

Executive Summary

Q: A brief recap or highlights of the entire program review document. (500 words or less)

- Highlight major strengths and weakness.
- Highlight areas for improvement over the next 3-6 years.

Response:

The Office of the VP of Student Services is not a program; however, as a division Student Services is dedicated to student success. The Student Services division's overall goal and improvement plan is to assist students at all stages of their educational journey: from their first steps on campus or first visit to our website for initial information regarding our services; through the matriculation process of applying, assessing, developing an educational plan with a counselor, and registering for classes. The division is committed to helping students with their psychological needs, services for disabilities, child care, and basic health information. In addition, the division's goal is to engage students with events that highlight the cultural heritage of our student populations and with events that acknowledge success and accomplishments. To that end, the division will be focusing on professional development for staff to improve delivery of quality service and create a consistent, supportive service experience.

Participants

Q: Please indicate the individuals that participated in the completion of this program review.

Response:

Florentino Manzano and Frances Hurwit

Validation & Feedback

Validation Comments for Program

Q:

Response:

Comments for Review Committees

Q:

Response: