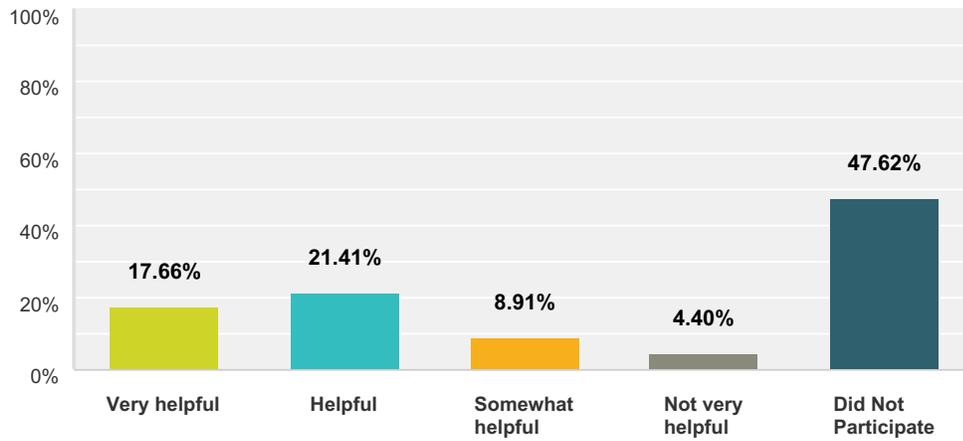
Answered: 1,976 Skipped: 126



Answer Choices	Responses
Early morning (before 9 am)	18.93% 374
Morning (9 am-noon)	40.28% 796
Afternoon (noon-5 pm)	43.47% 859
Evening (5-7 pm)	27.23% 538
Total Respondents: 1,976	

Q10 Please rate your experience with the New Student Orientation/Advisement

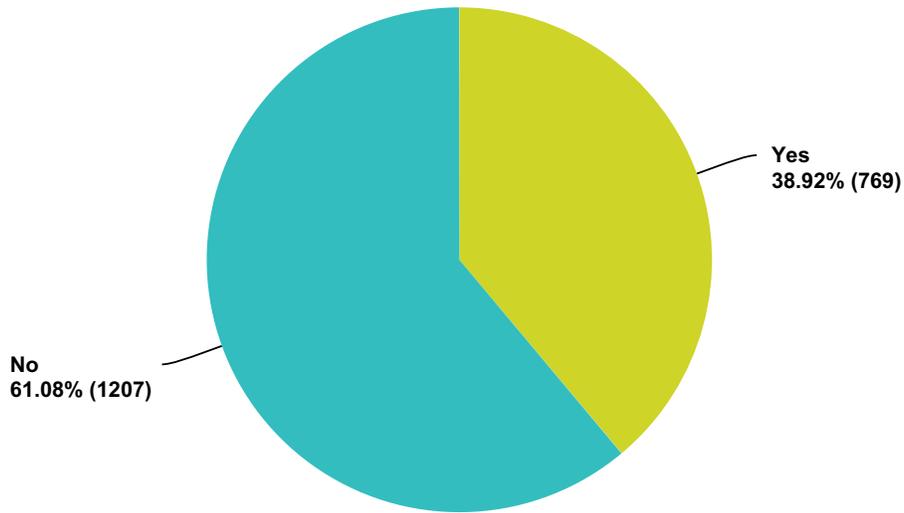
Answered: 1,976 Skipped: 126



Answer Choices	Responses	Count
Very helpful	17.66%	349
Helpful	21.41%	423
Somewhat helpful	8.91%	176
Not very helpful	4.40%	87
Did Not Participate	47.62%	941
Total		1,976

Q11 Have you visited the Counseling Department webpage?

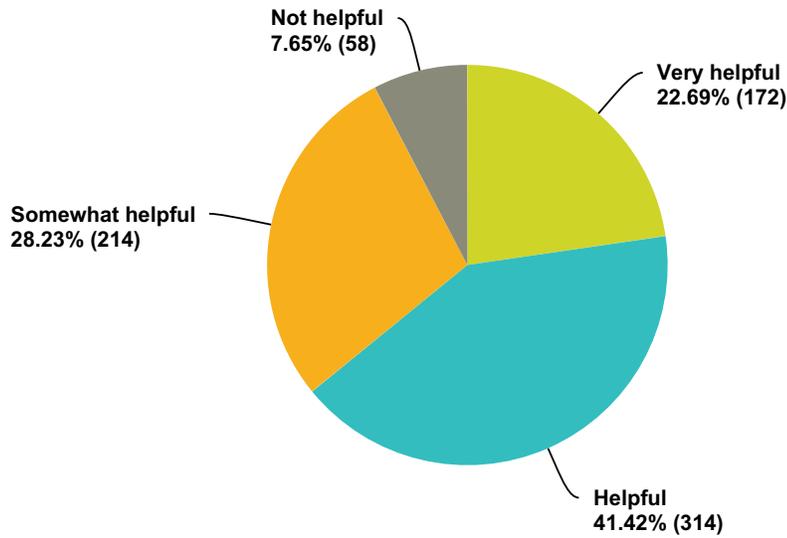
Answered: 1,976 Skipped: 126



Answer Choices	Responses	
Yes	38.92%	769
No	61.08%	1,207
Total		1,976

Q12 Please rate your experience with the Counseling Department webpage.

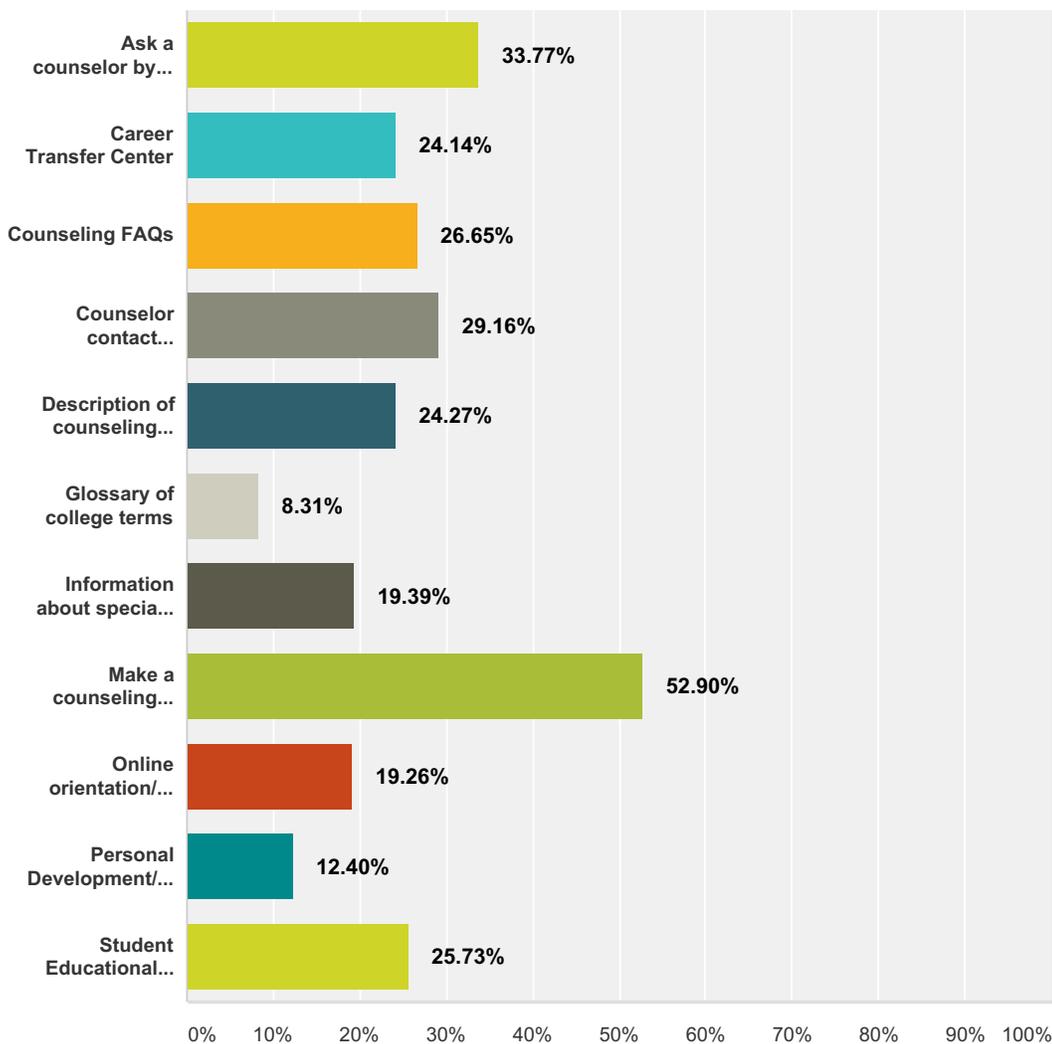
Answered: 758 Skipped: 1,344



Answer Choices	Responses	
Very helpful	22.69%	172
Helpful	41.42%	314
Somewhat helpful	28.23%	214
Not helpful	7.65%	58
Total		758

Q13 What feature(s) did you find helpful on the webpage? (Select all that apply.)

Answered: 758 Skipped: 1,344



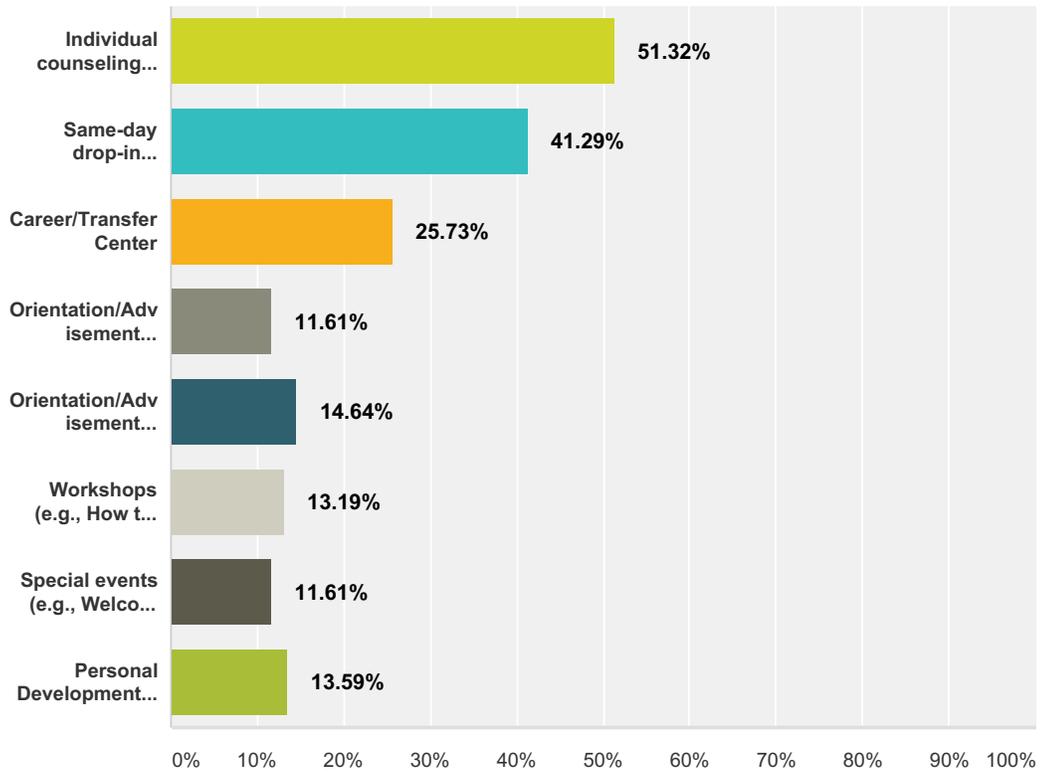
Answer Choices	Responses
Ask a counselor by email	33.77% 256
Career Transfer Center	24.14% 183
Counseling FAQs	26.65% 202
Counselor contact information	29.16% 221
Description of counseling services	24.27% 184
Glossary of college terms	8.31% 63
Information about special programs (TAP, Puente, Service Learning, Veterans, International Students)	19.39% 147
Make a counseling appointment	52.90% 401

Counseling Survey Spring 2014

Online orientation/advisement	19.26%	146
Personal Development/Counseling courses	12.40%	94
Student Educational Planning	25.73%	195
Total Respondents: 758		

Q14 What other counseling resource(s) have you utilized? (Select all that apply.)

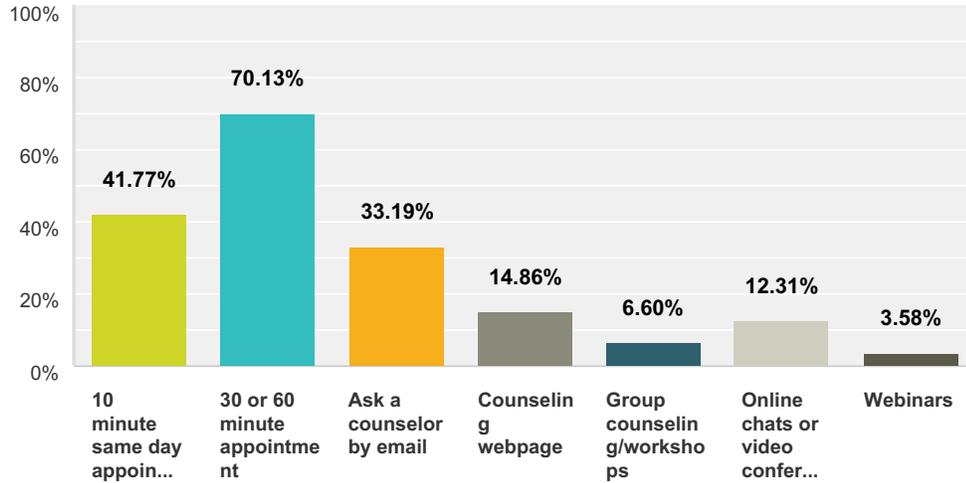
Answered: 758 Skipped: 1,344



Answer Choices	Responses
Individual counseling appointment	51.32% 389
Same-day drop-in counseling	41.29% 313
Career/Transfer Center	25.73% 195
Orientation/Advisement (in-person)	11.61% 88
Orientation/Advisement (online)	14.64% 111
Workshops (e.g., How to decide on a Major, TAG, Transfer)	13.19% 100
Special events (e.g., Welcome Fair, College Fair, Job Shadowing)	11.61% 88
Personal Development courses	13.59% 103
Total Respondents: 758	

Q15 How would you prefer to get counseling information? (Select all that apply.)

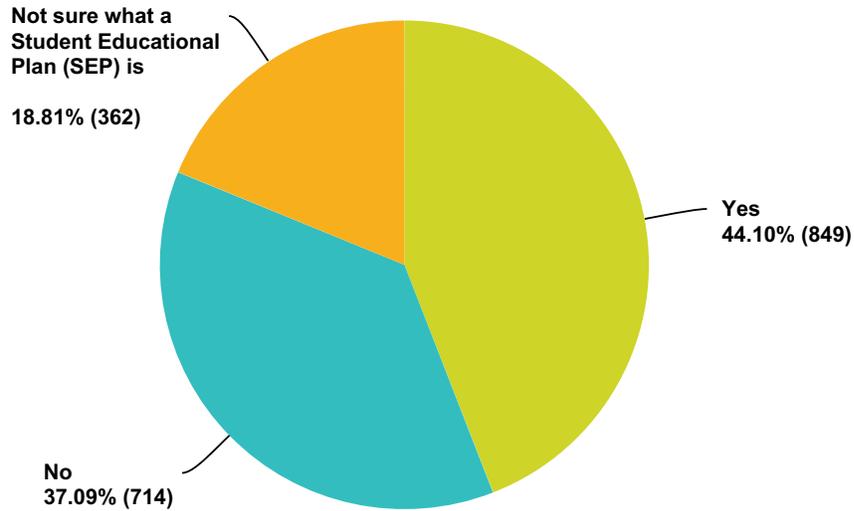
Answered: 1,925 Skipped: 177



Answer Choices	Responses
10 minute same day appointment	41.77% 804
30 or 60 minute appointment	70.13% 1,350
Ask a counselor by email	33.19% 639
Counseling webpage	14.86% 286
Group counseling/workshops	6.60% 127
Online chats or video conferencing	12.31% 237
Webinars	3.58% 69
Total Respondents: 1,925	

Q16 Have you met with a counselor to develop a Student Educational Plan (SEP)?

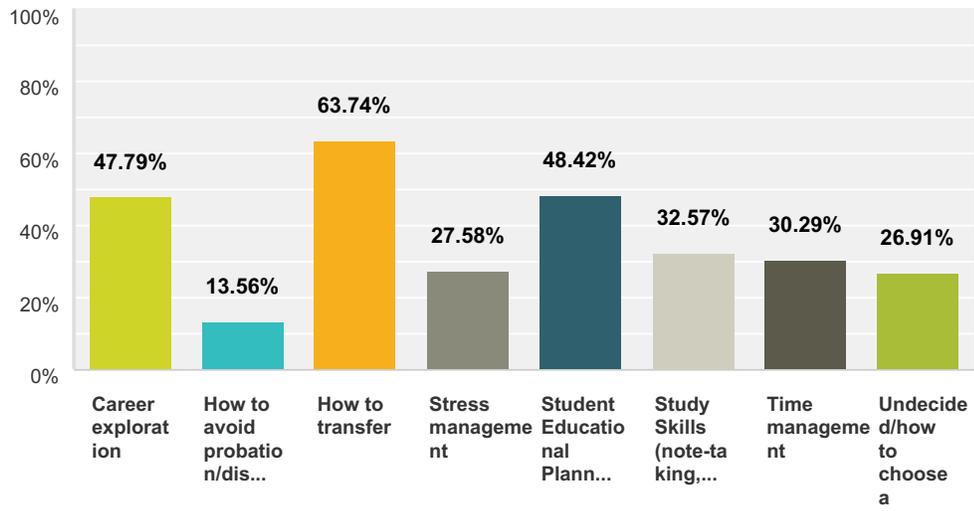
Answered: 1,925 Skipped: 177



Answer Choices	Responses	
Yes	44.10%	849
No	37.09%	714
Not sure what a Student Educational Plan (SEP) is	18.81%	362
Total		1,925

Q17 What counseling workshop topics would interest you? (Select all that apply).

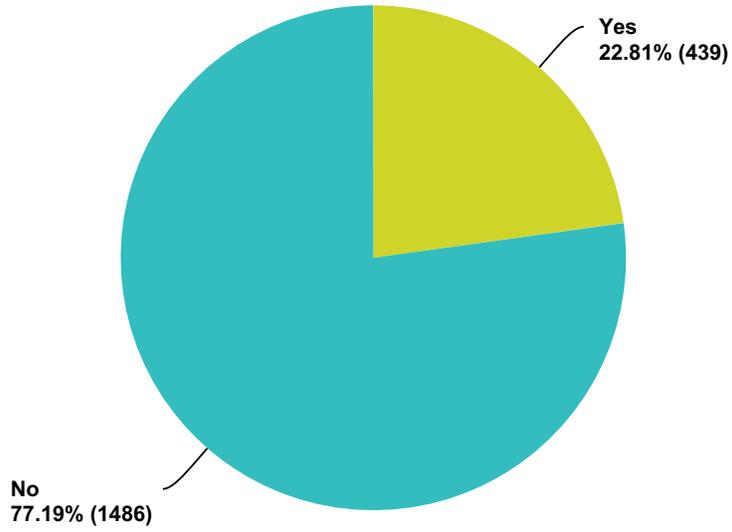
Answered: 1,925 Skipped: 177



Answer Choices	Responses
Career exploration	47.79% 920
How to avoid probation/dismissal	13.56% 261
How to transfer	63.74% 1,227
Stress management	27.58% 531
Student Educational Planning (SEP)	48.42% 932
Study Skills (note-taking, how to study for exams, etc.)	32.57% 627
Time management	30.29% 583
Undecided/how to choose a major	26.91% 518
Total Respondents: 1,925	

Q18 Have you taken a Personal Development/Counseling course?

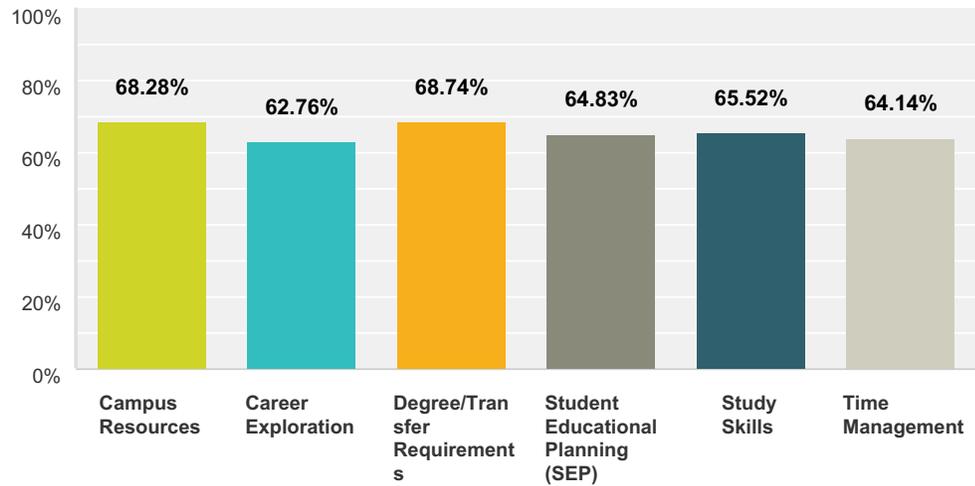
Answered: 1,925 Skipped: 177



Answer Choices	Responses	
Yes	22.81%	439
No	77.19%	1,486
Total		1,925

Q19 What did you learn in your Personal Development/Counseling course? (Select all that apply.)

Answered: 435 Skipped: 1,667



Answer Choices	Responses
Campus Resources	68.28% 297
Career Exploration	62.76% 273
Degree/Transfer Requirements	68.74% 299
Student Educational Planning (SEP)	64.83% 282
Study Skills	65.52% 285
Time Management	64.14% 279
Total Respondents: 435	

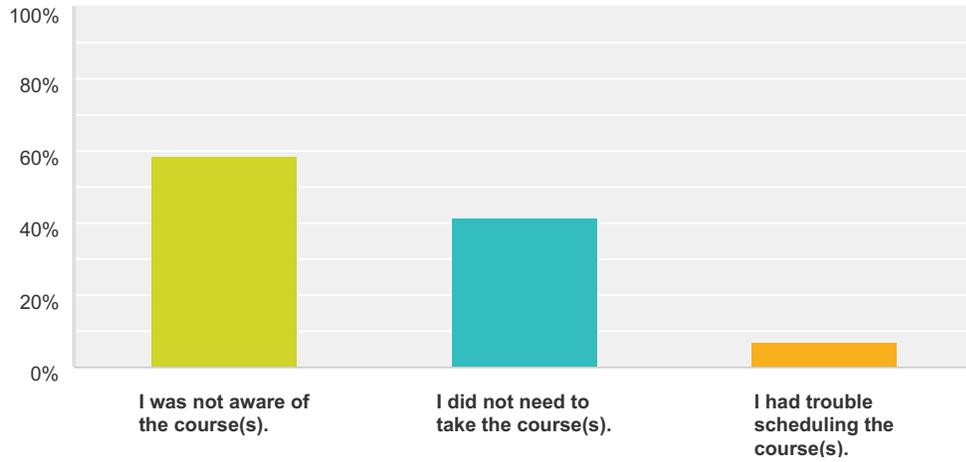
#	Other topics that you learned (please specify)	Date
1	the importance of diversity, emotional intelligence	4/28/2014 3:36 PM
2	Stress and Time Managment	4/23/2014 5:55 PM
3	Leadership , once one knows useful info once one can teach others about it.	4/17/2014 11:49 PM
4	EOPS counseling	4/17/2014 1:14 PM
5	In progress	4/16/2014 10:30 AM
6	workshops that valley college has to offer	4/15/2014 9:13 AM
7	Human Behavior	4/13/2014 4:47 PM
8	Different Learning Styles, and COPS exam	4/7/2014 9:32 PM
9	Networking, fafsa, grants	4/5/2014 4:40 PM
10	I took it a while back.	3/25/2014 10:52 AM
11	How to communicate better	3/24/2014 12:09 PM

Counseling Survey Spring 2014

12	Potential universities to transfer based on my major	3/19/2014 7:31 PM
13	Certificates, Job Skills,	3/13/2014 1:42 PM
14	Picking a degree.	3/12/2014 8:01 PM
15	is a horrible thing and is discouraging to males.	3/12/2014 3:27 PM
16	appetite and interest survey,	3/12/2014 9:32 AM
17	i learned that i could go to the counselor for help with a degree	3/12/2014 8:13 AM

Q20 You indicated that you have not taken a Personal Development/Counseling course; Please select the reason why? (Select all that apply.)

Answered: 1,487 Skipped: 615



Answer Choices	Responses	
I was not aware of the course(s).	58.64%	872
I did not need to take the course(s).	41.43%	616
I had trouble scheduling the course(s).	7.13%	106
Total Respondents: 1,487		

Counseling Survey Spring 2014

Q21 Please share your comments about your Counseling experience(s).

Answered: 817 Skipped: 1,285

#	Responses	Date
1	I don't have any comments	5/6/2014 11:03 PM
2	Canceling Department is very helpful.	5/6/2014 10:58 PM
3	Have not seen a counselor, but do plan to meet with one in the future.	5/6/2014 8:28 PM
4	it wasnt with a counseling instructor it was with a person from calworks office.	5/6/2014 3:11 PM
5	Counseling is very useful,because it helps me to keep my academic achievement	5/6/2014 10:16 AM
6	GREAT	5/6/2014 8:42 AM
7	It helped me.	5/5/2014 8:54 PM
8	I have not engaged in any Counseling therefore I have no Counseling experience.	5/4/2014 2:52 PM
9	The counselor who helped me was very helpful.	5/2/2014 4:49 PM
10	Well at valley I never had any conseling experince but at thers colleges yes.	5/2/2014 9:21 AM
11	It has been a good experience. was so helpful in the Personal Development course.	5/1/2014 8:49 PM
12	i wish the counselors would be more caring about the students needs. Every time i go i feel like it was a waste of my time. Students need guidance and support. I feel like i haven't got that with the counselors that i have seen in the past.	5/1/2014 6:36 PM
13	Having only one specific time on a Tuesday to schedule counseling appointments online is frustrating and counter productive.	5/1/2014 2:04 PM
14	It would be very beneficial that could provide easier curriculum online	4/30/2014 11:52 PM
15	Useful	4/30/2014 10:19 PM
16	I have not had a bad experience. Reason for my absence this year was time. But anticipating my next visit.	4/30/2014 8:06 PM
17	some of the counselors don't know what they are doing. I end up more confused or asked to find out info through anther college. So far, some of my questions still have no been answered. I wish there were more knowledgeable counselors to help.	4/30/2014 7:41 PM
18	I had no experience	4/30/2014 6:06 PM
19	Despite my having tried repeatedly to emphasize and state my academic, educational, & professional interests -- to the visible annoyance of the couple different counselors I've spoken to, both in the school's main counseling office, and most especially the CALWorks counselor who set up my SEP -- and the extent of my preparation thusfar, I have on each occasion, with each separate counselor, to varying degrees, dismissed, negated, half-ridiculed, redirected, or otherwise put down in a disdainful manner, my expressed goals, dreams, aspirations, and plans, as well as my current and recent courses and level of completion in my Sthusfar compared to age,	4/30/2014 2:51 AM
20	It was near impossible to schedule an appt. online, but once I got through on the phone it was a breeze. was extremely helpful and dedicated all his attention to me during our appt. He was very concise, and informative regarding the many questions I had for him.	4/29/2014 8:21 PM
21	I had a nice session and was able to understand my situation much more clearly.	4/29/2014 4:12 PM
22	I sent an email asking about transfer requirements for CSU, but person who replied me said the file is too big and he/she won't be able to mail to me. So I went to the office and found that the file is 3 page long. Don't understand why it couldn't be emailed	4/29/2014 2:16 PM
23	I don't know what to say	4/29/2014 2:06 PM
24	I dont now	4/29/2014 1:45 PM

Counseling Survey Spring 2014

25	I know that without it, I know that I wouldn' know what I would be doing here. Thank you.	4/28/2014 3:37 PM
26	It was helpful.	4/28/2014 10:16 AM
27	Positive experience throughout; no negative remarks to report.	4/28/2014 9:55 AM
28	.	4/28/2014 1:39 AM
29	.	4/28/2014 1:33 AM
30	the last counselor was the head of the dept and she helped me prior to that it was more difficult. I was told you must come in before 8am to schedule an appt for that day	4/27/2014 11:42 PM
31	great	4/27/2014 6:06 PM
32	It was ok, but not satisfying.	4/26/2014 11:56 PM
33	When I'm able to get an appointment, I love my counseling experiences. But it's so hard to schedule an appointment. The counselors are always booked, and you can't schedule too far in advance.	4/26/2014 8:48 PM
34	i wana meet a counselor.	4/25/2014 10:20 PM
35	I am interested in getting one on one time with a counselor, however, the times that I did try, the counselors were unavailable which is why I stopped trying.	4/25/2014 12:17 PM
36	My STEM counselor was very good at planning my SEP out for me and giving me all the transfer information I needed to transfer to Caltech.	4/24/2014 9:23 PM
37	No Comment	4/24/2014 9:06 PM
38	I have not seen a counselor at LAVC. I am not sure how to do that.	4/24/2014 5:45 PM
39	The means by which to schedule a counseling appointment is extremely inconvenient to students who work full time. There should be an online platform by which students can schedule appointments with counselors. Having to call or come in person to schedule an appointment that cannot happen same day means I have to take time off of work to come in just to schedule an appointment. No online scheduling due to the fact that I have a transcript from another school with one class on it from over ten years ago.	4/24/2014 5:43 PM
40	I was very satisfied with the information the counselor provided. His advices were very helpful.	4/24/2014 4:26 PM
41	i have not done counseling in los Angeles valley college	4/24/2014 4:19 PM
42	Very helpful	4/24/2014 1:19 PM
43	Never able to make an appointment online	4/24/2014 11:45 AM
44	was a very pleasant person to talk to, she encouraged me to continue my education and gave me helpful advice. She showed that she has a passion to help her students. Thank You!	4/24/2014 11:43 AM
45	I am a returning student and have not seen a LAMC counselor in years	4/24/2014 9:20 AM
46	The appointments were too short.	4/23/2014 8:59 PM
47	Overall, it was great. All the counselors i have met, they are all very helpful in helping me to have the right education plans that related or helpful in my subject field of study/major. Also, they have answered to the questions i have deliberately, too. Thank you.	4/23/2014 8:52 PM
48	has been assisting me since I began at LAVC. He is very knowledgeable and very straightforward. He has helped me tremendously.	4/23/2014 8:08 PM
49	I never had met them.	4/23/2014 6:05 PM
50	It has been great. When I was planning to drop off college, she incorage me to continue.	4/23/2014 5:56 PM
51	Some counselors are awesome! they hear you out, while others are rude and abrupt and don't really give the time to hear one out. some are on time, while others take forever to take someone in	4/23/2014 3:53 PM
52	It was helpful and I have another appointment in a few days.	4/23/2014 2:47 PM
53	I'm new at valley college I met with counselor one time and I should set an appointment is important for all of us to talk with them	4/23/2014 12:41 PM
54	concealer was really helpful and sweet i did not expect that thank you	4/23/2014 10:59 AM

Counseling Survey Spring 2014

55	Good	4/23/2014 9:25 AM
56	I have not yet to see a Counselor but will soon.	4/23/2014 8:22 AM
57	very good	4/22/2014 10:27 PM
58	The counselors I have seen have always been very knowledgable.	4/22/2014 9:49 PM
59	The counselors answered my all my questions good job.2014	4/22/2014 7:15 PM
60	It was very helpful	4/22/2014 6:48 PM
61	I just like that they are polite	4/22/2014 4:20 PM
62	We formed a plan. He helps me keep in track. Thank You!	4/22/2014 3:58 PM
63	i would like to meet up with a counselor monthly or even weekly	4/22/2014 3:54 PM
64	my experience has been very pleasant.	4/22/2014 3:19 PM
65	I am really very disappointed with the counselors , they are not clear, the paper information is not clear and the attitude of the counselors is unacceptable. I am really lost.	4/22/2014 11:50 AM
66	Wish I had started sooner. I could have completed my GE classes more efficiently, and I would have been familiar how each college has their own transfer requirements.	4/22/2014 11:47 AM
67	Satisfactory	4/22/2014 11:37 AM
68	was helpful	4/22/2014 9:44 AM
69	Great information was provided. Thank you	4/21/2014 11:57 PM
70	I am satisfied with the results,because they guide me to achieve my goal	4/21/2014 10:06 PM
71	Aids in staying on track, making the registration process and choosing classes a little easier	4/21/2014 9:39 PM
72	Based on my last time that I have meet the counselor I think she really help with my needs.	4/21/2014 3:12 PM
73	I felt rushed and was given misinformation.	4/21/2014 2:08 PM
74	more counsellors for more appointments times	4/21/2014 1:48 PM
75	When attempting to schedule a counseling appointment it never works. At first it said that it all appointments were booked and to return after mid march. I called and told me to call Tuesday morning to schedule an appointment. Why can't students schedule an appointment any other day of the week.	4/21/2014 11:20 AM
76	good person	4/21/2014 11:06 AM
77	I am greatfull that they helping me out with my planning on my classes. Thank you.	4/21/2014 10:17 AM
78	My counselor listen, and addressed all,of my academic concerns regarding meeting the UC/CU prerequisite trans	4/21/2014 9:28 AM
79	I was told I could only make a 10 minute same day appointment and because I was a new student I was not allowed to speak with a counselor for longer so I felt I didn't get all of my questions answered.	4/21/2014 6:49 AM
80	It was nice and helpful.	4/20/2014 10:36 PM
81	Thanks	4/19/2014 10:27 PM
82	The counselors are very informative and helpful in giving information on classes that I need.	4/19/2014 9:21 PM
83	Have not recently meet with a counselor	4/19/2014 6:43 PM
84	It was very helpful. No complaints	4/19/2014 1:17 PM
85	helpful	4/19/2014 10:46 AM
86	my counseling experience have been helpful. Thank you!	4/19/2014 8:30 AM
87	They are usually very helpful, and clear. More accessibility to counselors for all students is needed. Workshops on how to understand IGETC, transcripts, and navigation of the catalogs would be helpful to first time college students.	4/19/2014 1:29 AM
88	Very great	4/18/2014 11:17 PM

Counseling Survey Spring 2014

89	TAP does not care about the personal students goals. From my experience its only concern is its own reputation and being able to "keep a good relation" with the other UC schools. This is what I was told when decided that I should be at valley for another year (i've been an undergrad for 3yrs) in order to transfer through tap. He completely disregarding my personal accomplishments and success at LAVC. Considering that being a college counselor entails guiding students through their educational careers and specified transitions, he has shown complete neglect to such a line of work. I am certain that my circumstance is just one of many experiences of unprofessionalism in the TAP counseling office.	4/18/2014 10:20 PM
90	I've always made my appointments with _____ and she's been a great help.	4/18/2014 5:52 PM
91	N/A - haven't used it.	4/18/2014 4:05 PM
92	I've been going through a lot of stuff and the counselor really helped me get a better understanding of my options	4/18/2014 2:47 PM
93	I am a new student at Valley College, so this counseling was very helpful for me, and the counselor, helped me a lot. Thanks her and the whole Counseling department of Valley College.	4/17/2014 11:01 PM
94	Never had a counseling experience at LAVC because I never been counseled on anything.	4/17/2014 6:15 PM
95	very helpful	4/17/2014 3:32 PM
96	My counseling experience was great, she was very nice and helpful I'm planning make another appointment with her.	4/17/2014 3:02 PM
97	overall was a okay experiance	4/17/2014 2:58 PM
98	My counseling experience was beneficial to me graduating from Los Angeles Valley College and getting accepted into the University of Texas El-Paso this past month.	4/17/2014 2:32 PM
99	They have been great and very helpful with any questions I had.	4/17/2014 2:21 PM
100	I go to EOPS, and B#14 for counseling.	4/17/2014 1:15 PM
101	I've never been able SCHEDULE an appointment because apparently counselors are already booked for any given semester! Fortunately, I've only needed brief walk-in sessions.	4/17/2014 12:01 PM
102	My counseling experience is a motivation while i am in school.	4/17/2014 10:51 AM
103	very helpful	4/17/2014 10:44 AM
104	I am a _____, retired from a career in public safety. I am merely exploring my interests at this time. I have an A.A. Degree. I do not feel the need to see a counselor.	4/17/2014 10:26 AM
105	The counselor was very attentive and willing to listen while I asked the proper questions. Was given the perfect time to go over the classes that I still need to take at LAVC in order to transfer and/or receive an Associates Degree.	4/17/2014 10:04 AM
106	The calworks counseling has been integral in my pursue of a college degree, they showed me the steps I needed to take in order to achieve my goals. I would be lost, possibly taking unnecessary classes if I did not meet with them.	4/17/2014 9:38 AM
107	My counseling appointment have always been great. My counselor is extremely helpful and has helped me advance in my educational goal and has helped me raise my grade point average.	4/17/2014 8:50 AM
108	I have been multiple times and they are not very friendly or knowledgeable. I get different information every time I go. They are only worried about fitting you in the time slot you are registered for.	4/17/2014 7:54 AM
109	the counselor really helped me planning the courses I need to take	4/17/2014 7:04 AM
110	Have to make an appt to speak to a counselor	4/17/2014 12:53 AM
111	Did not find daytime drop in counselor very helpful. I felt rushed and that my questions weren't answered. When I have met for longer appointments, another counselor was extremely helpful and went out of her way to help me.	4/16/2014 11:50 PM
112	My counselor is very knowledgeable about the field i am specifcily studying which helps alot	4/16/2014 8:45 PM
113	It was very helpful to meet with a counselor and see where I was at and which classes I will need to take to make progress. However, I felt that The counselor thought I was _____ and she was very nice but I felt she wasn't as encouraging to how I wanted to approach school and Was trying to slow me down rather than help me get on top of everything	4/16/2014 5:57 PM

Counseling Survey Spring 2014

114	I feel like it should have covered broader study skills subjects. I realize the point of a California community college is to prepare students for California Universities, but I will not be attending one. It would have been helpful to go over generic study skills and the transfer process to out of state schools.	4/16/2014 5:43 PM
115	at peirce they were helpful and at Valley.	4/16/2014 3:31 PM
116	I was part of the TAP program when I began college, unfortunately the counseling was not very helpful nor motivating. I took a few unnecessary classes and got a very superficial and impersonal counseling. However, I met a school event and I decided to meet with him. He has been the most helpful counselor and is motivational. He was very clear of what I had to take and I have been going with him ever since. I think counselors like make time to really help students and guide them to achieve their academic goals.	4/16/2014 3:20 PM
117	It was a great experience	4/16/2014 3:12 PM
118	Very helpful. The counselor addressed all my questions and concerns.	4/16/2014 2:58 PM
119	xxxxxxx	4/16/2014 2:50 PM
120	I saw a counselor last year, everything was very good	4/16/2014 2:22 PM
121	I have only ever had two short session with a counselor. The first time I met with a counselor was not the best experience because she was rude. She thought that I didn't have any potential because I didn't "look" smart enough. Of course, she didn't say that, but she thought that my placement was a bit high. I can't remember how my second time, but it sure wasn't demeaning.	4/16/2014 2:12 PM
122	I have seen many counselors but was by far the best	4/16/2014 2:04 PM
123	I would like to see a counselor	4/16/2014 1:46 PM
124	I attempted to obtain counseling with regards to my transcripts and future goals the same day as my registration last semester and in fairness it was at a very busy time in the semester for LAVC administration and counselors (beginning Fall). I hope my next apt with counseling will be better planned out by myself and more informative from the counselor.	4/16/2014 1:39 PM
125	very helpful thank you	4/16/2014 12:49 PM
126	I appreciate all counselors to help students for they're needs.	4/15/2014 11:34 PM
127	I went once to see my requirements to get into CSUN. It was helpful they gave me a list of the classes I needed to take.	4/15/2014 11:14 PM
128	i never been to so what can i say it would	4/15/2014 10:33 PM
129	When I took classes at WLAC about ten years ago my counselor was very helpful.	4/15/2014 10:26 PM
130	I have met a concealer twice during my collage years, and honestly not happy, because they weren't helpful at all. It's just waste of time. I better do research by myself than wait for hours for nonsense.	4/15/2014 9:48 PM
131	Awesome	4/15/2014 8:32 PM
132	The counseling service program here at Los Angeles Valley College is excellent, and it has helped me a lot even before I enrolled as a student. I didn't know Los Angeles Valley College offered a Personal Development class, however I found out about it from a friend after the enrollment days were up. I'm thinking about taking the course, but I have other classes I want to get done first. Thank you for your service and dedication to us.	4/15/2014 6:59 PM
133	i have not had any yet	4/15/2014 4:29 PM
134	very helpful	4/15/2014 1:58 PM
135	I found it quite enjoyable and would definitely schedule another appointment if i feel i need one.	4/15/2014 1:11 PM
136	do not have one yet!!!!	4/15/2014 12:11 PM
137	thanks. I am not a new student. I took some classes there and I am happy with it.	4/15/2014 11:38 AM
138	They are very helpful. Thanks!	4/15/2014 11:21 AM
139	Thanks to all the counselors of the Los Angeles Valley College. They are give themselves to the students without a limit, their job is extremely valuable for all the students. Thank you very much again, and I proud having so sagacious advisers.	4/15/2014 11:04 AM

Counseling Survey Spring 2014

170	No comments	4/12/2014 11:32 PM
171	I really enjoyed my counseling experiences. They are really helpful and informative.	4/12/2014 9:16 PM
172	is one of the best counselors I have had the pleasure of interacting with since I started Valley College	4/12/2014 8:49 PM
173	I love the way they explain everything very detailed and they help you out by giving you options on how to achieve your goals.	4/12/2014 12:34 PM
174	is a tremendous help and is amazing at what she does! That is all.	4/12/2014 12:24 PM
175	Particularly at LAVC, my counselor was real friendly and patient, as a good counselor should be. She sought out answers I didn't think she'd be able to ascertain, but she did anyhow. In the ten minute window I sat with her I could tell that that she was the type to go the extra mile for her career and for the people/students she helps.	4/12/2014 9:22 AM
176	I have not	4/12/2014 1:14 AM
177	satisfactory	4/12/2014 12:54 AM
178	I have yet to see a counselor. Any time I have gone to office they are always busy.	4/12/2014 12:48 AM
179	It was an overall great experience and very informative. I left satisfied that I received the information I required to further my career goals.	4/12/2014 12:14 AM
180	The counselor answered all my questions and was really helpful and clear.	4/11/2014 8:27 PM
181	I asked the counselor which math course was required for my certificate, as the paper guide said math 125, but the online catalog said math 105, he did not have an answer. He said he would get back to me about it, that was a year and a half ago.	4/11/2014 3:44 PM
182	My counselor is very nice, but she gets to involved in personal matter that should interest her....we get off topic cause of this and waste time when i just go in for advice or help for school not my personal matters.	4/11/2014 3:28 PM
183	I still have no idea about my classes. Have had to go it alone. Will be switching schools next year.	4/11/2014 9:19 AM
184	It's helpful but getting an appointment is next to impossible.	4/11/2014 9:12 AM
185	Very helpful!	4/10/2014 11:52 PM
186	It was very short and not satisfying meeting.	4/10/2014 11:50 PM
187	The counselor helped to guide me in the right department.	4/10/2014 10:28 PM
188	is perhaps the most helpful,patient counselor.thanks for having her!	4/10/2014 10:09 PM
189	Not happy with it	4/10/2014 9:16 PM
190	Neutral.	4/10/2014 7:51 PM
191	Great. We need more counselors that won't look so miserable all the time.	4/10/2014 7:14 PM
192	It was helpful maybe need to be more informative.	4/10/2014 6:10 PM
193	It was really helpful.	4/10/2014 5:25 PM
194	It was great	4/10/2014 4:43 PM
195	counseling experience has been a great opportunity for me especially because it made me realize the transferring requirements i would need depending on the school i go to	4/10/2014 2:49 PM
196	It really helped me to plan my Education skills.	4/10/2014 2:34 PM
197	so far the counselors have been some what okay.. i think eveyrone should be to a specific counselor. or all the counselors should have a way to communicate the students plan or major.	4/10/2014 2:22 PM
198	The counselors I've seen always seem stressed or pressed for time, not very welcoming. They give little guidance other than suggesting the collegeboard.org website and leave you feeling as lost as when you walked in. Most college students have no idea what they are doing, a little kind counseling/explanation can go a long way.	4/10/2014 12:34 PM
199	The Counselors at LAVC actually care.	4/10/2014 11:34 AM

Counseling Survey Spring 2014

260	I have found the counselling dept to be almost completely inept and hard for the evening student to access. They were not prepared to meet with me even tho I had made an appt. I am trying to get an AS degree this semester and have not heard anything about whether my petition has been accepted or not. I am very disappointed and expect that I will find I have missed the deadline for this June graduation. I am an older student, working, who doesn't have time to show up over and over again to ride herd on my counselor. You have been badgering me to answer this survey. Will I get a response for my effort in completing it or my complaints about it. BTW, for the question"what did you find most helpful...?" there is no option for "not helpful at all"	4/6/2014 10:53 AM
261	I have not had counseling since I first attended in 2000, however, what little bit of counseling I do remember was nice. The counselor wrote down, highlighted and explained my schedule to me in her/his office and gave me copies of schedules and a campus map.	4/6/2014 10:37 AM
262	It's very hard to schedule an appointment with Counselor. It took me 5 days to schedule it. It's avail. only Monday early morning and if you miss this time you will need to try to schedule next week. Counselor was very helpful, but I definitely need more than 30 min. to discuss my career goal and other topics.	4/6/2014 10:36 AM
263	awesome better than pierce college	4/6/2014 10:36 AM
264	it always good to know that you have help	4/6/2014 9:50 AM
265	Very helpful	4/6/2014 12:32 AM
266	I didn't have any experience, but I think I need.	4/6/2014 12:26 AM
267	i have not had an appointment for counseling	4/5/2014 11:52 PM
268	No comments	4/5/2014 11:51 PM
269	It was helpful	4/5/2014 11:08 PM
270	It was a neat experience, very helpful she has occupied the time and made the effort to answer all my doubts when I require the most.	4/5/2014 10:35 PM
271	I haven't use this yet.	4/5/2014 10:05 PM
272	Would recommend to allow group counseling.	4/5/2014 9:36 PM
273	There are a lot of important information that counselor should tell to new students. for example, my counselor didn't tell me about the IOP&S and i have a lot of troubles up to date.	4/5/2014 8:28 PM
274	it is very difficult to schedule an appointment.	4/5/2014 7:30 PM
275	Very clear very nice	4/5/2014 6:54 PM
276	I have previously seen a counselor by the name of _____ in the DSPS office and feel she does such a disservice to the students with disabilities. It's a shame the counseling office has someone can't stay away from being on her cell. phone while she is with a student. This happened on several appointments with her. Also, she made me feel as if I was wasting her time and wasn't helpful in the least. Unfortunately, she was apparently the only counselor who was available to see students the times I have been there. The general students counseling office, however, seems to be more willing to assist students. I have seen several counselors from that office and they have always been very helpful.	4/5/2014 6:15 PM
277	I would like to know the purpose of counselling course	4/5/2014 4:52 PM
278	The counselors of the EOPS Dept. by far outshine the regular counseling dept. They are more informed and genuinely care about student success. I have had two different encounters with two members of the regular counseling department that I found to be simply deplorable. I have spoken with other students who are of the same opinion as me.	4/5/2014 3:05 PM
279	This is the third email i have recieved for this survey. Expect me NEVER to go back to the counsleing office exactly for this reason	4/5/2014 12:27 PM
280	Good but need more time!	4/5/2014 12:24 PM
281	The counselor that I spoke to was very helpful and I was satisfied with my visit.	4/5/2014 11:33 AM
282	I have no counseling experience. I have gone to see a counselor but they always turn me away and tell me I need an appointment. I try to make an appointment in line but it's always booked. I have been going to valley since 2006 on and off and I believe I am ready to transfer but I really don't know how to do that.	4/5/2014 11:25 AM
283	Great Really Great	4/5/2014 11:11 AM

Counseling Survey Spring 2014

284	Brief. That would have been the opportune moment at which to inform me of the services offered for the success of my education experience. I felt as though I was handle with minimum to very little concern.	4/5/2014 9:00 AM
285	I love it	4/5/2014 8:31 AM
286	Really helpful. Felt relieved	4/5/2014 12:54 AM
287	They have all been very helpful and over all great experiences.	4/5/2014 12:54 AM
288	i am only taking one class at LAVC for my AA degree at Glendale College. so counseling is not at all needed	4/4/2014 11:17 PM
289	I have not seen a counselor lately, but i had a better and more helpful experience in a 10 min drop in session than I did in a 30min session with a different counselor.	4/4/2014 10:46 PM
290	they went very well	4/4/2014 10:26 PM
291	Love my counselor very helpful.	4/4/2014 10:04 PM
292	I have never participated in valley colleges counseling but will need to speak to one soon.	4/4/2014 9:32 PM
293	Pleasant.	4/4/2014 8:57 PM
294	Very Helpful.	4/4/2014 8:42 PM
295	I have none at this time.	4/4/2014 8:39 PM
296	Very informative.	4/4/2014 8:35 PM
297	excellent	4/4/2014 8:25 PM
298	Overall my counseling experiences have been helpful.	4/4/2014 7:38 PM
299	Helped me get back into college to accomplish my goal.	4/4/2014 7:35 PM
300	No comment	4/4/2014 7:29 PM
301	I've never met with a counselor at LAVC before. I definitely do plan on doing it in the near future. My Personal Development instructor in the fall was Professor _____ and I know she is a counselor as well. I have learned things in her class that never even crossed my mind and am extremely grateful for her knowledge and assisting me.	4/4/2014 7:13 PM
302	They are really helpful in the EOPS Office, they provide information and if you have any questions they ask.	4/4/2014 6:42 PM
303	I find the counseling to be helpful, however availability of appointments is limited, sometimes taking months to get an appointment, appointment times are terrible for working students, guidance for transfer could be clearer, individualizing education plans is lacking, scholarship or opportunities for students with academic excellence appears non existent, programs for full time working students needs to be explored, guidance for transfer wasn't offered nor discussed. Those could all improve to help your main student demographic, as well as students having priority appointment times based on GPA would help. If I take school seriously and attend full time, work full time and have made the deans list, why do I have to wait 2 months for an appointment? Also would help if more information was given in terms of majors and career options.	4/4/2014 6:29 PM
304	Great. very informative..	4/4/2014 6:17 PM
305	Never had one	4/4/2014 5:34 PM
306	I got so much information out of it!	4/4/2014 5:27 PM
307	none	4/4/2014 5:19 PM
308	No comments	4/4/2014 5:19 PM
309	The resource they provided at Valley College is really helpful	4/4/2014 5:01 PM
310	Very interesting and helpful	4/4/2014 4:10 PM
311	N/A	4/4/2014 3:48 PM
312	Great counselor. She gave me different options of major I could graduate from or transfer options I could have	4/4/2014 3:35 PM
313	Very helpful!	4/4/2014 3:20 PM

Counseling Survey Spring 2014

314	conselors need to connect with students on a personal level in order to bring out their inner values. 30 minutes is not sufficient.	4/4/2014 3:04 PM
315	from LAMC is a great counselor!	4/4/2014 3:02 PM
316	N/A	4/4/2014 2:53 PM
317	It was helpful	4/4/2014 2:49 PM
318	It is very helpful to see your counselor, and it will save your time to get your degree faster.	4/4/2014 2:33 PM
319	N/A	4/4/2014 2:31 PM
320	Same day counseling is very difficult to come across because it takes a very long time to actually see one if the drop in is at 2 you might not see the counselor until 3	4/4/2014 2:14 PM
321	very helpful	4/4/2014 2:08 PM
322	Useless counselors. will usually give you advice to transfer to Csun or stay another year at valley. All useless.	4/4/2014 2:07 PM
323	never enough time. i was not given enough information on the specific things i needed to know. counselor didn't answer all of my questions. i left, still unsure, and a bit confused.	4/4/2014 2:05 PM
324	Never met a counselor in my 25 + years of attendance. I have an advanced degree already. I attend to study the things that interest me.	4/4/2014 1:56 PM
325	I am a Veteran, and they are always very helpful with my needs.	4/4/2014 1:53 PM
326	Great, informational, and helpful.	4/4/2014 1:43 PM
327	It'd be really helpful to know which, if any counselor, are personally interested in specific fields so things like possible careers could be better understood. My counselor knew what the math courses were for engineering but wasn't strong in math and I couldn't talk to him about it.	4/4/2014 1:31 PM
328	The personal development class was really helpful. I never would've taken it had it not been required for the start program, a program I'm also very thankful for. The counselor/teacher tried to personally help every student, but quite frankly there were too many of us and not enough time & counselors.	4/4/2014 1:29 PM
329	Some counselors are just on a rush and i don't feel comfortable to talk to them!!!	4/4/2014 1:14 PM
330	GREAT EXPERIENCES	4/4/2014 1:11 PM
331	good	4/4/2014 1:02 PM
332	its really helpful	4/4/2014 12:58 PM
333	Very helpful	4/4/2014 12:55 PM
334	. In the EOPS office is very patient, informative and overall a great counselor.	4/4/2014 12:44 PM
335	It was great. Really helped alot, Gave me hope I'll be transferring soon.	4/4/2014 12:32 PM
336	They are helpful as much as they can	4/4/2014 12:24 PM
337	my survey was based on my experience with . He is an excellent counselor and answers all your questions .But the first one I tried, I can even remember her name she was without comments very rude , didn't help me at all. And she made me wait an hour after my appointment just to tell me that she couldn't help me.	4/4/2014 12:16 PM
338	Not very pleasant. Counselors contradict what other counselors have to say about what classes to take. A lot of the counselors need to stay up to date regarding IGETC and assit.org.	4/4/2014 12:14 PM
339	Overall had a great experience at the Counseling Department. Was able to talk about my goals and get positive reinforcement for my chosen major.	4/4/2014 12:06 PM
340	none	4/4/2014 12:03 PM
341	I have not spoken to a counselor and I wish to do so.	4/4/2014 12:03 PM
342	very helpfull	4/4/2014 12:00 PM
343	Unfortunately the counselor was not knowledgable enough and was not helpful.	4/4/2014 11:59 AM

Counseling Survey Spring 2014

344	I had a counselor help me find someone to job shadow or so I thought. When I called the person that I was suppose to job shadow, she had told me that she has never heard of any job shadowing from anyone and was unable to have me shadow her due to the fact that I was pursuing a career as a doctor and they offer tech. It was both an inconvenience for not only me, but the person who I was really hoping on shadowing to learn more about the career I'm trying to pursue.	4/4/2014 11:42 AM
345	The counselor indicates that because I am a continuing student, i do not need to fill out the SEP to receive priority registration. I filed one online with LAPC anyway, just in case, but I had no help with it, as the counselor at LAVC dismissed my request. The counselors should be given the most updated info about the requirements of the new law.	4/4/2014 11:36 AM
346	All counselors at LAST do is fill out your IGETC or tell you to go on assist.org. Patheric	4/4/2014 11:30 AM
347	Helpful, a little hard trying to schedule an appointment.	4/4/2014 11:28 AM
348	It was very helpful.	4/4/2014 11:28 AM
349	Every counselor says something different, it gets confusing.	4/4/2014 11:26 AM
350	Some counselors are lazy, they don't want to help	4/4/2014 11:25 AM
351	from calworks was very helpfull and treated me with much respect and dignity. Thank you	4/4/2014 11:13 AM
352	i need a appointment.	4/4/2014 11:10 AM
353	It was real helpful	4/4/2014 11:09 AM
354	Scheduling it was a nightmare because I have units from a college outside of the district. If we've already had the transcripts transferred to the school, we should still be able to schedule online & just indicate that we have additional credits from another school.	4/4/2014 11:03 AM
355	It's been more than a year since I have seen a counselor, I tried to do a walk in last Fall semester however, my timing was not good (too late). My previous experiences were very helpful and rewarding.	4/4/2014 11:02 AM
356	Interesting, good, better know what to do now	4/4/2014 10:59 AM
357	None.	4/4/2014 10:59 AM
358	I haven't used the counseling services.	4/4/2014 10:50 AM
359	The counselor was very helpful in choosing my classes for every semester.	4/4/2014 10:49 AM
360	Amazing	4/4/2014 10:49 AM
361	My PD 20 class was very helpful. Nevertheless, counseling appointments online were impossible to get and the walk-ins were almost not helpful at all.	4/4/2014 10:43 AM
362	Very helpful and polite counsellors	4/4/2014 10:42 AM
363	It was a great experience	4/4/2014 10:42 AM
364	Very pleasant	4/4/2014 10:40 AM
365	The counselors are very friendly and helpful. Great staff. Keep it up.	4/4/2014 10:38 AM
366	I have none	4/4/2014 10:34 AM
367	Its nearly impossible to get an appointment and when I do. They just hand me some papers and push me out the door. Not helpful at all.	4/4/2014 10:31 AM
368	Did not meet emotional needs.	4/4/2014 10:29 AM

Counseling Survey Spring 2014

369	I initiated an in-person meeting with a counselor last year, and it was to answer questions I had about my progress since I'm a returning student, and frankly, quite ignorant about the whole process. He was friendly, but I didn't feel the experience was very helpful because he showed me what classes I needed to take in order to get my AA, but I had already done that at home. What would have been more helpful would be information about the possibility of transferring, TAP and honors programs, IGETC, etc. He did ask if I wanted to transfer, but I was uncertain at that time. I wish he would have at least provided me some information so I could have investigated further. I happened to look into transferring more recently only because of what a professor had mentioned about types of classes necessary to take for transfer, especially for my major. Maybe I wasn't as prepared as I could have been for the appointment, but it seems counter-intuitive that I had to mine for transfer information after the fact when a counselor could have easily initiated the conversation. It felt like they weren't a true resource; only to confirm what I already knew instead of enlightening me on what the possibilities are. I plan to sit down with them again, but steer the conversation myself in order to get the information I need.	4/4/2014 10:26 AM
370	never give accurate info, lack of interest of students mostly useless	4/4/2014 10:21 AM
371	It was nice visiting the counselor.	4/4/2014 10:21 AM
372	Do not have such experience.	4/4/2014 10:20 AM
373	Great!	4/4/2014 10:19 AM
374	I also attend Mission College and have not had good experiences with Counseling there at all. I was pleasantly surprised by Valley's Counseling department and it is a main point in my decision to transfer to Valley completely. The counselor I spoke with was _____ and she was thorough and very friendly.	4/4/2014 10:18 AM
375	I waited one time to get counseling and it was taking so long that I had to get to class. One day I'll request a few hours before class so I can discuss my goals and which direction I should approach for a better future.	4/4/2014 10:16 AM
376	As a returning student, I wasn't able to make an appointment online; the only option for me was to call in on a Tuesday, starting at 8am. As I work at 8am, I was never able to make a call until later in the day, and by then all of the appointments were taken, so I have still not been able to make a counseling appointment, to speak with someone regarding which classes I should be taking as requirements for my major. Subsequently, I ended up speaking with a friend who has the same major, to get help and advice, as I can't get an appointment with a counselor. I find the difficulty in making an appointment to be very frustrating.	4/4/2014 10:16 AM
377	Do not like the fact one needs an appointment to discuss transcripts. Type of appointments should be based on time required not what they are regarding. Adding some sort of mechanism to make this more efficient would be nice. Also some kind of online appointment registry would be nice so that one would not need to call.	4/4/2014 10:14 AM
378	Very good! My counselor is very helpful and my experiences are positive.	4/4/2014 10:13 AM
379	I haven't had much counseling experience so I cannot comment. However, I will be making an appointment soon to meet with one on person.	4/4/2014 10:12 AM
380	Meeting with the counseling is very helpful. They take the time to answer my questions clearly.	4/4/2014 10:11 AM
381	none	4/4/2014 10:11 AM
382	Very helpful, counselors knew what they were saying and gave extra help.	4/4/2014 10:10 AM
383	It is almost impossible to get through to a counselor. Whether it's by phone or in person.	4/4/2014 10:10 AM
384	It's very hard for people like me, who work full time (8 to 5) to manage time to see counselor, because it closes early.	4/4/2014 10:09 AM
385	N/A	4/4/2014 10:07 AM
386	Very useful.	4/4/2014 10:05 AM
387	My personal counseling experiences were wonderful. My EOPS counselor is very helpful and encouraging. I would recommend students to regularly check with their counselors here. It really is amazing to see how much more focus you can have by having someone to guide you through it.	4/4/2014 10:05 AM
388	Great and straight to the point, although the counseling department needs to have faith in students as the students have faith in their counselors.	4/4/2014 10:01 AM
389	Meeting with _____ with the STEM counseling department helped me understand my current educational goal and most efficient pathway to take needed to successfully complete my goal of transferring.	4/4/2014 10:00 AM
390	Difficult to get appointments when I actually needed it.	4/4/2014 9:59 AM

Counseling Survey Spring 2014

391	It was years ago when I took this course but it was helpful and fun.	4/4/2014 9:59 AM
392	Making an appointment online was very difficult and I could not get through.	4/4/2014 9:59 AM
393	Great and helpful	4/4/2014 9:57 AM
394	Very helpful. Counselor took her time with me	4/4/2014 9:56 AM
395	Good	4/4/2014 9:54 AM
396	I've never seen a counselor.	4/4/2014 9:53 AM
397	I had a 10 minute appointment last year that helped me better understand what I need to transfer.	4/4/2014 8:26 AM
398	Overall,counseling service is very good. But scheduling an appointment is where students spend a lot of time, efforts and struggle the most. It is incredibly hard to get it by phone or online and it is just impossible by person.	4/3/2014 11:38 PM
399	I am from foreign country. I am here with my greencard now and went to give an ENL test. Now somehow I was advised to take English 33 class but I did not accept this lower class to me . So my spouse took me to the counselor to take an advise that what else should I take for my class. But I did not take any class because I wanted to develop my English vocabulary first and also other lower level class looked easy to me.	4/3/2014 11:07 PM
400	Always nice, helpful and always ready to support counselors. Thank you!	4/3/2014 9:37 PM
401	Great!He was very helpful.	4/3/2014 5:20 PM
402	I find that although there is a way to ask a counselor on line, I would rather meet face to face with someone as it would be much more comforting for me to know that they have reviewed and evaluated my progress thoroughly and completely. I have tried to set up an appointment on line with no success, I have tried to come in as a drop in with no success, I have also tried calling to set up an appointment with no success. I cannot speak for other students, but it is difficult to take time off work to spend the day hoping to meet with someone. It would be very nice to be able see available appointments and select from there instead of being instructed to continue checking, If all appointments are taken, just indicate that do not give false hope by allowing us to log in go through the process only to find no appointments. Also, this survey forces you to make selections that may not necessarily apply to the individuals situation. It should allow for a "other" with a comment section. I'm not trying to be negative, but I do feel that obtaining the guidance of a counselor is crucial to the success of a new student, and/or those that are close to graduation or hoping to transfer. Thank you for your time.	4/3/2014 3:04 PM
403	Helpful	4/3/2014 2:15 PM
404	The first time i met with a counselor i was rushed and was told that ny appointment had been scheduled wrong therefore he could quickly explain what i needed for my career goal. He didnt take his time to hear my concerns.	4/3/2014 1:43 PM
405	Meeting with a counselor during your first semester is extremely important.	4/3/2014 1:26 PM
406	Counseling works well. Thank you!	4/3/2014 9:49 AM
407	The counselors are very friendly and helpful.	4/3/2014 9:11 AM
408	Never met with a counselor	4/2/2014 8:15 PM
409	not yet seeing any counselor, but i'm happy to see or talk to them regarding my career planning.	4/2/2014 7:44 PM
410	Every counselor gives different advice regarding the same questions and doubts	4/2/2014 7:03 PM
411	N/A	4/2/2014 6:37 PM
412	Meeting with counselor helps me in preparing an educational program.	4/2/2014 4:34 PM
413	Great	4/2/2014 4:00 PM
414	Have not had aan expirience with the counseling dept.	4/2/2014 11:23 AM
415	i got good advice from my LACC counselor when i was taking my courses.	4/2/2014 9:05 AM
416	Every time I've met with my Counselor she has been very professional and helpful.	4/2/2014 7:44 AM
417	i have not had any	4/1/2014 8:08 PM
418	It helped me choose the right classes for transfer.	4/1/2014 7:24 PM
419	good	4/1/2014 5:12 PM

Counseling Survey Spring 2014

420	My experience with my counsellor was excellent. However the only way I was able to get appointments was by calling or emailing. The webpage appointment process in difficult and discouraging.	4/1/2014 3:37 PM
421	no comment	4/1/2014 10:57 AM
422	It is helpful to see counselor	4/1/2014 9:41 AM
423	counseling services was helpful for me.	4/1/2014 9:20 AM
424	Not enough time and the counselors rushes you off as if they do not have time to hear or answer questions. They are not that helpful as they should be.	4/1/2014 8:55 AM
425	I like that the counselors are very helpful. The only problem I have is, there's not that many counselors at LAVC. All the times that I had to make an appointment has been very hard. The times are always taken. Other than that, the counselors are the best!	4/1/2014 8:15 AM
426	It was very informative and eye opening to everything I need to do.	3/31/2014 10:17 PM
427	All of the counselor are very good. Give right advice. They are helpful.	3/31/2014 10:14 PM
428	My counselor misguided me on certain classes I could take for the Associate's Degree requirement and therefore, forced me to stay at Los Angeles Valley College for another semester. However, the Transfer Alliance Counselor helped me exponentially, she helped me find the transfer requirements for Claremont Mckenna and all other information I needed. Meeting with the other counselor, however, did not help me at all for transferring information, but I understand that, "What can actually be done in 10 minutes?" Regardless, I still refuse to see that counselor again.	3/31/2014 3:47 PM
429	The counselor was very wonderful, with the exception the older man in the receptionist area he was not helpful at all and was very rude and questioned my eligibility. I felt very embarrassed.	3/31/2014 1:42 PM
430	have not met with a counselor yet	3/31/2014 1:13 PM
431	was able to go over and compare previous transcript and classes to current in order to ascertain what other courses needed to get AA and transfer to get BA	3/31/2014 10:34 AM
432	brief but effective	3/31/2014 1:52 AM
433	I don't know where to go for counseling	3/30/2014 10:08 PM
434	n/a	3/30/2014 9:15 PM
435	Absolutely love my academic counselor from the CDWFI program in the FRC, . She has helped so much more than the other counselors. She showed to really care about helping me do what I needed and introduced me to other resources I wasn't aware of.	3/30/2014 5:48 PM
436	the only counselor that is good is , the rest are rude, and discouraging.	3/30/2014 2:47 PM
437	THANK YOU!	3/30/2014 12:31 PM
438	I saw the counselor just once. at the beginning of the semester..it was brief. I believe I need to schedule an appointment to see a counselor.	3/30/2014 5:16 AM
439	It was okay, not the best that it is capable of becoming. 10 minutes is not enough	3/29/2014 9:40 PM
440	I have not seen a Counselor. I am in high school, and I'm only taking a dance class at LAVC. Thank you.	3/29/2014 11:59 AM
441	you need to make it easier to schedule an appointments.	3/29/2014 11:16 AM
442	I'd like to meet with a counselor in the near future to make sure I am on the right path and taking the necessary classes that I need for my program.	3/28/2014 11:37 PM
443	currently taking that class	3/28/2014 4:14 PM
444	LAVC is the best	3/28/2014 3:14 PM
445	My counseling sessions are always in a hurry, and sometimes the appointment starts late. But the counselors are good.	3/28/2014 2:26 PM
446	I've been wanting to schedule a session with a counselor but whenever I try to schedule one online it's not functioning. I call to see if I can make one over the phone and I've been rejected, I was told to go online and try again. I wish it was easier to make an appointment	3/28/2014 2:08 PM

Counseling Survey Spring 2014

447	Counselors at Valley College have always been helpful anytime I needed to find out information in terms of transferring, choosing a major, and taking the appropriate classes to be on track.	3/27/2014 10:53 PM
448	Great counselors	3/27/2014 10:22 PM
449	Sufficient. not too encouraging. adequate. effective.	3/27/2014 8:52 PM
450	Very nice	3/27/2014 7:43 PM
451	wonderful	3/27/2014 5:42 PM
452	It was very helpful	3/27/2014 3:40 PM
453	I've had Counseling experience at my last college, not this one. So I have no comment about LAVC counseling.	3/27/2014 2:36 PM
454	I have no experience in it	3/27/2014 1:29 PM
455	She was helpful and understanding. I will see her soon again.	3/27/2014 12:11 PM
456	Only in a time he became big eyes that indicated that was angry because didn't see my teachers communication in my lavc e-mail...I thing not is necessary see it by conselour...thanks.	3/27/2014 10:00 AM
457	NONE	3/27/2014 8:23 AM
458	Very bad with EOPS counseling service	3/27/2014 12:27 AM
459	it was good	3/26/2014 10:59 PM
460	I don't have any comments about my counseling experience.	3/26/2014 8:59 PM
461	It was very helpful, it gave me a better idea of where I stand.	3/26/2014 7:17 PM
462	It has been very helpful.	3/26/2014 6:42 PM
463	The counselors I had meet with always help me on ,and if I have any questions they provide me with the information I need.	3/26/2014 5:35 PM
464	need more experienced people working there	3/26/2014 5:18 PM
465	I have enjoyed my counseling experience with the LAVC SSD counselors. They have been helpful in helping me plan my educational goals and in assisting me when I had a problem related to my accommodations.	3/26/2014 3:30 PM
466	Answered all my questions before I even asked her, amazing.	3/26/2014 3:08 PM
467	great!	3/26/2014 1:04 PM
468	Making an appointment with a counselor is like planning a trip to OZ. I dont understand why you can only make an appointment on tues in the morning. I feel like there may not be enough counselors for the students.	3/26/2014 1:01 PM
469	none	3/26/2014 12:34 PM
470	Keep smiling and thanks for your advises!	3/26/2014 11:54 AM
471	Well I haven't really gotten a counseling experience. Maybe in the near future I will.	3/26/2014 11:17 AM
472	Good experience. A little confused	3/26/2014 10:54 AM
473	My experiences with counselors have been very special as they are themselves.	3/26/2014 8:51 AM
474	It's very hard to make an appointment on line for the hours between 5-7.	3/25/2014 11:35 PM
475	It's very helpful and it makes me feel more aware of things.	3/25/2014 11:03 PM
476	No Comments	3/25/2014 10:11 PM
477	I have not visited a counselor yet	3/25/2014 8:59 PM
478	Never been to the counseling office, but took a PD1 class, it was very helpful and my teacher was excellent.	3/25/2014 8:58 PM
479	I had some what of a good a experience however I felt there was a little disconnect because they appear to be in a hurry.	3/25/2014 8:51 PM
480	I've never had a counseling experience at Pierce	3/25/2014 6:49 PM

Counseling Survey Spring 2014

481	overall is a good experience. I feel that people at the front desk should be more welcoming more attentive to your needs.	3/25/2014 6:11 PM
482	I don't really have much counseling experience but I plan on seeing one soon	3/25/2014 5:43 PM
483	good information	3/25/2014 5:25 PM
484	All of my questions were answered.	3/25/2014 5:20 PM
485	I was enrolled in statistic 101 for Spring 2013, I asked my counselor if this was the statistic class required to transfer to CSUN 227 for a mayor in CD she said, " yes that is perfect!" and just last month that I make and appointment with the counselor from WFI at the family resource center. She said, I need statistics 227 to transfer to CSUN for a CD mayor. This was very sad and bad for me, because now I need to take this class. I am not young any more and I getting very good grades, I trusted my counselor. Now i feel very disappointing. It was a waist of my money and my time. By the way the counselor at WFI was very nice, the appointment was very easy to obtain and she was very helpful, she explained really well my options and my career goals. Which I did not have with the counselor at the counseling center. Thanks a lot!	3/25/2014 5:13 PM
486	My counseling experience with LAVC has been good. It would be nice if we could set up a personal counseling session with a counselor online at least one time during the semester.	3/25/2014 4:52 PM
487	googd	3/25/2014 4:41 PM
488	I've always wanted to leave the counselors office with confidence and all of my questions answered, but they never sat down and went through everything with me. The requirements needed for each school and whatnot. Other counselors actually act like they care at other community colleges. Ours definitely dont.	3/25/2014 3:32 PM
489	I had a hard time scheduling an appointment online, no matter what time or day it was always unable. I called the office and the lady that answer told me to go online and after I explained the problems I been having she did my appointment over the phone.	3/25/2014 3:13 PM
490	waste of time	3/25/2014 2:43 PM
491	I believe that Counseling is the best way to ensure success.	3/25/2014 1:45 PM
492	It went great . Counselor taught me what classes I needed to take in order to follow the right path.	3/25/2014 11:59 AM
493	it was great , but i need see the counsel again .	3/25/2014 11:51 AM
494	I was told By Professor _____ to always go to a counselor (Don't remember her name) in the EOP office, he said she and he were friends and she knew the classes it would take to get a broadcasting degree. I was also counceled by _____ with a lot of the classes I took (service classes) which I wish now I would of taken them (service classes) spread out instead of all in one semester like _____ suggested. I am no longer a Broadcasting major. _____ is not a Professional fair Professor.	3/25/2014 11:11 AM
495	They improve each time.	3/25/2014 10:59 AM
496	It was good. Helpful	3/25/2014 10:52 AM
497	My counselor has helped me be on right track towards my educational goals and it helps me choose the right classes that I actually need without doing extra classes that I don't need. My counselor also seems to be understanding and encouraging with my capabilities and has suggested the amount of units right for me.	3/25/2014 10:52 AM
498	_____ is my counselor and she is very helpful and great all the time. On another note, I really do not like the appointment booking online. I think it needs to be updated.	3/25/2014 10:28 AM
499	The times I have been there , they have helped.	3/25/2014 10:16 AM
500	very good	3/25/2014 9:47 AM
501	that is great	3/25/2014 8:57 AM
502	I really have none. I havn't really sat down with anyone and planned out what courses to take and howlong it's going to take me. It would be great if I could do that with someone.	3/25/2014 12:44 AM
503	I like all the info you get from all the staff. Thank you very much	3/24/2014 11:53 PM
504	I was scheduled for time and the experience was great.The counselor was very helpful in pointing me in the right direction.	3/24/2014 11:42 PM
505	Can't comment because I've never met w/a councilor	3/24/2014 9:31 PM

Counseling Survey Spring 2014

506	It was very helpful for me	3/24/2014 8:18 PM
507	It is almost impossible to make an appointment. This last appointment with the counselor was almost a waist of time. I was very disappointed with how uninterested she was to help and she was somewhat unkind and rude.	3/24/2014 8:06 PM
508	I received counseling at another community college. Counseling was very useful to me because they gave me a list of what to take so I didn't waste my time guessing. I wish that they explained to me a little bit more about community colleges in general, for example about ITV courses, attending different community colleges at the same time, and more.	3/24/2014 6:43 PM
509	Very helpful and informative, answered all my questions. I still have many more and plan to use counseling services again soon.	3/24/2014 1:19 PM
510	LAVC counselors are very helpful and encouraging! Thank you very much!	3/24/2014 12:50 PM
511	counselors are very nice and helpful.	3/24/2014 12:21 PM
512	I would like to meet up with a counselor	3/24/2014 12:10 PM
513	I love from the EOPS program. She is extremely generous and wise. She knows exactly what she is doing and thanks to her I will transfer in no time!	3/24/2014 12:05 PM
514	I haven't met any counselors.	3/24/2014 12:01 PM
515	I did not went to any counseling	3/24/2014 11:53 AM
516	Haven't really had a one on one appointment with a counselor. But the PD class was quite helpful.	3/24/2014 11:03 AM
517	My experience with my counselor went pretty well . Even though I didn't have a major to go off of she was still able to give me some information about graduation/transferring. I really do believe that my counselor had my best interest and was very helpful with the little information I was able to give her.	3/24/2014 10:09 AM
518	I haven't had a counseling session yet, so I don't have any real comments.	3/24/2014 8:55 AM
519	helpful	3/24/2014 6:50 AM
520	great help to me	3/24/2014 3:23 AM
521	i would like them to tell me if the classes im in are good for my cetificate or major	3/24/2014 12:04 AM
522	Never had any	3/23/2014 8:37 PM
523	I find it to be very helpful and it assisted me on what I need to focus on.	3/23/2014 7:32 PM
524	How do i take the personal development course?	3/23/2014 2:45 PM
525	very interesting and useful questions. Thank You	3/23/2014 2:00 PM
526	N/A	3/23/2014 1:41 PM
527	was good to see other study options	3/23/2014 12:39 PM
528	I'm in the nursing program at valley and haven't really needed to go see a counselor since all my classes are prearranged for me	3/23/2014 11:34 AM
529	it was pretty good	3/22/2014 11:15 PM
530	it's helps a lot what you want to know.	3/22/2014 7:38 PM
531	I had a pleasant conversation and she was helpful	3/22/2014 5:07 PM
532	Its very hard to make an appointment online. By the time I get my work schedule, the week is already taken. I once tried make an apptmt over the phone, the person "helping" me was very rude that I gave up!	3/22/2014 5:05 PM
533	i found it to be very helpful and encouraging. I was able to talk to the counselor and speak freely about what i want to do and he assessed me as in how to approach my goal.	3/22/2014 3:19 PM
534	I haven't meet with a counselor at Valley, only at Mission. It went very fast, and not very informative.	3/22/2014 2:37 PM
535	Very helpful and all my questions get answered.	3/22/2014 2:10 PM

Counseling Survey Spring 2014

536	the counselor was very helpful the only big problems we students face is lack of classes that we need to graduate it is very hard to get into classes you need ,not enough available and some of the teachers that are selected for some of the courses we need are very bad that are not teaching they are just grading us by what we do on our own ,its very difficult do get the classes we need and also not enough available in the evening, many students nowadays need to work	3/22/2014 12:16 PM
537	Excellent experience they answer all my doubts.	3/22/2014 8:06 AM
538	It does not apply.	3/22/2014 7:01 AM
539	they need to correct their website in making longer appointments and the person the have making appointments does it at her convents	3/22/2014 5:50 AM
540	it was good the one time i did speak to a counselor, but i don't remember the name.	3/22/2014 12:56 AM
541	Nice and helpful	3/21/2014 11:56 PM
542	The counselor I meet know her job very well. She is nicely answering all my questions making clear everything for me.	3/21/2014 11:41 PM
543	It was good. But i wiah for more time and deeper explonation.	3/21/2014 11:11 PM
544	It is hard to get an appointment, but my experience was a positive one.	3/21/2014 9:24 PM
545	it was good my counseler helped me with everything I needed	3/21/2014 9:08 PM
546	they did not give me more time to talk about my subject what i have passed in other country and help me to evaluite my subjects , they just saying you have to give an appointment to talk and when ever i call and leave the message to CALL me back i have never get respond .and when i was confuse about what subject as general one it would be good and related to my major to take when i don't have any information after i asked het to help she just say one sentence I GAVE YOU THE PEAPER GO AND READ THAT CHOOSE ONE OF THOESE , ... honesty i did not sotisfide of the counseling and i did not get a help as much i expected ...	3/21/2014 9:00 PM
547	good	3/21/2014 7:59 PM
548	The counselor help me a lot narrowing down my choices toward a carrier. She provided me with information about different carrier choices. She also encourage me to do research on web sides that she provided me with.	3/21/2014 7:28 PM
549	The counselor was helpful, and explains what subjects requirements needed to complete my AA degree.	3/21/2014 6:58 PM
550	I never prepared to ask any question. I just listen to what ever the counselor has to say.	3/21/2014 6:10 PM
551	Thank You	3/21/2014 4:33 PM
552	It was difficult to schedule an appointment. It almost seemed impossible at one point. That was bad.	3/21/2014 2:17 PM
553	I am a student with disabilities, first year in college and inexperienced in how to utilized the services or how do they work, additionally I am a legal student that came from a different country. I am specifying all this because even though I make all this clear to the counselors and personnel at front desk of the office for students with disabilities, they make my experiences much more complicated and disrespectful than they should be, specifically never giving guidance but assuming that I new how to do the whole process as well as creating discrepancies in between the people at the front desk and counselors; precisely I was ask in front of a group of people to specified the name of my disability because my already filled up form from a professional physician had a medical code for PRIVACY.	3/21/2014 2:13 PM
554	My counseling experience with the PD1 Instructor was very helpful. I was informed of different kinds of websites i can use to choose my major and i learned all about the campus resources that are available at LAVC.	3/21/2014 1:53 PM
555	Extremely helpful and informative. Felt like what I want to do is within my reach.	3/21/2014 1:11 PM
556	I am always welcomed by my counselor. She is altruistically devoted to her job. She helped me a lot in planning my career and choosing the right major for me.	3/21/2014 11:24 AM
557	The EOPS counseler have been helpfull, I just wish they were more accesible. more of them.	3/21/2014 10:22 AM
558	I usually attend LA Mission College therefore I have no visited your counseling department.	3/21/2014 10:09 AM
559	Have not yet had a problem, everything is fine at this moment	3/21/2014 9:47 AM
560	none	3/21/2014 9:42 AM

Counseling Survey Spring 2014

561	I'm in my second semester at this school now, and I've gotten to a point where my own goals and ideas are starting to clarify more. So at this stage I need to consult with counselors and reps from universities and see what directions are possible for me. But to date, it's been my perception that time with the counseling department is dubious or sporadic. But I intend to investigate further and see what can be done in regards to my need for information. Any suggestions would be appreciated. Thank you.	3/21/2014 9:14 AM
562	It can be better applied.	3/21/2014 8:52 AM
563	In past, disappointed that I would have to schedule an appointment far in advance to see a counselor and then when the time came, the time spent with counselor was brief!	3/21/2014 7:33 AM
564	I have no comments,I need to schedule an appointment.	3/21/2014 7:31 AM
565	N/A as noted above.	3/21/2014 12:08 AM
566	I had a great experience with my counselor. I don't remember her name, but she encouraged me to go for the BSN.	3/20/2014 11:24 PM
567	No opinion	3/20/2014 9:51 PM
568	Very helpful in getting information for me quickly.	3/20/2014 9:47 PM
569	My counseling experience was the most helpful appointment I have had the entire time I have been at LAVC. The counselor was resourceful, non judgmental, and insightful. She made me feel very comfortable and gave me the motivation I needed to go ahead with my educational plan. I would definitely recommend that other students seek counseling from her.	3/20/2014 8:47 PM
570	My experience was at another college, I felt rushed and dismissed.	3/20/2014 8:18 PM
571	None	3/20/2014 8:05 PM
572	Helpful and informative	3/20/2014 6:49 PM
573	TRiO and EOPS are the best programs you can take part of on campus. You meet new people that could potentially be a reference one day.	3/20/2014 5:09 PM
574	We have the worst counseling department ever. They stand for for nothing, no principle, no core value, nothing. They treat you like you don't belong to be there... They never take no further step to help you to figure out your educational path. You. Go in confused and you are walked out even more confuse. They never lay out an educational path, they never help you to find the best course of action, they never help you to avoid wasting time and money, they never take any further action to find the best university for you... They often say, you need to go and do your home work and they hand you a stack of papers and say good luck!!! Your transfer rate at LAVC is a direct reflection of your counseling office... We need to reform or at least restructure the staff over there. Thanks	3/20/2014 5:01 PM
575	I was not given accurate counseling advice twice,, therefore I was not able to get into my required classes. I was also told that three of my classes are required for my degree but they were not approved on my SEP.	3/20/2014 4:22 PM
576	was very thorough and knowledgeable.	3/20/2014 4:08 PM
577	It was very good and the counselor helped me out a lot with the information that was provided to me and I really appreciate all of the help and am looking forward to speaking with the counselor again as soon as I can	3/20/2014 3:57 PM
578	Very helpful and to the point	3/20/2014 3:41 PM
579	was great he listened and referred me to explore my major even further.	3/20/2014 3:32 PM
580	they do not know what jobs or carrier are good for person they just give some idea about how to choose a class in collage but generally they do not know about jobs or choose best job or carrier for student	3/20/2014 3:28 PM
581	Email questions to councilors is one of the greatest things ever.	3/20/2014 3:13 PM
582	My counselors were very personal and attentive, on top of being encouraging.	3/20/2014 2:54 PM
583	She was helpful in assisting me in what I need. She was available through email.	3/20/2014 2:31 PM
584	Have not met with a Valley Counselor but I have meet with a counselor at Mission.	3/20/2014 2:20 PM
585	It was normal.	3/20/2014 2:06 PM
586	The are quite helpful, I am happy with how they treat students.	3/20/2014 1:57 PM

Counseling Survey Spring 2014

587	I haven't taken Student Educational Counseling at LAVC, but at LAMC. But I am planning on probably making an appointment some time this year for my transfer.	3/20/2014 1:54 PM
588	I really haven't talk to a counselor for the past two semesters.	3/20/2014 1:48 PM
589	Their really organized and helpful	3/20/2014 1:43 PM
590	I visited once but, they were too busy, so I quit.	3/20/2014 1:38 PM
591	I have not been to the school counselor so i have no experience. The classes i have taken so far are and were great though	3/20/2014 1:29 PM
592	N/a	3/20/2014 1:28 PM
593	Overall, v ery efficient and informative.	3/20/2014 1:14 PM
594	Very helpful	3/20/2014 12:47 PM
595	It is always very easy to schedule appointments in person. Scheduling over the phone is not as quick and easy, but it works. Scheduling an appointment online, albeit during a busy time of the year, just did not work. It listed every counselor as booked. I just checked the counseling page, however, and it looks like online scheduling would work now that the counselors are not as busy. Every time I have seen a counselor, they have been very helpful. They always solve whatever problem I have.	3/20/2014 12:16 PM
596	very helpful	3/20/2014 12:15 PM
597	My counseling appointment was very helpful for me, although the counselor was not totally sure about requirements that may changed. I had to wait a while to get an appointment. Maybe more counselors could work evenings.	3/20/2014 12:07 PM
598	NA	3/20/2014 12:05 PM
599	The EOPS counseling is outstanding and is filled with emphatic and motivated counselors, ready to help the student take the next step towards their educational goals.	3/20/2014 12:01 PM
600	VC counseling is a joke. This college is poorly managed and workers are underpaid so they think they can get away with being	3/20/2014 11:56 AM
601	The overall experience with the consolor was nice but short due to time. It is next to impossible to make an appoinment on line or by phone.	3/20/2014 11:48 AM
602	Difficulty being available when appointments are open. Having to make an appointment for simple questions. Still not 100% sure of how to get where i need to be career wise.	3/20/2014 11:36 AM
603	Eops counseling really helped me out so much have that I'm already transferring out of valley in the quickest time. They told me what classes to take so I never took classes that were mandatory.	3/20/2014 11:33 AM
604	she is very helpful and nice	3/20/2014 11:22 AM
605	The counseling program at valley is full of flaws. Even when you try to schedule online it just seems impossible and the system never tells you what exactly is available. I've tried to meet up with a counselor but I work full time and the counselors are not available during most of my free time.	3/20/2014 11:17 AM
606	The website is very helpful	3/20/2014 11:16 AM
607	I don't feel that I need to constantly fill out these and that I need to provide my student id. By doing so I don't feel that it is truly confidential so my answers will reflect that.	3/20/2014 11:16 AM
608	I had a good experience overall and I have scheduled an appointment every semester with a councilor. I am currently having to go through a financial aid appeal for not finishing my goal within 90 units. My only complaint is that I would of liked more information on that or to know I was approaching it before my money was held. This happened in the beginning of the semester and I've still not received anything and it's mid semester already.	3/20/2014 10:57 AM
609	very helpful	3/20/2014 10:40 AM
610	i am very happy for help by counselor	3/20/2014 12:14 AM
611	Counselor was very knowledgable about my academic needs. The "Tuesday mornings only" for making appointments was not favorable.	3/20/2014 12:05 AM
612	Councilor was very nice,kind and helpful lady!	3/19/2014 11:07 PM

Counseling Survey Spring 2014

613	I believe the most helpful counselor I have seen has been _____ from the EOPS department. She has really shown me that she genuinely cares about my future and the achievement of my goals.	3/19/2014 10:34 PM
614	Very inconvenient... I never really find out anything that I couldn't learn on my own. They just verify my inputs	3/19/2014 9:46 PM
615	I have not had any.	3/19/2014 9:31 PM
616	ok	3/19/2014 9:05 PM
617	great	3/19/2014 8:58 PM
618	I have signed up for a free course at LAVC. My experience thus far is great, everyone I spoke with were extremely friendly, happy to be of service and pointed me in the direction I was to take to complete the registration process. Also, attend job club once a month and the staff here is amazing. Extremely knowledgeable in what is happening around them, nothing gets by them, they put the situation, problem AND SOLUTION right there on the table, so everyone learns immediately what is good, and what NOT to do. It has been wonderful so far. If I had a job and was making money, I would attend the college for a different career choice.	3/19/2014 8:44 PM
619	Very helpful, simple and fast	3/19/2014 8:42 PM
620	I love all my counselors and they all helped me succeed as a student.	3/19/2014 8:25 PM
621	I haven't had a counseling experience at LAVC.	3/19/2014 8:07 PM
622	It's great! Very insightful!	3/19/2014 7:33 PM
623	It was great _____ was very helpful, and was able to answer all my questions	3/19/2014 7:32 PM
624	I really enjoyed my time in class and _____ is very kind, skilled and helpful teacher.	3/19/2014 6:47 PM
625	My counselor was very helpful and answered every single one of my questions in great detail. He was very attentive which I appreciated as well. Overall a very good educational experience.	3/19/2014 6:38 PM
626	My counseling experience was really helpful. He helped me choose the major that I really wanted to do and not be undecided. I am very grateful that I made the decision to make an appointment. Now I look forward on working to graduate from LAVC	3/19/2014 6:32 PM
627	I don't find counselors helpful. I would rather just ask an academic adviser from a UC.	3/19/2014 5:37 PM
628	Unfortunately the service _____ Counselors are only available in the morning, so if you work you will have difficulty meeting with one. There is a lot of misinformation, or lack of info. No assistance with transfer. I am trying another college to see if they have better access with counselors.	3/19/2014 5:25 PM
629	It's helped me a lot!	3/19/2014 4:54 PM
630	counselor helps me a lot about transferring.	3/19/2014 3:42 PM
631	_____ is an exceptional counselor. He has been very helpful in my time at LAVC.	3/19/2014 3:39 PM
632	none.	3/19/2014 2:36 PM
633	the last counselor i've seen was very helpful, but the one before that was not.	3/19/2014 2:03 PM
634	This survey does not allow you to answer "none" or "n/a" for several of the questions, which would have been my selection. Also, I would have found the "ask a counselor via email" section of the website useful, if I had ever received a response back.	3/19/2014 1:46 PM
635	It is impossible to get a counseling appointment. Staff is overworked and overwhelmed, and give no individual attention.	3/19/2014 1:45 PM
636	It was great experience, very thorough on what I need to do and take	3/19/2014 1:38 PM
637	They are very helpful.	3/19/2014 1:20 PM
638	Counselor _____ was the best. She is very helpful and determined to help the student!	3/19/2014 1:02 PM
639	It was very brief. I told her my major, she gave me a printout of classes and credits to take, and suggested Cal State Northridge or UCLA. Then she sent me on my way. Not too informative, but I suppose I got what I needed	3/19/2014 12:16 PM
640	I met with _____. It was the first time I've met with a counselor and he was extremely knowledgeable and helpful. He saved me from taking courses that I would need to take again at a 4 year university. I owe him a debt of gratitude. Thanks.	3/19/2014 12:14 PM

Counseling Survey Spring 2014

641	I found being part of EOPS, to make my life easier... was very helpful in guiding me through the educational plan.	3/19/2014 12:13 PM
642	The counselors have been immensely helpful in guiding me in the path to transfer.	3/19/2014 12:11 PM
643	it was great, except for when I met with an female counselor. She told me I will not make it to medical school and instead tried to make me switch my major to Registered Nursing	3/19/2014 11:57 AM
644	I find the counseling dept to be totally ineffective. Every time I've tried to receive assistance, I feel even more confused or there are new complications that cannot be figured out by the dept. I am more capable myself than they are.	3/19/2014 11:52 AM
645	It was very helpful in helping me make a decision about my educational goal.	3/19/2014 11:46 AM
646	It wasn't counseling but I'm taking a pd class with a counselor and I think that class went good a little short but was good.	3/19/2014 11:46 AM
647	n/a	3/19/2014 11:41 AM
648	More drop in appointments should be available, instead of having to wait more than a week to see a counselor .	3/19/2014 11:39 AM
649	New student orientation was useless/Waste of time. In a group setting it was impossible for the counselor to address all questions and target the entire audience.	3/19/2014 11:36 AM
650	I don't remember which counselor I just remember that she was a lady she was very rude she encouraged me to drop out and to stop pursuing my dream because I would never reach it	3/19/2014 11:34 AM
651	I always feel rushed quick makes me forget certain things I wanted clarified. I don't feel like I have the full attention of the counselor. There has only been one time that I met with a counselor and had a positive experience. Her name is in the trio department. She gave me her full attention and was very detailed. Otherwise, every counseling experience I've had has been awful. I don't understand why it is so difficult to make an appointment to see a counselor in the main building. I had to walk into trio to see someone.	3/19/2014 11:20 AM
652	the counselor for trio who recently had a kid is an amazing counselor and is an AWESOME Personal Development teacher	3/19/2014 11:18 AM
653	N/A	3/19/2014 11:18 AM
654	It was very good and helpful and I would like to schedule another appointment.	3/19/2014 11:15 AM
655	I have not used LAVC counseling services. I am only taking one Online course through the college.	3/19/2014 11:15 AM
656	Very helpful	3/19/2014 11:14 AM
657	Counselor was extremely helpful; she helped me with a couple petitions and was very clear and knowledgeable.	3/18/2014 10:08 PM
658	The Career Counseling Office staff is very courteous, helpful, and knowledgeable.	3/18/2014 5:32 PM
659	she was very helpful , told me what my situation was and what was the best option .	3/18/2014 5:14 PM
660	Good	3/18/2014 1:52 PM
661	I have not seen a counselor at this college yet but I fully intend on making my appointment next week.	3/18/2014 12:41 PM
662	Some counselors are better than others. was the most helpful and corrected misinformation that other counselors had given me in the past.	3/18/2014 12:35 PM
663	my one negative comment is the fact that if all sessions are booked by Monday or Tuesday. It seems silly.	3/18/2014 12:04 PM
664	I've had no problems. It's better if you do have an appointment	3/18/2014 11:47 AM
665	counseling services help me a lot to reach my goal.	3/17/2014 4:59 PM
666	When needed to, Counseling has been very helpful.	3/17/2014 2:37 PM
667	none	3/17/2014 1:19 PM
668	I have not met with a counselor	3/17/2014 12:14 PM
669	The counselors are good here in this school the only huge problem is to get an appointment with them. Getting an appointment with them is like trying to find Jesus.	3/17/2014 11:49 AM

Counseling Survey Spring 2014

670	The counselor with whom I had an appointment, told me to take classes that weren't even necessary for my major. They only helped me to bring my GPA down.	3/17/2014 9:52 AM
671	I want to get a counselor in person unfortunately the days or time I'm looking for, are not available, I also have a lot of problems and questions I want to get answered by a counselor	3/17/2014 7:55 AM
672	very helpful with helping me decide which way I'm going with my education	3/17/2014 2:12 AM
673	It's nearly impossible to get an appointment. Each time I try, there is not a single open available slot.	3/17/2014 1:26 AM
674	Counseling is useful, but just like any resource on campus, ya'll need to advertise yourself more. Also most people don't know that the new week to schedule counseling appointments online is available Tuesdays at 8am.	3/16/2014 11:17 PM
675	They listened to my concerns but I would appreciate a follow up call.	3/16/2014 9:21 PM
676	It was ok.	3/16/2014 9:07 PM
677	I've been needing to meet with a counselor, and a recommended one at that, but have not been able to because all appointments are taken.	3/16/2014 8:21 PM
678	Impossible to reach council office by phone to schedule an appointment via official school number. The automated phone service would not connect me with the office. I had to go in person and ask for the direct line to the office.	3/16/2014 7:30 PM
679	I only saw the counselors once when I first started. I should probably go back to make sure my credits transfer from my previous college so I don't have to take classes I don't need to take.	3/16/2014 1:58 PM
680	I really liked how _____ explained to me what my options were and what recommendations. Very thorough and encouraging.	3/16/2014 12:26 PM
681	I found my Student Services Disability counselor, _____ to have excellent communication skills in writing. I see an order to taking classes in the SEP, and verbally brusque and dismissive; unable to provide encouragement and reassurance; and her appearance to be inappropriate for a counselor of disabled students. her make-up made it almost impossible to make eye contact with her.	3/16/2014 11:58 AM
682	Pretty good	3/16/2014 9:56 AM
683	I've only ever had one good counseling experience.	3/15/2014 5:51 PM
684	The counseling experience is very helpful, yet at times I get the feeling that organization is lacking. This is actually not a bad assessment, since college in general has a chaotic feel to it at the beginning. Still, there are still areas of the college experience that I feel uncomfortably ignorant about, and even worse is the realization that the embarrassment associated with that ignorance might be keeping me from formally seeking help. This situation is similar with other friends of mine, yet it seems that there isn't a predesignated course of action towards seeking help. The areas of ignorance seem trivial at times, but one thing I have learned from speaking with those students that have dropped out in the past or had difficulties in their path toward graduation/transfer is that any and every piece of information can make or break a college experience. With this in mind, as difficult as it might be for me to take a conservative stance, I am starting to believe that there is some weight to the thought that personal development/college orientation courses should become a mandatory set of courses for students. That is not to say that I think students should be forced to take these courses through the mandate of requirements, but that colleges could be doing students a service by more aggressively raising awareness to these tools/resources. Also, colleges could work on organizing their resources in a way that becomes more accessible to students. For this reason I marked online resources as the most helpful for the Counseling experience throughout the survey. Online resources allow for the sensation of accelerated speed, which allows for the promotion of movement and increased energy/spirits. (I'm going to stop now because I am entering the realm of gab.)	3/15/2014 5:40 PM
685	It was good what I experienced at LAVC. I don't know what a great experience would be, but I know my counselor was pretty helpful. I can't think of what could've been done better, personally. I just think that students should have a bit better access to receiving counseling.	3/15/2014 5:23 PM
686	The last time I saw a counselor was about 6yrs ago as a drop-in and got all of my questions answered. In the last yr or so I've tried to make an appt online, but have been unsuccessful. Also, I have not found the clerical staff to be helpful.	3/15/2014 3:19 PM

Counseling Survey Spring 2014

687	I was not told initially that I needed to schedule a 60 min appointment for transcript and transfer requirements assistance. and that I needed to call to set this type of appointment. It would help if another way to set appointments is implemented. I have not set an appointment recently because it has become too difficult and inconvenient. I am a full-time working student and it is too difficult to try to schedule an appointment @ 8am online. By 8:15-8:20am all the spots are taken. If you miss the window, you have to wait a week to try to set an appointment for the following week. It is very stressful to try to set an appointment to see a counselor. Other methods would be a great help.	3/15/2014 12:52 PM
688	I was part of the TRiO program and so I saw those counselors first.	3/15/2014 12:42 PM
689	great important info	3/15/2014 11:06 AM
690	I have never had much help in my counseling experience in 2008. I am a returning student and am not too familiar with the new changes as well.	3/15/2014 9:41 AM
691	My recent experiences with counseling have been informative and above satisfactory. the staff is very intuitive with the academics and educational planning. In addition, I would like to address the amount of positive energy that is felt when walking into the counseling office.	3/15/2014 2:24 AM
692	My Counseling experiences were always great- every Consular in EOPS is professional. All of them, whom I met during my Counseling experience, respect students, wish student the best. I am very thankful to and others for help.	3/14/2014 9:01 PM
693	I've talked to some in workshops and they do care about the student succeeding in their academics.	3/14/2014 7:54 PM
694	I'm a part of CD WFI and use their counselor.	3/14/2014 6:29 PM
695	Great service provided. It set my goals and put me back on track.	3/14/2014 4:46 PM
696	Very helpful	3/14/2014 4:02 PM
697	Thank you all	3/14/2014 10:27 AM
698	good	3/13/2014 10:25 PM
699	very unhelpful. Very condescending and made me feel unworthy of their time. I know that this is a community college, but come on.	3/13/2014 10:03 PM
700	It is sad not have a counselor service available, because is very important to make a student education pla	3/13/2014 8:22 PM
701	N/A	3/13/2014 8:19 PM
702	The Counselor of EOPS Department is very objective and help the student.	3/13/2014 8:11 PM
703	I have been a student at Valley for almost 3 years now and I just started the nursing program this semester. I did not have good experiences with counseling until a classmate suggested I would go see really cared for me like no other counselor had done before. She did not rush over the interview. She took time to get to know me and help me with me student goals and how to organize my schedule for future classes. She also talked to me about options for transfer I did not know I had. I'm really happy with counseling at Valley, but the reason is	3/13/2014 5:50 PM
704	Very informative	3/13/2014 5:40 PM
705	Very helpful	3/13/2014 5:28 PM
706	The front desk people that greet should be more professional and not consider themselves the "counselor". This has happened to me twice now, and found myself having to explain education goal and receiving an unsolicited "opinion" that was a BIG waste of time.	3/13/2014 4:33 PM
707	Good	3/13/2014 3:33 PM
708	While useful a good chunk of the information can be learned or found in a Personal Development course or school catalog.	3/13/2014 3:17 PM
709	My first experience on my counselor is fine, because she understand my situation and confusing on my major, everything is ggod I am comfortable and more security on my plans in my life, thanks and God bless you	3/13/2014 1:05 PM
710	She helped me quite a bit. I was not aware how good the service was.	3/13/2014 12:59 PM
711	i don't have one never met him/her	3/13/2014 12:11 PM
712	very well oriented	3/13/2014 11:25 AM

Counseling Survey Spring 2014

713	I'm required to meet with a counselor twice per semester, and I've always had a good experience, because they help me with my career planning and provide me with the information I need in order to successfully graduate.	3/13/2014 11:16 AM
714	I remember my most recent being with a _____ before the spring '13 semester. She was incredibly helpful on the suggested route I take with an IGETC alongside a business major. It was an appointment set up online and went no more than half an hour. Prompt and informative.	3/13/2014 10:26 AM
715	I have no comments about the counseling experience, because I have no counseling experience. I need to meet with a counselor as soon as possible. I am about to transfer soon.	3/13/2014 10:01 AM
716	I spoke the _____ and she really motivated me to not give up I enjoyed talking to her it went way better than I expected!	3/13/2014 9:57 AM
717	Eops counselor was very helpful , helped me for the exact points needed her. Career transfer counselors didn't do that much as I expected them to be so I'm a little disappointed with them.	3/13/2014 9:34 AM
718	Very helpful.	3/13/2014 9:33 AM
719	She was a good counselor, The only thing that didn't satisfy me was that she wasn't clear on the transfer requirements.	3/13/2014 9:27 AM
720	very limited	3/13/2014 8:35 AM
721	They have been very positive thus far. I have a one hour counseling appt. next week.	3/13/2014 6:13 AM
722	I was satisfied with my 10 min appointment but I feel like I need a 30 min consultation just to clear up some questions	3/13/2014 1:09 AM
723	I have no counseling experiences	3/13/2014 12:44 AM
724	One problem with this is that different counselors can give you different information, sometimes confusing.	3/13/2014 12:33 AM
725	My experience with setting up a counseling appointment was absolutely terrible. Really, really terrible. I was told the only way to set up an appointment was to call at 8:30am on a Tuesday morning, which is incredibly inflexible for somebody who works full-time. I was really unhappy when I went into the counseling center & was told I couldn't make an appointment - this seems insane, being that I was standing right there in front of the receptionist. I hope you consider making some changes - it was really a dreadful experience. That being said, my counseling experience was positive. I found the counselor I met with to be well-informed and helpful in answering my questions.	3/12/2014 11:53 PM
726	My counselor is a good listener	3/12/2014 11:09 PM
727	All positive	3/12/2014 10:17 PM
728	my counseling experience was great except that I tried to make another counseling appointment online and it took me 3 weeks to finally get one since they fill up fast. There needs to be more counselors.	3/12/2014 10:06 PM
729	very helpful!	3/12/2014 9:59 PM
730	I guess they are doing their job good	3/12/2014 9:46 PM
731	My concerns have been solved.	3/12/2014 9:35 PM
732	I have been lucky enough to get competent, helpful counselors in my programs. I hope that all of the counselors get the proper training to be as helpful as mine were.	3/12/2014 9:34 PM
733	I have not met with a counselor, I recently called the office and am looking forward to a phone call back	3/12/2014 9:33 PM
734	I do need to talk to a counselor any time soon because I want to graduate this semester but I think I'm not done, I sure need the advice from someone to guide me what I need to do.	3/12/2014 9:31 PM
735	Pretty although there is much room for improvement	3/12/2014 8:50 PM
736	the eops counselors are great. However, My experience in general the counseling department building was "ok" at best. Felt rushed at times. I guess some counselors are there for the money which is a shame because money doesn't last forever, and did anyone forget the students are the one who bring the money to the campus??? Students deserve to be given the TIME AND CORRECT INFO THEY NEED FROM THE COUNSELORS. some of the counselors are acting as if no one is in line to take their jobs. Reality check =] god bless	3/12/2014 8:34 PM
737	I have had no counseling experience with a counselor what so ever. I plan too soon for many reasons.	3/12/2014 8:26 PM
738	It's very helpful.	3/12/2014 8:01 PM

Counseling Survey Spring 2014

739	Some counselors are truly engaged and dedicated; others keep looking at the clock during our appointment. Beyond and actual counselor experience, the most frustration I have is with the discrepancy between what "desk person" who schedules appointments claims can be accomplished and what the counselor can actually accomplish during any given appointment - therein lay a total lack of communication within the current system.	3/12/2014 7:53 PM
740	I haven't had any interaction with the LAVC counselors.	3/12/2014 7:51 PM
741	The transfer/counseling office is fantastic but it be great to have more counselors.	3/12/2014 7:35 PM
742	I feel the counselors have no idea what is really going on in most situations which seems to be a trend with the majority of the school. I don't know how many times I've had to go to the various departments to hold their hands to make sure they do what I need them to do. The majority of the school's problems are with the financial aid department-they've lost 3 letters that I needed sent out to Sallie Mae or the government for student loans that I had to redo. Various students whom were in front of me in line or I spoke to while waiting also have had the same issues.	3/12/2014 7:32 PM
743	Overall great, the Counselors look tired and overwhelmed, perhaps because of the high demand and so few counselors to meet such demand. Getting assistance was somewhat helpful, I figured out my requirements on my own, I just needed a counselor to affirm I was on track.	3/12/2014 6:54 PM
744	The counselors are very helpful and answer any questions or concerns that I may have in a very friendly manner.	3/12/2014 5:35 PM
745	my counseling experience was great! I was able to get the help I needed in the easiest way possible.	3/12/2014 5:25 PM
746	I have not meet them yet. but I will soon	3/12/2014 4:59 PM
747	Over all it was very informative.	3/12/2014 4:55 PM
748	Excellent Staff ,but sometimes I have to wait hours to see a counselor(2012 and 13)	3/12/2014 4:50 PM
749	For me it wad great! She was verry helpful.	3/12/2014 4:42 PM
750	Counselors in LAVC are very king and helpfull	3/12/2014 4:42 PM
751	Useless mostly. Not much help. most of the information given i found online myself. Same thing with education plan help - useless and unclear.	3/12/2014 4:18 PM
752	Very helpful and friendly staff!	3/12/2014 3:49 PM
753	Very excellent. As I get closer to graduation I need more and more questions answered. I am so appreciative of the counselors that are there.	3/12/2014 3:40 PM
754	The counseling center runs really well. It is unfortunate that they deal with ignorant and impulsive people that are in a rush all day. Sometimes, drop-ins are overlooked and the receptionists are not on-point due to lack of motivation.	3/12/2014 3:29 PM
755	My counselor has been very helpful and cares about my progress. She's very encouraging and happy that is my counselor.	3/12/2014 3:19 PM
756	Some counselors are great, others not so much. I try to remember the names of the counselors I felt were the most helpful for future appointments.	3/12/2014 3:06 PM
757	The counseling department needs to be more accommodating towards their students. There has to be a more flexible and easier process to schedule. I think is unprofessional and the worst counselor at LAVC. I had an absolutely great experience with is a rockstar.	3/12/2014 3:00 PM
758	The counselor who I've had an appointed with was very helpful; she listened to my situation and tried her best to help me in getting the information pertinent to my educational/career goal. I got the feeling that she's going to help you if you are doing your part as a student and that you actually put the effort in doing something positive in life. I've come to terms with the fact that counselors like to see enthusiasm from students seeking their help because counseling HAS TO BE a dynamic process, i.e. they can only help you as far as your are willing to help yourself. They can only do so much for you, but most of the effort and hard work will come from you and you alone. I'm still a work in progress in terms of self-motivation, but the counseling appointment I just had made me feel much more confident and positive about myself because she (the counselor) saw that I'm doing something right and that I've worked hard for the past years in school to deserve something great.	3/12/2014 2:49 PM
759	How to get financial aid ?	3/12/2014 1:53 PM
760	Very helpful	3/12/2014 1:25 PM
761	please hire more counselors or at least stop getting rid of them	3/12/2014 1:24 PM

Counseling Survey Spring 2014

762	I have never used the counseling office because I have heard to many horror stories from other students about how they are.	3/12/2014 1:13 PM
763	Haven't seen a counselor	3/12/2014 12:59 PM
764	I am taking only 5 units French 003 at Valley College. My main college is Glendale Community College, so, I took Student Development class and I've already made my SEP there. That's why I have not taken any counseling appointment.	3/12/2014 12:52 PM
765	It seems like the only time counseling appointments can be made are the very early morning and a lot of the time it seems like there aren't even any appointment slots open. If there are slots open, you have to make the appointment at least a week in advance	3/12/2014 12:52 PM
766	since i have been here and signed up for valley college EOPS i have been given great services with them and a great amount of respect with them they have the best tutors on campus everybody works as a team in the EOPS office.	3/12/2014 12:38 PM
767	It wasn't much help, looks like she just wanted to get rid of me. Felt uncomfortable	3/12/2014 12:18 PM
768	She was very helpful and help me with all the questions I had about transferring. Also help me plan out my classes.	3/12/2014 12:08 PM
769	It was very helpful and much needed.	3/12/2014 11:54 AM
770	The experience I'm speaking of was at Los Angeles Mission College last year. I have gone into the Valley College Counseling office and I was told to schedule on line which I thought was very impersonal and unprofessional when they advertise walk in appointments. Thank you for asking for my input.	3/12/2014 11:42 AM
771	The counseling department needs to vastly improve their appointment services and be more organized. You should not have to get up at 8 am on Tuesdays just to make an appointment online.	3/12/2014 11:41 AM
772	Counselor's are not helpful at all. I get all the information I need from the front desk clerk in the counseling office. sometimes I think, correction, I KNOW that the front desk clerk know's a lot of a lot more than the counselors. and if you go around and asking other students about the counselors the'll say the same thing im about to say, and that is," counselors are useless and a waste of taxpayer money."	3/12/2014 11:39 AM
773	It wasn't helpful. Everything he told me, I already knew. Maybe he could of asked me more questions.	3/12/2014 11:28 AM
774	Every meeting was quick, helpful, and to the point. My needs and questions were always met and I never left dissatisfied.	3/12/2014 11:23 AM
775	Counselor made herself very clear with my transferring options. She was very helpful.	3/12/2014 11:04 AM
776	The Counseling center just seems understaffed. I attempt to make an appointment only to be told I have to do online, which is redirected to me having to call. One big run around. The who works the desk cuts you off mid sentence when trying to describe what you need. When I tell her I need a 30 min appointment for transfer details for out of state she says I cant do and only can do a ten minute. HOW AM I SUPPOSED TO POSSIBLY FIND PRE REQS FOR 3 OUT OF STATE SCHOOLS AND TALK WITH MY COUNSELOR IN TEN MINUTES?!?!?! This is outrageous and made me real mad. I still need to make my appointment regarding my transfer. But hesitant cause frankly I know how big of a pain of an it will be to deal with. Please fix the counseling front office and appointment system.	3/12/2014 10:34 AM
777	It felt very rushed.	3/12/2014 10:33 AM
778	Because i attended a few school out of district i have to "call" in order to make a counseling appointment. It is NOT convenient and i am offer very little options for counseling appointments that way.	3/12/2014 10:30 AM
779	Haven't been to a counselor at Valley before. (Have done most of my classes at ELAC.)	3/12/2014 10:27 AM
780	The counselor a name was she was rude and made me feel Awful. She took my drive about learning away and made me feel like giving up. Make me feel belittled :(not very professional or helpful .	3/12/2014 10:25 AM
781	I was lucky to have a plan in place that allowed me to return to 4-year college and complete my degree. Returning students with college experience can benefit from counseling but the real thing that all students need at LAVC are more classes in required transfer classes and evening classes overall.	3/12/2014 10:20 AM
782	It is very helpfull	3/12/2014 10:11 AM
783	In the beginning of the semester (last semester) in the SSD they said that I didn't qualify to have a notetaker and when I was at Pierce College they let me have a notetaker, but it was all fixed at Valley and have a notetaker.	3/12/2014 10:10 AM

Counseling Survey Spring 2014

784	Last time that I had an appointment my counselor looked like in rush. I did not like the service and unfortunately I do not remember his name. His was the worst counselor.	3/12/2014 9:59 AM
785	was extremely helpful in putting me at ease about my future with LAVC. He answered all my questions and I left with confidence in my future.	3/12/2014 9:57 AM
786	Just because they have the careers, doesn't mean that they shouldn't care, or tune us out. Open your ears, and care!	3/12/2014 9:50 AM
787	There should be more appointments available. The appointments are full booked so quickly that it has taken me 6 weeks to actually get an appointment because evening appointments get taken so quickly,	3/12/2014 9:47 AM
788	I havent had any counselor experiences but i will soon.	3/12/2014 9:44 AM
789	have not been able to meet with a counselor its hard to speak with anyone i work so id need a late appt but my classes start right after i get out of work so there is no in between time and no way i can just email anyone who will give me the time to get the informaiton i need	3/12/2014 9:41 AM
790	I wish that the counselors will be better acquainted with resources for undocumented and ab--540 resources.	3/12/2014 9:39 AM
791	I go to Pierce College, given that I only see the counselors at Pierce.	3/12/2014 9:38 AM
792	I've tried to make an appointment but there is never any available. I work full time and I'm sure other students do too so it is difficult to schedule an appointment when it's most convenient for us.	3/12/2014 9:33 AM
793	They are very helpful	3/12/2014 9:31 AM
794	I was told that, for an AA, I had to take a history course here in California, although I took one in Louisiana when I got my bachelor's degree. I found this to be unnecessary.	3/12/2014 9:28 AM
795	I have no experience in this area. I haven't requested any help yet. I'll be contacting one.....hopefully.	3/12/2014 9:23 AM
796	I would really like to speak to a counsler as soon as possible in regards to various aspects of my education	3/12/2014 9:20 AM
797	I only go to when I need to see a counselor. He's patient with me and is always helpful.	3/12/2014 9:19 AM
798	I would really like to be able to walk in and get a quick 10 to 15 minute session with counseling but now I have to schedule an appointment and it's tough to get one in the time I want. It's really a task you have to be early on monday to get the option you need. When you walk in you really can't get help unless you have an appointment.	3/12/2014 9:19 AM
799	They're great.	3/12/2014 9:05 AM
800	I have been at Valley since Spring of 09 and never visited a councilor. Everytime I try there are never appointments I can make to since I work a lot. I wish there were a few more councilors. I've applied to transfer and couldn't get an appointment to talk about my common app.	3/12/2014 9:05 AM
801	The counselors at LAVC are very helpful and I've never had a bad experience with them.	3/12/2014 8:51 AM
802	First, its hard getting an appointment. I like how the counselors print the transcripts and explain to you how to achieve your educational goals. However, I don't like how you can only have 3 appointments per semester.	3/12/2014 8:25 AM
803	was helpful, encouraging, kind and knowledgable!	3/12/2014 8:20 AM
804	helpful	3/12/2014 8:19 AM
805	helpful to some extent	3/12/2014 8:13 AM
806	Very helpful and positive experience when I met with the Counselor two years ago.	3/12/2014 8:07 AM
807	The one time I met with someone for "15" min she had me in her office for 5 min and told me that I needed to take me classes. Then told me we were done. She was EXTREMELY rude! Counselors are supposed to help not make you more confused!!!!	3/12/2014 8:05 AM
808	I have not meet a couseleer yet	3/12/2014 8:04 AM
809	I only walked in once and I remember I was told to sign in but unfortunately I have to go to work after my morning class so I had decided to leave. I would have to say emailing my questions would be more effective for me.	3/12/2014 8:04 AM
810	The counseling department does a fantastic job with their students.	3/12/2014 7:46 AM
811	I have had good and bad experiences. The bad was day. She was rude and I had such a terrible experience with her that I did not return to make an appointment for a very long time.	3/12/2014 7:31 AM

Counseling Survey Spring 2014

812	It seemed like she was rushing me through the appointment only answered 1 question out of 5 then made me leave 5 minutes before my end time. I was very discouraged to make another appointment. The previous attempt I made to see a counselor she was so late I left because I felt bad for the person who was scheduled after me. I wasted my time that day. I was very disappointed with my 2 experiences with the counseling department. I'm scared to waste my time again. But I need advice from a good counselor not someone who is in a rush to get me out her office.	3/12/2014 7:29 AM
813	I find the counselors inconsistent...some are and some are very easy to relate too. I had an appt. with one who I could barely understand, was a waste of time and had to request seeing another counselor.	3/12/2014 7:29 AM
814	In 30 minutes the counselor explain everything in detail. Very helpful	3/12/2014 7:28 AM
815	First of all my counselor was great- kind, knowledgable and helpful. however I found the counseling to be completely unnecessary for my specific purpose- transcript evaluation. In addition I wasn't able to schedule the one hour eval on line (at least not easily) and it was hard to reach someone on the phone to make the appt. For the nursing app process I do not find the counseling necessary. Everything could have been evaluated in my absence. finally this survey is problematic. There were several questions where I would have liked to answer "None" (what did you find helpful...what other reasons did you use counseling) and I was unable to leave the question blank. So therefore I had to pick a reason that wasn't applicable or accurate. I think you still have much work to do to make your admissions and application process--as well as counseling appt process-- efficient, worthwhile, and a pleasant experience	3/12/2014 6:38 AM
816	The last time the counselor was very nice and gave me a list of subjects that was required for my major. Now I need another meeting because I am planing to get my associate degree first and then to pursue with my major degree later after getting the associate degree.	3/12/2014 6:17 AM
817	They're good counseling sessions.	3/12/2014 6:15 AM