Los Angeles Valley College	Spring 2021 Student Survey
	Total N: 574
	N Percentage

ABOUT THE LACCD STUDENT SURVEY

The LACCD Student Survey was administrated online in the Spring 2021 term. The survey population included LACCD credit students currently enrolled as of Spring 2021 census. The survey was open for about three months, from March 2 through May 31, 2021. A total of 574 students completed the survey at LAVC.

The general goal of the beinannual LACCD Student Survey is to support institutional effectiveness, which includes understanding student needs (especial for student groups who are disproportionately disadvantage in higher education), informing planning, accreditation, support grant development, and improving our services to students. The survey is divided in several sections that include information on: Student Information, Educational Goals, Educational Plans, Financial Resources, College Services, Remote Learning Experiences, and Academic Experiences. Please note that the survey was modified from previous versions in order to account for the change to remote learning environments due to the COVID-19 Pandemic.

STUDENT INFORMATION	N	
Which LACCD College do you consider to be your primary/home college?		
City	698	16.2
East	990	23.0
Harbor	223	5.2
Mission	298	6.9
Pierce	650	15.1
Southwest	155	3.6
Trade-Tech	421	9.8
VALLEY	574	13.3
West LA	304	7.0
District Total	4,313	100.0
Are you also enrolled in any of the following:		
High school		
Yes	12	2.1
No / No Answer	562	97.9
	574	100.0
Are you also enrolled in any of the following:		
Another LACCD College		
Yes	111	19.3
No / No Answer	463	80.7
	574	100.0
Are you also enrolled in any of the following:		
Other 2-year college (outside of LACCD)		
Yes	23	4.0
No / No Answer	551	96.0
	574	100.0
Are you also enrolled in any of the following:		
Non-credit class(es)		
Yes	30	5.2
No / No Answer	544	94.8
	574	100.0

Los Angeles Valley College	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
EDUCATIONAL GOALS		
1A. How much did each source of information impact your decision to enro		
Newspaper, radio, or television advertisement		
Very Much	35	6.1
Some	65	11.3
Very Little	47	8.2
Not At All	249	43.4
Not Applicable	139	24.2
No Answer	39	6.8
	574	100.0
1B. How much did each source of information impact your decision to enro	oll at this college?	
High school advisor, counselor, or teacher		
Very Much	104	18.1
Some	75	13.1
Very Little	39	6.8
Not At All	186	32.4
Not Applicable	133	23.2
No Answer	37	6.4
	574	100.0
College representative or recruiter coming to my high school Very Much	75	13.1
Some	53	9.2
Very Little	39	6.8
Not At All	224	39.0
Not Applicable	145	25.3
No Answer	38	6.6
	574	100.0
1D. How much did each source of information impact your decision to enro	oll at this college?	
Callaga an District walksite /o. a. alasa sakadula, satalaga nga angga infarma	_	
College or District website (e.g., class schedule, catalog, program informa	ation)	
Very Much	ation) 201	35.0
Very Much Some	201 134	35.0 23.3
Very Much Some Very Little	201 134 34	35.0 23.3 5.9
Very Much Some Very Little Not At All	201 134 34 115	35.0 23.3 5.9 20.0
Very Much Some Very Little Not At All Not Applicable	201 134 34 115 59	35.0 23.3 5.9 20.0 10.3
Very Much Some Very Little Not At All	201 134 34 115 59 31	35.0 23.3 5.9 20.0 10.3 5.4
Very Much Some Very Little Not At All Not Applicable No Answer	201 134 34 115 59 31	35.0 23.3 5.9 20.0 10.3 5.4
Very Much Some Very Little Not At All Not Applicable No Answer 1E. How much did each source of information impact your decision to enro	201 134 34 115 59 31	35.0 23.3 5.9 20.0 10.3 5.4
Very Much Some Very Little Not At All Not Applicable No Answer 1E. How much did each source of information impact your decision to enro	201 134 34 115 59 31 574 oll at this college?	35.0 23.3 5.9 20.0 10.3 5.4 100.0
Very Much Some Very Little Not At All Not Applicable No Answer 1E. How much did each source of information impact your decision to enro Family or friends Very Much	201 134 34 115 59 31 574 oll at this college?	35.0 23.3 5.9 20.0 10.3 5.4 100.0
Very Much Some Very Little Not At All Not Applicable No Answer 1E. How much did each source of information impact your decision to enro Family or friends Very Much Some	201 134 34 115 59 31 574 oll at this college?	35.0 23.3 5.9 20.0 10.3 5.4 100.0
Very Much Some Very Little Not At All Not Applicable No Answer 1E. How much did each source of information impact your decision to enro Family or friends Very Much Some Very Little	201 134 34 115 59 31 574 bill at this college?	35.0 23.3 5.9 20.0 10.3 5.4 100.0 40.1 19.3 7.1
Very Much Some Very Little Not At All Not Applicable No Answer 1E. How much did each source of information impact your decision to enro Family or friends Very Much Some Very Little Not At All	201 134 34 115 59 31 574 oll at this college?	35.0 23.3 5.9 20.0 10.3 5.4 100.0 40.1 19.3 7.1 19.2
Very Much Some Very Little Not At All Not Applicable No Answer 1E. How much did each source of information impact your decision to enro Family or friends Very Much Some Very Little	201 134 34 115 59 31 574 bill at this college?	35.0 23.3 5.9 20.0 10.3 5.4 100.0 40.1 19.3 7.1 19.2 9.6 4.7

	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
1F. How much did each source of information impact your decision to enro	oll at this college?	
Current or former students		
Very Much	161	28.0
Some	101	17.6
Very Little	34	5.9
Not At All	165	28.7
Not Applicable	81	14.1
No Answer	32	5.6
	574	100.0
1G. How much did each source of information impact your decision to enro		
Workplace notice, program, or employer's recommendation		
Very Much	62	10.8
Some	58	10.1
Very Little	38	6.6
Not At All	237	41.3
Not Applicable	139	24.2
No Answer	40	7.0
140 / 111514-01	574	100.0
1H. How much did each source of information impact your decision to enro		
Social Media	on at this conege.	
Very Much	45	7.8
Some	52	9.1
Very Little	44	7.7
Not At All	263	45.8
Not Applicable	128	22.3
No Answer	42	7.3
NO Allower	574	100.0
11. How much did each source of information impact your decision to enro		100.0
College information mailed to my home (e.g., flyer, course schedules)	n at tins conege:	
Very Much	75	13.1
Some	79	13.8
Very Little	41	7.1
Not At All	225	39.2
Not Applicable	118	20.6
No Answer	36	6.3
NO ATISWEI	574	100.0
11. How much did each course of information impact your decision to enro		100.0
1J. How much did each source of information impact your decision to enro Bus / Train Advertisement	nii at triis conege:	
·	27	Λ -
Very Much	27	4.7
Some	50	8.7
Very Little	34	5.9
·	101	49.0
Not At All	281	
·	142 40	24.7

Los Angeles Valley College	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
2A. How important was each reason in your decision to enroll at this college?	·	
Minimal admission requirements		
Very Important	192	33.4
Important	156	27.2
Somewhat Not Important	58	10.1
Not Important	83	14.5
Not Applicable	57	9.9
No Answer	28	4.9
The Allieuter	574	100.0
2B. How important was each reason in your decision to enroll at this college?		
Low cost		
Very Important	359	62.5
Important	133	23.2
Somewhat Not Important	14	2.4
Not Important	18	3.1
Not Applicable	26	4.5
No Answer	24	4.2
	574	100.0
2C. How important was each reason in your decision to enroll at this college?		
Specific educational program		
Very Important	274	47.7
Important	160	27.9
Somewhat Not Important	42	7.3
Not Important	36	6.3
Not Applicable	34	5.9
No Answer	28	4.9
	574	100.0
2D. How important was each reason in your decision to enroll at this college?		
Availability of courses for my program or educational goal		
Very Important	362	63.1
Important	155	27.0
Somewhat Not Important	19	3.3
Not Important	7	1.2
Not Applicable	17	3.0
No Answer	14	2.4
	574	100.0
2E. How important was each reason in your decision to enroll at this college?		
Availability of courses that fit my schedule		
Very Important	380	66.2
Important	134	23.3
Somewhat Not Important	8	1.4
Not Important	13	2.3
Not Applicable	16	2.8
No Answer	23	4.0
	574	100.0

Los Angeles Valley College	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
2F. How important was each reason in your decision to enroll at this college?	•	
Close to home or work		
Very Important	355	61.8
Important	122	21.3
Somewhat Not Important	26	4.5
Not Important	16	2.8
Not Applicable	33	5.7
No Answer	22	3.8
	574	100.0
2G. How important was each reason in your decision to enroll at this college?		
Availability of public transportation		
Very Important	165	28.7
Important	89	15.5
Somewhat Not Important	56	9.8
Not Important	123	21.4
Not Applicable	113	19.7
No Answer	28	4.9
THO A MISWELL	574	100.0
2H. How important was each reason in your decision to enroll at this college?	<u> </u>	200.0
Have friends or relatives who attend this college		
Very Important	103	17.9
Important	101	17.6
Somewhat Not Important	75	13.1
Not Important	174	30.3
Not Applicable	93	16.2
No Answer	28	4.9
THO / WISING!	574	100.0
21. How important was each reason in your decision to enroll at this college?	<u> </u>	200.0
College Promise / First Year Experience (FYE) Programs		
Very Important	141	24.6
Important	91	15.9
Somewhat Not Important	39	6.8
Not Important	140	24.4
Not Applicable	130	22.6
No Answer	33	5.7
NO Allawei	574	100.0
2J. How important was each reason in your decision to enroll at this college?	374	100.0
Specific student service (e.g., CalWORKs, Reentry, Foster Youth, Internation, Drea	m Resource Center)	
Very Important	93	16.2
Important	97	16.9
Somewhat Not Important	61	10.9
Not Important	152	26.5
·	140	24.4
Not Applicable		
No Answer	31 574	5.4 100. 0

Los Angeles Valley College	Spring 20	21 Student Survey
	NI	Total N: 574
	N	Percentage
2K. How important was each reason in your decision to enroll at this c	college?	
LAVC felt welcoming		
Very Important	216	37.6
Important	165	28.7
Somewhat Not Important	51	8.9
Not Important	64	11.1
Not Applicable	53	9.2
No Answer	25	4.4
	574	100.0
2L. How important was each reason in your decision to enroll at this c	college?	
Feeling connected to LAVC		
Very Important	193	33.6
Important	161	28.0
Somewhat Not Important	64	11.1
Not Important	83	14.5
Not Applicable	49	8.5
No Answer	24	4.2
	574	100.0
3A. Have any of the following been a problem for you in reaching your	academic goals?	
Quality of high school preparation in: reading, writing, or math		
Not a Problem	258	44.9
Minor Problem	62	10.8
Moderate Problem	71	12.4
Major Problem	49	8.5
Not Applicable	109	19.0
No Answer	25	4.4
	574	100.0
3B. Have any of the following been a problem for you in reaching your	academic goals?	
Study skills (e.g., note taking, test preparation)	· ·	
Not a Problem	214	37.3
Minor Problem	110	19.2
Moderate Problem	116	20.2
Major Problem	62	10.8
Not Applicable	47	8.2
No Answer	25	4.4
140 7 til Swel	574	100.0
3C. Have any of the following been a problem for you in reaching your		100.0
Availability of tutoring services	academic godis:	
Not a Problem	291	50.7
Minor Problem	83	14.5
Moderate Problem	63	14.5
Major Problem	40	7.0
Not Applicable	70	12.2 4.7
No Answer	27	

Los Angeles Valley College	Spring 20	21 Student Survey
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3D. Have any of the following been a problem for you in reac	hing your academic goals?	
English is not my primary language		
Not a Problem	256	44.6
Minor Problem	48	8.4
Moderate Problem	43	7.5
Major Problem	48	8.4
Not Applicable	160	27.9
No Answer	19	3.3
	574	100.0
3E. Have any of the following been a problem for you in reac	hing your academic goals?	
Too much is expected by instructors		
Not a Problem	238	41.5
Minor Problem	130	22.6
Moderate Problem	79	13.8
Major Problem	49	8.5
Not Applicable	50	8.7
No Answer	28	4.9
	574	100.0
3F. Have any of the following been a problem for you in reac	hing your academic goals?	
Some courses have not met my expectations		
Not a Problem	234	40.8
Minor Problem	110	19.2
Moderate Problem	100	17.4
Major Problem	33	5.7
Not Applicable	70	12.2
No Answer	27	4.7
	574	100.0
3G. Have any of the following been a problem for you in reac	hing your academic goals?	
Unable to enroll into the courses I need		
Not a Problem	264	46.0
Minor Problem	98	17.1
Moderate Problem	72	12.5
Major Problem	46	8.0
Not Applicable	69	12.0
No Answer	25	4.4
	574	100.0
3H. Have any of the following been a problem for you in reac	hing your academic goals?	
Cost of textbooks	3,	
Not a Problem	132	23.0
Minor Problem	121	21.1
Moderate Problem	148	25.8
Major Problem	121	21.1
Not Applicable	32	5.6
No Answer	20	3.5
	574	100.0

Los Angeles Valley College	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
3I. Have any of the following been a problem for you in reachin	ng your academic goals?	
Cost of tools/supplies	3,	
Not a Problem	183	31.9
Minor Problem	128	22.3
Moderate Problem	112	19.5
Major Problem	84	14.6
Not Applicable	41	7.1
No Answer	26	4.5
	574	100.0
3J. Have any of the following been a problem for you in reachir		
Financial factors	3 , 3	
Not a Problem	124	21.6
Minor Problem	110	19.2
Moderate Problem	133	23.2
Major Problem	142	24.7
Not Applicable	39	6.8
No Answer	26	4.5
	574	100.0
3K. Have any of the following been a problem for you in reachi		
Housing Insecurity	3,	
Not a Problem	271	47.2
Minor Problem	59	10.3
Moderate Problem	39	6.8
Major Problem	59	10.3
Not Applicable	113	19.7
No Answer	33	5.7
	574	100.0
3L. Have any of the following been a problem for you in reachii		
Food Insecurity	.g,,	
Not a Problem	261	45.5
Minor Problem	73	12.7
Moderate Problem	50	8.7
Major Problem	53	9.2
Not Applicable	109	19.0
No Answer	28	4.9
	574	100.0
3M. Have any of the following been a problem for you in reach		
Confused about college rules and regulations	mg your doddonno godio.	
Not a Problem	291	50.7
Minor Problem	84	14.6
Moderate Problem	54	9.4
Major Problem	38	6.6
Not Applicable	76	13.2
No Answer	31	5.4
INO ALISWEI	574	100.0

Los Angeles Valley College	Spring 20	21 Student Survey
		Total N: 574
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3N. Have any of the following been a problem for you in reac		
Appropriate academic counseling, guidance, and/or suppor	t	
Not a Problem	263	45.8
Minor Problem	91	15.9
Moderate Problem	85	14.8
Major Problem	59	10.3
Not Applicable	49	8.5
No Answer	27	4.7
	574	100.0
30. Have any of the following been a problem for you in read	hing your academic goals?	
Job obligations		
Not a Problem	199	34.7
Minor Problem	83	14.5
Moderate Problem	95	16.6
Major Problem	88	15.3
Not Applicable	83	14.5
No Answer	26	4.5
	574	100.0
3P. Have any of the following been a problem for you in reac	hing your academic goals?	
Job loss or reduced hours	3,	
Not a Problem	217	37.8
Minor Problem	72	12.5
Moderate Problem	69	12.0
Major Problem	76	13.2
Not Applicable	109	19.0
No Answer	31	5.4
INO Allower	574	100.0
3Q. Have any of the following been a problem for you in read		
Family obligations	g year acadee geale.	
Not a Problem	186	32.4
Minor Problem	97	16.9
Moderate Problem	98	17.1
Major Problem	102	17.8
Not Applicable	62	10.8
No Answer	29	5.1
NO Allswei	574	100.0
3R. Have any of the following been a problem for you in reac		100.0
Child care obligations	ming your academic godis:	
Not a Problem	264	46.0
Minor Problem	41	7.1
Moderate Problem	47	8.2
Major Problem	61	10.6
Not Applicable	128	22.3
No Answer	33	5.7
	574	100.0

Los Angeles Valley College	Spring 20	21 Student Survey
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	N	Percentage
3S. Have any of the following been a problem for you in re	eaching your academic goals?	
Lack of motivation		
Not a Problem	217	37.8
Minor Problem	114	19.9
Moderate Problem	99	17.2
Major Problem	65	11.3
Not Applicable	48	8.4
No Answer	31	5.4
	574	100.0
3T. Have any of the following been a problem for you in r	eaching your academic goals?	
Health issues		
Not a Problem	271	47.2
Minor Problem	76	13.2
Moderate Problem	64	11.1
Major Problem	53	9.2
Not Applicable	77	13.4
No Answer	33	5.7
	574	100.0
3U. Have any of the following been a problem for you in r	eaching your academic goals?	
Increased worry or anxiety	, , , , , , , , , , , , , , , , , , ,	
Not a Problem	130	22.6
Minor Problem	105	18.3
Moderate Problem	123	21.4
Major Problem	135	23.5
Not Applicable	53	9.2
No Answer	28	4.9
NO Allswei	574	100.0
3V. Have any of the following been a problem for you in r		
Online courses (e.g., prefer in-person classes)		
Not a Problem	261	45.5
Minor Problem	85	14.8
Moderate Problem	88	15.3
Major Problem	84	14.6
Not Applicable	31	5.4
No Answer	25	4.4
NO Allswei	574	100.0
3W. Have any of the following been a problem for you in		100.0
Lack of campus support in a remote environment	reaching your academic godis:	
Not a Problem	255	44.4
Minor Problem	102	17.8
Moderate Problem		
	75	13.1
Major Problem	70	12.2
Not Applicable	44	7.7
No Answer	28	4.9
	574	100.0

Los Angeles Valley College	Spring 2021	Student Survey
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	N	Percentage
4. Do you have an up-to-date Student Educational Plan (i.e., list of courses	s you need to take each semeste	er to meet your
educational goal)?		
Yes	423	73.7
No, I never had one	57	9.9
No, I have changed my mind about my program or goals	43	7.5
Not Sure	51	8.9
	574	100.0
5. Have you been able to follow the recommended list of courses in your S	tudent Educational Plan?	
Yes	360	62.7
No, some of the courses I need have not been offered when I		
can attend	31	5.4
No, there has not been space in the courses I need	12	2.1
No, I believe that I did not need some of the courses listed on		
my plan	10	1.7
No Answer	161	28.0
	574	100.0

Los Angeles Valley College	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
EDUCATIONAL PLANS		rereemage
6A. In a <u>remote learning environment</u> , what types of classes are you intere	ested in taking?	
Online Synchronous Classes (i.e., courses that happen in real time, with a s		
Yes	243	42.3
No / No Answer	331	57.7
110 / 110 / 115Well	574	100.0
6B. In a <u>remote learning environment</u> , what types of classes are you intere		
Online Asynchronous Classes (i.e., courses with content available for stude		suits their schedule)
Yes	344	59.9
No / No Answer	230	40.1
· ·	574	100.0
6C. In a <u>remote learning environment</u> , what types of classes are you intere	sted in taking?	
Online Hybrid (i.e., classes that are a mixture of synchronous and asynchro	•	
Yes	232	40.4
No / No Answer	342	59.6
	574	100.0
6D. In a <u>remote learning environment</u> , what types of classes are you interest	ested in taking?	
Low or Zero Cost Textbook Classes		
Yes	339	59.1
No / No Answer	235	40.9
	574	100.0
6E. In a <u>remote learning environment</u> , what types of classes are you intere	sted in taking?	
Weekend		
Yes	98	17.1
No / No Answer	476	82.9
	574	100.0
6F. In a <u>remote learning environment</u> , what types of classes are you intere	sted in taking?	
Evening		
Yes	173	30.1
No / No Answer	401	69.9
	574	100.0
6G. In a <u>remote learning environment</u> , what types of classes are you interest	ested in taking?	
Classes that start later in the semester		
Yes	101	17.6
No / No Answer	473	82.4
	574	100.0
6H. In a <u>remote learning environment</u> , what types of classes are you intere	ested in taking?	
Short-term (i.e., classes that are shorter than full semester length classes)		
Yes	177	30.8
No / No Answer	397	69.2
	574	100.0
61. In a remote learning environment, what types of classes are you interes	sted in taking?	
Full semester length classes		
Yes	278	48.4
No / No Answer	296	51.6
	574	100.0

Los Angeles Valley College	Spring 202	1 Student Survey
Г	N	Total N: 574 Percentage
7A. In a <u>remote learning environment</u> , at what times do you prefe	r to take synchronous classes?	
Morning	,	
Yes	298	51.9
No / No Answer	276	48.1
·	574	100.0
7B. In a <u>remote learning environment</u> , at what times do you prefe	r to take synchronous classes?	
Afternoon		
Yes	223	38.9
No / No Answer	351	61.1
·	574	100.0
7C. In a remote learning environment , at what times do you prefe	r to take synchronous classes?	
Evening	·	
Yes	225	39.2
No / No Answer	349	60.8
·	574	100.0
7D. In a <u>remote learning environment</u> , at what times do you prefe	r to take synchronous classes?	
Weekends	,	
Yes	94	16.4
No / No Answer	480	83.6
•	574	100.0
7E. In a <u>remote learning environment</u> , at what times do you prefe	r to take synchronous classes?	
Asynchronous Classes (i.e., courses with content available for stud	•	r schedule)
Yes	258	44.9
No / No Answer	316	55.1
·	574	100.0
8A. When campuses are open for <u>in-person learning</u> , what types o	f classes do you think you will be inte	rested in taking?
In-person Classes	, ,	J
Yes	269	46.9
No / No Answer	305	53.1
•	574	100.0
8B. When campuses are open for <u>in-person learning</u> , what types o	f classes do you think you will be inte	
Hybrid (i.e., classes that are both online and meet on campus)	,	J
Yes	218	38.0
No / No Answer	356	62.0
•	574	100.0
8C. When campuses are open for <u>in-person learning</u> , what types o	f classes do you think you will be inte	rested in taking?
Online Synchronous Classes (i.e., courses that happen in real time		J
Yes	201	35.0
No / No Answer	373	65.0
·	574	100.0
8D. When campuses are open for in-person learning , what types o	of classes do you think you will be inte	
Online Asynchronous Classes (i.e., courses with content available		
Yes	304	53.0
No / No Answer	270	47.0
	574	100.0

Los Angeles Valley College	Spring 2021	Student Survey
	N	Total N: 574
	N	Percentage
8E. When campuses are open for <u>in-person learning</u> , what types	•	sted in taking?
Online Hybrid (i.e., classes that are a mixture of synchronous and	· · · · · · · · · · · · · · · · · · ·	
Yes	147	25.6
No / No Answer	427	74.4
OF When some was a secretary in manage learning, what times	574	100.0
8F. When campuses are open for <u>in-person learning</u> , what types Low or Zero Cost Textbook Classes	oj classes do you triirik you will be intere	steu iii tukirig:
	205	Г1 /
Yes	295	51.4
No / No Answer	279 574	48.6 100. 0
8G. When campuses are open for <u>in-person learning</u> , what types		
Weekend	of classes do you trillik you will be littere	stea iii takirig:
Yes	69	12.0
· · · ·		
No / No Answer	505	88.0
011 111/1	574	100.0
8H. IWhen campuses are open for <u>in-person learning</u> , what types Evening	s of classes do you think you will be inter	estea in taking?
Yes	176	30.7
No / No Answer	398	69.3
	574	100.0
8I. When campuses are open for $\underline{in ext{-person learning}}$, what types a	of classes do you think you will be interes	sted in taking?
Classes that start later in the semester		
Yes	93	16.2
No / No Answer	481	83.8
	574	100.0
8J. When campuses are open for $rac{in-person\ learning}{in}$, what types i	• •	sted in taking?
Short-term (i.e., classes that are shorter than full semester length	າ classes)	
Yes	158	27.5
No / No Answer	416	72.5
	574	100.0
8K. When campuses are open for $\underline{\text{in-person learning}}$, what types	of classes do you think you will be intere	sted in taking?
Full semester length classes		
Yes	255	44.4
No / No Answer	319	55.6
	574	100.0
9A. When campuses are open again for <u>in-person learninq</u> , at wh	hat times do you think you will prefer to	take classes?
Morning	24.4	54.7
Morning Yes	314	34.7
Yes	260	
		45.3
Yes No / No Answer	260 574	45.3 100. 0
Yes No / No Answer 9B. When campuses are open again for <u>in-person learning</u> , at wh	260 574	45.3 100. 0
	260 574	45.3 100. 0
Yes No / No Answer 9B. When campuses are open again for <u>in-person learning</u> , at wh Afternoon	260 574 nat times do you think you will prefer to t	45.3 100. 0 take classes?

Los Angeles Valley College	Spring 20	21 Student Survey
	Arl	Total N: 574
	N	Percentage
9C. When campuses are open again for in-person learning, at what times of	do you think you will prefer t	o take classes?
Evening		
Yes	220	38.3
No / No Answer	354	61.7
	574	100.0
9D. When campuses are open again for $$ in -person learning , at what times	do you think you will prefer	to take classes?
Weekends		
Yes	93	16.2
No / No Answer	481	83.8
	574	100.0
9E. When campuses are open again for $\underline{\text{in-person learning}}$, at what times		to take classes?
Online Synchronous Classes (i.e., courses that happen in real time, with a	set class schedule)	
Yes	168	29.3
No / No Answer	406	70.7
	574	100.0
9F. When campuses are open again for $\underline{\text{in-person learning}}$, at what times	do you think you will prefer	to take classes?
Online Asynchronous Classes (i.e., courses with content available for stud	lents to access when it best s	suits their schedule)
Yes	281	49.0
No / No Answer	293	51.0
	574	100.0
10. Are you planning to attend in-person classes as soon as the county and	d state restrictions are lifted?)
Yes, but only if I have received a COVID-19 vaccine	149	26.0
Yes, whether or not I have received a COVID-19 vaccine	104	18.1
No, I prefer to continue remote learning	182	31.7
No, I don't need to take additional classes	25	4.4
Not Sure / No Answer	114	19.9
	574	100.0
11. If classes are still online in Fall 2021, are you planning to enroll in class		
Yes	450	78.4
No, I prefer to wait until campus is open	18	3.1
No, I will be done with my program/goal	56	9.8
Not Sure / No Answer	50	8.7
NOT Sure / NO Allswei	574	100.0
124 How would you like the college to communicate with you?	J/4	100.0
12A. How would you like the college to communicate with you?		
Email	F.10	05.6
Yes	549	95.6
No / No Answer	25	4.4
420 11	574	100.0
12B. How would you like the college to communicate with you?		
Facebook		
Yes	12	2.1
No / No Answer	562	97.9
	574	100.0

Los Angeles Valley College	Spring 20	21 Student Survey
		Total N: 574
	N	Percentage
12C. How would you like the college to communicate with you?		
Twitter		
Yes	8	1.4
No / No Answer	566	98.6
	574	100.0
12D. How would you like the college to communicate with you?		
Instagram		
Yes	24	4.2
No / No Answer	550	95.8
	574	100.0
12E. How would you like the college to communicate with you?		
Information on the College Website		
Yes	149	26.0
No / No Answer	425	74.0
	574	100.0
12F. How would you like the college to communicate with you?		
Recorded Voicemail Message		
Yes	84	14.6
No / No Answer	490	85.4
	574	100.0
12G. How would you like the college to communicate with you?		
Text Message Alert		
Yes	266	46.3
No / No Answer	308	53.7
	574	100.0

Total N: 574	Los Angeles Valley College	Spring 202	21 Student Survey
Section Sect		N	
13. Did your parent(s) claim you as an income tax dependent in the most recent year? Yes 89 15.5 No 386 67.2 I Don't Know / No Answer 99 17.2	FINANCIAL DECOUDE		reiteiltage
Yes 89 15.5 No 386 67.2 L Don't Know / No Answer 99 17.2 1 Don't Know / No Answer 99 17.2 574 100.0 574 100.0 574 100.0 574 100.0 574 100.0 574 100.0 574 100.0 574 100.0 574 100.0 574 100.0 574 100.0 575 10 50 512,880 133 23.2 \$12,880 133 23.2 \$12,880 131 14.1 \$13,932 525,131 34 5.9 \$26,332,941 337,70 34 5.9 \$39,751 \$46,560 25 4.4 \$60,181 \$66,990 16 2.8 \$66,991 100.0 1.2 2.0 \$1 100.0 1.2 1.			
No 386 67.2 I Don't Know / No Answer 99 17.2 1 What is your total household annual income, not including loans, grants, or scholarships? (If you answered yes in the previous question, your total earnings are what you and your parents made together. If you are unsure, give your best estimate! 50 − 512,880 133 23.2 \$12,881 − \$19,320 81 11.1 \$19,321 − \$26,130 64 11.1 \$26,131 − \$32,940 55 9.6 \$32,941 − \$39,750 34 59 \$33,75 − \$46,560 25 4.4 \$46,561 − \$53,370 27 4.7 \$58,371 − \$60,180 22 3.8 \$60,181 − \$66,990 16 2.8 \$66,991 or more 80 13.9 No Answer 37 6.4 15. How many people are in the household (including yourself) reported in the previous question? 1 1 126 22.0 3 94 10.0 15. How many people are in the household (including yourself) reported in the previous question? 1 1 16 2.2 <td></td> <td>•</td> <td>15.5</td>		•	15.5
1 10 10 10 10 10 10 10			
14. What is your total household annual income, not including loans, grants, or scholarships? (If you answered yes in the previous question, your total earnings are what you and your parents made together. If you are unsure, give your best estimate) 15.			
14. What is your total household annual income, not including loans, grants, or scholarships? (If you answered yes in the previous question, your total earnings are what you and your parents made together. If you are unsure, give your best estimate! \$0 - \$12,880 133 23.2 \$12,881 - \$19,320 81 14.1 \$19,321 - \$26,130 64 11.1 \$26,131 - \$32,940 55 9.6 \$32,941 - \$39,750 34 5.9 \$32,941 - \$53,750 27 4.7 \$53,371 - \$60,180 22 3.8 \$6,181 - \$66,990 16 2.8 \$66,991 or more 80 13.9 No Answer 37 6.4 \$5,4 100.0 15. How many people are in the household (including yourself) reported in the previous question? 1 1 126 22.0 3 94 16.4 4 114 19.9 5 94 16.4 4 114 19.9 5 9.6 20 3.5 7 4 0.7 4 0.7 8 4 0.7 9	I DOIT (KIIOW) NO ANSWER		
previous question, your total earnings are what you and your parents made together. If you are unsure, give your best estimate! \$0 - \$12,880 133 23.2 \$12,881 - \$19,320 81 14.1 \$19,321 - \$26,130 64 11.1 \$23,131 - \$32,940 55 96 \$32,941 - \$39,750 34 59 \$39,751 - \$46,560 25 4.4 \$45,661 - \$53,370 27 4.7 \$53,371 - \$60,180 22 3.8 \$66,990 or more 80 13.9 No Answer 37 6.4 \$5. How many people are in the household (including yourself) reported in the previous question? 1 \$1. How many people are in the household (including yourself) reported in the previous question? 1 \$1. How many people are in the household (including yourself) reported in the previous question? 1 \$2 126 22.0 3 94 16.4 4 99 16.4 4 9 4 5 96 20 6 20 3.5	14. What is your total household annual income, not including loans, ar		
So			
\$0-\$12,880 \$1,331 \$23.2 \$12,881-\$19,320 \$81 \$1,411 \$26,131-\$32,940 \$55 9.6 \$32,941-\$33,750 \$34 \$45,59 \$39,751-\$46,560 \$25 \$4.4 \$46,561-\$53,370 \$27 4.7 \$53,371-\$60,180 \$22 3.8 \$60,181-\$66,990 \$16 2.8 \$56,991 or more \$80 \$13.9 No Answer \$37 6.4 \$10.0 15. How many people are in the household (including yourself) reported in the previous question? 1 126 22.0 3 44 4 114 19.9 5 5 55 9.6 6 6 20 3.5 7 4 4 0.7 8 9 or more 3 0.5 No Answer 3 0.5 No Answer 3 0.5 No Answer 3 0.5 1.6 1.6 2.7 2.7 3 0.5 3 0.5 3 0.5 4 0.7 4 0.7 8 0		idde together. If you are ansare,	give your best
\$12,881 - \$19,320	•	133	23.2
\$19,321 - \$26,130			
\$26,131 – \$32,940			
\$32,941 – \$39,750 \$33,751 – \$46,560 \$25 4.4 \$46,561 – \$53,370 \$27 4.7 \$53,371 – \$60,180 \$22 3.8 \$60,181 – \$66,990 \$16 2.8 \$66,991 or more 80 No Answer \$74 100.0 15. How many people are in the household (including yourself) reported in the previous question? 1 126 2 2.0 2 126 2 2.0 3 94 16.4 4 1114 19.9 5 5 5 9.6 6 20 3.5 7 4 0.07 8 4 0.7 9 or more 3 0.5 No Answer 28 4.9 1-9 hours 10-19 hours 10-19 hours 10-19 hours 10-29 hours 10-30 17. Are you receiving maney from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes 9 9 9 17.2 No Answer 28 9 9 17.2 No Answer 29 9 9 17.2			
\$39,751 - \$46,560			
\$46,561 - \$53,370 27 4.7 \$53,371 - \$60,180 22 3.8 \$60,181 - \$66,990 16 28 \$66,991 or more 80 13.9 No Answer 37 6.4 **Total Management of the household (including yourself) reported in the previous question?** 1 126 22.0 126 22.0 3 94 16.4 4 114 19.9 5 55 9.6 6 20 3.5 7 4 0.7 8 4 0.7 9 or more 3 0.5 No Answer 3 0.5 No Answer 28 4.9 1 don't work (o hours) 28 4.9 1 don't work (o hours) 254 4.3 1 - 9 hours 35 6.9 1 0 - 19 hours 69 12.0 2 0 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 **Total Management of the previous question?** 1 don't work (o hours) 254 4.3 1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 **Total Management of the previous question?** 1 don't work (o hours) 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 **Total Management of the previous question?** 1 don't work (o hours) 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 **Total Management of the previous question?** 1 don't work (o hours) 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 **Total Management of the previous question?** 1 don't work (o hours) 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 **Total Management of the previous question?** 1 don't work (o hours) 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 **Total Management of the previous question?** 1 don't work (o hours) 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 **Total Management of the previous question?** 1 don't work (o hours) 103 17.9 40 hours or more 93 16.2 No Answer 99 17.2 No 453 78.9 No Answer 99 17.2 South of the previous 27 3.8			
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\$60,181 – \$66,990			
\$66,991 or more 80 13.9 No Answer 37 6.4 574 100.0 15. How many people are in the household (including yourself) reported in the previous question? 1 1 126 22.0 2 126 22.0 3 94 16.4 4 114 19.9 5 55 9.6 6 20 3.5 7 4 0.7 9 or more 3 0.5 No Answer 28 4.9 1 don't work (0 hours) 254 44.3 1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 Yes 99 17.2 No 453 78.9 No Answer <			
No Answer 37 6.4 574 100.0 15. How many people are in the household (including yourself) reported in the previous question? 126 22.0 2 126 22.0 3 94 16.4 4 114 19.9 5 55 9.6 6 20 3.5 7 4 0.7 8 4 0.7 9 or more 3 0.5 No Answer 28 4.9 16. Approximately, how many hours per week do you currently work? 1 I don't work (0 hours) 254 44.3 1 - 9 hours 59 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 Yes 99 17.2 No 453			
10.00 15. How many people are in the household (including yourself) reported in the previous question? 126 22.0 22.0 126 22.0 23.0 94 16.4 114 19.9 25.0 26.			
1 126 22.0 2 126 22.0 3 94 16.4 4 114 19.9 5 55 9.6 6 20 3.5 7 4 0.7 8 4 0.7 9 or more 3 0.5 No Answer 28 4.9 1 don't work (0 hours) 254 44.3 1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 Yes 99 17.2 No 453 78.9 No Answer 22 3.8			
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3 94 16.4 4 114 19.9 5 55 9.6 6 20 3.5 7 4 0.7 8 4 0.7 9 or more 3 0.5 No Answer 28 4.9 16. Approximately, how many hours per week do you currently work? 100.0 16. Approximately, how many hours per week do you currently work? 254 44.3 1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 No 453 78.9 No Answer 22 3.8	1	126	22.0
4 114 19.9 5 55 9.6 6 20 3.5 7 4 0.7 8 4 0.7 9 or more 3 0.5 No Answer 28 4.9 16. Approximately, how many hours per week do you currently work? 100.0 16. Approximately, how many hours per week do you currently work? 254 44.3 1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 Yes 99 17.2 No 453 78.9 No Answer 22 3.8	2	126	22.0
5 55 9.6 6 20 3.5 7 4 0.7 8 4 0.7 9 or more 3 0.5 No Answer 28 4.9 574 100.0 16. Approximately, how many hours per week do you currently work? I don't work (0 hours) 254 44.3 1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 No 453 78.9 No Answer 22 3.8	3	94	16.4
6 20 3.5 7 4 0.7 8 4 0.7 9 or more 3 0.5 No Answer 28 4.9 574 100.0 16. Approximately, how many hours per week do you currently work? I don't work (0 hours) 254 44.3 1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 No 453 78.9 No Answer 22 3.8	4	114	19.9
7 4 0.7 8 4 0.7 9 or more 3 0.5 No Answer 28 4.9 574 100.0 16. Approximately, how many hours per week do you currently work? I don't work (0 hours) 254 44.3 1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes 99 17.2 No 453 78.9 No Answer 22 3.8	5	55	9.6
8 4 0.7 9 or more 3 0.5 No Answer 28 4.9 574 100.0 16. Approximately, how many hours per week do you currently work? I don't work (0 hours) 254 44.3 1 – 9 hours 35 6.1 10 – 19 hours 69 12.0 20 – 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 Yes 99 17.2 No 453 78.9 No Answer 22 3.8	6	20	3.5
9 or more 3 0.5 No Answer 28 4.9 574 100.0 16. Approximately, how many hours per week do you currently work? I don't work (0 hours) 254 44.3 1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes 99 17.2 No 453 78.9 No Answer 22 3.8	7	4	0.7
No Answer 28 4.9 574 100.0 16. Approximately, how many hours per week do you currently work? I don't work (0 hours) 254 44.3 1 – 9 hours 35 6.1 10 – 19 hours 69 12.0 20 – 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 Yes 99 17.2 No 453 78.9 No Answer 22 3.8	8	4	0.7
574 100.0 16. Approximately, how many hours per week do you currently work? I don't work (0 hours) 254 44.3 1 – 9 hours 35 6.1 10 – 19 hours 69 12.0 20 – 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 Yes 99 17.2 No 453 78.9 No Answer 22 3.8	9 or more	3	0.5
16. Approximately, how many hours per week do you currently work? I don't work (0 hours) 254 44.3 1 – 9 hours 35 6.1 10 – 19 hours 69 12.0 20 – 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes 99 17.2 No 453 78.9 No Answer 22 3.8	No Answer	28	4.9
I don't work (0 hours) 254 44.3 1 – 9 hours 35 6.1 10 – 19 hours 69 12.0 20 – 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? 99 17.2 No 453 78.9 No Answer 22 3.8		574	100.0
1 - 9 hours 35 6.1 10 - 19 hours 69 12.0 20 - 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes 99 17.2 No 453 78.9 No Answer 22 3.8	16. Approximately, how many hours per week do you currently work?		
10 – 19 hours 69 12.0 20 – 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes 99 17.2 No 453 78.9 No Answer 22 3.8	I don't work (0 hours)	254	44.3
20 – 39 hours 103 17.9 40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes 99 17.2 No 453 78.9 No Answer 22 3.8		35	6.1
40 hours or more 93 16.2 No Answer 20 3.5 574 100.0 17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes 99 17.2 No 453 78.9 No Answer 22 3.8	10 – 19 hours	69	12.0
No Answer 20 3.5 The symmetric series of the series of th	20 – 39 hours	103	17.9
17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes No 453 78.9 No Answer 22 3.8	40 hours or more	93	16.2
17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)? Yes No 453 78.9 No Answer	No Answer		
Assistance, or Section 8)? Yes 99 17.2 No 453 78.9 No Answer 22 3.8			
Yes 99 17.2 No 453 78.9 No Answer 22 3.8		TANF / CalWORKs, SSI / SSDI, Ge	neral
No Answer 22 3.8	Yes	99	17.2
	No	453	78.9
574 100.0	No Answer	22	3.8
		574	100.0

Los Angeles Valley College	Spring 2021 St	udent Survey
		Total N: 574
	N	Percentage
18A. Since the beginning of the school year, have you experienced any of the following?	Food Insecurity	
(having limited or uncertain access to adequate food; e.g., worried about food running of	out, cut the size of o	r skipped
meals, and/or worried there wasn't enough money for food)		
Yes	151	26.3
No	403	70.2
No Answer	20	3.5
	574	100.0
18B. Since the beginning of the school year, have you experienced any of the following?	Housing Insecurit	у
(having an uncertain living situation; e.g., could not pay the full amount of utilities and/o	or rent/mortgage, m	oved two or
more times per year, and/or moved in with other people due to financial problems)		
Yes	134	23.3
No	420	73.2
No Answer	20	3.5
	574	100.0
18C. Since the beginning of the school year, have you experienced any of the following?	Homelessness	
(having no home; e.g., thrown out or evicted from home, stayed in a shelter, stayed in a	n abandoned buildir	ng, auto, or
other place not meant as housing, and/or did not know where you were going to sleep,	even for one night)	
Yes	19	3.3
No	530	92.3
No Answer	25	4.4
	574	100.0

Los Angeles Valley College	Spring 202	21 Student Survey Total N: 574
	N	Percentage
COLLEGE SERV	ICES	
Admissions and Records		
19A. Since the beginning of the semester, have you attempted to co	ontact, contacted, or received service	es or information
from any of the following departments at your college? Admissi	ons and Records	
Yes	307	53.5
No	232	40.4
No Answer	35	6.1
	574	100.0
, , ,	missions and Records	
Very Satisfied	106	34.5
Satisfied	144	46.9
Dissatisfied	35	11.4
Very Dissatisfied	18	5.9
No Answer	4	1.3
	307	100.0
21A1. What were some of the reasons you were dissatisfied with e	· · · · · · · · · · · · · · · · · · ·	
I was not able to connect with anyone (e.g., no one responded, the	e platform was confusing)	
Yes	28	52.8
No / No Answer	25	47.2
No / No Answer	25 53	47.2 100.0
21A2. What were some of the reasons you were dissatisfied with e	53 ach service at your college?	100.0
	53 ach service at your college?	100.0
21A2. What were some of the reasons you were dissatisfied with e	53 ach service at your college?	100.0
21A2. What were some of the reasons you were dissatisfied with ed Difficulty getting a response in a timely manner (e.g., no available	53 ach service at your college? appointments, long wait times, offi	100.0 ce closed)
21A2. What were some of the reasons you were dissatisfied with each Difficulty getting a response in a timely manner (e.g., no available Yes	53 ach service at your college? appointments, long wait times, offi	100.0 ce closed) 54.7 45.3
21A2. What were some of the reasons you were dissatisfied with each Difficulty getting a response in a timely manner (e.g., no available Yes	53 ach service at your college? appointments, long wait times, office 29 24 53	100.0 ce closed) 54.7 45.3
21A2. What were some of the reasons you were dissatisfied with each of the reasons you were dissatisfied with the reaso	53 ach service at your college? appointments, long wait times, office 29 24 53	100.0 ce closed) 54.7 45.3
21A2. What were some of the reasons you were dissatisfied with each Difficulty getting a response in a timely manner (e.g., no available Yes No / No Answer 21A3. What were some of the reasons you were dissatisfied with each	53 ach service at your college? appointments, long wait times, office 29 24 53	100.0 ce closed) 54.7 45.3 100.0
21A2. What were some of the reasons you were dissatisfied with each of t	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college?	100.0 ce closed) 54.7 45.3 100.0
21A2. What were some of the reasons you were dissatisfied with each of the possible of the pos	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college?	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1
21A2. What were some of the reasons you were dissatisfied with each of the possible of the pos	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college?	100.0 ce closed) 54.7
21A2. What were some of the reasons you were dissatisfied with each of the point of	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0
21A2. What were some of the reasons you were dissatisfied with exposition of the semester of the seme	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 and 53	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0
21A2. What were some of the reasons you were dissatisfied with each Difficulty getting a response in a timely manner (e.g., no available Yes No / No Answer 21A3. What were some of the reasons you were dissatisfied with each I was not able to get the help or information I needed Yes No / No Answer Assessment and Placement Services 19B. Since the beginning of the semester, have you attempted to compare the semester of the	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0
21A2. What were some of the reasons you were dissatisfied with each of the possible of the pos	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 and 53 and 53	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0 es or information
21A2. What were some of the reasons you were dissatisfied with each of the possible of the pos	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 and 53 and 53 and 60 and 60 and 70 and	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0 es or information
21A2. What were some of the reasons you were dissatisfied with each Difficulty getting a response in a timely manner (e.g., no available Yes No / No Answer 21A3. What were some of the reasons you were dissatisfied with each I was not able to get the help or information I needed Yes No / No Answer Assessment and Placement Services 19B. Since the beginning of the semester, have you attempted to conform any of the following departments at your college? Assessment No	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 antact, contacted, or received services 29 ent and Placement Services 93 430	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0 es or information 16.2 74.9 8.9
21A2. What were some of the reasons you were dissatisfied with end Difficulty getting a response in a timely manner (e.g., no available Yes No / No Answer 21A3. What were some of the reasons you were dissatisfied with end I was not able to get the help or information I needed Yes No / No Answer Assessment and Placement Services 19B. Since the beginning of the semester, have you attempted to confrom any of the following departments at your college? Assessment No No Answer	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 annuact, contacted, or received services 193 430 51	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0 es or information 16.2 74.9 8.9
21A2. What were some of the reasons you were dissatisfied with endifficulty getting a response in a timely manner (e.g., no available Yes No / No Answer 21A3. What were some of the reasons you were dissatisfied with end I was not able to get the help or information I needed Yes No / No Answer Assessment and Placement Services 19B. Since the beginning of the semester, have you attempted to conform any of the following departments at your college? Assessment No No Answer	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 and the service at your college? 27 28 29 40 51 51 574	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0 es or information 16.2 74.9 8.9 100.0
21A2. What were some of the reasons you were dissatisfied with exposition of the reasons you were dissatisfied with expose the property of the reasons you were dissatisfied with expose the second of the reasons you were dissatisfied with expose the property of the second of the reasons you were dissatisfied with expose the property of the second of t	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 and service at your college? 28 40 51 574 sessment and Placement Services 32	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0 es or information 16.2 74.9 8.9 100.0
21A2. What were some of the reasons you were dissatisfied with exposition of the reasons you were dissatisfied with expose the property of the reasons you were dissatisfied with expose the set of the reasons you were dissatisfied with expose the help or information I needed and Yes the help or information I needed and Yes the help of the semester, have you attempted to conform any of the following departments at your college? Assessing Yes the help of the semester of the following departments at your college? Assessing No No Answer the service at your college? Assessing the semester of the service at your college? Assessing the semistriction of the sem	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 antact, contacted, or received services ent and Placement Services 93 430 51 574 sessment and Placement Services 32 42	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0 es or information 16.2 74.9 8.9 100.0
21A2. What were some of the reasons you were dissatisfied with exposition of the reasons you were dissatisfied with expose the property of the reasons you were dissatisfied with expose the help or information I needed and yes not able to get the help or information I needed and yes no / No Answer Assessment and Placement Services 19B. Since the beginning of the semester, have you attempted to confrom any of the following departments at your college? Assessmy yes No No Answer 20B. How satisfied are you with each service at your college? Assessing the satisfied are you satisfied assisfied Dissatisfied	sach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 annuact, contacted, or received services 193 430 51 574 sessment and Placement Services 32 42 12	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0 es or information 16.2 74.9 8.9 100.0 34.4 45.2 12.9
21A2. What were some of the reasons you were dissatisfied with exposition of the reasons you were dissatisfied with expose the property of the reasons you were dissatisfied with expose the set of the reasons you were dissatisfied with expose the help or information I needed and Yes the help or information I needed and Yes the help of the semester, have you attempted to conform any of the following departments at your college? Assessing Yes the help of the semester of the following departments at your college? Assessing No No Answer the service at your college? Assessing the semester of the service at your college? Assessing the semistriction of the sem	53 ach service at your college? appointments, long wait times, office 29 24 53 ach service at your college? 27 26 53 antact, contacted, or received services ent and Placement Services 93 430 51 574 sessment and Placement Services 32 42	100.0 ce closed) 54.7 45.3 100.0 50.9 49.1 100.0 es or information 16.2 74.9 8.9 100.0

Los Angeles Valley College	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
2424 144 1		reiteiltagt
· · · · · · · · · · · · · · · · · · ·	ere dissatisfied with each service at your college?	
	no one responded, the platform was confusing)	25.1
Yes No / No Answer	6	35.3
NO / NO Answer		64. 100. (
21R2 What were some of the reasons you w	ere dissatisfied with each service at your college?	100.0
•	nner (e.g., no available appointments, long wait times, offi	ice closed)
Yes	8	47.
No / No Answer	9	52.
ne, ne, neme.	17	100.0
21B3. What were some of the reasons you w	ere dissatisfied with each service at your college?	
I was not able to get the help or information	, ,	
Yes	7	41
No / No Answer	10	58.8
	17	100.0
Bookstore		
19C. Since the beginning of the semester, ha	ve you attempted to contact, contacted, or received service	es or information
from any of the following departments at yo		•
Yes	232	40.4
No	298	51.9
No Answer	44	7.7
	574	100.0
20C. How satisfied are you with each service	at your college? Bookstore	
Very Satisfied	87	37.
Satisfied	107	46.
Dissatisfied	25	10.8
Very Dissatisfied	9	3.9
No Answer	4	1.7
	232	100.0
	ere dissatisfied with each service at your college?	
	no one responded, the platform was confusing)	
Yes	12	35.3
No / No Answer	22	64.
	34	100.0
	ere dissatisfied with each service at your college?	
	nner (e.g., no available appointments, long wait times, offi	•
Yes	18	52.
No / No Answer	16	47.:
21.C2 What were some of the	34	100.0
•	ere dissatisfied with each service at your college?	
I was not able to get the help or informatio		FO /
Yes	17	50.0
No / No Answer	17	50.0
	34	100.0

Los Angeles Valley College	Spring 202	21 Student Survey Total N: 574
	N	Percentage
Business and Fiscal Office		
19D. Since the beginning of the semester, have you at	tempted to contact, contacted, or received service	es or information
from any of the following departments at your college		,
Yes	121	21.1
No	407	70.9
No Answer	46	8.0
	574	100.0
20D. How satisfied are you with each service at your o	ollege? Business and Fiscal Office	
Very Satisfied	41	33.9
Satisfied	54	44.6
Dissatisfied	20	16.5
Very Dissatisfied	4	3.3
No Answer	2	1.7
	121	100.0
21D1. What were some of the reasons you were dissa	tisfied with each service at your college?	
I was not able to connect with anyone (e.g., no one r	esponded, the platform was confusing)	
Yes	8	33.3
No / No Answer	16	66.7
	24	100.0
21D2. What were some of the reasons you were dissa Difficulty getting a response in a timely manner (e.g.	· · · · · · · · · · · · · · · · · · ·	ce closed)
Yes	9	37.5
No / No Answer	15	62.5
	24	100.0
21D3. What were some of the reasons you were dissal I was not able to get the help or information I neede	•	
Yes	14	58.3
No / No Answer	10	41.7
	24	100.0
Career and Employment Center		
19E. Since the beginning of the semester, have you at from any of the following departments at your college	•	s or information
Yes	67	11.7
No	452	78.7
No Answer	55	9.6
	574	100.0
20E. How satisfied are you with each service at your c	ollege? Career and Employment Services	
Very Satisfied	20	29.9
Satisfied	37	55.2
Dissatisfied	6	9.0
Very Dissatisfied	2	3.0
No Answer	2	3.0
	67	100.0

Los Angeles Valley College	Spring 2021	L Student Surve
	N	Total N: 57 Percentag
2454 144 1		reiteiltag
	were dissatisfied with each service at your college?	
	g., no one responded, the platform was confusing)	
Yes	5	62.
No / No Answer	<u> </u>	37.
21E2 What were some of the reasons you	were dissatisfied with each service at your college?	100.
	nanner (e.g., no available appointments, long wait times, office	e closed)
Yes	0	0.
No / No Answer	8	100.
No / No / Mawer	<u> </u>	100.
21F3. What were some of the reasons you	were dissatisfied with each service at your college?	200.
I was not able to get the help or informat	•	
Yes	4	50.
No / No Answer	4	50.
.,	8	100.0
Child Care Center / Child Developmen	t Center	
from any of the following departments at		er
Yes	37	6.
No	482	84.
No Answer	55	9.0
	574	100.
20F. How satisfied are you with each servi		
Very Satisfied	19	51.
Satisfied	14	37.
Dissatisfied	1	2.
Very Dissatisfied	1	2.
No Answer	2	5.
	37	100.
2151 Mb at are some of the research	were alsoatistied with each service at your college?	
· · · · · · · · · · · · · · · · · · ·	, , , , , , , , , , , , , , , , , , , ,	
I was not able to connect with anyone (e	g., no one responded, the platform was confusing)	0.0
I was not able to connect with anyone (e	g., no one responded, the platform was confusing) 0	
I was not able to connect with anyone (e	g., no one responded, the platform was confusing) 0 2	100.
I was not able to connect with anyone (e. Yes No / No Answer	g., no one responded, the platform was confusing) 0 2 2	100.
I was not able to connect with anyone (e Yes No / No Answer 21F2. What were some of the reasons you	g., no one responded, the platform was confusing) 0 2 were dissatisfied with each service at your college?	100. 100.
I was not able to connect with anyone (e. Yes No / No Answer 21F2. What were some of the reasons you Difficulty getting a response in a timely n	g., no one responded, the platform was confusing) 0 2 2	100. 100. e closed)
I was not able to connect with anyone (expression of the reasons your possible of the reasons your poss	g., no one responded, the platform was confusing) 0 2 were dissatisfied with each service at your college? nanner (e.g., no available appointments, long wait times, office	100. 100. e closed)
I was not able to connect with anyone (e. Yes No / No Answer 21F2. What were some of the reasons you Difficulty getting a response in a timely n	g., no one responded, the platform was confusing) 0 2 were dissatisfied with each service at your college?	100. 100. e closed) 36. 63.
Yes No / No Answer 21F2. What were some of the reasons you Difficulty getting a response in a timely n Yes No / No Answer	g., no one responded, the platform was confusing) 0 2 2 were dissatisfied with each service at your college? nanner (e.g., no available appointments, long wait times, office 7 12 19 were dissatisfied with each service at your college?	100. 100. e closed) 36. 63.
I was not able to connect with anyone (e. Yes No / No Answer 21F2. What were some of the reasons you Difficulty getting a response in a timely n Yes No / No Answer 21F3. What were some of the reasons you I was not able to get the help or informat	g., no one responded, the platform was confusing) 0 2 2 were dissatisfied with each service at your college? nanner (e.g., no available appointments, long wait times, office 7 12 19 were dissatisfied with each service at your college? ion I needed	100. 100. e closed) 36. 63. 100.
I was not able to connect with anyone (e. Yes No / No Answer 21F2. What were some of the reasons you Difficulty getting a response in a timely now Yes No / No Answer 21F3. What were some of the reasons you I was not able to get the help or informatives	g., no one responded, the platform was confusing) 0 2 2 were dissatisfied with each service at your college? nanner (e.g., no available appointments, long wait times, office 7 12 19 were dissatisfied with each service at your college? ion I needed 1	100.0 100.0 e closed) 36.3 100.0
Yes No / No Answer 21F2. What were some of the reasons you Difficulty getting a response in a timely n Yes No / No Answer 21F3. What were some of the reasons you I was not able to get the help or informat	g., no one responded, the platform was confusing) 0 2 2 were dissatisfied with each service at your college? nanner (e.g., no available appointments, long wait times, office 7 12 19 were dissatisfied with each service at your college? ion I needed	0.0 100.0 100.0 e closed) 36.3 100.0 50.0

Los Angeles Valley College	Spring 202	1 Student Survey
	N	Total N: 574 Percentage
College Sheriff		
19G. Since the beginning of the semester, have you atte	empted to contact, contacted, or received service	es or information
from any of the following departments at your college?	College Sheriff	·
Yes	28	4.9
No	491	85.5
No Answer	55	9.6
	574	100.0
20G. How satisfied are you with each service at your co	llege? College Sheriff	
Very Satisfied	13	46.4
Satisfied	12	42.9
Dissatisfied	1	3.6
Very Dissatisfied	2	7.1
No Answer	28	100.0
	56	200.0
21G1. What were some of the reasons you were dissati	•	
I was not able to connect with anyone (e.g., no one res	sponded, the platform was confusing)	
Yes	1	33.3
No / No Answer	2	66.7
	3	100.0
21G2. What were some of the reasons you were dissati.	•	
Difficulty getting a response in a timely manner (e.g.,	no available appointments, long wait times, offic	
Yes	0	0.0
No / No Answer	3	100.0
	3	100.0
21G3. What were some of the reasons you were dissati.	sfied with each service at your college?	
I was not able to get the help or information I needed		66.7
Yes	2	66.7
No / No Answer	1	33.3
	3	100.0
Financial Aid Office		
19H. Since the beginning of the semester, have you atte		es or information
from any of the following departments at your college?		
Yes	295	51.4
No	241	42.0
No Answer	38	6.6
	574	100.0
20H. How satisfied are you with each service at your co		
Very Satisfied	109	36.9
Satisfied	132	44.7
Dissatisfied	36	12.2
Very Dissatisfied	13	4.4
No Answer	5	1.7
	295	100.0

	Spring 20/	21 Student Surve
	N	Total N: 574 Percentage
24114 14th at f.th f.th		Тегентав
21H1. What were some of the reasons you were dissatisfie	· · · · · · · · · · · · · · · · · · ·	
was not able to connect with anyone (e.g., no one responses	18	36.
No / No Answer	31	63.
NO / NO Allswei	49	100.
21H2. What were some of the reasons you were dissatisfie	-	100.
Difficulty getting a response in a timely manner (e.g., no		ice closed)
Yes	25	51.
No / No Answer	24	49.
·	49	100.
21H3. What were some of the reasons you were dissatisfie	ed with each service at your college?	
was not able to get the help or information I needed		
Yes	24	49.
No / No Answer	25	51.
	49	100.
Food Pantry		
19I. Since the beginning of the semester, have you attemp	ted to contact, contacted, or received service	s or information
from any of the following departments at your college?	Food Pantry	
Yes	32	5.
No	488	85.
No Answer	54	9.
	574	100.
20I. How satisfied are you with each service at your college		100.
201. How satisfied are you with each service at your college Very Satisfied		46.
Very Satisfied Satisfied	e? Food Pantry	46.
Very Satisfied	e? Food Pantry 15	46. 40. 6.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied	e? Food Pantry 15 13	46. 40. 6. 3.
Very Satisfied Satisfied Dissatisfied	2 1 1 1	46. 40. 6. 3.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer	2 Food Pantry 15 13 2 1 1 1 32	46. 40. 6. 3.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 2111. What were some of the reasons you were dissatisfied	15 13 2 1 1 1 1 2 1 32 d with each service at your college?	46. 40. 6. 3. 3.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 2111. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response)	15 13 2 1 1 1 1 2 1 32 d with each service at your college? and on the platform was confusing)	46. 40. 6. 3. 100.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21/11. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response)	15 13 2 1 1 1 1 2 1 32 d with each service at your college? onded, the platform was confusing)	46. 40. 6. 3. 100.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 2111. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response)	15 13 2 1 1 1 2 1 2 4 with each service at your college? onded, the platform was confusing) 1 2	46. 40. 6. 3. 100.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 2111. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response) Yes No / No Answer	15 13 2 11 1 1 1 2 d with each service at your college? onded, the platform was confusing) 1 2 3 3	46. 40. 6. 3. 100.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21/1. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response) Yes No / No Answer	15 13 2 11 1 1 1 1 1 1 2 d with each service at your college? Inded, the platform was confusing) 1 2 3 d with each service at your college? Inded, the platform was confusing)	46. 40. 6. 3. 100.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 2111. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response) Yes No / No Answer 2112. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no	15 13 2 1 1 1 1 1 32 d with each service at your college? onded, the platform was confusing) 1 2 3 d with each service at your college? available appointments, long wait times, offi	46. 40. 6. 3. 100. 33. 66. 100.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 2111. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response) Yes No / No Answer 2112. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no yes)	15 13 2 1 1 1 1 32 d with each service at your college? anded, the platform was confusing) 1 2 3 d with each service at your college? available appointments, long wait times, offi	46. 40. 6. 3. 100. 33. 66. 100.
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 2111. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response) Yes No / No Answer 2112. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no	15 13 2 1 1 1 1 2 1 32 d with each service at your college? onded, the platform was confusing) 1 2 3 d with each service at your college? available appointments, long wait times, offi	46. 40. 6. 3. 100. 33. 66. 100. 6ce closed)
Very Satisfied Dissatisfied Very Dissatisfied No Answer 2111. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response) Yes No / No Answer 2112. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no yes) No / No Answer	the service at your college? and with each service at your college? and with each service at your college? and with each service at your college? and with each service at your college? available appointments, long wait times, office of the service at your college? available appointments, long wait times, office of the service at your college?	46. 40. 6. 3. 100. 33. 66. 100. 6ce closed)
Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21/1. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one response) Yes No / No Answer 21/2. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no yes No / No Answer	the service at your college? and with each service at your college? and with each service at your college? and with each service at your college? and with each service at your college? available appointments, long wait times, office of the service at your college? available appointments, long wait times, office of the service at your college?	46. 40. 6. 3. 100. 33. 66. 100. 6ce closed)
Very Satisfied Dissatisfied Very Dissatisfied No Answer 21/1. What were some of the reasons you were dissatisfied I was not able to connect with anyone (e.g., no one response) Yes No / No Answer 21/2. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no yes No / No Answer 21/3. What were some of the reasons you were dissatisfied I was not able to get the help or information I needed	15 13 2 1 1 1 1 32 d with each service at your college? onded, the platform was confusing) 1 2 3 d with each service at your college? available appointments, long wait times, offi 2 1 3 d with each service at your college? available appointments, long wait times, offi 2 1 3 d with each service at your college?	46. 40. 6. 3. 100. 33. 66. 100. 66. 33. 100.
Satisfied Dissatisfied Very Dissatisfied No Answer 2111. What were some of the reasons you were dissatisfied I was not able to connect with anyone (e.g., no one response) Yes No / No Answer 2112. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no yes)	the service at your college? and with each service at your college? and with each service at your college? and with each service at your college? and with each service at your college? available appointments, long wait times, office of the service at your college? available appointments, long wait times, office of the service at your college?	46. 40. 6. 3. 100. 33. 66. 100. 6ce closed) 66. 33.

General College Counseling Services / Academic Counseling 19. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? General College Counseling Services / Academic Counseling Yes No No 175 30, No No 175 30, No No No No Nower 40 574 100 201. How satisfied are you with each service at your college? General College Counseling Services / Academic Counseling Very Satisfied 5atisfied 162 453 5atisfied 164 333 55 105 105 105 105 105 105 105 105 105	Los Angeles Valley College	Spring 20	021 Student Survey
General College Counseling Services / Academic Counseling 19.5 Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? General College Counseling Services / Academic Counseling Yes 359 6.6 No 175 33 No Answer 40 7.7 20.1 How satisfied are you with each service at your college? General College Counseling Services / Academic Counseling Very Satisfied 141 33 Dissatisfied 141 33 Dissatisfied 141 33 Dissatisfied 141 33 Dissatisfied 19 9 5.5 No Answer 4 1 19 5.5 No Answer 4 1 19 5.5 No Answer 4 1 19 5.5 21.11. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 1 14 2.6 No / No Answer 38 7.7 21.12. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 8.7 No / No Answer 52 100 21.13. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 8.7 No / No Answer 52 100 21.13. What were some of the reasons you were dissatisfied with each service at your college? Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 9.5 No Answer 60 110 South A		N	Total N: 574 Percentage
191. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? General College Counseling Services / Academic Counseling Yes 359 66 No 175 33 No Answer 40 775 106 Since have satisfied are you with each service at your college? General College Counseling Services / Academic Counseling Very Satisfied 162 45 Satisfied 141 33 Dissatisfied 19 19 55 Satisfied 19 19 55 No Answer 4 4 11 Satisfied 19 19 55 No No Answer 4 4 11 Satisfied 19 19 55 Satisfied 19 19 55 No No Answer 4 4 11 Satisfied 19 19 55 Satisfied 19 10 55 Satisfied 19 19 55 Satisfied 19 10 55 Satisfi	General College Counseling Services / Academic Couns	eling	
from any of the following departments at your college? General College Counseling Services / Academic Counseling Yes 359 66 No 175 33 No Answer 40 77 201. How satisfied are you with each service at your college? General College Counseling Services / Academic Counseling Very Satisfied 162 45 Satisfied 141 33 Dissatisfied 19 15 Very Dissatisfied 19 15 No Answer 4 10 Yery Dissatisfied 19 15 No Answer 4 10 Yes 10 Z111. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 52 Z112. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 56 No / No Answer 16 33 Xo / Yes 36 Yes 3			es or information
General College Counseling Services / Academic Counseling Yes 359 67 No 175 33 No Answer 40 7 2DJ. How satisfied are you with each service at your college? 574 100 2DJ. How satisfied are you with each service at your college? 8 162 45 Satisfied 141 33 9 9 Very Dissatisfied 19 5 10 19 5 No Answer 4 3 3 9 100 2 11 10 2 11 10 2 11 10 10 2 11 10 2 11 10 2 11 10 2 10 10 2 11 10 2 10 10 2 11 10 2 10 10 2 11 10 2 10 10 2 10 10 2 10 10 2 10 10 2		· · ·	•
Yes			
No Answer 40 77 201. How satisfied are you with each service at your college? General College Counseling Services / Academic Counseling Very Satisfied 162 45 Satisfied 33 3 55 Dissatisfied 19 19 55 No Answer 4 19 57 Iwas not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 14 26 No Answer 38 75 100 2111. What were some of the reasons you were dissatisfied with each service at your college? Iwas not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 14 26 No / No Answer 38 75 152 100 2112. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 66 No / No Answer 16 33 Solution of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 66 No / No Answer 16 33 The same of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 51 No / No Answer 25 44 Yes 27 51 No / No Answer 25 45 Health Center / Wellness Center / Mental Health Services Yes 52 52 No No Answer 60 11 Each Center / Mental Health Services Yes 57 No No Answer 60 11 Solution of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 57 Yes 5			62.5
201. How satisfied are you with each service at your college?	No	175	30.5
201. How satisfied are you with each service at your college? General College Counseling Services / Academic Counseling Very Satisfied 162 45. Satisfied 141 33. Dissatisfied 199 5. No Answer 4 19 5. Was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 14 26. No / No Answer 38 72 100. Yes 14 26. No / No Answer 38 72 100. 2112. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 14 26. No / No Answer 38 72 100. 2112. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 66 66 No / No Answer 16 36 36 2131. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 55 No / No Answer 27 55 Mealth Center / Wellness Center / Mental Health Services Yes 52 100 Health Center / Wellness Center / Mental Health Services Yes 52 96 No No Answer 60 110 Cok. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 55 Dissatisfied 4 77 Very Dissatisfied 4 77	No Answer	40	7.0
Very Satisfied 162 48 Satisfied 141 38 Dissatisfied 141 38 Dissatisfied 33 9 Very Dissatisfied 19 9 No Answer 4 37 No Answer 4 37 Satisfied 38 39 100 21/11. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 14 26 No / No Answer 38 73 Yes 38 73 S2 100 21/12. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 65 No / No Answer 16 33 Satisfied 25 48 Health Center / Wellness Center / Mental Health Services Yes 52 100 No Answer 25 48 S2 100 Health Center / Wellness Center / Mental Health Services Yes 52 100 S2 54 No / No Answer 60 11 S2 60 10 Correct Health Center / Wellness Center / Mental Health Services Yes 52 60 No Answer 60 11 S2 60 60 No Answer 60 10 Correct Health Center / Wellness Center / Mental Health Services Yes 52 60 No Answer 60 10 S2 60 60 No Answer 60 10 Correct Health Center / Wellness Center / Mental Health Services Yes 52 60 No Answer 60 10 S2 60 60 No Answer 60 10 S3 60 60 No Answer 60 10 S4 60 60 S6 60 60 No Answer 60 10 S6 60 60 S6 60 60 No Answer 60 10 S6 60 60 S6 60 60 S6 60 60 No Answer 60 10 S6 60 60 S6 60 60 S6 60 60 S6 60 60 S6 60 No Answer 60 60 No Answer 60 60 No Answer 60 60 No		574	100.0
Very Satisfied 162 45 Satisfied 141 33 Dissatisfied 33 55 Very Dissatisfied 19 55 No Answer 4 4 19 Satisfied 19 55 No Answer 4 4 19 Satisfied 19 55 Satisfied 2111. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 14 26 No / No Answer 38 72 100 Satisfied 19 66 Satisfied 19 67 Satisfied 19 68 Satisfied 26 36 Satisfied 4 4 76 Very Dissatisfied 3 3 55 Very Satisfied 3 3 55 Very Dissatisfied 4 4 76 Very Dissatisfied 4 4 76 Very Dissatisfied 4 4 76 Very Dissatisfied 3 3 55 Very Dissatisfied 4 4 76 Very Dissatisfied 3 3 55 Very Dissatisfied 4 4 76 Very Dissatisfied 3 3 55 Very Dissatisfied 4 4 76 Very Dissatisfied 4 4 76 Very Dissatisfied 3 3 55 Very Dissatisfied 4 4 76 Very Dissatisfied 3 3 55 Very Dissatisfied 4 4 76 Very Dissatisfied 7 10 Very Dissatis	20J. How satisfied are you with each service at your college?		
Satisfied 141 35	General College Counseling Services / Academic Counseling	5	
Dissatisfied 333 95 9 100 190 No Answer 4 19 19 19 19 19 19 19 19 19 19 19 19 19	Very Satisfied	162	45.1
Very Dissatisfied No Answer 4 4 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Satisfied	141	39.3
No Answer 4 359 100 21/11. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 14 26 No / No Answer 38 75 100 21/12. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 65 No / No Answer 16 336 So 65 No / No Answer 16 330 21/13. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 55 No / No Answer 25 48 No / No Answer 25 49 I was not able to get the help or information I needed Yes 25 100 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 54 No 462 86 No Answer 60 110 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 4 77 Very Dissatisfied 4 4 77 Very Dissatisfied 3 3	Dissatisfied	33	9.2
21J1. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 14 26 No / No Answer 38 77 21J2. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 65 No / No Answer 16 36 36 Yes 36 65 No / No Answer 16 36 No / No Answer 16 37 18 36 65 No / No Answer 16 37 19 313. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 55 No / No Answer 25 48 The alth Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 52 No No 462 88 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 4 77 Very Dissatisfied 3 4 67 Very Dissatisfied 4 7 Very Dissatisfied 3 7 Service of the reasons you were dissatisfied with each service at your college? Health Center / Wellness Center / Mental Health Services 359 100 100 101 101 102 103 104 105 105 105 106 107 107 108 109 109 109 109 109 109 109	Very Dissatisfied	19	5.3
2111. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 14 26 No / No Answer 38 75 100 2112. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 65 No / No Answer 16 30 2113. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 51 No / No Answer 25 48 I was not able to get the help or information I needed Yes 52 100 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 95 No Answer 60 110 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 4 77 Very Dissatisfied 3 4 67 Very Dissatisfied 4 7 Very Dissatisfied 3 6 75 Nor Dissatisfied 4 7 Very Dissatisfied 3 7 Very Dissatisfied 4 7 Very Dissatisfied 3 7 Very Dissatisfied 4 7 Very Dissatisfie	No Answer	4	1.1
New Note Answer 16 30 36 37 38 38		359	100.0
Yes	21J1. What were some of the reasons you were dissatisfied v	vith each service at your college?	
No / No Answer 38 73 2112. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 65 No / No Answer 16 33 2113. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 51 No / No Answer 27 52 100 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 56 No 462 86 No Answer 60 11 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Yes 52 56 No 152 57 No 153 No 154 100 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 7 Very Dissatisfied 3 6 50 Very Dissatisfied 4 7 Very Dissatisfied 3 6 50	I was not able to connect with anyone (e.g., no one respond	ded, the platform was confusing)	
21/12. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 65 No / No Answer 16 30 21/13. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 51 No / No Answer 25 48 To 100 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 9 No 462 86 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 55 Dissatisfied 4 4 77 Very Dissatisfied 3 4 77 Very Dissatisfied 3 5 5	Yes	14	26.9
2112. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 65 No / No Answer 16 37 16 37 19 10 10 10 10 10 10 10 10 10 10 10 10 10	No / No Answer	38	73.1
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 36 69 No / No Answer 16 30 2113. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 51 No / No Answer 25 48 To 100 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 52 No 462 86 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 56 Dissatisfied 4 77 Very Dissatisfied 3 5 55		52	100.0
Yes	21J2. What were some of the reasons you were dissatisfied v	vith each service at your college?	
No / No Answer 16 30 21/13. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 53 No / No Answer 25 48 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 52 No 462 86 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 77 Very Dissatisfied 3 5 55	Difficulty getting a response in a timely manner (e.g., no av	ailable appointments, long wait times, of	fice closed)
21/3. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 51 No / No Answer 25 48 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 52 No 462 86 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 77 Very Dissatisfied 3 55	Yes	36	69.2
21/3. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 27 51 No / No Answer 25 48 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 99 No 462 80 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 77 Very Dissatisfied 3 3 55	No / No Answer	16	30.8
Ves 27 55 56 10 52 52 53 53 53 53 54 54 55 55		52	100.0
Yes 27 51 No / No Answer 25 48 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 95 No 462 86 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 56 Dissatisfied 4 77 Very Dissatisfied 3 3 55	21J3. What were some of the reasons you were dissatisfied v	vith each service at your college?	
No / No Answer 125 146 152 100 Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 152 16 17 18 18 18 18 18 18 18 18 18 18 18 18 18	I was not able to get the help or information I needed		
Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 95 No 462 86 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 77 Very Dissatisfied 3 3 55	Yes	27	51.9
Health Center / Wellness Center / Mental Health Services 19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 95 No 462 80 No Answer 60 10 574 100 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 77 Very Dissatisfied 3 3 55	No / No Answer		48.1
19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 95 No 462 86 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 56 Dissatisfied 4 77 Very Dissatisfied 3 3 55		52	100.0
from any of the following departments at your college? Health Center / Wellness Center / Mental Health Services Yes 52 52 No 462 86 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 56 Dissatisfied 4 7 Very Dissatisfied 3 8 9	Health Center / Wellness Center / Mental Health Servi	ices	
Health Center / Wellness Center / Mental Health ServicesYes529No46280No Answer601057410020K. How satisfied are you with each service at your college?Health Center / Wellness Center / Mental Health ServicesVery Satisfied1834Satisfied2650Dissatisfied47Very Dissatisfied35	19K. Since the beginning of the semester, have you attempte	ed to contact, contacted, or received servi	ces or information
Yes 52 9 No 462 80 No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 7 Very Dissatisfied 3 5	from any of the following departments at your college?		·
No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 7 Very Dissatisfied 3 9	Health Center / Wellness Center / Mental Health Services		
No Answer 60 10 20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 7 Very Dissatisfied 3 3 55	Yes	52	9.1
20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 7 Very Dissatisfied 3 3 55	No	462	80.5
20K. How satisfied are you with each service at your college? Health Center / Wellness Center / Mental Health Services Very Satisfied 18 34 Satisfied 26 50 Dissatisfied 4 7 Very Dissatisfied 3 3 55	No Answer	60	10.5
Health Center / Wellness Center / Mental Health ServicesVery Satisfied1834Satisfied2650Dissatisfied47Very Dissatisfied35		574	100.1
Very Satisfied1834Satisfied2650Dissatisfied47Very Dissatisfied35	20K. How satisfied are you with each service at your college?)	
Very Satisfied1834Satisfied2650Dissatisfied47Very Dissatisfied35	· · · · · · · · · · · · · · · · · · ·		
Satisfied 26 50 Dissatisfied 4 7 Very Dissatisfied 3 5 5		18	34.6
Dissatisfied 4 7 Very Dissatisfied 3 5	·		50.0
Very Dissatisfied 3	Dissatisfied	4	7.7
·		3	5.8
	,		1.9
52 100			100.0

Los Angeles Valley College	Spring 2021	Student Survey
		Total N: 574
	N	Percentage
21K1. What were some of the reasons you were dissatisfi	,	
I was not able to connect with anyone (e.g., no one resp		
Yes	0	0.0
No / No Answer	7	100.0
24//2 14/1	7	100.0
21K2. What were some of the reasons you were dissatisfi	•	alacad)
Difficulty getting a response in a timely manner (e.g., no Yes		
• • •	1	14.3 85.7
No / No Answer	6 7	100.0
21K3. What were some of the reasons you were dissatisfi	<u> </u>	100.0
I was not able to get the help or information I needed	ed with each service at your conege:	
Yes	2	28.6
No / No Answer	5	71.4
NOT NO Allswei	7	100.0
Library	·	
19L. Since the beginning of the semester, have you attem	unted to contact, contacted, or received services of	r information
from any of the following departments at your college?	Library	i injorniacion
Yes	129	22.5
163	129	22.5
No	202	60 2
No Answer	392	
No Answer	53	9.2
No Answer	53 574	9.2
No Answer 20L. How satisfied are you with each service at your colle	53 574 ge? Library	9.2 100. 0
No Answer 20L. How satisfied are you with each service at your college Very Satisfied	53 574 <i>ge?</i> Library	9.2 100.0 47.3
No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied	53 574 ge? Library 61 56	9.2 100.0 47.3 43.4
No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied Dissatisfied	53 574 <i>ge?</i> Library 61 56 6	9.2 100.0 47.3 43.4 4.7
No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied Dissatisfied Very Dissatisfied	53 574 ge? Library 61 56 6 4	9.2 100.0 47.3 43.4 4.7 3.1
No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied Dissatisfied	53 574 ge? Library 61 56 6 4 2	9.2 100.0 47.3 43.4 4.7 3.1 1.6
No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer	53 574 ge? Library 61 56 6 4 2 129	9.2 100.0 47.3 43.4 4.7 3.1 1.6
No Answer 20L. How satisfied are you with each service at your collection Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21L1. What were some of the reasons you were dissatisfied	53 574 ge? Library 61 56 6 4 2 129 ed with each service at your college?	68.3 9.2 100.0 47.3 43.4 4.7 3.1 1.6 100.0
No Answer 20L. How satisfied are you with each service at your collect Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21L1. What were some of the reasons you were dissatisfied	53 574 ge? Library 61 56 6 4 2 129 ed with each service at your college?	9.2 100.0 47.3 43.4 4.7 3.1 1.6 100.0
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No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21L1. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one resp Yes No / No Answer	53 574 ge? Library 61 56 6 4 2 129 ed with each service at your college? conded, the platform was confusing) 3 7 10	9.2 100.0 47.3 43.4 4.7 3.1 1.6 100.0 30.0 70.0
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No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21L1. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one resp Yes No / No Answer 21L2. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no	53 574 ge? Library 61 56 6 4 2 129 ed with each service at your college? conded, the platform was confusing) 3 7 10 ed with each service at your college? a vailable appointments, long wait times, office of	9.2 100.0 47.3 43.4 4.7 3.1 1.6 100.0 70.0 100.0
No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21L1. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one resp Yes No / No Answer 21L2. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no Yes	53 574 ge? Library 61 56 6 4 2 129 ed with each service at your college? conded, the platform was confusing) 3 7 10 ed with each service at your college? co available appointments, long wait times, office of a variable appointment a	9.2 100.0 47.3 43.4 4.7 3.1 1.6 100.0 70.0 100.0 closed)
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No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21L1. What were some of the reasons you were dissatisfied was not able to connect with anyone (e.g., no one resp Yes No / No Answer 21L2. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no Yes No / No Answer	53 574 ge? Library 61 56 6 4 2 129 ed with each service at your college? conded, the platform was confusing) 3 7 10 ed with each service at your college? a available appointments, long wait times, office of a service at your college? 5 available appointments, long wait times, office of a service at your college? 5 available appointments, long wait times, office of a service at your college? 5 available appointments, long wait times, office of a service at your college? 5 available appointments, long wait times, office of a service at your college? 6 available appointments, long wait times, office of a service at your college? 7 available appointments, long wait times, office of a service at your college?	9.2 100.0 47.3 43.4 4.7 3.1 1.6 100.0 70.0 100.0 closed)
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No Answer 20L. How satisfied are you with each service at your college Very Satisfied Satisfied Dissatisfied Very Dissatisfied No Answer 21L1. What were some of the reasons you were dissatisfied I was not able to connect with anyone (e.g., no one response) Yes No / No Answer 21L2. What were some of the reasons you were dissatisfied Difficulty getting a response in a timely manner (e.g., no yes No / No Answer	53 574 ge? Library 61 56 6 4 2 129 ed with each service at your college? conded, the platform was confusing) 3 7 10 ed with each service at your college? a available appointments, long wait times, office of a service at your college? 8 10 ed with each service at your college?	9.2 100.0 47.3 43.4 4.7 3.1 1.6 100.0 70.0 100.0 closed) 20.0 80.0 100.0

Los Angeles Valley College	Spring 202	21 Student Survey
	N	Total N: 574 Percentage
Online Orientation		
	e you attempted to contact, contacted, or received servic	es or information
from any of the following departments at your		
Yes	133	23.2
No	385	67.1
No Answer	56	9.8
	574	100.0
20M. How satisfied are you with each service a	t your college? Online Orientation	
Very Satisfied	60	45.1
Satisfied	67	50.4
Dissatisfied	4	3.0
Very Dissatisfied	0	0.0
No Answer	2	1.5
	133	100.0
21M1. What were some of the reasons you we	re dissatisfied with each service at your college?	
I was not able to connect with anyone (e.g., n	o one responded, the platform was confusing)	
Yes	1	25.0
No / No Answer	3	75.0
	4	100.0
	re dissatisfied with each service at your college? er (e.g., no available appointments, long wait times, offi	ce closed)
Yes	1	25.0
No / No Answer	3	75.0
ind production.	4	100.0
21M3. What were some of the reasons you we	re dissatisfied with each service at your college?	
I was not able to get the help or information I	needed	
Yes	2	50.0
No / No Answer	2	50.0
	4	100.0
Transfer Center		
19N. Since the beginning of the semester, have	you attempted to contact, contacted, or received service	es or information
from any of the following departments at your	college? Transfer Center	
Yes	117	20.4
No	403	70.2
No Answer	54	9.4
	574	100.0
20N. How satisfied are you with each service at	your college? Transfer Center	
Very Satisfied	42	35.9
Satisfied	57	48.7
Dissatisfied	10	8.5
Very Dissatisfied	4	3.4
No Answer	4	3.4
	117	100.0

Los Angeles Valley College	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
21N1. What were some of the reasons you were dissat.		
I was not able to connect with anyone (e.g., no one re	•	
Yes	8	57.1
No / No Answer	6	42.9
NO / NO Allswei	14	100.0
21N2. What were some of the reasons you were dissat.		
Difficulty getting a response in a timely manner (e.g.,	• • •	ice closed)
Yes	7	50.0
No / No Answer	7	50.0
	14	100.0
21N3. What were some of the reasons you were dissat.	isfied with each service at your college?	
I was not able to get the help or information I needed	• • •	
Yes	7	50.0
No / No Answer	7	50.0
•	14	100.0
Tutoring Services / Learning Assistance Center / I	NetTutor	
190. Since the beginning of the semester, have you att		es or information
from any of the following departments at your college:		es or injormation
Tutoring Services / Learning Assistance Center / NetT		
Yes	181	31.5
		59.4
No No Appuror	341	9.1
No Answer	52 574	9.J 100. (
200. How satisfied are you with each service at your co		100.0
Tutoring Services / Learning Assistance Center / NetT	_	
Very Satisfied	83	45.9
Satisfied	76	42.0
Dissatisfied	14	7.7
Very Dissatisfied		3.3
•	6	
No Answer	2 181	1.1
2101. What were some of the reasons you were dissat		100.0
·		
I was not able to connect with anyone (e.g., no one re		45.0
Yes	9	45.0
No / No Answer	11	55.0
2102 What were some of the reasons view were direct	infind with each carving at your college?	100.0
2102. What were some of the reasons you were dissat.	•	ico closod)
Difficulty getting a response in a timely manner (e.g.,		
Yes	7	35.0
No / No Answer	13	65.0 100. 0
2102 What were some of the reasons were disent	infind with each carving at your college?	100.0
2103. What were some of the reasons you were dissat.	•	
I was not able to get the help or information I needed		FF (
Yes	11	55.0
No / No Answer	9	45.0
	20	100.0

Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline 19P Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Yes 82 14.3. No 4440 76.7. No Answer 52 9.1 20P. How satisfied are you with each service at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied 34 40.1.5 Satisfied 40 40.8.8. Dissatisfied 40 40.8.8. Dissatisfied 40 40.8.8. Dissatisfied 40.8.2.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1	Los Angeles Valley College	Spring 202	21 Student Survey
Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline 199. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Yes 82 14.3 No 440 76.7 No Answer 52 9.1 200. How satisfied are you with each service at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied 34 41.5 Satisfied 40 48.8 Dissatisfied 50 50 50 50 50 50 50 50 50 50 50 50 50	, ,		Total N: 574
19P. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Yes 82 14.3 No 440 76.7 No Answer 52 9.1. No Answer 52 9.1. Population of the service at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied are you with each service at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied 40 40 48.8 Dissatisfied 6 7.3 Avery Dissatisfied 1 1 1.2 No Answer 1 1 1.2 No Answer 1 1 1.2 Very Dissatisfied 1 1 1.2 Very Dissatisfied 1 1 1.2 Very Dissatisfied 1 1 1.2 No Answer 6 82 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? Very What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Vers 3 4.2.9 No / No Answer 4 57.1 7 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 3 4.2.9 No / No Answer 4 57.1 7 100.0 Work Source Center 19Q. Since the beginning of the semester, hove you attempted to contact, contacted, or received services or information from any of the following departments at your college? Very Dissatisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 60 67.3 10.0 Answer 1 1 3.0		N	Percentage
Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Yes 82 14.3 No 440 76.7 No Answer 52 9.1 20P. How satisfied are you with each service at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied Question Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied Question Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied Question Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied Question Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Dissatisfied Question Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Dissatisfied Question Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Dissatisfied Question Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Dissatisfied Question Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Question Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Question Center / Bridges to Success / One-Stop Center / Bridges Center / Bri	Welcome Center / Bridges to Success / One-Sto	p Center / Help Desk / Fresh Desk Hotline	
Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Yes 82 14.3 No 440 76.7 No Answer 52 9.1 20P. How satisfied are you with each service at your college? Total College (Part of Statisfied) 34 41.5 Very Satisfied 40 48.8 Disastisfied 6 7.3 Very Dissatisfied 1 1.2 No Answer 1 1.2 No Answer 1 1.2 1.2 1.2 1.0 1.2 Invas not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 1 1.4.3 1.4.3 1.4.3 1.4.3 1.4.3 1.4.3 1.4.3 1.4.2 1.0	19P. Since the beginning of the semester, have you a	ttempted to contact, contacted, or received service	es or information
Yes	from any of the following departments at your colleg	re?	
No	Welcome Center / Bridges to Success / One-Stop Ce	enter / Help Desk / Fresh Desk Hotline	
No Answer 52 9.1 20P. How satisfied are you with each service at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied 34 41.5 Satisfied 40 48.8 Dissatisfied 6 7.3 Very Dissatisfied 1 1.2 No Answer 1 1.2 1 What were some of the reasons you were dissatisfied with each service at your college? 1 14.3 No / No Answer 6 85.7 100.0 12P2. What were some of the reasons you were dissatisfied with each service at your college? 100.0 14.3 No / No Answer 6 85.7 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? 100.0 21P3.0 20P3.0	Yes	82	14.3
20P. How satisfied are you with each service at your college? Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline	No	440	76.7
Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied 34 40 48.8	No Answer	52	9.1
Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline Very Satisfied		574	100.0
Very Satisfied 34 41.5 Satisfied 40 48.8 Dissatisfied 6 7.3 Very Dissatisfied 1 1.2 No Answer 1 1.2 21P1. What were some of the reasons you were dissatisfied with each service at your college? 1 14.3 Yes 1 14.3 14.3 No / No Answer 6 85.7 Yes 7 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 3 42.9 No / No Answer 4 57.1 Yes 3 42.9 No / No Answer 4 57.1 Yes 3 42.9 No / No Answer 4 57.1 Yes 3 42.9 No / No Answer 4 57.1 Yes 3 42.9 No / No Answer 4 57.1	20P. How satisfied are you with each service at your	college?	
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Dissatisfied 6 7.3 Very Dissatisfied 1 1.2 No Answer 1 1.2 No Answer 82 100.0 21P1. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing)	·	34	41.5
Very Dissatisfied 1 1.2 No Answer 1 1.2 21P1. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Very Care of the reasons you were dissatisfied with each service at your college? 1 1.4.3 No / No Answer 6 85.7 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? 7 100.0 Yes 3 42.9 No / No Answer 4 57.1 Yes 3 42.9 No / No Answer of the reasons you were dissatisfied with each service at your college? 100.0 12P3. What were some of the reasons you were dissatisfied with each service at your college? 100.0 Yes 3 42.9 No / No Answer 4 57.1 Yes 3 42.9 No / No Answer 4 57.1 7 100.0 Work Source Center 19.0 Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college?	Satisfied	40	48.8
No Answer 1 1.2 82 100.0 21P1. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) 1 14.3 No / No Answer 6 85.7 To 100.0 7 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? 7 100.0 Yes 3 42.9 No / No Answer 4 57.1 Yes 3 42.9 No / No Answer 4 57.1 Yes 3 42.9 No / No Answer of the reasons you were dissatisfied with each service at your college? 1 40.0 Yes 3 42.9 No / No Answer 4 57.1 Yes 3 42.9 No / No Answer 4 57.1 To 100.0 40.0 Work Source Center 4 57.1 Yes 33 5.7 No <td>Dissatisfied</td> <td>6</td> <td>7.3</td>	Dissatisfied	6	7.3
21P1. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 1 1 14.3 No / No Answer 6 85.7 7 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 3 42.9 No / No Answer 4 57.1 7 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 3 42.9 No / No Answer 4 57.1 7 100.0 Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Yes 3 3 42.9 No Answer 55 9.6 20Q. How satisfied are you with each service at your college? Very Satisfied 20 60.6 Dissatisfied 20 60.6 Dissatisfied 51 3.0	Very Dissatisfied	1	1.2
21P1. What were some of the reasons you were dissatisfied with each service at your college? I was not able to connect with anyone (e.g., no one responded, the platform was confusing) Yes 1 14.3 No / No Answer 6 85.7 7 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 3 42.9 No / No Answer 4 57.1 7 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 3 42.9 No / No Answer 4 57.1 7 100.0 Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Yes 33 5.7 No 486 84.7 No Answer 55 9.6	No Answer	1	1.2
No No Answer No No No No No No No N		82	100.0
Yes 1 14.3 No / No Answer 6 85.7 To 100.0 7 100.0 21P2. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 3 42.9 No / No Answer 4 57.1 7 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? 1 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? 4 57.1 7 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? 3 42.9	21P1. What were some of the reasons you were disse	atisfied with each service at your college?	
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21P2. What were some of the reasons you were dissatisfied with each service at your college? Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 3 4 57.1 7 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 3 4 57.1 7 100.0 Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Yes 33 42.9 No / No Answer 4 57.1 7 100.0 Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Yes 33 5.7 No 486 84.7 No Answer 55 9.6 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 20 60.6 Dissatisfied 20 60.6 Dissatisfied 20 60.6 Dissatisfied 2 2 6.1 Very Dissatisfied No Answer 1 3.0	No / No Answer	6	85.7
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed) Yes 3 42.9 No / No Answer 4 57.1 7 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 3 42.9 No / No Answer 4 57.1 7 100.0 Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Work Source Center Yes 33 5.7 No 486 84.7 No Answer 55 9.6 To 100.0 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 20 60.1 Very Dissatisfied No Answer 1 3.0		7	100.0
Yes 3 42.9 No / No Answer 4 57.1 To 100.0 21P3. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 3 42.9 No / No Answer 4 57.1 To 100.0 Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Work Source Center Yes 3 3 5.7 No 486 84.7 No Answer 55 9.6 So 100.0 Source Center Very Satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 20 60.6 Dissatisfied 20 60.6 No Answer 1 3.0 No Answer 1	21P2. What were some of the reasons you were disse	atisfied with each service at your college?	
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21P3. What were some of the reasons you were dissatisfied with each service at your college? I was not able to get the help or information I needed Yes 3 42.9 No / No Answer 4 57.1 7 100.0 Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Work Source Center Yes 33 5.7 No 486 84.7 No Answer 55 9.6 574 100.0 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 20 60.6 Dissatisfied 2 2 6.1 Very Dissatisfied No Answer 1 3.0	No / No Answer	4	57.1
Yes 3 42.9 No / No Answer 4 57.1 To0.0		7	100.0
Yes 3 42.9 No / No Answer 4 57.1 Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Work Source Center Yes 33 5.7 No 486 84.7 No Answer 55 9.6 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied 2 6.1 No Answer 1 3.0	21P3. What were some of the reasons you were disse	atisfied with each service at your college?	
No / No Answer 4 57.1 Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Work Source Center Yes 33 5.7 No 486 84.7 No Answer 55 9.6 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied No Answer 1 3.0	I was not able to get the help or information I need	ed	
Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Work Source Center Yes 33 5.7 No 486 84.7 No Answer 55 9.6 574 100.0 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied No Answer 1 3.0	Yes	3	42.9
Work Source Center 19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Work Source Center Yes 33 5.7 No 486 84.7 No Answer 55 9.6 574 100.0 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 20 60.1 Very Dissatisfied No Answer 1 3.0	No / No Answer	4	57.1
19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Work Source Center Yes 33 5.7 No 486 84.7 No Answer 55 9.6 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 20 60.6 Very Dissatisfied No Answer 1 3.0		7	100.0
from any of the following departments at your college? Work Source Center Yes 33 5.7 No 486 84.7 No Answer 55 9.6 574 100.0 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied 2 6.1 Very Dissatisfied 1 3.0	Work Source Center		
Yes 33 5.7 No 486 84.7 No Answer 55 9.6 574 100.0 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied 2 6.1 No Answer 1 3.0	19Q. Since the beginning of the semester, have you o	ittempted to contact, contacted, or received service	es or information
No 486 84.7 No Answer 55 9.6 574 100.0 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied 1 3.0	from any of the following departments at your colleg	e? Work Source Center	
No Answer 55 9.6 574 100.0 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied 1 3.0			5.7
No Answer 55 9.6 574 100.0 20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied 1 3.0	No	486	84.7
20Q. How satisfied are you with each service at your college? Work Source Center Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied No Answer 1 3.0	No Answer	55	9.6
Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied 1 3.0		574	100.0
Very Satisfied 10 30.3 Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied 1 3.0	20Q. How satisfied are you with each service at your		
Satisfied 20 60.6 Dissatisfied 2 6.1 Very Dissatisfied 1 3.0			30.3
Dissatisfied 2 6.1 Very Dissatisfied No Answer 1 3.0	·		60.6
Very Dissatisfied No Answer 1 3.0			
No Answer 1 3.0		_	512
		1	3.0
		33	100.0

Los Angeles Valley College	Spring 202	1 Student Survey
		Total N: 574
	N	Percentage
21Q1. What were some of the reasons you were dissati	•	
I was not able to connect with anyone (e.g., no one res		
Yes	1	50.0
No / No Answer	1	50.0
	2	100.0
21Q2. What were some of the reasons you were dissati	•	
Difficulty getting a response in a timely manner (e.g., i	no available appointments, long wait times, offic	
Yes	0	0.0
No / No Answer	2	100.0
	2	100.0
21Q3. What were some of the reasons you were dissati	sfied with each service at your college?	
I was not able to get the help or information I needed		
Yes	1	50.0
No / No Answer	1	50.0
	2	100.0
Asian Pacific American Student Services (APASS)		
22A. Since the beginning of the semester, have you rece	rived services or information from any of the follo	wing student
support services at your college? Asian Pacific Ameri	ican Student Services (APASS)	
Yes	24	4.2
No	503	87.6
No Answer	47	8.2
	574	100.0
23A. How satisfied are you with each student support se	ervice at your college?	
Asian Pacific American Student Services (APASS)	,	
Very Satisfied	4	16.7
Satisfied	1	4.2
Dissatisfied	17	70.8
Very Dissatisfied		
No Answer	2	8.3
	24	100.0
Associated Student Organization / Union		
22B. Since the beginning of the semester, have you rece	rived services or information from any of the follo	wing student
	: Organization / Union	wing student
Yes	134	23.3
No	387	67.4
No Answer	53	9.2
NO Allswei		100.0
22B. How satisfied are you with each student supports		100.0
23B. How satisfied are you with each student support se	ervice at your conege:	
Associated Student Organization / Union	42	31.3
Very Satisfied	42	
Satisfied	81	60.4
Dissatisfied	7	5.2
Very Dissatisfied		
No Answer	4	3.0
	134	100.0

Los Angeles Valley College	Spring 2021 Student Survey
	Total N: 574
	N Percentage

Athletics		
22C. Since the beginning of the semester, have you received	services or information from any of the follow	ing student
support services at your college? Athletics		
Yes	28	4.9
No	492	85.7
No Answer	54	9.4
	574	100.0
23C. How satisfied are you with each student support service	e at your college?	
Athletics		
Very Satisfied	8	28.6
Satisfied	18	64.3
Dissatisfied	1	3.6
Very Dissatisfied		
No Answer	1	3.6
	28	100.0
CalWORKs		
22D. Since the beginning of the semester, have you received	I services or information from any of the follow	ving student
support services at your college? CalWORKs		
Yes	90	15.7
No	434	75.6
No Answer	50	8.7
	574	100.0
23D. How satisfied are you with each student support service	re at your college?	
CalWORKs		
Very Satisfied	27	30.0
Satisfied	55	61.1
Dissatisfied	3	3.3
Very Dissatisfied		
No Answer	5	5.6
	90	100.0
Disabled Students Programs and Services (DSPS)		
22E. Since the beginning of the semester, have you received	services or information from any of the follow	ing student
support services at your college? Disabled Students Prog	rams and Services (DSPS)	
Yes	83	14.5
No	442	77.0
No Answer	49	8.5
	574	100.0
23E. How satisfied are you with each student support service	e at your college?	
Disabled Students Programs and Services (DSPS)		
Very Satisfied	37	44.6
Satisfied	1	1.2
Dissatisfied	40	48.2
Very Dissatisfied	2	2.4
No Answer	3	3.6

Los Angeles Valley College	Spring 2021 Student Survey
	Total N: 574
	N Percentage

Dream Resource Center / Undocumented Student Services		
22F. Since the beginning of the semester, have you received services or information	ion from any of the follow	ving student
support services at your college?	tudent Services	
Yes	55	9.6
No	463	80.7
No Answer	56	9.8
	574	100.0
23F. How satisfied are you with each student support service at your college?		
Dream Resource Center / Undocumented Student Services		
Very Satisfied	18	32.7
Satisfied	36	65.5
Dissatisfied		
Very Dissatisfied		
No Answer	1	1.8
	55	100.0
EOPS or CARE		
22G. Since the beginning of the semester, have you received services or informat	ion from any of the follov	ving student
support services at your college? EOPS or CARE		_
Yes	147	25.6
No	377	65.7
No Answer	50	8.7
	574	100.0
23G. How satisfied are you with each student support service at your college? EOPS or CARE		
Very Satisfied	77	52.4
Satisfied	61	41.5
Dissatisfied	3	2.0
Very Dissatisfied		
No Answer	6	4.1
	147	100.0
Foster Youth / Guardian Scholars / Next Up (CAFYES)		
22H. SSince the beginning of the semester, have you received services or information	ation from any of the follo	wing student
support services at your college? Foster Youth / Guardian Scholars / Next Up		J
Yes	31	5.4
No	488	85.0
No Answer	55	9.6
	574	100.0
23H. How satisfied are you with each student support service at your college? Foster Youth / Guardian Scholars / Next Up (CAFYES)		
Very Satisfied	8	25.8
Satisfied	18	58.1
Dissatisfied	1	3.2
Very Dissatisfied	-	0.2
No Answer	4	12.9
	31	100.0

Los Angeles Valley College	Spring 2021 Student Survey
	Total N: 574
	N Percentage

Honors Program		
221. Since the beginning of the semester, have you received servi	ces or information from any of the follow	ing student
support services at your college? Honors Program		
Yes	81	14.1
No	440	76.7
No Answer	53	9.2
	574	100.0
231. How satisfied are you with each student support service at y	our college?	
Honors Program		
Very Satisfied	26	32.1
Satisfied	48	59.3
Dissatisfied	2	2.5
Very Dissatisfied		
No Answer	5	6.2
	81	100.0
Incarcerated / Reentry		
22J. Since the beginning of the semester, have you received servi	ices or information from any of the follow	ing student
support services at your college? Incarcerated / Reentry	, , , ,	J
Yes	13	2.3
No	503	87.6
No Answer	58	10.1
THE PRINCE	574	100.0
23J. How satisfied are you with each student support service at y		
Incarcerated / Reentry	our conege.	
Very Satisfied	1	7.7
Satisfied	10	76.9
Dissatisfied		
Very Dissatisfied		
No Answer	2	15.4
THE PRINCE	13	100.0
International Students Program and Services		
22K. Since the beginning of the semester, have you received serv	ices or information from any of the follow	ing student
support services at your college? International Students Prog		ing student
Yes	24	4.2
No	499	86.9
No Answer	51	8.9
NO Allswei		100.0
23K. How satisfied are you with each student support service at	vour college?	100.0
International Students Program and Services	your conege:	
	6	25.0
Very Satisfied		
Satisfied	16	66.7
Dissatisfied Very Dissatisfied		
Very Dissatisfied	2	
No Answer	2	8.3
	24	100.

Los Angeles Valley College	Sp	ring 2021 Student Survey
		Total N: 574
	N	Percentage

LGBTQIA+ / Genderversity	ation from any of the follow	in a student
22L. Since the beginning of the semester, have you received services or information support services at your college? LGBTQIA+ / Genderversity	ation from any of the follow	ing student
Yes	30	5.2
No	491	85.5
No Answer	53 574	9.2 100. 0
23L. How satisfied are you with each student support service at your college?	374	100.0
LGBTQIA+ / Genderversity		
Very Satisfied	7	23.3
Satisfied	19	63.3
Dissatisfied	1	3.3
Very Dissatisfied		
No Answer	3	10.0
	30	100.0
Promise / FYE		
22M. Since the beginning of the semester, have you received services or inform	nation from any of the follow	wing student
support services at your college? Promise / FYE	, , , ,	J
Yes	90	15.7
No	427	74.4
No Answer	57	9.9
	574	100.0
23M. How satisfied are you with each student support service at your college?)	
Promise / FYE		
Very Satisfied	48	53.3
Satisfied	38	42.2
Dissatisfied	2	2.2
Very Dissatisfied		
No Answer	2	2.2
	90	100.0
PUENTE		
22N. Since the beginning of the semester, have you received services or inform	nation from any of the follow	ving student
support services at your college? PUENTE		
Yes	20	3.5
No	496	86.4
No Answer	58	10.1
	574	100.0
23N. How satisfied are you with each student support service at your college?		
PUENTE		
Very Satisfied	4	20.0
Satisfied	14	70.0
Dissatisfied		
Dissatisfied Very Dissatisfied No Answer	2	10.0

Los Angeles Valley College	Spring 2021 Student Survey
	Total N: 574
	N Percentage

TRIO		
220. Since the beginning of the semester, have you received	services or information from any of the follow	ving student
support services at your college? TRIO		
Yes	31	5.4
No	487	84.8
No Answer	56	9.8
	574	100.0
230. How satisfied are you with each student support service TRIO	e at your college?	
Very Satisfied	14	45.2
Satisfied	15	48.4
Dissatisfied		
Very Dissatisfied		
No Answer	2	6.5
	31	100.0
Umoja / Black Scholars		
22P. Since the beginning of the semester, have you received	services or information from any of the follow	vina student
support services at your college? Umoja / Black Scholars		J
Yes	56	9.8
No	463	80.7
No Answer	55	9.6
	574	100.0
23P. How satisfied are you with each student support service	e at your college?	
Umoja / Black Scholars		
Very Satisfied	22	39.3
Satisfied	31	55.4
Dissatisfied		
Very Dissatisfied		
No Answer	3	5.4
	56	100.0
Veterans Office		
22Q. Since the beginning of the semester, have you received	services or information from any of the follow	ving student
support services at your college? Veterans Office		
Yes	28	4.9
No	494	86.1
No Answer	52	9.1
	574	100.0
23Q. How satisfied are you with each student support service	e at your college?	
Veterans Office		
Very Satisfied	10	35.7
Satisfied	16	57.1
Dissatisfied	1	3.6
Very Dissatisfied		
No Answer	1	3.6
	28	100.0

Los Angeles Valley College	Sp	ring 2021 Student Survey
		Total N: 574
	N	Percentage

College Website		
Very Satisfied	218	38.0
Satisfied	7	1.2
Dissatisfied	269	46.9
Very Dissatisfied	15	2.6
Not Applicable	29	5.1
No Answer	36	6.3
	574	100.0
24B. How satisfied are you with each student application at your college?		
College Library Website		
Very Satisfied	143	24.9
Satisfied	10	1.7
Dissatisfied	227	39.5
Very Dissatisfied	124	21.6
Not Applicable	27	4.7
No Answer	43	7.5
	574	100.0
24C. How satisfied are you with each student application at your college?		
Canvas		
Very Satisfied	308	53.7
Satisfied	8	1.4
Dissatisfied	210	36.6
Very Dissatisfied	5	0.9
Not Applicable	11	1.9
No Answer	32	5.6
	574	100.0
24D. How satisfied are you with each student application at your college?		
Student Portal / SIS / PeopleSoft		
Very Satisfied	260	45.3
Satisfied	10	1.7
Dissatisfied	214	37.3
Very Dissatisfied	29	5.1
Not Applicable	23	4.0
No Answer	38	6.6
245 Have activitied and constitute and actual and institute actual and actual and actual actu	574	100.0
24E. How satisfied are you with each student application at your college?		
Cranium Café / Live Chat / Fresh Desk	138	24.0
Very Satisfied Satisfied	29	24.0
Dissatisfied		5.1 37.5
	215	
Very Dissatisfied	90	15.7
Not Applicable	60	10.5
No Answer	42	7.3

Los Angeles Valley College	Sp	ring 2021 Student Survey
		Total N: 574
	N	Percentage

REMOTE LEARNING EXPERIEN	ICES	
26A. Do you have regular access to the following for your classes?		
Computer (desktop, laptop, or Chromebook/Surface Go)		
Yes	483	84.1
Sometimes	44	7.7
No	16	2.8
No Answer	31	5.4
	574	100.0
26B. Do you have regular access to the following for your classes?		
Internet		
Yes	464	80.8
Sometimes	64	11.1
No	13	2.3
No Answer	33	5.7
	574	100.0
26C. Do you have regular access to the following for your classes?		
Webcam		
Yes	422	73.5
Sometimes	52	9.1
No	55	9.6
No Answer	45	7.8
	574	100.0
26D. Do you have regular access to the following for your classes?		
Printer		
Yes	314	54.7
Sometimes	98	17.1
No	125	21.8
No Answer	37	6.4
	574	100.0
27. How do you primarily connect to the internet?		
Through my phone	43	7.5
Personal Hotspot	11	1.9
WiFi / Internet connection in my home	473	82.4
WiFi in the community (e.g., public space, friend's house)	15	2.6
Other	5	0.9
No Answer	27	4.7
	574	100.0
28. How do you primarily access the internet for your classes?		
Computer (desktop, laptop, or Chromebook)	470	81.9
Tablet	20	3.5
Cell Phone	47	8.2
I don't have access to the internet	3	0.5
Other	5	0.9
No Answer	29	5.1
	574	100.0

Los Angeles Valley College	Sp	ring 2021 Student Survey
		Total N: 574
	N	Percentage

I have a quiet place to do my schoolwork		
Strongly Agree	161	28.0
Agree	252	43.9
Dissagree	104	18.1
Strongly Disagree	28	4.9
No Answer	29	5.1
	574	100.0
29B. To what extent do you agree with each statement?		
I have enough time to participate in classes		
Strongly Agree	145	25.3
Agree	290	50.5
Dissagree	84	14.6
Strongly Disagree	21	3.7
No Answer	34	5.9
	574	100.0
30A. Currently, in my classes:		
I have regular contact with my instructor		
Yes, in ALL my classes	320	55.7
Yes, for SOME of my classes	201	35.0
No, in NONE of my classes	18	3.1
No Answer	35	6.1
	574	100.0
30B. Currently, in my classes:	-	
I have regular access to course materials		
Yes, in ALL my classes	437	76.1
Yes, for SOME of my classes	97	16.9
No, in NONE of my classes	3	0.5
No Answer	37	6.4
	574	100.0
30C. Currently, in my classes:	-	
I know what work is expected of me in my classes		
Yes, in ALL my classes	423	73.7
Yes, for SOME of my classes	108	18.8
No, in NONE of my classes	5	0.9
No Answer	38	6.6
	574	100.0
31A. To what extent do you agree with each statement about your college?		
I feel a sense of belonging or community at my college		
Strongly Agree	131	22.8
Agree	256	44.6
Disagree	54	9.4
Strongly Disagree	18	3.1
I Don't Know	78	13.6
No Answer	37	6.4
	574	100.0

Los Angeles Valley College	Spring 20	21 Student Survey
		Total N: 574
	N	Percentage
31B. To what extent do you agree with each statement	about your college?	
feel like the faculty and staff care about my success a	t my college	
Strongly Agree	169	29.
Agree	252	43.9
Disagree	44	7.
Strongly Disagree	14	2.
I Don't Know	56	9.
No Answer	39	6.3
	574	100.0
31C. To what extent do you agree with each statement	about your college?	
My college demonstrates a commitment to diversity a	nd equity	
Strongly Agree	169	29.4
Agree	258	44.
Disagree	20	3.
Strongly Disagree	7	1.
I Don't Know	79	13.
No Answer	41	7.
	574	100.0
31D. To what extent do you agree with each statement	about your college?	
I feel comfortable sharing my views about diversity an	· -	
Strongly Agree	145	25.:
Agree	243	42.3
Disagree	46	8.0
Strongly Disagree	18	3.:
I Don't Know	82	14.3
No Answer	40	7.0
	574	100.0
31E. To what extent do vou garee with each statement		
• • •	about your college?	
have experienced or observed tension related to indi	about your college? vidual or group differences at my college	8.
have experienced or observed tension related to indi	about your college? vidual or group differences at my college 50	
have experienced or observed tension related to indi Strongly Agree Agree	about your college? vidual or group differences at my college 50 108	18.
Strongly Agree Agree Disagree	about your college? vidual or group differences at my college 50 108 136	18. 23.
I have experienced or observed tension related to indi Strongly Agree Agree Disagree Strongly Disagree	about your college? vidual or group differences at my college 50 108 136 98	18. 23. 17.
Agree Disagree	about your college? vidual or group differences at my college 50 108 136	8.7 18.8 23.7 17.7 24.7

Los Angeles Valley College	Spring 202	1 Student Survey
		Total N: 574
	N	Percentage
	ACADEMIC EXPERIENCES	
32A. Since the beginning of the term, how ofte	n do you do each of the following at your college?	
Ask questions or participate in class discussion	ons	
Often	282	49.1
Sometimes	191	33.3
Seldom	49	8.5
Never	11	1.9
No Answer	41	7.1
	574	100.0
32B. Since the beginning of the term, how ofte	n do you do each of the following at your college?	
Give a presentation or performance in class		
Often	85	14.8
Sometimes	196	34.1
Seldom	115	20.0
Never	130	22.6
No Answer	48	8.4
	574	100.0
32C. Since the beginning of the term, how ofte	n do you do each of the following at your college?	
Work in groups during class (e.g., breakout ro	oms in zoom)	
Often	129	22.5
Often Sometimes	129 209	22.5 36.4
Sometimes	209	36.4
Sometimes Seldom	209 81	36.4 14.1
Sometimes Seldom Never	209 81 110	36.4 14.1 19.2
Sometimes Seldom Never No Answer	209 81 110 45	36.4 14.1 19.2 7.8
Sometimes Seldom Never No Answer	209 81 110 45 574	36.4 14.1 19.2 7.8
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how often	209 81 110 45 574	36.4 14.1 19.2 7.8
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofter Work on course assignments outside of class	209 81 110 45 574 en do you do each of the following at your college?	36.4 14.1 19.2 7.8 100.0
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how often Work on course assignments outside of class	209 81 110 45 574 en do you do each of the following at your college?	36.4 14.1 19.2 7.8 100.0 59.8
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofte Work on course assignments outside of class Often Sometimes	209 81 110 45 574 en do you do each of the following at your college? 343 107	36.4 14.1 19.2 7.8 100.0 59.8 18.6
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofter Work on course assignments outside of class Often Sometimes Seldom	209 81 110 45 574 en do you do each of the following at your college? 343 107 29	36.4 14.1 19.2 7.8 100.0 59.8 18.6 5.1
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofter Work on course assignments outside of class Often Sometimes Seldom Never	209 81 110 45 574 en do you do each of the following at your college? 343 107 29 47	36.4 14.1 19.2 7.8 100.0 59.8 18.6 5.1 8.2
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofter Work on course assignments outside of class Often Sometimes Seldom Never No Answer	209 81 110 45 574 en do you do each of the following at your college? 343 107 29 47 48	36.4 14.1 19.2 7.8 100.0 59.8 18.6 5.1 8.2 8.4
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofter Work on course assignments outside of class Often Sometimes Seldom Never No Answer	209 81 110 45 574 en do you do each of the following at your college? 343 107 29 47 48 574 en do you do each of the following at your college?	36.4 14.1 19.2 7.8 100.0 59.8 18.6 5.1 8.2 8.4
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofte Work on course assignments outside of class Often Sometimes Seldom Never No Answer 32E. Since the beginning of the term, how ofter	209 81 110 45 574 en do you do each of the following at your college? 343 107 29 47 48 574 en do you do each of the following at your college?	36.4 14.1 19.2 7.8 100.0 59.8 18.6 5.1 8.2 8.4
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofter Work on course assignments outside of class Often Sometimes Seldom Never No Answer 32E. Since the beginning of the term, how ofter Discuss ideas from your courses outside of class	209 81 110 45 574 en do you do each of the following at your college? 343 107 29 47 48 574 en do you do each of the following at your college? ass	36.4 14.1 19.2 7.8 100.0 59.8 18.6 5.1 8.2 8.4
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofter Work on course assignments outside of class Often Sometimes Seldom Never No Answer 32E. Since the beginning of the term, how ofter Discuss ideas from your courses outside of class Often	209 81 110 45 574 en do you do each of the following at your college? 343 107 29 47 48 574 en do you do each of the following at your college? 149	36.4 14.1 19.2 7.8 100.0 59.8 18.6 5.1 8.2 8.4 100.0
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofter Work on course assignments outside of class Often Sometimes Seldom Never No Answer 32E. Since the beginning of the term, how ofter Discuss ideas from your courses outside of class Often Sometimes	209 81 110 45 574 en do you do each of the following at your college? 343 107 29 47 48 574 en do you do each of the following at your college? ass 149 195	36.4 14.1 19.2 7.8 100.0 59.8 18.6 5.1 8.2 8.4 100.0
Sometimes Seldom Never No Answer 32D. Since the beginning of the term, how ofter Work on course assignments outside of class Often Sometimes Seldom Never No Answer 32E. Since the beginning of the term, how ofter Discuss ideas from your courses outside of class Often Sometimes Seldom	209 81 110 45 574 en do you do each of the following at your college? 343 107 29 47 48 574 en do you do each of the following at your college? ass 149 195 92	36.4 14.1 19.2 7.8 100.0 59.8 18.6 5.1 8.2 8.4 100.0

Los Angeles Valley College		
	N	Total N: 574 Percentage
225 6: 41 4 5 5 64 4 4 6 4 4 6 4 4 6 4		reiteiltage
32F. Since the beginning of the term, how often do you do each of th	- ,	
Engage with students who differ from you in terms of their religiou	•	
Often	156	27.2
Sometimes	183	31.9
Seldom	81	14.1
Never	107	18.6
No Answer	47	8.2
	574	100.0
33A. In general, to what extent do you agree with each statement?		
Textbooks and reading materials are useful for my courses		
Strongly Agree	212	36.9
Agree	262	45.6
Disagree	34	5.9
Strongly Disagree	9	1.6
I Don't Know	15	2.6
No Answer	42	7.3
	574	100.0
33B. In general, to what extent do you agree with each statement?		
Grading practices in my courses are clearly defined		
Strongly Agree	196	34.1
Agree	276	48.1
Disagree	36	6.3
Strongly Disagree	4	0.7
I Don't Know	15	2.6
No Answer	47	8.2
	574	100.0
33C. In general, to what extent do you agree with each statement?		
Tests cover the course material presented		
Strongly Agree	184	32.1
Agree	275	47.9
Disagree	48	8.4
Strongly Disagree	6	1.0
I Don't Know	16	2.8
No Answer	45	7.8
	574	100.0
33D. In general, to what extent do you agree with each statement?	3,4	100.0
Policies and penalties for cheating are clear and enforced		
Strongly Agree	270	47.0
Agree	221	38.5
~	11	38.5
Disagree Strongly Disagree	2	0.3
Strongly Disagree I Don't Know	22	
		3.8
No Answer	48 574	8.4 100. 0

Los Angeles Valley College	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
33E. In general, to what extent do you agree with each stateme	ent?	
The college catalog provides accurate information on this coll		
Strongly Agree	201	35.0
Agree	262	45.6
Disagree	21	3.7
Strongly Disagree	8	1.4
I Don't Know	36	6.3
No Answer	46	8.0
INO Allower	574	100.0
33F. In general, to what extent do you agree with each stateme		200.0
Course syllabi are followed		
Strongly Agree	206	35.9
Agree	291	50.7
Disagree	18	3.1
-		
Strongly Disagree	4	0.7
I Don't Know	8	1.4
No Answer	47	8.2
33G. In general, to what extent do you agree with each stateme	574	100.0
professionally accepted views Strongly Agree	216	37.6
	264	46.0
Agree	204	3.8
Disagree Strongly Disagree		
Strongly Disagree	12	2.1
I Don't Know	15	2.6
No Answer	45	7.8
	574	100.0
33H. In general, to what extent do you agree with each statemed. My instructors inform me about the types of skills or learning activities and assignments	outcomes I am expected to master thi	
Strongly Agree	216	37.6
Agree		
-	274	
Disagree	19	3.3
Disagree Strongly Disagree	19 6	3.3
Disagree	19	3.3 1.0
Disagree Strongly Disagree	19 6	3.3 1.0 2.3
Disagree Strongly Disagree I Don't Know	19 6 13	3.3 1.0 2.3 8.0
Disagree Strongly Disagree I Don't Know No Answer	19 6 13 46 574	3.3 1.0 2.3 8.0
Disagree Strongly Disagree I Don't Know No Answer 331. In general, to what extent do you agree with each statemen	19 6 13 46 574 nt?	3.3 1.0 2.3 8.0
Disagree Strongly Disagree I Don't Know No Answer 331. In general, to what extent do you agree with each statemen	19 6 13 46 574 nt?	3.3 1.0 2.3 8.0 100.0
Disagree Strongly Disagree I Don't Know No Answer 331. In general, to what extent do you agree with each stateme. My instructors adequately use available technology in and ou	19 6 13 46 574 nt? t of the classroom	3.3 1.0 2.3 8.0 100.0
Disagree Strongly Disagree I Don't Know No Answer 331. In general, to what extent do you agree with each stateme. My instructors adequately use available technology in and ou Strongly Agree	19 6 13 46 574 nt? t of the classroom	3.3 1.0 2.3 8.0 100.0 36.4 46.3
Disagree Strongly Disagree I Don't Know No Answer 331. In general, to what extent do you agree with each stateme. My instructors adequately use available technology in and ou Strongly Agree Agree Disagree	19 6 13 46 574 nt? t of the classroom	3.3 1.0 2.3 8.0 100.0 36.4 46.3 3.3
Disagree Strongly Disagree I Don't Know No Answer 331. In general, to what extent do you agree with each stateme. My instructors adequately use available technology in and ou Strongly Agree Agree	19 6 13 46 574 nt? t of the classroom 209 266 19	3.3 1.0 2.3 8.0 100.0 36.4 46.3 3.3 1.2
Disagree Strongly Disagree I Don't Know No Answer 331. In general, to what extent do you agree with each stateme. My instructors adequately use available technology in and ou Strongly Agree Agree Disagree Strongly Disagree	19 6 13 46 574 nt? t of the classroom 209 266 19	47.7 3.3 1.0 2.3 8.0 100.0 36.4 46.3 3.3 1.2 4.5

Los Angeles Valley College	Spring 20	21 Student Survey
	N	Total N: 574 Percentage
My instructors provide meaningful outside resources that suppor	t my learning (e.g., library, relevant	websites)
Strongly Agree	206	35.9
Agree	260	45.3
Disagree	31	5.4
Strongly Disagree	10	1.7
I Don't Know	21	3.7
No Answer	46	8.0
NOTHISWEI	574	100.0
34A. How would you describe your interactions with most of your in		
My instructors regularly hold office hours		
Strongly Agree	230	40.1
Agree	230	40.1
Disagree	27	4.7
Strongly Disagree	4	0.7
Not Applicable	35	6.1
No Answer	48	8.4
NO Allswei	574	100.0
34B. How would you describe your interactions with most of your in		100.0
I visit my instructors during office hours	isti decors.	
Strongly Agree	66	11.5
Agree	167	29.1
Disagree	150	26.1
Strongly Disagree	31	5.4
Not Applicable	108	18.8
No Answer	52	9.1
NO Aliswei	574	100.0
34C. How would you describe your interactions with most of your in		100.0
My instructors are available outside of class	istructors:	
Strongly Agree	157	27.4
Agree	269	46.9
-	32	5.6
Disagree Strongly Disagree		1.2
Strongly Disagree	7	
Not Applicable	56	9.8
No Answer	53	9.2
245 11	574	100.0
34D. How would you describe your interactions with most of your in		
I discuss ideas from my readings or courses with my instructors o		44.0
Strongly Agree	65	11.3
Agree	146	25.4
Disagree	155	27.0
Strongly Disagree	38	6.6
Not Applicable	120	20.9
No Answer	50	8.7
	574	1

Los Angeles Valley College	Spring 202	21 Student Survey
	N	Total N: 574 Percentage
		Percentage
34E. How would you describe your interactio		
I discuss educational or career plans with m	•	
Strongly Agree	72	12.5
Agree	151	26.3
Disagree	154	26.8
Strongly Disagree	47	8.2
Not Applicable	100	17.4
No Answer	50	8.7
	574	100.0
34F. How would you describe your interactio	ns with most of your instructors?	
My instructors are approachable		
Strongly Agree	214	37.3
Agree	253	44.1
Disagree	22	3.8
Strongly Disagree	9	1.6
Not Applicable	27	4.7
No Answer	49	8.5
	is college, both in and out of class, improved your ability to	
following? Acquire a broad general ed	is college, both in and out of class, improved your ability to ucation	
Acquire a broad general ed Very Much	is college, both in and out of class, improved your ability to ucation 238	do each of the 41.5
Acquire a broad general ed Very Much Quite a Bit	is college, both in and out of class, improved your ability to ucation 238 154	do each of the 41.5 26.8
Acquire a broad general ed Very Much Quite a Bit Some	is college, both in and out of class, improved your ability to ucation 238 154 102	do each of the 41.5 26.8 17.8
Acquire a broad general ed Very Much Quite a Bit Some Very Little	is college, both in and out of class, improved your ability to ucation 238 154 102 20	do each of the 41.5 26.8 17.8 3.5
Acquire a broad general ed Very Much Quite a Bit Some	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60	do each of the 41.5 26.8 17.8 3.5 10.5
Acquire a broad general ed Very Much Quite a Bit Some Very Little No Answer	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574	do each of the 41.5 26.8 17.8 3.5 10.5
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to	do each of the 41.5 26.8 17.8 3.5 10.5
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire a broad general ed Acquire job or work-related	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to d knowledge and skills	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to d knowledge and skills	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much Quite a Bit	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to d knowledge and skills 186 127	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Very Much Quite a Bit Some	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to d knowledge and skills 186 127 126	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much Quite a Bit Some Very Little	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to d knowledge and skills 186 127 126 70	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0 12.2
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Very Much Quite a Bit Some	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to d knowledge and skills 186 127 126 70 65	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0 12.2 11.3
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much Quite a Bit Some Very Little No Answer	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 Is college, both in and out of class, improved your ability to d knowledge and skills 186 127 126 70 65 574	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0 12.2 11.3 100.0
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much Quite a Bit Some Very Little No Answer	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to d knowledge and skills 186 127 126 70 65 574 is college, both in and out of class, improved your ability to description of the college of the colleg	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0 12.2 11.3 100.0
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much Quite a Bit Some Very Little No Answer 35C. How much have your experiences at this following? Write, speak, and express responsible to the speak of	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to d knowledge and skills 186 127 126 70 65 574 is college, both in and out of class, improved your ability to myself clearly and effectively	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0 12.2 11.3 100.0 do each of the
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much Quite a Bit Some Very Little No Answer 35C. How much have your experiences at this following? Write, speak, and express relationships which which was a speak of the following? Write, speak, and express relationships which which was pressed to the following?	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 is college, both in and out of class, improved your ability to d knowledge and skills 186 127 126 70 65 574 is college, both in and out of class, improved your ability to myself clearly and effectively	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0 12.2 11.3 100.0 do each of the
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much Quite a Bit Some Very Little No Answer 35C. How much have your experiences at this following? Write, speak, and express related Very Much Quite a Bit	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 s college, both in and out of class, improved your ability to d knowledge and skills 186 127 126 70 65 574 s college, both in and out of class, improved your ability to myself clearly and effectively	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0 12.2 11.3 100.0 do each of the
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much Quite a Bit Some Very Little No Answer 35C. How much have your experiences at this following? Write, speak, and express related to the following? Very Much Quite a Bit Some Very Much Quite a Bit Some	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 Is college, both in and out of class, improved your ability to d knowledge and skills 186 127 126 70 65 574 Is college, both in and out of class, improved your ability to myself clearly and effectively 231 169 89	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0 11.3 100.0 do each of the
Very Much Quite a Bit Some Very Little No Answer 35B. How much have your experiences at this following? Acquire job or work-related Very Much Quite a Bit Some Very Little No Answer 35C. How much have your experiences at this following? Write, speak, and express related Very Much Quite a Bit	is college, both in and out of class, improved your ability to ucation 238 154 102 20 60 574 s college, both in and out of class, improved your ability to d knowledge and skills 186 127 126 70 65 574 s college, both in and out of class, improved your ability to myself clearly and effectively	do each of the 41.5 26.8 17.8 3.5 10.5 100.0 do each of the 32.4 22.1 22.0 12.2 11.3 100.0 do each of the

Los Angeles	s Valley College	Spring 202	21 Student Survey
		N	Total N: 574 Percentage
35D. How muc	h have your experiences at this college, both in	and out of class, improved your ability to	do each of the
following?	Think critically and analytically		
Very Much		251	43.7
Quite a Bit		153	26.7
Some		86	15.0
Very Little		20	3.5
No Answer		64	11.1
		574	100.0
	h have your experiences at this college, both in	and out of class, improved your ability to a	do each of the
following?	Solve numerical problems		
Very Much		189	32.9
Quite a Bit		156	27.2
Some		97	16.9
Very Little		62	10.8
No Answer		70	12.2
255.11		574	100.0
	h have your experiences at this college, both in		do each of the
following?	Solve practical problems and/or create use	•	
Very Much		194	33.8
Quite a Bit		165	28.7
Some		95	16.6
Very Little		55	9.6
No Answer		65	11.3
250.11		574	100.0
	th have your experiences at this college, both in		do each of the
following?	Use computers and other information tech		20.5
Very Much		227	39.5
Quite a Bit		151	26.3
Some		96	16.7
Very Little		35	6.1
No Answer		65	11.3
2511 11000 0000	b baye years are are at this called a bath i	574	100.0
following?	th have your experiences at this college, both in Work effectively with others	Tana out of class, improved your ability to	ao each oj the
Very Much	Work checuvery with others	204	35.5
Quite a Bit		160	27.9
Some		99	27.9 17.2
Very Little		48	8.4
•		63	
No Answer			11.0 100.0
351. How much	n have your experiences at this college, both in		
following?	Learn effectively on your own	, , , ,	
Very Much	, , ,	267	46.5
Quite a Bit		145	25.3
Some		74	12.9
33.110		23	4.0
Very Little			
Very Little No Answer		65	11.3

Los Angele	es Valley College	Spring 20	21 Student Survey
			Total N: 574
		N	Percentage
35J. How muc	ch have your experiences at this college, both in and ou	t of class, improved your ability to	do each of the
following?	Appreciate the arts		
Very Much		203	35.4
Quite a Bit		121	21.1
Some		124	21.6
Very Little		58	10.1
No Answer		68	11.8
		574	100.0
35K. How mu	ch have your experiences at this college, both in and ou	ut of class, improved your ability to	do each of the
following?	Understand yourself		
Very Much		221	38.5
Quite a Bit		141	24.6
Some		104	18.1
Very Little		36	6.3
No Answer		72	12.5
		574	100.0
35L. How mud	ch have your experiences at this college, both in and ou	it of class, improved your ability to	do each of the
following?	Develop a personal code of values and ethics		
Very Much		207	36.1
Quite a Bit		141	24.6
Some		111	19.3
Very Little		46	8.0
No Answer		69	12.0
		574	
		3 / 4	100.0
35M. How mu	uch have your experiences at this college, both in and o		
	uch have your experiences at this college, both in and o Develop clearer career goals		
	, , , , , , , , , , , , , , , , , , , ,		
following?	, , , , , , , , , , , , , , , , , , , ,	ut of class, improved your ability to	o do each of the 41.6
following? Very Much	, , , , , , , , , , , , , , , , , , , ,	out of class, improved your ability to	o do each of the 41.6 24.4
following? Very Much Quite a Bit	, , , , , , , , , , , , , , , , , , , ,	out of class, improved your ability to 239 140	o do each of the 41.6 24.4 17.1
following? Very Much Quite a Bit Some	, , , , , , , , , , , , , , , , , , , ,	out of class, improved your ability to 239 140 98	o do each of the
following? Very Much Quite a Bit Some Very Little	, , , , , , , , , , , , , , , , , , , ,	239 140 98 32	o do each of the 41.6 24.4 17.1 5.6 11.3
following? Very Much Quite a Bit Some Very Little No Answer	, , , , , , , , , , , , , , , , , , , ,	239 140 98 32 65	o do each of the 41.6 24.4 17.1 5.6 11.3 100.0
following? Very Much Quite a Bit Some Very Little No Answer 35N. How mu	Develop clearer career goals	239 140 98 32 65	o do each of the 41.6 24.4 17.1 5.6 11.3 100. 0
following? Very Much Quite a Bit Some Very Little No Answer 35N. How mu	Develop clearer career goals ch have your experiences at this college, both in and or	239 140 98 32 65	o do each of the 41.6 24.4 17.1 5.6 11.3 100.0 do each of the
following? Very Much Quite a Bit Some Very Little No Answer 35N. How mu following?	Develop clearer career goals ch have your experiences at this college, both in and or	239 140 98 32 65 574 ut of class, improved your ability to	o do each of the 41.6 24.4 17.1 5.6 11.3 100.0 0 do each of the
following? Very Much Quite a Bit Some Very Little No Answer 35N. How mu following? Very Much	Develop clearer career goals ch have your experiences at this college, both in and or	239 140 98 32 65 574 ut of class, improved your ability to	o do each of the 41.6 24.4 17.1 5.6 11.3 100.0 do each of the 44.6 25.4
following? Very Much Quite a Bit Some Very Little No Answer 35N. How mu following? Very Much Quite a Bit	Develop clearer career goals ch have your experiences at this college, both in and or	239 140 98 32 65 574 ut of class, improved your ability to	o do each of the 41.6 24.4 17.1 5.6 11.3 100.0
following? Very Much Quite a Bit Some Very Little No Answer 35N. How mu following? Very Much Quite a Bit Some	Develop clearer career goals ch have your experiences at this college, both in and or	239 140 98 32 65 574 ut of class, improved your ability to	o do each of the 41.6 24.4 17.1 5.6 11.3 100.0 do each of the 44.6 25.4 13.1

Los Angeles Valley College	Spri	ng 2021 Student Survey
	N	Total N: 574
		Percentage
	t this college, both in and out of class, improved your ab	ility to do each of the
	other racial, cultural, or religious backgrounds	
Very Much	243	42.3
Quite a Bit	133	23.2
Some	89	15.5
Very Little	42	7.3
No Answer	67	11.7
250 # 11	574	100.0
	t this college, both in and out of class, improved your ab	llity to do each of the
following? Contribute to the welfa	·	
Very Much	181	31.5
Quite a Bit	134	23.3
Some	121	21.1
Very Little	71	12.4
No Answer	67	11.7
	574	100.0
	t this college, both in and out of class, improved your ab	ility to do each of the
following? Advance in your career		
Very Much	230	40.1
Quite a Bit	128	22.3
Some	99	17.2
Very Little	48	8.4
No Answer	69	12.0
	574	100.0
36A. How often do you use each of the fo	ollowing?	
Canvas, e-mail, social media, or text me	essaging to communicate with other students about co	ursework
Often	328	57.1
Sometimes	80	13.9
Seldom	61	10.6
Never	33	5.7
Not Applicable	14	2.4
No Answer	58	10.1
	574	100.0
36B. How often do you use each of the fo	ollowing?	
Canvas, e-mail, social media, or text me	essaging to communicate with an instructor	
Often	359	62.5
Sometimes	111	19.3
Seldom	27	4.7
Never	3	0.5
Not Applicable	10	1.7
No Answer	64	11.1
	574	100.0

Los Angeles Valley College		
	N	Total N: 574 Percentage
		Percentage
36C. How often do you use each of the follow		
	g, Cranium Café, or this college's website to keep informe	
Often	296	51.0
Sometimes	118	20.
Seldom	48	8.4
Never	40	7.0
Not Applicable	12	2.:
No Answer	60	10.
	574	100.
36D. How often do you use each of the follow	ving?	
Online resources for an assignment		
Often	392	68.
Sometimes	85	14.3
Seldom	15	2.0
Never	8	1.4
Not Applicable	13	2.3
No Answer	61	10.0
	574	100.0
37A. To what extent do you agree with each	statement?	
I regularly check my LACCD email (or forwar		
Strongly Agree	343	59.8
Agree	137	23.9
Disagree	18	3.:
Strongly Disagree	7	1.3
Not Applicable	8	1.4
No Answer	61	10.0
THE THIS WEI	574	100.0
37B. To what extent do you agree with each .		
I receive too many e-mails from this college		
Strongly Agree	111	19.3
Agree	151	26.3
Disagree	203	35.4
Strongly Disagree	24	4.2
Not Applicable	21	3.
No Answer	64	11.
NO Allswei		100.0
276 To the total desired as a second side and	574	100.0
37C. To what extent do you agree with each		
I can easily find the information I need on the		20.
Strongly Agree	170	29.0
Agree	259	45.
Disagree	56	9.8
Strongly Disagree	12	2.:
Not Applicable	13	2.3
No Answer	64	11.3
	574	100.0

	ge Spring 2021 Student Surve	
	N	Total N: 574
	N	Percentag
37D. To what extent do you agree with each statement?		
nformation on the college website is current and accurate		
Strongly Agree	169	29.4
Agree	260	45.
Disagree	51	8.
Strongly Disagree	8	1.
Not Applicable	22	3.
No Answer	64	11.
	574	100.
37E. To what extent do you agree with each statement? I am aware of opportunities for involvement in student cl	uhs and activities	
Strongly Agree	150	26.
Agree	249	43.
Disagree	67	11.
Strongly Disagree	13	2.
Not Applicable	27	4.
No Answer	68	11.
NO Allswei	574	100.
know how to bring forth an idea to college leadership to	, , , , , , , , , , , , , , , , , , , ,	
Strongly Agree	99	
Strongly Agree Agree	99 176	17.
		17. 30.
Agree	176	17. 30. 22.
Agree Disagree	176 128	17. 30. 22. 7.
Agree Disagree Strongly Disagree	176 128 43	17. 30. 22. 7. 11.
Agree Disagree Strongly Disagree Not Applicable No Answer	176 128 43 63	17. 30. 22. 7. 11.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement?	176 128 43 63 65 574	17. 30. 22. 7. 11.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college	176 128 43 63 65 574 • when making decisions	17. 30. 22. 7. 11. 11.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree	176 128 43 63 65 574 when making decisions	17. 30. 22. 7. 11. 11. 100.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree	176 128 43 63 65 574 when making decisions 143 250	17. 30. 22. 7. 11. 100.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree	176 128 43 63 65 574 when making decisions 143 250 43	17. 30. 22. 7. 11. 100. 24. 43.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree	176 128 43 63 65 574 when making decisions 143 250 43 18	17. 30. 22. 7. 11. 100. 24. 43. 7.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree Not Applicable	176 128 43 63 65 574 when making decisions 143 250 43 18 52	17. 30. 22. 7. 11. 100. 24. 43. 7. 3. 9.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree	176 128 43 63 65 574 when making decisions 143 250 43 18 52 68	17. 30. 22. 7. 11. 100. 24. 43. 7. 3. 9.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree Not Applicable No Answer	176 128 43 63 65 574 when making decisions 143 250 43 18 52 68 574	17. 30. 22. 7. 11. 100. 24. 43. 7. 3. 9. 11. 100.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree Strongly Disagree Not Applicable No Answer	176 128 43 63 65 574 when making decisions 143 250 43 18 52 68 574 eut your knowledge of where to find information	17. 30. 22. 7. 11. 100. 24. 43. 7. 3. 9. 11. 100.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree Not Applicable No Answer 38A. To what extent do you agree with each statement abo College policies and procedures that affect me as a studer	176 128 43 63 65 574 when making decisions 143 250 43 18 52 68 574 eut your knowledge of where to find information	17. 30. 22. 7. 11. 100. 24. 43. 7. 3. 9. 11. 100. ation?
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree Not Applicable No Answer 38A. To what extent do you agree with each statement abo College policies and procedures that affect me as a studer Strongly Agree	176 128 43 63 65 574 when making decisions 143 250 43 18 52 68 574 out your knowledge of where to find informations 140	17. 30. 22. 7. 11. 100. 24. 43. 7. 3. 9. 11. 100. 117.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree Not Applicable No Answer 38A. To what extent do you agree with each statement abo College policies and procedures that affect me as a studer Strongly Agree Agree	176 128 43 63 65 574 when making decisions 143 250 43 18 52 68 574 ut your knowledge of where to find informations 100 318	17. 30. 22. 7. 11. 100. 24. 43. 7. 3. 9. 11. 100. 17. 55.
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree Not Applicable No Answer 38A. To what extent do you agree with each statement about the college policies and procedures that affect me as a studer Strongly Agree Agree Disagree Disagree	176 128 43 63 65 574 when making decisions 143 250 43 18 52 68 574 ut your knowledge of where to find informations 100 318 73	17.3 30. 22.3 7.3 11.1 11.3 100.1 24.3 43.4 7.3 3.3 9.3 11.3 100.1 21.3 21.3 21.3 21.3 21.3 21.3 21.3 21
Agree Disagree Strongly Disagree Not Applicable No Answer 37G. To what extent do you agree with each statement? Student needs are taken into consideration by this college Strongly Agree Agree Disagree Strongly Disagree Not Applicable No Answer 38A. To what extent do you agree with each statement abo College policies and procedures that affect me as a studer Strongly Agree Agree	176 128 43 63 65 574 when making decisions 143 250 43 18 52 68 574 ut your knowledge of where to find informations 100 318	17.3 30. 22.3 7.3 11.0 11.3 100.0 24.9 43.0 7.3 3.3 9.3 11.3 100.0 21.3 21.3 21.3 21.3 21.3 21.3 21.3 21.3

Los Angeles Valley College	Spring 2021 S	tudent Survey Total N: 574
	N	Percentage
38B. To what extent do you agree with each statement about	your knowledge of where to find information	?
Student achievement information for this college and my pro		
Strongly Agree	114	19.9
Agree	323	56.3
Disagree	54	9.4
Strongly Disagree	15	2.6
No Answer	68	11.8
	574	100.0
38C. To what extent do you agree with each statement about	your knowledge of where to find information	?
Courses and educational programs		
Strongly Agree	149	26.0
Agree	335	58.4
Disagree	16	2.8
Strongly Disagree	9	1.6
No Answer	65	11.3
	574	100.0
38D. To what extent do you agree with each statement about	your knowledge of where to find information	?
Student support services and programs		
Strongly Agree	130	22.6
Agree	326	56.8
Disagree	37	6.4
Strongly Disagree	16	2.8
No Answer	65	11.3
	574	100.0
38E. To what extent do you agree with each statement about	your knowledge of where to find information	?
Career or employment		
Strongly Agree	86	15.0
Agree	295	51.4
Disagree	93	16.2
Strongly Disagree	26	4.5
No Answer	74	12.9
	574	100.0
39A. To what extent do you agree with each statement?		
I am familiar with the mission statement of this college		
Strongly Agree	84	14.6
Agree	280	48.8
Disagree	108	18.8
Strongly Disagree	23	4.0
No Answer	79	13.8
	574	100.0
39B. To what extent do you agree with each statement?		
I am aware of the intended learning outcomes of this college		
Strongly Agree	112	19.5
Agree	314	54.7
Disagree	60	10.5
Strongly Disagree	10	1.7
No Answer	78	13.6
	574	100.0

	Spring 2021 Student Survey	
		Total N: 574
	N	Percentage
39C. To what extent do you agree with each statement?		
I am aware of the learning outcomes for my educational program		
Strongly Agree	130	22.6
Agree	320	55.7
Disagree	39	6.8
Strongly Disagree	11	1.9
No Answer	74	12.9
	574	100.0
39D. To what extent do you agree with each statement?		
I am aware of the learning outcomes for my courses		
Strongly Agree	155	27.0
Agree	315	54.9
Disagree	22	3.8
Strongly Disagree	8	1.4
No Answer	74	12.9
	574	100.0
	4.47	25.0
I feel that the courses required in my educational program prepare me for	•	•
	147	25.6
Strongly Agree	147 316	25.6 55.1
Strongly Agree Agree	316	55.1
Strongly Agree Agree Disagree	316 26	55.1 4.5
Strongly Agree Agree Disagree Strongly Disagree	316 26 7	55.1 4.5 1.2
Strongly Agree Agree Disagree	316 26	55.1 4.5 1.2 13.6
Strongly Agree Agree Disagree Strongly Disagree No Answer	316 26 7 78	55.1 4.5 1.2 13.6
Strongly Agree Agree Disagree Strongly Disagree	316 26 7 78	55.1 4.5 1.2 13.6
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement?	316 26 7 78	55.1 4.5 1.2 13.6 100.0
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college	316 26 7 78 574	55.1 4.5 1.2 13.6 100.0
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree	316 26 7 78 574	55.1 4.5 1.2 13.6 100.0 34.0 49.1
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree Disagree	316 26 7 78 574 195 282	55.1 4.5 1.2 13.6 100.0 34.0 49.1 3.5
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree	316 26 7 78 574 195 282 20 5	34.0 49.1 3.5 0.9
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree Disagree Strongly Disagree	316 26 7 78 574 195 282 20	34.0 49.1 3.5 0.9 12.5
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree Disagree Strongly Disagree No Answer	316 26 7 78 574 195 282 20 5	34.0 49.1 3.5 0.9 12.5
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree Disagree Strongly Disagree No Answer	316 26 7 78 574 195 282 20 5	25.6 55.1 4.5 1.2 13.6 100.0 34.0 49.1 3.5 0.9 12.5
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree Disagree Strongly Disagree No Answer 39G. To what extent do you agree with each statement?	316 26 7 78 574 195 282 20 5	34.0 49.1 3.5 0.9 100.0
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree Disagree Strongly Disagree No Answer 39G. To what extent do you agree with each statement? I would encourage others to attend this college	316 26 7 78 574 195 282 20 5 72 574	34.0 49.1 35.0 36.9
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree Disagree Strongly Disagree Strongly Disagree No Answer 39G. To what extent do you agree with each statement? I would encourage others to attend this college Strongly Agree	316 26 7 78 574 195 282 20 5 72 574	34.0 49.1 3.5 100.0 34.0 49.1 3.5 0.9 12.5 100.0
Strongly Agree Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree Disagree Strongly Disagree Strongly Disagree No Answer 39G. To what extent do you agree with each statement? I would encourage others to attend this college Strongly Agree Agree	316 26 7 78 574 195 282 20 5 72 574	34.0 49.1 3.5 0.9 12.5
Agree Disagree Strongly Disagree No Answer 39F. To what extent do you agree with each statement? Overall, I am satisfied with my experience at this college Strongly Agree Agree Disagree Strongly Disagree No Answer 39G. To what extent do you agree with each statement? I would encourage others to attend this college Strongly Agree Agree Disagree	316 26 7 78 574 195 282 20 5 72 574 212 260 21	34.0 49.1 36.9 45.3 37.2 34.0 49.1 3.5 0.9 12.5 100.0