

STUDENT SERVICES

Art Gallery

The Los Angeles Valley College Art Gallery presents student and faculty artwork, contemporary art, ethnic art and historical exhibitions. The Art Gallery is located in the Art Building on Campus Drive, south of Oxnard Street.

The Historical Museum of the San Fernando Valley

The Los Angeles Valley College Historical Museum contains documents, photographs, and artifacts relating to the San Fernando Valley. It is also a repository for Valley College publications, documents and photographs. The Museum is located in Bungalow 15 in Parking Lot H permit required. Hours are Monday thru Thursday 3:00pm to 7:00pm. Or by appointment. Always best to call first for information, call Bill Carpenter Curator (818) 947-2373.

Valley Campus Store

Located In Campus Center

- Information about the LAVC Valley Campus Store is now available online at: www.lavcbookstore.com

Please bring your registration fee receipt with you to the bookstore. The Cashier will ask you for it when you purchase your textbooks. No refund will be given unless you are officially enrolled in the class at the time of purchase. Keep all your cash register receipts; they are required for all refunds and exchanges.

Regular Hours of Operation:

7:30 am to 7:00 pm - Monday through Thursday

7:30 am to 1:00 pm - Friday

Special and extended hours are posted outside the store during the beginning of each term. Summer hours may be shortened.

The Valley Campus Store carries your required and supplementary textbooks and supplies as well as food, snacks, LAVC clothing, emblematic merchandise, educationally priced software and hardware.

Textbooks

Required textbooks are arranged alphabetically by subject within their respective department; by course number and alphabetically by the author of the text. The instructor's name will be listed on the shelf tag under the title of the book. Our goal is to have the correct quantity of books in the store in time for classes. You

should not purchase your textbooks until you are officially enrolled. A \$3.00 re-stocking fee may be charged for textbooks returned without proof of official enrollment and/or drop slip. Although detailed records are maintained, shortages may occur. Please ask one of the bookstore employees if you can not locate a textbook or supply item. Used books, if available, are located on the shelf with the New books, marked USED.

Refunds

Students have 48 hours from the start of the Fall and Spring semester to return required textbooks. Short term, ITV, summer classes and 5 or 6 week terms have 48 hours to return from the start of the semester or term. Special program classes refunds to be determined. **A cash register sales receipt and school identification (registration fee receipt) are required at all times.**

Textbooks may be returned for refund. Certain conditions apply. **Required textbooks and required supplies** may be returned during the refund period if the merchandise is returned in the same condition as when purchased. New textbooks and merchandise must be returned clean, unmarked and in saleable as new condition.

School supplies, supplemental books and supplemental materials may be returned for store credit/exchange only. No refund will be given. Non-required materials are not returnable for example: study guides, workbooks, study aids, cliff notes, dictionaries or any non required materials. There are no returns on Goggles, medical or computer equipment, software and clothing.

After the allowed refund period (see above) there is a **24 hour exchange only** on incorrect or damaged books or merchandise. **No refund will be given.**

- No refunds on textbooks purchased during FINALS.**
- Shrink wrapped merchandise and textbook bundles that are unwrapped will be charged a \$3.00 wrapping fee.
- New textbooks must be returned, clean and saleable as new to get a full refund. This means the book can not be bent, torn, wrinkled, dirty, soiled or used in any way. Any book returned without a sales receipt may not be refunded or be refunded at the used price.
- Computer software will not be refunded if opened. This includes software bundled with textbooks. Once the software package is opened the textbook may not be returned.
- Computer and Tutorial codes included in textbook bundles and/or sold separately may not be returned once the package is opened and/or the code is exposed or scratched off.

Purchases paid with CASH: will be refunded cash.

Purchases paid by CHECK: A student Registration Fee Receipt AND a valid CA ID or CA drivers' license is required when writing a check. There is a 21 day waiting period for a cash refund on all merchandise paid by check. A credit slip will be issued on the returned merchandise as long as it is returned within the refund period. Merchandise held past the return period will not be accepted.

Purchases paid by CREDIT CARD: A bank credit slip will be issued and credited back to the account. The bookstore accepts Master Card, Visa and Discover. Debit cards are treated like credit cards (with the above logos), but are handled differently by your bank. Check with the bank policy regarding how the money will be credited back to your account.

Textbook Sell Back

Textbook buy back is a service the Bookstore provides for the students so they can sell their used books at the end of each semester or session. The bookstore makes an effort to Buy Back as many textbooks as possible from LAVC students. It is not an obligation on the part of the store, but a service we perform to help keep the cost of books down. The Bookstore has a Wholesale Buyer purchase books back at the end of each session, during finals and again at the beginning of each term (the first three days of class) Textbooks purchased for the bookstore will be purchased at half the original purchase price.

The bookstore will make every effort to purchase books from our students. There are several conditions that affect the value of a textbook at buy back.

- The book must have an order placed by the faculty at the time of buy back. Books may be added to the list as orders are received from the instructors. The bookstore can not be responsible for late book orders that may affect the actual price offered to the students.
- A new edition has not superseded the current one by the publisher.
- Inventory levels require more books.
- The book is not a supplementary (not required) book
- The book is not a workbook, study guide, spiral or has perforated pages.
- The book will survive another semester and is in resalable condition (no water damage, bindings intact, readable, etc.).

**The management reserves the right to refuse a refund, exchange or the purchase of any book at buy back based on the condition of the merchandise.*

Business Office

Please call the Business Office for hours: (818) 847-2318. The Business Office hours are extended during walk-in registration in Monarch Hall (for Spring and Fall semesters only). (During this time, Registration Fee Receipts are issued and enrollment fees are collected. These services are at the Business Office Station in

Monarch Hall.) During Winter and Summer sessions all Business Office transactions are provided at the Business Office building.

CalWORKs Program

CalWORKs (California Work Opportunities and Responsibility to Kids) is an educational and vocational program for students receiving TANF (Temporary Assistance to Needy Families) benefits. The goal of the program is to provide a supportive environment where the student may develop the educational foundation and career skills that will lead to meaningful employment. We offer assistance with child care, counseling, GED Practice Test/evaluation and official testing, job development, text-book/materials reimbursement, scholarships, tutoring, workshops, and other services. The office is located in Bungalow 14. Hours of operation are Monday through Thursday 8:00 am to 4:30 pm, Fridays 8:00 am to 12:00 pm. For more information, contact Ellie Rabani CalWORKs Director at (818) 947-2976.

Cafeteria

Full cafeteria service, including breakfast, pastries, hot grill items, pizza, sub-sandwiches, wraps, soups, salads, snacks and beverages, are available during business hours in the Cafeteria Building, located just north of the campus center. A variety of snacks and beverages are available at vending machines located in the arcade and bungalow area.

Campus Center

The Campus Center is a two-story multipurpose building. On the second floor there are classrooms and the offices of the Economics, Philosophy, and HHLPS (History, Humanities, Law, and Political Science) Departments. The ground and lower levels house the Valley College Store; Business Office; Monarch Hall (a multi-purpose room seating 550 people with a full stage which is used for college and community activities such as musical productions, lectures, movies and social events); offices for student organizations; a quiet study room (Fireside Room); a patio; and the student government conference room (CC 104) where the ASU Executive Council meets on Tuesdays at 12:45pm and the ASU Inter-Club Council meets on Thursdays at 1:00pm. Other services offered in the Campus Center:

1. Speech Lab (CC 1, lower level)
2. Compliance Office (CC108)
3. VCAP (CC 215 & 216)

Child Development Center

The Child Development Center offers child care and development service to the preschool and school age children of student-parents.

Enrollment

Student-parents are given priority enrollment

Programs and Hours

PRESCHOOL PROGRAM: Monday-Friday, 7:45 am to 5:00 pm. Services available for preschool children 3-5 years of age.

SCHOOL AGE PROGRAM: Monday - Thursday 2:30 p.m.-10:20 p.m., and Friday 2:30 -5:00 p.m. Services available for school age children in Kindergarten up to 13 years of age.

Curriculum

The Center's faculty prepares daily activities to provide developmentally appropriate programs for preschool and school age children's cognitive, physical, creative and emotional growth.

Admissions Policy For Child Development Center

The Child Development Center affords all persons full and equal access, regardless of their sex, color, age, ethnic group identification, race, national origin, religion, mental or physical disability (including AIDS), creed, ancestry, pregnancy, marital status, medical condition, sexual orientation, or veteran status. (Reference: Government Code Section 11135, Education Code Section 200, LACCD Board Rule 1202). The Child Development Center programs refrain from religious instruction or worship.

Applications

For applications and information, contact the Child Development Center at (818) 947-2931. Applications must be submitted to the Child Development Center to be considered for service and/or placement on the waiting list.

Location

The Center is located in the northeast parking lot near the corner of Ethel Avenue and Oxnard Street.

Citizenship Center

Prospective U.S. citizens, students, and members of the community are welcome at the Los Angeles Valley College Citizenship Center. Services include: INS citizenship preparation class, noncredit ESL classes, citizenship forms, assistance filling out the citizenship application, and immigration information. The Citizenship Center is located in Bungalow 13 and open Monday through Friday 8 a.m. to 4:30 p.m. Call (818) 947-5594.

Continuing Education

Welcome to Los Angeles Valley College Continuing Education. We offer **free**, noncredit classes, including English as a Second Language, Basic Skills, and Career Technical Education courses. When you visit our office, you will be provided with a schedule of Continuing Education classes. In addition, we can help you with academic, vocational, and personal counseling resources and referrals for financial assistance with books, supplies, child-care, and transportation. We look forward to assisting you. Continuing Education is located in Bungalow 13 and open Monday through Friday 8 a.m. to 4:30 p.m. Please call (818) 778-5594 for further information.

College Advisory Committees

One primary mission of Los Angeles Valley College is career education. In fulfilling that mission, the college provides a variety of programs and services which prepare students for employment and career advancement.

The demands of business and industry determine the various career education programs offered by the college. These include a variety of business, public safety, health and allied health, electronics and engineering, computer programming and high technology, telecommunication and media, family and consumer studies, and other related education and training.

Job placement and career progress are measures of successful students and reflect the effectiveness of the education and training provided by career education at Los Angeles Valley College. To ensure the success of our students, career education programs are developed and maintained by the faculty with the advice and assistance of advisory committees. Advisory committee membership consists of career education faculty plus business and industry consultants who are familiar with the practices and job skills needed in today's job market. Further, the Vocational Technical Education Act of 1998 (VTEA), mandates advisory committees for career education programs to establish business and industry partnerships with college faculty and administration. The advisory committee serves a vital role in keeping career education programs relevant, dynamic, and on the cutting-edge of technology. This can only be achieved with a close working relationship between the college and the business community.

Advisory committees meet at least once each academic year, but may meet as often as necessary. Committee members evaluate career education and training programs, including curriculum, equipment, facilities and staffing plans, provide counsel and advice, review past accomplishments, and forecast trends affecting career education, vocational training, and employment.

Advisory committee members are an important component of the education program of the college. The professionals who serve on advisory committees are nominated because of their leadership in technology, the job market, and the economic development of Los Angeles. Bringing expert advice and sound planning on business, trade, and technical issues, advisory committees ensure course and program content reflect the needs of the rapidly changing job market.

2010-2011 Advisory Committees:

Administration of Justice	Fire Technology
Broadcasting	Geographic Information Systems
Business Administration	Media Arts
Child Development	Nursing
Commercial Music	Photography
Computer Applications & Office Technologies	Respiratory Therapy
Computer Science	Theater Arts
Electronics	Tool & Manufacturing
Engineering	

Services for Students with Disabilities (formerly DSPS)

The Services for Students with Disabilities (formerly DSPS) Office is designed to promote and provide equal access to educational programs and activities offered by Los Angeles Valley College for students with verified disabilities.

Students may be eligible for one or more services, depending on the specific nature of their disabilities. Accommodations and services are determined by the nature and extent of the disability and the disability-related educational limitations of the student and are provided based on recommendation of SSD.

Support services for eligible, registered students with verified disability-based needs may include registration assistance, orientation to campus, special counseling, access to instructional materials in alternative formats, special parking privileges, referral for tutoring, test-taking assistance, referral to on-campus and off-campus resources, note-taking assistance, assessment for learning disabilities, sign language interpreters, liaison with faculty and campus departments, liaison with the California State Department of Rehabilitation, adapted physical education classes, and access to assistive technology. Students with disabilities who require accommodations for the classroom are strongly urged to contact the SSD Office as soon as possible in the admissions and registration process to receive information about services so that accommodations can be provided in a timely manner. SSD is located in Campus Center, Room 100. For further information, contact SSD at (818) 947-2681 or (818) 947-2680 (TDD for the deaf only).

Alternate Text Formats

Eligible students can request educational materials and other published college materials in alternate text formats from the Services for Students with Disabilities Office. Please call (818) 947-2681 or TDD (818) 947-2680 to inquire about alternate text format production.

Teletype Devices for the Deaf (TTY)

TTY's for the deaf and hard of hearing are available on campus at the following locations: Services for Students with Disabilities Office, Campus Center 100; College Sheriff, M&O Building - West-end (available 24 hours); Administration Building public telephones, Lobby Area, and outdoor public telephone near vending machines in the Arcade, east of the Physics Building.

Wheelchair Accessibility

All multi-story buildings on campus can be accessed by elevator. All other buildings can be accessed by ramps, with the exception of some of the bungalows. The following bungalow classrooms are inaccessible to wheelchair users: Bungalows 3, 4, 5, 9, 10, 11, 12, 25, 30, 31, 32, 33, 34, 35, 36, 37, 38, 45, 46, 47, 48, 49, 50, 51, 52, 70, 71, 72, 73, and 74. If you are a wheelchair user, please try to schedule classes in rooms other than these inaccessible rooms. If you must enroll in a class that is scheduled in a room that is listed above as inaccessible, please contact SSD (818) 947-2681 early in the registration process for assistance regarding access to classrooms.

Campus Construction and Accessibility

The college is undergoing a large construction project that will result in new buildings and modernized classrooms. During the construction project students with mobility limitations are urged to be aware that regular paths of travel may be closed and to take extra care in navigating the campus.

Students should be able to access construction safety updates on the college website www.lavc.edu or from SSD.

Extended Opportunity Programs and Services (EOPS)

The mission of EOPS (Extended Opportunity Programs and Services) at Los Angeles Valley College is to assist eligible students who have historically experienced economic and educational challenges. The program provides "above and beyond" service through counseling, tutoring, financial assistance, workshops and other services in order to increase access, retention and goal completion. To be eligible for EOPS a student must (1) qualify for fee waiver A or B, (2) be a California resident, (3) enroll in 12 or more units, (4) have fewer than 50 degree applicable units, and (5) have proof of previously completing or current enrollment/ recommended enrollment in remedial English or math. For more information visit the EOPS/CARE website at www.lavc.edu/eops; the EOPS/CARE office located in the Student Services Building, 2nd floor; or call (818) 947-2432.

Cooperative Agencies Resources for Education (CARE)

The mission of CARE (Cooperative Agencies Resources for Education) is to support the unique needs of EOPS students who are single parents by promoting self-sufficiency and academic success through tailored workshops, additional counseling, educational materials and financial assistance for child care related expenses. To be eligible for CARE a student must be (1) 18 years of age or older, (2) have a CalWORKs/TANF recipient in the household, (3) a single head of household, and (4) a parent of at least one child under 14. For more information visit the EOPS/CARE website at www.lavc.edu/eops; the EOPS/CARE office located in the Student Services Building, 2nd floor; or call (818) 947-2432.

Financial Aid

What is Financial Aid?

The purpose of the financial aid program is to provide financial assistance to students who, without such aid, would be unable to attend college. Although it is expected that students and parents will make a maximum effort to meet the cost of education, financial aid is available to fill the gap between family resources and the annual educational expenses. Financial aid is meant to supplement the family's existing income/financial resources and should not be depended upon as the sole means of income to support other non-educational expenses.

Financial aid is available from various sources such as federal, state, institutional, community organizations and individual donors. Financial aid can be awarded in the form of grants, loans, work-study, scholarships, or a combination of these.

Who is eligible for Financial Aid?

To be considered for financial aid, students must meet the following minimum requirements:

- Be a U.S. citizen or an eligible non-citizen. An eligible non-citizen is a U.S. permanent resident who has documentation from the Department of Homeland Security verifying that his/her stay in the U.S. is for other than a temporary purpose.
- Demonstrate financial need.
- Be making Satisfactory Academic Progress in a course of study leading to a Certificate, AA or AS Degree, or Transfer to a Baccalaureate Degree Program.
- Not be in default on any student loan such as Federal Perkins Loans, Federal Stafford Loans (subsidized and unsubsidized), Federal Direct Loans (subsidized or unsubsidized), Supplemental Loans to Assist Students (SLS), or FPLUS Loans (Parent Loans for undergraduate students) at any college attended.
- Not owe a refund on a Federal Pell Grant, Federal Supplemental Educational Opportunity Grant (FSEOG) or Academic Competitiveness Grant (ACG) or SMART Grant.
- Be registered with Selective Service, if required to do so.
- Be enrolled as a regular student in an eligible program.
- Have a valid Social Security Number (SSN).
- Not be convicted of possessing or selling illegal drugs while enrolled and receiving federal financial aid from any college or university.
- Demonstrate an Ability to Benefit as defined below.

Ability to Benefit

Students who meet one of the qualifications listed below have demonstrated the ability to benefit from a college education in accordance with applicable Federal Regulations.

- Received a high school diploma; or
- Passed a high school proficiency examination; or
- Received a Certificate of General Educational Development (GED); or

- Passed an independently administered test that is approved by the Secretary of the U.S. Department of Education provided the student is at least eighteen (18) years old. Tests are administered at the Assessment Center by appointment.

When to Apply (typical dates – contact Financial Aid Office for exact dates)

January 1 FAFSA application available on-line at www.fafsa.ed.gov

March 2 Cal Grant deadline and application priority deadline

April 1 Established priority funding deadline for limited funded financial aid programs

May 1 Established priority deadline to submit required documents to the Financial Aid Office

Sept 2 Extended competitive Cal Grant deadline for community college students

To receive Title IV Financial Aid as noted above, Los Angeles Valley College Financial Aid Office must have on file a valid Institutional Student Information Report (ISIR) by the last day of enrollment for a term/semester or by June 30th, whichever is earlier.

How To Apply

To apply for federal and state financial aid programs, complete and submit the Free Application for Federal Student Aid (FAFSA) at www.fafsa.ed.gov. The FAFSA is an all inclusive application form that allows students to apply for all programs.

Note: Prior to completing the FAFSA, apply for your Personal Identification Number (PIN) at www.pin.ed.gov. The PIN allows you to electronically sign your FAFSA. If you are a dependent student, your parent may also apply for a PIN.

Verification Policy

Federal verification requirements apply to the following programs:

- Federal Pell Grant
- Federal Supplemental Educational Opportunity Grant (FSEOG)
- Federal Work-Study Program (FWS)
- Federal Perkins Loan Program
- Federal Direct Loan Program

If your application has been selected for verification by the federal processor, you will be required to provide additional documentation with a specific deadline. Failure to meet this deadline will result in the denial of financial aid. For verification deadline dates, visit the Financial Aid Office website.

For the Federal Direct Loan Program, verification must be completed 20 working days prior to the last day of enrollment period to allow for loan processing time.

Students whose applications are selected for verification may be paid on any corrected valid SAR/ISIR that is received within 120 days after the student's last day of enrollment.

If an applicant does not complete verification by the established deadline, all federal financial aid is forfeited for the award year. The Financial Aid Office maintains the right to request additional information which may be required to process your application. Those may include but are not limited to:

- Tax Return
- Verification of Untaxed Income
- Verification Worksheet
- Selective Service Certification
- Social Security Verification
- Permanent resident documents, if an eligible non-citizen

English as a Second Language (ESL)

Students taking only ESL classes must submit both an ESL Certification Form and a Student Educational Plan to the Financial Aid Office within the first semester. Both forms must be signed by an academic counselor. ESL Certification Cards are available in the Financial Aid Office and in the Counseling Center.

Audited Classes

Students cannot receive financial aid, including the BOGFW, for enrollment in audited classes. No exceptions to this policy can be made.

Summer Financial Aid

(Special requirements apply - please contact the Financial Aid Office for more information)

Enrollment at Other LACCD Colleges

Consortium Agreements are in effect for all colleges within the Los Angeles Community College District. If you are attending more than one college within the District in the same academic period, payment will be based on all units taken. You must maintain at least a one (1) approved unit level of enrollment at the Home/Primary campus (the college processing your financial aid) for the entire award period. For financial aid programs that are limited in funding, a six (6) approved unit minimum enrollment is required at the Home campus. Please note that if you are in an extension appeal due to Satisfactory Academic Progress, you must be enrolled in approved units, meaning classes listed in your Student Educational Plan (SEP) you submitted with your appeal to the Financial Aid Office. If you are enrolled in classes not listed in your SEP, the units will not be included in the calculation of approved units. An SEP is a plan written between a student and academic counselor. For further information, please contact the Financial Aid Office and/or the Counseling Office.

ITV Classes

Students taking ITV courses must be enrolled in at least one (1) approved unit at the Home campus (the college that is processing their financial aid) in order to receive financial aid, provided eligibility exists. For financial aid programs that are limited in funding, students must be enrolled in a minimum of six (6) approved units at the Home campus; units from other

colleges may not be combined for all other programs. Students enrolled in ITV courses receive their transcripts for those courses from Los Angeles Mission College. Students enrolled only in ITV courses and wish to be considered for financial aid, must apply at Los Angeles Mission College as the Home campus for financial aid purposes. ITV classes are included in disbursements for all other classes.

Tax Credit

American Opportunity Credit – replaces and expands the Hope Credit for tax years 2009 and 2010. More parents and students will qualify over the next two years for a tax credit. The new tax credit is available to a broader range of taxpayers, including many with higher incomes and those who owe no tax. The full credit is available to individuals whose modified adjusted gross income is \$80,000 or less, \$160,000 or less for married couples filing a joint return. Those who do not make enough money to have to file a tax return should also consider filing because they can get up to \$1,000 back. The new credit also adds required course materials to the list of qualifying expenses and allows the credit to be claimed for four post-secondary education years instead of two. Many of those eligible will qualify for the maximum annual credit of \$2,500 per student, which is \$500 more than the Hope Credit.

Lifetime Learning Credit – Families may be able to claim up to \$2,000 for tuition and required fees each year. The maximum credit is determined on a per-taxpayer (family) basis, regardless of the number of postsecondary students in a family. Students who fees are covered by a fee waiver, scholarship, or grant would not be able to add their costs to their families for tax credit calculation.

You should consult a tax professional for further details or consult the following website: <http://www.irs.gov/pub/irs-pdf/p970.pdf>

Types of Financial Aid Available – Grants, Scholarships & Loans

Federal Refund Requirements

Notice: *Students who receive financial aid, and withdraw from ALL classes, may be obligated for repayment on some of the federal funds received prior to withdrawal.*

All students receiving federal aid, who withdraw from the institution in the first 60% of the term, are subject to **Return Regulations**. The Financial Aid Office will calculate the amount of federal funds earned by the student up to the point of withdrawal and students will be billed and **must** repay any federal grant funds received but not earned. **Failure to repay these funds will result in the denial of future federal financial aid at all colleges. Nonpayment of the unearned amount will be reported to the U.S. Department of Education for collection. The college is also required to report grant overpayments to the National Student Loan Data System.**

It is advised that you contact the Financial Aid Office before withdrawing from all of your classes so you understand the results of your actions. For the refund policy on enrollment fees and non-resident tuition, please see the College Schedule of Classes or the College Catalog.

Federal Grants

Federal PELL Grant Program

The Federal PELL Grant Program is a federally funded program that provides assistance to undergraduate students who have not yet earned a baccalaureate or first professional degree and who demonstrate financial need. Awards are based on the student's Expected Family Contribution (EFC) and enrollment status. The EFC is calculated based on the information such as income and assets on the FAFSA.

Federal Supplemental Educational Opportunity Grant (FSEOG)

The FSEOG is a federal grant program designed to supplement other sources of financial aid for students with exceptional need. FSEOG awards are based on financial need and fund availability. There is a six (6) approved unit minimum enrollment requirement at the college where students are receiving financial aid. Since this is a limited funded program, priority will be awarded to students who are enrolled at least six (6) approved units at Pierce College. FSEOG awards range upward from \$100 to \$400 per year, depending on need and packaging policy.

State Grants

To qualify for any of the state-funded grants, a student must be a California resident and be attending (or planning to attend) an eligible college in California.

Board of Governors Fee Waiver Program (BOGFW)

The BOGFW is offered by the California Community Colleges. Applicants do not have to be enrolled in a specific number of units or courses to receive the BOGFW. Please note that payment of health fees is no longer part of the fee waiver. All BOGF fee waiver recipients are required to pay the student health fee.

You are eligible to apply for a BOGFW if you are:

- A California resident, and
- You are enrolled in at least one unit.

You may qualify for a BOGFW if any of the following categories applies to you:

- A. At the time of enrollment you are a recipient of benefits under the TANF/CalWORKs Program (formerly AFDC), Supplemental Security Income/State Supplementary Program (SSI/SSP), or General Assistance Program (GA). You have certification from the California Department of Veterans Affairs or the National Guard Adjutant that you are eligible for a dependent's fee waiver. Documented proof of benefits is required.
- B. You meet income standards.
- C. If you qualify after you pay your enrollment fees, complete a "Request for Refund" form available in the college Business Office.

Cal Grants

Students must meet the following eligibility requirements for the Cal Grant Programs:

- Be a U.S. citizen or permanent resident
- Have a valid Social Security Number (SSN)
- Be a California resident
- Be attending at least half-time at a qualifying California college
- Have financial need at the college of attendance
- Be making satisfactory academic progress as determined by the college
- Have not already earned a bachelor's or professional degree, or the equivalent.
- Meet the income and asset ceiling as established by CSAC
- Meet Selective Service requirements.

Deadline date: First deadline is March 2. A second deadline for community college applicants is September 2, but we highly recommend that applicants meet the March 2 deadline when more funding is available.

Students must submit a GPA Verification and FAFSA by the applicable deadlines to the California Student Aid Commission.

GPA verification for students enrolled within the Los Angeles Community College District will be electronically sent to the Commission by the deadline date for those who meet specific criteria. *Contact your Financial Aid Office to see if you meet the criteria to have your GPA electronically sent and for other possible options.*

Entitlement Grants

- Cal Grant A – provides grant funds to help pay for tuition/fees at qualifying institutions offering baccalaureate degree programs. If you receive a Cal Grant A but choose to attend a CA Community College first, your award will be held in reserve for up to three years until you transfer to a four-year college.
- Cal Grant B – provides subsistence payments for new recipients in the amount of \$1,551 for a full-time, full year award. Payments are reduced accordingly for three-quarter and half-time enrollment for each payment period. Cal Grant B recipients who transfer to a tuition/fee charging school after completing one or two years at a community college may have their grant increased to include tuition and fees as well as subsistence.
- Cal Grant Transfer Entitlement Award is for eligible CA Community College students who are transferring to a four-year college and are under age 28 as of December 31 of the award year.

Competitive Grants

- Cal Grant A and B awards are used for the same purpose as the A and B entitlement awards, except that they are not guaranteed and the number of awards is limited.
- Cal Grant C recipients are selected based on financial need and vocational aptitude. Students must be enrolled in a vocational program at a California Community College, independent college, or vocational college, in a course of study lasting from four months to two years. Cal Grant C awards may not be used to pursue a four-year degree program, graduate study, or general education.

Chafee Grant

The California Chafee Grant is a federal grant administered by the California Student Aid Commission and provides assistance to current or former foster youth to use for college courses or vocational school training. Eligible students may receive up to \$5,000 per academic year. To learn more about this program and to apply online, go to <https://www.chafee.csac.ca.gov/default.aspx>.

Law Enforcement Personnel Dependents Grant Program (LEPD)

This grant program provides need-based educational grants to the dependents and spouses of California peace officers (Highway Patrol, Marshals, Sheriffs, Police Officers), Department of Corrections and California Youth Authority employees, and permanent/full-time firefighters employed by public entities who have been killed in the performance of duty or disabled as a result of an accident or injury caused by external violence or physical force incurred in the performance of duty. Grant awards match the amount of a Cal Grant award and range from \$100 to \$11,259 for up to four years. For more information and application materials, write directly to: California Student Aid Commission, Specialized Programs, P.O. Box 419029, Rancho Cordova, CA 95741-9029 or call (888) 224-7268 Option #3.

Child Development Grant Program

This program is a need-based grant designed to encourage students to enter the field of child care and development in a licensed children's center. Students who plan to enroll at least half-time in coursework leading to a Child Development Permit as a teacher, master teacher, site supervisor, or program director, are eligible to apply through the college they plan to attend. For more information, go to www.csac.ca.gov or call (888) 224-7268 Option #3.

Federal Student Loans (money you have to pay back)

CAUTION ABOUT STUDENT LOANS. It takes approximately 4-6 weeks for a loan application to be processed, once a student submits all necessary documents and information. Student loan funds are delivered to the student after enrollment and satisfactory academic progress requirements have been verified.

All loans require a minimum of six (6) approved units. Check with the Financial Aid Office or visit the website at www.lavc.edu for deadlines for student loan requests.

Federal Perkins Loan Program

The Federal Perkins Loan is an educational loan with a low (5%) fixed interest rate for students who have exceptional financial need. Loan amounts awarded within the Los Angeles Community College District are determined by individual colleges and the availability of funds. Since this is a limited funded program, priority will be awarded to students who are enrolled at least six (6) approved units at Los Angeles Valley College. Repayment begins nine (9) months after the borrower graduates, withdraws, or ceases to be enrolled at least half-time. A repayment period can be extended to 10 years. During the repayment period, five percent (5%) interest is charged on the unpaid balance of the loan principal.

Federal Direct Loan- The Federal Direct Loan Program is a loan program made to students who show financial need while attending college at least half-time. For 2011-2012, the interest rate is 3.4% for subsidized loans and 6.8% for unsubsidized loans. Loans are made by the federal government. "Subsidized" means the government pays the interest while you are in college, in deferment status, or during your grace period. "Unsubsidized" means the government does not pay the interest while you are in college, in deferment status, or during your grace period. In addition to completing a FAFSA, an applicant must submit a separate Loan Request Form and complete a Loan Entrance Counseling to apply for a loan.

Part-Time Employment

Federal Work-Study (FWS) - The FWS program enables students to earn part of their financial aid award through part-time employment either on or off campus. To be eligible, a student must meet the eligibility requirements for federal financial aid and must maintain a good academic standing while employed under the program. Students must be enrolled in a minimum of six (6) approved units at the home campus to be considered for this program; units from other campuses cannot be combined. Since this is a limited funded program, priority will be awarded to students who are enrolled at least six (6) approved units at Los Angeles Valley College.

Scholarships

Throughout the year, the Financial Aid Office and the Foundation Office at Los Angeles Valley College posts announcements for scholarship opportunities. The criteria for scholarships differ so students should complete applications carefully. Please contact the Financial Aid Office (818.947.2412) and the Foundation Office (818.947.2618) for current scholarship opportunities.

How Financial Aid is “Packaged”

Once the student’s financial aid eligibility is established, a “package” of aid is provided which may be a combination of grants, work-study, and loan funds. Financial Aid Offer “letters” will be emailed to the student provided a student’s email is on his/her FAFSA. Students will be referred to read the Award Guide on the Financial Aid website which explains the responsibilities of the student and provides information on each award.

Disbursement of Awards

Students who submit their required financial aid documents by the May 1st priority deadline may expect to receive their first financial aid disbursement during the first week of the Fall semester, provided that all established deadlines have been met.

All financial aid students will be issued a debit card, called myLACCDcard. The myLACCDcard is the key for unlocking student’s disbursement preference. Students can choose to activate the card to receive financial aid disbursements or direct disbursements to an account of their choice. It is critical that students update their address on file with Admissions and Records Office to ensure receipt of their debit card. If students do not activate their debit card or direct financial aid disbursements to an account of their choice, financial aid disbursements will be delayed. Disbursements will be adjusted if enrollment is less than full-time. Supplemental disbursements occur throughout the academic year. If the student’s enrollment status increased, and if student is due an additional disbursement, the amount of disbursement will be disbursed to the student’s account of their choice.

Any outstanding institutional debt will be deducted from the financial aid disbursement.

Disbursements will be adjusted if enrollment increases or decreases. **Payment for late-starting classes will not be issued until the class begins.** After the second disbursement run date of the each semester, no further award adjustments can be made. Full-time is considered 12 or more units per semester; _ time is considered 9-11.5 units per semester; _ time is considered 6-8.5 units per semester; less than half-time is 1-5.5 units per semester.

- Federal PELL Grant is scheduled for payment twice a semester.
- FSEOG and Cal Grants are scheduled once per semester and require an enrollment of six (6) or more approved units.
- Federal-Work Study (FWS) is paid through payroll every two weeks.
- Federal Student Loans are disbursed in two equal payments, once per semester, for students attending two semesters in the academic year. Federal Student Loans require an enrollment of six (6) approved units. For students requesting a loan for one semester only, the loan will be disbursed in two equal payments within the one semester.

Determining Financial Need

Most financial aid awards are based on demonstrated financial need which is the difference between the Cost of Attendance (COA) and the Expected Family Contribution (EFC). $COA - EFC = \text{Financial Need}$

Cost of Attendance

In order to treat all students equally, standardized budgets (Cost of Attendance) are established and applied to all applicants. This means all students with similar circumstances will receive the same allowance for tuition and fees, books and supplies, room and board, personal expenses and transportation. Other expenses may include, but are not limited to, child care expenses, vocational/technical expenses, and handicapped expenses. Exceptions may be made to the budget in the cases where need can be shown and documented. The actual Cost of Attendance will be determined and provided to you in your Award Offer Letter. The Department of Education publishes the yearly Average Cost of Attendance.

2011-2012 Average Cost of Attendance Living At Home		
	9 Months	12 Months
Fees	\$ 698	\$ 1,044
Books & Supplies	\$ 1,620	\$ 2,430
Room & Board	\$ 4,806	\$ 6,408
Transportation	\$ 918	\$ 1,224
Personal Expenses	\$ 2,862	\$ 3,816
Total	\$ 10,904	\$14,922
<i>Note: Non-Resident Tuition is added to fees depending on the student’s residency code.</i>		
2011-2012 Average Cost of Attendance Living Away From Home		
	9 Months	12 Months
Fees	\$ 698	\$ 1,044
Books & Supplies	\$ 1,620	\$ 2,430
Room & Board	\$ 11,556	\$15,408
Transportation	\$ 1,044	\$ 1,392
Personal Expenses	\$ 2,754	\$ 3,672
Total	\$17,672	\$23,946
<i>Note: Non-Resident Tuition is added to fees depending on the student’s residency code.</i>		

Expected Family Contribution

Students and/or their parent(s) are expected to contribute something to the cost of higher education. Parental and/or student contribution (EFC) are determined from the information reported on the FAFSA and take into account the resources available such as income, assets, liabilities, size of family, number in college, taxes paid, etc.

Child Care Expenses

This is an adjustment to the Cost of Attendance provided to students with unusual and reasonable expenses for dependent/child care up to a maximum of \$1,000. If you are paying for Child Care expenses during the academic year, you must notify the Financial Aid Office in writing to request for an adjustment to your Cost of Attendance.

Technical /Vocational Expenses

Institutions may make adjustments for students in trade vocational programs that require supplies and equipment above and beyond the normal budgeted allowance for books and supplies. Some of these programs include: Registered Nursing, Physical Therapy, Animal Health Technology, Auto Mechanics, Photography and others where documentation is submitted to support the additional cost.

Handicapped Expenses

As documented and in excess of amounts provided by other agencies.

Student Rights and Responsibilities

All Los Angeles Community College District students who apply for and receive financial aid have a right to the following:

- Information on all financial assistance available, which includes all federal, state, and institutional financial aid programs.
- Application deadlines for all financial aid programs including deadlines for the submission of requested supporting documentation.
- Specific information regarding enrollment fees, tuition and refunds due from students who withdraw from school prior to the end of the semester.
- An explanation of how financial need is determined. This process includes establishing budgets for the costs of tuition and fees, books and supplies, room and board, transportation, personal and miscellaneous expenses, child care, etc., plus the student's income and assets, parental contribution, other financial aid (such as scholarships) and so on. Financial need is determined by the Central Processor from the information provided on the FAFSA.
- Knowledge of what resources are considered in the calculation of student need.
- Knowledge of how a financial aid package is determined.
- An explanation of various programs awarded in the student's financial aid package. If a student feels he/she has been treated unfairly, a reconsideration of the award may be requested.
- An explanation regarding requests for repayment of funds. This situation occurs when students withdraw prior to the end of the semester. Students must receive a clear explanation of the program funds that do not need to be repaid as well as the portion of the grant aid that the student is required to repay. If the student received a loan, the student is informed about what the interest rate is, the total amount to be repaid, when the repayment is to begin, and the conditions of deferment and cancellation during loan counseling sessions.
- Knowledge of how the Los Angeles Community College District determines whether students are making "satisfactory academic progress" and what happens if they are not.
- Knowledge of what facilities are available for handicapped students.

Students must take responsibility for:

- Reviewing and considering all information regarding the Los Angeles Community College District's academic programs prior to enrollment.
- Having a valid Social Security Number (SSN) on file in the Admissions and Records Office for the purposes of receiving financial aid, reporting a Cal Grant Grade Point Average, loan deferments, etc.
- Enrolling in an eligible program, which is defined as a Certificate, an Associate Degree (AA/AS), or a two-year academic Transfer Program that is acceptable for full credit toward a Baccalaureate Degree. Students must declare an eligible educational goal and major, and update changes with the Admissions and Records Office. Students who do not have a valid educational goal will be notified at the time of review of financial aid application and if students do not provide a valid educational goal with Admissions and Records will not be processed their financial aid.
- Maintaining Satisfactory Academic Progress (SAP) to receive financial aid and meeting with an academic counselor to develop or review an Educational Plan (The SAP Policy is also in the college catalog.)
- Promptly returning all additional documentation, verification, corrections, and/or new information requested by either the Financial Aid Office or the agency or agencies to which an application was submitted.
- Completing all required financial aid forms ACCURATELY AND COMPLETELY. If this is not done, aid could be delayed. Errors must be corrected before any financial aid can be received. **Intentional misreporting of information and intentionally committing fraud on application forms for financial aid is a violation of the law and is considered a criminal offense**

subject to penalties under the U.S. Criminal Code, and the denial of the student's application. Additionally, regulations require that all cases of suspected fraud emanating from misrepresentation, be reported to the Office of Inspector General.

- Reading and understanding all financial aid forms and information. We advise students to retain copies of all documents submitted.
- Choosing a home school to process financial aid. Students MAY NOT receive financial aid from more than one institution at the same time or periods of overlapping terms.
- Notifying the appropriate entity (college, lender, California Student Aid Commission, U.S. Department of Education, etc.) of changes in your name, address, school enrollment status, or transfer to another college.
- **Repaying financial aid funds if it is determined that the student was ineligible to receive funds for any reason (i.e. Return to Title IV, overpayments, over-awards).**
- Performing the work that is agreed upon in accepting a work-study award.
- Knowing and complying with the deadlines for application or reapplication for financial aid.
- Knowing and complying with the Los Angeles Community College District Title IV Refund Policy.

Satisfactory Academic Progress Policy

General Information

In accordance with the Higher Education Act of 1965, as amended, the Los Angeles Community College District (hereinafter referred to as LACCD) established the following Standards of Academic Progress. These standards apply to all students who apply for and receive financial aid from the programs listed below.

- Federal Pell Grant
- Federal Supplemental Educational Opportunity Grant (FSEOG)
- Federal Work-Study (FWS)
- Federal Perkins Loan
- Federal Direct Loan
- Cal Grant B and C
- Child Development Teacher Grant

Professional Judgment may be exercised in applying these standards in accordance with Section 479A of the Higher Education Act of 1965, as amended. Current and previous coursework earned at any college within the LACCD will be reviewed for compliance with the standards put forth in this policy.

Consortium Classes

- All classes throughout the LACCD will be included when reviewing satisfactory academic progress.
- For students aided under a Consortium Agreement with colleges outside the LACCD, consortium classes will be included during satisfactory academic progress review by the home school, which is the college that processes the student's aid. Not all colleges participate in outside consortium agreements.

General Requirements

Students receiving financial aid must be enrolled in an eligible program. An eligible program is defined as:

- A Certificate Program that prepares a student for gainful employment in a recognized occupation.
- An Associate Degree (AA or AS), or,
- A two-year academic Transfer Program that is acceptable for full credit toward a Bachelor's Degree.

To meet satisfactory academic progress standards student must:

- Maintain a 2.0 cumulative GPA (Grade Point Average).
- Fewer than ninety (90) attempted units for students who indicated AA/AS Degree or transfer as their educational goal.
 - Basic Skills/Remedial classes are excluded from the ninety (90) unit limit when determining units attempted. Students may receive federal aid for up to 30 units of remedial coursework.
 - Students who have already earned an Associate or higher degree will need to follow the appeal procedure.
 - In Progress (IP) grades count as attempted units in the maximum time frame only. It does not affect cumulative grade point average in the qualitative measure nor is it included as completed units in the quantitative measure.
- Completion of 67% cumulative units attempted.
 - Entries recorded in the student's academic record as Incomplete (INC), No Credit (NCR), and/or Withdrawal (W) are considered non-grades and must be 33% or less than the cumulative units attempted.

Application of Standards

- Satisfactory Academic Progress for financial aid students will be determined annually at the beginning of the academic year.
- Students who are disqualified from financial aid will be notified by mail and may inquire about the appeal procedure in the Financial Aid Office.
- A student who has been disqualified at any college in the LACCD is disqualified at all colleges within the LACCD.

- A change of one (1) educational goal or major course of study will be permitted. Students are eligible to receive financial aid for one educational goal at the institution of attendance.
- **Disqualification**
 - Students will be disqualified if they have one or more of the following academic deficiencies at the end of the Spring semester.
 - Total units attempted (excluding 30 units of Basic Skill/Remedial classes) are equal to or greater than ninety (90).
 - Associate or higher degree has been earned.
 - Cumulative GPA is less than 2.0.
 - Cumulative Non-Grades are more than 33%.
- **Warning Letter**
 - Students will receive a Warning Letter at the end of the Fall semester if they have one or more of the following academic deficiencies:
 - Cumulative GPA is less than 2.0.
 - Cumulative non-grades are greater than 33%.
 - Number of units attempted reaches forty-five (45).
- **Advisory Letter**
 - Students whose number of units attempted reaches forty-five will receive a reminder/advisory letter.

Maximum Length of Time to Complete Educational Objectives

Students who are attending for the purpose of obtaining an Associate of Arts Degree (AA), an Associate of Science Degree (AS), a Certificate, or completion of requirements for Transfer to a four-year college are allowed 90 attempted units in which to complete their objective. Exceptions will be made only when the requirements of a student's objective cause the student to exceed the maximum time limit. Some certificate objectives in the Los Angeles Community Colleges may be completed in less time than that required for the Associate of Arts, Associate of Science and Transfer objectives. The following table shows the normal completion time and maximum time for certificate programs of varying length.

Units required for the Certificate Program	Normal Length	Maximum Length
10 to 24	2 semesters	3 semesters
25 to 36	3 semesters	5 semesters
37 to 48	4 semesters	6 semesters

To be eligible for financial aid, a program must be at least six (6) months in length with a minimum of sixteen (16) units. Students enrolled in a certificate program may continue to qualify for financial aid up to ninety (90) attempted units, six (6) full-time semesters, or the equivalent, if they are planning to obtain an A.A. or A.S. Degree, or to Transfer to a four-year school in addition to obtaining the certificate.

Summer and Winter Financial Aid

Summer and Winter terms are included in the evaluation of Satisfactory Academic Progress Standards.

Appeal Procedure for Reinstatement of Financial Aid

Students who have been disqualified from receiving financial aid for unsatisfactory academic progress may appeal for reinstatement by submitting a formal Appeal Request Form to the Financial Aid Office along with any supporting documentation the student wishes to have considered. Students cannot be paid PELL Grant or campus-based financial aid retroactively on appeals that are approved after the payment period ends.

- The formal appeal must be submitted within 30 calendar days from the date of the disqualification letter or before the end of the semester, whichever is earlier.
- The Appeal Request Form should be completed in ink or typed and consist of a written statement. The appeal must include:
 - Why the student failed to meet the SAP standards, and
 - What has changed that will allow the student to make SAP at the next evaluation period.

Reinstatement may also be granted for reasons listed below:

- The death of a relative of the student;
- An injury or illness of the student;
- Other special circumstances.

If the appeal for unsatisfactory academic progress is denied or the student fails to submit the appeal within 30 calendar days from the date of the disqualification letter, the student may re-appeal after completing one semester in which all satisfactory academic progress standards have been met.

Fraud

- A student who attempts to obtain financial aid by fraudulent means will be suspended from financial aid for unsatisfactory conduct.
- The college will report such instances to local law enforcement agencies, to the California Student Aid Commission, to the Federal Government and the Office of Inspector General.
- Restitution of any financial aid received in such manner will be required.

Other Information You Should Know

Change of Enrollment/Recalculation/Overpayment

If your enrollment status changes during the semester please inform the Financial Aid Office. Your financial aid award may be modified to reflect the correct number of units in which you were enrolled at the time of the second disbursement check run. The adjustment of enrollment may cause an overpayment of financial aid funds. **Repayment of financial aid funds is necessary** if the adjustment of enrollment causes an overpayment. You must resolve your overpayment prior to receiving any additional financial aid. **Having an overpayment of federal funds will prevent you from receiving federal financial aid from any institution.**

Return to Title IV

The student's eligibility for financial aid is based upon enrollment. The Higher Education Amendment of 1998 governs the Return of Title IV funds policy for a student who completely withdraws from a period of enrollment (i.e. semester). These rules assume that a student "earns" aid based on his/her semester enrollment. "Unearned" aid, other than Federal Work-Study, must be earned. Unearned aid is the amount of federal financial aid received that exceeds the amount the student has earned.

Unearned aid may be subject to repayment.

During the first 60% of the semester enrollment a student "earns" aid in direct proportion to the time of his/her enrollment. The percentage of time the student remained enrolled is the percentage of aid for that period which the student earned. A student who remains enrolled beyond the 60% point of the semester earns all his/her aid for the period.

If you owe a repayment, students will be notified in writing by the Financial Aid Office. The student will have 45 calendar days from the date of notification to repay; otherwise, a hold will be placed on the academic and financial aid records which will prevent the student from receiving college services and will jeopardize future financial aid.

State Tax Offset

Students should be aware that state income tax refunds might be offset by the institution for repayment of financial aid funds if it is determined the students were ineligible to receive funds, have defaulted on a student loan, or owe other debts to the school.

Special Circumstances

In certain cases, a family's financial situation can change because of:

- Death in the family
- Separation or divorce
- Loss of employment
- Loss of non-taxable income or benefits

In such cases, the student should contact the Financial Aid Office.

Financial Aid Related Websites

1. FAFSA On the Web – www.fafsa.ed.gov
2. Sign up for the Personal Identification Number (PIN) to electronically sign your FAFSA – www.pin.ed.gov
3. Information about the Cal Grant Program – www.calgrants.org
4. California Student Aid Commission – www.csac.ca.gov
5. Direct Loan Servicing Center – www.dl.ed.gov
6. National Student Loan Database System – www.nsls.ed.gov

Telephone Numbers

1. Los Angeles Valley College Financial Aid – (818) 947-2412
2. California Student Aid Commission – (888) 224-7268
3. Central Loan Administration Unit (Perkins Loan) – (800) 822-5222
4. Department of Veterans Affairs – (800) 827-1000
5. Direct Loan Servicing Center – (800) 848-0979
6. Federal Student Aid Information Center – (800) 433-3243

Annual Campus Security Reports under the Cleary Act

Colleges and universities that receive federal funding are required by the Jeanne Cleary Act to disclose information about crime occurring on and in the immediate vicinity of campus. Find Cleary Act information at www.securityoncampus.org/schools/cleryact/. LAVC crime stats can be found online at www.lavc.edu/sheriff/disclosures.htm or at www.ope.ed.gov/securitysearch.asp. A copy of the yearly report can be requested from the Los Angeles Valley College Sheriff's Office.

College Sheriff/Parking

"A partnership in school safety"

The College Sheriff is located in Parking Lot "D" and is open 24 hours a day, 7 days a week. Our office number is extension 2911 (from any campus office phone) or *80 (from any campus payphone, at no charge to you). The College Sheriff office number is (818)-947-2911.

With the L.A. County Sheriff's Dept., service-oriented policing and crime prevention are our top priorities. We maintain high visibility in all areas of the campus to help prevent crime before it happens or witness crimes in progress. We welcome

information from the students regarding any criminal activity. The students are a vital resource for the College Sheriff for crime prevention at LAVC.

Any student can inquire about crime on campus. All campus crime stats are posted in the College Sheriff's office lobby.

Any crimes that are committed at L.A. Valley College will be subject to arrest and campus administrative discipline will be imposed.

Below are certain actions students should be aware of to protect themselves and their property:

1. Always lock your vehicle.
2. Do not leave valuable items in plain sight in your vehicle (this creates temptation for criminals).
3. Record serial numbers to your valuable items (car stereo, cell phone, walkman, etc.).
 - This information is recorded into the "Automated Property System" (APS), which is statewide information to all law enforcement agencies if they should contact an individual with your property.
4. Do not leave your textbooks or personal items in a classroom unattended (if you go to the restroom, talk to an instructor, etc.). It may not be there when you return. Write your name on all of your items.
5. Be aware of your surroundings when walking through the campus or the parking lots. If you reasonably feel in fear for your safety, contact the College Sheriff's office and we will assist you.

Bus Routes

Bus transportation is available to the campus by MTA bus lines. Check with the MTA for schedules of bus lines 154 and 158 and joining bus routes. In addition, DASH buses serve the Van Nuys/Studio City area. Call the L.A. Dept. of Transportation at 1-800-2LA-RIDE for information.

Job Resource Center

The Job Resource Center is located in Bungalow 49, (818) 947-2334. Job listings, updated daily, are available to assist individuals in obtaining full and part-time employment.

A student attending Los Angeles Valley College is entitled to use the job placement services of any of the other Los Angeles Community Colleges.

Job Training Program

Los Angeles Valley College Job Training Program provides training in a variety of occupational programs and services that prepare individuals for employment in the community.

Entry into our program includes training, books, parking, counseling, job coaching, job development and placement. All Job Training Programs are individually priced. For further

information regarding the Job Training Program please call us at (818) 947-2941.

Lost and Found

Lost and Found is located in the Campus Sheriff's Office 5851 Ethel Avenue, Valley Glen, CA 91401 or Lot "D".

Student Parking

The Campus Sheriff controls all parking lot security and parking citation issuance. At the beginning of each semester (Winter, Fall, Summer & Spring), all students are given a one-week grace period for parking (**in the student lots only**), in which they can register for classes and purchase a parking permit from the business office. In the second week of the semester, the Campus Sheriff's office will begin writing citations in the student parking lots. (All student parking lots are designated by a letter (A, B, C, D, E, G). Parking violations are strictly enforced.

There is no student parking in the Staff Parking Areas at any time (College Road North & South, Ethel Ave., Lot H & in front of the North Gym).

Your parking permit should be properly displayed, in plain view, either hanging from the rear view mirror or on the left side of the dashboard. Failure to do so will result in a parking citation.

Motorcycle riders may obtain a parking permit sticker (for the windshield) from the College Sheriff's office in Parking lot D upon showing proof of purchasing a parking permit from the business office.

All vehicles must be driven forward into a clearly designated parking space. Vehicles may not park backward into stalls. (Violation 21113a C.V.C.)

No vehicle may be parked overnight on campus.

VISITOR PARKING

There are 30 – minute metered parking areas in the front of the college off Fulton Ave. and on the south side of Parking Lot E (Stadium Lot), next to the Community Services Building.

SPEED LIMIT

The speed limit on all campus roads and parking lots is 8 miles per hour. Violators of any traffic or parking regulations are subject to citations and fines.

DISABLED STUDENT PARKING

The metered parking spaces on campus may be utilized at any time without charge by disabled individuals with valid DMV placards. To utilize handicapped parking spaces within the college parking lots, a valid DMV placard and a LAVC disabled student parking permit (obtain from the Services for Students with Disabilities Office) are required. All students using campus parking are required to pay parking fees. Regular parking permits are available from the Business Office.

TRIO/Student Support Services

SSS is a student support services program that is funded by the U.S. Department of Education. The mission of the program is to increase college retention and graduation rates of students eligible for the program as well as increasing the transfer rates for these students from Valley College to 4-year universities. In response to this mission, academic support services will be provided to students who meet the following criteria and are willing to commit themselves to the requirements of LAVC's SSS program.

- Students must be a U.S. citizen or permanent resident and **meet one or more** of the following federal guidelines:
 - First generation college student – neither parent has a bachelor's degree from a university/college
 - Low income – according to federal guidelines
 - Have a documented disability
- Students must also meet all of the following criteria:
 - Have transfer and graduation as an educational goal
 - Need for academic and personal preparation
 - Assessed and enrolled in English 21 or 28 and/or Math 112, 113, 114, 115 or 125
- The Student Support Services program will provide eligible students who join the program with the following services:
 - Academic Counseling
 - Tutoring/Mentoring
 - Study Skills Workshops
 - Financial Aid Workshops
 - Career Counseling and Workshops
 - Cultural Activities and Field Trips
 - Transfer Information
 - College/University Visits
 - Computer Lab
 - Laptop Loan (short term)
 - Bluebooks & Scantrons
- Students must be willing to commit themselves to the following requirements of the Student Support Services program:
 - Students must enroll in at least 9 units fall and spring semesters
 - Students must meet with the SSS counselor a minimum of twice each semester
 - Students must maintain at least a 2.0 G.P.A.
 - Students must attend a minimum of 2 of the following activities each semester: workshops, club meetings, tutoring, cultural events or field trips
- If you would like to be part of this program contact Barbara Schneider at (818) 947-2483 or e-mail at schneib@lavc.edu.

Veterans Services

Los Angeles Valley College is a proud supporter of educational programs for the men and women who have faithfully serviced their country. Each year, we help more than 350 veterans who come to us with questions about their benefits and about educational and career opportunities available to them here at Valley College.

Benefits Available To Veterans

If you qualify for benefits and wish to attend Los Angeles Valley College, our office will act as the designated liaison with the regional office of the Department of Veteran Affairs (VA). We can provide you with one-on-one assistance and counseling in the administration of your benefits.

Students receiving VA educational benefits must assume responsibility for notifying the Veterans Services office of any changes in their schedule. Student are also cautioned that grades, "W", "NCR", "F" are not acceptable for payment of VA educational benefits, and that receipt of such grades, or a reduction in units during the semester, may result in a reduction of payment.

How can we help you?

During the enrollment process, you should visit the College Veteran Services office and meet with one of our representatives. Please bring a copy of your DD214. The College Veterans Services office can provide you with information about:

- GI Benefits and Services
- Selected Reserve Services
- Student Work-Study Program
- Vocational Training and Rehabilitation for Veterans with Service-Connected Disabilities (Chapter 31)
- Survivor and Dependents Educational Assistance

For more information, contact the Veterans Services Office Trish González – VA Coordinator (818) 778-5627

Veterans Affairs-Related Information and Services

- **Education Benefits Headquarters**
(888) 442-4551
www.vba.va.gov/to/muskogee/index.htm
- **Online Veteran Benefits and Services**
www.gibill.va.gov
- **Education Benefits Certification**
(877) 823-2378
- **Department of Veteran Affairs of Los Angeles**
(800) 827-1000
www.balaro.com