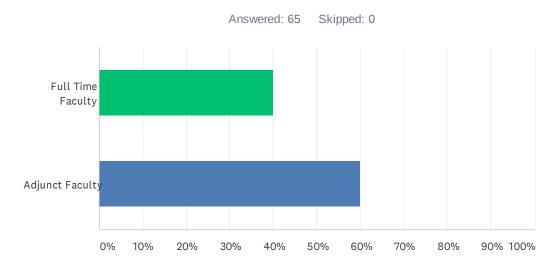
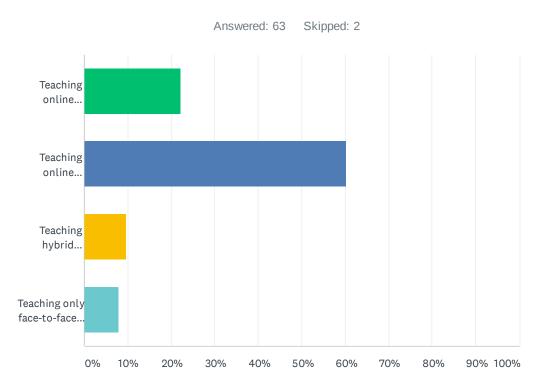
Q1 Please indicate the status that best describes you.



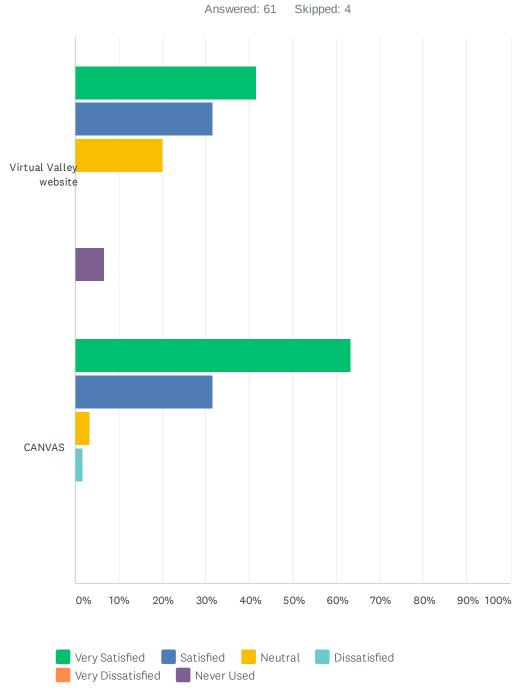
ANSWER CHOICES	RESPONSES	
Full Time Faculty	40.00%	26
Adjunct Faculty	60.00%	39
TOTAL		65

Q2 Please indicate which statement best describes your status this semester.



ANSWER CHOICES	RESPONSES	
Teaching online course(s) only since the start of the semester	22.22%	14
Teaching online course(s) as well as face-to-face (prior to COVID-19)	60.32%	38
Teaching hybrid course(s) (prior to COVID-19)	9.52%	6
Teaching only face-to-face (prior to COVID-19)	7.94%	5
TOTAL		63

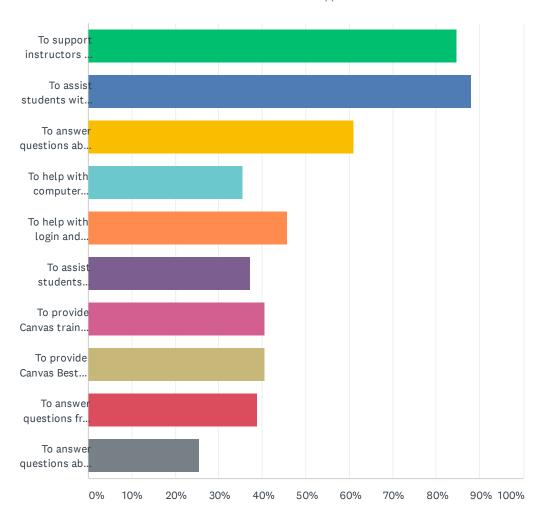
Q3 Please rate your overall level of satisfaction with each of these areas:



	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	NEVER USED	TOTAL
Virtual Valley website	41.67% 25	31.67% 19	20.00% 12	0.00%	0.00%	6.67% 4	60
CANVAS	63.33% 38	31.67% 19	3.33%	1.67% 1	0.00%	0.00%	60

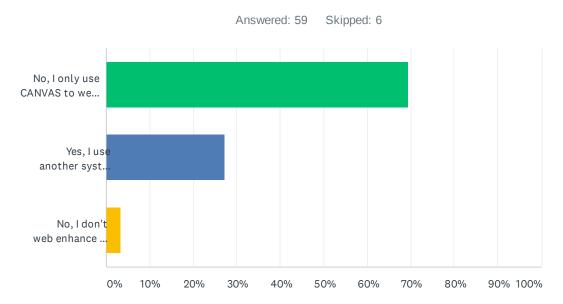
Q4 Please indicate the purpose(s) of Virtual Valley website:





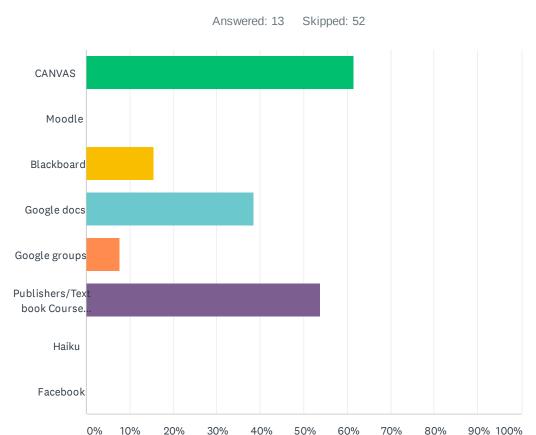
ANSWER CHOICES	RESPONSES	
To support instructors in the use of the current campus LMS (CANVAS)	84.75%	50
To assist students with the use of the current campus LMS (CANVAS).	88.14%	52
To answer questions about Online/Hybrid/Web-Enhanced classes.	61.02%	36
To help with computer software issues involving web browsers.	35.59%	21
To help with login and finding instructor's contact information.	45.76%	27
To assist students submitting assignments to LMS (CANVAS)	37.29%	22
To provide Canvas training to DE instructors.	40.68%	24
To provide Canvas Best Practices recommendations to DE instructors.	40.68%	24
To answer questions from prospective online students.	38.98%	23
To answer questions about the campus WiFi network.	25.42%	15
Total Respondents: 59		

Q5 Do you use any other systems to web enhance your class?



ANSWER CHOICES	RESPONSES	
No, I only use CANVAS to web enhance.	69.49%	41
Yes, I use another systems to web enhance.	27.12%	16
No, I don't web enhance at all.	3.39%	2
TOTAL		59

Q6 Please identify all systems you use to web enhance your class. (Mark all that apply.)



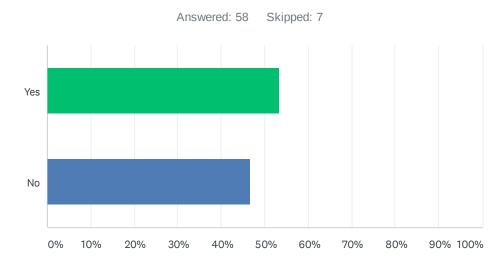
ANSWER CHOICES	RESPONSES	
CANVAS	61.54%	8
Moodle	0.00%	0
Blackboard	15.38%	2
Google docs	38.46%	5
Google groups	7.69%	1
Publishers/Textbook Course Website	53.85%	7
Haiku	0.00%	0
Facebook	0.00%	0
Total Respondents: 13		

Q7 We are working on the training schedule for this Summer and Fall. In order to meet your needs, please indicate the types of training to support your online/hybrid and web-enhanced courses that you would like to receive.

Answered: 26 Skipped: 39

ANSWER CHOICES	RESPONSES	
training desired	100.00%	26
training desired	57.69%	15
training desired	30.77%	8
training desired	19.23%	5
training desired	7.69%	2

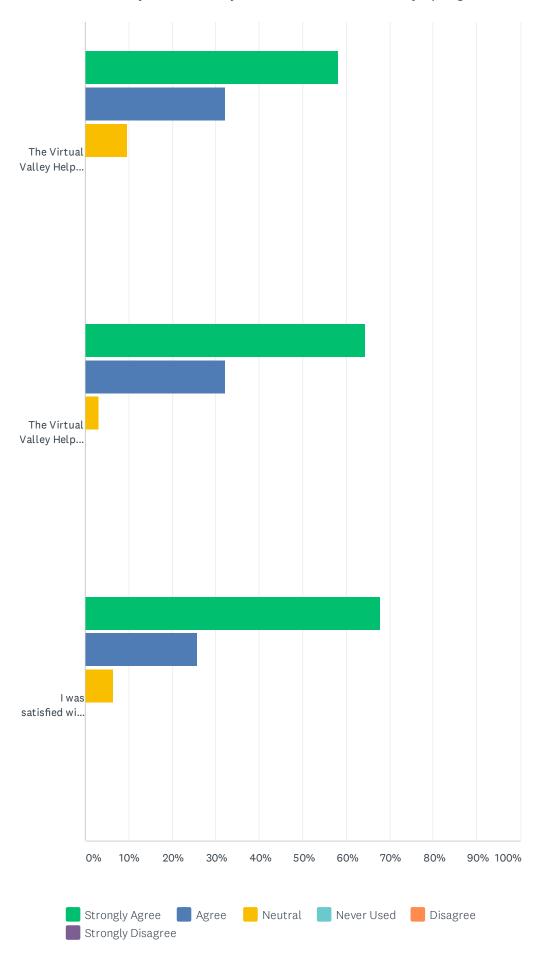
Q8 Have you used the Virtual Valley Help Desk?



ANSWER CHOICES	RESPONSES	
Yes	53.45%	31
No	46.55%	27
TOTAL		58

Q9 Please rate the following with regard to the Virtual Valley Help Desk:

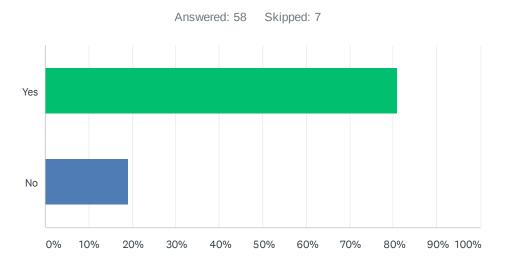
Answered: 31 Skipped: 34



LAVC Faculty Virtual Valley Distance Education Survey Spring 2020

	STRONGLY AGREE	AGREE	NEUTRAL	NEVER USED	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
The Virtual Valley Help Desk responded within 48 hours	58.06% 18	32.26% 10	9.68%	0.00%	0.00%	0.00%	31	1.52
The Virtual Valley Help Desk was knowledgeable on the subject matter related to my request	64.52% 20	32.26% 10	3.23%	0.00%	0.00%	0.00%	31	1.39
I was satisfied with the solutions provided by the Virtual Valley Help Desk.	67.74% 21	25.81% 8	6.45%	0.00%	0.00%	0.00%	31	1.39

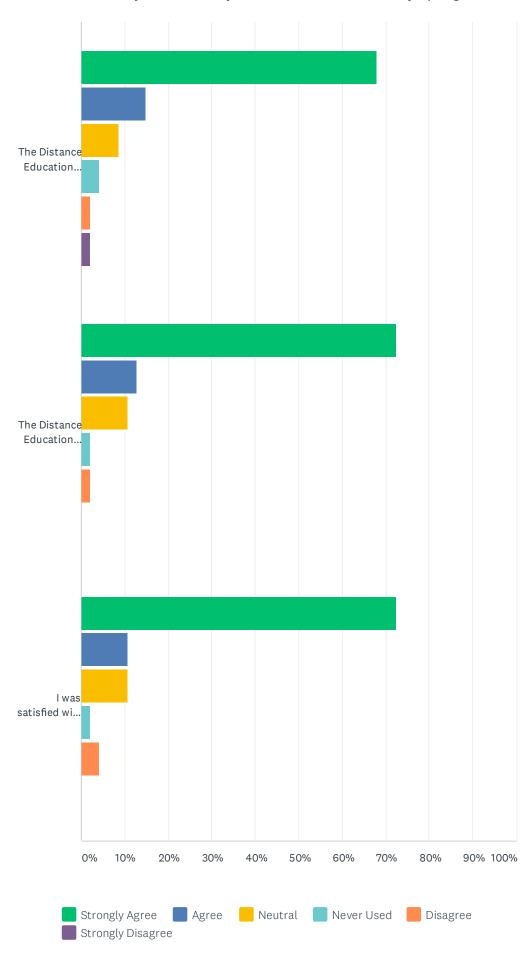
Q10 Have you used the services provided by the DE Coordinator?



ANSWER CHOICES	RESPONSES	
Yes	81.03%	47
No	18.97%	11
TOTAL		58

Q11 Please rate the following with regard to the DE Coordinator.

Answered: 47 Skipped: 18



LAVC Faculty Virtual Valley Distance Education Survey Spring 2020

	STRONGLY AGREE	AGREE	NEUTRAL	NEVER USED	DISAGREE	STRONGLY DISAGREE	TOTAL
The Distance Education Coordinator responded to my request within 72 hours.	68.09% 32	14.89% 7	8.51% 4	4.26% 2	2.13% 1	2.13% 1	47
The Distance Education Coordinator was knowledgeable on the subject matter related to my request.	72.34% 34	12.77% 6	10.64% 5	2.13%	2.13% 1	0.00%	47
I was satisfied with solution provided by the Distance Education Coordinator.	72.34% 34	10.64% 5	10.64% 5	2.13%	4.26% 2	0.00%	47

Q12 Additional comments regarding the LAVC Distance Education Office and Virtual Valley Help Desk Services:

Answered: 23 Skipped: 42